JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS, MALAYSIA

Sila buat satu salinan untuk rekod tuan
Please make a copy for your record

SOAL SELIDIK UMUM
GENERAL QUESTIONNAIRE

Sulit selepas data diisi
Confidential when filled with data

SURVEI PERDAGANGAN PERKHIDMATAN ANTARABANGSA
SURVEY OF INTERNATIONAL TRADE IN SERVICES

Q3 2026

Nama dan alamat syarikat
Name and address of company

Sila lengkapkan dan kembalikan (sampul surat beralamat dibekalkan) kepada:
Please complete and return (self addressed envelope attached) to:

Ketua Perangkawan
Jabatan Perangkaan Malaysia
Bahagian Perangkaan Imbangan Pembayaran
Blok C6 & C7, Kompleks C
Pusat Pentadbiran Kerajaan Persekutuan,
62514 Putrajaya, MALAYSIA

Bagi sebarang pertanyaan, sila hubungi:
For any enquiries, please contact:

E-Mel/ E-Mail : **aizatul@dosm.gov.my**
hayati.ramly@dosm.gov.my

Sebelum :
Before :
15 OKTOBER 2026

(Jika No. Pendaftaran/ Nama Syarikat/ Alamat di atas berbeza, sila pinda)
(If the above Registration No./ Company Name/ Address is different, please amend)

1. **Jabatan Perangkaan Malaysia bertanggungjawab untuk menjalankan Survei Perdagangan Perkhidmatan Antarabangsa. Tujuan utama survei ini adalah untuk mengukur transaksi perdagangan perkhidmatan antara Malaysia dengan negara lain dan digunakan untuk penyusunan statistik imbangan pembayaran.**
2. **Maklumat yang dikumpul adalah mengikut peruntukan di bawah Akta Perangkaan, 1965 (Disemak - 1989). Seksyen 5 di bawah Akta ini, menghendaki mana-mana pertubuhan yang beroperasi di Malaysia untuk memberikan maklumat sebenar atau anggaran terbaik kepada Jabatan. Mengikut Akta ini, kandungan soal selidik pertubuhan yang diterima adalah SULIT dan tidak boleh dihebahkan kepada sesiapa atau mana-mana institusi di luar Jabatan ini. Sementara itu, Seksyen 7 di bawah Akta yang sama memperuntukkan denda kepada responden yang gagal memberi kerjasama kepada survei yang dijalankan.**
3. **Tuan/puan diminta melaporkan butir-butir yang berkaitan dengan syarikat tuan/puan seperti tercatat di atas dan mengembalikan soal selidik yang lengkap ke Jabatan ini.**
4. **Kerjasama tuan/puan dalam menjayakan survei ini amatlah dihargai.**

1. *The Department of Statistics, Malaysia is responsible to conduct the Survey of International Trade in Services. The main objective of the survey is to measure Malaysia's services transactions with other countries and is used in the compilation of balance of payments statistics.*
2. *The information is gathered under the provisions of the Statistics Act, 1965 (Revised - 1989). Section 5 of this Act requires all establishments operating in Malaysia to provide actual information or best estimates to the Department. The Act, stipulates that the contents of the individual returns are CONFIDENTIAL and will not be divulged to any person or institution outside this Department. Meanwhile, Section 7 under the same Act provides the penalty to the respondent that could not comply to the survey undertaken.*
3. *You are requested to provide information related to your company as stated above and return the completed questionnaire to the Department.*
4. *Your co-operation in ensuring the success of this survey is very greatly appreciated.*

PUAN SITI ASIAH AHMAD
KETUA PERANGKAWAN MALAYSIA
CHIEF STATISTICIAN MALAYSIA

Individu yang boleh dihubungi jika ada pertanyaan berkaitan soal selidik ini
Person we should contact if any queries arise regarding this questionnaire

