



MINISTRY OF ECONOMY
DEPARTMENT OF STATISTICS MALAYSIA

MEDIA STATEMENT

**PERFORMANCE OF SERVICES SECTOR AND
E-COMMERCE INCOME, SECOND QUARTER 2026**

**Services sector revenue advances by 11.2 per cent to
RM714.7 billion in the second quarter of 2026**

PUTRAJAYA, 12TH AUGUST 2026 – The Services sector expanded by **11.2 per cent year-on-year** in the second quarter of 2026, with revenue reaching **RM714.7 billion**, according to the **Quarterly Services Statistics, Second Quarter 2026**, released today by the Department of Statistics Malaysia (DOSM). The Services sector encompasses a wide range of activities, including Wholesale & Retail Trade; Information & Communication; Transportation & Storage; Accommodation; Food & Beverage; Professional Services; Real Estate; Private Health; Private Education; Arts, Entertainment & Recreation; Administrative & Support Services; and Personal & Other Services Activities. The publication also reports statistics on e-commerce income.

The Services sector strengthened in the second quarter of 2026, supported by resilient domestic demand and stronger trade activity. Higher household spending and mobility during festive celebrations and the mid-year school holidays translated into increased activity in Wholesale & Retail Trade, Food & Beverage, Accommodation, and Transportation & Storage, with positive spillovers to related consumer and tourism services. At the same time, financing and insurance activities supported transactions by businesses and households, while the expansion of data centre and telecommunications activities contributed to demand for digital services. Together, these developments reflected broad-based activity across consumer-facing, business and digital services during the quarter.

The **Wholesale & Retail Trade, Food & Beverage, and Accommodation** segment recorded the highest annual growth among the four segments, **expanding by 12.0 per cent, with revenue amounting to RM542.2 billion**. This performance reflected sustained household spending and tourism-related activity during the quarter, supported by festive celebrations, public holidays and the mid-year school holidays. Wholesale and retail activities also benefited from developments in the automotive market, including new model launches, sales promotions and increased deliveries of imported electric vehicles (EVs) ahead of EV-related policy changes taking effect in July 2026. At the same time, increased domestic and international travel provided further support to food & beverage and accommodation activities.

The **Information & Communication and Transportation & Storage** segment recorded **annual growth of 9.3 per cent, with revenue reaching RM99.2 billion** in the second quarter of 2026. Within the Information & Communication subsector, performance was supported by Telecommunications and Computer Services, which grew by **3.9 per cent** and **3.7 per cent**, respectively. Data centre activities recorded strong year-on-year growth of 43.1 per cent, alongside developments in 5G networks and telecommunications infrastructure, continued to support demand for digital and connectivity-related services.

In line with increased tourism activity and domestic demand, the Transportation & Storage subsector maintained positive momentum, recording **year-on-year growth of 9.4 per cent** in the second quarter of 2026. Revenue from Postal & Courier Services, Land Transport and Air Transport grew by 11.5 per cent, 11.0 per cent and 9.3 per cent, respectively. Growth was further supported by the continued expansion of e-commerce and rising demand for express delivery services, particularly during festive celebrations and the school holidays.

The **Professional Services, Real Estate, and Administrative & Support Services** segment recorded year-on-year growth of 8.1 per cent in the second quarter of 2026, supported by positive performance across its subsectors. Professional Services grew by 6.4 per cent, reflecting demand for engineering, architectural and surveying services associated with ongoing development and infrastructure projects, while Real Estate grew by 9.9 per cent alongside continued property-related activity and a relatively stable financing environment. Administrative & Support Services also grew by 9.0 per cent, primarily supported by travel-related activities, including demand for Umrah travel services.

The **Private Health, Private Education, Arts, Entertainment & Recreation, and Personal & Other Services Activities** segment recorded **year-on-year growth of 7.3 per cent** in the second quarter of 2026. Growth was driven mainly by Personal & Other Services Activities, which expanded by 14.2 per cent, in line with higher demand for personal care and lifestyle-related services, reflecting evolving consumer preferences and increased spending on personal well-being. Private Health also recorded growth of 10.1 per cent, supported by continued demand for healthcare services. Meanwhile, Private Education grew by 5.7 per cent as activity moderated following the stronger seasonal effect associated with the academic cycle in the previous quarter, while Arts, Entertainment & Recreation recorded more modest growth of 2.3 per cent.

