



DEPARTMENT OF STATISTICS  
MALAYSIA



PRESS RELEASE

ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS SURVEY REPORT,  
MALAYSIA, 2015

ICT SERVICES AND EQUIPMENT USE BY INDIVIDUALS, MALAYSIA

In 2015, percentage of individuals in Malaysia aged 15 years and above using Internet was 71.1 per cent increased by 14.1 percentage points compared with 2013. Percentage of individuals using computer also increased from 56.0 per cent in 2013 to 68.7 per cent in 2015. Meanwhile, 97.5 per cent individuals were using mobile phones in 2015 compared to 94.2 per cent in 2013.

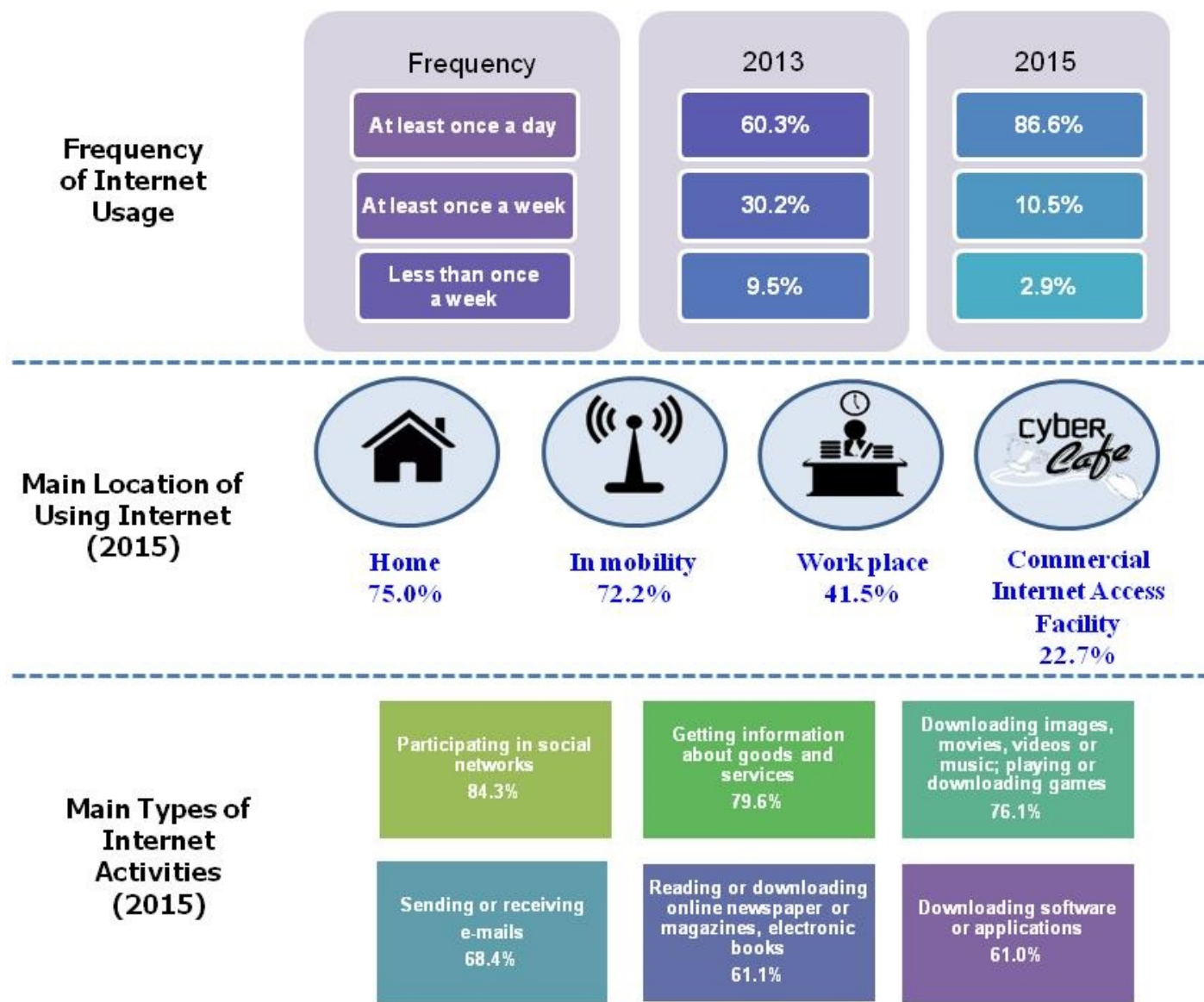
Chart 1: ICT Services and Equipment Use by Individuals, Malaysia, 2013 and 2015



INTERNET USAGE

Percentage of individuals using Internet at least once a day in 2015 was 86.6 per cent which increased by 26.3 percentage points compared to 60.3 per cent in 2013. Among the Internet users, three main locations of Internet usage in 2015 were at home (75.0%), in mobility (72.2%) and at work place (41.5%).

