



**KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA**

STATISTIK KECENDERUNGAN PERNIAGAAN BUSINESS TENDENCY STATISTICS

**SUKU PERTAMA
FIRST QUARTER** **2024**

Pemakluman

Jabatan Perangkaan Malaysia (DOSM) telah melancarkan OpenDOSM NextGen sebagai medium yang menyediakan katalog data dan visualisasi bagi memudahkan pengguna menganalisis pelbagai data dan boleh diakses melalui portal <https://open.dosm.gov.my>.

DOSM akan menjalankan Banci Pertanian pada tahun 2024. Mohon layari <https://www.myagricensus.gov.my> untuk maklumat lanjut. Tema adalah "Banci Pertanian, Kunci Kemajuan Pertanian".

Kerajaan Malaysia telah mengisytiharkan Hari Statistik Negara (MyStats Day) pada 20 Oktober setiap tahun. Tema sambutan MyStats Day adalah "Statistik Nadi Kehidupan".

Pangkalan Data Utama (PADU) telah diluncurkan pada 2 Januari 2024. PADU mengandungi profil individu dan isi rumah meliputi warganegara dan pemastautin tetap berumur 18 tahun ke atas di Malaysia. Matlamat utama PADU untuk memastikan rakyat Malaysia tidak tercicir daripada setiap inisiatif berpaksikan rakyat yang dilaksanakan oleh Kerajaan. Dimohon kerjasama untuk mendaftar dan mengemaskini PADU sebelum atau pada 31 Mac 2024. Sila layari www.padu.gov.my bagi maklumat lanjut berkaitan PADU atau menghubungi talian *hotline* berikut:

- i) Jabatan Perangkaan Malaysia: 1-800-88-7721
- ii) Aduan online melalui SISPA: <https://padu.spab.gov.my>

Announcement

The Department of Statistics Malaysia (DOSM) has launched OpenDOSM NextGen as a medium that provides a catalog of data and visualisations to facilitate users' analysis of various data and can be accessed through <https://open.dosm.gov.my>.

DOSM will conduct the Agricultural Census in 2024. Please visit <https://www.myagricensus.gov.my> for more information. The theme is "Agriculture Census, Key to Agricultural Development".

The Government of Malaysia has declared National Statistics Day (MyStats Day) on October 20th each year. MyStats Day theme is "Statistics is the Essence of Life".

The Primary Database (PADU) was launched on 2 January 2024. PADU contains individual and household profiles covering citizens and permanent residents aged 18 and above in Malaysia. The main goal of PADU is to ensure that Malaysians are not left behind from the people-oriented initiatives implemented by the Government. Your kind cooperation is requested to register and update PADU by 31 March 2024. Please visit www.padu.gov.my for more information related to PADU or contact the following hotlines:

- i) Department of Statistics Malaysia: 1-800-88-7721*
- ii) Complain online through SISPA: <https://padu.spab.gov.my>*

**JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS MALAYSIA**

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KATA PENGANTAR

Penerbitan Statistik Kecenderungan Perniagaan ini mengandungi statistik bagi pelbagai sektor ekonomi di Malaysia berdasarkan data yang diperoleh daripada Survei Kecenderungan Perniagaan. Kajian ini dijalankan secara suku tahunan. Statistik Kecenderungan Perniagaan disusun berpandukan garis panduan dan saranan yang disyorkan oleh *Organisation for Economic Co-operation and Development* (OECD) dengan merujuk kepada *Business Tendency Survey: A Handbook*, 2003.

Penerbitan ini memaparkan jangkaan prestasi perniagaan bagi tiga dan enam bulan akan datang. Konsep perakaunan digunakan untuk menganalisis data bagi menghasilkan indikator kecenderungan perniagaan.

Bahagian pertama penerbitan ini membentangkan ringkasan penemuan. Bahagian kedua pula memuatkan jadual terperinci bagi membolehkan pengguna menganalisis kecenderungan keadaan perniagaan di Malaysia bagi tempoh sebelum, semasa dan akan datang. Ini diikuti oleh bahagian ketiga yang mengandungi nota teknikal untuk menerangkan konsep, definisi dan metodologi bagi membantu pengguna memahami statistik yang diterbitkan.

Jabatan merakamkan ucapan terima kasih dan penghargaan tulus ikhlas kepada semua pihak yang telah menyumbang di dalam penerbitan ini, terutamanya kepada responden yang memberikan kerjasama dalam membekalkan data yang diperlukan. Setiap maklum balas dan cadangan untuk penambahbaikan laporan ini pada masa akan datang amat dihargai.

DATO' SRI DR. MOHD UZIR MAHIDIN

Ketua Perangkawan Malaysia

Februari 2024



PREFACE

The Business Tendency Statistics publication consists of statistics on various economic sectors in Malaysia based on the data collected from the Business Tendency Survey. The survey is conducted on a quarterly basis. The Business Tendency Statistics are compiled based on the guidelines and recommendations by the Organisation for Economic Co-operation and Development (OECD) with reference to the Business Tendency Survey: A Handbook, 2003.

This publication presents the expectations of business performance for the next three and six months. An accounting concept is used for the analysis of the data to produce business tendency indicators.

The first part of this publication focuses on the summary of findings. The second part presents detailed tables to facilitate users in analysing the tendency of business situation in Malaysia for the past, current and near future. This is followed by the third part which contains the technical notes explaining the concepts, definitions and methodology to assist users to understand the published statistics.

The Department would like to express its sincere gratitude and appreciation to all who have contributed in this publication, especially to the respondents for their cooperation in providing the necessary data. Every feedback and suggestion towards improving future publication is highly appreciated.

DATO' SRI DR. MOHD UZIR MAHIDIN

Chief Statistician Malaysia

February 2024

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KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA



@StatsMalaysia

BANCI 2024 PERTANIAN PADU
KUNCI KEMAJUAN PERTANIAN

MALAYSIA MADANI



STATISTIK KECENDERONGAN PERNIAGAAN

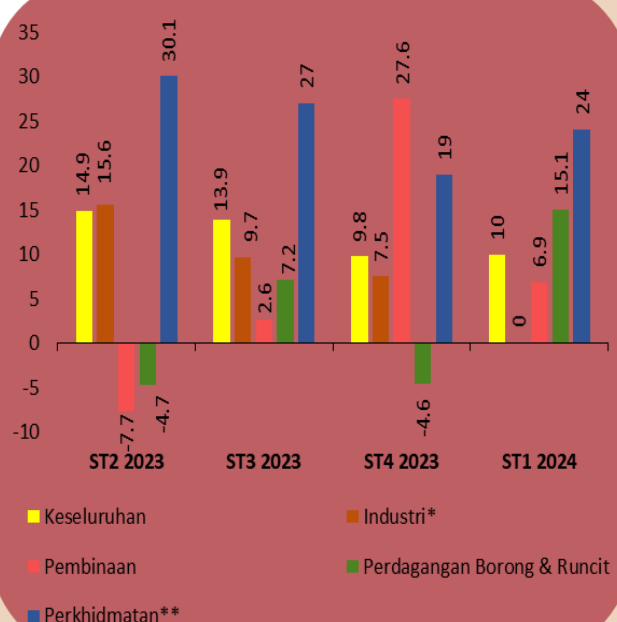
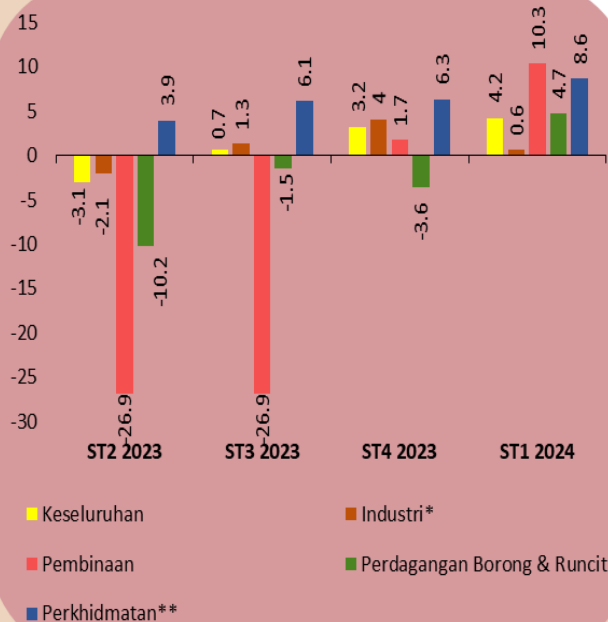
ST2 2023
-3.1%

ST3 2023
+0.7%

ST4 2023
+3.2%

ST1 2024
+4.2%

Keyakinan perniagaan meneruskan trend peningkatan sejak ST3 2023 dengan merekodkan 4.2 peratus pada ST1 2024, menunjukkan bahawa peniaga positif tentang masa depan perniagaan.



PETUNJUK KEYAKINAN

+4.2% Jan. – Mac 2024
(+3.2%) (Okt. – Dis. 2023)

IMBANGAN BERSIH

+10.0% Jan. – Jun 2024
(+ 9.8 %) (Okt. 2023 – Mac 2024)

* Pertanian, Perlombongan, Pembuatan dan Elektrik & Air

** Penginapan, Pengangkutan & Penyimpanan, Komunikasi, Kewangan, Insurans, Hartanah, Teknologi Maklumat & Komunikasi, Makanan & Minuman, Pentadbiran dan Sokongan, Profesional, Kesihatan, Pendidikan dan Perkhidmatan Lain

Sumber: Statistik Kecenderungan Perniagaan Suku Pertama 2024, Jabatan Perangkaan Malaysia (DOSM)

MAIN FINDINGS



MINISTRY OF ECONOMY
DEPARTMENT OF STATISTICS MALAYSIA



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AGRICULTURE CENSUS 2024
KEY TO AGRICULTURAL DEVELOPMENT



MALAYSIA
MADANI



BUSINESS TENDENCY STATISTICS

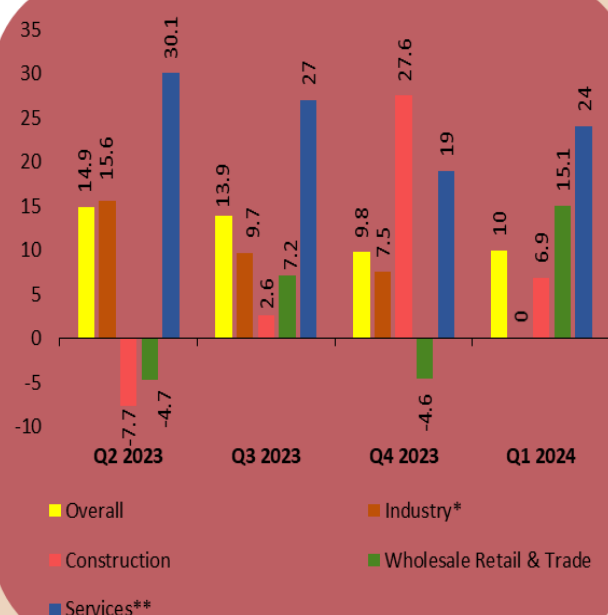
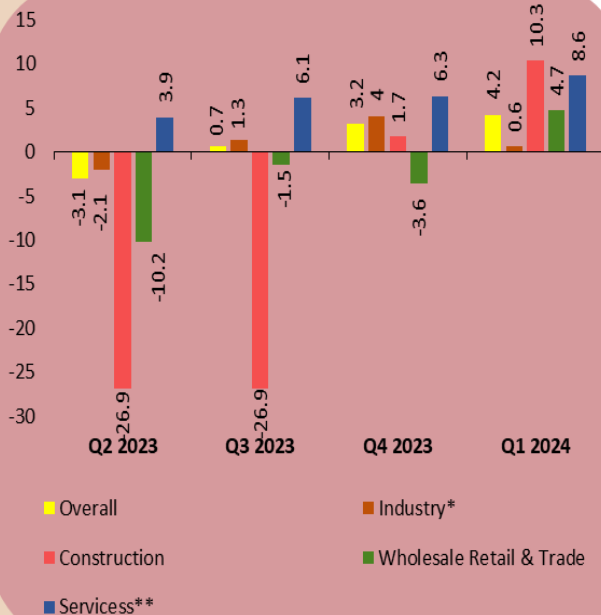
Q3 2023
+0.7%

Q4 2023
+3.2%

Q2 2023
-3.1%

Q1 2024
+4.2%

Business confidence is continuing its increasing trend since Q3 2023 by recording 4.2 per cent in Q1 2024, indicating that businesses are positive about their future business.



CONFIDENCE INDICATOR

+4.2% Jan. – Mar. 2024
(+3.2%) (Oct. – Dec. 2023)

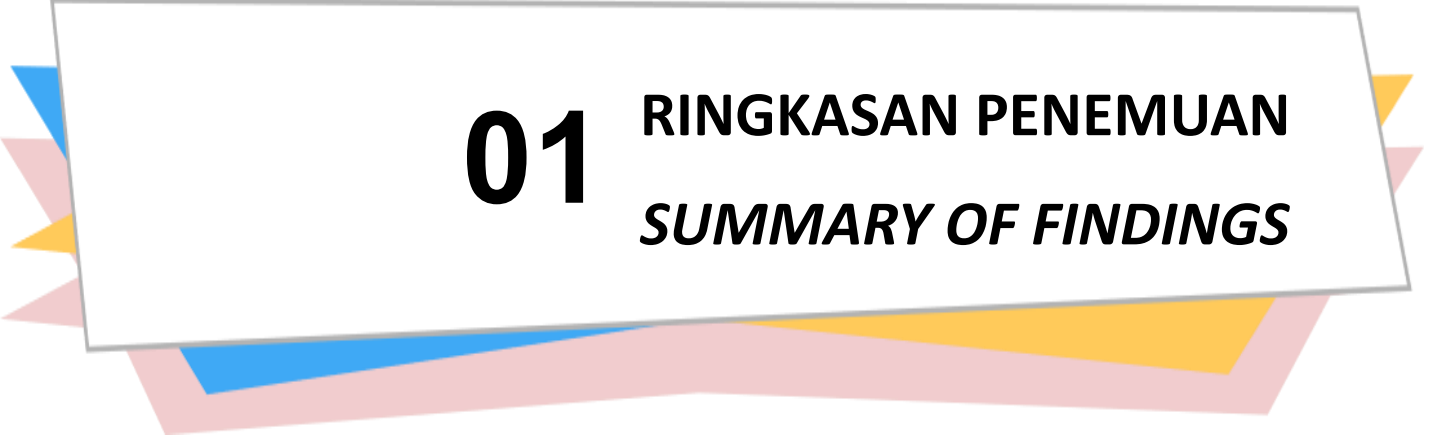
NET BALANCE

+10.0% Jan. – June 2024
(+ 9.8 %) (Oct. 2023 – Mar. 2024)

* Agriculture, Mining, Manufacturing and Electricity & Water

** Accommodations, Transportation & Storage, Communication, Finance, Insurance, Real Estate, Information Technology & Communication, Food & Beverage, Administrative & Support Services, Professional, Health, Education and Other Services

Source: Business Tendency Statistics First Quarter 2024, Department of Statistics Malaysia (DOSM)



01

RINGKASAN PENEMUAN
SUMMARY OF FINDINGS

RINGKASAN PENEMUAN

STATISTIK KECENDERUNGAN PERNIAGAAN, SUKU TAHUN PERTAMA 2024

Statistik Kecenderungan Perniagaan memaparkan jangkaan prestasi perniagaan bagi tiga bulan dan enam bulan yang akan datang. Statistik ini berdasarkan Survei Kecenderungan Perniagaan yang dijalankan secara suku tahunan.

Laporan ini menyediakan jangkaan prestasi perniagaan bagi suku tahun pertama 2024 dan tempoh enam bulan akan datang iaitu Januari hingga Jun 2024.

