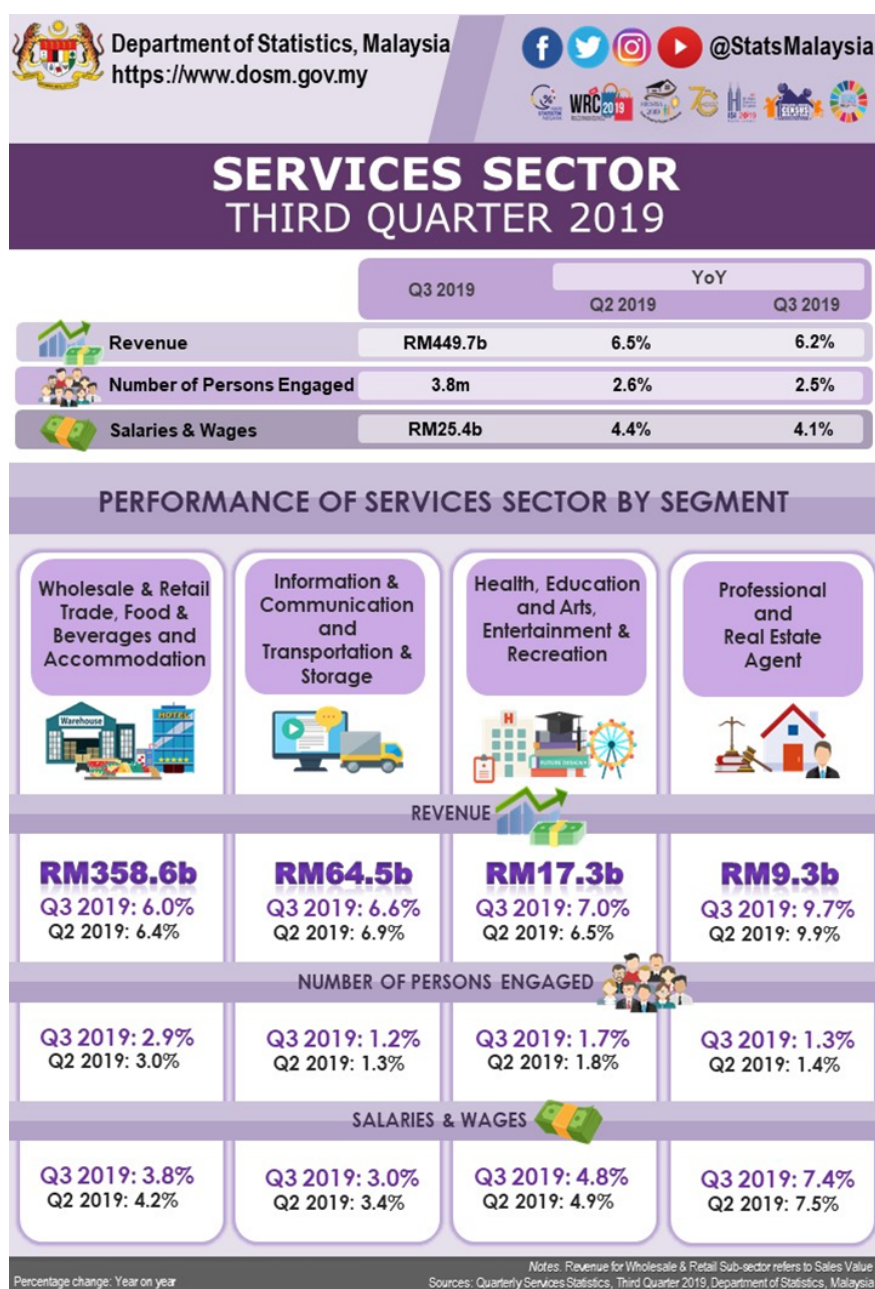




MINISTRY OF ECONOMY
DEPARTMENT OF STATISTICS MALAYSIA

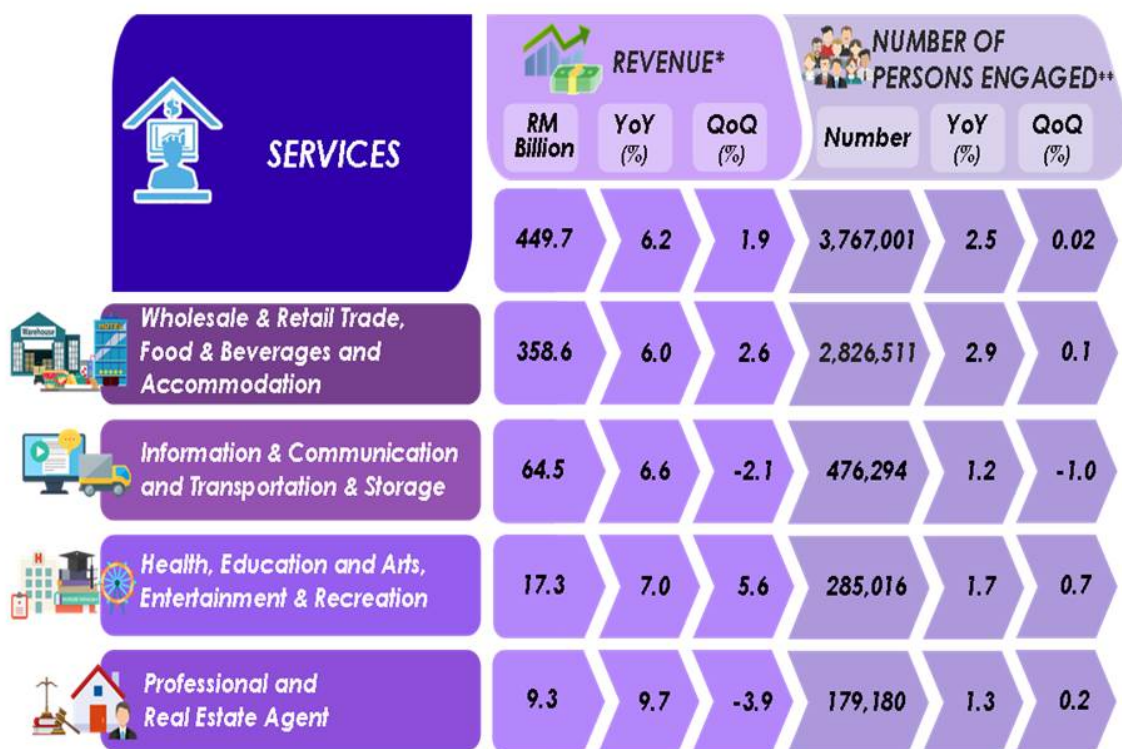
REVENUE FOR SERVICES SECTOR THIRD QUARTER 2019



Introduction

This publication presents statistics on Services sector which encompasses the sub-sectors of Wholesale & Retail Trade; Information & Communication; Transportation & Storage; Food & Beverages; Professional; Private Health; Private Education; Accommodation; Arts, Entertainment & Recreation and Real Estate Agent for the period from year 2012 until third quarter 2019.

Performance of Services Sector, Third Quarter 2019



* Revenue for Wholesale & Retail Trade sub-sector refers to sales value.

** The total number of persons engaged includes all working proprietors, active business partners and unpaid family workers.

Overall Performance

Total revenue of Services sector in third quarter 2019 recorded RM449.7 billion, increased 6.2 per cent as compared to the same quarter 2018. The highest contribution was registered by Wholesale & Retail Trade, Food & Beverages and Accommodation segment (+RM20.3 billion; +6.0%). Meanwhile, the total revenue on a quarterly basis also increased by RM8.4 billion or 1.9 per cent.

Total number of persons engaged in this sector amounted to 3.8 million persons, an increase of 91,848 persons or 2.5 per cent as compared to the same quarter of the previous year. Quarterly basis indicated that number of persons engaged also recorded an increase of 571 persons or 0.02 per cent.