Nama/ *Name:*

Jawatan/ *Designation:*

No. Telefon/ *Telephone No:*

No. Faks/ *Fax No.:*

E-mel/ *E-mail:*

Tandatangan:
Signature:

Tarikh/ *Date:*

Untuk Kegunaan Pejabat Sahaja/ *For Office Use Only*

Perkara	Tarikh	Tandatangan
Respons		
Tangkapan Data		

Soal selidik boleh dimuat turun melalui www.dosm.gov.my
The questionaire can be downloaded via www.dosm.gov.my

MAKLUMAT PENGENALAN/ *IDENTIFICATION PARTICULARS*

1. **Sila nyatakan aktiviti utama syarikat ini**
   Please state the principal activity of this company

   _____

   _____

(Untuk kegunaan pejabat sahaja/ *For office use only)*

2. **Tarikh permulaan perniagaan bagi aktiviti ini**
   Commencement date of this business activity

3. **Sila berikan peratus pemilikan ekuiti**
   Please provide the percentage of equity ownership

% Hak milik/ *% Ownership*

3.1 **Dipegang oleh Residen** — **0.0**
Held by Residents

(i) **Swasta/** *Private*

(ii) **Kerajaan/** *Government*

3.2 **Dipegang oleh Bukan Residen** — **0.0**
Held by Non-Residents
Nama negara Bukan Residen (sila sertakan lampiran berasingan sekiranya ruangan tidak mencukupi)
Names of Non-Resident countries (please provide separate attachment if space is not sufficient)

(i) _____

(ii) _____

(iii) _____

3.3 **Jumlah**/ *Total* — **100**

4. **Jumlah perolehan/** *Total turnover*

5. **Jumlah perbelanjaan/** *Total expenditure*

PERHATIAN : Sila rujuk Nota Penjelasan yang dikepilkan untuk penjelasan lanjut
ATTENTION : Please refer to the Explanatory Notes attached for further clarification

- **Perdagangan Perkhidmatan Antarabangsa** meliputi perdagangan perkhidmatan (eksport dan import) antara residen dan bukan residen.
- **Perkhidmatan** merujuk kepada produk yang dibekalkan/ diterima selain daripada barangan.
- **Residen** ialah individu, enterpris atau organisasi lain yang lazimnya terletak di Malaysia untuk jangka masa sekurang-kurangnya satu tahun atau kepentingan ekonominya tertumpu di wilayah ekonomi Malaysia. Cawangan dan anak syarikat asing yang didaftarkan dan diperbadankan di Malaysia juga dianggap sebagai residen Malaysia.
- **Bukan Residen** ialah individu, enterpris atau organisasi lain yang lazimnya terletak di negara lain selain Malaysia atau tumpuan kepentingan ekonominya bukan di Malaysia. Cawangan dan anak syarikat milik residen Malaysia di luar negeri ialah bukan Residen Malaysia.
- **Asas akruan:** lapor pendapatan perkhidmatan yang diperoleh dan dibelanjakan dalam tempoh penyiasatan tidak kira sama ada amaun tersebut telah diterima atau dibayar, seperti dalam Akaun Untung & Rugi syarikat (kecuali perbelanjaan modal pembinaan).
- **Konsep pelaporan nilai kasar:** lapor transaksi pada asas kasar; iaitu jumlah nilai perkhidmatan yang diberikan (eksport/ kredit) dan diterima (import/ debit) walaupun ianya dilangsaikan secara asas bersih. Ini termasuklah transaksi perkhidmatan antara syarikat.
- **Negara rakan dagang:** lapor mengikut negara dagangan terbesar.
- **Mata wang pelaporan:** lapor dalam Ringgit Malaysia (RM).
- **Nilai pelaporan**: RM ribu.

