



KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA

SITS 2025

**STATISTIK PERDAGANGAN
PERKHIDMATAN ANTARABANGSA**

*STATISTICS OF INTERNATIONAL
TRADE IN SERVICES*

JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS MALAYSIA



KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA

STATISTIK PERDAGANGAN PERKHIDMATAN ANTARABANGSA

STATISTICS OF INTERNATIONAL TRADE IN SERVICES

2025

Pemakluman

Jabatan Perangkaan Malaysia (DOSM) sedang melaksanakan **Banci Ekonomi 2026 (BE2026)** dengan tema **"Data Nadi Ekonomi Rakyat"**. Pelaksanaan Banci Ekonomi kali keenam ini berlangsung **dari 5 Januari hingga 31 Oktober 2026**. BE2026 bertujuan untuk mengumpul data yang menyeluruh dan berstruktur daripada semua pertubuhan perniagaan berdaftar dan tidak berdaftar di Malaysia, bagi menilai prestasi, struktur serta ciri-ciri ekonomi negara secara komprehensif dan berasaskan bukti.

Malaysia buat julung kalinya telah menduduki **tangga pertama (1)** di peringkat global dalam laporan dwi-tahunan **Open Data Inventory (ODIN) 2024/25** yang dikeluarkan oleh Open Data Watch (ODW), mengatasi 197 negara lain. Pencapaian ini merupakan lonjakan ketara daripada kedudukan ke-67 dalam penilaian ODIN 2022/23.

OpenDOSM NextGen adalah medium yang menyediakan katalog data dan visualisasi bagi memudahkan pengguna menganalisis pelbagai data dan boleh diakses melalui portal <https://open.dosm.gov.my>.

Announcement

*The Department of Statistics Malaysia (DOSM) is conducting the **Economic Census 2026 (BE2026)**, with themed **"Data Nadi Ekonomi Rakyat"**. The sixth Economic Census, will be carried out from **5th January to 31st October 2026**. BE2026 aims to collect comprehensive and structured data from all registered and unregistered business establishments in Malaysia to assess the nation's economic performance, structure and characteristics in an evidence-based manner.*

***Malaysia** has, for the first time, successfully secured the top position globally in the biennial **Open Data Inventory (ODIN) 2024/25** report released by Open Data Watch (ODW), surpassing 197 other countries. This achievement marks a significant leap from its 67th position in the ODIN 2022/23 assessment.*

***OpenDOSM NextGen** is a medium that provides data catalogue and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.*

JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS MALAYSIA

Diterbitkan dan dicetak oleh / *Published and printed by:*

Jabatan Perangkaan Malaysia

Department of Statistics, Malaysia

Blok C6 & C7, Kompleks C,

Pusat Pentadbiran Kerajaan Persekutuan,

62514 Putrajaya,

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Harga / Price : RM15.00

Diterbitkan pada Jun 2026 / *Published on June 2026.*

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“Sumber: Jabatan Perangkaan Malaysia”

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ISSN 2462-1099

KATA PENGANTAR

Statistik Perdagangan Perkhidmatan Antarabangsa memaparkan eksport dan import perkhidmatan di bawah Statistik Imbangan Pembayaran (BOP) bagi siri tahun 2014 hingga 2025. Statistik ini meliputi semua komponen perkhidmatan selaras dengan garis panduan dalam Balance of Payments and International Investment Position Manual, Sixth Edition (BPM6), International Monetary Fund (IMF) dan Manual on Statistics of International Trade in Services (MSITS) 2010, United Nations.

Statistik mengikut subkomponen dan negara rakan dagang utama dirangkumkan dalam penerbitan ini. Penerbitan ini dibahagikan kepada tiga bahagian. Bahagian pertama memaparkan ringkasan penemuan bagi tahun 2025 sementara jadual statistik terperinci dipaparkan pada bahagian kedua. Aspek teknikal seperti konsep, metodologi dan definisi pula dimuatkan pada bahagian akhir.

Statistik eksport dan import perkhidmatan boleh digunakan oleh agensi kerajaan, ahli ekonomi, ahli akademik serta individu bagi tujuan membuat perancangan dan penggubalan dasar, analisis ekonomi, unjuran dan dapat membantu merancang pembangunan perniagaan.

Jabatan merakamkan penghargaan atas kerjasama semua pihak dalam membekalkan data yang diperlukan dan menyumbang kepada kejayaan penerbitan ini. Sebarang maklum balas dan cadangan ke arah penambahbaikan penerbitan ini pada masa hadapan amatlah dihargai.

DATO' SRI DR. MOHD UZIR MAHIDIN

Ketua Perangkawan Malaysia

Jun 2026

PREFACE

Statistics of International Trade in Services presents the exports and imports of services under the Balance of Payments (BOP) statistics for the series of 2014 to 2025. The statistics covers all components of the services in accordance with the guidelines of the Balance of Payments and International Investment Position Manual, Sixth Edition (BPM6) of the International Monetary Fund (IMF) in accordance with the Manual on Statistics of International Trade in Services (MSITS) 2010 of United Nations.

Statistics by subcomponents and major trading partner countries are included in this publication. The publication is divided into three parts. The first part presents the findings for 2025 while detailed statistics tables are provided in the second part. Technical aspects such as concepts, methodologies and definitions are included in the final part.

The exports and imports of services statistics is used by government agencies, economists, academicians as well as individuals for the purpose of policy planning and formulations, economic analysis, projections and to assist in business development planning.

The Department acknowledges the cooperation of all parties that have provided the required data and contributed to the success of this publication. Any feedback and suggestions towards improving the future publications are highly appreciated.

DATO' SRI DR. MOHD UZIR MAHIDIN

Chief Statistician Malaysia

June 2026

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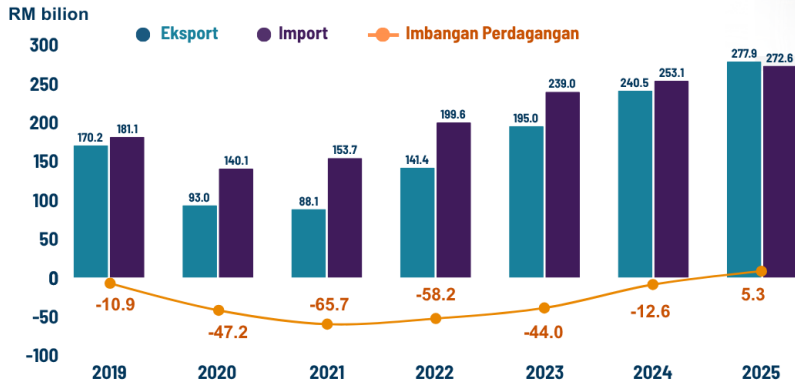
Technical Notes



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STATISTIK PERDAGANGAN PERKHIDMATAN ANTARABANGSA (SITS) 2025



IMBANGAN PERDAGANGAN

RM5.3b

(2024: -RM12.6b)



JUMLAH PERDAGANGAN

RM550.5b

(2024: RM493.6b)

KOMPONEN UTAMA

EKSPORT

2025: RM277.9b
(2024: RM240.5b)



PERJALANAN

2025: RM110.6b
2024: RM95.4b



PERKHIDMATAN PERNIAGAAN LAIN

2025: RM49.6b
2024: RM42.5b



PENGANGKUTAN

2025: RM37.7b
2024: RM34.8b



PERKHIDMATAN TELEKOMUNIKASI, KOMPUTER & MAKLUMAT

2025: RM31.0b
2024: RM22.2b



PERKHIDMATAN PEMBUATAN

2025: RM22.6b
2024: RM21.5b

IMPORT

2025: RM272.6b
(2024: RM253.1b)



PENGANGKUTAN

2025: RM66.9b
2024: RM64.6b



PERJALANAN

2025: RM62.2b
2024: RM57.3b



PERKHIDMATAN PERNIAGAAN LAIN

2025: RM59.6b
2024: RM54.8b



PERKHIDMATAN TELEKOMUNIKASI, KOMPUTER & MAKLUMAT

2025: RM28.7b
2024: RM25.6b



PERKHIDMATAN INSURANS & PENCEN

2025: RM12.7b
2024: RM12.8b

RAKAN DAGANG UTAMA



SINGAPURA

EKSPORT: RM76.3b
IMPORT: RM51.1b



AMERIKA SYARIKAT

EKSPORT: RM42.9b
IMPORT: RM81.2b



CHINA

EKSPORT: RM27.8b
IMPORT: RM17.2b

DAGANGAN DENGAN ASEAN



EKSPORT:
RM108.7b



IMPORT:
RM72.6b

Nota: b merujuk kepada bilion.

Sumber: Statistik Perdagangan Perkhidmatan Antarabangsa (SITS), Jabatan Perangkaan Malaysia (DOSM)

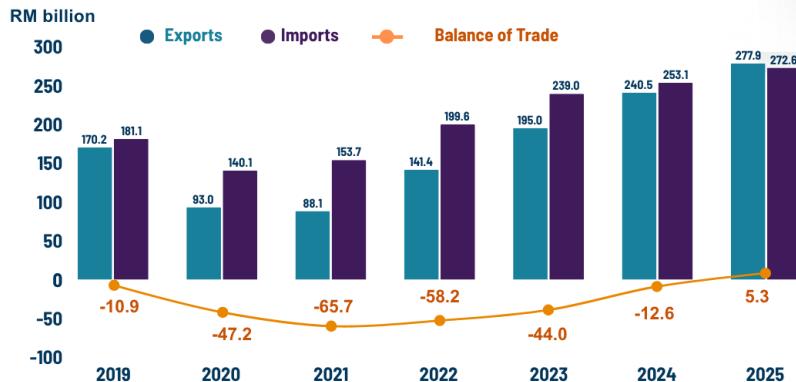


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STATISTICS OF INTERNATIONAL TRADE IN SERVICES (SITS) 2025



BALANCE OF TRADE

RM5.3b

(2024: -RM12.6b)



TOTAL TRADE

RM550.5b

(2024: RM493.6b)

MAIN COMPONENTS

EXPORTS

2025: RM277.9b
(2024: RM240.5b)



TRAVEL

2025: RM110.6b
2024: RM95.4b



OTHER BUSINESS SERVICES

2025: RM49.6b
2024: RM42.5b



TRANSPORT

2025: RM37.7b
2024: RM34.8b



TELECOMMUNICATIONS, COMPUTER & INFORMATION SERVICES

2025: RM31.0b
2024: RM22.2b



MANUFACTURING SERVICES

2025: RM22.6b
2024: RM21.5b

IMPORTS

2025: RM272.6b
(2024: RM253.1b)



TRANSPORT

2025: RM66.9b
2024: RM64.6b



TRAVEL

2025: RM62.2b
2024: RM57.3b



OTHER BUSINESS SERVICES

2025: RM59.6b
2024: RM54.8b



TELECOMMUNICATIONS, COMPUTER & INFORMATION SERVICES

2025: RM28.7b
2024: RM25.6b



INSURANCE & PENSION SERVICES

2025: RM12.7b
2024: RM12.8b

TOP TRADING PARTNERS



SINGAPORE

EXPORTS: RM76.3b
IMPORTS: RM51.1b



UNITED STATES OF AMERICA

EXPORTS: RM42.9b
IMPORTS: RM81.2b



CHINA

EXPORTS: RM27.8b
IMPORTS: RM17.2b

TRADING WITH ASEAN



EXPORTS:
RM108.7b



IMPORTS:
RM72.6b

Note: b refers to billion.

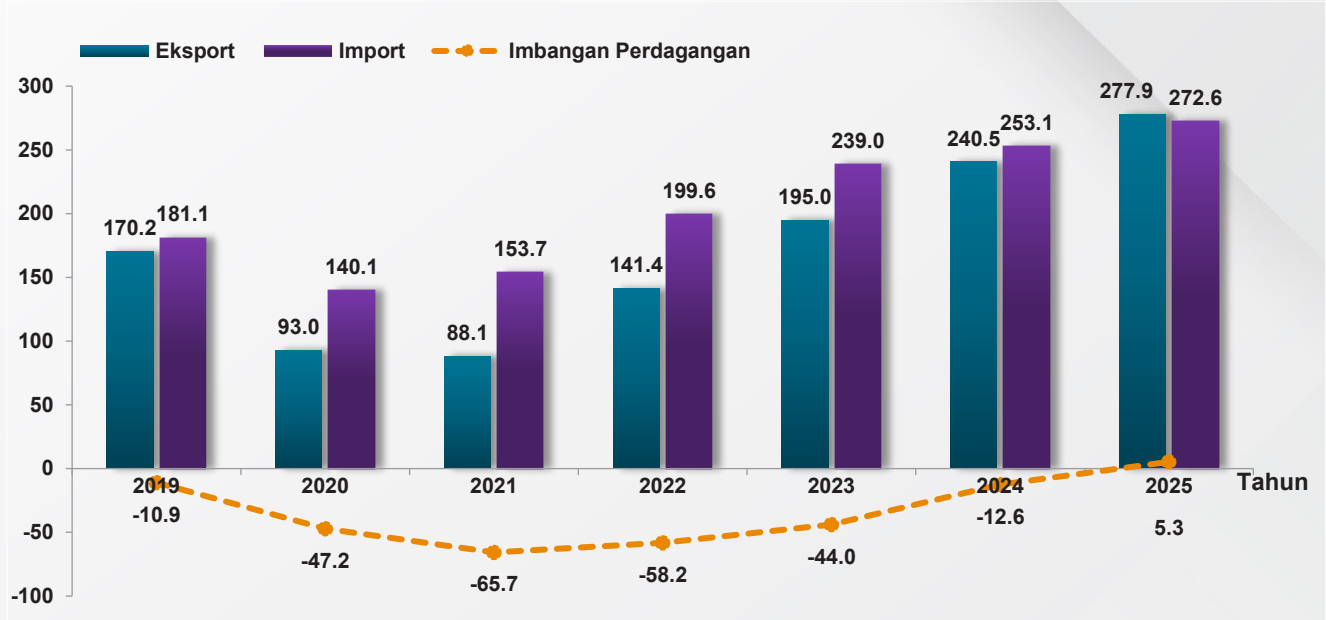
Source: Statistics of International Trade in Services (SITS), Department of Statistics Malaysia (DOSM)



PENEMUAN PERDAGANGAN PERKHIDMATAN MALAYSIA

“Jumlah perdagangan perkhidmatan Malaysia merekodkan **RM550.5 bilion** pada 2025, merangkumi **27.2 peratus** daripada Keluaran Dalam Negeri Kasar (KDNK)”

Carta 1: Eksport, Import dan Imbangan Perdagangan Perkhidmatan (RM bilion), 2019-2025



Jumlah perdagangan perkhidmatan Malaysia meningkat sebanyak 11.5 peratus kepada RM550.5 bilion pada tahun 2025 (2024: RM493.6 bilion) menyumbang kepada 27.2 peratus Keluaran Dalam Negeri Kasar (KDNK) pada harga semasa. Eksport perkhidmatan meningkat sebanyak 15.6 peratus kepada RM277.9 bilion berbanding RM240.5 bilion pada tahun sebelumnya (**Carta 1**). Pertumbuhan ini didorong terutamanya oleh Perjalanan, Perkhidmatan telekomunikasi, komputer dan maklumat dan Perkhidmatan perniagaan lain. Pada masa yang sama, import meningkat kepada RM272.6 bilion, iaitu peningkatan sebanyak 7.7 peratus daripada RM253.1 bilion pada tahun 2024, terutamanya disumbangkan oleh Perjalanan, Perkhidmatan perniagaan lain dan Perkhidmatan telekomunikasi, komputer dan maklumat. Seiring dengan pertumbuhan eksport yang mengatasi pertumbuhan import, perdagangan perkhidmatan Malaysia merekodkan lebih sebanyak RM5.3 bilion pada tahun 2025 sekali gus mencatat perubahan ketara berbanding defisit RM12.6 bilion yang direkodkan pada tahun 2024.