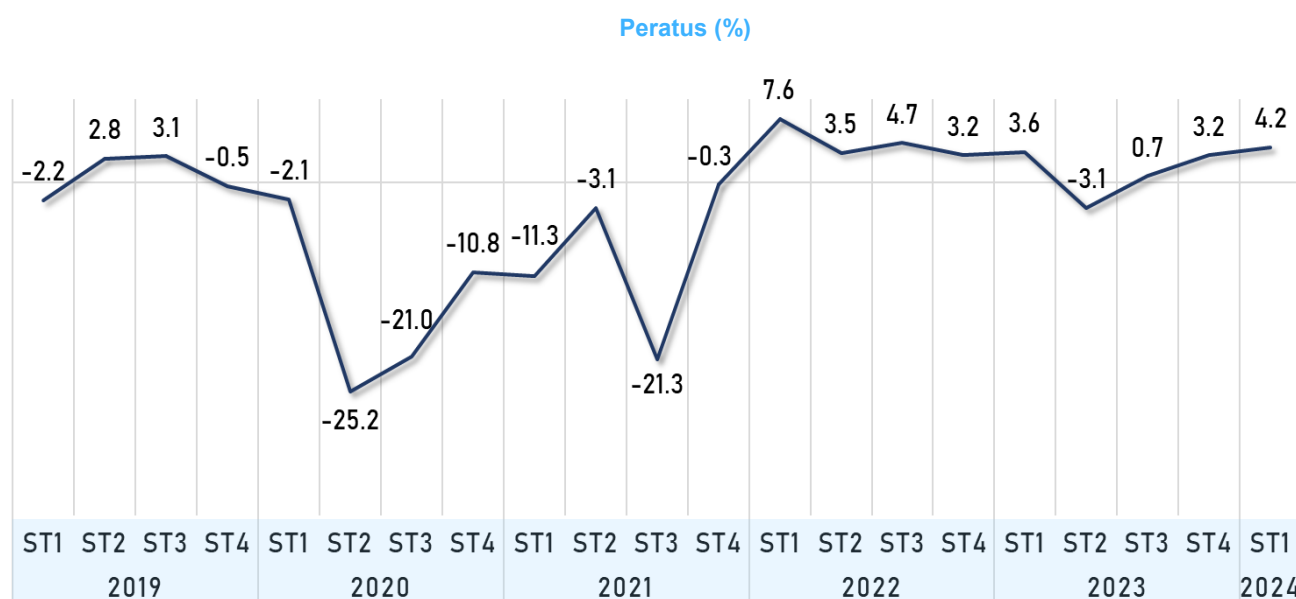
RAMALAN PRESTASI PERNIAGAAN SUKU TAHUN PERTAMA 2024

Peniaga yakin tentang persekitaran perniagaan pada suku pertama 2024, dengan petunjuk keyakinan positif sebanyak 4.2 peratus, meneruskan trend meningkat sejak suku ketiga 2023. (Paparan I)

PETUNJUK KEYAKINAN

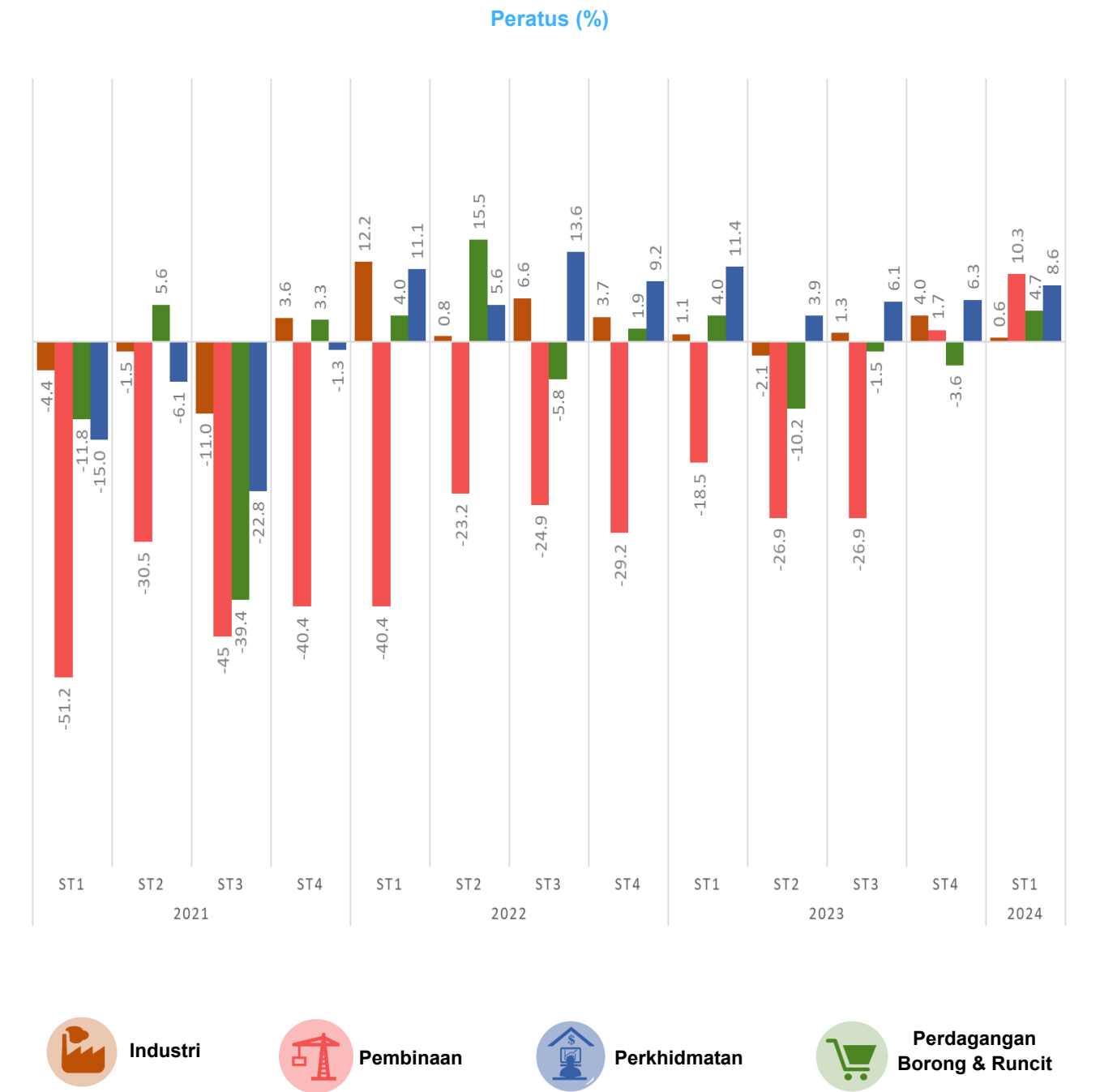
Petunjuk keyakinan merupakan satu petunjuk jangka pendek yang merumuskan pandangan keseluruhan mengenai keadaan perniagaan dalam pelbagai sektor di Malaysia. Petunjuk keyakinan dihitung sebagai purata jumlah imbalan bersih bagi pembolehubah terpilih.

 **Paparan I: Petunjuk Keyakinan Suku Tahunan, Malaysia, 2019-2024**



Semua sektor menjangkakan keadaan perniagaan yang lebih kukuh pada suku pertama 2024. Sentimen dalam sektor Perdagangan Borong & Runcit kembali positif selepas merekodkan trend negatif untuk tiga suku sebelumnya, mencatatkan +4.7 peratus berbanding -3.6 peratus pada suku keempat tahun 2023. Keyakinan perniagaan untuk sektor Perkhidmatan terus optimistik, dengan penunjuk keyakinan meningkat kepada +8.6 peratus berbanding +6.3 peratus pada suku sebelum ini. Selepas kembali ke trajektori positif, sektor Pembinaan meneruskan momentum positif, dengan petunjuk keyakinan +10.3 peratus berbanding +1.7 peratus pada suku sebelumnya. Sementara itu, sektor Industri kekal pada trajektori positif, dengan petunjuk keyakinan +0.6 peratus bagi suku yang sama berbanding +4.0 peratus pada suku keempat 2023. (Paparan II)

 Paparan II: Petunjuk Keyakinan Suku Tahunan mengikut Sektor, Malaysia, 2021-2024



Jangkaan Hasil Kasar dan Bilangan Pekerja

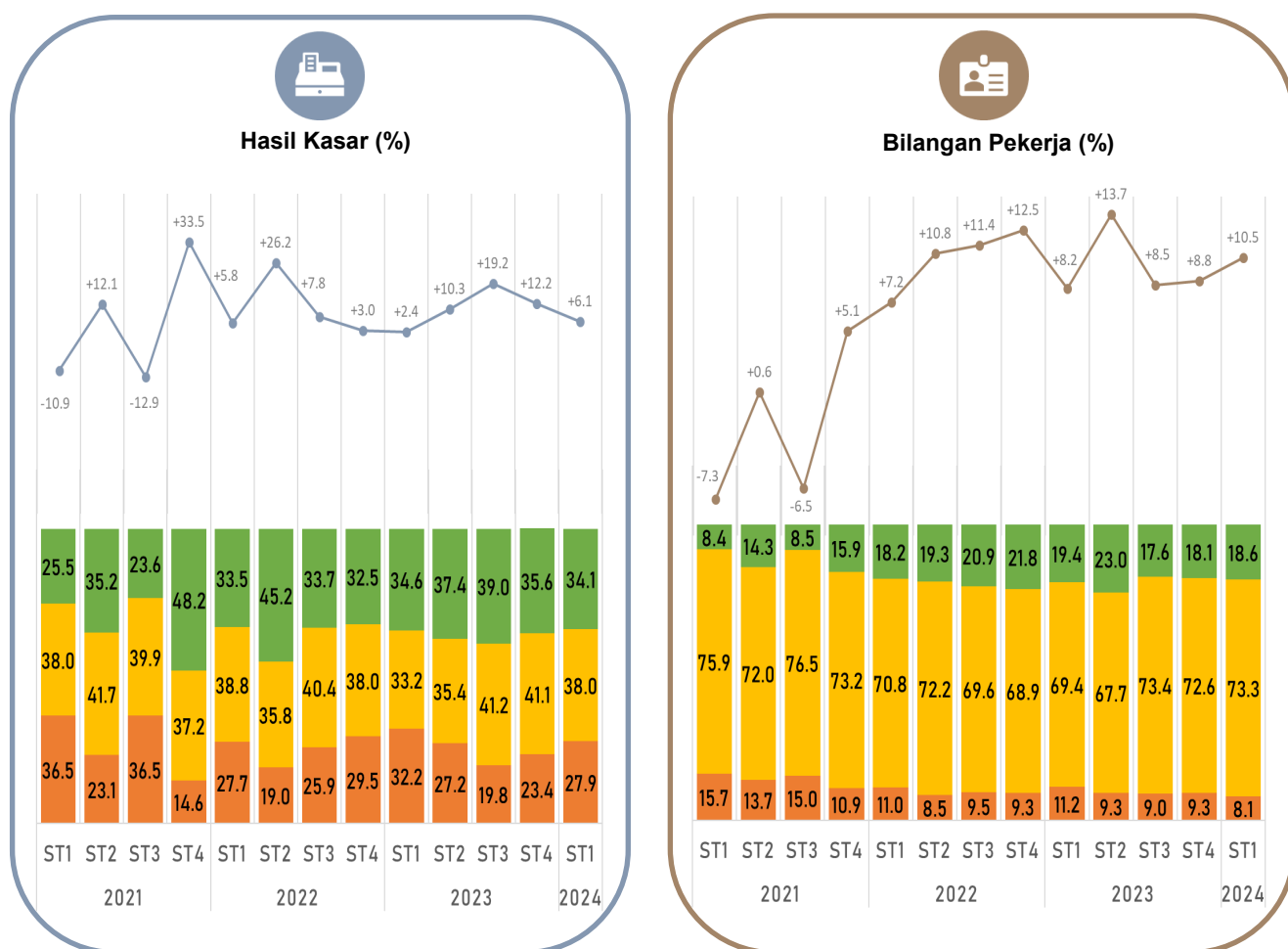
Sejumlah 34.1 peratus responden menjangkakan hasil kasar mereka meningkat pada suku tahun pertama 2024, manakala 27.9 peratus pula menjangkakan penurunan, menghasilkan imbalan bersih berjumlah +6.1 peratus. Pada masa yang sama juga, 38.0 peratus responden meramalkan hasil kasar mereka tidak berubah.

Dari segi pekerjaan, 73.3 peratus peniaga menjangka untuk mengekalkan pekerja mereka sehingga suku tahun pertama 2024. Sebanyak 18.6 peratus responden menjangkakan untuk mengambil lebih ramai pekerja, manakala 8.1 peratus pula menjangka untuk mengurangkan bilangan pekerja mereka, menghasilkan imbalan bersih sebanyak + 10.5 peratus bagi suku tahun rujukan. (Paparan III).

IMBALAN BERSIH

Perbezaan di antara peratus pertubuhan yang memberi respons menggalakkan dan kurang menggalakkan dikenali sebagai **imbalan bersih**.

Paparan III: Jangkaan Imbalan Bersih Hasil Kasar dan Bilangan Pekerja, 2021-2024



Imbalan Bersih

Meningkat

Sama

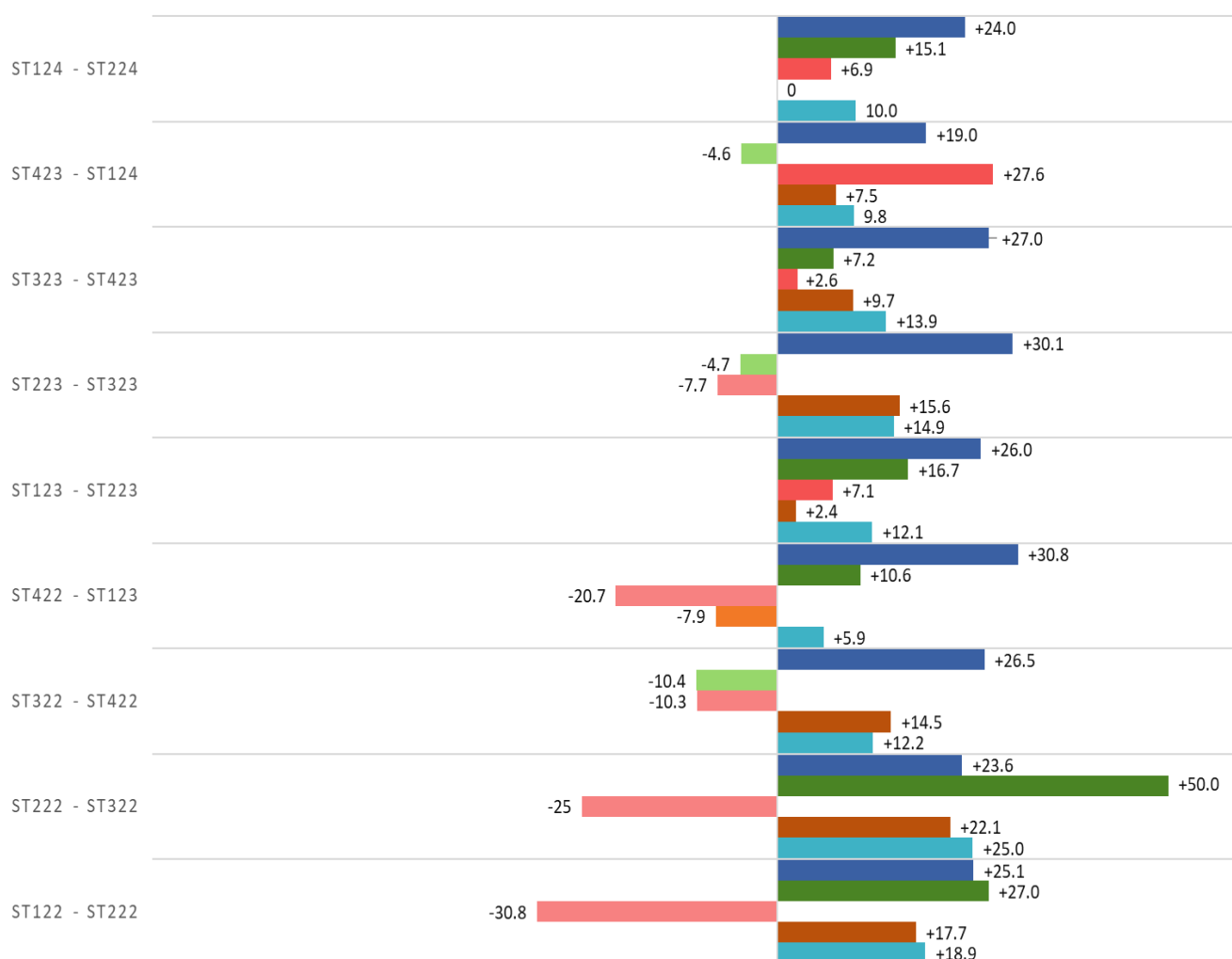
Merosot

JANGKAAN PRESTASI PERNIAGAAN BAGI JANUARI HINGGA JUN 2024

Memandang ke hadapan, persepsi perniagaan bagi separuh pertama 2024 meningkat sedikit dengan imbalan bersih +10.0 peratus berbanding +9.8 peratus yang dicatatkan sebelum ini, yang mana kesemua sektor menunjukkan isyarat positif. Sektor Perdagangan Borong & Runcit bertukar optimistik tentang landskap perniagaan pada separuh pertama 2024. Sentimen dalam sektor Perdagangan Borong & Runcit meningkat, dengan imbalan bersih +15.2 peratus disokong oleh prospek yang lebih cerah bagi kedua-dua sub-sektor Perdagangan Borong & Perdagangan Runcit. Sektor Pembinaan juga menjangkakan prospek perniagaan yang lebih baik, dengan imbalan bersih +6.9 peratus bagi tempoh Januari hingga Jun 2024. Sentimen dalam sektor Perkhidmatan juga kekal positif, dengan imbalan bersih +24.0 peratus berbanding +19.0 peratus yang dicatatkan pada suku yang lepas. Sementara itu, sektor Industri menyaksikan sentimen neutral berhubung prospek perniagaan untuk enam bulan akan datang, dipengaruhi oleh persepsi yang bercampur-campur dalam sub-sektor Industri. (Paparan IV)

Paparan IV: Imbalan Bersih Jangkaan Prestasi Perniagaan bagi Enam Bulan Akan Datang mengikut Sektor, Malaysia, 2022-2024

Peratus (%)



Keseluruhan



Industri



Pembinaan



Perdagangan Borong & Runcit



Perkhidmatan

SUMMARY OF FINDINGS

BUSINESS TENDENCY STATISTICS, FIRST QUARTER 2024

Business Tendency Statistics presents the expectations of business performance for the upcoming three and six months. The statistics are based on the Business Tendency Survey which is conducted on a quarterly basis.

This report provides the business performance expectations for the first quarter of 2024 and the upcoming six months period from January to June 2024.

