



DEPARTMENT OF STATISTICS
MALAYSIA



PRESS RELEASE

**ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS SURVEY REPORT,
MALAYSIA, 2017**

ICT USE BY INDIVIDUALS, MALAYSIA

In 2017, percentage of individuals in Malaysia aged 15 years and above using Internet was 80.1 per cent, increased by 9.0 percentage points compared to 71.1 per cent in 2015. Percentage of individuals using computer also increased 1.1 percentage points from 68.7 per cent in 2015 to 69.8 per cent in 2017. Meanwhile, 97.7 per cent of individuals were using mobile phones in 2017 compared to 97.5 per cent in 2015.

Exhibit 1: ICT Use by Individuals, Malaysia, 2015 and 2017

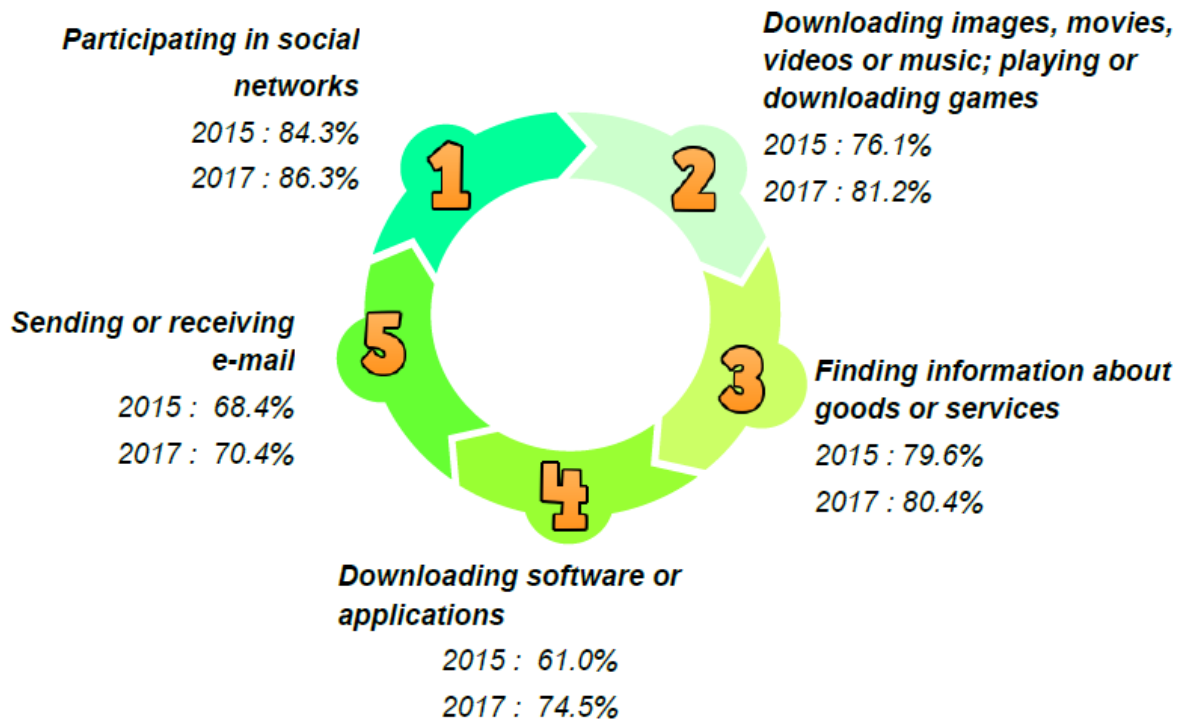
<u>Internet</u> 2015 : 71.1% 2017 : 80.1%	<u>Computer</u> 2015 : 68.7% 2017 : 69.8%	<u>Mobile phone</u> 2015 : 97.5% 2017 : 97.7%
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MAIN ACTIVITIES OF INTERNET USE

In 2017, among the popular Internet activities carried out by the Internet user were participating in social networks (86.3%), downloading images, films, video or music; playing or downloading games (81.2%), getting information about goods and services (80.4%), downloading software or applications (74.5%) and sending or receiving e-mails (70.4%).

Other activities carried out by Internet user were Internet banking (37.6%) and purchasing or ordering goods or services (e-Commerce) (23.2%).

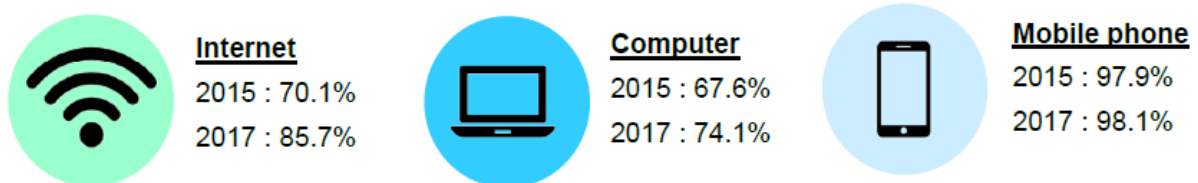
Exhibit 2: Main Activities of Internet Use, Malaysia, 2015 and 2017



ICT ACCESS BY HOUSEHOLDS, MALAYSIA

Percentage of households access to Internet increased 15.6 percentage points to 85.7 per cent in 2017 compared to 70.1 per cent in 2015. Households access to computer also increased 6.5 percentage points from 67.6 per cent in 2015 to 74.1 per cent in 2017. Percentage of households access to mobile phone also increased 0.2 percentage points to 98.1 per cent in 2017 as compared to 97.9 per cent in 2015.

