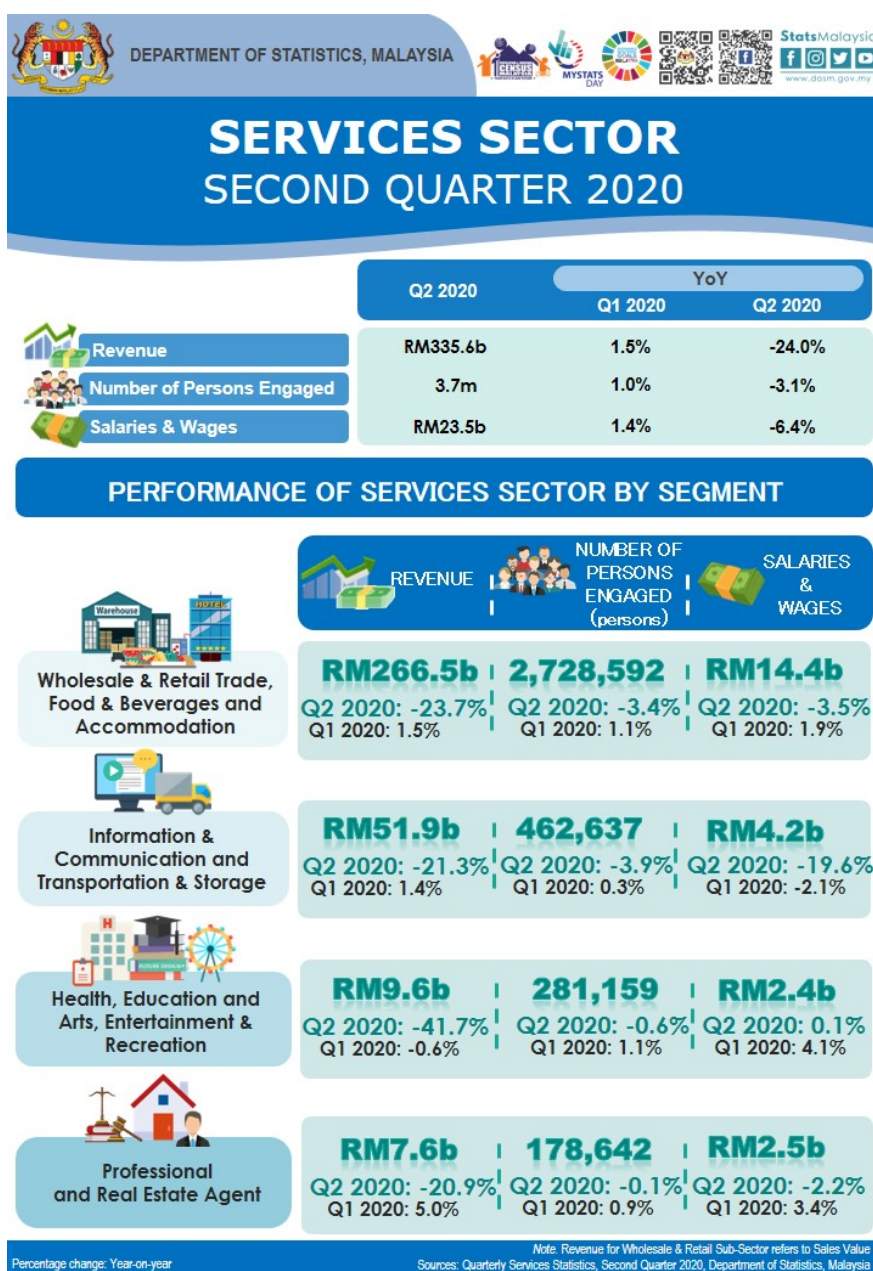




MINISTRY OF ECONOMY  
DEPARTMENT OF STATISTICS MALAYSIA

## REVENUE FOR SERVICES SECTOR SECOND QUARTER 2020



### Introduction

This publication presents statistics on Services sector which encompasses the sub-sectors of Wholesale &

Retail Trade; Information & Communication; Transportation & Storage; Food & Beverages; Professional; Private Health; Private Education; Accommodation; Arts, Entertainment & Recreation and Real Estate Agent for the period from year 2012 until second quarter 2020.