On a **quarter-on-quarter** basis, revenue in the Services sector **increased by 4.9 per cent** compared to the first quarter of 2026. Growth was led by the Wholesale & Retail Trade, Food & Beverage and Accommodation segment, which expanded by 5.8 per cent, followed by the Information & Communication and Transportation & Storage (2.5%), Professional Services, Real Estate, and Administrative & Support Services (2.1%), and Private Health, Private Education, Arts, Entertainment & Recreation and Personal & Other Services Activities segment (0.01%).

E-commerce income amounted to **RM338.0 billion** in the second quarter of 2026, recording a **year-on-year growth of 2.9 per cent**. On a **quarter-on-quarter** basis, e-commerce income increased by **1.0 per cent**.

In terms of labour market developments, the **total employment in the Services sector increased by 2.3 per cent year-on-year to 4.7 million persons**. The increase was mainly supported by the Transportation & Storage and Personal & Other Services Activities subsectors, which recorded employment growth of **4.3 per cent and 3.6 per cent**, respectively. On a quarter-on-quarter basis, employment increased by **0.2 per cent**, equivalent to an additional **11.6 thousand persons**. Meanwhile, **total salaries & wages rose by 4.8 per cent year-on-year to RM35.6 billion**, with the Real Estate and Food & Beverage subsectors each recording growth of **9.9 per cent**. On a quarter-on-quarter basis, total salaries & wages increased by **1.0 per cent**.

Overall, the Services sector's performance in the second quarter of 2026 reflected resilient domestic demand and broad-based economic activity. Household spending and greater mobility supported consumer-related services, while trade, logistics, professional and digital activities strengthened business-related services. The diversity of these activities provided a broader base for growth, helping the sector navigate continued uncertainties in the external environment.

The Department of Statistics Malaysia (DOSM) is conducting the **Economic Census 2026 (BE2026)**, with themed "**Data Nadi Ekonomi Rakyat**". The sixth Economic Census, will be carried out from **5th January to 31st October 2026**. BE2026 aims to collect comprehensive and structured data from all registered and unregistered business establishments in Malaysia to assess the nation's economic performance, structure and characteristics in an evidence-based manner.

OpenDOSM NextGen is a medium that provides data catalogue and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

Chart 1: Performance of Services Sector, Q1 2020 to Q2 2026

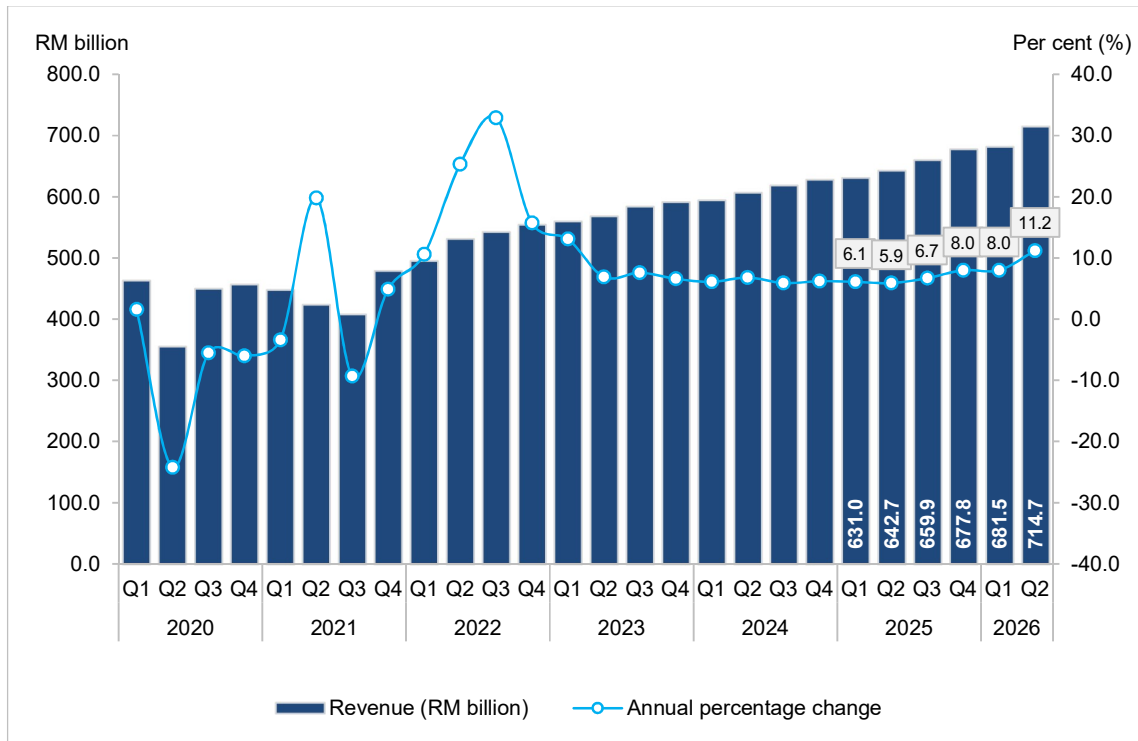


Chart 2: Performance of Wholesale & Retail Trade, Food & Beverages, and Accommodation Segment, Q1 2020 to Q2 2026