KOMPONEN UTAMA PERKHIDMATAN

Komponen utama bagi eksport perkhidmatan ialah Perjalanan, Perkhidmatan perniagaan lain, Pengangkutan, Perkhidmatan telekomunikasi, komputer dan maklumat serta Perkhidmatan pembuatan. Lima komponen ini menyumbang 90.5 peratus daripada jumlah eksport perkhidmatan pada tahun 2025 (2024: 90.0%). Sementara itu, komponen utama import terdiri daripada Pengangkutan, Perjalanan,

Perkhidmatan perniagaan lain, Perkhidmatan telekomunikasi, komputer dan maklumat, serta Insurans dan pencen, yang merangkumi 84.4 peratus daripada jumlah import perkhidmatan (2024: 85.0%), seperti yang ditunjukkan dalam **Paparan 1**.

Paparan 1: Eksport dan Import mengikut Komponen Perkhidmatan Utama, 2025

EKSPORT: RM277.9b



Perjalanan

RM110.6b (39.8%)



Perkhidmatan perniagaan lain

RM49.6b (17.9%)



Pengangkutan

RM37.7b (13.6%)



Perkhidmatan telekomunikasi, komputer dan maklumat

RM31.0b (11.1%)



Perkhidmatan pembuatan

RM22.6b (8.1%)

IMPORT: RM272.6b



Pengangkutan

RM66.9b (24.5%)



Perjalanan

RM62.2b (22.8%)



Perkhidmatan perniagaan lain

RM59.6b (21.9%)



Perkhidmatan telekomunikasi, komputer dan maklumat

RM28.7b (10.5%)

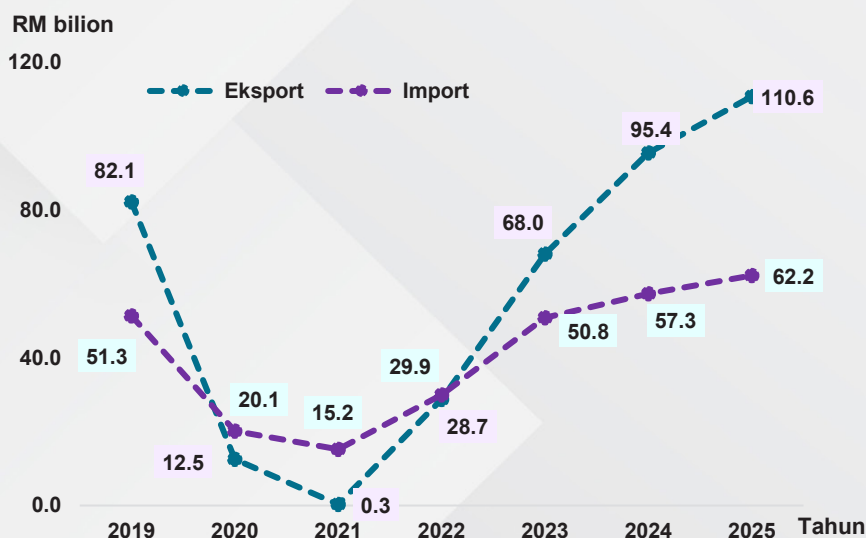


Perkhidmatan insurans dan pencen

RM12.7b (4.7%)

PERJALANAN

Carta 2: Eksport dan Import bagi Perjalanan, 2019-2025



Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

Paparan 2: Eksport dan Import bagi Perjalanan mengikut Subkomponen, 2025

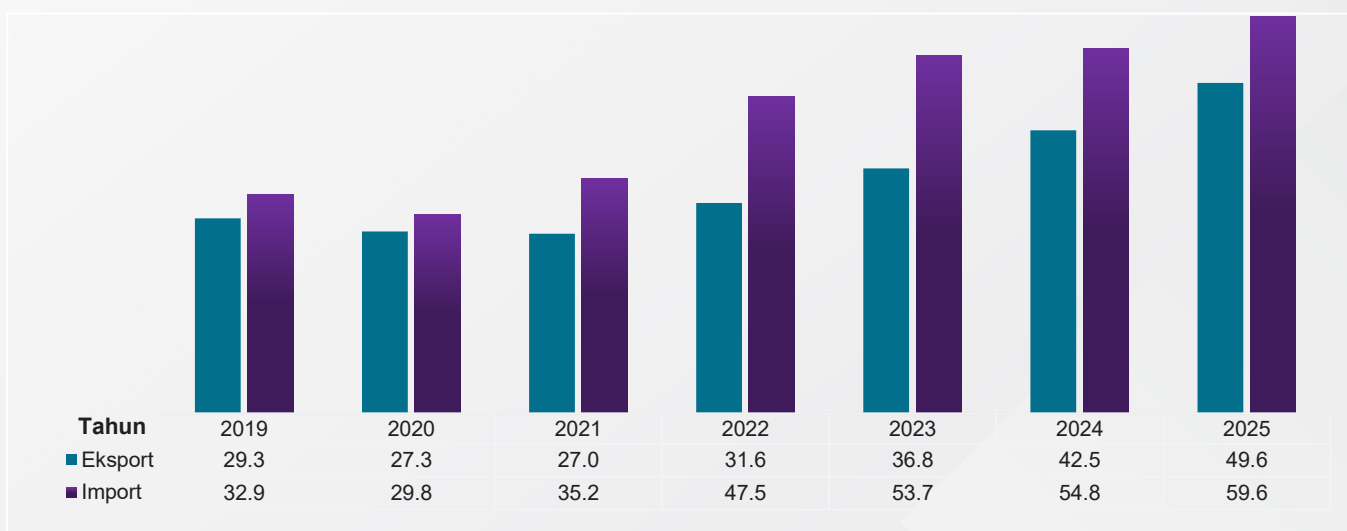


Eksport Perjalanan mencatat prestasi yang memberangsangkan pada tahun 2025 dengan merekodkan paras tertinggi baharu, meningkat sebanyak 16.0 peratus kepada RM110.6 bilion berbanding RM95.4 bilion pada tahun 2024. Sementara itu, import Perjalanan meningkat sebanyak 8.6 peratus kepada RM62.2 bilion, berbanding RM57.3 bilion pada tahun sebelumnya (**Carta 2**). Lebih bersih bagi Perjalanan meningkat kepada RM48.4 bilion pada tahun 2025 berbanding RM38.1 bilion pada tahun 2024

Peningkatan ini terutamanya disumbangkan oleh subkomponen peribadi yang menyumbang RM99.0 bilion dalam eksport dan RM53.9 bilion dalam import. Subkomponen perniagaan menyumbang bahagian yang lebih kecil dalam keseluruhan komponen Perjalanan dengan merekodkan RM11.6 bilion bagi eksport dan RM8.3 bilion bagi import (**Paparan 2**).

PERKHIDMATAN PERNIAGAAN LAIN

Carta 3: Eksport dan Import bagi Perkhidmatan Perniagaan Lain (RM bilion), 2019-2025



Perkhidmatan perniagaan lain mencatatkan defisit yang lebih rendah sebanyak RM7.0 bilion pada tahun 2025 berbanding defisit RM12.3 bilion pada tahun 2024. Eksport terus meningkat kepada RM49.6 bilion daripada RM42.5 bilion pada tahun sebelumnya, manakala import bertambah kepada RM59.6 bilion (2024: RM54.8 bilion) seperti yang ditunjukkan dalam **Carta 3**.

Paparan 3: Eksport dan Import bagi Perkhidmatan Perniagaan Lain, mengikut Subkomponen, 2025

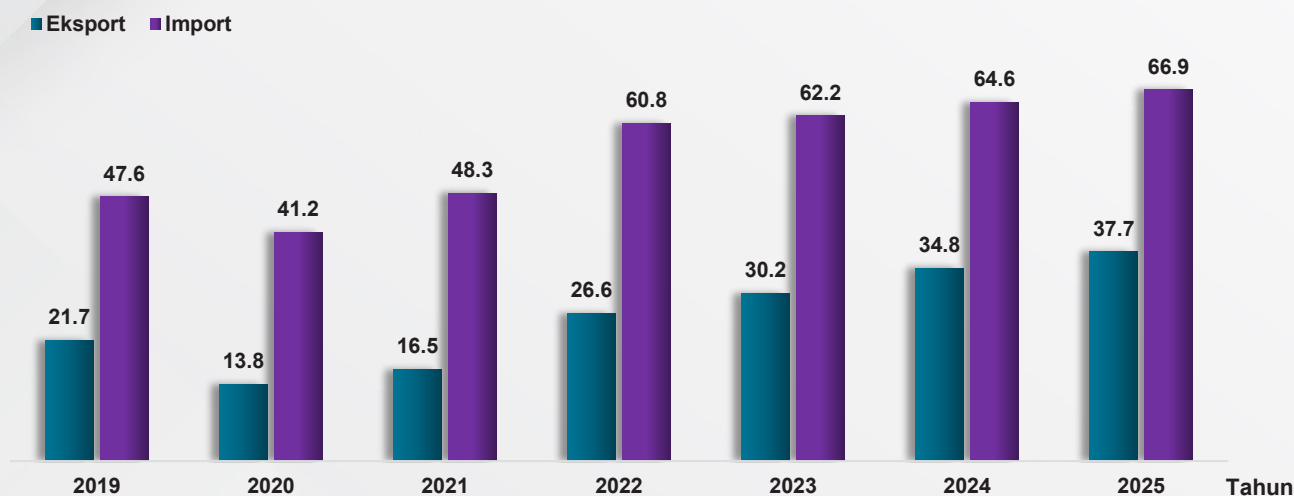


Nota: b: bilion,

Dari segi subkomponen, Perkhidmatan profesional dan rundingan pengurusan mencatatkan nilai eksport tertinggi sebanyak RM25.2 bilion pada tahun 2025, diikuti oleh Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain (RM20.5 bilion) serta Perkhidmatan penyelidikan dan pembangunan (RM4.0 bilion). Sementara itu, import didominasi oleh Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain sebanyak RM26.6 bilion, diikuti oleh Perkhidmatan profesional dan rundingan pengurusan (RM16.9 bilion) serta Perkhidmatan penyelidikan dan pembangunan (RM16.1 bilion), seperti yang ditunjukkan dalam **Paparan 3**.

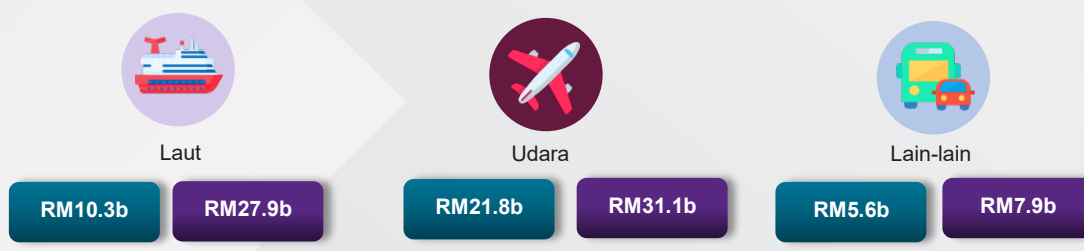
PENGANGKUTAN

Carta 4: Eksport dan Import bagi Pengangkutan (RM bilion), 2019-2025



Pengangkutan mencatatkan defisit yang lebih rendah RM29.2 bilion pada tahun 2025 berbanding RM29.9 bilion pada tahun sebelumnya. Eksport Pengangkutan melonjak sebanyak 8.4 peratus daripada RM34.8 bilion kepada RM37.7 bilion pada tahun 2025 (**Carta 4**), terutamanya didorong oleh peningkatan hasil bagi semua mod pengangkutan. Pengangkutan udara mendahului eksport Pengangkutan dengan RM21.8 bilion diikuti oleh Pengangkutan laut (RM10.3 bilion) dan mod lain (RM5.6 bilion). Sementara itu, import Pengangkutan meningkat sebanyak 3.5 peratus daripada RM64.6 bilion kepada RM66.9 bilion disebabkan oleh bayaran bagi Pengangkutan udara (RM31.1 bilion) diikuti oleh Pengangkutan laut (RM27.9 bilion) seperti yang ditunjukkan dalam **Paparan 4**.