- ***International Trade in Services*** *cover services transaction (exports and imports) between residents and non residents.*
- ***Services*** *refer to products deliver/ receive other than goods.*
- ***A Resident*** *is any individual, enterprise or other organization ordinarily domiciled in Malaysia for a period of at least one year or has a centre of economic interest in economic territory of Malaysia. Malaysian registered branches and incorporated subsidiaries of foreign enterprises are also regarded as Malaysian residents.*
- ***A Non-Resident*** *is any individual, enterprise or other organization ordinarily domiciled in a country other than Malaysia or which centre of economic interest is other than Malaysia. Foreign branches and/ or subsidiaries of Malaysian companies are regarded as non Malaysian residents.*
- ***Accrual basis:*** *report income of services earned and expenses incurred during the period whether or not the amount had been received or paid, as recognised in company's Profit & Loss Account (except contruction capital expenditure).*
- ***Gross reporting concept:*** *report transactions on a gross basis; that is, the total value of services provided (export/ credit) and received (import/ debit) should be recorded even if they are settled on a net basis. This includes inter company services transactions.*
- ***Trading partner countries:*** *report according to the largest partner country.*
- ***Reporting currency:*** *report in Malaysian Ringgit (RM).*
- ***Reporting figures:*** *RM thousand.*

BAHAGIAN *PART* **A**	**PERKHIDMATAN YANG DIBERIKAN KEPADA/ DITERIMA DARIPADA BUKAN RESIDEN** *SERVICES PROVIDED TO/ RECEIVED FROM NON-RESIDENTS*	**Tandakan ☑ item-item yang berkaitan** *Tick ☑ related items*	**Kod** *Code*

1 Perkhidmatan pembuatan atas bahan mentah/item yang dimiliki oleh pihak lain
Manufacturing services on raw material/parts owned by others

(Upah diterima atau dibayar kepada luar negara bagi aktiviti pembuatan penyumberan luar atau kontrak)
(fees received or paid to foreign countries for outsourcing or contract manufacturing activities)

Berkaitan elektrik dan elektronik/ *Electrical and electronics related*	☐	**010**
Lain-lain (sila nyatakan)/ *Others (please specify)*	☐	**020**

2 Perkhidmatan penyenggaraan dan pembaikan
Maintenance and repair services

Pengangkutan laut/ *Sea transport*	☐	**110**
Pengangkutan udara/ *Air transport*	☐	**120**
Lain-lain (sila nyatakan)/ *Others (please specify)*	☐	**130**

3 Perkhidmatan pengangkutan dan aktiviti sokongan lain
Transport services and other supporting activities

Pengangkutan laut/ *Sea transport:*		
Penumpang/ *Passenger*	☐	**205**
Muatan/ *Freight*	☐	**210**
Lain-lain/ *Others*	☐	**215**
Pengangkutan udara/ *Air transport:*		
Penumpang/ *Passenger*	☐	**220**
Muatan/ *Freight*	☐	**225**
Lain-lain/ *Others*	☐	**230**
Lain-lain mod pengangkutan/ *Other modes of transport:*		
Penumpang/ *Passenger*	☐	**235**
Muatan/ *Freight*	☐	**240**
Lain-lain/ *Others*	☐	**245**
Gudang dan penyimpanan/ *Warehouse and storage*	☐	**250**
Perkhidmatan pos dan kurier/ *Postal and courier services*	☐	**255**

4 Pembinaan (termasuk pengurusan projek serta meliputi kerja baru dan pembaikan)
Construction (including project management & covering new work and repair)

Pembinaan di luar negara/ *Construction located abroad*		
Berkaitan minyak dan gas/ *Oil and gas related*	☐	**310**
Lain-lain aktiviti pembinaan (tidak berkaitan minyak dan gas) *Other construction activities (non oil and gas related)*	☐	**320**
Pembinaan di Malaysia/ *Construction in Malaysia*		
Berkaitan minyak dan gas/ *Oil and gas related*	☐	**330**
Lain-lain aktiviti pembinaan (tidak berkaitan minyak dan gas) *Other construction activities (non oil and gas related)*	☐	**340**