FORECAST OF BUSINESS PERFORMANCE FOR THE FIRST QUARTER 2024

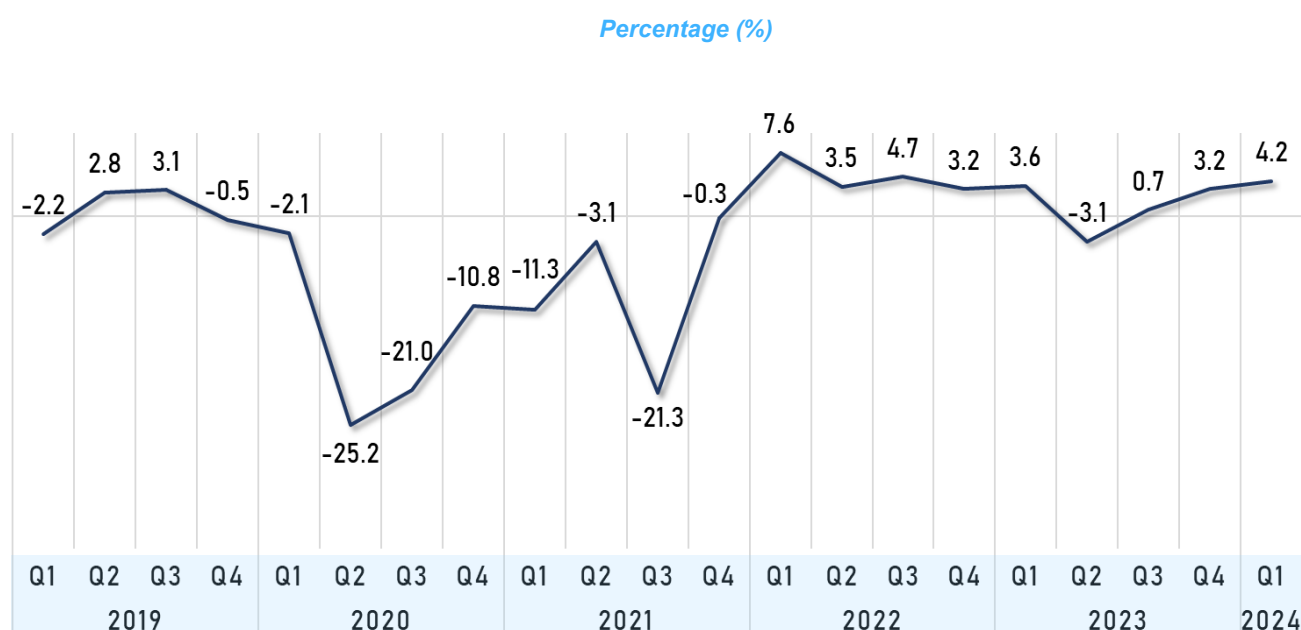
Businesses are confident about the business environment in the first quarter of 2024, with a positive confidence indicator of 4.2 per cent, continuing its increasing trend since the third quarter of 2023.

(Exhibit I)

CONFIDENCE INDICATOR

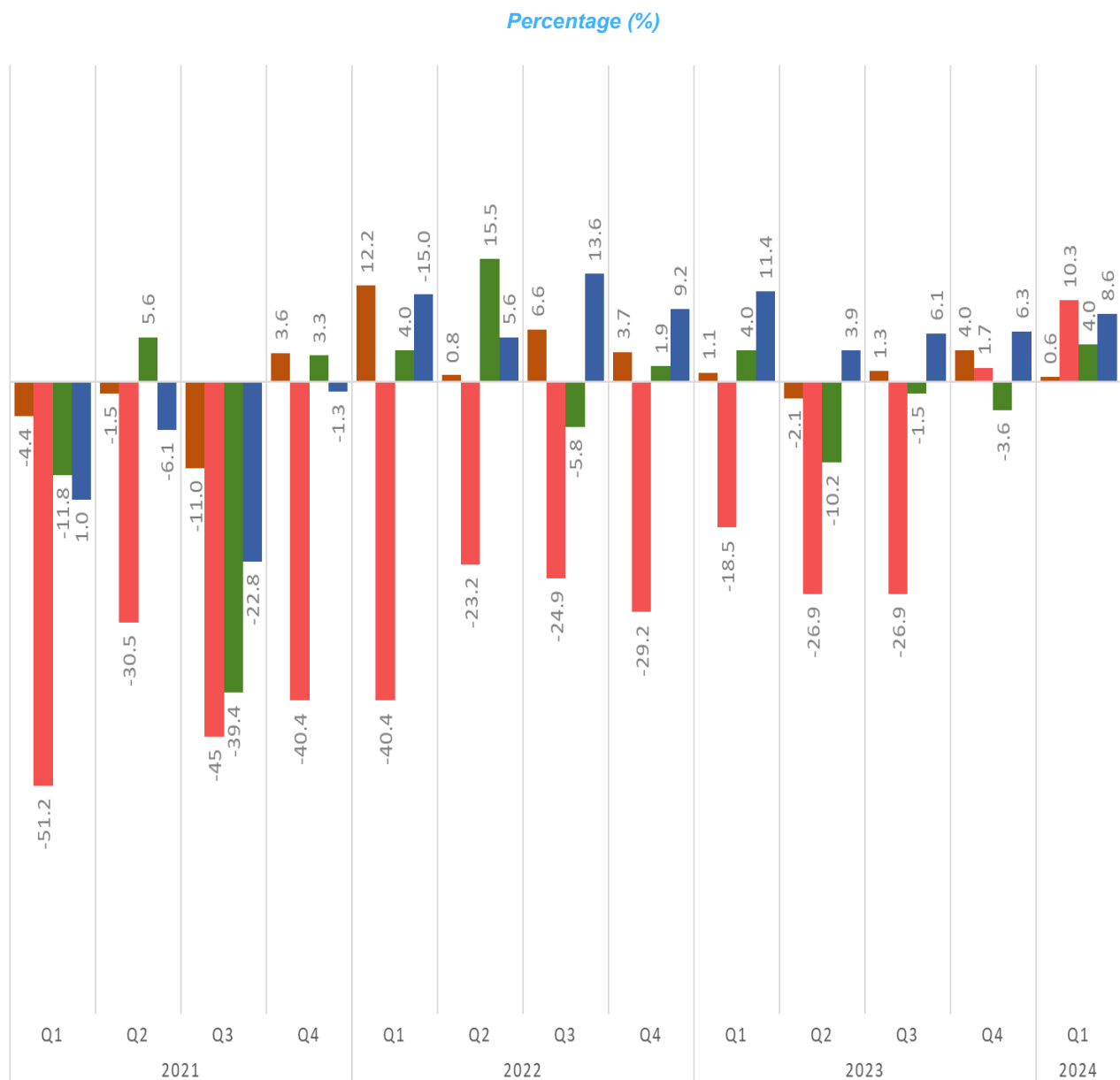
Confidence indicator is a short-term indicator which summarises the overall views of business situation in various sectors in Malaysia. The confidence indicator is computed as the average of the net balance for selected variables.

 **Exhibit I: Quarterly Confidence Indicator, Malaysia, 2019-2024**



All sectors expect stronger business conditions in the first quarter of 2024. Sentiment in the Wholesale & Retail Trade sector returns positive after recording negative trend for the previous three quarters, posting +4.7 per cent as compared to -3.6 per cent in the fourth quarter of 2023. The business confidence for Services sector continues to be optimistic, with the confidence indicator increasing to +8.6 per cent as against +6.3 per cent in the last quarter. After reverting to a positive trajectory, the Construction sector continues its positive momentum, with a confidence indicator of +10.3 per cent as opposed to +1.7 per in the previous quarter. Meanwhile, Industry sector remains on a positive trajectory, with a confidence indicator of +0.6 per cent for the corresponding quarter as compared to +4.0 per cent in the fourth quarter of 2023. (Exhibit II)

 **Exhibit II: Quarterly Confidence Indicator by Sector, Malaysia, 2021-2024**



Industry



Construction



Services



Wholesale & Retail Trade

Expectations of Gross Revenue and Number of Employees

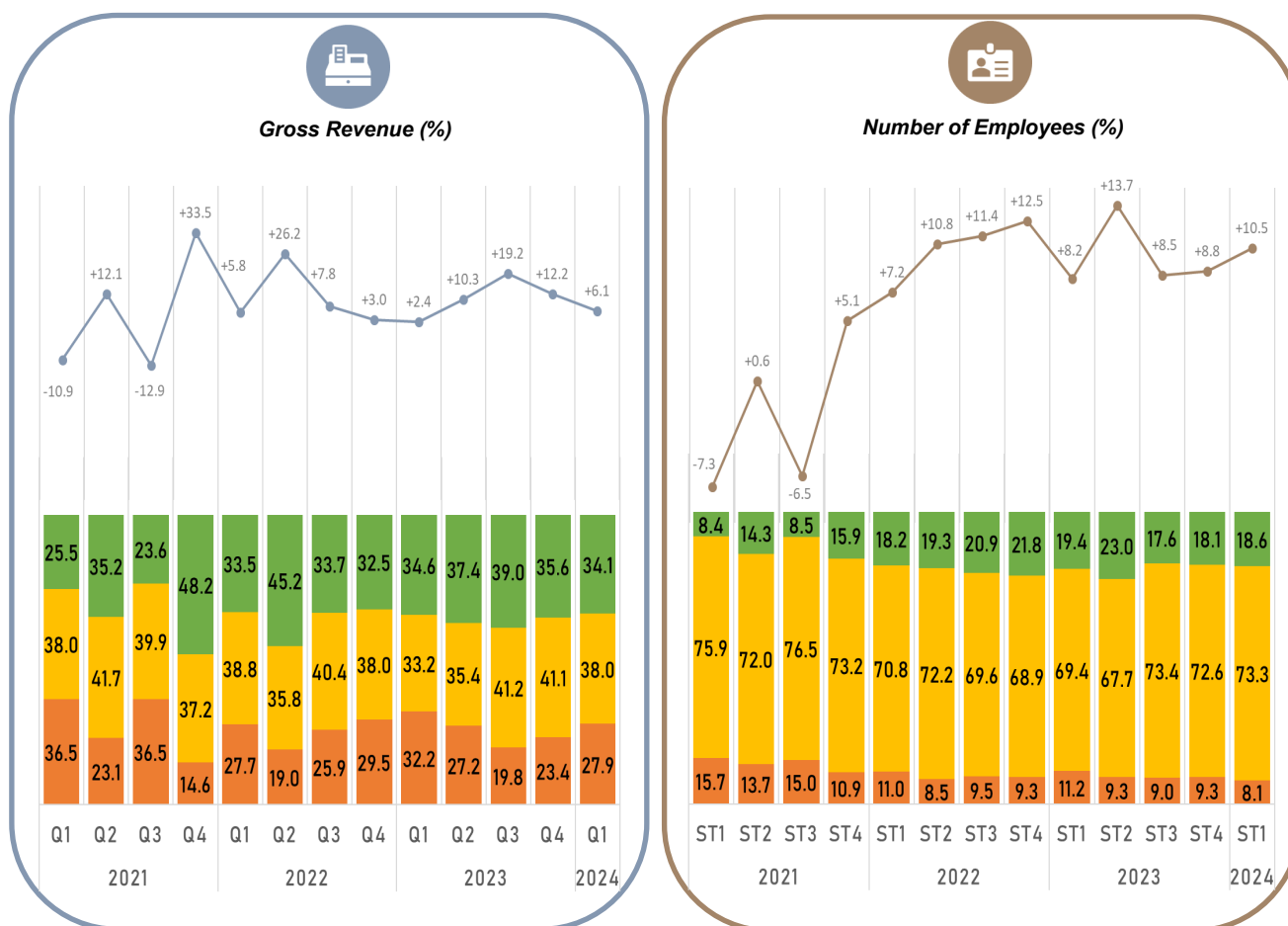
A total of 34.1 per cent of respondents expect their gross revenue to rise in the first quarter of 2024, while 27.9 per cent expect it to drop, resulting in a net balance of +6.1 per cent. Also, 38.0 per cent of respondents predict a standstill in their gross revenue.

In terms of employment, 73.3 per cent of businesses are expecting to retain their staff throughout the first quarter of 2024. Approximately 18.6 per cent of respondents anticipate to hire more, while 8.1 per cent expect to reduce their personnel, resulting in a net balance of +10.5 per cent for the reference quarter. (Exhibit III)

NET BALANCE

The difference between the percentages of establishments responded favourable and unfavourable response known as **net balance**.

Exhibit III: Expected of Net Balance Gross Revenue and Number of Employees, 2021-2024



Net Balance

Higher

Same

Lower

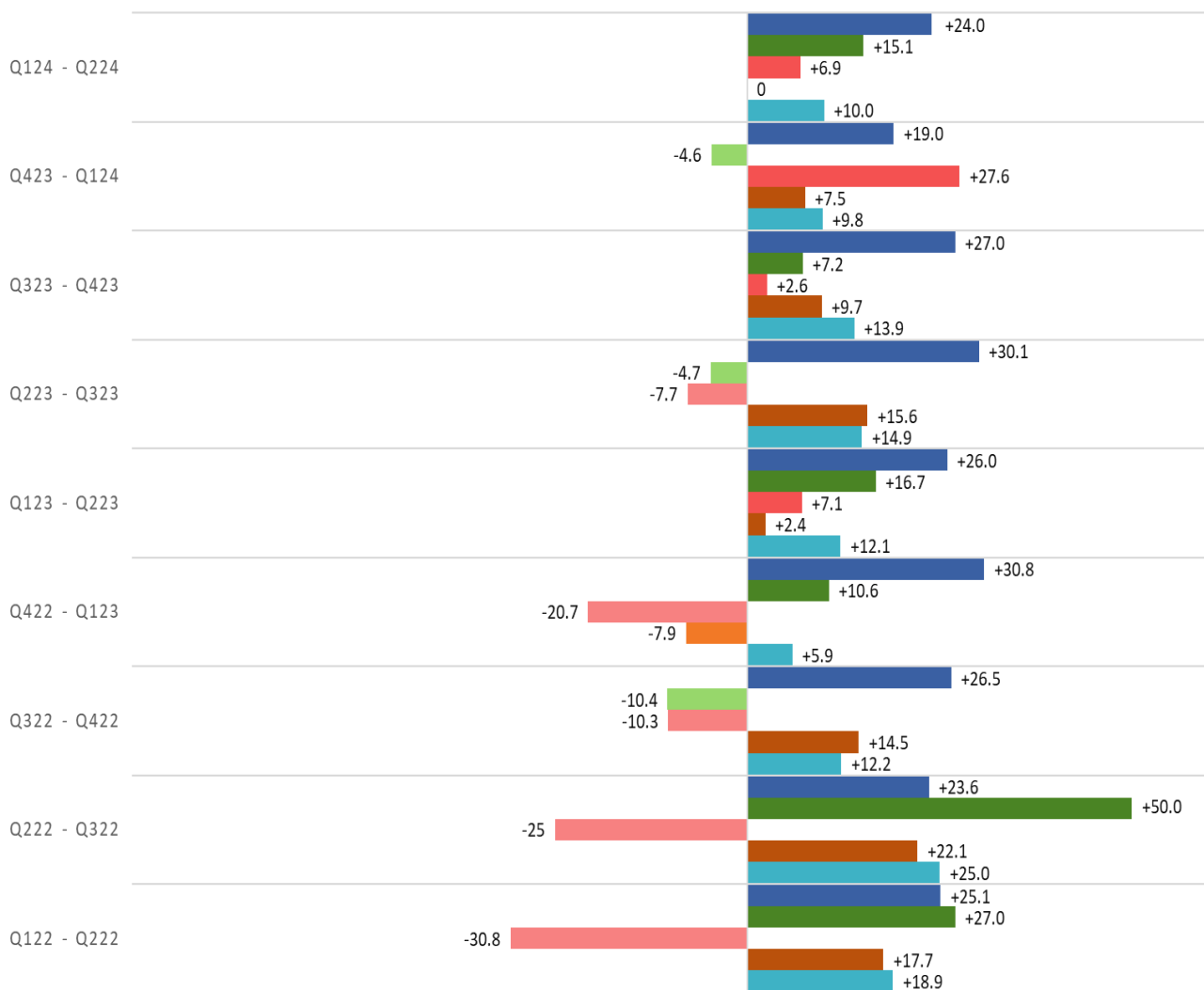
EXPECTATIONS OF BUSINESS PERFORMANCE IN JANUARY TO JUNE 2024

Looking ahead, business perception for the first half of 2024 improves marginally with a net balance of +10.0 per cent as against +9.8 per cent recorded previously, which all sectors showing positive signs. Wholesale & Retail Trade sector turns optimistic about the business landscape in the first half of 2024. Sentiment within Wholesale & Retail Trade sector increases, with a net balance of +15.2 per cent bolstered by a brighter outlook in both Wholesale Trade & Retail Trade sub-sectors. Construction sector likewise anticipates a better business outlook, with a net balance of +6.9 per cent for the period of January to June 2024. Sentiments in Services sector also remain positive, with a net balance of +24.0 per cent compared to +19.0 per cent recorded in the last quarter. Meanwhile, Industry sector shows a neutral sentiment regarding the business prospect for the next six months, influenced by the mixed perception within the Industry sub-sectors. (Exhibit IV)



Net Balance of Business Performance Expectation for Upcoming Six Month by Sector,
Exhibit IV: Malaysia, 2022-2024

Percentage (%)