Paparan 4: Eksport dan Import bagi Pengangkutan, mengikut Subkomponen, 2025

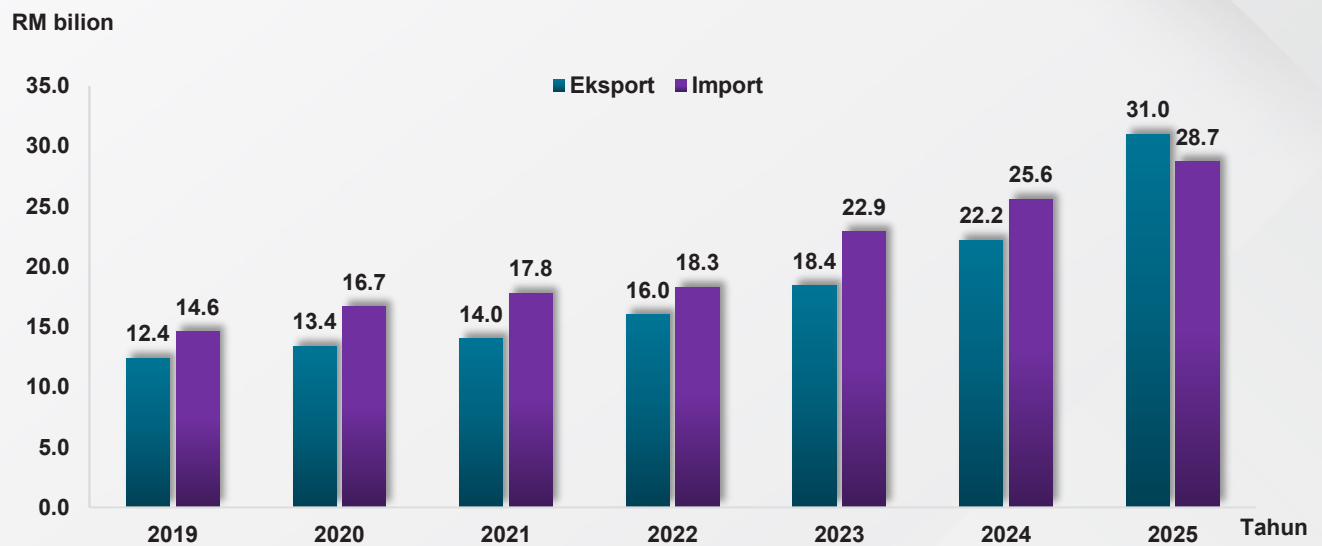


Nota: b: bilion,

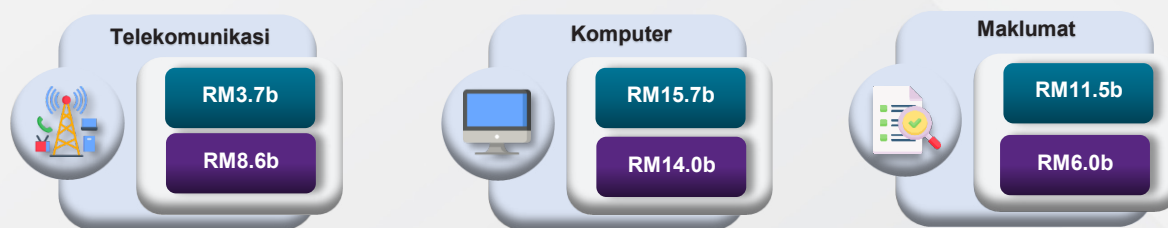
PERKHIDMATAN TELEKOMUNIKASI, KOMPUTER DAN MAKLUMAT

Perkhidmatan telekomunikasi, komputer dan maklumat mencatatkan lebih perdagangan sebanyak RM2.3 bilion pada tahun 2025 berbanding defisit RM3.4 bilion pada tahun 2024 (**Carta 5**). Eksport meningkat 39.5 peratus kepada RM31.0 bilion daripada RM22.2 bilion pada tahun sebelumnya, manakala import bertambah 12.1 peratus kepada RM28.7 bilion (2024: RM25.6 bilion). Subkomponen Perkhidmatan komputer kekal sebagai penyumbang terbesar kepada eksport dan import dengan nilai masing-masing sebanyak RM15.7 bilion dan RM14.0 bilion, diikuti oleh Perkhidmatan maklumat dan Perkhidmatan telekomunikasi (**Paparan 5**).

Carta 5: Eksport dan Import bagi Perkhidmatan Telekomunikasi, Komputer dan Maklumat, 2019-2025



Paparan 5: Eksport dan Import bagi Perkhidmatan Telekomunikasi, Komputer dan Maklumat mengikut Subkomponen, 2025

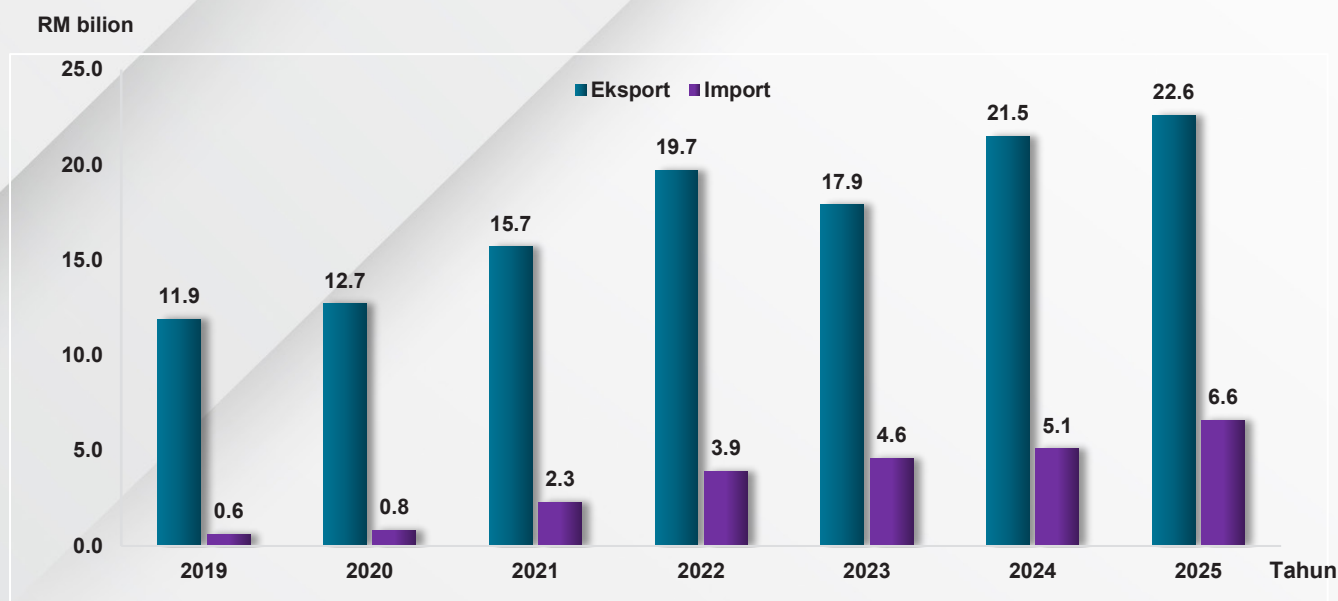


PERKHIDMATAN PEMBUATAN

Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain mencatatkan lebih yang lebih rendah sebanyak RM16.1 bilion pada tahun 2025 berbanding lebih RM16.4 bilion pada tahun 2024. Eksport meningkat 5.3 peratus kepada RM22.6 bilion daripada RM21.5 bilion pada tahun sebelumnya, seperti yang ditunjukkan dalam **Carta 6**. Sementara itu, import Perkhidmatan pembuatan bertambah 30.3 peratus kepada RM6.6 bilion (2024: RM5.1 bilion).

Nota: b: bilion,

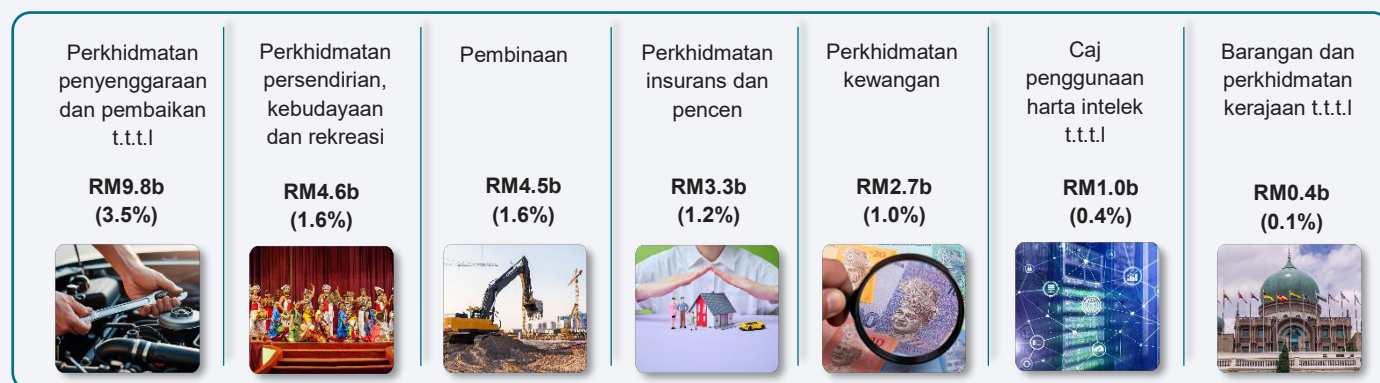
Carta 6: Eksport dan Import bagi Perkhidmatan Pembuatan, 2019-2025



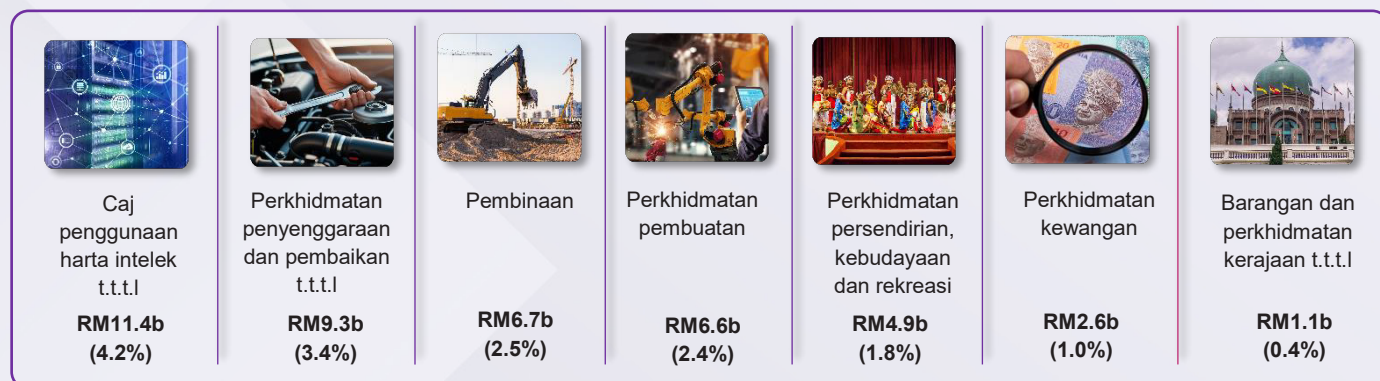
LAIN-LAIN KOMPONEN PERKHIDMATAN

Paparan 6: Eksport dan Import bagi Lain-lain Komponen Perkhidmatan, 2025

Eksport: RM26.3 bilion



Import: RM42.6 bilion



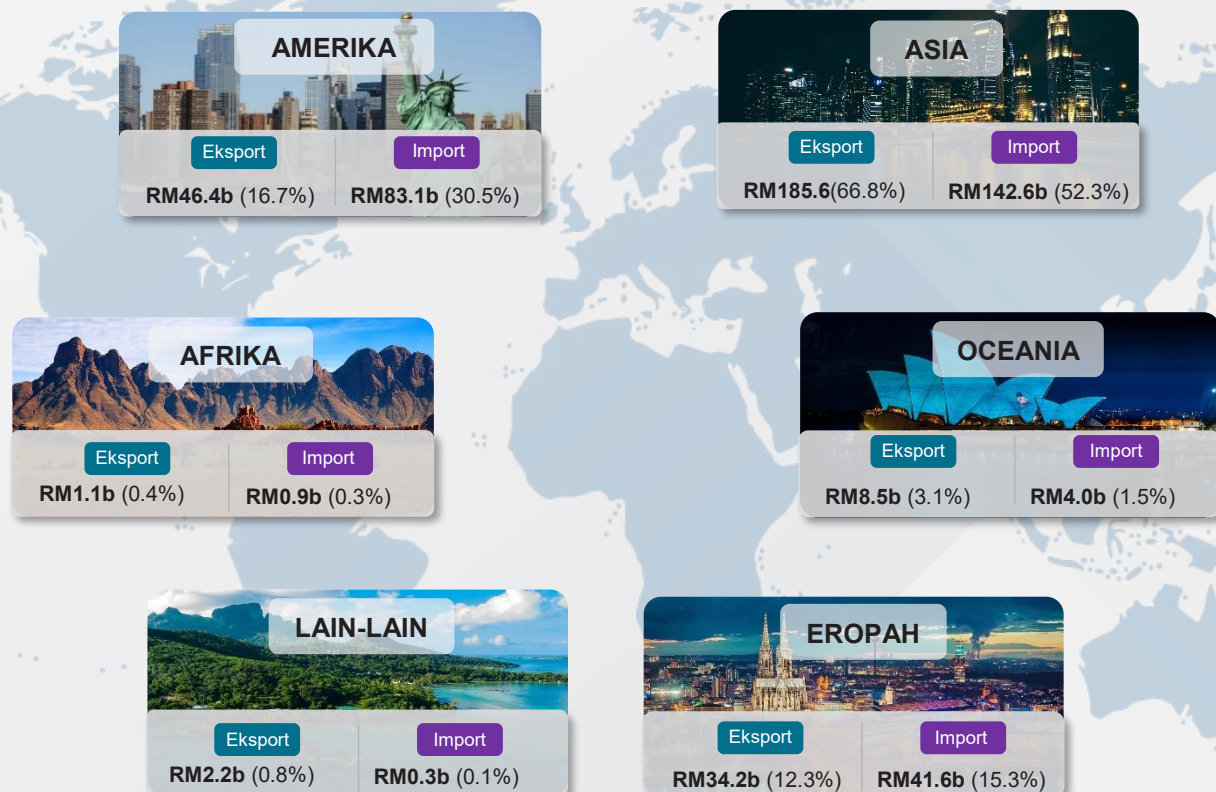
Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

Eksport bagi lain-lain komponen perkhidmatan meningkat kepada RM26.3 bilion (2024: RM24.1 bilion), terutamanya disokong oleh peningkatan dalam Perkhidmatan penyenggaraan & pembaikan, Insurans dan pencen serta Perkhidmatan persendirian, kebudayaan & rekreasi. Sementara itu, import bagi perkhidmatan lain merekodkan RM42.6 bilion berbanding RM38.0 bilion pada tahun 2024. Peningkatan ini kebanyakannya didorong oleh Caj penggunaan harta intelek t.t.t.l, Perkhidmatan penyenggaraan dan pembaikan t.t.t.l dan Perkhidmatan pembuatan (**Paparan 6**).

RANTAU DAGANG UTAMA

Asia kekal sebagai destinasi utama bagi eksport perkhidmatan Malaysia pada tahun 2025 dengan merekodkan 66.8 peratus daripada jumlah eksport, terutamanya didorong oleh Perjalanan, Pengangkutan dan Perkhidmatan perniagaan lain. Pasaran kedua terbesar ialah benua Amerika yang menyumbang 16.7 peratus, diikuti oleh Eropah sebanyak 12.3 peratus seperti yang ditunjukkan dalam **Paparan 7**. Pada masa yang sama, Asia juga merupakan sumber utama import perkhidmatan dengan menyumbang 52.3 peratus atau RM142.6 bilion, diikuti oleh benua Amerika sebanyak 30.5 peratus dan Eropah 15.3 peratus.

