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MINISTRY OF ECONOMY
DEPARTMENT OF STATISTICS MALAYSIA

ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS SURVEY REPORT, 2023





The ICT Use and Access by Individuals and Households 2023 Survey Report presents statistics on the use and access of ICT by individuals and households. Statistics published in this report are based on the concepts and guidelines from the Manual for Measuring ICT Access and Use by Households and Individuals, 2020 Edition published by the International Telecommunication Union (ITU).

Statistics from this report are primarily used by government and private agencies as an input in the planning, formulating and monitoring of national ICT development plans. These statistics can be used by economists, academicians and other individuals for research and analysis purposes.

This report consists of three main sections. Summary of findings is presented in the first section while second section contains detailed tables on the use and access of ICT statistics. Technical aspects such as concepts, definitions and methodologies are described in section three in order to facilitate users with better understanding pertaining to the published statistics.

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