BAHAGIAN *PART* **A**	**PERKHIDMATAN YANG DIBERIKAN KEPADA/ DITERIMA DARIPADA BUKAN RESIDEN** *SERVICES PROVIDED TO/ RECEIVED FROM NON-RESIDENTS*	**Tandakan ☑ item-item yang berkaitan** *Tick ☑ related items*	**Kod** *Code*

5 Perkhidmatan insurans dan pencen
Insurance and pension services

Insurans langsung: Nyawa/ *Direct insurance: Life*

Premium/ *Premiums* ..... ☐ **405**

Tuntutan/ *Claims* ..... ☐ **410**

Insurans langsung: Muatan/ *Direct Insurance: Freight*

Premium/ *Premiums* ..... ☐ **415**

Tuntutan/ *Claims* ..... ☐ **420**

Insurans langsung lain/ *Other direct insurance*

Premium/ *Premiums* ..... ☐ **425**

Tuntutan/ *Claims* ..... ☐ **430**

Insurans semula/ *Reinsurance*

Premium/ *Premiums* ..... ☐ **435**

Tuntutan/ *Claims* ..... ☐ **440**

Perkhidmatan sokongan insurans (termasuk komisen dan brokeraj) ..... ☐ **445**
Auxiliary insurance services (including commissions and brokerage)

Pencen dan perkhidmatan jaminan standard/ *Pension and standardised guarantee services* ..... ☐ **450**

6 Perkhidmatan kewangan (tidak termasuk faedah dan Cukai Jualan dan Perkhidmatan (SST))
Financial services (excluding interest and Sales and Service Tax (SST))

Perkhidmatan perbankan/ *Banking services* ..... ☐ **510**

Penajaan jamin dan urus niaga sekuriti/ *Underwritings and transactions in securities* ..... ☐ **520**

Perkhidmatan nasihat kewangan/ *Financial advisory services* ..... ☐ **530**

Pengurusan pelaburan/aset/ *Investment/Asset management* ..... ☐ **540**

Lain-lain (sila nyatakan)/ *Others (please specify)* ☐ ☐ **550**

7 Caj penggunaan harta intelek
Charges for the use of intellectual property

Yuran perlesenan francais dan tanda dagang ..... ☐ **610**
License fees for franchise and trademark

Royalti/yuran perlesenan mengguna hasil R&D (cth.: paten, hak cipta, rekabentuk industri) ..... ☐ **620**
Royalty/license fees for the use of outcomes of R&D (e.g: patents, copyrights, industrial designs)

8 Perkhidmatan telekomunikasi (tidak termasuk Cukai Jualan dan Perkhidmatan (SST))
Telecommunication services (excluding Sales and Service Tax (SST))

Perkhidmatan telekomunikasi berwayar/ *Wired telecommunications services* ..... ☐ **705**

Perkhidmatan telekomunikasi tanpa wayar/ *Wireless telecommunications services* ..... ☐ **710**

Perkhidmatan telekomunikasi satelit/ *Satellite telecommunications services* ..... ☐ **715**

Perkhidmatan telekomunikasi lain/ *Other telecommunications services* ..... ☐ **720**

9 Perkhidmatan komputer (tidak termasuk Cukai Jualan dan Perkhidmatan (SST))
Computer services (excluding Sales and Service Tax (SST))

Perisian komputer/ *Computer software*

Pembangunan perisian khusus dan lesen berkaitan ..... ☐ **725**
Development of customised software and related licences

Perisian bukan khusus dan lesen berkaitan ..... ☐ **730**
Non-customised software and related licences

Jualan dan belian hakmilik sistem perisian dan aplikasi ..... ☐ **735**
Sales and purchases of ownership rights for software systems and applications

Pembangunan perisian permainan komputer ..... ☐ **740**
Development of computer game software

Lesen untuk mengguna perisian komputer ..... ☐ **745**
Licence to use computer software

