

EMBARGO: Only to be published or disseminated at **12:00 hour, Wednesday, 8 February 2023**



MINISTRY OF ECONOMY
DEPARTMENT OF STATISTICS MALAYSIA

QUARTERLY SERVICES STATISTICS, Q4 2022



SERVICES SECTOR FOURTH QUARTER 2022

Revenue for Services sector in fourth quarter 2022 increased 14.9 per cent to record RM528.8 billion

	Q4 2022	YoY		QoQ	
		Q3 2022	Q4 2022	Q3 2022	Q4 2022
Revenue	RM528.8b	32.3%	14.9%	2.2%	2.2%
Persons Engaged	3.8m	4.4%	3.0%	0.5%	0.6%
Salaries & Wages	RM26.4b	8.7%	5.9%	1.2%	1.1%

PERFORMANCE OF SERVICES SECTOR BY SEGMENT

	Revenue	Number of Persons Engaged (persons)	Salaries & Wages
	RM425.8b	2,882,366	RM16.2b
Wholesale & Retail Trade, Food & Beverages, and Accommodation	RM425.8b Q4 2022: 15.0% Q3 2022: 33.4%	2,882,366 Q4 2022: 2.7% Q3 2022: 3.9%	RM16.2b Q4 2022: 5.3% Q3 2022: 8.2%
Information & Communication and Transportation & Storage	RM75.8b Q4 2022: 13.1% Q3 2022: 23.9%	498,815 Q4 2022: 5.9% Q3 2022: 9.5%	RM5.1b Q4 2022: 7.8% Q3 2022: 12.4%
Private Health, Private Education, and Arts, Entertainment & Recreation	RM16.4b Q4 2022: 14.4% Q3 2022: 45.5%	279,598 Q4 2022: 1.0% Q3 2022: 1.6%	RM2.5b Q4 2022: 4.6% Q3 2022: 5.2%
Professional and Real Estate Agent	RM10.9b Q4 2022: 26.5% Q3 2022: 37.3%	180,204 Q4 2022: 3.4% Q3 2022: 3.5%	RM2.6b Q4 2022: 7.1% Q3 2022: 8.7%

PERFORMANCE OF E-COMMERCE INCOME

	Q3 2022	Q4 2022	
	RM billion	289.2	302.3
	YoY (%)	3.7	4.1
	QoQ (%)	0.3	4.5

Percentage change: Year-on-Year

Source: Quarterly Services Statistics, Fourth Quarter 2022, Department of Statistics Malaysia (DOSM)

Total revenue of Services sector recorded RM528.8 billion in fourth quarter 2022, registering positive growth of **14.9 per cent** as compared to the same quarter 2021. The increment was contributed by Wholesale & Retail Trade, Food & Beverages, and Accommodation segment (**+RM55.6 billion; 15.0%**). Meanwhile, total revenue on a quarterly basis registered a growth of **2.2 per cent** or **+RM11.3 billion**.

Total number of persons engaged in this sector amounted to **3.8 million persons**, rose **111.4 thousand persons** or **3.0 per cent** against the corresponding period of the previous year. For quarterly comparison, number of persons engaged went up **0.6 per cent** or increased **21.4 thousand persons**.

Salaries and wages paid in fourth quarter 2022 posted a growth of **5.9 per cent** to reach **RM26.4 billion** compared to the same quarter a year ago. Compared with third quarter 2022, salaries and wages paid increased **1.1 per cent**.

In 2022, the Service sector recorded **RM2.0 trillion**, increased **20.3 per cent** compared to **2.8 per cent** in 2021. Compared to 2019 (pre-pandemic COVID-19) comparison, the Service sector revenue 2022 has exceeded by **13.7 percent (+RM244.0 billion)**.

The number of employees as well as annual salaries and wages in this sector also exceeded the amount in 2019 by **2.3 percent (+32,284 persons)** and **2.9 percent (+RM2.9 billion)**.

The full publication of the Quarterly Services Statistics, Fourth Quarter 2022 can be downloaded through **eStatistik Portal**.

Released by:

DEPARTMENT OF STATISTICS MALAYSIA
8 February 2023

Contact person:

Baharudin Mohamad
Public Relation Officer
Strategic Communication and International Division
Department of Statistics, Malaysia
Tel: +603-8885 7942
Fax: +603-8888 9248
E-mail: baharudin@dosm.gov.my

Contact person:

Baharudin Mohamad
Public Relation Officer
Strategic Communication and International Division
Department of Statistics Malaysia
Tel : +603-8090 4681
Fax : +603-8888 9248
Email : baharudin[at]dosm.gov.my

Copyright ©2026 Department of Statistics Malaysia Official Portal. All Rights Reserved.