Chart 2: Internet Usage by Frequency, Location and Activities, Malaysia, 2013 and 2015



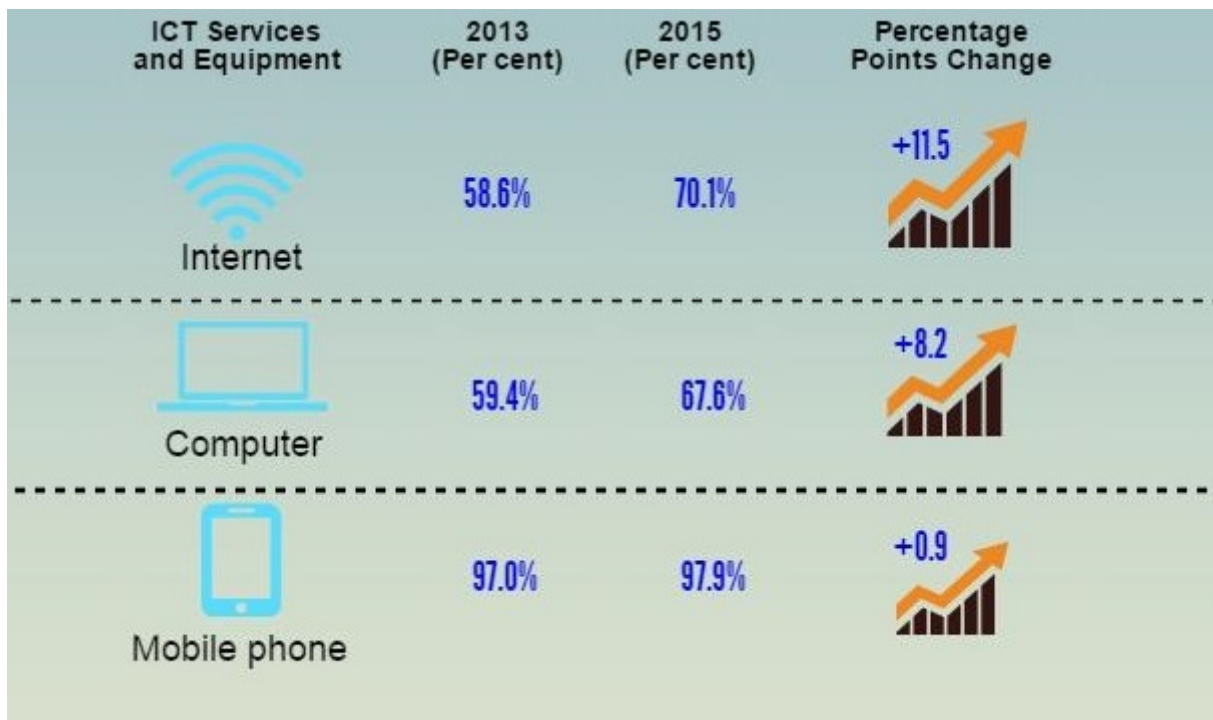
In 2015, among the popular Internet activities by Internet users were participating in social networks (84.3%), getting information about goods and services (79.6%), downloading images, movies, videos or music; playing or downloading games (76.1%) and sending or receiving e-mails (68.4%).

In addition, other activities carried out by the Internet users were Internet banking (27.4 %), looking for a job or submitting a job application (14.7%) and purchasing or ordering goods or services (e-Commerce) (16.1 %).

### ICT SERVICES AND EQUIPMENT ACCESS BY HOUSEHOLDS, MALAYSIA

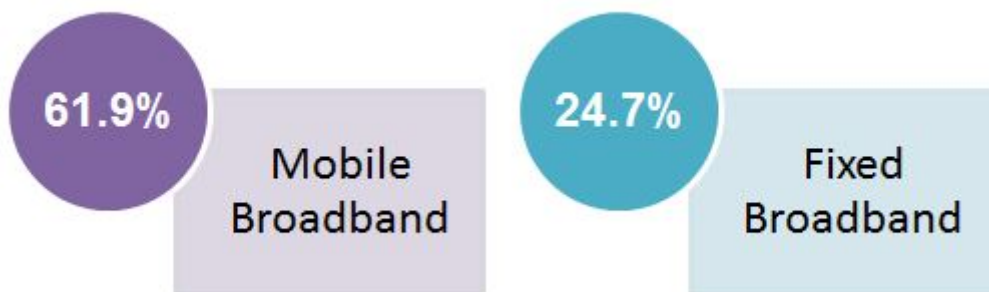
Percentage of household access to Internet increased by 11.5 percentage points to 70.1 per cent in 2015 compared to 58.6 per cent in 2013. Household access to computer increased by 8.2 percentage points from 59.4 per cent in 2013 to 67.6 per cent in 2015. Percentage of household access to mobile phone almost saturated with 0.9 percentage points increased to 97.9 per cent in 2015 compared to 97.0 per cent in 2013.

Chart 3: ICT Services and Equipment Access by Household, Malaysia, 2013 and 2015



**TYPES OF INTERNET ACCESS**

Percentage of household using mobile broadband to access the Internet was 61.9 per cent while the percentage of household using fixed broadband to access the Internet was 24.7 per cent.



**Released By:**

**THE OFFICE OF CHIEF STATISTICIAN MALAYSIA  
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 29 July 2016**

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