BAHAGIAN *PART* **A**	PERKHIDMATAN YANG DIBERIKAN KEPADA/ DITERIMA DARIPADA BUKAN RESIDEN *SERVICES PROVIDED TO/ RECEIVED FROM NON-RESIDENTS*	Tandakan ☑ item-item yang berkaitan *Tick ☑ related items*	Kod *Code*

Perkhidmatan komputer lain/ *Other computer services*

Perundingan komputer/ *Computer consultancy* ☐ **750**

Pemasangan dan penyenggaraan perkakasan dan perisian ☐ **755**
Installation and maintenance of hardware and software

Perkhidmatan prosesan data dan pengehosan/ *Data-processing and hosting services* ☐ **760**

Perkhidmatan pengehosan laman web/ *Web page hosting services* ☐ **765**

Aktiviti perkhidmatan komputer lain (sila nyatakan) ☐ **770**
Other computer services activities (please specify)

Lesen mengeluar semula dan/atau mengedar perisian komputer ☐ **630**
Licenses to reproduce and / or distribute computer software

10 Perkhidmatan maklumat (tidak termasuk Cukai Jualan dan Perkhidmatan (SST))
Information services (excluding Sales and Service Tax (SST))

Agensi berita/ *News agency* ☐ **775**

Kandungan yang dimuat turun, tidak termasuk perisian (cth.: e-buku) ☐ **780**
Downloaded contents, excluding software (e.g. e-book)

Perkhidmatan maklumat lain (cth.: perkhidmatan pangkalan data, portal carian web) ☐ **785**
Other information services (e.g.: database services, web search portals)

11 Perkhidmatan penyelidikan dan pembangunan
Research and development (R&D) services

Penyediaan R&D khusus/ *Provision of customized R&D* ☐ **803**

Penyediaan R&D bukan khusus/ *Provision of non-customized R&D* ☐ **806**

Jualan atau belian hakmilik hasil daripada R&D (cth.: paten, hakcipta) ☐ **809**
Sale or purchase of proprietary rights arising from R&D (e.g.: patents, copyrights)

12 Perkhidmatan profesional dan perundingan pengurusan (tidak termasuk Cukai Jualan dan Perkhidmatan (SST))
Professional services and management consulting (excluding Sales and Service Tax (SST))

Perkhidmatan guaman/ *Legal services* ☐ **812**

Perkhidmatan perakaunan, pengauditan & percukaian/ *Accounting, auditing & tax services* ☐ **815**

Perkhidmatan perundingan perniagaan dan pengurusan serta perhubungan awam ☐ **818**
Business and management consulting and public relations services

Perkhidmatan pengiklanan, penyelidikan pasaran dan undian pendapat awam ☐ **821**
Advertising, market research and public opinion polling services

Caj pengurusan yang tidak tercatat di tempat lain ☐ **824**
Management fees not included elsewhere

13 Teknikal, perkhidmatan berkaitan perdagangan dan perkhidmatan perniagaan lain (tidak termasuk Cukai Jualan dan Perkhidmatan (SST))
Technical, trade-related and other business services (excluding Sales and Service Tax (SST))

Perkhidmatan arkitek, kejuruteraan, saintifik dan teknikal lain (termasuk perundingan)
Architectural, engineering, scientific and other technical services (including consultancy)

Perkhidmatan arkitek/ *Architectural services* ☐ **827**

Perkhidmatan kejuruteraan/ *Engineering services* ☐ **830**

Perkhidmatan saintifik dan teknikal lain/ *Scientific and other technical services* ☐ **833**

Perkhidmatan rawatan sisa buangan dan nyah pencemaran ☐ **836**
Waste treatment and de-pollution services

Perkhidmatan berkaitan pertanian, perhutanan dan perikanan ☐ **839**
Services incidental to agricultural, forestry and fishing

