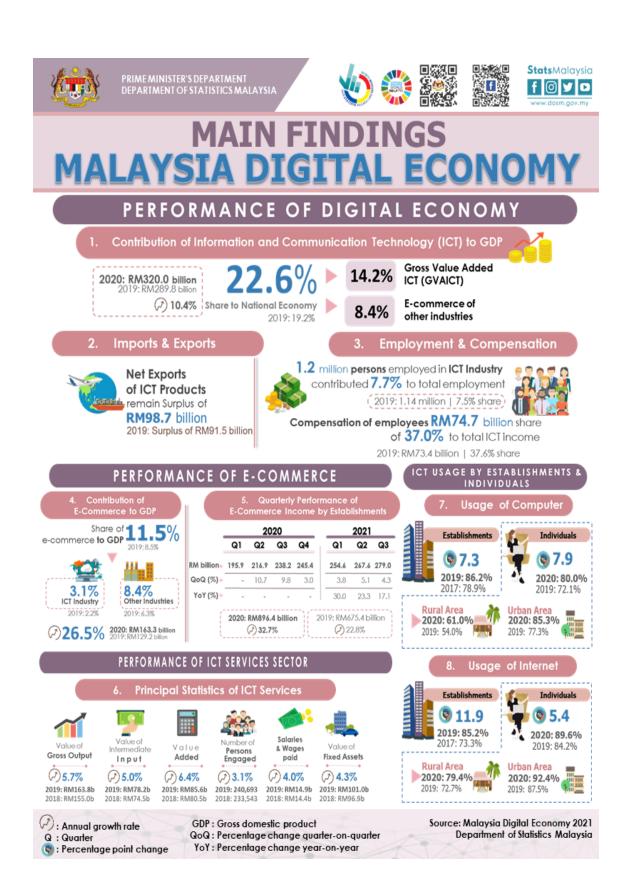


# MALAYSIA E-COMMERCE INCOME SOARED 17.1 PER CENT TO RM279.0 BILLION IN THE THIRD QUARTER 2021

# **INTRODUCTION**

Malaysia Digital Economy 2021 publication is a compilation of statistics from publication the Usage of ICT and E-Commerce by Establishments (ICTEC) 2020; Annual Economic Statistics All Sectors (AES) 2020 for Information and Communication (ICT) Services Sector; ICT Use and Access by Individuals and Households (ICTHS) 2020; Information and Communication Technology Satellite Account (ICTSA) 2020; and, Quarterly Services Statistics (QSS) third quarter 2021. This publication provides statistics of digital economy to meet the needs of government agencies, economists, academicians, private sectors and individuals for planning and formulating policies, economic analysis, projection and assist in business development planning.



## **CONTRIBUTION AND PERFORMANCE OF DIGITAL ECONOMY**

According to the Information and Communication Technology Satellite Account (ICTSA) 2020 publication, ICT was recorded at RM320.0 billion in 2020, a rise of 10.4 per cent as compared to 2019 (7.3%). It contributed 22.6 per cent to Malaysia's Gross Domestic Product (GDP), which comprises of the gross value added of the ICT industry (GVAICT: 14.2%) and e-commerce of other industries (8.4%).

#### PERFORMANCE OF INFORMATION AND COMMUNICATION SERVICES

ICT services which comprise of the activity of publishing; motion picture, video and television programme production, sound recording and music publishing; programming and broadcasting; telecommunications services; computer programming, consultancy & related activities and information services recorded gross output RM163.8 billion in 2019, an increase of 5.7 per cent when compared to 2018. In line with the rapid growth in gross output, the value of intermediate input and value added also increased, 5.0 per cent and 6.4 per cent, respectively, to record RM78.2 billion and RM85.6 billion for the year 2019.

#### PERFORMANCE OF E-COMMERCE

Malaysia e-commerce income by establishments recorded RM279.0 billion, a jump of 17.1 per cent year-on-year in the third quarter of 2021. In terms of quarter-on-quarter growth, it maintained a positive trend with 4.3 per cent. From January to September, e-commerce revenue totaled RM801.2 billion, a 23.1 percent increase year-on-year.

## **USAGE OF INFORMATION AND COMMUNICATION TECHNOLOGY**

In 2019, 86.2 per cent of establishments used computers, while 85.2 per cent used internet. W.P. Putrajaya had the highest percentage of computer and internet use, with both recorded 99.9 per cent. Meanwhile in 2020, percentage of individuals using the computer was 80.0 per cent, and the internet was 89.6 per cent. W.P. Putrajaya also registered the highest percentage of the individual computer and internet usage with 99.9 per cent and 99.7 per cent, respectively.

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