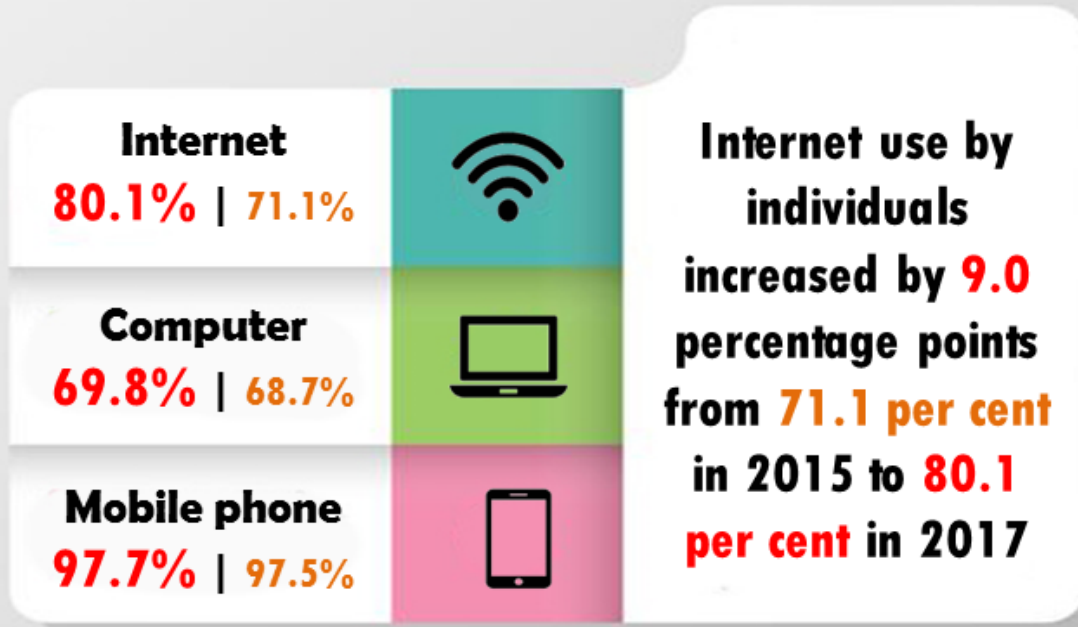
Exhibit 3: ICT Access by Households, Malaysia, 2015 and 2017



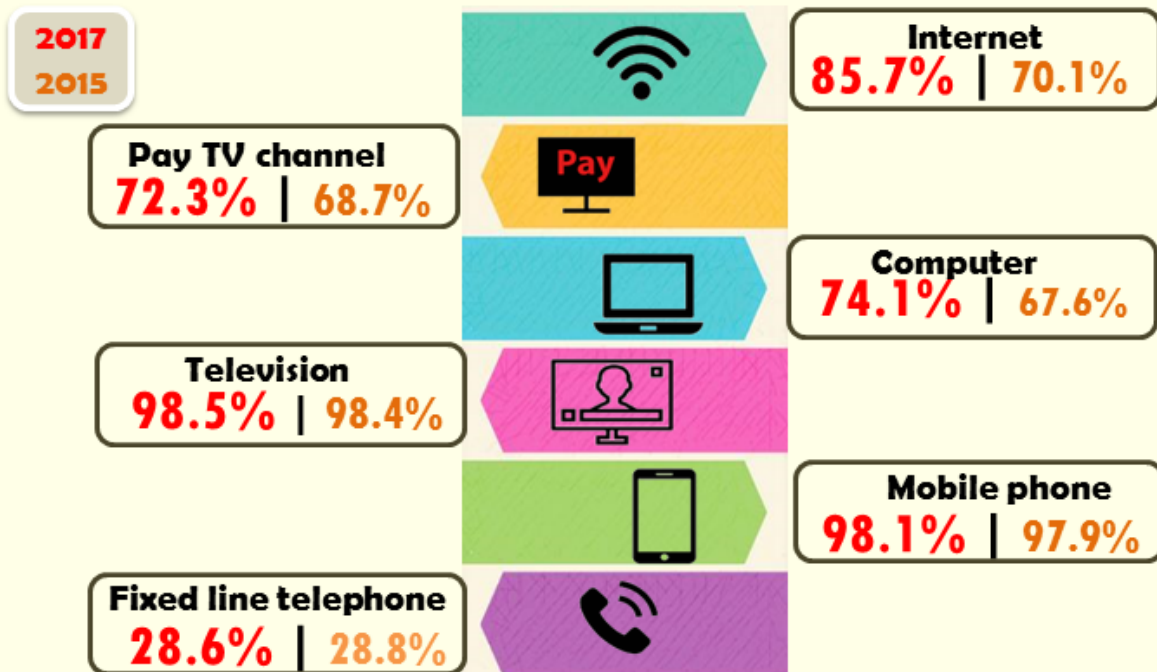


2017 ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS SURVEY REPORT

ICT USE BY INDIVIDUALS






ICT ACCESS BY HOUSEHOLDS



Released By:

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