Paparan 7: Eksport dan Import mengikut Rantau, 2025



Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

EKSPORT DAN IMPORT MENGIKUT NEGARA DAGANG UTAMA

Paparan 8: Eksport, Import dan Peratus Sumbangan mengikut Negara Rakan Dagang Utama, 2025



Singapura kekal sebagai destinasi utama bagi eksport perkhidmatan Malaysia pada tahun 2025 dengan nilai RM76.3 bilion atau menyumbang 27.4 peratus daripada jumlah eksport perkhidmatan. Eksport ini tertumpu terutamanya dalam Perjalanan, Perkhidmatan telekomunikasi, komputer dan maklumat serta Pengangkutan. Destinasi eksport seterusnya ialah Amerika Syarikat yang menyumbang RM42.9 bilion atau 15.4 peratus daripada jumlah eksport perkhidmatan, yang merangkumi terutamanya Perkhidmatan pembuatan, Perkhidmatan perniagaan lain dan Perkhidmatan telekomunikasi, komputer dan maklumat (**Paparan 8**).

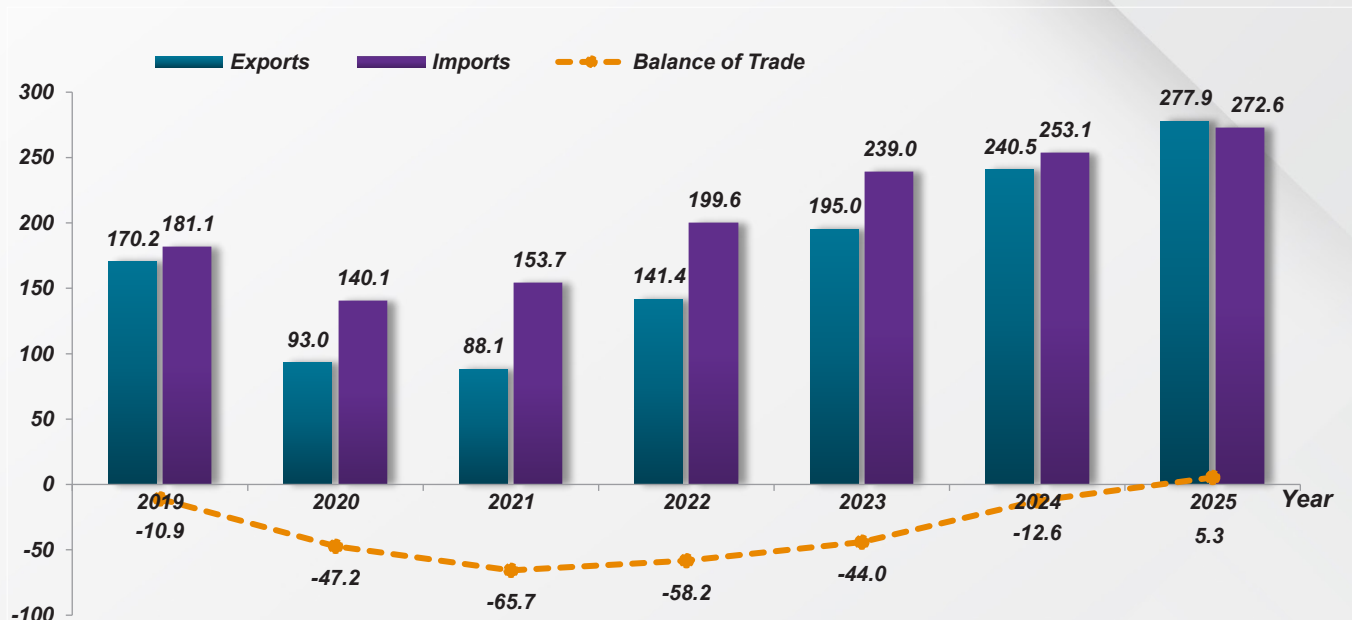
Bagi import pula, Amerika Syarikat kekal sebagai sumber import perkhidmatan terbesar Malaysia dengan nilai RM81.2 bilion atau 29.8 peratus daripada jumlah import perkhidmatan. Perkhidmatan utama yang diimport termasuk Perjalanan, Perkhidmatan perniagaan lain dan Pengangkutan. Singapura merupakan sumber kedua terbesar dengan nilai import sebanyak RM51.1 bilion atau 18.7 peratus yang sebahagian besarnya didorong oleh Pengangkutan, Perjalanan dan Perkhidmatan telekomunikasi, komputer dan maklumat (**Paparan 8**).

Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

HIGHLIGHTS OF MALAYSIA'S TRADE IN SERVICES

*“Malaysia’s total trade in services recorded **RM550.5 billion** in 2025, representing **27.2 per cent** of the **Gross Domestic Product (GDP)**”*

Chart 1: Exports, Imports and Balance of Trade in Services (RM billion), 2019-2025



Malaysia's total trade in services increased by 11.5 per cent to RM550.5 billion in 2025 (2024: RM493.6 billion), contributing 27.2 per cent to the Gross Domestic Product (GDP) at current prices. Exports of services grew by 15.6 per cent to RM277.9 billion, compared to RM240.5 billion in the previous year (**Chart 1**). This growth was largely driven by Travel, Telecommunications, computer and information services and Other business services. Concurrently, imports rose to RM272.6 billion, an increase of 7.7 per cent from RM253.1 billion in 2024, attributed to Travel, Other business services and Telecommunications, computer and information services. As export growth continued to outpace imports, Malaysia's trade in services recorded a surplus of RM5.3 billion in 2025, marking a significant turnaround from the RM12.6 billion deficit recorded in 2024.

MAJOR SERVICES COMPONENTS

The main components of services exports were Travel, Other business services, Transport, Telecommunications, computer and information services and Manufacturing services. These five components accounted for 90.5 per cent of total services exports in 2025 (2024: 90.0%). Meanwhile, the main components of imports were Transport, Travel, Other business services, Telecommunications,

computer and information services, and Insurance and pension services, constituted 84.4 per cent of total services imports (2024: 85.0%), as shown in **Exhibit 1**.

Exhibit 1: Exports and Imports by Major Services Components, 2025

EXPORTS: RM277.9b



Travel

RM110.6b (39.8%)



Other business services

RM49.6b (17.9%)



Transport

RM37.7b (13.6%)



Telecommunications, computer and information services

RM31.0b (11.1%)



Manufacturing services

RM22.6b (8.1%)

IMPORTS: RM272.6b



Transport

RM66.9b (24.5%)



Travel

RM62.2b (22.8%)



Other business services

RM59.6b (21.9%)



Telecommunications, computer and information services

RM28.7b (10.5%)

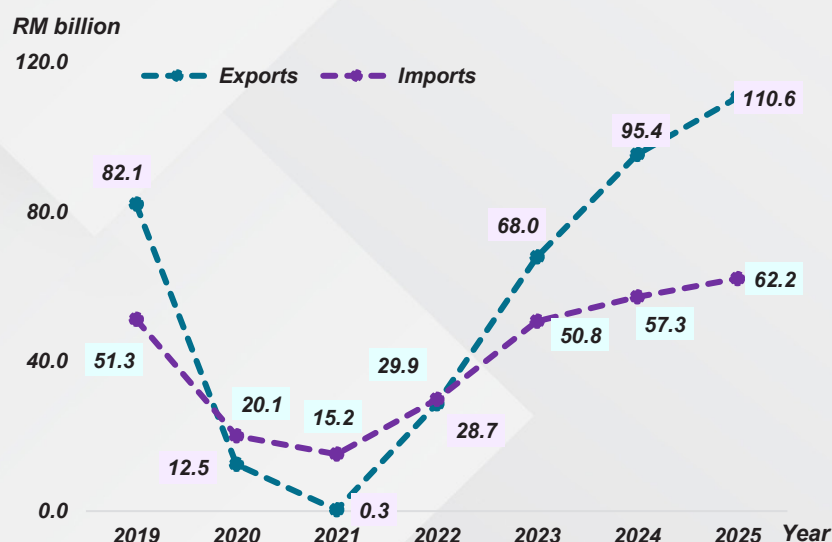


Insurance and pension services

RM12.7b (4.7%)

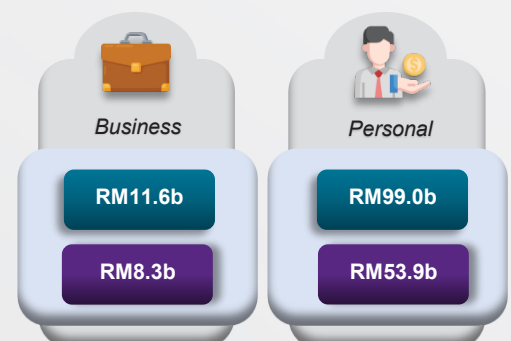
TRAVEL

Chart 2: Exports and Imports of Travel, 2019-2025



Notes: b: billion, %: share, any differences in the aggregated data are due to rounding

Exhibit 2: Exports and Imports of Travel by Subcomponents, 2025

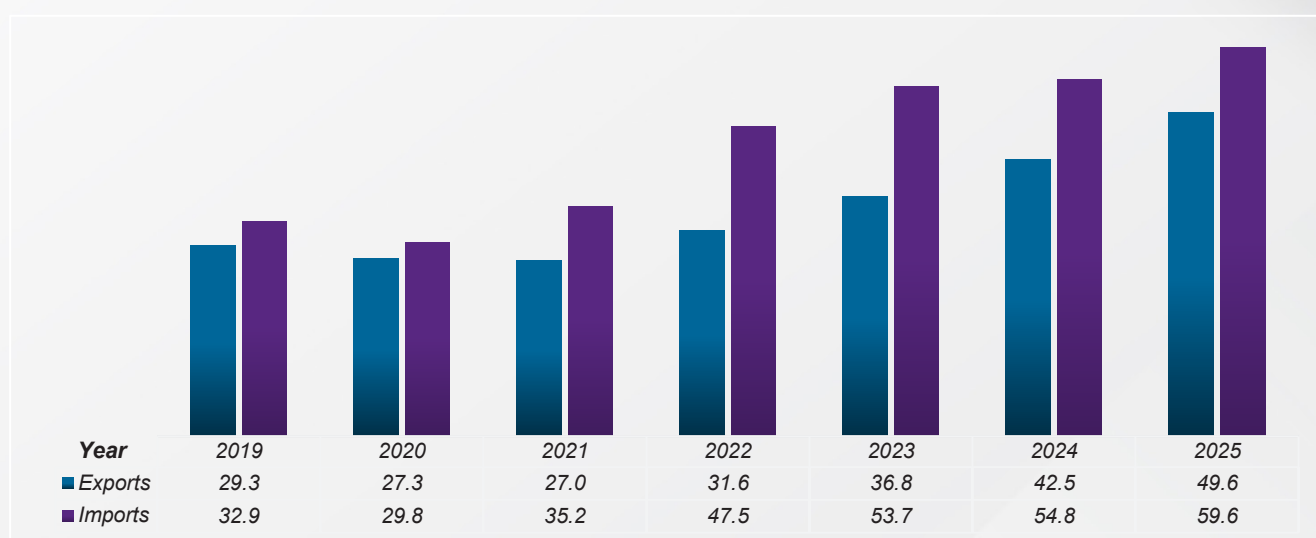


Travel component continued its strong performance in 2025, attaining a new record high with exports expanding by 16.0 per cent to RM110.6 billion compared to RM95.4 billion in 2024. Meanwhile, travel imports increased by 8.6 per cent to RM62.2 billion from RM57.3 billion in the previous year (**Chart 2**). Subsequently, the net travel surplus widened to RM48.4 billion in 2025, up from RM38.1 billion in 2024.

The expansion was mainly driven by personal travel, which contributed RM99.0 billion in exports and RM53.9 billion in imports. Business travel continued to account for a relatively smaller share of the travel component, recording RM11.6 billion in exports and RM8.3 billion in imports (**Exhibit 2**).

OTHER BUSINESS SERVICES

Chart 3: Exports and Imports of Other Business Services (RM billion), 2019-2025



Other business services recorded a lower deficit of RM7 billion in 2025, compared with a deficit of RM12.3 billion in 2024. Exports increased further to RM49.6 billion from RM42.5 billion in the previous year, while imports rose to RM59.6 billion (2024: RM54.8 billion), as shown in **Chart 3**.

Exhibit 3: Exports and Imports of Other Business Services by Subcomponents, 2025

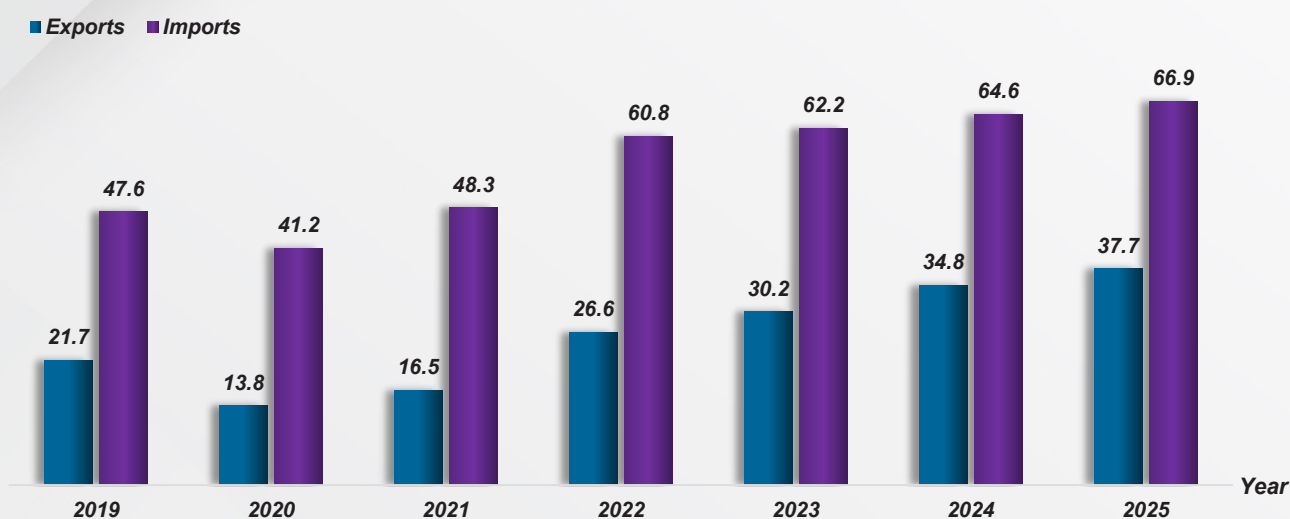


Notes: b: billion,

In terms of subcomponents, Professional and management consulting services recorded the highest export value at RM25.2 billion in 2025, followed by Technical, trade-related and other business services (RM20.5 billion) and Research and development services (RM4.0 billion). Meanwhile, imports were mainly contributed by Technical, trade-related and other business services at RM26.6 billion, followed by Professional and management consulting services (RM16.9 billion) and Research and development services (RM16.1 billion), as shown in **Exhibit 3**.

