MINISTRY OF ECONOMY
DEPARTMENT OF STATISTICS MALAYSIA

TODAY'S STATISTICS
by DOSM at 12:00 pm

23 APRIL 2026 | #86

ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS 2025

ACCESS TO ICT EQUIPMENT AND SERVICES

Mobile phone	99.5% | 99.5%
Television	99.5% | 99.5%
Radio	99.5% | 99.5%
Internet	97.1% | 96.8%
Computer	92.6% | 92.2%
Pay TV channel	62.0% | 67.1%
Fixed-line telephone	27.6% | 27.9%

ACCESS TO INTERNET

Mobile broadband	96.0% | 95.7%
Fixed (wired) broadband	48.0% | 47.6%

ACCESS TO MOBILE PHONE

Feature phone	15.5% | 16.0%
Smartphone	98.2% | 97.9%

USED OF ICT EQUIPMENT AND SERVICES

Computer	81.5% | 80.7%
Internet	98.3% | 98.0%
Mobile phone	99.6% | 99.5%

INTERNET USE BY SEX

Male	98.7% | 98.4%
Female	97.8% | 97.6%

2025
2024

Note: Individuals referring to age 15 and above
Source :
ICT Use and Access by Individuals and Household Survey Report 2025, Department of Statistics Malaysia (DOSM)

Digital Usage Remains High: Household Internet Access at 97.1%, Individual Usage at 98.3% in 2025

- In 2025, access to ICT services and equipment for computers and the Internet recorded slight increases of 0.4 and 0.3 percentage points, rising to 92.6 per cent (2024: 92.2%) and 97.1 per cent (2024: 96.8%), respectively. Meanwhile, pay TV channel showed a notable decline of 5.1 percentage points to 62.0 per cent (2024: 67.1%). Fixed-line telephone also recorded a decrease of 0.3 percentage points to 27.6 per cent (2024: 27.9%). Access to other equipment such as mobile phones, radio and television recorded the highest percentages, remaining unchanged at 99.5 per cent compared with the previous year.

- Internet access among households in urban areas increased by 0.2 percentage points to 99.0 per cent (2024: 98.8%), while households in rural areas also recorded an increase in Internet access of 0.4 percentage points to 90.7 per cent (2024: 90.3%).

- Mobile phone usage by individuals increased by 0.1 percentage points to 99.6 per cent in 2025 as compared to 99.5 per cent in 2024.

- Internet usage also increased by 0.3 percentage points to 98.3 percent as compared to 98.0 per cent during the same period.

- Computer usage recorded the highest increase of 0.8 percentage points to 81.5 per cent as compared to 80.7 per cent in the previous year.

- A comparison by sex shows that Internet usage among males recorded a higher percentage at 98.7 per cent compared with females, which is 97.8 per cent in 2025. The difference between the two sexes widened to 0.9 percentage points in 2025 compared with 0.8 percentage points in the previous year.