Total



Industry



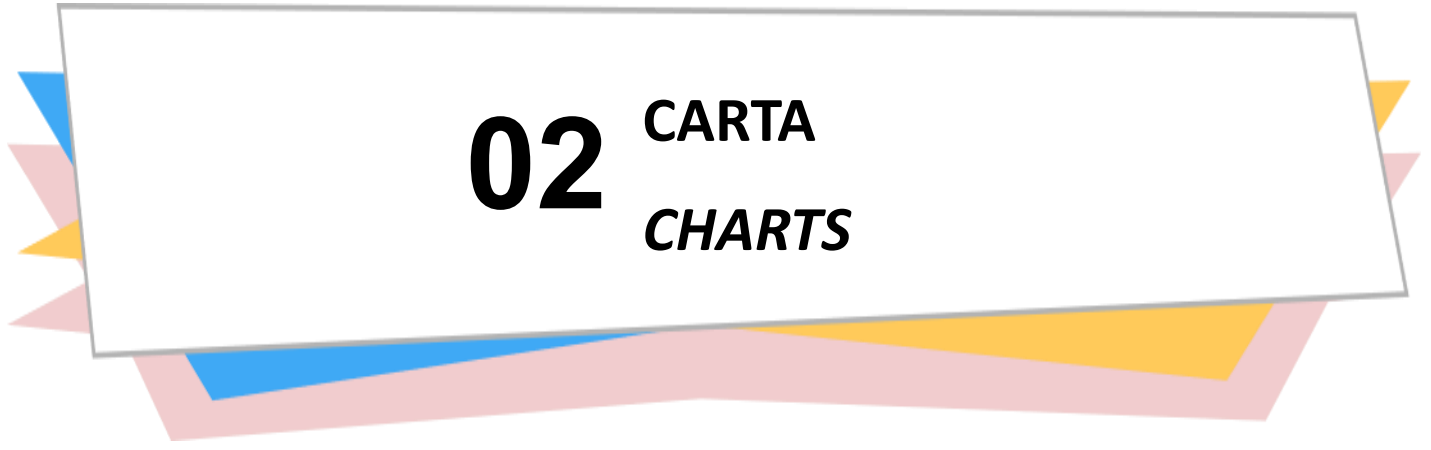
Construction



Wholesale & Retail Trade



Services

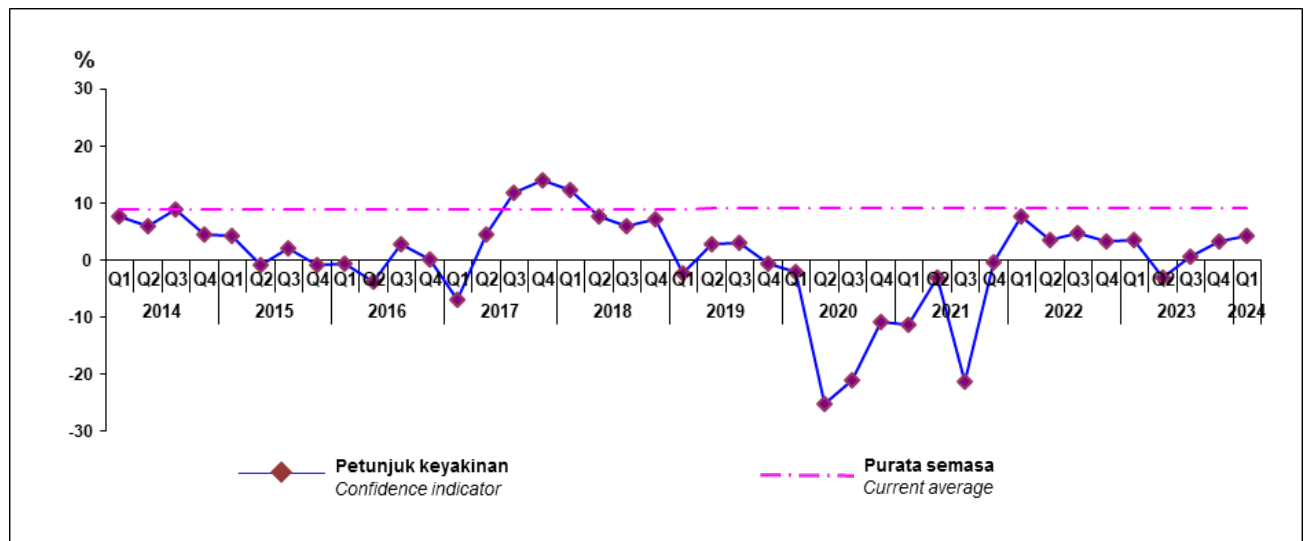


02 CARTA *CHARTS*

CARTA/ CHARTS

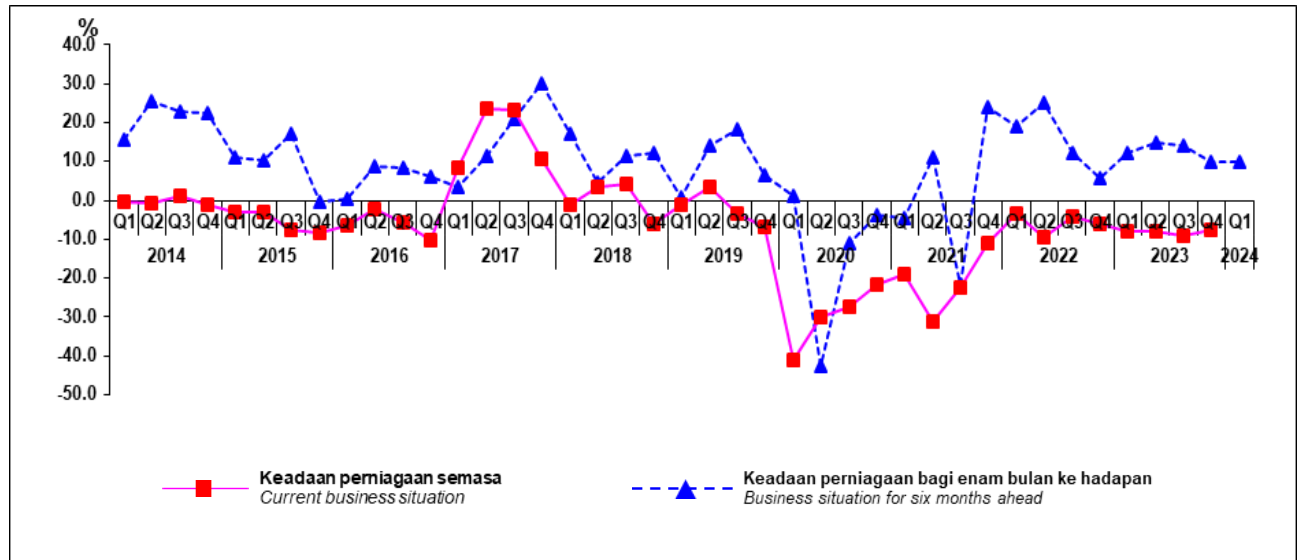
Carta 1: Petunjuk keyakinan suku tahunan, Malaysia, 2014–2024

Chart 1: Quarterly confidence indicator, Malaysia, 2014–2024



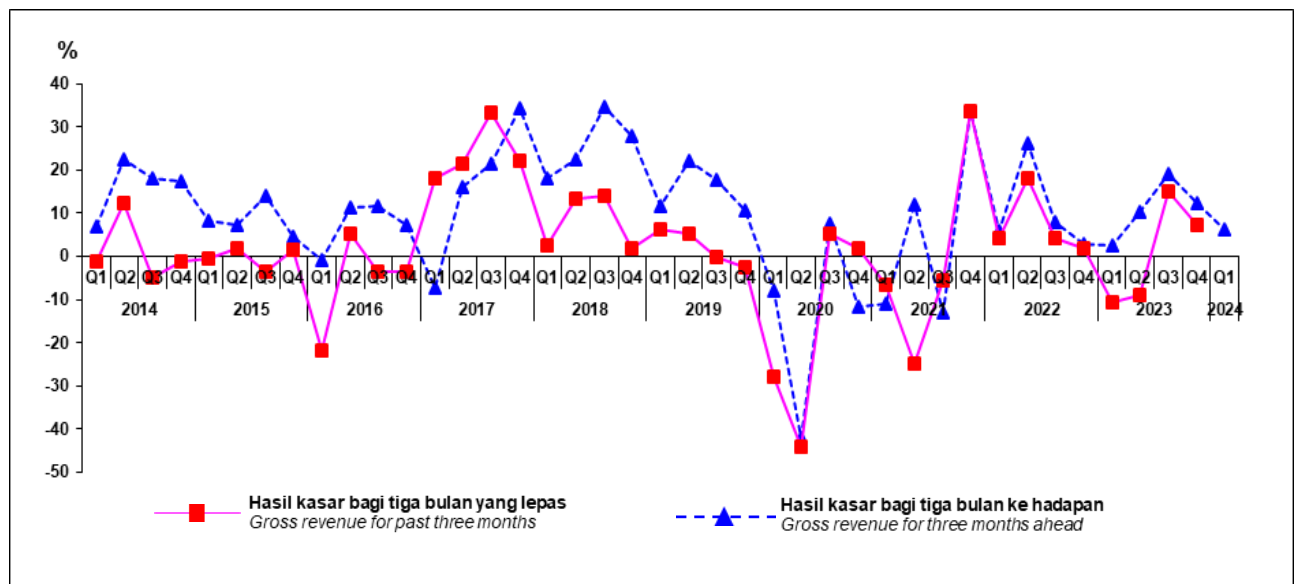
Carta 2: Imbangan bersih bagi keadaan perniagaan suku tahunan, Malaysia, 2014–2024

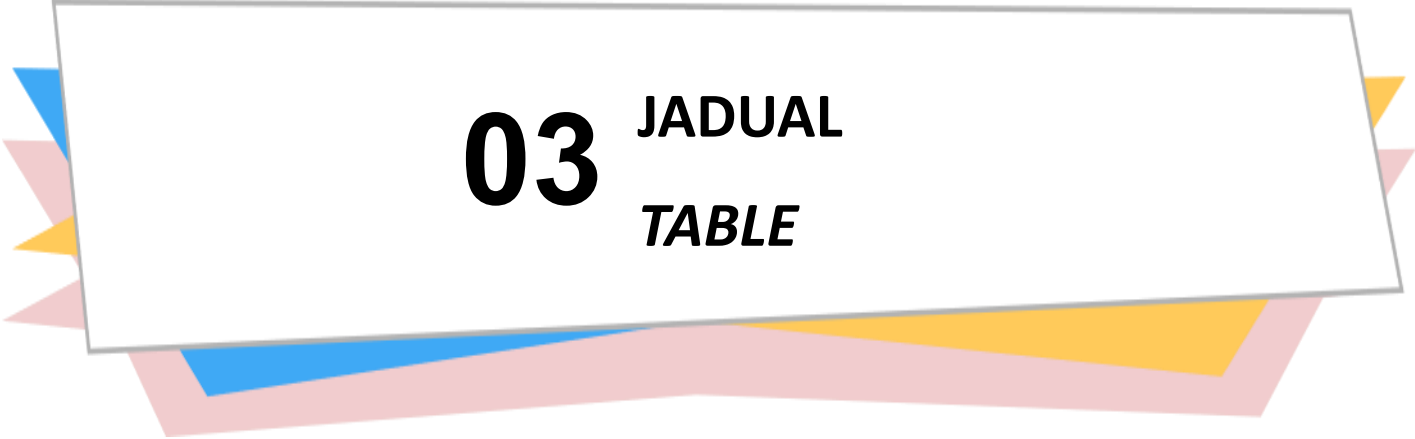
Chart 2: Quarterly net balance of business situation, Malaysia, 2014–2024



Carta 3: Imbangan bersih bagi hasil kasar suku tahunan, Malaysia, 2014–2024

Chart 3: Quarterly net balance of gross revenue, Malaysia, 2014–2024





03 JADUAL *TABLE*

Jadual 1.1: Hasil kasar dan bilangan pekerja bagi suku tahun keempat 2023
Table 1.1: Gross revenue and number of employees for fourth quarter 2023

(Peratus/Per cent)											
SEKTOR	HASIL KASAR GROSS REVENUE				BILANGAN PEKERJA NUMBER OF EMPLOYEES				SECTOR		
	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME	TURUN DOWN	IMBANGAN BERSIH NET BALANCE		NAIK UP		SAMA SAME	TURUN DOWN
Industri		+1.2	36.9	27.4	35.7		-12.0	13.6	60.8	25.6	Industry
Pertanian		+13.2	36.8	39.5	23.7		-7.9	10.5	71.1	18.4	Agriculture
Perombongan		-4.2	37.5	20.8	41.7		-12.5	16.7	54.2	29.2	Mining
Pembuatan		-3.6	36.4	23.5	40.1		-13.4	14.6	57.5	27.9	Manufacturing
Elektrik dan air		+22.2	38.9	44.4	16.7		-11.1	5.6	77.8	16.7	Electricity and water
Pembinaan		+37.9	48.3	41.4	10.3		+6.9	13.8	79.3	6.9	Construction
Perdagangan borong dan runcit		-4.1	28.8	38.4	32.9		-5.5	2.7	89.0	8.2	Wholesale and retail trade
Perdagangan borong		-12.8	27.7	31.9	40.4		-4.3	2.1	91.5	6.4	Wholesale trade
Perdagangan runcit		+11.5	30.8	50.0	19.2		-7.7	3.8	84.6	11.5	Retail trade
Perkhidmatan		+18.4	43.0	32.4	24.6		+4.1	25.5	53.0	21.5	Services
Penginapan		+36.0	56.0	24.0	20.0		+12.0	24.0	64.0	12.0	Accommodation
Pengangkutan dan penyimpanan		+28.6	50.0	28.6	21.4		+10.7	25.0	60.7	14.3	Transportation and storage
Komunikasi		+40.0	46.7	46.7	6.7		-13.3	20.0	46.7	33.3	Communications
Kewangan		0.0	36.4	27.3	36.4		+9.5	28.6	52.4	19.0	Finance
Insurans		0.0	50.0	0.0	50.0		-50.0	12.5	25.0	62.5	Insurance
Hartanah		-5.3	21.1	52.6	26.3		-5.6	11.1	72.2	16.7	Real estate
Teknologi maklumat dan komunikasi		+9.1	36.4	36.4	27.3		+9.1	27.3	54.5	18.2	Information and communications technology
Makanan dan minuman		+21.1	47.4	26.3	26.3		+5.6	33.3	38.9	27.8	Food and beverage
Pentadbiran dan khidmat sokongan		+50.0	61.1	27.8	11.1		+38.9	44.4	50.0	5.6	Administrative and support services
Profesional		+26.7	46.7	33.3	20.0		0.0	13.3	73.3	13.3	Professional
Kesihatan		-11.1	33.3	22.2	44.4		+77.8	77.8	22.2	0.0	Health
Pendidikan		+15.8	42.1	31.6	26.3		+26.3	42.1	42.1	15.8	Education
Perkhidmatan lain		+22.7	31.8	59.1	9.1		+14.3	14.3	85.7	0.0	Other services
Semua sektor		+7.2	37.8	31.6	30.6		-5.1	15.2	64.5	20.3	All sectors

Jadual 1.2: Jangkaan hasil kasar dan bilangan pekerja bagi suku tahun pertama 2024

Table 1.2: Expectation of the gross revenue and number of employees for first quarter 2024

(Peratus/Per cent)

SEKTOR	HASIL KASAR GROSS REVENUE				BILANGAN PEKERJA NUMBER OF EMPLOYEES				SECTOR
	IMBANGAN BERSIH NET BALANCE		NAIK UP		SAMA SAME		TURUN DOWN		
	IMBANGAN BERSIH NET BALANCE		NAIK UP		SAMA SAME		TURUN DOWN		
Industri	-2.4	31.4	34.8	33.8	+5.5	15.5	74.6	10.0	Industry
Pertanian	-28.9	13.2	44.7	42.1	-2.6	7.9	81.6	10.5	Agriculture
Perombongan	-8.3	33.3	25.0	41.7	+16.7	20.8	75.0	4.2	Mining
Pembuatan	+2.8	33.2	36.4	30.4	+2.8	15.4	72.1	12.6	Manufacturing
Elektrik dan air	+55.6	66.7	22.2	11.1	+16.7	22.2	72.2	5.6	Electricity and water
Pembinaan	+6.9	27.6	51.7	20.7	+6.9	17.2	72.4	10.3	Construction
Perdagangan borong dan runcit	+9.6	35.6	38.4	26.0	+5.5	13.7	78.1	8.2	Wholesale and retail trade
Perdagangan borong	+6.4	34.0	38.3	27.7	+6.4	12.8	80.9	6.4	Wholesale trade
Perdagangan runcit	+15.4	38.5	38.5	23.1	+3.8	15.4	73.1	11.5	Retail trade
Perkhidmatan	+17.9	38.7	40.5	20.8	+22.3	26.9	68.6	4.5	Services
Penginapan	-4.0	40.0	16.0	44.0	+12.0	20.0	72.0	8.0	Accommodation
Pengangkutan dan penyimpanan	+25.0	42.9	39.3	17.9	+21.4	25.0	71.4	3.6	Transportation and storage
Komunikasi	+33.3	40.0	53.3	6.7	+13.3	20.0	73.3	6.7	Communications
Kewangan	+13.6	36.4	40.9	22.7	+14.3	19.0	76.2	4.8	Finance
Insurans	+50.0	75.0	0.0	25.0	+50.0	50.0	50.0	0.0	Insurance
Hartanah	+10.5	36.8	36.8	26.3	+33.3	33.3	66.7	0.0	Real estate
Teknologi maklumat dan komunikasi	-18.2	18.2	45.5	36.4	-27.3	0.0	72.7	27.3	Information and communications technology
Makanan dan minuman	0.0	36.8	26.3	36.8	+47.4	52.6	42.1	5.3	Food and beverage
Pentadbiran dan khidmat sokongan	-5.6	16.7	61.1	22.2	+11.1	11.1	88.9	0.0	Administrative and support services
Profesional	+6.7	26.7	53.3	20.0	+20.0	20.0	80.0	0.0	Professional
Kesihatan	+66.7	66.7	33.3	0.0	+61.1	61.1	38.9	0.0	Health
Pendidikan	+21.1	36.8	47.4	15.8	+42.1	42.1	57.9	0.0	Education
Perkhidmatan lain	+22.7	31.8	59.1	9.1	+23.8	23.8	76.2	0.0	Other services
Semua sektor	+6.1	34.1	38.0	27.9	+10.5	18.6	73.3	8.1	All sectors

Jadual 1.3: Imbangan bersih semasa, jangkaan bagi hasil kasar dan bilangan pekerja
Table 1.3: Net balance of current, expectation for gross revenue and number of employees

(Peratus/Per cent)