TRANSPORT

Chart 4: Exports and Imports of Transport (RM billion), 2019-2025



Transport showed a lower deficit of RM29.2 billion in 2025 compared to RM29.9 billion a year ago. Exports of Transport surged by 8.4 per cent from RM34.8 billion to RM37.7 billion in 2025 (**Chart 4**), predominantly driven by higher receipts across all modes of transport. Air transport led the exports with RM21.8 billion, followed by Sea transport (RM10.3 billion) and Other modes (RM5.6 billion). In the meantime, imports of Transport grew by 3.5 per cent from RM64.6 billion to RM66.9 billion driven by payments in Air transport (RM31.1 billion), followed by Sea transport (RM27.9 billion) as shown in **Exhibit 4**.

Exhibit 4: Exports and Imports of Transport by Subcomponents, 2025



Notes: b: billion,

TELECOMMUNICATIONS, COMPUTER AND INFORMATION SERVICES

Telecommunications, computer and information services recorded a trade surplus of RM2.3 billion in 2025, reversing from a deficit of RM3.4 billion in 2024 (**Chart 5**). Exports improved by 39.5 per cent to RM31.0 billion from RM22.2 billion in the previous year, while imports increased by 12.1 per cent to RM28.7 billion (2024: RM25.6 billion). Computer services remained the largest contributor to both exports and imports, amounting to RM15.7 billion and RM14.0 billion, respectively, followed by Information services and Telecommunications services (**Exhibit 5**).

Chart 5: Exports and Imports of Telecommunications, Computer and Information services, 2019-2025

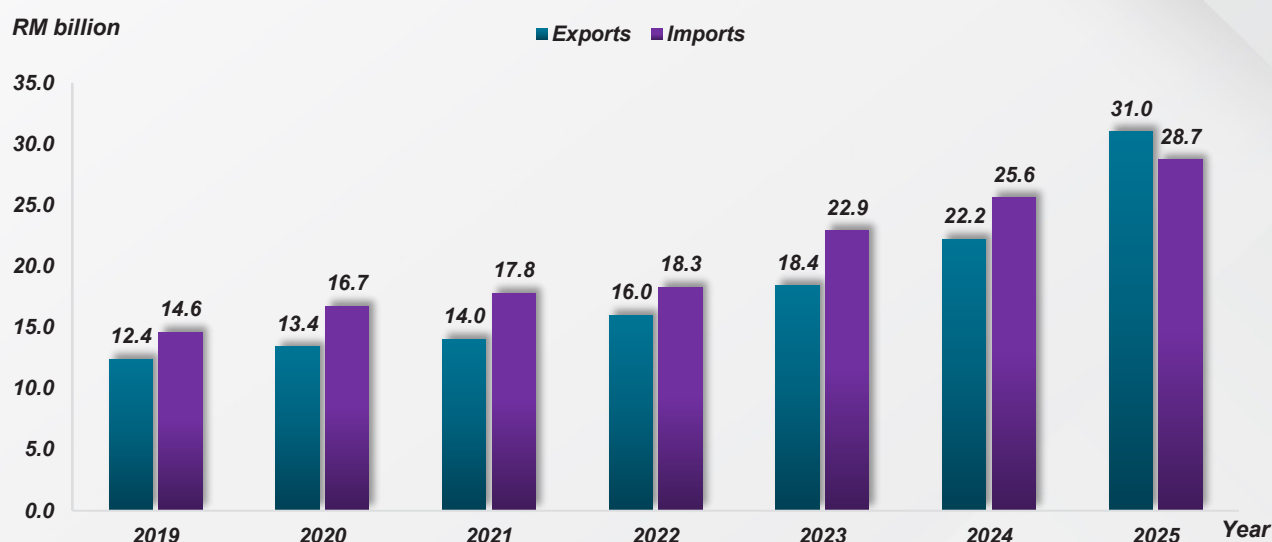
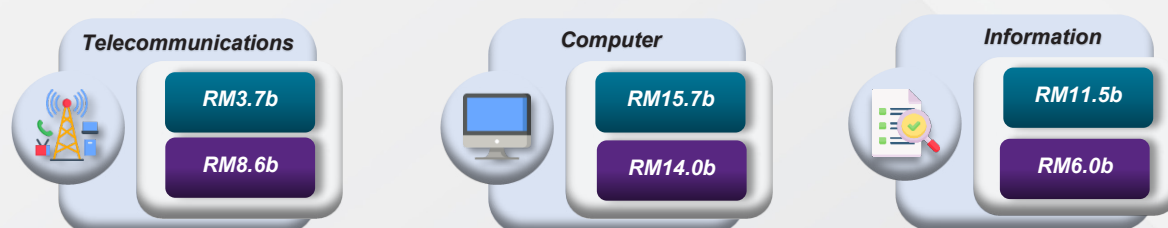


Exhibit 5: Exports and Imports of Telecommunications, Computer and Information services by Subcomponents, 2025

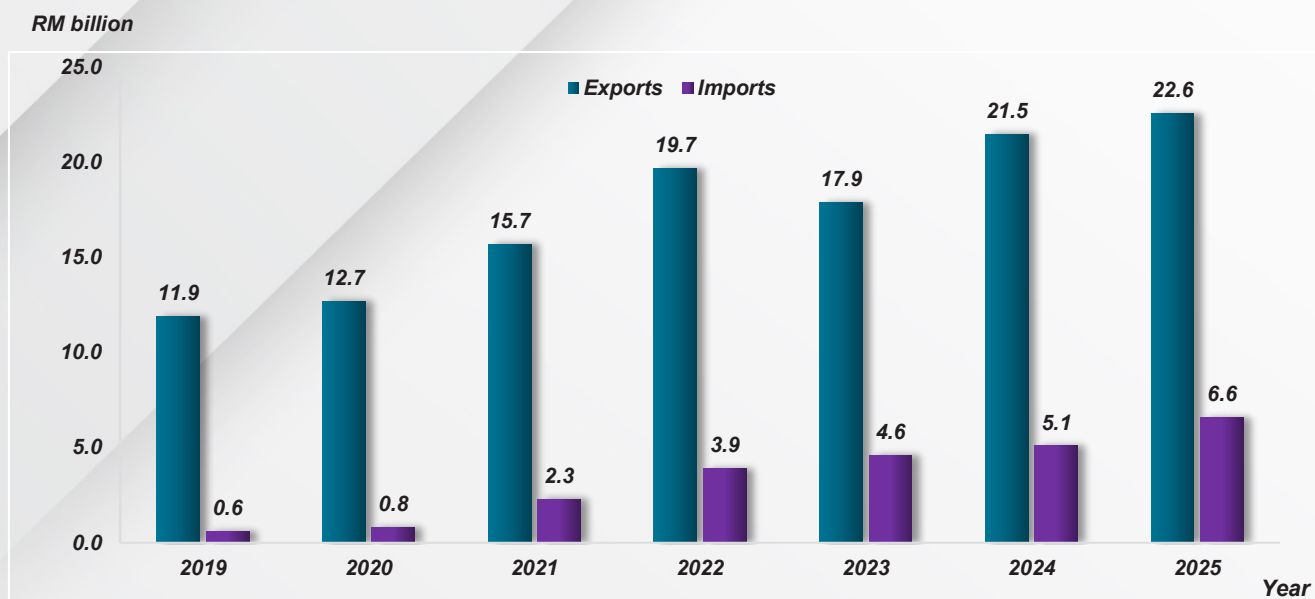


MANUFACTURING SERVICES

Manufacturing services on physical inputs owned by others recorded a lower surplus of RM16.1 billion in 2025 compared with a surplus of RM16.4 billion in 2024. Exports increased by 5.3 per cent to RM22.6 billion from RM21.5 billion in the preceding year, as shown in **Chart 6**. Meanwhile, imports of Manufacturing services rose by 30.3 per cent to RM6.6 billion (2024: RM5.1 billion).

Notes: b: billion,

Chart 6: Exports and Imports of Manufacturing Services, 2019-2025



OTHER SERVICES COMPONENTS

Exhibit 6: Exports and Imports of Other Services Components, 2025

Exports: RM26.3 billion

Maintenance and repair services n.i.e RM9.8b (3.5%)	Personal, cultural and recreational services RM4.6b (1.6%)	Construction RM4.5b (1.6%)	Insurance and pension services RM3.3b (1.2%)	Financial services RM2.7b (1.0%)	Charges for the use of intellectual property n.i.e. RM1.0b (0.4%)	Government goods and services n.i.e RM0.4b (0.1%)

Imports: RM42.6 billion

Charges for the use of intellectual property n.i.e. RM11.4b (4.2%)	Maintenance and repair services n.i.e RM9.3b (3.4%)	Construction RM6.7b (2.5%)	Manufacturing services RM6.6b (2.4%)	Personal, cultural and recreational services RM4.9b (1.8%)	Financial services RM2.6b (1.0%)	Government goods and services n.i.e RM1.1b (0.4%)

Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

Exports of other services components increased to RM26.3 billion (2024: RM24.1 billion), primarily supported by the increment in Maintenance & repair services, Insurance and pension services and Personal, cultural & recreational services. Meanwhile, other services import totalled RM42.6 billion as opposed to RM38.0 billion in 2024. The increase was mostly driven by Charges for the use of intellectual property n.i.e., Maintenance and repair services and Manufacturing services (**Exhibit 6**).

MAJOR TRADING REGION

Asia remained to be the main destination for Malaysia's services exports in 2025, accounting for 66.8 per cent of total exports, largely driven by Travel, Transport, and Other business services. The second largest markets were the Americas, contributing 16.7 per cent, followed by Europe at 12.3 per cent, as shown in **Exhibit 7**. Similarly, Asia was also the top source of services imports, accounting for 52.3 per cent or RM142.6 billion, followed by the Americas with 30.5 per cent and Europe with 15.3 per cent.

Exhibit 7: Exports and Imports by Region, 2025



Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

EXPORTS AND IMPORTS BY MAJOR TRADING PARTNERS

Exhibit 8: Exports, Imports and Percentage Share by Major Trading Partners, 2025



Singapore remained the leading destination for Malaysia's services exports in 2025, accounting for RM76.3 billion or 27.4 per cent of total services exports. The exports were primarily concentrated in Travel, Telecommunications, computer and information services and Transport. This was followed by the United States of America (USA), with services exports amounting to RM42.9 billion or 15.4 per cent, mainly comprising Manufacturing services, Other business services, and Telecommunications, computer and information services (**Exhibit 8**).

As for imports, the USA remained Malaysia's largest source of services imports, with a total value of RM81.2 billion or 29.8 per cent of total services imports. Major imported services included Travel, Other business services and Transport. Singapore was the second largest source, recording imports of RM51.1 billion or 18.7 per cent, largely driven by Transport, Travel and Telecommunications, computer and information services (**Exhibit 8**).

Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

SITS 2025

STATISTIK PERDAGANGAN PERKHIDMATAN ANTARABANGSA

STATISTICS OF INTERNATIONAL TRADE IN SERVICES

ARTIKEL
ARTICLE



Perdagangan Perkhidmatan Antarabangsa Malaysia 2025: Memperluas Perdagangan perkhidmatan boleh disampaikan secara digital dalam Ekonomi Perkhidmatan yang Sedang Pulih

Pathmavathi Appulanaidu, Kumutha Shanmugam
Jabatan Perangkaan Malaysia

Abstrak

Artikel ini berkenaan perdagangan perkhidmatan boleh disampaikan secara digital merentas sempadan Malaysia dalam kerangka yang lebih luas iaitu Perdagangan Perkhidmatan Antarabangsa (ITS) bagi tahun 2025, disokong oleh tinjauan siri masa dari tahun 2019 hingga 2025. Analisis ini menggunakan jadual Statistik Perdagangan Perkhidmatan Antarabangsa (SITS) yang diterbitkan, merangkumi eksport, import, imbalan perdagangan serta aliran perdagangan mengikut negara rakan dagang. Bagi analisis di peringkat nasional, perkhidmatan boleh disampaikan secara digital berdasarkan enam komponen perkhidmatan, iaitu Perkhidmatan telekomunikasi, komputer dan maklumat; Perkhidmatan perniagaan lain; Perkhidmatan kewangan; Caj bagi penggunaan harta intelek; Perkhidmatan insurans dan pencen; serta Perkhidmatan persendirian, kebudayaan dan rekreasi. Bagi analisis mengikut negara rakan dagang, Jadual 13 dan Jadual 14 digunakan dengan mengagregatkan Perkhidmatan telekomunikasi, komputer dan maklumat; Perkhidmatan perniagaan lain; Perkhidmatan persendirian, kebudayaan dan rekreasi; serta kategori Perkhidmatan lain, yang merangkumi perkhidmatan berkaitan kewangan, insurans dan harta intelek. Dapatan kajian menunjukkan bahawa perkhidmatan digital telah menjadi komponen penting dalam perdagangan perkhidmatan Malaysia. Pada tahun 2025, eksport perkhidmatan digital berjumlah RM92,243.2 juta, mewakili 33.2 peratus daripada jumlah keseluruhan eksport perkhidmatan. Sementara itu, import perkhidmatan digital mencatatkan RM119,924.3 juta, bersamaan 44.0 peratus daripada jumlah keseluruhan import perkhidmatan. Hasil analisis juga menunjukkan bahawa perdagangan perkhidmatan boleh disampaikan secara digital di Malaysia mempunyai hubungan yang rapat dengan pasaran serantau dan ekonomi maju, khususnya Singapura, Amerika Syarikat, Hong Kong, China, United Kingdom serta negara-negara ASEAN. Statistik yang direkodkan dalam artikel ini hendaklah ditafsirkan sebagai anggaran bagi perdagangan perkhidmatan boleh disampaikan secara digital dan bukannya ukuran langsung perkhidmatan boleh disampaikan secara digital atau keseluruhan perdagangan digital.

1. Pengenalan

Pendigitalan telah mengubah cara perkhidmatan dihasilkan, disampaikan dan digunakan. Pelbagai jenis perkhidmatan kini boleh dibekalkan secara jarak jauh melalui rangkaian digital, platform dalam talian, infrastruktur pengkomputeran awan serta model perniagaan berasaskan data. Perkembangan ini telah memperluas skop perdagangan perkhidmatan merentas sempadan melangkaui aktiviti tradisional seperti perjalanan dan pengangkutan. Bagi Malaysia, perkhidmatan yang didayakan secara digital semakin penting kerana menyokong peluang pekerjaan bernilai tinggi, penglibatan dalam rantai nilai global, inovasi serta peningkatan produktiviti.

Perdagangan perkhidmatan Malaysia terus mencatatkan prestasi yang memberangsangkan pada tahun 2025, disokong oleh pemulihan dalam perjalanan, permintaan yang berdaya tahan bagi pengangkutan serta perkembangan perkhidmatan berkaitan perniagaan. Pada masa yang sama, satu perkembangan yang lebih bersifat struktur ialah peningkatan perdagangan perkhidmatan boleh disampaikan secara digital. Perkhidmatan ini merangkumi perkhidmatan komputer, perkhidmatan maklumat, perkhidmatan profesional dan perundingan pengurusan, penyelidikan dan pembangunan, perkhidmatan kewangan, caj bagi penggunaan harta intelek, perkhidmatan insurans serta perkhidmatan peribadi, kebudayaan dan rekreasi terpilih. Berbeza dengan komponen perjalanan yang bergantung kepada pergerakan individu, perkhidmatan boleh disampaikan secara digital boleh dieksport dan diimport melalui rangkaian Teknologi Maklumat dan Komunikasi (ICT).