In third quarter 2019, salaries & wages paid was RM25.4 billion, an increase of 4.1 per cent as against to the previous year, while quarter on quarter expanded 0.8 per cent.

Wholesale & Retail Trade, Food & Beverages and Accommodation

Total revenue for Wholesale & Retail Trade, Food & Beverages and Accommodation segment recorded a positive growth of 6.0 per cent to RM358.6 billion year on year. The growth was contributed by Wholesale & Retail Trade (+RM18.2 billion; +5.7%) and Food & Beverages sub-sector (+RM1.9 billion; +12.1%). For quarterly comparison, this segment recorded a positive growth of 2.6 per cent.

Number of persons engaged in this segment increased 2.9 per cent to 2.8 million persons as compared to the third quarter 2018. Salaries & wages paid grew 3.8 per cent to RM15.1 billion. Quarter on quarter, number of persons engaged and salaries & wages paid rose 0.1 per cent and 1.0 per cent respectively.

Information & Communication and Transportation & Storage

Information & Communications and Transportation & Storage segment recorded an increase in revenue to RM64.5 billion or 6.6 per cent as compared to the third quarter of 2018. The increase was driven by Information & Communication sub-sector with 6.4 per cent (+RM2.1 billion). Meanwhile, revenue for the quarterly comparisons recorded a decrease of 2.1 per cent.

In terms of persons engaged, this segment registered 1.2 per cent increase year on year to 476,294 persons and the amount of salaries & wages paid grew 3.0 per cent to RM5.3 billion. In the mean time, on quarterly basis the number of employees and the amount of salaries & wages paid decreased 1.0 per cent and 0.4 per cent respectively.

Health, Education and Arts, Entertainment & Recreation

A total of RM17.3 billion revenue was generated for Health, Education and Arts, Entertainment & Recreation segment in third quarter 2019 with year on year percentage change of 7.0 percent. The growth was underpinned by Education (+8.2%), Health (+6.7%) and Arts, Entertainment & Recreation (+6.3%). This segment registered an increase of revenue 5.6 per cent on a quarterly basis.

In this quarter, number of persons engaged recorded 285,016 persons, rose 1.7 per cent as compared to a year ago. Salaries & wages paid also grew 4.8 per cent to RM2.4 billion. Quarter on quarter, number of persons engaged and salaries & wages paid registered a positive growth of 0.7 per cent and 2.0 percent respectively.

Professional and Real Estate Agent

Total revenue for Professional and Real Estate Agent segment increased 9.7 per cent as against the same quarter of previous year. This rise was propelled by Professional sub-sector (+RM0.8 bilion; +9.9%). For quarterly comparison, this segment recorded a decline of 3.9 percent.

In third quarter 2019, number of persons engaged increased to 179,180 persons or 1.3 per cent as compared to the same quarter of the previous year. Salaries & wages paid grew 7.4 per cent to RM2.6 billion. The number of persons engaged rose 0.2 per cent, while salaries & wages paid recorded a growth of 1.1 per cent as compared to the preceding quarter.

*Notes:

Data for third quarter 2019 is **provisional**. The data will be updated and published in the next quarter based on the latest figure.

Released By:

DATO' SRI DR. MOHD UZIR MAHIDIN
CHIEF STATISTICIAN MALAYSIA
DEPARTMENT OF STATISTICS, MALAYSIA

 [DrUzir_Mahidin](#)  [Dr_Uzir](#) 

12 November 2019

Contact person:

Rohaida binti Mohamad
Public Relation Officer
Strategic Communication and International Division
Department of Statistics, Malaysia
Tel : +603-8885 7942
Fax : +603-8888 9248
Email : rohaida.mohamad[at]dosm.gov.my

Contact person:

Baharudin Mohamad
Public Relation Officer
Strategic Communication and International Division
Department of Statistics Malaysia
Tel : +603-8090 4681
Fax : +603-8888 9248
Email : baharudin[at]dosm.gov.my

Copyright ©2025 Department of Statistics Malaysia Official Portal. All Rights Reserved.