SEKTOR	2022				2023				2024		SECTOR
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
<u>Kecenderungan masa kini</u>											
Hasil kasar											
Industri	0.0	+21.9	-5.1	-11.6	-20.4	-15.0	+21.8	+1.2	-	-	
Pembinaan	-32.1	-39.2	-20.7	-21.5	-23.1	-12.9	+17.2	+37.9			
Perdagangan borong dan runcit	+28.6	+13.4	+10.6	+7.6	+4.6	-16.7	-6.9	-4.1	-	-	
Perkhidmatan	+2.6	+25.2	+20.4	+24.7	-2.1	6.3	+16.6	+18.4	-	-	
Semua sektor	+4.1	+18.0	+4.3	+1.8	-10.8	-9.0	+14.9	+7.2	-	-	
Bilangan pekerja											
Industri	-11.5	-5.8	+8.0	+6.6	-1.2	+10.6	+5.5	-12.0	-	-	
Pembinaan	-28.5	-27.6	-20.7	-3.6	-3.9	-17.9	+10.3	+6.9	-	-	
Perdagangan borong dan runcit	0.0	-4.5	+4.6	+6.0	+4.7	+3.1	+4.7	-5.5	-	-	
Perkhidmatan	-0.3	+2.3	+14.3	+9.0	+16.4	+11.6	+4.8	+4.1	-	-	
Semua sektor	-7.1	-4.4	+7.7	+6.7	+4.8	+8.0	+5.4	-5.1	-	-	
<u>Kecenderungan masa depan</u>											
Hasil kasar											
Industri	+2.9	+26.3	+7.4	-9.4	-8.3	+8.3	+18.9	+14.4	-2.4		
Pembinaan	-42.4	-39.3	-3.4	-6.9	0.0	-19.2	-5.1	+17.2	+6.9		
Perdagangan borong dan runcit	+16.2	+50.0	-16.4	+6.0	+22.7	+10.9	+8.3	-5.7	+9.6		
Perkhidmatan	+12.8	+23.6	+25.5	+23.3	+8.1	+18.6	+30.7	+18.7	+17.9		
Semua sektor	+5.8	+26.2	+7.8	+3.0	+2.4	+10.3	+19.2	+12.2	+6.1		
Bilangan pekerja											
Industri	+5.2	+12.5	+11.3	+12.5	+8.4	+11.4	+10.3	+1.7	+5.5		
Pembinaan	-27.0	-21.4	-3.5	-10.3	0.0	-7.7	-20.5	+13.8	+6.9		
Perdagangan borong dan runcit	+9.4	+10.0	-1.5	+4.5	0.0	+11.1	+1.0	+5.8	+5.5		
Perkhidmatan	+15.7	+14.5	+22.2	+21.8	+14.4	+23.0	+15.5	+21.4	+22.3		
Semua sektor	+7.2	+10.8	+11.4	+12.5	+8.2	+13.7	+8.5	+8.8	+10.5		

Jadual 1.4: Petunjuk keyakinan mengikut industri dan sektor

Table 1.4: Confidence indicator by industry and sector

(Peratus/Per cent)

SEKTOR	2022								2023				2024		SECTOR
	2022				2023				2024						
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	
Industri	+12.2	+0.8	+6.6	+3.7	+1.1	-2.1	+1.3	+4.0					+0.6		Industry
Pertanian	+7.2	-7.2	+4.5	+12.4	-1.2	-1.2	+16.7	-21.0					-19.4		Agriculture
Perlombongan	+7.1	-5.8	+12.3	+8.4	+21.9	+2.7	+7.9	+17.6					+10.6		Mining
Pembuatan	+18.7	+3.8	+1.9	-1.7	-6.8	-6.7	-6.6	+7.6					+1.3		Manufacturing
Elektrik dan air	-9.2	+23.0	+33.0	+5.9	+6.1	+17.4	-0.9	+7.1					+24.0		Electricity and water
Pembinaan	-40.4	-23.2	-24.9	-29.2	-18.5	-26.9	-26.9	+1.7					+10.3		Construction
Perdagangan borong dan runcit	+4.0	+15.5	-5.8	+1.9	+4.0	-10.2	-1.5	-3.6					+4.7		Wholesale and retail trade
Perdagangan borong	+1.3	+10.6	-8.0	-6.9	+8.0	-11.9	+1.8	-6.8					+5.8		Wholesale trade
Perdagangan runcit	+9.3	+24.9	-2.4	+19.7	-3.2	-6.8	-12.4	+3.0					+2.6		Retail trade
Perkhidmatan	+11.1	+5.6	+13.6	+9.2	+11.4	+3.9	+6.1	+6.3					+8.6		Services
Penginapan	+6.2	+13.6	+33.3	+36.2	+5.3	+8.0	+23.6	+34.3					+8.0		Accommodation
Pengangkutan dan penyimpanan	-6.7	-4.4	+13.7	+4.7	+10.0	+6.6	+22.2	+1.5					+12.7		Transportation and storage
Komunikasi	+13.3	+9.8	-8.3	-9.5	+6.7	-11.1	-22.2	-4.8					+20.0		Communications
Kewangan	+7.4	+2.1	+16.5	+3.3	+16.1	+7.0	+7.0	+10.5					+2.5		Finance
Insurans	+66.7	+47.2	+34.7	+54.3	+39.7	+22.2	+29.5	+25.0					+22.2		Insurance
Hartanah	+0.4	-1.5	+4.8	-6.5	0.0	+0.4	+0.4	+0.6					-10.7		Real estate
Teknologi maklumat dan komunikasi	+14.1	-2.7	+20.0	-6.4	+4.1	-17.2	-19.4	-3.0					-18.8		Information and communications technology
Makanan dan minuman	+53.7	+9.8	+33.3	+23.5	+17.6	+3.9	+2.4	-22.2					+12.9		Food and beverage
Pentadbiran dan khidmat sokongan	-5.6	-11.1	+13.3	+11.1	+2.0	+39.2	+22.2	+29.6					-5.6		Administrative and support services
Profesional	-8.3	0.0	+4.8	+13.3	-2.4	-5.2	+10.9	+14.6					+8.9		Professional
Kesihatan	+8.3	+1.9	+43.3	+52.1	+33.3	+37.0	+45.1	+53.6					+20.4		Health
Pendidikan	-5.3	+2.1	+11.7	0.0	+7.0	+3.2	+37.0	+16.7					+10.5		Education
Perkhidmatan lain	-20.6	+13.0	-1.8	+18.3	+6.3	+1.8	-14.0	+7.9					+13.6		Other services
Semua sektor	+7.6	+3.5	+4.7	+3.2	+3.6	-3.1	+0.7	+3.2					+4.2		All sectors

Jadual 2.1: Imbangan bersih bagi statistik industri pertanian

Table 2.1: Net balance of statistics for agriculture industry

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)
PETUNJUK STATISTIK	2022				2023				2024		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	0.0	+34.1	-17.1	-7.9	-31.4	+17.3	-2.3	+13.2	-		Present tendency
Kecenderungan masa depan	-14.9	+28.6	+2.4	-19.5	-18.4	+28.6	+19.2	+7.0	-28.9		Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	-33.3	-31.7	+9.8	+7.9	+8.6	+25.0	+7.0	-7.9	-		Present tendency
Kecenderungan masa depan	+6.4	-14.3	+7.3	+24.4	+13.2	+11.4	+13.5	-4.7	-2.6		Future tendency
Jumlah pengeluaran											Volume of production
Kecenderungan masa kini	-31.0	+14.6	-17.1	-13.2	-31.4	+15.4	+18.6	-2.6	-		Present tendency
Kecenderungan masa depan	-10.6	0.0	+4.9	+7.3	-7.9	+34.3	+34.6	+23.3	-23.7		Future tendency
Jumlah tempahan bagi pasaran tempatan											Volume of orders for domestic market
Kecenderungan masa kini	-12.2	+15.8	+12.8	0.0	0.0	+24.5	-17.5	-14.7	-		Present tendency
Kecenderungan masa depan	0.0	+24.4	+7.9	+28.2	-9.1	+26.5	+18.4	-2.5	-29.4		Future tendency
Purata harga jualan bagi pasaran tempatan											Average selling price for domestic market
Kecenderungan masa kini	+33.3	+15.0	-17.5	-21.1	-2.9	-33.3	-28.6	-36.1	-		Present tendency
Kecenderungan masa depan	-15.2	+11.9	-25.0	0.0	-10.5	+17.1	-17.6	-19.0	-27.8		Future tendency
Jumlah tempahan bagi pasaran eksport											Volume of orders for export market
Kecenderungan masa kini	+4.8	-9.5	0.0	-16.7	-15.0	+12.0	-40.9	-40.9	-		Present tendency
Kecenderungan masa depan	-11.5	+4.8	-30.0	-27.8	-11.1	+5.0	+4.0	-18.2	-27.3		Future tendency
Purata harga jualan bagi pasaran eksport											Average selling price for export market
Kecenderungan masa kini	+35.0	+15.0	-33.3	-16.7	-10.5	-8.0	-31.8	-54.5	-		Present tendency
Kecenderungan masa depan	-4.2	+20.0	+5.0	-38.9	-11.1	-10.0	-4.0	-22.7	-27.3		Future tendency
Kedadaan kewangan semasa	+7.1	-7.3	0.0	+5.3	+2.9	+3.8	-9.3	-2.6	-		Current financial situation
Kedadaan perolehan kredit semasa	-9.5	-12.2	-9.8	+2.6	-5.7	-5.8	-9.3	-13.2	-		Current situation concerning access to credit
Petunjuk keyakinan (PK)	+7.2	-7.2	+4.5	+12.4	-1.2	-1.2	+16.7	-21.0	-19.4		Confidence indicator (CI)

Jadual 2.2: Imbangan bersih bagi statistik industri perlombongan
Table 2.2: Net balance of statistics for mining industry

(Peratus/Per cent)										
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS	
	2022				2023					
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
										2024
Hasil kasar										Gross Revenue
Kecenderungan masa kini	+5.0	+26.9	-12.0	0.0	-26.1	-32.4	+55.6	-4.2	-	Present tendency
Kecenderungan masa depan	-4.0	+15.0	+11.5	0.0	-8.0	+4.3	+35.1	+18.5	-8.3	Future tendency
Bilangan pekerja										Number of employees
Kecenderungan masa kini	-10.0	+15.4	+8.0	+8.0	+4.3	+32.4	+3.7	-12.5	-	Present tendency
Kecenderungan masa depan	0.0	+20.0	+11.5	+12.0	+20.0	+30.4	+21.6	+18.5	+16.7	Future tendency
Jumlah pengeluaran										Volume of production
Kecenderungan masa kini	-20.0	+12.0	0.0	+13.0	-22.7	-8.3	+3.7	+12.5	-	Present tendency
Kecenderungan masa depan	+39.1	+10.0	+16.0	+22.7	+17.4	+22.7	+22.2	+25.9	+12.5	Future tendency
Jumlah tempahan										Volume of orders
Kecenderungan masa kini	-31.6	+13.0	+4.8	+23.8	-25.0	-5.9	+16.7	+4.5	-	Present tendency
Kecenderungan masa depan	+23.8	0.0	+34.8	+23.8	+19.0	+20.0	+50.0	+25.0	+4.5	Future tendency
Purata harga jualan										Average selling price
Kecenderungan masa kini	+15.0	+12.0	-36.4	-30.4	-36.4	-22.9	+37.0	-25.0	-	Present tendency
Kecenderungan masa depan	-13.0	-20.0	0.0	-22.7	-17.4	0.0	+20.0	-3.7	+4.2	Future tendency
Kedaaan kewangan semasa	-10.0	0.0	0.0	-4.0	-8.7	-2.7	0.0	+4.2	-	Current financial situation
Kedaaan perolehan kredit semasa	-20.0	+7.7	0.0	-4.0	-8.7	-2.7	-3.7	-4.2	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+7.1	-5.8	+12.3	+8.4	+21.9	+2.7	+7.9	+17.6	+10.6	Confidence indicator (CI)

(Peratus/Per cent)

Jadual 2.3: Imbangan bersih bagi statistik industri pembuatan
Table 2.3: Net balance of statistics for manufacturing industry

(Peratus/Per cent)

PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																					
	2022				2023					2024																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		Q1	Q4																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																			
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Jadual 2.4: Imbangan bersih bagi statistik industri elektrik dan air
Table 2.4: Net balance of statistics for electricity and water industry

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)
PETUNJUK STATISTIK	2022				2023				2024		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	-16.7	+22.2	+5.6	-11.8	+5.6	0.0	+14.3	+22.2	-	-	Present tendency
Kecenderungan masa depan	+17.6	+22.2	+5.6	0.0	+5.9	0.0	0.0	+21.4	+55.6	+55.6	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	0.0	-5.6	-11.1	0.0	0.0	+5.3	0.0	-11.1	-	-	Present tendency
Kecenderungan masa depan	-11.8	+16.7	+22.2	0.0	+5.9	+22.2	+15.8	+14.3	+16.7	+16.7	Future tendency
Jumlah pengeluaran											Volume of production
Kecenderungan masa kini	+22.2	+33.3	+11.1	+5.9	+22.2	+31.6	+14.3	+33.3	-	-	Present tendency
Kecenderungan masa depan	+11.8	+44.4	+16.7	0.0	-5.9	+16.7	+15.8	+21.4	+33.3	+33.3	Future tendency
Jumlah tempahan											Volume of orders
Kecenderungan masa kini	+29.4	+43.8	+11.8	+6.3	+12.5	-17.6	0.0	+31.3	-	-	Present tendency
Kecenderungan masa depan	+6.7	+47.1	+25.0	+5.9	+12.5	0.0	-11.8	+15.4	+18.8	+18.8	Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini	0.0	+5.6	+5.6	+17.6	+16.7	-26.3	0.0	-11.8	-	-	Present tendency
Kecenderungan masa depan	+11.8	0.0	-11.1	+11.1	0.0	0.0	-10.5	-7.1	+41.2	+41.2	Future tendency
Kecadaan kewangan semasa	+11.1	0.0	+11.1	+5.9	+27.8	+10.5	+21.4	0.0	-	-	Current financial situation
Kecadaan perolehan kredit semasa	+5.6	-11.1	+11.1	0.0	+5.6	-5.3	-7.1	-5.6	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	-9.2	+23.0	+33.0	+5.9	+6.1	+17.4	-0.9	+7.1	+24.0	+24.0	Confidence indicator (CI)

(Peratus/Per cent)

Jadual 3.1: Imbangan bersih bagi statistik sektor pembinaan
Table 3.1: Net balance of statistics for construction sector

IMBANGAN BERSIH NET BALANCE										(Peratus/Per cent)		
PETUNJUK STATISTIK		2022				2023				2024		STATISTICAL INDICATORS
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar	Kecenderungan masa kini	-32.1	-39.3	-20.7	-21.4	-23.1	-12.8	+17.2	+37.9	-	Gross Revenue	
	Kecenderungan masa depan	-42.3	-39.3	-3.4	-6.9	0.0	-19.2	-5.1	+17.2	+6.9		Present tendency
Bilangan pekerja	Kecenderungan masa kini	-28.6	-27.6	-20.7	-3.6	-3.8	-17.9	+10.3	+6.9	-	Number of employees	
	Kecenderungan masa depan	-26.9	-21.4	-3.4	-10.3	0.0	-7.7	-20.5	+13.8	+6.9		Present tendency
Purata harga jualan	Kecenderungan masa kini	-19.2	-23.1	-29.6	-20.8	-13.0	-25.0	+12.0	+24.0	-	Average selling price	
	Kecenderungan masa depan	-36.4	+10.7	-3.7	-7.4	0.0	-13.0	-8.3	+20.0	+4.0		Future tendency
Aktiviti pembinaan	Kecenderungan masa kini	-28.6	-42.9	-41.4	-25.0	-44.0	-20.5	-10.3	+13.8	-	Construction activity	
	Kecenderungan masa depan	-34.6	-35.7	-17.2	-3.4	-3.6	-24.0	-10.3	+3.4	+10.3		Present tendency
Jumlah tempahan (kontrak)	Kecenderungan masa kini	-25.0	-46.4	-48.1	-37.0	-46.2	-33.3	-10.3	+13.8	-	Volume of orders (contracts)	
	Kecenderungan masa depan	-38.5	-39.3	-13.8	-29.6	-11.1	-19.2	-23.1	+13.8	+10.3		Present tendency
Kapasiti teknikal	Kecenderungan masa kini	-14.8	-28.6	-18.5	-3.7	-12.0	-13.9	0.0	+3.6	-	Technical capacity	
	Kecenderungan masa depan	-36.0	-29.6	-10.3	-11.1	+3.7	+4.0	-11.1	+17.9	+10.7		Present tendency
Keadaan kewangan semasa	Kecenderungan masa kini	-42.9	-34.5	-24.1	-35.7	-30.8	-33.3	-24.1	+3.4	-	Current financial situation	
	Kecenderungan masa depan	-39.3	-31.0	-34.5	-21.4	-30.8	-33.3	-27.6	-3.4	-		Current situation concerning access to credit
Petunjuk keyakinan (PK)		-40.4	-23.2	-24.9	-29.2	-18.5	-26.9	-26.9	+1.7	+10.3	Confidence indicator (CI)	

(Peratus/Per cent)

Jadual 4.1: Imbangan bersih bagi statistik industri perdagangan borong
Table 4.1: Net balance of statistics for wholesale trade industry

IMBANGAN BERSIH										STATISTICAL INDICATORS
NET BALANCE										
2022				2023				2024		
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q4	
PETUNJUK STATISTIK										
Hasil kasar										
Kecenderungan masa kini										Gross Revenue
Kecenderungan masa depan										Present tendency
Bilangan pekerja										Future tendency
Kecenderungan masa kini										Number of employees
Kecenderungan masa depan										Present tendency
Purata harga jualan										Future tendency
Kecenderungan masa kini										Average selling price
Kecenderungan masa depan										Present tendency
Jumlah jualan										Future tendency
Kecenderungan masa kini										Volume of sales
Kecenderungan masa depan										Present tendency
Jumlah tempahan dengan pembekal										Future tendency
Kecenderungan masa kini										Volume of orders placed with suppliers
Kecenderungan masa depan										Present tendency
Stok barangan pada akhir tempoh										Future tendency
Kecenderungan masa kini										Stock of goods as at end of period
Kecenderungan masa depan										Present tendency
Persaingan dalam aktiviti jual borong										Future tendency
Kecenderungan masa kini										Competition in wholesale activity
Kecenderungan masa depan										Present tendency
Keadaan kewangan semasa										Future tendency
Keadaan perolehan kredit semasa										Current financial situation
Petunjuk keyakinan (PK)										Current situation concerning access to credit
										Confidence indicator (CI)

(Peratus/Per cent)

Jadual 4.2: Imbangan bersih bagi statistik industri perdagangan runcit
Table 4.2: Net balance of statistics for retail trade industry