Objektif artikel ini adalah untuk membandingkan prestasi keseluruhan Perdagangan Perkhidmatan Antarabangsa Malaysia dengan prestasi perkhidmatan boleh disampaikan secara digital bagi tahun 2025. Artikel ini turut meneliti komposisi perkhidmatan digital serta mengenal pasti negara rakan dagang utama yang menyumbang kepada eksport dan import perkhidmatan digital Malaysia.

2. Metodologi

Artikel ini berdasarkan Statistik Perdagangan Perkhidmatan Antarabangsa Malaysia (SITS) yang meliputi tempoh 2019 hingga 2025. Jadual 1, 3 dan 5 digunakan untuk mengukur eksport, import dan imbalan perdagangan perkhidmatan mengikut komponen. Sementara itu, Jadual 13 dan 14 digunakan untuk menganalisis agihan eksport dan import perkhidmatan mengikut negara rakan dagang pada tahun 2025.

Pengukuran yang digunakan adalah berdasarkan konsep perkhidmatan boleh disampaikan secara digital, iaitu komponen perkhidmatan yang secara amnya boleh dibekalkan melalui rangkaian Teknologi Maklumat dan Komunikasi (ICT). perkhidmatan boleh disampaikan secara digital merangkumi:

- (i) Perkhidmatan Telekomunikasi, Komputer dan Maklumat;
- (ii) Perkhidmatan Perniagaan Lain;
- (iii) Perkhidmatan Kewangan;
- (iv) Caj Penggunaan Harta Intelek;
- (v) Perkhidmatan Insurans dan Pencen; dan
- (vi) Perkhidmatan Persendirian, Kebudayaan dan Rekreasi.

Kategori perkhidmatan yang dipilih memberikan gambaran mengenai potensi saiz perdagangan perkhidmatan boleh disampaikan secara digital di Malaysia. Walau bagaimanapun, tidak semua transaksi dalam kategori tersebut semestinya dibekalkan melalui saluran digital. Oleh itu, statistik tersebut hendaklah ditafsirkan sebagai anggaran bagi perdagangan perkhidmatan boleh disampaikan secara digital dan bukannya ukuran langsung perkhidmatan yang dihantar secara digital.

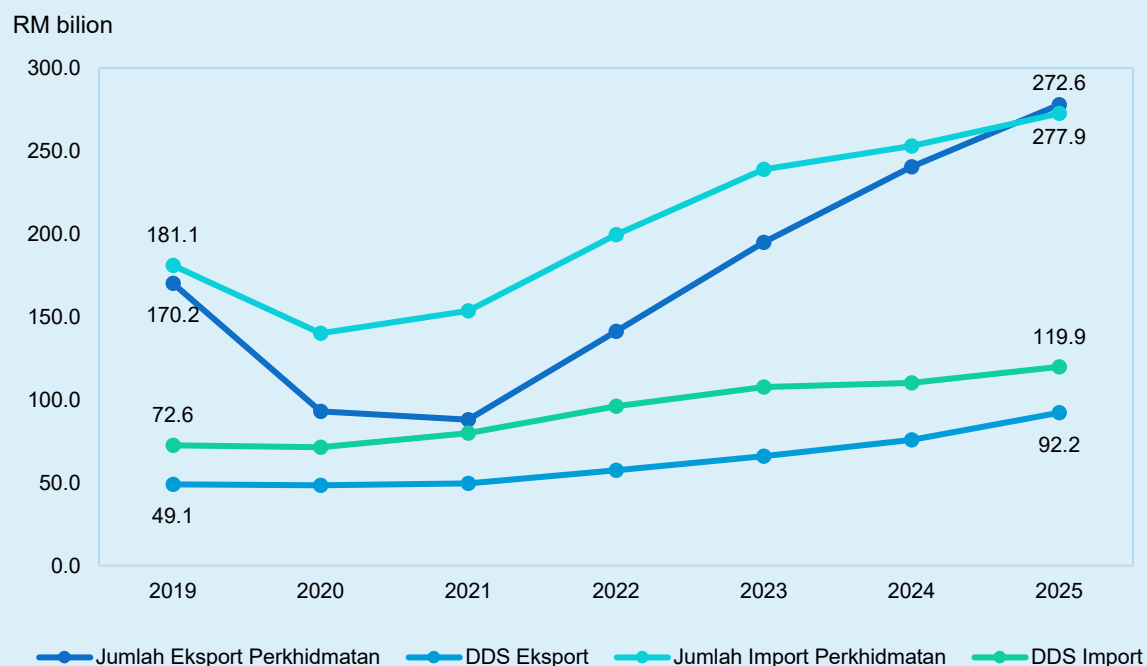
Bagi analisis mengikut negara rakan dagang, jadual 13 dan 14 mengenal pasti Perkhidmatan telekomunikasi, komputer dan maklumat; Perkhidmatan perniagaan lain; serta Perkhidmatan persendirian, kebudayaan dan rekreasi. Walau bagaimanapun, Perkhidmatan kewangan, Perkhidmatan insurans dan pencen serta Caj penggunaan harta intelek dilaporkan di bawah kategori yang lebih luas, iaitu Perkhidmatan lain. Oleh itu, perkhidmatan digital mengikut negara rakan dagang dianggarkan sebagai gabungan Perkhidmatan telekomunikasi, komputer dan maklumat; Perkhidmatan perniagaan lain; serta Perkhidmatan persendirian, kebudayaan dan rekreasi, serta Perkhidmatan lain. Pendekatan ini menyediakan proksi yang praktikal bagi mengukur perdagangan perkhidmatan boleh disampaikan secara digital merentas sempadan berdasarkan data negara rakan dagang yang tersedia.

3. Hasil Kajian

Jumlah eksport perkhidmatan Malaysia meningkat kepada RM277.9 bilion pada tahun 2025 berbanding RM240.5 bilion pada tahun 2024 dan RM170.2 bilion pada tahun 2019 (**Carta 1**). Import perkhidmatan turut meningkat kepada RM272.6 bilion pada tahun 2025 berbanding RM253.1 bilion pada tahun 2024. Memandangkan pertumbuhan eksport mengatasi pertumbuhan import, imbalan perdagangan perkhidmatan bertambah baik dengan mencatatkan lebih sebanyak RM5.3 bilion pada tahun 2025.

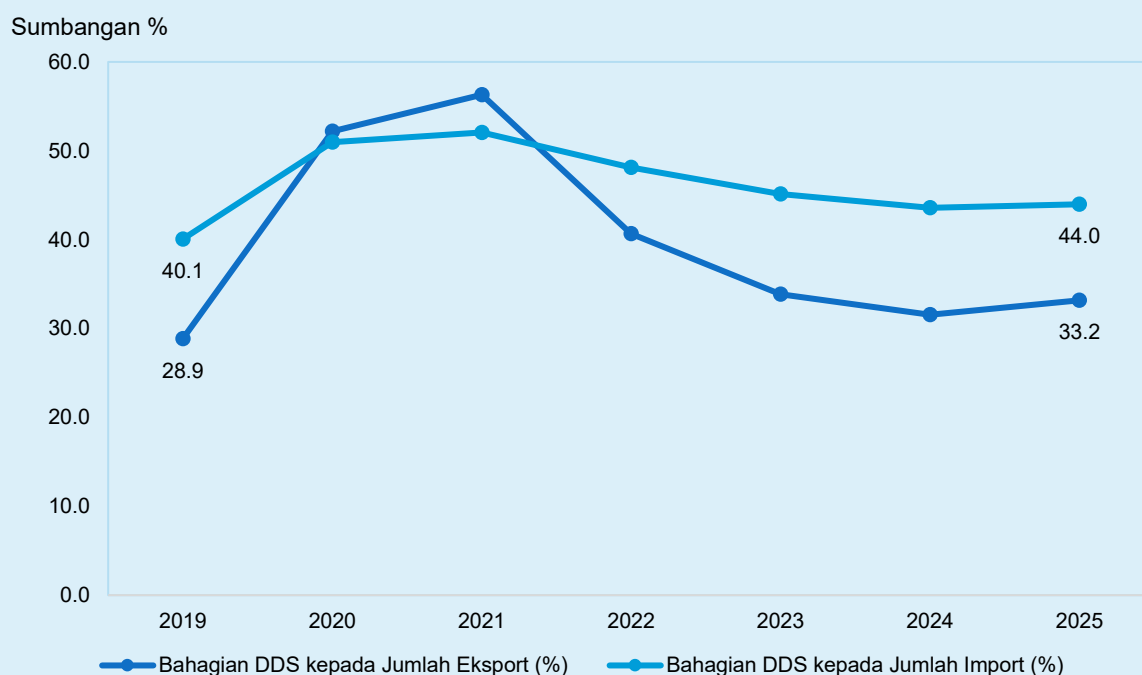
Perdagangan perkhidmatan boleh disampaikan secara digital berkembang dengan kukuh sepanjang tempoh tersebut, meningkat daripada RM49.1 bilion pada tahun 2019 kepada RM92.2 bilion pada tahun 2025. Berbanding tahun 2024, eksport perkhidmatan ini berkembang sebanyak 21.5 peratus, mengatasi kadar pertumbuhan keseluruhan eksport perkhidmatan yang mencatatkan peningkatan sebanyak 15.6 peratus. Pada masa yang sama, import perkhidmatan digital meningkat daripada RM72.6 bilion pada tahun 2019 kepada RM119.9 bilion pada tahun 2025, menunjukkan permintaan domestik yang berterusan terhadap teknologi asing, harta intelek, perkhidmatan sokongan perniagaan serta perkhidmatan profesional.

Carta 1: Malaysia: Jumlah Perdagangan Perkhidmatan dan Perdagangan perkhidmatan boleh disampaikan secara digital (DDS), 2019–2025



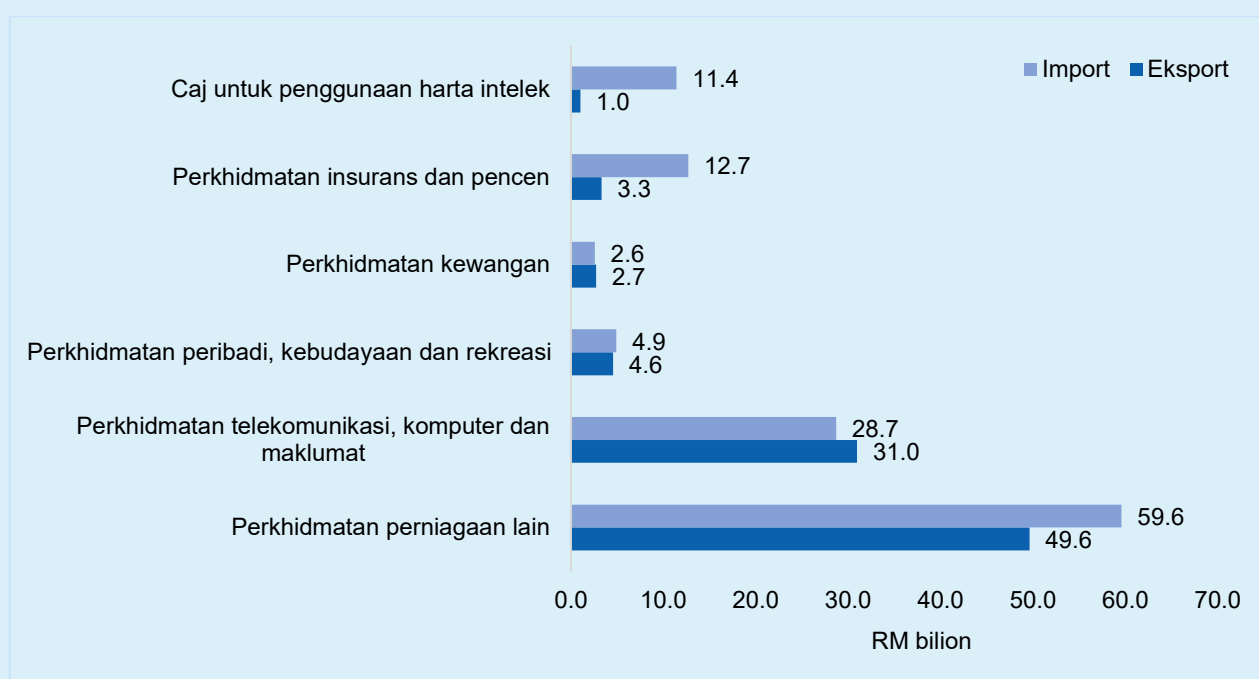
Pada tahun 2025, eksport perkhidmatan digital menyumbang 33.2 peratus daripada jumlah keseluruhan eksport perkhidmatan, manakala import perkhidmatan tersebut merangkumi 44.0 peratus daripada jumlah keseluruhan import perkhidmatan (**Carta 2**). Sumbangan import kekal lebih tinggi daripada eksport, menunjukkan perdagangan perkhidmatan digital lebih berintensifkan import berbanding eksport. Walau bagaimanapun, defisit perdagangan perkhidmatan digital semakin menurun kepada RM27.7 bilion pada 2025 berbanding RM34.4 bilion pada 2024.

