



# Perspective in Reducing the Data Collection Predicament during Covid-19

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**8<sup>th</sup> MALAYSIA**  
**STATISTICS CONFERENCE**

Department Of Statistics Malaysia

**18<sup>th</sup> & 20<sup>th</sup> 2021**  
**OCTOBER**  
MONDAY & WEDNESDAY  
**VIRTUAL**



Organised by:



PRIME MINISTER'S DEPARTMENT  
DEPARTMENT OF STATISTICS MALAYSIA



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OF STATISTICS

**Navigating Resilient Recovery Through Statistics**



# First Session





- Challenging during the first year with massive changes on mobility, personal lifestyle and work
- No clarity on how soon we could see recovery
- Businesses were closing and costs were escalating
- Positive adjustment over time
- Right mental health and support system
- Identify essential sectors to be allowed to operate
- Think agilely and proactively on the possible economic stimulus assistance
- Worked closely with the MOHR and Social Security Organisation to assist members with their manpower requirements
- Assisted companies in obtaining the approvals with MITI





- Kept our members updated via our Advisories on the constant changes to the SOPs
- Lobbied for the ports to open to ensure smooth flow of in-coming and out-going cargoes
- Operation capacity reduced tremendously
- Rising cost as wages, utilities and rent had to continue to be paid
- Industries were faced with stiff enforcement by various authorities
- Lobby the Government for stimulus assistance as well as for the non-essential sectors to resume operations in stages at reduced capacity
- Worked closely with MITI in coordinating the vaccination of employees via the Program Imunisasi Industri COVID-19 Kerjasama Awam-Swasta (PIKAS) programme to ensure that industries especially the essential sectors were able to operate at higher capacity operations and to prepare the non-essential sectors for business resumption.





- Majority of FMM staff working from home
- Maintained our service level to our members and informed latest updates from the Government
- Extended our services and assistance to non-members including Advisories
- Lobbied for the Special Relief Fund and various financial assistance programmes in the economic stimulus packages including the wage and energy subsidies, incentives for technology adoption/digitalisation grants to automate processes, establish e-Commerce platforms, and automatic bank loan moratorium
- Feedback from our members via our quick surveys on the extent of the impact of the lockdown on their businesses
- Discuss with the Economic Planning Unit and MITI towards introducing additional assistance packages to sustain the industries
- Expedite the vaccination supply under the PIKAS programme





# Second Session





- Better response rate for our surveys
- Collected feedback from members on sales, revenue, exports and imports, financial impact, employment
- Collected data from the industry through quick surveys on general and specific issues impacted by the lockdown, and also perception surveys on the business conditions
- FMM recommendation to the Government on the impact on manufacturers and on our requests for Government assistance programmes based on the collected feedback
- Use video conferencing tool Zoom to gather critical information to our members and the market needs
- FMM's Advisories offers public services - useful and widely used by non-members
- Dedicated personnel to 17 Industry Groups
- Virtual trade shows assisted our members to continue to network and generate leads





- FMM does not collect sensitive and confidential data from members
- No duplication of data collection efforts by the DOSM or other government agencies
- Economic and financial data from DOSM and other government agencies are useful
- Constantly ensure manufacturing as % of GDP, IPI, employment- and value-added per worker (not limited to these) would not drop drastically to be ready for a stronger rebound during the recovery stage
- Critical statistics such as the supply chain data was not readily available on the critical and essential products
- Lack of accurate supply chain visibility to allow open and efficient sharing of products and supplies data Required real-time information by specified HS/SITC codes (existing is lag eg. yearly) for better planning
- SMEs and micro-SMEs depending on a single supplier, manual labour, manual data collection, lacking automation and accuracy
- Some key suppliers were considered as non-essential and were not able to operate.





# THANK YOU

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