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)	
PETUNJUK STATISTIK		2022				2023				2024		STATISTICAL INDICATORS
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar												
	Kecenderungan masa kini	+45.8	+30.8	+40.9	+12.5	+25.0	-22.7	0.0	+11.5	-	Gross Revenue	
	Kecenderungan masa depan	+32.0	+50.0	-11.5	+54.5	+37.5	+20.0	-9.1	+10.3	+15.4	Present tendency	
Bilangan pekerja												
	Kecenderungan masa kini	-4.2	-30.8	+27.3	+4.2	0.0	-13.6	+10.3	-7.7	-	Future tendency	
	Kecenderungan masa depan	+28.0	+12.5	0.0	+27.3	0.0	+15.0	0.0	+13.8	+3.8	Number of employees	
Purata harga jualan												
	Kecenderungan masa kini	+17.4	+44.0	+45.5	+17.4	+36.8	+5.0	+26.9	+16.0	-	Present tendency	
	Kecenderungan masa depan	+58.3	+40.9	+20.0	+45.5	+34.8	+26.3	+20.0	+11.5	+8.0	Future tendency	
Jumlah jualan												
	Kecenderungan masa kini	+30.4	+36.0	+45.5	+26.1	+10.5	-33.3	-14.3	+20.0	-	Volume of sales	
	Kecenderungan masa depan	+41.7	+52.2	-4.0	+31.8	+34.8	+10.5	-9.5	0.0	+16.0	Present tendency	
Jumlah tempahan dengan pembekal												
	Kecenderungan masa kini	+17.4	+24.0	+63.6	+34.8	+5.3	-33.3	-7.1	+20.0	-	Future tendency	
	Kecenderungan masa depan	+41.7	+17.4	-4.0	+38.1	+17.4	+15.8	-4.8	+3.6	+28.0	Volume of orders placed with suppliers	
Stok barangan pada akhir tempoh												
	Kecenderungan masa kini	+8.7	-12.0	+27.3	+30.4	+5.3	+19.0	+18.5	-4.0	-	Present tendency	
	Kecenderungan masa depan	+4.2	-8.7	-4.0	+18.2	+21.7	-10.5	0.0	+10.7	+4.0	Future tendency	
Persaingan dalam aktiviti jual runcit												
	Kecenderungan masa kini	+8.7	+33.3	+54.5	+47.8	+50.0	+57.1	+35.7	+32.0	-	Competition in retail activity	
	Kecenderungan masa depan	+54.2	+17.4	+25.0	+50.0	+52.2	+44.4	+42.9	+32.1	+32.0	Present tendency	
Keadaan kewangan semasa												
		+16.7	-11.5	+45.5	+20.8	+10.0	+13.6	+27.6	+11.5	-	Future tendency	
Keadaan perolehan kredit semasa												
		-12.5	0.0	+31.8	+8.3	0.0	+9.1	+17.2	0.0	-	Current financial situation	
Petunjuk keyakinan (PK)												
		+9.3	+24.9	-2.4	+19.7	-3.2	-6.8	-12.4	+3.0	+2.6	Current situation concerning access to credit	
											Confidence indicator (CI)	

Jadual 5.1: Imbangan bersih bagi statistik industri penginapan
Table 5.1: Net balance of statistics for accommodation industry

IMBANGAN BERSIH NET BALANCE										STATISTICAL INDICATORS
2022				2023				2024		
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
PETUNJUK STATISTIK										

(Peratus/Per cent)

Jadual 5.2: Imbangan bersih bagi statistik industri pengangkutan dan penyimpanan
Table 5.2: Net balance of statistics for transportation and storage industry

(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS
	2022				2023				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Hasil kasar									Gross Revenue
									Present tendency
									Future tendency
Kecenderungan masa kini	0.0	+4.3	+39.1	0.0	-11.1	+25.8	+31.0	+28.6	-
Kecenderungan masa depan	+16.0	+8.7	+47.8	-4.3	+25.0	+40.7	+35.5	+6.9	+25.0
Bilangan pekerja									Number of employees
									Present tendency
									Future tendency
Kecenderungan masa kini	0.0	-13.0	+13.0	+8.3	-7.4	+12.9	+6.9	+10.7	-
Kecenderungan masa depan	0.0	+8.7	+34.8	+17.4	+29.2	+40.7	+16.1	+10.3	+21.4
Purata harga jualan									Average selling price
									Present tendency
									Future tendency
Kecenderungan masa kini	0.0	0.0	+36.4	+16.7	+8.7	+10.3	+3.8	0.0	-
Kecenderungan masa depan	+19.0	0.0	+21.1	+22.7	+5.6	+17.4	+17.2	+15.4	+8.0
Jumlah permintaan									Volume of demand
									Present tendency
									Future tendency
Kecenderungan masa kini	-4.5	+4.8	+27.3	-10.0	-16.0	+26.7	+11.1	+15.4	-
Kecenderungan masa depan	-13.0	0.0	+57.1	-4.5	+40.0	+32.0	+33.3	+3.7	+19.2
Keadaan kewangan semasa									Current financial situation
									Present tendency
									Future tendency
Kecenderungan masa kini	-13.0	+13.0	+13.0	+8.3	+14.8	+12.9	+6.9	+7.1	-
Kecenderungan masa depan	-21.7	-13.0	-13.0	-8.3	-3.7	0.0	-13.8	+3.6	-
Petunjuk keyakinan (PK)									Confidence indicator (CI)
									Present tendency
									Future tendency
Kecenderungan masa kini	-6.7	-4.4	+13.7	+4.7	+10.0	+6.6	+22.2	+1.5	+12.7

Jadual 5.3: Imbangan bersih bagi statistik industri komunikasi
Table 5.3: Net balance of statistics for communications industry

IMBANGAN BERSIH NET BALANCE												(Peratus/Per cent)
PETUNJUK STATISTIK	2022				2023				2024			STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1			
Hasil kasar											Gross Revenue	
Kecenderungan masa kini	0.0	+12.5	0.0	+33.3	+8.3	-41.7	-14.3	+40.0	-	-	Present tendency	
Kecenderungan masa depan	+26.7	+23.5	-6.3	+7.1	-6.7	+16.7	+25.0	+21.4	+33.3	+33.3	Future tendency	
Bilangan pekerja											Number of employees	
Kecenderungan masa kini	-11.8	-31.3	+14.3	-6.7	+16.7	-16.7	+14.3	-13.3	-	-	Present tendency	
Kecenderungan masa depan	+13.3	+11.8	+6.3	+14.3	+13.3	+8.3	0.0	+21.4	+13.3	+13.3	Future tendency	
Purata harga jualan											Average selling price	
Kecenderungan masa kini	-5.9	+6.3	-21.4	+13.3	+16.7	-8.3	-7.1	-20.0	-	-	Present tendency	
Kecenderungan masa depan	-6.7	-5.9	0.0	+21.4	+13.3	+8.3	+8.3	-14.3	-6.7	-6.7	Future tendency	
Jumlah permintaan											Volume of demand	
Kecenderungan masa kini	+17.6	+6.3	-28.6	+20.0	-33.3	-16.7	-28.6	+33.3	-	-	Present tendency	
Kecenderungan masa depan	+13.3	+11.8	-18.8	0.0	0.0	+16.7	-8.3	+21.4	+20.0	+20.0	Future tendency	
Kedadaan kewangan semasa	+11.8	+6.3	+14.3	+13.3	-8.3	-41.7	+7.1	+6.7	-	-	Current financial situation	
Kedadaan perolehan kredit semasa	0.0	0.0	0.0	+13.3	0.0	-8.3	+21.4	+26.7	-	-	Current situation concerning access to credit	
Petunjuk keyakinan (PK)	+13.3	+9.8	-8.3	-9.5	+6.7	-11.1	-22.2	-4.8	+20.0	+20.0	Confidence indicator (CI)	

(Peratus/Per cent)

Jadual 5.4: Imbangan bersih bagi statistik industri kewangan

Table 5.4: Net balance of statistics for finance industry

		(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE									STATISTICAL INDICATORS	
		2022				2023					
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2024	Q1
Hasil kasar											
Kecenderungan masa kini		-5.0	+21.1	+23.5	+29.4	-9.1	+28.6	+14.3	0.0	-	
Kecenderungan masa depan		-5.6	+10.0	+36.8	+11.8	+5.9	0.0	+7.1	+4.8	+13.6	
Bilangan pekerja											
Kecenderungan masa kini		+5.0	+15.8	+17.6	+5.9	+14.3	+11.1	+4.8	+9.5	-	
Kecenderungan masa depan		+22.2	+30.0	+36.8	+17.6	+11.8	+28.6	+3.7	+14.3	+14.3	
Jumlah permintaan											
Kecenderungan masa kini		+17.6	+29.4	+13.3	+33.3	+10.0	+8.0	+10.5	-5.3	-	
Kecenderungan masa depan		+25.0	+18.8	+41.2	+20.0	+26.7	+20.0	+20.0	+21.1	+26.3	
Deposit											
Kecenderungan masa kini		+33.3	+20.0	-21.4	+35.7	+17.6	+17.4	0.0	+11.1	-	
Kecenderungan masa depan		0.0	0.0	+13.3	+35.7	+40.0	0.0	+8.7	+33.3	0.0	
Pinjaman dan pendahuluan											
Kecenderungan masa kini		+38.9	+11.1	+11.8	+35.3	+5.3	+20.8	+5.6	+11.1	-	
Kecenderungan masa depan		0.0	+22.2	+33.3	+41.2	+35.3	+31.6	+20.8	+22.2	+11.1	
Keadaan kewangan semasa		-25.0	-15.8	-11.8	-11.8	0.0	+7.1	+9.5	-4.5	-	
Keadaan perolehan kredit semasa		-20.0	-15.8	-11.8	-17.6	0.0	-10.7	0.0	-9.1	-	
Petunjuk keyakinan (PK)		+7.4	+2.1	+16.5	+3.3	+16.1	+7.0	+7.0	+10.5	+2.5	

Jadual 5.5: Imbangan bersih bagi statistik industri insurans
Table 5.5: Net balance of statistics for insurance industry

IMBANGAN BERSIH NET BALANCE												(Peratus/Per cent)
PETUNJUK STATISTIK	2022				2023				2024			STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	D2	Q3	Q4	Q1			
Hasil kasar											Gross Revenue	
Kecenderungan masa kini	0.0	-25.0	+42.9	+55.6	+25.0	-42.9	+66.7	0.0	-	-	Present tendency	
Kecenderungan masa depan	+37.5	+62.5	+75.0	+71.4	-11.1	-25.0	+71.4	0.0	+50.0	+50.0	Future tendency	
Bilangan pekerja											Number of employees	
Kecenderungan masa kini	+14.3	+25.0	0.0	+44.4	+25.0	+14.3	0.0	-50.0	-	-	Present tendency	
Kecenderungan masa depan	+62.5	+25.0	+25.0	+14.3	+11.1	+12.5	+28.6	+50.0	+50.0	+50.0	Future tendency	
Purata harga jualan											Average selling price	
Kecenderungan masa kini	-20.0	+20.0	0.0	0.0	-20.0	+50.0	-25.0	+20.0	-	-	Present tendency	
Kecenderungan masa depan	+100.0	+20.0	-20.0	+25.0	0.0	+20.0	0.0	+25.0	-20.0	-20.0	Future tendency	
Jumlah permintaan											Volume of demand	
Kecenderungan masa kini	+66.7	+50.0	+40.0	+28.6	+66.7	0.0	+25.0	+16.7	-	-	Present tendency	
Kecenderungan masa depan	+66.7	+50.0	+16.7	+80.0	+57.1	-50.0	+60.0	0.0	0.0	0.0	Future tendency	
Keadaan kewangan semasa	+50.0	+50.0	+57.1	+44.4	-50.0	+57.1	+66.7	+75.0	-	-	Current financial situation	
Keadaan perolehan kredit semasa	+37.5	+37.5	+42.9	+55.6	+50.0	+42.9	+50.0	+50.0	-	-	Current situation concerning access to credit	
Petunjuk keyakinan (PK)	+66.7	+47.2	+34.7	+54.3	+39.7	+22.2	+29.5	+25.0	+22.2	+22.2	Confidence indicator (CI)	

Jadual 5.6: Imbangan bersih bagi statistik industri hartanah
Table 5.6: Net balance of statistics for real estate industry

		(Peratus/Per cent)									
PETUNJUK STATISTIK	STATISTICAL INDICATORS	IMBANGAN BERSIH NET BALANCE									
		2022				2023				2024	
		Q1	Q2	Q3	Q4	Q1	D2	Q3	Q4	Q1	Q1
Hasil kasar	Gross Revenue										
Kecenderungan masa kini	Present tendency	+5.3	+21.1	-15.0	+41.2	-36.8	-8.7	+5.0	-5.3	-	-
Kecenderungan masa depan	Future tendency	+21.1	+42.1	+21.1	+20.0	-11.8	+31.6	+8.7	+15.0	+10.5	+10.5
Bilangan pekerja	Number of employees										
Kecenderungan masa kini	Present tendency	-15.8	-10.5	-5.0	0.0	-5.3	+13.0	-10.5	-5.6	-	-
Kecenderungan masa depan	Future tendency	-10.5	0.0	+15.8	+10.0	+5.9	+5.3	+13.0	+15.8	+33.3	+33.3
Purata harga jualan	Average selling price										
Kecenderungan masa kini	Present tendency	0.0	-5.9	-10.5	+12.5	-11.8	-10.0	0.0	-5.9	-	-
Kecenderungan masa depan	Future tendency	-5.6	+5.6	+23.5	+15.8	+12.5	+5.9	+15.0	+5.6	+29.4	+29.4
Jumlah permintaan	Volume of demand										
Kecenderungan masa kini	Present tendency	-5.6	+17.6	-15.8	+6.3	-23.5	+5.0	0.0	-23.5	-	-
Kecenderungan masa depan	Future tendency	+22.2	+22.2	+11.8	+26.3	-6.3	+35.3	+5.0	+16.7	+12.5	+12.5
Keadaan kewangan semasa	Current financial situation	-26.3	-10.5	-25.0	+11.8	-5.3	0.0	-10.0	0.0	-	-
Keadaan perolehan kredit semasa	Current situation concerning access to credit	-21.1	-26.3	-10.0	+11.8	-21.1	0.0	0.0	0.0	-	-
Petunjuk keyakinan (PK)	Confidence indicator (CI)	+0.4	-1.5	+4.8	-6.5	0.0	+0.4	+0.4	+0.6	-10.7	-10.7

Jadual 5.7: Imbangan bersih bagi statistik industri teknologi maklumat dan komunikasi
Table 5.7: Net balance of statistics for information and communications technology industry

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)
PETUNJUK STATISTIK	2022				2023				2024		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	+18.2	+36.4	-27.3	+40.0	-16.7	+11.1	+9.1	+9.1	-	-	Present tendency
Kecenderungan masa depan	+9.1	0.0	+27.3	+18.2	+20.0	0.0	+11.1	+18.2	-18.2	-18.2	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+36.4	+27.3	+27.3	-20.0	+8.3	0.0	-18.2	+9.1	-	-	Present tendency
Kecenderungan masa depan	+9.1	0.0	+27.3	+36.4	+10.0	+25.0	0.0	+18.2	-27.3	-27.3	Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini	-11.1	+20.0	0.0	-22.2	-27.3	+12.5	0.0	-20.0	-	-	Present tendency
Kecenderungan masa depan	+10.0	-11.1	+30.0	+10.0	-11.1	-9.1	0.0	0.0	+10.0	+10.0	Future tendency
Jumlah permintaan											Volume of demand
Kecenderungan masa kini	-10.0	+30.0	-11.1	+22.2	-9.1	-12.5	-18.2	+10.0	-	-	Present tendency
Kecenderungan masa depan	+20.0	+20.0	+30.0	+10.0	0.0	-9.1	-12.5	+18.2	-30.0	-30.0	Future tendency
Kedaaan kewangan semasa	-18.2	-18.2	-18.2	+10.0	-8.3	-22.2	-9.1	-9.1	-	-	Current financial situation
Kedaaan perolehan kredit semasa	0.0	0.0	-27.3	+10.0	-16.7	-11.1	-9.1	0.0	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+14.1	-2.7	+20.0	-6.4	+4.1	-17.2	-19.4	-3.0	-18.8	-18.8	Confidence indicator (CI)

(Peratus/Per cent)

Jadual 5.8: Imbangan bersih bagi statistik industri makanan dan minuman
Table 5.8: Net balance of statistics for food and beverage industry

IMBANGAN BERSIH NET BALANCE										(Peratus/Per cent)	
PETUNJUK STATISTIK	2022				2023				2024		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	+17.6	+73.7	0.0	+17.6	-11.8	+28.6	-26.7	+21.1	-		Present tendency
Kecenderungan masa depan	+55.6	+35.3	+31.6	+64.7	+37.5	+41.2	+57.1	+13.3	0.0		Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	0.0	+31.6	+41.2	+35.3	+35.3	+42.9	-20.0	+5.6	-		Present tendency
Kecenderungan masa depan	+33.3	+5.9	+31.6	+64.7	+17.6	+41.2	+35.7	+20.0	+47.4		Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini	+11.8	+26.3	+5.9	+41.2	+23.5	+14.3	-6.7	0.0	-		Present tendency
Kecenderungan masa depan	+22.2	+35.3	+26.3	+23.5	+35.3	+17.6	+14.3	-6.7	+15.8		Future tendency
Jumlah permintaan											Volume of demand
Kecenderungan masa kini	+23.5	+73.7	+11.8	+11.8	-5.9	+21.4	-33.3	+22.2	-		Present tendency
Kecenderungan masa depan	+55.6	+35.3	+26.3	+52.9	+35.3	+23.5	+14.3	+6.7	+11.1		Future tendency
Keadaan kewangan semasa	-23.5	-5.3	0.0	+5.9	-5.9	-7.1	-20.0	+36.8	-		Current financial situation
Keadaan perolehan kredit semasa	-23.5	-5.3	-11.8	0.0	-11.8	-21.4	-13.3	+26.3	-		Current situation concerning access to credit
Petunjuk keyakinan (PK)	+53.7	+9.8	+33.3	+23.5	+17.6	+3.9	+2.4	-22.2	+12.9		Confidence indicator (CI)

