

PUBLIC MATURITY ASSESSMENT ON OFFICIAL STATISTICS (PMAOS) | REAL TIME NEWS ON OFFICIAL STATISTICS (RTOS)

PMAOS and RTOS created by DOSM are used to obtain the sentiments of social media such as Facebook comments and tweets. It determines the degree of "happiness" of the community statistics.

- MAIN PAGE
- INFLUENCER
- DASHBOARD
- MEDIA SHARE
- DASHBOARD STATISTICS
- CLUSTERING
- TOP PERSON
- SENTIMENT
- ONTOLOGY



- SOCIAL MEDIA ANALYSIS**
- Statistics of general trend of media account activities
 - Top active account contributing comments intensity analysis (drilldown until hour level)
 - Fans growth



- DEPENDENCY**
- Timeline exposure dependency
 - Influencer dependency
 - Media share dependency



- TOPIC REPORT**
- Social media account
 - Monitoring report

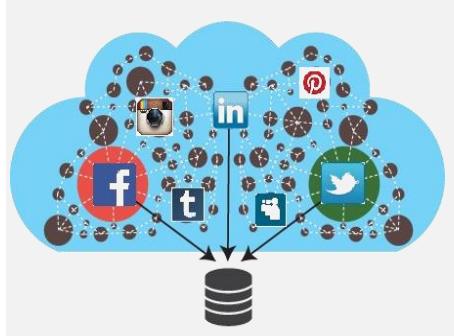
Sentiment Analysis



- Calculated based on comparison of positive/neutral/negative tone exposed on the media.
- Measure the headlines of articles as well as statements exposed in each article.
- The best measurement on the heat of an issue. The more negative tone is exposed, the hotter the issue from public perspective.



- Work based on accuracy whereby the system is trying to detect the sentiment tone of specific sentence automatically.
- Perform according to machine learning algorithm on the keywords
- Not 100% accurate as it cannot understand the context of the sentence
- Different with human being who are able to use reasoning ability



- ✓ Based on the limitation of research, sentiment analysis is not advised to be used as measurement to find out who is against or who is supporting the issue.
- ✓ In the media industry, sentiment analysis is performed to measure the heat of the issues as part of overall media intelligence measurements

SOURCE: <https://www.kdnuggets.com/2017/04/42-vs-big-data-data-science.html>