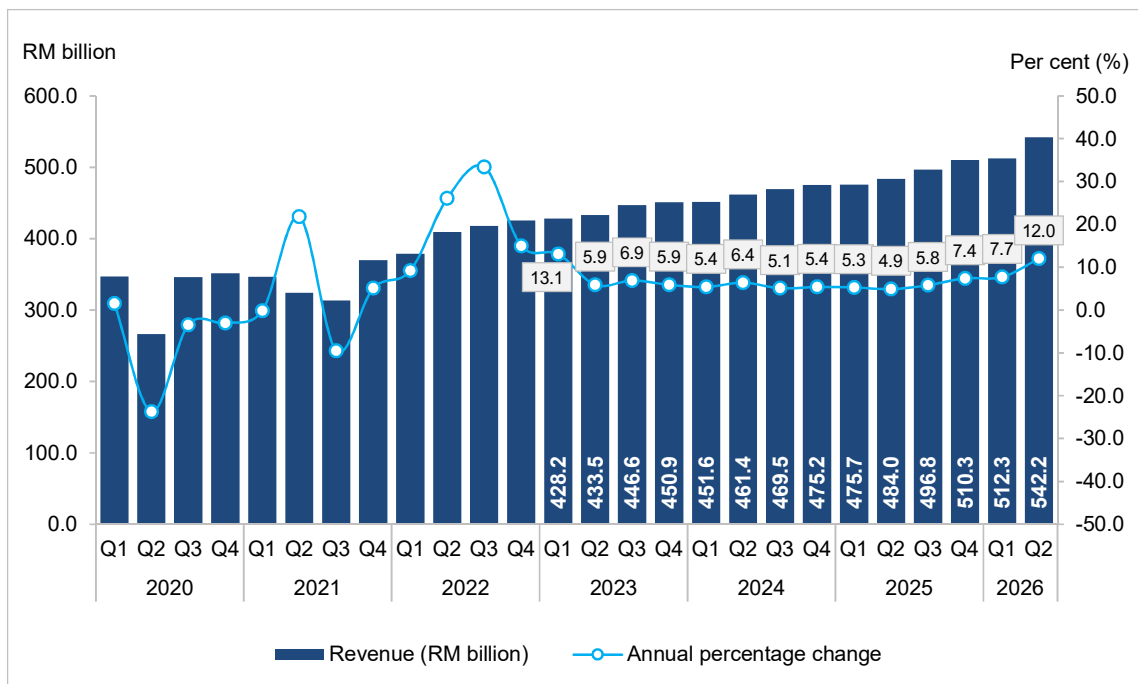


Chart 3: Performance of Information & Communication and Transportation & Storage Segment, Q1 2020 to Q2 2026