### Performance of Services Sector, Second Quarter 2020

SERVICES	REVENUE*			NUMBER OF PERSONS ENGAGED**		
	RM Billion	YoY (%)	QoQ (%)	persons	YoY (%)	QoQ (%)
	335.6	-24.0	-23.4	3,651,030	-3.1	-2.6
Wholesale & Retail Trade, Food & Beverages and Accommodation	266.5	-23.7	-23.3	2,728,592	-3.4	-2.8
Information & Communication and Transportation & Storage	51.9	-21.3	-18.9	462,637	-3.9	-2.7
Health, Education and Arts, Entertainment & Recreation	9.6	-41.7	-43.2	281,159	-0.6	-1.8
Professional and Real Estate Agent	7.6	-20.9	-21.9	178,642	-0.1	-0.4

\* Revenue for Wholesale & Retail Trade sub-sector refers to sales value.

\*\* The total number of persons engaged includes all working proprietors, active business partners and unpaid family workers.

### Overall Performance

Total revenue of Services sector in second quarter 2020 recorded RM335.6 billion, decreased 24.0 per cent as compared to the same quarter 2019. The growth was contributed by Wholesale & Retail Trade, Food & Beverages and Accommodation segment (-RM82.8 billion; -23.7%). Meanwhile, total revenue on a quarterly basis registered a negative growth of 23.4 per cent or RM102.3 billion.

Total number of persons engaged in this sector amounted to 3.7 million persons, a decrease of 115,400 persons or 3.1 per cent as compared to the same quarter of the previous year. Quarterly basis indicated that number of persons engaged recorded a negative growth of 2.6 per cent or decreased 96,314 persons.

In this quarter, salaries & wages paid was RM23.5 billion, a decrease of 6.4 per cent as against the previous year, while quarter-on-quarter went down 5.7 per cent.

### Wholesale & Retail Trade, Food & Beverages and Accommodation

Total revenue for Wholesale & Retail Trade, Food & Beverages and Accommodation segment contracted 23.7 per cent as compared to the second quarter of 2019 to RM266.5 billion. The decline was contributed by Wholesale & Retail Trade sub-sector (-RM74.3 billion; -22.6%), Food & Beverages (-RM5.7 billion; -32.6%) and Accommodation (-RM2.8 billion; -82.6%). For quarterly comparison, this segment recorded a negative growth of 23.3 per cent.

Number of persons engaged in this segment decreased 3.4 per cent to 2.7 million persons as compared to the second quarter of 2019. Salaries & wages paid decreased 3.5 per cent to RM14.4 billion. For quarterly comparison, number of persons engaged and salaries & wages paid went down 2.8 per cent and 3.8 per cent, respectively.



## Information & Communication and Transportation & Storage

Information & Communication and Transportation & Storage segment recorded a decrease in revenue to RM51.9 billion or 21.3 per cent as compared to the second quarter of 2019. The decline was propelled by Transportation & Storage sub-sector with 97.2 per cent (-RM15.3 billion). Meanwhile, for quarterly comparisons, revenue contracted by 18.9 per cent.

Number of persons engaged for this segment decreased 3.9 per cent year-on-year to record 462,637 persons and salaries & wages paid amounted to RM4.2 billion. Meanwhile, on quarterly basis, number of persons engaged and salaries & wages paid recorded negative growths of 2.7 per cent and 14.3 per cent, respectively.

## Health, Education and Arts, Entertainment & Recreation

A total of RM9.6 billion revenue was generated for Health, Education and Arts, Entertainment & Recreation segment in the second quarter 2020 with 41.7 per cent decrease as compared to the second quarter of 2019. The decrease was contributed by Arts, Entertainment & Recreation sub-sector (-83.7%). This segment registered a decrease in revenue of 43.2 per cent on a quarterly basis.

In this quarter, number of persons engaged recorded 281,159 persons, decreased 0.6 per cent as compared to a year ago. Salaries & wages paid also decreased 0.1 per cent to RM2.4 billion. Quarter-on-quarter, number of persons engaged and salaries & wages paid decreased 1.8 per cent and 5.2 per cent, respectively.

## Professional and Real Estate Agent

Total revenue for Professional and Real Estate Agent segment recorded a negative growth of 20.9 per cent against the same quarter of 2019. The decrease recorded by Professional sub-sector (-RM1.8 billion; -20.0%). For quarterly comparison, this segment recorded a decline of 21.9 per cent.

In second quarter 2020, the number of persons engaged was 178,642 persons or decreased by 0.1 per cent as compared to the same quarter of the previous year. Salaries & wages paid went down 2.2 per cent to RM2.5 billion. For the quarterly comparison, number of persons engaged and salaries & wages recorded negative growths of 0.4 per cent and 0.8 per cent, respectively.

### \*Notes:

Data for second quarter 2020 is **provisional**. The data will be updated and published in the next quarter based on the latest figure.

### Released By:

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