Carta 2: Malaysia: Sumbangan Perdagangan perkhidmatan boleh disampaikan secara digital (DDS) kepada Perdagangan Perkhidmatan, 2019–2025



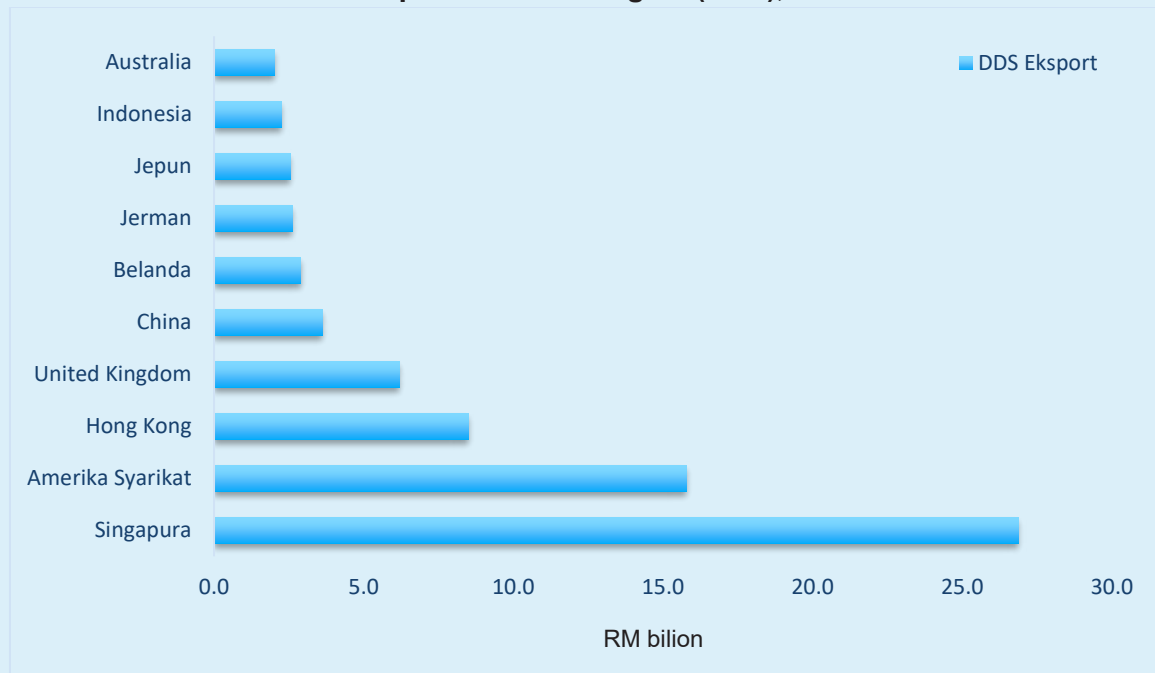
Pada peringkat komponen, perdagangan perkhidmatan boleh disampaikan secara digital (DDS) pada tahun 2025 didominasi oleh Perkhidmatan perniagaan lain serta Perkhidmatan telekomunikasi, komputer dan maklumat, yang secara bersama menyumbang 87.4 peratus daripada eksport dan 73.6 peratus daripada import. Perkhidmatan perniagaan lain merupakan komponen terbesar dengan sumbangan sebanyak 53.8 peratus kepada DDS eksport dan 49.7 peratus kepada DDS import, walaupun mencatatkan defisit berjumlah RM10.0 bilion. Sementara itu, Perkhidmatan telekomunikasi, komputer dan maklumat adalah komponen kedua terbesar yang merupakan kategori utama yang merekodkan lebih perdagangan yang ketara (RM2.3 bilion), mencerminkan kekuatan Malaysia dalam perkhidmatan berkaitan Teknologi Maklumat dan Komunikasi (ICT). Defisit yang tinggi turut direkodkan bagi Caj bagi Penggunaan Harta Intelek (RM10.4 bilion) dan Perkhidmatan Insurans dan Pencen (RM9.4 bilion), yang menunjukkan kebergantungan berterusan terhadap harta intelek serta perkhidmatan kewangan khusus dari luar negara (**Carta 3**).

Carta 3: Eksport dan Import Perdagangan perkhidmatan boleh disampaikan secara digital mengikut komponen, 2025



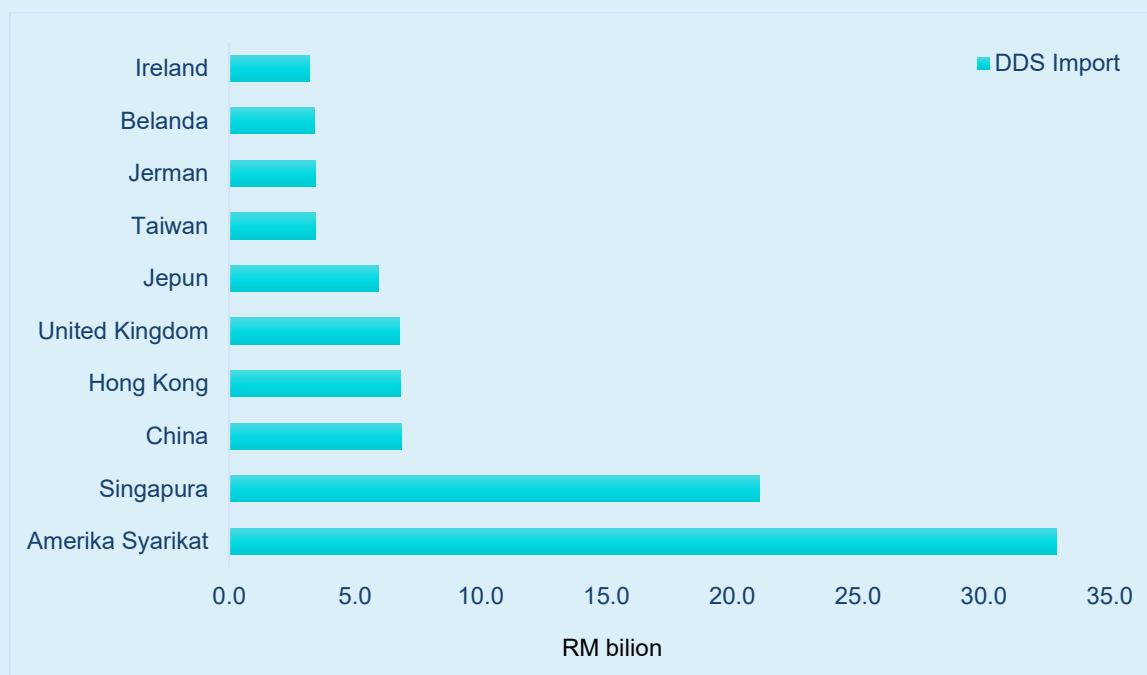
Dari perspektif hubungan dua hala, Singapura kekal sebagai rakan dagang terbesar Malaysia bagi penyampaian perkhidmatan secara digital pada tahun 2025 dengan jumlah perdagangan sebanyak RM26.9 bilion, diikuti oleh Amerika Syarikat (RM15.8 bilion), Hong Kong (RM8.5 bilion), United Kingdom (RM6.2 bilion) dan China (RM3.6 bilion). Dalam kalangan rakan dagang utama, United Kingdom mencatatkan intensiti digital tertinggi, dengan penyampaian perkhidmatan secara digital menyumbang 52.9 peratus daripada jumlah perdagangan perkhidmatan dua hala, diikuti oleh Hong Kong (49.5 peratus), Indonesia (46.4 peratus) dan Australia (45.5 peratus) (**Carta 4**).

Carta 4: 10 Rakan Dagang Eksport Utama untuk Perdagangan perkhidmatan boleh disampaikan secara digital (DDS), 2025



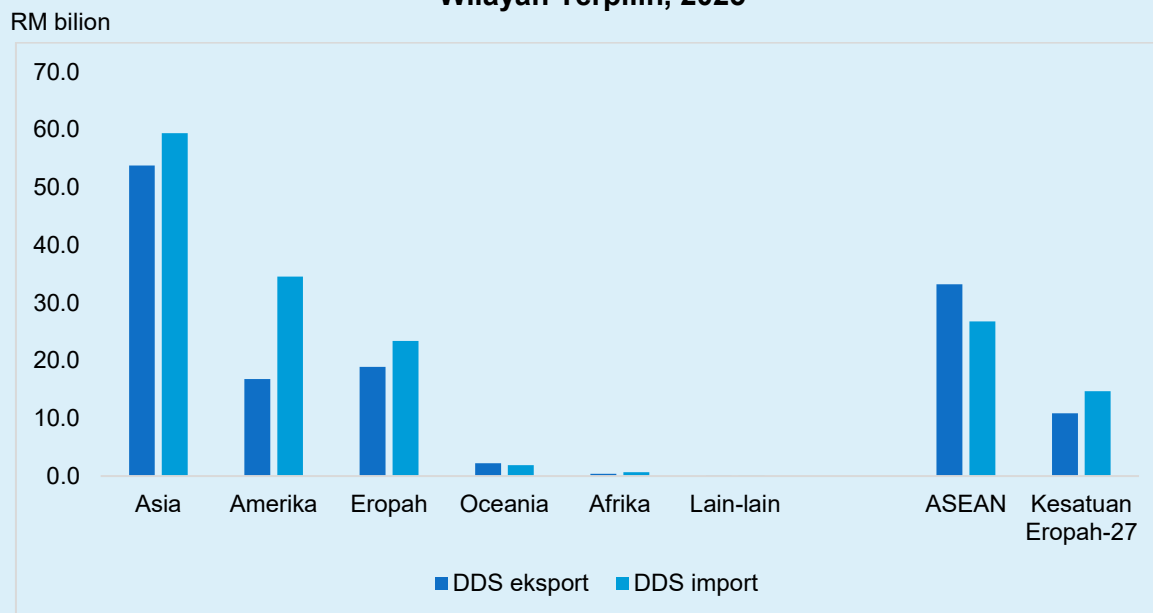
Sementara itu, Amerika Syarikat merupakan pengimport terbesar Malaysia bagi perdagangan perkhidmatan boleh disampaikan secara digital pada tahun 2025, dengan nilai import berjumlah RM32.9 bilion yang merangkumi 40.5 peratus daripada jumlah import perkhidmatan dua hala. Singapura berada di kedudukan kedua dengan RM21.1 bilion, diikuti oleh China (RM6.9 bilion), Hong Kong (RM6.8 bilion) dan United Kingdom (RM6.8 bilion). Perkhidmatan Perniagaan Lain merupakan komponen terbesar bagi import perkhidmatan digital untuk kebanyakan rakan dagang utama, khususnya Amerika Syarikat dan United Kingdom. Dalam kalangan rakan import utama, Belanda mencatatkan intensiti digital tertinggi dengan sumbangan perdagangan perkhidmatan boleh disampaikan secara digital sebanyak 75.8 peratus daripada jumlah import perkhidmatan, diikuti oleh China (52.8 peratus) dan Ireland (52.5 peratus). (**Carta 5**).

Carta 5: 10 Rakan Dagang Import Utama untuk Perdagangan perkhidmatan boleh disampaikan secara digital (DDS), 2025



Secara keseluruhan, ASEAN terus menjadi pasaran serantau yang penting bagi perdagangan perkhidmatan digital Malaysia. Pada tahun 2025, eksport perdagangan perkhidmatan boleh disampaikan secara digital ke negara-negara ASEAN berjumlah RM33.2 bilion, manakala import mencatatkan RM26.8 bilion (**Carta 6**). Imbangan perdagangan perkhidmatan boleh disampaikan secara digital dalam ASEAN merekodkan lebih sebanyak RM6.4 bilion berdasarkan pendekatan proksi negara rakan dagang, sekali gus menunjukkan kepentingan integrasi serantau dalam pembangunan ekonomi digital. Pada masa yang sama, Asia secara keseluruhannya kekal sebagai pasaran digital serantau terbesar Malaysia dengan eksport perkhidmatan digital berjumlah RM53.8 bilion dan import sebanyak RM59.4 bilion.

Carta 6: Perdagangan perkhidmatan boleh disampaikan secara digital (DDS) mengikut Wilayah Terpilih, 2025



4. Perbincangan

Dapatan kajian menunjukkan bahawa perdagangan perkhidmatan Malaysia sedang mengalami transformasi dalam dua dimensi. Perkhidmatan tradisional seperti perjalanan dan pengangkutan kekal penting, khususnya dalam menyumbang kepada penambahbaikanimbangan perdagangan perkhidmatan secara keseluruhan. Pada masa yang sama, perdagangan perkhidmatan boleh disampaikan secara digital (DDS) telah muncul sebagai penyumbang struktur yang signifikan kepada eksport dan import perkhidmatan Malaysia. Prestasi kukuh Perkhidmatan telekomunikasi, komputer dan maklumat pada tahun 2025 menunjukkan peningkatan kepentingan perkhidmatan komputer, perkhidmatan maklumat, platform digital, aktiviti berkaitan pengkomputeran awan serta penyelesaian berasaskan data.

Salah satu faktor yang menyokong perkembangan perkhidmatan digital Malaysia ialah pertumbuhan pesat pusat data dan infrastruktur pengkomputeran awan. Walaupun pusat data tidak diklasifikasikan sebagai komponen berasingan dalam kerangka Statistik Perdagangan Perkhidmatan Antarabangsa (SITS), kemudahan tersebut menyediakan infrastruktur asas yang penting bagi perkhidmatan pengkomputeran awan, penyimpanan data, pengehosan perisian, aplikasi kecerdasan buatan, perkhidmatan keselamatan siber serta aktiviti platform digital. Aktiviti-aktiviti ini sebahagian besarnya direkodkan di bawah Perkhidmatan telekomunikasi, komputer dan maklumat serta beberapa kategori terpilih dalam Perkhidmatan perniagaan lain.

Analisis mengikut negara rakan dagang mengesahkan bahawa tumpuan perdagangan DDS dalam kalangan ekonomi maju dan rakan dagang serantau mencerminkan tahap integrasi Malaysia yang kukuh dalam rangkaian digital global dan serantau. Amerika Syarikat kekal sebagai rakan dagang yang penting, didorong oleh pertukaran yang meluas dalam bidang perisian, pengkomputeran awan, harta intelek dan perkhidmatan perniagaan berteknologi tinggi. Kedudukan dominan Singapura dalam eksport dan import pula mencerminkan hubungan perniagaan yang erat, tahap

kesalinghubungan digital yang tinggi serta integrasi ekonomi rentas sempadan antara kedua-dua negara. Hubungan digital yang semakin berkembang antara Malaysia dan Singapura turut disokong oleh peningkatan pelaburan dalam pusat data dan infrastruktur pengkomputeran awan, khususnya di Johor. Pelaburan ini melengkapi peranan Singapura sebagai hab teknologi serantau serta memudahkan pelbagai aktiviti seperti pengkomputeran awan, penyimpanan data, perkhidmatan perisian dan aktiviti perniagaan lain yang didayakan secara digital. Sementara itu, intensiti digital yang tinggi bagi ekonomi seperti Belanda, China, Ireland, United Kingdom dan Hong Kong menunjukkan peningkatan kepentingan perkhidmatan berintensifkan pengetahuan dan yang didayakan secara digital dalam perdagangan perkhidmatan antarabangsa Malaysia. Corak ini menunjukkan bahawa infrastruktur digital, keupayaan teknologi dan kesalinghubungan serantau terus memainkan peranan penting dalam menyokong eksport dan import perkhidmatan boleh disampaikan secara digital.

Walaupun perkembangan ini menunjukkan kemajuan yang positif, imbalan perdagangan perkhidmatan digital Malaysia masih mencatatkan defisit pada tahun 2025. Defisit tersebut sebahagian besarnya berpunca daripada import yang tinggi bagi Perkhidmatan berkaitan harta intelek, Perkhidmatan insurans dan pencen, Perkhidmatan perniagaan lain serta beberapa perkhidmatan ICT terpilih. Keadaan ini menunjukkan keperluan untuk memperkukuh keupayaan domestik dalam pengeluaran digital bernilai tinggi, penciptaan harta intelek, pembangunan perisian, perkhidmatan data serta perkhidmatan profesional berteknologi tinggi.