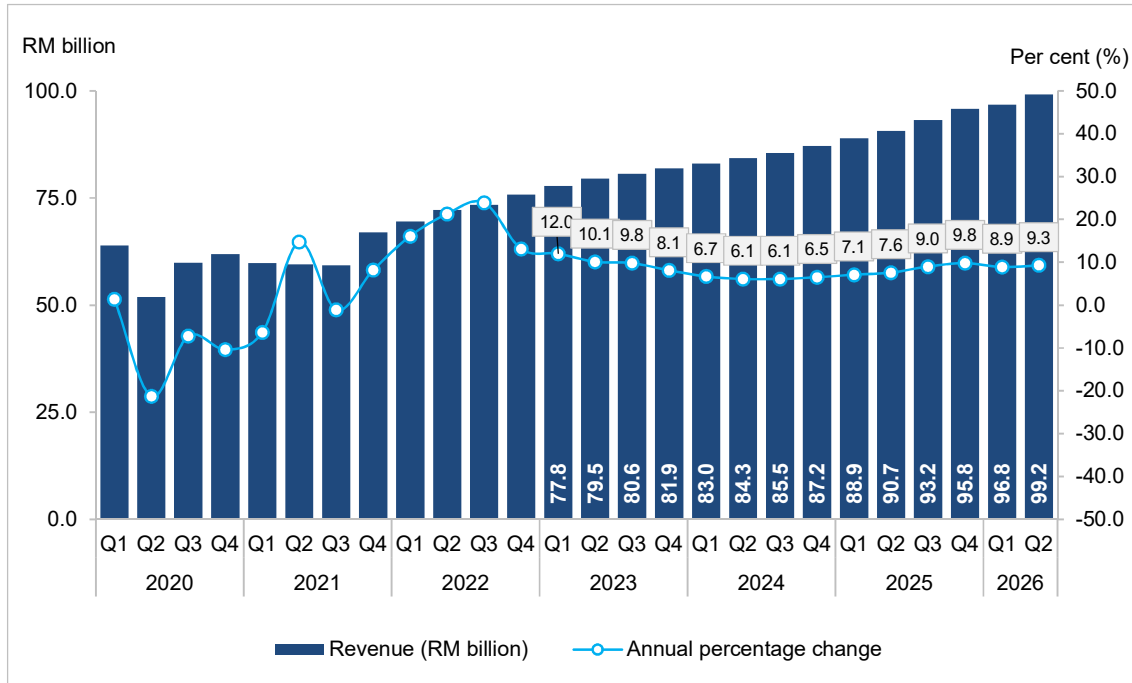


Chart 4: Performance of Professional, Real Estate and Administrative & Support Service Segment, Q1 2020 to Q2 2026

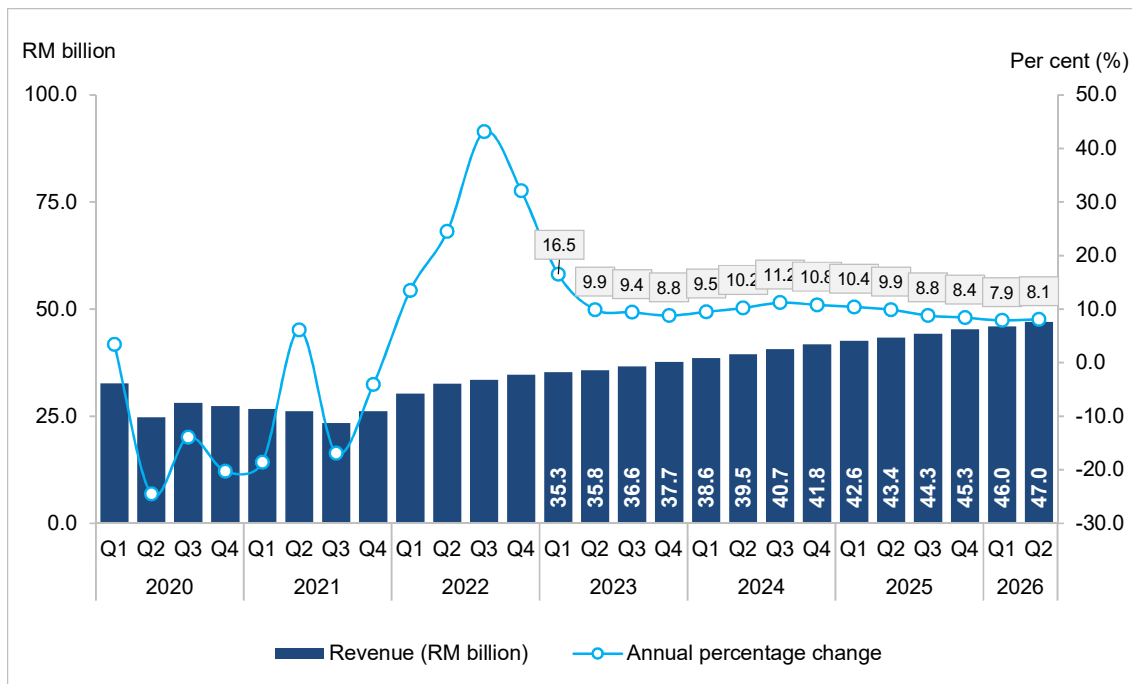


Chart 5: Performance of Private Health, Private Education, Arts, Entertainment & Recreation and Personal Services & Other Activities Segment, Q1 2020 to Q2 2026