Jadual 5.9: Imbangan bersih bagi statistik industri pentadbiran dan khidmat sokongan

Table 5.9: Net balance of statistics for administrative and support service industry

IMBANGAN BERSIH NET BALANCE												STATISTICAL INDICATORS
PETUNJUK STATISTIK	2022				2023				2024			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q4		
Hasil kasar												Gross Revenue
Kecenderungan masa kini	-16.7	+60.0	+38.9	+41.2	+47.1	+38.9	+55.6	+50.0	-			Present tendency
Kecenderungan masa depan	+5.6	+22.2	+6.7	+22.2	+11.8	+47.1	+50.0	+55.6	-5.6			Future tendency
Bilangan pekerja												Number of employees
Kecenderungan masa kini	-22.2	+6.7	-5.6	+17.6	+47.1	+33.3	+16.7	+38.9	-			Present tendency
Kecenderungan masa depan	0.0	+11.1	+13.3	+11.1	0.0	+11.8	+27.8	+50.0	+11.1			Future tendency
Purata harga perkhidmatan												Average selling price
Kecenderungan masa kini	-11.1	+6.7	+11.1	-5.9	+11.8	+5.6	+5.6	+5.6	-			Present tendency
Kecenderungan masa depan	-11.1	+5.6	+6.7	-5.6	-11.8	0.0	-5.6	+38.9	+5.6			Future tendency
Jumlah permintaan												Volume of demand
Kecenderungan masa kini	-11.1	+53.3	0.0	-5.9	+47.1	+11.1	+33.3	+11.1	-			Present tendency
Kecenderungan masa depan	+5.6	+11.1	0.0	+16.7	+5.9	+29.4	+44.4	+55.6	-33.3			Future tendency
Kedaaan kewangan semasa	-33.3	-13.3	+11.1	-11.8	+11.8	+5.6	+5.6	+5.6	-			Current financial situation
Kedaaan perolehan kredit semasa	-38.9	-20.0	+5.6	0.0	+5.9	+11.1	-5.6	+5.6	-			Current situation concerning access to credit
Petunjuk keyakinan (PK)	-5.6	-11.1	+13.3	+11.1	+2.0	+39.2	+22.2	+29.6	-5.6			Confidence indicator (CI)

Jadual 5.10: Imbangan bersih bagi statistik industri profesional
Table 5.10: Net balance of statistics for professional industry

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)
PETUNJUK STATISTIK	2022				2023				2024		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	+28.6	+28.6	+33.3	0.0	+14.3	+5.3	+37.5	+26.7	-	-	Present tendency
Kecenderungan masa depan	-12.5	+21.4	-7.1	+33.3	0.0	+28.6	+47.4	+50.0	+6.7	+6.7	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	0.0	+7.1	0.0	0.0	+14.3	+15.8	+6.3	0.0	-	-	Present tendency
Kecenderungan masa depan	+12.5	+21.4	0.0	+6.7	+21.4	+9.5	+21.1	+25.0	+20.0	+20.0	Future tendency
Purata harga perkhidmatan											Average selling price
Kecenderungan masa kini	+14.3	0.0	0.0	-7.1	-15.0	-16.7	-6.3	-6.7	-	-	Present tendency
Kecenderungan masa depan	-6.3	0.0	+7.1	-13.3	-21.4	0.0	0.0	-6.3	+13.3	+13.3	Future tendency
Jumlah permintaan											Volume of demand
Kecenderungan masa kini	-14.3	+14.3	+13.3	+14.3	-25.0	-5.6	+25.0	+6.7	-	-	Present tendency
Kecenderungan masa depan	-18.8	+14.3	-14.3	+13.3	-14.3	0.0	+27.8	+12.5	0.0	0.0	Future tendency
Kedaaan kewangan semasa	+7.1	+14.3	+20.0	0.0	+28.6	+15.8	+6.3	+6.7	-	-	Current financial situation
Kedaaan perolehan kredit semasa	-14.3	-7.1	+6.7	-21.4	0.0	-5.3	-6.3	-6.7	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	-8.3	0.0	+4.8	+13.3	-2.4	-5.2	+10.9	+14.6	+8.9	+8.9	Confidence indicator (CI)

Jadual 5.12: Imbangan bersih bagi statistik industri pendidikan
Table 5.12: Net balance of statistics for education industry

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)
PETUNJUK STATISTIK	2022				2023				2024		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	-18.8	+40.0	+50.0	-26.3	-4.8	+33.3	+13.6	+15.8	-	-	Present tendency
Kecenderungan masa depan	-5.3	+56.3	+35.0	+12.5	+36.8	+33.3	+50.0	+27.3	+21.1	+21.1	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	0.0	-15.0	+18.8	+31.6	+47.6	+16.7	+22.7	+26.3	-	-	Present tendency
Kecenderungan masa depan	+36.8	+18.8	+40.0	+50.0	+26.3	+42.9	+55.6	+31.8	+42.1	+42.1	Future tendency
Purata harga perkhidmatan											Average selling price
Kecenderungan masa kini	+12.5	-10.0	+6.3	+5.3	+28.6	+5.6	+18.2	+5.3	-	-	Present tendency
Kecenderungan masa depan	+21.1	0.0	0.0	0.0	+26.3	-4.8	+11.1	+4.5	+26.3	+26.3	Future tendency
Jumlah permintaan											Volume of demand
Kecenderungan masa kini	-6.3	+15.0	+18.8	-5.3	-9.5	+27.8	+22.7	+15.8	-	-	Present tendency
Kecenderungan masa depan	0.0	+43.8	+25.0	+6.3	+42.1	+28.6	+61.1	+22.7	+10.5	+10.5	Future tendency
Kedaaan kewangan semasa	-37.5	-15.0	-25.0	-21.1	-14.3	+5.6	-4.5	+5.3	-	-	Current financial situation
Kedaaan perolehan kredit semasa	-25.0	-25.0	-18.8	-21.1	-19.0	-11.1	-9.1	-10.5	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	-5.3	+2.1	+11.7	0.0	+7.0	+3.2	+37.0	+16.7	+10.5	+10.5	Confidence indicator (CI)

Jadual 5.13: Imbangan bersih bagi statistik industri perkhidmatan lain
Table 5.13: Net balance of statistics for other services industry

(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS
	2022				2023				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Hasil kasar									Gross Revenue
									Present tendency
									Future tendency
Kecenderungan masa kini	+5.6	+36.8	+15.0	+19.0	-10.5	-15.8	+19.0	+22.7	-
	-9.5	+27.8	-10.5	+30.0	-4.8	-5.3	-10.5	+19.0	+22.7
									Number of employees
Bilangan pekerja									Present tendency
									Future tendency
									Average selling price
Purata harga perkhidmatan									Present tendency
									Future tendency
									Volume of demand
Jumlah permintaan									Present tendency
									Future tendency
									Current financial situation
Keadaan kewangan semasa									Current situation concerning access to credit
									Confidence indicator (CI)
Keadaan perolehan kredit semasa									
Petunjuk keyakinan (PK)									

Jadual 6.1: Keadaan semasa dan jangkaan perniagaan
Table 6.1: Current situation and business expectation

(Peratus/Per cent)											
SEKTOR	KEADAAN SEMASA CURRENT SITUATION				JANGKAAN ^ EXPECTATION				SEKTOR		
	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME	TURUN DOWN	IMBANGAN BERSIH NET BALANCE		NAIK UP		SAMA SAME	TURUN DOWN
Industri	-13.6	16.3	53.8	29.9	-0.0	30.0	40.1	30.0	Industry		
Pertanian	-5.3	18.4	57.9	23.7	-18.4	21.1	39.5	39.5	Agriculture		
Perlombongan	-4.2	20.8	54.2	25.0	-12.5	25.0	37.5	37.5	Mining		
Pembuatan	-23.5	13.0	50.6	36.4	+5.7	32.8	40.1	27.1	Manufacturing		
Elektrik dan air	+11.1	22.2	66.7	11.1	+50.0	50.0	50.0	0.0	Electricity and water		
Pembinaan	-3.4	20.7	55.2	24.1	+6.9	24.1	58.6	17.2	Construction		
Perdagangan borong dan runcit	-8.2	11.0	69.9	19.2	+15.1	35.6	43.8	20.5	Wholesale and retail trade		
Perdagangan borong	-8.5	17.0	57.4	25.5	+17.0	38.3	40.4	21.3	Wholesale trade		
Perdagangan runcit	-7.7	0.0	92.3	7.7	+11.5	30.8	50.0	19.2	Retail trade		
Perkhidmatan	+2.0	17.0	68.0	15.0	+24.0	38.1	47.7	14.2	Services		
Penginapan	+8.0	24.0	60.0	16.0	+20.0	44.0	32.0	24.0	Accommodation		
Pengangkutan dan penyimpanan	+3.6	21.4	60.7	17.9	+32.1	35.7	60.7	3.6	Transportation and storage		
Komunikasi	+6.7	20.0	66.7	13.3	+20.0	26.7	66.7	6.7	Communications		
Kewangan	-13.6	4.5	77.3	18.2	+13.6	31.8	50.0	18.2	Finance		
Insurans	+50.0	50.0	50.0	0.0	+75.0	87.5	0.0	12.5	Insurance		
Hartanah	-21.1	10.5	57.9	31.6	+21.1	36.8	47.4	15.8	Real estate		
Teknologi maklumat dan komunikasi	-36.4	0.0	63.6	36.4	0.0	18.2	63.6	18.2	Information and communications technology		
Makanan dan minuman	+5.3	15.8	73.7	10.5	+5.3	42.1	21.1	36.8	Food and beverage		
Pentadbiran dan khidmat sokongan	+5.6	11.1	83.3	5.6	+27.8	33.3	61.1	5.6	Administrative and support services		
Profesional	+20.0	26.7	66.7	6.7	+26.7	40.0	46.7	13.3	Professional		
Kesihatan	+11.1	11.1	88.9	0.0	+77.8	77.8	22.2	0.0	Health		
Pendidikan	+5.3	26.3	52.6	21.1	+31.6	47.4	36.8	15.8	Education		
Perkhidmatan lain	+4.5	13.6	77.3	9.1	+13.6	27.3	59.1	13.6	Other services		
Semua sektor	-7.6	15.8	60.9	23.4	+10.0	33.0	44.0	23.0	All sectors		

Nota/ Notes: ^ Merujuk kepada enam bulan ke hadapan/ Refers to six months ahead

Jadual 6.2: Imbangan bersih keadaan semasa dan jangkaan perniagaan bagi enam bulan akan datang
Table 6.2: Net balance of current business situation and expectation for the next six months

SEKTOR		2022				2023				2024		SECTOR
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Kecenderungan masa depan												
Kecenderungan masa depan	Industri	+0.2	-4.1	-4.9	-9.6	-10.1	-7.1	-8.2	-13.6	-	Current situation	
	Pertanian	+2.4	0.0	+9.8	-2.6	+2.9	+7.7	-2.3	-5.3	-	Industry	
	Perombongan	-5.0	+3.8	-4.0	0.0	+2.7	+7.7	-11.1	-4.2	-	Agriculture	
	Pembuatan	-0.6	-10.7	-12.7	-17.9	-15.2	-18.0	-12.8	-23.5	-	Mining	
	Elektrik dan air	+16.7	+11.1	+11.1	+5.9	+16.7	+5.3	+21.4	+11.1	-	Manufacturing	
	Pembinaan	-39.3	-48.3	-37.9	-28.6	-30.8	-25.7	-27.6	-3.4	-	Electricity and water	
	Perdagangan borong dan runcit	+11.4	-16.4	+6.1	0.0	-9.3	-6.3	-16.1	-8.2	-	Construction	
	Perdagangan borong	0.0	-24.4	-9.1	-2.4	-20.4	-5.4	-27.6	-8.5	-	Wholesale and retail trade	
	Perdagangan runcit	+33.3	-3.8	+36.4	+4.2	+15.0	-9.1	+6.9	-7.7	-	Wholesale trade	
	Perkhidmatan	-12.5	-7.3	-2.8	+0.2	+0.9	-7.3	-3.2	+2.0	-	Retail trade	
	Penginapan	-7.4	+3.7	+8.7	-20.0	+36.0	+20.8	+18.2	+8.0	-	Services	
	Pengangkutan dan penyimpanan	-8.7	-20.8	-8.7	0.0	+3.7	+6.5	-10.3	+3.6	-	Accommodation	
	Komunikasi	0.0	-12.5	0.0	0.0	-16.7	-41.7	-7.1	+6.7	-	Transportation and storage	
	Kewangan	-30.0	-21.1	-23.5	-11.8	-9.1	-7.2	0.0	-13.6	-	Communications	
	Insurans	+25.0	+37.5	+42.9	+33.3	+50.0	+28.6	+50.0	+50.0	-	Finance	
	Hartanah	-21.1	-15.0	-30.0	0.0	-10.5	-8.7	-15.0	-21.1	-	Insurance	
	Teknologi maklumat dan komunikasi	-18.2	0.0	-18.2	-10.0	-33.3	-33.3	-9.1	-36.4	-	Real estate	
	Makanan dan minuman	-29.4	0.0	+5.9	+5.9	-5.9	-28.6	-40.0	+5.3	-	Information and communications technology	
	Pentadbiran dan khidmat sokongan	-33.3	-13.3	+16.7	+5.9	+41.2	+11.1	0.0	+5.6	-	Food and beverage	
	Profesional	0.0	+14.3	+13.3	-7.1	+9.5	+10.5	+6.3	+20.0	-	Administrative and support services	
Kesihatan	+5.6	+25.0	+37.5	+36.8	+38.9	+41.2	+34.8	+11.1	-	Professional		
Pendidikan	-31.3	-5.0	-25.0	-15.8	-9.5	+22.2	+4.5	+5.3	-	Health		
Perkhidmatan lain	+5.6	-21.1	+10.0	+19.0	+15.8	-15.8	-14.3	+4.5	-	Education		
										-	Other services	
Semua sektor	-3.6	-9.6	-4.1	-6.1	-7.9	-8.0	-9.2	-7.6	-	-	All sectors	
Kecenderungan masa depan												
Kecenderungan masa depan	Industri	+17.7	+22.1	+14.5	-7.9	+2.4	+15.6	+9.7	+7.5	0.0	Future tendency	
	Pertanian	+10.6	+19.1	+9.8	-19.5	+10.5	+51.4	+28.8	+7.0	-18.4	Industry	
	Perombongan	+16.0	+10.0	+26.9	-12.0	0.0	-4.4	+10.8	+14.8	-12.5	Agriculture	
	Pembuatan	+21.8	+28.0	+11.7	-3.0	-2.9	+8.6	+2.0	+3.2	+5.7	Mining	
	Elektrik dan air	+11.8	+22.2	+11.1	0.0	+29.4	+27.8	+10.5	+21.4	+50.0	Manufacturing	
	Pembinaan	-30.8	-25.0	-10.3	-20.7	+7.1	-7.7	+2.6	+27.6	+6.9	Electricity and water	
	Perdagangan borong dan runcit	+27.0	+50.0	-10.4	+10.6	+16.7	-4.7	+7.2	-4.6	+15.1	Construction	
	Perdagangan borong	+22.4	+50.0	-7.3	-9.1	+16.7	+6.8	+12.1	-17.2	+17.0	Wholesale and retail trade	
	Perdagangan runcit	+36.0	+50.0	-15.4	+50.0	+16.7	-30.0	-9.1	+20.7	+11.5	Wholesale trade	
	Perkhidmatan	+25.1	+23.6	+26.5	+30.8	+26.0	+30.1	+27.0	+19.0	+24.0	Retail trade	
	Penginapan	+37.0	+40.8	+40.7	+69.6	+28.0	+48.0	+54.2	+63.6	+20.0	Services	
	Pengangkutan dan penyimpanan	+28.0	+17.3	+30.8	+8.7	+16.7	+29.7	+48.3	+27.6	+32.1	Accommodation	
	Komunikasi	+33.3	+17.6	0.0	+21.4	+20.0	+33.4	+8.4	-14.3	+20.0	Transportation and storage	
	Kewangan	+11.1	+10.0	+26.3	+11.8	+5.9	+22.8	+3.6	+4.8	+13.6	Communications	
	Insurans	+75.0	+25.0	+62.5	+85.7	+100.0	+25.0	+28.5	+83.3	+75.0	Finance	
	Hartanah	+15.8	+52.6	+10.0	+35.0	+23.5	+36.9	+39.1	+20.0	+21.1	Insurance	
	Teknologi maklumat dan komunikasi	0.0	+9.1	+27.3	+27.3	+30.0	0.0	+11.1	+18.2	0.0	Real estate	
	Makanan dan Minuman	+61.1	+41.2	+47.1	+47.1	+47.1	+23.5	+28.6	-6.7	+5.3	Information and communications technology	
	Pentadbiran dan khidmat sokongan	+27.8	+22.2	+53.3	+55.6	+47.1	+70.6	+55.6	+55.6	+27.8	Food and beverage	
	Profesional	+6.3	+28.6	+14.3	+26.7	+14.3	+38.1	+42.1	+37.5	+26.7	Administrative and support services	
Kesihatan	+20.0	+38.8	+50.0	+68.8	+42.1	+55.5	+64.7	+56.5	+77.8	Professional		
Pendidikan	-21.1	+37.5	+35.0	+50.0	+26.3	+57.1	+61.1	+27.3	+31.6	Health		
Perkhidmatan lain	0.0	+27.8	+5.3	+35.0	+9.5	+5.3	+15.8	+23.8	+13.6	Education		
Semua sektor	+18.9	+25.0	+12.2	+5.9	+12.1	+14.9	+13.9	+9.8	+10.0	+10.0	All sectors	



04

NOTA TEKNIKAL

TECHNICAL NOTES

NOTA TEKNIKAL

Latar Belakang

Survei Kecenderungan Perniagaan dilaksanakan oleh Jabatan Perangkaan Malaysia setiap suku tahunan bermula pada tahun 2004. Survei ini mengumpul pandangan pihak pengurusan kanan terhadap prestasi perniagaan daripada sejumlah 631 pertubuhan yang mewakili pelbagai sektor ekonomi di Malaysia. Ciri utama survei ini adalah untuk mengumpul maklumat tentang arah perubahan bagi variabel ekonomi penting. Jawapan yang diberi adalah berdasarkan tiga jenis skala seperti meningkat / tiada perubahan / merosot; atau baik / memuaskan / kurang baik. Bagaimanapun ia tidak mencerminkan magnitud perubahan. Perlu diberi perhatian bahawa pandangan dalam survei ini adalah dipengaruhi oleh peristiwa yang berlaku pada waktu penghitungan.

