MINISTRY OF ECONOMY
DEPARTMENT OF STATISTICS MALAYSIA

ICT ACCESS BY HOUSEHOLDS 2025

ACCESS TO ICT EQUIPMENT AND SERVICES

	2025 | 2024
Mobile phone	99.5% | 99.5%
Television	99.5% | 99.5%
Radio	99.5% | 99.5%
Internet	97.1% | 96.8%
Computer	92.6% | 92.2%
Pay TV channel	62.0% | 67.1%
Fixed-line telephone	27.6% | 27.9%

ACCESS TO INTERNET

	2025	2024
Mobile broadband	96.0%	95.7%
Fixed (wired) broadband	48.0%	47.6%

ACCESS TO MOBILE PHONE

	2025	2024
Feature phone	15.5%	16.0%
Smartphone	98.2%	97.9%

TOP 5 STATES WITH HIGHEST INTERNET ACCESS

	2025	2024
W.P. Putrajaya	100.0%	100.0%
W.P. Kuala Lumpur	100.0%	100.0%
W.P. Labuan	99.8%	99.7%
Pulau Pinang	99.7%	99.7%
Selangor	99.6%	99.5%

INTERNET ACCESS BY STRATA

	2025	2024
Urban	99.0%	98.8%
Rural	90.7%	90.3%

2025
2024

Source :
ICT Use and Access by Individuals and Household Survey Report 2025, Department of Statistics Malaysia (DOSM)