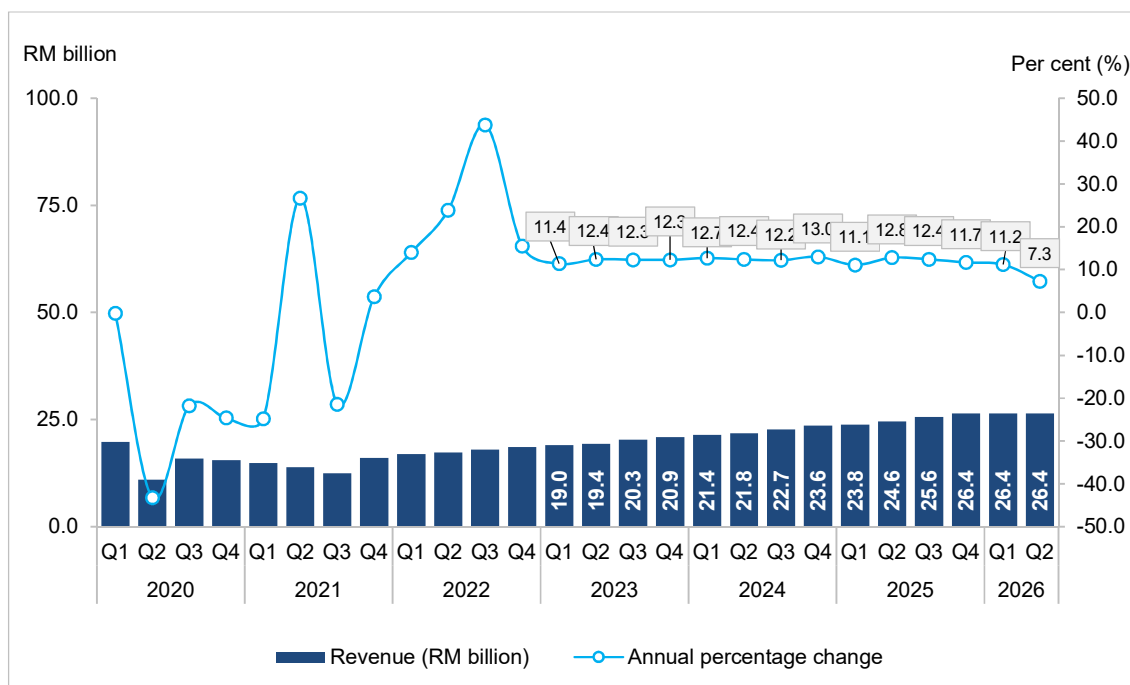
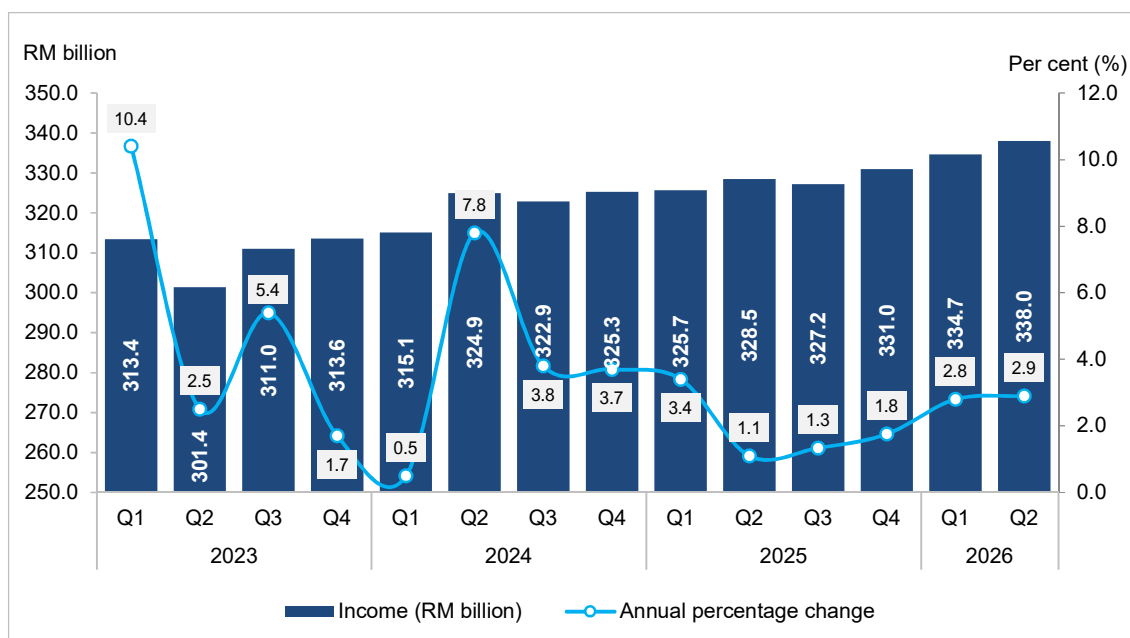


Chart 6: E-Commerce Income^r, Q1 2023 to Q2 2026



^r Revised based on the latest annual survey data and financial statements of the relevant companies

Released by:

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