Objektif Survei

Survei Kecenderungan Perniagaan mengumpul maklumat kualitatif daripada pengurus perniagaan tentang penilaian mereka terhadap prestasi perniagaan bagi tiga bulan yang lalu dan jangkaan bagi tiga dan enam bulan akan datang. Maklumat ini berguna bagi memantau keadaan ekonomi semasa.

Survei ini juga memberikan keputusan petunjuk kualitatif yang cepat, situasi semasa dan jangkaan bagi variabel ekonomi yang penting, ketika maklumat kuantitatif masih belum diperoleh. Pelaksanaan yang cepat dan pemprosesan hasil yang mudah dapat memberikan amaran awal terhadap titik perubahan dalam aktiviti ekonomi secara keseluruhan.

Skop dan Liputan

Survei ini meliputi empat sektor utama di Malaysia iaitu perindustrian, pembinaan, perdagangan borong & runcit dan perkhidmatan. Sektor industri meliputi pertanian, perlombongan, pembuatan dan elektrik & air manakala sektor perkhidmatan pula terdiri daripada penginapan, pengangkutan dan penyimpanan, komunikasi, kewangan, insurans, hartanah dan teknologi maklumat & komunikasi. Bermula suku tahun pertama 2020, liputan bagi sektor perkhidmatan diperluaskan termasuk makanan & minuman, pendidikan, pentadbiran & khidmat sokongan, profesional dan perkhidmatan lain. Sampel dipilih berdasarkan senarai syarikat yang diperoleh daripada Banci Ekonomi yang dijalankan pada tahun 2016 untuk tahun rujukan 2015.

Komunikasi merujuk kepada aktiviti telekomunikasi dan aktiviti perkhidmatan yang berkaitan, seperti transmisi suara, data, teks, bunyi dan video. Kemudahan transmisi ini mungkin berasaskan satu teknologi atau kombinasi bagi teknologi tersebut.

Teknologi maklumat & komunikasi merujuk kepada aktiviti penyediaan kepakaran di dalam bidang teknologi maklumat seperti penulisan, pengubahsuaian, percubaan dan perisian sokongan bagi memenuhi kehendak pelanggan tertentu; merancang dan mereka bentuk sistem komputer dengan mengintegrasikan teknologi perkakasan, perisian komputer dan komunikasi, pengurusan di lapangan dan operasi sistem komputer pelanggan dan / atau kemudahan memproses; menyediakan infrastruktur untuk *hosting* atau perkhidmatan proses data, dan aktiviti perkhidmatan profesional dan teknikal yang berkaitan dengan komputer.

Soal Selidik Survei

Soal selidik yang mudah dibentuk untuk dijawab oleh responden. Responden diminta untuk menjawab sama ada meningkat, tiada perubahan atau merosot mengikut variabel ekonomi penting. Oleh kerana jawapan yang diperlukan adalah arah atau saiz relatif variabel akan dilaporkan, maka soal selidik dapat dilengkapkan dengan cepat. Soalan yang dikemukakan meliputi kedua-dua hasil daripada bulan-bulan terkini dan jangkaan bagi tempoh tiga dan enam bulan akan datang. Bilangan soalan dalam Survei Kecenderungan Perniagaan suku tahunan adalah kurang berbanding dengan survei lain.

Soalan-soalan ini terhad kepada variabel ekonomi penting untuk menjimatkan masa yang diambil bagi melengkapkan soal selidik seterusnya mempercepatkan pungutan dan pemprosesan data survei.

Variabel dan tempoh liputan

Soalan	Variabel	Tiga Bulan Sebelum	Keadaan Semasa	Tiga Bulan Seterusnya
1.	Keadaan perniagaan		Enam bulan ke hadapan ✓	
2.	Keadaan perniagaan		✓	
3a.	Hasil kasar	✓	✓	
3b.	Bilangan pekerja	✓	✓	
3c.	Jumlah pengeluaran / permintaan / tempahan	✓	✓	
3d.	Purata harga jualan / pasaran eksport / pasaran domestik	✓	✓	
3e.	Aktiviti pembinaan	✓	✓	
3f.	Kapasiti teknikal	✓	✓	
3g.	Deposit	✓	✓	
3h.	Pinjaman dan pendahuluan	✓	✓	
3i.	Stok barangan siap	✓	✓	
3j.	Persaingan dalam aktiviti jualan borong/runcit	✓	✓	
4.	Keadaan kewangan semasa		✓	
5.	Perolehan kredit semasa		✓	
6.	Faktor kekangan kepada syarikat		✓	

Pungutan Data

Borang soal selidik diemel kepada semua syarikat yang terpilih. *Computer Assisted Telephone Interview* (CATI) digunakan untuk mendapatkan maklum balas daripada responden yang belum mengemukakan respons menerusi emel. Syarikat diminta memberi maklumat kualitatif tentang prestasi perniagaan dan jangkaan seperti yang dinyatakan dalam soal selidik.

Hasil Survei

Hasil survei pada umumnya dipersembahkan dalam bentuk **imbangan bersih** yang merupakan perbezaan di antara peratus responden yang memberi jawapan menggalakkan dan kurang menggalakkan. Ringkasan keputusan diperoleh dengan menggabungkan arah perubahan dan hanya imbalan bersih ditunjukkan.

Imbalan bersih dengan tanda yang sesuai, menunjukkan arah aliran perniagaan yang mana tanda positif menunjukkan kemungkinan besar aliran yang meningkat, sementara tanda negatif menunjukkan kemungkinan besar aliran yang menurun. Bagaimanapun, magnitud imbalan bersih hanya mencerminkan banyak berlakunya persepsi yang optimistik atau pesimistik bagi tempoh perbandingan dan bukan menggambarkan perubahan magnitud variabel berkenaan memandangkan maklumat tersebut tidak dipungut dalam survei ini.

Pengiraan Petunjuk Keyakinan

Untuk mendapatkan satu petunjuk keseluruhan, pemilihan satu set variabel survei digabungkan menjadi satu petunjuk komposit. Petunjuk tersebut dinamakan “petunjuk keyakinan” kerana ia merumuskan penilaian dan jangkaan keadaan perniagaan yang diberikan oleh responden. Petunjuk keyakinan terhasil daripada purata jumlah imbalan bersih bagi variabel yang terpilih.

Petunjuk keyakinan bagi kesemua industri dikira dengan menggunakan data dalam jadual berkenaan kecuali sektor perdagangan borong & runcit dan perkhidmatan yang dikira berdasarkan jadual berkenaan serta Jadual 6.2.

Petunjuk Keyakinan Pertanian (ACI)

$$ACI = (OB + EF)/3$$

OB = kecenderungan masa kini (jumlah tempahan bagi pasaran tempatan dan pasaran eksport)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Perlombongan (MNCI)

$$MNCI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Pembuatan (MCI)

$$MCI = (PF + OB - SF)/4$$

PF = kecenderungan masa depan (jumlah pengeluaran)

OB = kecenderungan masa kini (jumlah tempahan bagi pasaran tempatan dan pasaran eksport)

SF = kecenderungan masa kini (stok barangan siap (songsang))

Petunjuk Keyakinan Elektrik dan Air (ECI)

$$ECI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Pembinaan (CCI)

$$CCI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan (kontrak))

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Kewangan (FCI)

$$FCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Perdagangan Borong (WCI)

$$WCI = (BS - S + BF)/3$$

BS = keadaan perniagaan semasa

S = kecenderungan masa kini (stok barangan siap (songsang))

BF = kecenderungan masa depan (perniagaan)

Petunjuk Keyakinan Perdagangan Runcit (RCI)

$$RCI = (BS - S + BF)/3$$

BS = keadaan perniagaan semasa

S = kecenderungan masa kini (stok barangan siap (songsang))

BF = kecenderungan masa depan (perniagaan)

Petunjuk Keyakinan Penginapan (ACCI)

$$ACCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Pengangkutan dan Penyimpanan (TCI)

$$TCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Komunikasi (CMCI)

$$CMCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Pentadbiran dan Khidmat Sokongan (ASCI)

$$ASCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Insurans (INCI)

$$\text{INCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Profesional (PCI)

$$\text{PCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Hartanah (RECI)

$$\text{RECI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Kesihatan (HCI)

$$\text{HCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Teknologi Maklumat dan Komunikasi (ICTCI)

$$\text{ICTCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Pendidikan (EDUCI)

$$\text{EDUCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Makanan dan Minuman (FBCI)

$$\text{FBCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Perkhidmatan Lain (OSCI)

$$\text{OSCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Keperluan Kerahsiaan

Survei ini dilaksanakan di bawah peruntukan Akta Perangkaan 1965 (Disemak 1989) yang menjelaskan bahawa kandungan penyata individu adalah sulit dan tidak akan dihebahkan kepada orang lain.

Pembundaran

Hasil tambah imbalan bersih di peringkat sektor mungkin berbeza kerana pembundaran.

TECHNICAL NOTES

Background

The Business Tendency Survey has been conducted at quarterly basis by the Department of Statistics, Malaysia since 2004. The survey gathers views on business performance from the senior management of 631 establishments in various economic sectors in Malaysia. The main characteristic of this survey is to collect information regarding the direction of change for key economic variables. The answers given are based on a three-point scale type e.g. Better / same / worse; or good / satisfactory / bad. However, they do not reflect the magnitude of change. It has to be noted that the views in this survey are affected by the events occurring during the time of enumeration.

Objective of the Survey

The Business Tendency Survey collects qualitative information from business managers on their assessment of the business performance for the past three months and the expectations for the next three and six months. The information is useful for monitoring the current economic situation.

The survey also provides rapid qualitative indicators of the outcome, the current situation and expectation for Important economic variables, where quantitative information is not yet available. The rapid execution and easy processing of results provide early warning of turning points in the overall economic activity.

Scope and Coverage

The survey covers four major sectors in Malaysia namely industry, construction, wholesale & retail trade and services. The industrial sector covers agriculture, mining, manufacturing and electricity & water whereas the services sector consists of accommodation, transportation and storage, communications, finance, insurance, real estate and information & communications technology. Starting first quarter of 2020, the coverage of services sector is expanded to include food & beverage, education, administrative & support services, professional, health and other services. The sample is obtained from the Economic Census conducted in 2016 for reference year 2015.

Communication refers to telecommunications and related service activities, i.e. transmitting voice, data, text, sound and video. The transmission facilities that carry out these activities may be based on a single technology or a combination of technologies.

Information and communication technology refers to activities providing expertise in the field of information technologies such as writing, modifying, testing and supporting software to meet the needs of a particular customer; planning and designing computer systems that integrate computer hardware, software and communication technologies; on-site management and operation of clients' computer systems and / or data processing facilities; providing infrastructure for hosting or data processing services; and other professional and technical computer-related activities.

Survey Questionnaire

A simple questionnaire is designed for the respondents to answer. The respondents are required to answer either higher, same or lower according to important economic variables. As the answer only requires the direction or relative size of the variable to be reported, the questionnaire can be completed relatively faster. The questions asked cover both outcomes for recent months and expectations for the coming three and six months. The number of questions in the quarterly Business Tendency Survey is considerably less than other surveys.

These questions are confined to key economic variables to reduce the time taken to fill in the questionnaire as well as to speed up collection and processing of survey data.

Variables and periods covered

Question	Variable	Last Three Months	Current Situation	Next Three Months
1.	Business situation		Six Months Ahead	✓
2.	Business situation		✓	
3a.	Gross revenue	✓	✓	
3b.	Number of employees	✓	✓	
3c.	Volume of production / demand / order	✓	✓	
3d.	Average selling price / export market / domestic market	✓	✓	
3e.	Construction activity	✓	✓	
3f.	Technical capacity	✓	✓	
3g.	Deposits	✓	✓	
3h.	Loans and advances	✓	✓	
3i.	Stock of finished goods	✓	✓	
3j.	Competition in wholesale/retail activity	✓	✓	
4.	Current financial situation		✓	
5.	Current access to credit		✓	
6.	Limitation factors to company		✓	

Data Collection

Questionnaires are e-mailed directly to all selected companies. Mode of Computer Assisted Telephone Interview (CATI) is used to obtain feedback from respondent who did not provide response to the questionnaires via e-mail. Companies are requested to provide qualitative information on their business performances and expectations as stipulated in the questionnaires.

Survey Results

The results of this survey are generally presented in the form of **net balance**, which is the difference between the percentage of respondents with favourable and unfavourable answers. The summary results are obtained by combining the direction of change and only the net balance is shown.

The net balance with its appropriate sign indicates the direction of the business trends, where a positive sign indicates a likely upward trend, while a negative sign indicates a likely downward trend. However, the magnitude of the net balance reflects only the prevalence of optimism or pessimism for the comparative period but does not reflect the magnitude of change of the variable concerned as the information is not collected in the survey.

Calculation of Confidence Indicator

In order to have an overall indicator, a selection of a set of survey variables is combined into a single composite indicator. These indicators are called “confidence indicators” because they summarise the assessments and expectations of the business situation provided by the respondents. The confidence indicators are derived from the average aggregated net balances of the selected variables.

The confidence indicator for all the industries are calculated based on the data of the respective table except for the wholesale & retail trade and services sectors which are calculated based on the respective table and Table 6.2.

Agriculture Confidence Indicator (ACI)

$$ACI = (OB + EF)/3$$

OB = present tendency (total volume of orders for domestic market and export market)

EF = future tendency (number of employees)

Mining Confidence Indicator (MNCI)

$$MNCI = (OB + EF)/2$$

OB = present tendency (volume of orders)

EF = future tendency (number of employees)

Manufacturing Confidence Indicator (MCI)

$$MCI = (PF + OB - SF)/4$$

PF = future tendency (volume of production)

OB = present tendency (total volume of orders for domestic market and export market)

SF = present tendency (stocks of finished goods) (inverted)

Electricity and Water Confidence Indicator (ECI)

$$ECI = (OB + EF)/2$$

OB = present tendency (volume of orders)

EF = future tendency (number of employees)

Construction Confidence Indicator (CCI)

$$CCI = (OB + EF)/2$$

OB = present tendency (volume of orders) (contracts)

EF = future tendency (number of employees)

Wholesale Trade Confidence Indicator (WCI)

$$WCI = (BS - S + BF)/3$$

BS = current business situation

S = present tendency (stocks of finished goods) (inverted)

BF = future tendency (business situation)

Retail Trade Confidence Indicator (RCI)

$$RCI = (BS - S + BF)/3$$

BS = current business situation

S = present tendency (stocks of finished goods) (inverted)

BF = future tendency (business situation)

Accommodation Confidence Indicator (ACCI)

$$ACCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Transportation and Storage Confidence Indicator (TCI)

$$TCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Communications Confidence Indicator (CMCI)

$$CMCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Finance Confidence Indicator (FCI)

$$FCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Insurance Confidence Indicator (INCI)

$$INCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Real Estate Confidence Indicator (RECI)

$$RECI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Information and Communications Technology Confidence Indicator (ICTCI)

$$ICTCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Food and beverage Confidence Indicator (FBCI)

$$FBCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Education Confidence Indicator (EDUCI)

$$EDUCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Administrative and Support Service Confidence Indicator (ASCI)

$$ASCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Professional Confidence Indicator (PCI)

$$PCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Health Confidence Indicator (HCI)

$$HCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Other Services Indicator (OSCI)

$$OSCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Confidentiality Requirements

The survey is conducted under provisions of the Statistics Act 1965 (Revised 1989) which provides that the contents of individual returns are confidential and will not be divulged to any person.

Rounding

The sum of net balances at sector level may differ due to rounding.



Kalendar Awalan Keluaran Statistik Kecenderungan Perniagaan Suku Pertama - Suku Keempat 2024

*Advance Release Calendar for Business Tendency Statistics
First Quarter - Fourth Quarter 2024*

Suku Tahun Rujukan / Reference Quarter	Tarikh / Date
Suku Pertama 2024 <i>First Quarter 2024</i>	27 Februari 2024 <i>27 February 2024</i>
Suku Kedua 2024 <i>Second Quarter 2024</i>	30 Mei 2024 <i>30 May 2024</i>
Suku Ketiga 2024 <i>Third Quarter 2024</i>	27 Ogos 2024 <i>27 August 2024</i>
Suku Keempat 2024 <i>Fourth Quarter 2024</i>	26 November 2024 <i>26 November 2024</i>

Nota / Notes:

Tarikh siaran tertakluk kepada pindaan.

Release dates are subject to change.

February							May							August							November						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3				1	2	3	4					1	2	3						1	2
4	5	6	7	8	9	10	5	6	7	8	9	10	11	4	5	6	7	8	9	10	3	4	5	6	7	8	9
11	12	13	14	15	16	17	12	13	14	15	16	17	18	11	12	13	14	15	16	17	10	11	12	13	14	15	16
18	19	20	21	22	23	24	19	20	21	22	23	24	25	18	19	20	21	22	23	24	17	18	19	20	21	22	23
25	26	27	28	29			26	27	28	29	30	31		25	26	27	28	29	30	31	24	25	26	27	28	29	30