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MINISTRY OF ECONOMY  
DEPARTMENT OF STATISTICS MALAYSIA

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## ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS SURVEY REPORT, 2023

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The ICT Use and Access by Individuals and Households 2023 Survey Report presents statistics on the use and access of ICT by individuals and households. Statistics published in this report are based on the concepts and guidelines from the Manual for Measuring ICT Access and Use by Households and Individuals, 2020 Edition published by the International Telecommunication Union (ITU).

Statistics from this report are primarily used by government and private agencies as an input in the planning, formulating and monitoring of national ICT development plans. These statistics can be used by economists, academicians and other individuals for research and analysis purposes.

This report consists of three main sections. Summary of findings is presented in the first section while second section contains detailed tables on the use and access of ICT statistics. Technical aspects such as concepts, definitions and methodologies are described in section three in order to facilitate users with better understanding pertaining to the published statistics.

The Department of Statistics Malaysia (DOSM) gratefully acknowledges cooperation provided by all parties that provided the required data and contributed to the success of this publication. Every feedback and suggestion towards improving future reports are highly appreciated.

**Contact person:**

Baharudin Mohamad  
Public Relation Officer  
Strategic Communication and International Division  
Department of Statistics Malaysia  
Tel : +603-8090 4681  
Fax : +603-8888 9248  
Email : baharudin[at]dosm.gov.my

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