BAHAGIAN *PART* **A**	PERKHIDMATAN YANG DIBERIKAN KEPADA/ DITERIMA DARIPADA BUKAN RESIDEN *SERVICES PROVIDED TO/ RECEIVED FROM NON-RESIDENTS*	Tandakan ☑ item-item yang berkaitan *Tick ☑ related items*	Kod *Code*

Perkhidmatan berkaitan pengekstrakan minyak dan gas
Services incidental to oil and gas extraction

Perkhidmatan geologi, geofizikal dan lain-lain di peringkat penerokaan ☐ **842**
Geological, geophysical and other exploratory stage services

Perkhidmatan perundingan (termasuk reka bentuk dan kejuruteraan) ☐ **845**
Consultancy services (including design and engineering)

Perkhidmatan penggerudian/ *Drilling services* ☐ **848**

Perkhidmatan operasi & penyenggaraan/ *Operations & maintenance services* ☐ **851**

Perkhidmatan lain berkaitan/ *Other related services* ☐ **854**

Perkhidmatan berkaitan perlombongan (tidak berkaitan minyak dan gas) ☐ **857**
Services incidental to mining (non oil and gas related)

Perkhidmatan pajakan operasi (tanpa anak kapal)
Operating leasing services (without crew)

Pengangkutan laut/ *Sea transport* ☐ **860**

Pengangkutan udara/ *Air transport* ☐ **863**

Lain-lain (cth.: bangunan, perisian komputer) ☐ **866**
Others (e.g: building, computer equipment)

Perkhidmatan berkaitan perdagangan (cth: komisen)
Trade-related services (e.g: commissions)

Barangan/ *Goods* ☐ **869**

Perkhidmatan/ *Services* ☐ **872**

Perkhidmatan perniagaan yang tidak tercatat di tempat lain (sila nyatakan) ☐ **875**
Other business services not included elsewhere (please specify)

14	**Perkhidmatan personal, kebudayaan dan rekreasi** *Personal, cultural and recreational services*

Audio-visual dan perkhidmatan berkaitan/ *Audio-visual and related services*

Perkhidmatan audio-visual (termasuk kandungan program televisyen) ☐ **905**
Audio-visual services (including contents of television programme)

Perkhidmatan berkaitan kesenian/ *Artistic related services* ☐ **910**

Perkhidmatan personal lain, kebudayaan dan rekreasi
Other personal, cultural and recreational services

Perkhidmatan kesihatan/ *Health services* ☐ **915**

Perkhidmatan pendidikan/ *Education services* ☐ **920**

Perkhidmatan warisan dan rekreasi (termasuk tajaan acara sukan) ☐ **925**
Heritage and recreational services (including sponsorship for sports events)

Perkhidmatan personal lain/ *Other personal services* ☐ **930**

Lesen mengeluar semula dan/ atau mengedar audio visual dan produk berkaitan (termasuk hak penyiaran sukan secara langsung) ☐ **640**
Licenses to reproduce and/ or distribute audio visual and related products (including right to broadcast live sports events)

BAHAGIAN *PART* **B**

PERKHIDMATAN YANG DIBERIKAN KEPADA (EKSPORT)/ DITERIMA DARIPADA (IMPORT) BUKAN RESIDEN MENGIKUT NEGARA RAKAN DAGANG

SERVICES PROVIDED TO (EXPORTS)/ RECEIVED FROM (IMPORTS) NON-RESIDENTS BY TRADING PARTNER COUNTRIES

Sila laporkan penerimaan dan pembayaran pada asas akruan/ *Please report receipts and payments on accrual basis*

Penting: * Medan ini wajib diisi.

Definisi e-dagang: Transaksi perkhidmatan belian atau jualan antara residen dan bukan residen menggunakan pengurusan aplikasi laman web sebagai platform utama untuk memaparkan produk atau perkhidmatan agar dapat dilihat, dipilih dan dibeli secara atas talian oleh pelanggan. Contohnya laman web, extranet atau EDI (*Electronic Data Interchange*). Urus niaga tempahan tidak termasuk telefon, faks, SMS dan emel secara manual.

Important: * This field is compulsory to be filled.

E-Commerce definition: E-commerce is a sale or purchase services between resident and non-resident by using a website application management as the main platform to display the product or service for customers to view, select and purchase via online. For example, web pages, extranet or EDI (Electronic Data Interchange). Order transactions are not including phone, fax, SMS and manual email.

TERIMAAN/ *RECEIPTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Supplied (approximate in %)**			
		No cross border by individual (supplier and consumer). Delivered via eg. internet, phone, mail	*Delivered to non resident or their properties temporarily in Malaysia*	*Delivered by Malaysian temporarily working abroad*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services receipts through e-commerce** %

BAYARAN/ *PAYMENTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Consumed (approximate in %)**			
		No cross border by individual (supplier and consumer). Consumed via eg. internet, phone, mail	*Consumed by Malaysia's employees/ properties temporarily abroad*	*Consumed from foreigners temporarily working in Malaysia*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services payments through e-commerce** %

TERIMAAN/ *RECEIPTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Supplied (approximate in %)**			
		No cross border by individual (supplier and consumer). Delivered via eg. internet, phone, mail	*Delivered to non resident or their properties temporarily in Malaysia*	*Delivered by Malaysian temporarily working abroad*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services receipts through e-commerce** %

BAYARAN/ *PAYMENTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Consumed (approximate in %)**			
		No cross border by individual (supplier and consumer). Consumed via eg. internet, phone, mail	*Consumed by Malaysia's employees/ properties temporarily abroad*	*Consumed from foreigners temporarily working in Malaysia*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services payments through e-commerce** %

Nota/ *Note* : **Sila buat salinan muka surat ini jika perlu/** *Please make copies of this page if necessary*

BAHAGIAN *PART* **B**

PERKHIDMATAN YANG DIBERIKAN KEPADA (EKSPORT)/ DITERIMA DARIPADA (IMPORT) BUKAN RESIDEN MENGIKUT NEGARA RAKAN DAGANG

SERVICES PROVIDED TO (EXPORTS)/ RECEIVED FROM (IMPORTS) NON-RESIDENTS BY TRADING PARTNER COUNTRIES

Sila laporkan penerimaan dan pembayaran pada asas akruan/ *Please report receipts and payments on accrual basis*

Penting: * Medan ini wajib diisi.
Definisi e-dagang: Transaksi perkhidmatan belian atau jualan antara residen dan bukan residen menggunakan pengurusan aplikasi laman web sebagai platform utama untuk memaparkan produk atau perkhidmatan agar dapat dilihat, dipilih dan dibeli secara atas talian oleh pelanggan. Contohnya laman web, extranet atau EDI (*Electronic Data Interchange*). Urus niaga tempahan tidak termasuk telefon, faks, SMS dan emel secara manual.

Important: * This field is compulsory to be filled.
E-Commerce definition: E-commerce is a sale or purchase services between resident and non-resident by using a website application management as the main platform to display the product or service for customers to view, select and purchase via online. For example, web pages, extranet or EDI (Electronic Data Interchange). Order transactions are not including phone, fax, SMS and manual email.

TERIMAAN/ *RECEIPTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Supplied (approximate in %)**			
		No cross border by individual (supplier and consumer). Delivered via eg. internet, phone, mail	*Delivered to non resident or their properties temporarily in Malaysia*	*Delivered by Malaysian temporarily working abroad*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services receipts through e-commerce** %

BAYARAN/ *PAYMENTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Consumed (approximate in %)**			
		No cross border by individual (supplier and consumer). Consumed via eg. internet, phone, mail	*Consumed by Malaysia's employees/properties temporarily abroad*	*Consumed from foreigners temporarily working in Malaysia*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services payments through e-commerce** %

TERIMAAN/ *RECEIPTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Supplied (approximate in %)**			
		No cross border by individual (supplier and consumer). Delivered via eg. internet, phone, mail	*Delivered to non resident or their properties temporarily in Malaysia*	*Delivered by Malaysian temporarily working abroad*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services receipts through e-commerce** %

BAYARAN/ *PAYMENTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Consumed (approximate in %)**			
		No cross border by individual (supplier and consumer). Consumed via eg. internet, phone, mail	*Consumed by Malaysia's employees/properties temporarily abroad*	*Consumed from foreigners temporarily working in Malaysia*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services payments through e-commerce** %

Nota/ *Note* : **Sila buat salinan muka surat ini jika perlu**/ *Please make copies of this page if necessary*

BAHAGIAN *PART* **B**

PERKHIDMATAN YANG DIBERIKAN KEPADA (EKSPORT)/ DITERIMA DARIPADA (IMPORT) BUKAN RESIDEN MENGIKUT NEGARA RAKAN DAGANG

SERVICES PROVIDED TO (EXPORTS)/ RECEIVED FROM (IMPORTS) NON-RESIDENTS BY TRADING PARTNER COUNTRIES

Sila laporkan penerimaan dan pembayaran pada asas akruan/ *Please report receipts and payments on accrual basis*

Penting: * Medan ini wajib diisi.
Definisi e-dagang: Transaksi perkhidmatan belian atau jualan antara residen dan bukan residen menggunakan pengurusan aplikasi laman web sebagai platform utama untuk memaparkan produk atau perkhidmatan agar dapat dilihat, dipilih dan dibeli secara atas talian oleh pelanggan. Contohnya laman web, extranet atau EDI (*Electronic Data Interchange*). Urus niaga tempahan tidak termasuk telefon, faks, SMS dan emel secara manual.

Important: * This field is compulsory to be filled.
E-Commerce definition: E-commerce is a sale or purchase services between resident and non-resident by using a website application management as the main platform to display the product or service for customers to view, select and purchase via online. For example, web pages, extranet or EDI (Electronic Data Interchange). Order transactions are not including phone, fax, SMS and manual email.

TERIMAAN/ *RECEIPTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Supplied (approximate in %)**			
		No cross border by individual (supplier and consumer). Delivered via eg. internet, phone, mail	*Delivered to non resident or their properties temporarily in Malaysia*	*Delivered by Malaysian temporarily working abroad*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services receipts through e-commerce** %

BAYARAN/ *PAYMENTS* **Kod/** Code**:** | | | |

Negara *Country*	**Amaun** *Amount* **(RM'000)**	**Mode of Services Consumed (approximate in %)**			
		No cross border by individual (supplier and consumer). Consumed via eg. internet, phone, mail	*Consumed by Malaysia's employees/properties temporarily abroad*	*Consumed from foreigners temporarily working in Malaysia*	*Total %*
					0
					0
					0
					0
					0
Lain-lain/ *Others*					0
Jumlah/ *Total*	0				

*Percentage of above total services payments through e-commerce** %

TERIMAAN/ *RECEIPTS*

Jumlah Besar *Grand Total*

BAYARAN/ *PAYMENTS*

Jumlah Besar *Grand Total*

SENARAI SEMAK SEBELUM PENGHANTARAN:
CHECKLIST BEFORE SUBMITTING:

- **Membuat pindaan alamat jika terdapat perubahan**
  Amend address for any changes.
- **Menjawab semua bahagian/ soalan berkenaan**
  Answered all relevant parts/ questions related.
- **Membuat salinan untuk rujukan tuan**
  Make a copy for your records.
- **Gunakan sampul surat berbayar yang disertakan (jika menggunakan perkhidmatan pos)**
  Use the reply paid envelope as attached (if using postal services).
- **Tandatangan dan lengkapkan maklumat pegawai penghubung**
  Signed and complete contact person details.