Rajah 1: Ringkasan Perbincangan



5. Kesimpulan

Perdagangan perkhidmatan boleh disampaikan secara digital (DDS) merupakan komponen utama dalam Perdagangan Perkhidmatan Antarabangsa Malaysia. Pada tahun 2025, eksport perkhidmatan digital mencecah RM92.2 bilion dan menyumbang kira-kira satu pertiga daripada jumlah keseluruhan eksport perkhidmatan. Sementara itu, import perkhidmatan digital berjumlah RM119.9 bilion, mewakili lebih daripada dua perlima daripada jumlah keseluruhan import perkhidmatan. Statistik ini mengesahkan bahawa perkhidmatan digital merupakan elemen penting dalam struktur perdagangan perkhidmatan Malaysia.

Analisis turut menunjukkan bahawa perdagangan perkhidmatan digital tidak terhad kepada sektor ICT semata-mata. Perkhidmatan perniagaan lain, Perkhidmatan profesional dan rundingan pengurusan, Perkhidmatan teknikal, penyelidikan dan pembangunan serta Perkhidmatan berkaitan harta intelek juga memainkan peranan yang signifikan. Perkhidmatan-perkhidmatan ini menyokong inovasi, penciptaan pengetahuan serta pembangunan aktiviti ekonomi bernilai lebih tinggi.

Pada masa hadapan, pelaburan berterusan dalam infrastruktur digital, pengkomputeran awan dan pusat data dijangka akan memperkukuh kedudukan Malaysia sebagai hab digital serantau serta menyokong pengembangan perdagangan perkhidmatan digital rentas sempadan. Sehubungan itu, usaha dasar perlu memberi tumpuan kepada pembangunan infrastruktur digital, peningkatan penggunaan teknologi digital dalam kalangan perniagaan, pembangunan bakat dan kemahiran, penciptaan harta intelek serta pengukuhan aktiviti inovasi. Pada masa yang sama, penambahbaikan berterusan statistik perdagangan digital, termasuk pengukuran transaksi yang disampaikan secara digital dan transaksi yang dipesan secara digital, akan menyokong penilaian yang lebih menyeluruh terhadap penyertaan Malaysia dalam ekonomi digital yang terus berkembang.

Jadual dan Angka Statistik

Jadual 1: Jumlah perdagangan perkhidmatan Malaysia dan Perdagangan perkhidmatan boleh disampaikan secara digital, 2019-2025 (RM juta)

Tahun	Jumlah eksport perkhidmatan	Eksport perkhidmatan digital	Sumbangan eksport digital (%)	Jumlah import perkhidmatan	Import perkhidmatan digital	Sumbangan import digital (%)	Imbangan perkhidmatan digital
2019	170,221.2	49,135.9	28.9	181,096.1	72,562.7	40.1	-23,426.8
2020	92,966.6	48,519.9	52.2	140,127.9	71,441.3	51.0	-22,921.5
2021	88,054.2	49,581.0	56.3	153,715.6	80,029.6	52.1	-30,448.6
2022	141,391.7	57,513.0	40.7	199,595.8	96,053.4	48.1	-38,540.4
2023	194,980.4	66,010.2	33.9	238,973.1	107,819.6	45.1	-41,809.4
2024	240,498.3	75,905.1	31.6	253,109.0	110,305.7	43.6	-34,400.7
2025	277,912.2	92,243.2	33.2	272,631.3	119,924.3	44.0	-27,681.1

Jadual 2: Eksport dan import Perkhidmatan boleh disampaikan secara digital, 2025 (RM juta)

Komponen	Eksport	Import	Jumlah Bersih	Sumbangan eksport digital (%)	Sumbangan import digital (%)
Perkhidmatan insurans dan pencen	3,328.8	12,689.4	-9,360.6	3.6	10.6
Perkhidmatan kewangan	2,736.1	2,599.7	136.3	3.0	2.2
Caj penggunaan harta intelek	1,012.7	11,417.2	-10,404.4	1.1	9.5
Perkhidmatan telekomunikasi, komputer dan maklumat	30,969.8	28,699.7	2,270.1	33.6	23.9
Perkhidmatan perniagaan lain	49,625.3	59,597.0	-9,971.7	53.8	49.7
Perkhidmatan persendirian, kebudayaan dan rekreasi	4,570.5	4,921.3	-350.8	5.0	4.1

Jadual 3: 10 Rakan Dagang Eksport Utama untuk Perkhidmatan boleh disampaikan secara digital, 2025 (RM juta)

Rakan Dagang	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Lain-lain Perkhidmatan*	Jumlah DDS	Jumlah Perkhidmatan	Sumbangan jumlah rakan dagang (%)
Singapura	12,636.2	11,004.1	1,678.1	1,564.3	26,882.7	76,254.1	35.3
Amerika Syarikat	3,926.2	10,109.8	552.2	1,196.3	15,784.4	42,864.5	36.8
Hong Kong	4,017.2	3,855.4	204.6	421.2	8,498.5	17,159.3	49.5
United Kingdom	1,473.8	2,984.3	281.1	1,451.7	6,191.0	11,692.6	52.9
China	1,551.7	1,715.9	203.2	165.0	3,635.8	9,727.5	37.4
Belanda	520.4	2,288.8	30.3	66.2	2,905.7	27,755.2	10.5
Jerman	348.9	2,260.7	31.8	-23.2	2,618.2	8,951.5	29.2
Jepun	379.7	1,977.5	117.6	92.0	2,566.9	7,047.4	36.4
Indonesia	569.7	1,227.3	300.0	150.8	2,247.8	4,842.9	46.4
Australia	317.4	1,471.4	169.9	77.4	2,036.1	4,474.5	45.5

Nota: *Perkhidmatan Lain termasuk perkhidmatan Insurans & pencen, Perkhidmatan kewangan dan Caj untuk penggunaan harta intelek t.t.t.l

Jadual 4: 10 Rakan Dagang Import Utama untuk Perkhidmatan boleh disampaikan secara digital, 2025 (RM juta)

Rakan Dagang	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Lain-lain Perkhidmatan*	Jumlah DDS	Jumlah Perkhidmatan	Sumbangan jumlah rakan dagang (%)
Amerika Syarikat	5,356.8	21,165.3	497.3	5,881.2	32,900.6	81,156.0	40.5%
Singapura	8,170.0	7,769.6	1,251.6	3,897.3	21,088.5	51,074.4	41.3%
China	1,053.1	2,680.7	320.7	2,812.4	6,866.9	13,005.6	52.8%
Hong Kong	2,904.5	2,033.7	884.1	971.8	6,794.2	15,210.4	44.7%
United Kingdom	1,486.7	3,134.8	333.7	1,830.0	6,785.3	14,613.8	46.4%
Jepun	458.0	2,331.4	95.3	3,036.2	5,921.0	17,172.9	34.5%
Taiwan	928.6	1,425.7	56.0	1,010.4	3,420.7	9,911.1	34.5%
Jerman	681.3	1,634.2	25.5	1,074.0	3,415.0	15,855.9	21.5%
Belanda	1,641.0	1,314.8	67.6	347.8	3,371.2	4,448.8	75.8%
Ireland	964.3	1,544.7	19.9	657.9	3,186.8	6,070.5	52.5%

Nota: *Perkhidmatan Lain termasuk perkhidmatan Insurans & pencen, Perkhidmatan kewangan dan Caj untuk penggunaan harta intelek t.t.t.l

Jadual 5: Perdagangan perkhidmatan digital mengikut wilayah/kumpulan terpilih, 2025 (RM juta)

Rantau	DDS eksport	DDS import	Imbangan
Asia	53,822.1	59,410.4	-5,588.4
Amerika	16,821.8	34,529.0	-17,707.2
Eropah	18,939.9	23,379.4	-4,439.5
Oceania	2,233.1	1,894.3	338.8
Afrika	416.5	657.7	-241.1
Lain-lain	9.8	53.5	-43.7
ASEAN	33,243.3	26,766.1	6,477.1
Kesatuan Eropah-27	10,847.5	14,710.1	-3,862.6

Pengakuan

Para penulis merakamkan ucapan terima kasih kepada Puan Mazreha Ya'akub dari Bahagian Statistik Imbangan Pembayaran, Jabatan Perangkaan Malaysia, atas bimbingan pakar, maklum balas yang membina, dan sumbangan berharga beliau dalam penyempurnaan artikel ini. Penghargaan juga ditujukan kepada Cik Azni Sharlina Zakaria yang telah memberikan sokongan, kerjasama, dan bantuan sepanjang penyediaan dan penyiapan artikel ini.

Penafian

Pandangan yang diutarakan adalah pandangan penulis dan tidak semestinya mewakili pandangan DOSM.

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Malaysia's International Trade in Services 2025: Expanding Digitally Deliverable Services in a Recovering Services Economy

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Abstract

This article analyses Malaysia's cross-border digitally deliverable services trade within the broader International Trade in Services (ITS) framework for 2025, supported by a time-series review from 2019 to 2025. The analysis uses published Statistics of International Trade in Services (SITS) tables on exports, imports, trade balance and partner-country flows. For national analysis, digitally deliverable services are approximated using six services components: Telecommunications, Computer and Information Services; Other Business Services; Financial Services; Charges for the Use of Intellectual Property; Insurance and Pension Services; and Personal, Cultural and Recreational Services. For partner-country analysis, Tables 13 and 14 are used by aggregating Telecommunications, Computer and Information Services, Other Business Services, Personal, Cultural and Recreational Services and the grouped Other Services category, which contains financial, insurance and intellectual property-related services. The findings indicate that digital services have become a significant part of Malaysia's services trade. In 2025, digital services exports amounted to RM92,243.2 million, or 33.2 per cent of total services exports, while digital services imports amounted to RM119,924.3 million, or 44.0 per cent of total services imports. The results also show that Malaysia's digitally deliverable services trade is closely connected to regional and advanced markets, particularly Singapore, the United States of America, Hong Kong, China, the United Kingdom and ASEAN economies. The statistics in this article should be interpreted as an approximation of digitally deliverable services rather than a direct measure of digitally delivered services or total digital trade.

1. Introduction

Digitalisation is changing the way services are produced, delivered and consumed. A growing range of services can now be supplied remotely through digital networks, online platforms, cloud infrastructure and data-driven business models. This development has expanded the scope of cross-border services trade beyond traditional activities such as travel and transport. For Malaysia, digitally enabled services are increasingly important as they support high-value employment, participation in global value chains, innovation and productivity improvement.

Malaysia's services trade continued to strengthen in 2025, supported by the recovery of travel, resilient demand for transport and the expansion of business-related services. At the same time, a more structural development is the rise of digitally deliverable services. These services include computer services, information services, professional and management consulting, research and development, financial services, charges for the use of intellectual property, insurance services and selected personal, cultural and recreational services. Unlike travel, which depends on the movement of persons, digitally deliverable services can be exported and imported through ICT networks.

The objective of this article is to compare Malaysia's overall International Trade in Services with its digitally deliverable services trade performance in 2025. The article also examines the composition of digital services and identifies the major partner countries driving Malaysia's digital services exports and imports.

2. Methodology

This article is based on Malaysia's Statistics of International Trade in Services (SITS) covering the period 2019 to 2025. Tables 1, 3 and 5 are used to measure exports, imports and the balance of services by component. Tables 13 and 14 are used to analyse the partner-country distribution of services exports and imports in 2025.

The measurement follows the concept of digitally deliverable services, referring to services components that can generally be delivered through ICT networks. The digitally deliverable services include:

- (i) Telecommunications, Computer and Information Services;*
- (ii) Other Business Services;*
- (iii) Financial Services;*
- (iv) Charges for the Use of Intellectual Property;*
- (v) Insurance and Pension Services; and*
- (vi) Personal, Cultural and Recreational Services.*

The selected service categories provide an indication of the potential scale of Malaysia's digitally deliverable services trade. However, not all transactions within these categories are necessarily supplied through digital channels. Consequently, the statistics should be interpreted as an approximation of digitally deliverable services rather than a direct measure of digitally delivered services.

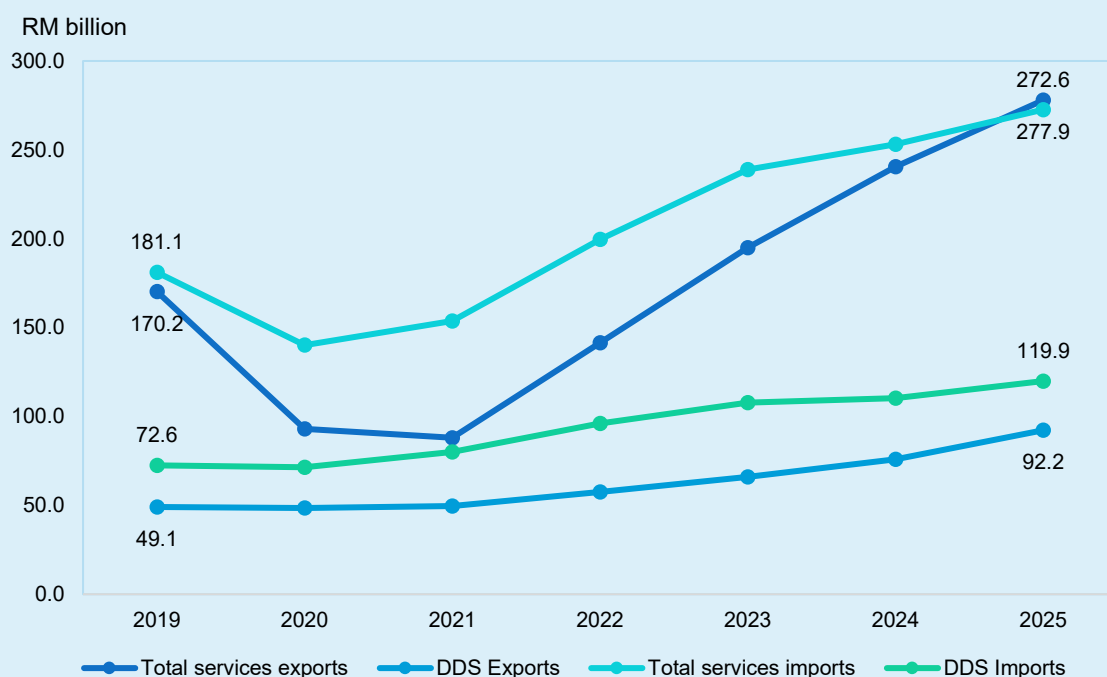
For partner-country analysis, Tables 13 and 14 identify Telecommunications, Computer and Information Services, Other Business Services and Personal, Cultural and Recreational Services. However, financial services, insurance and pension services, and charges for the use of intellectual property are reported under a broader category labelled Other Services. Therefore, partner-country digital services are approximated as Telecommunications, Computer and Information Services plus Other Business Services plus Personal, Cultural and Recreational Services plus Other Services. This approach provides a practical proxy for cross-border digitally deliverable services based on the available partner-country data.

3. Results

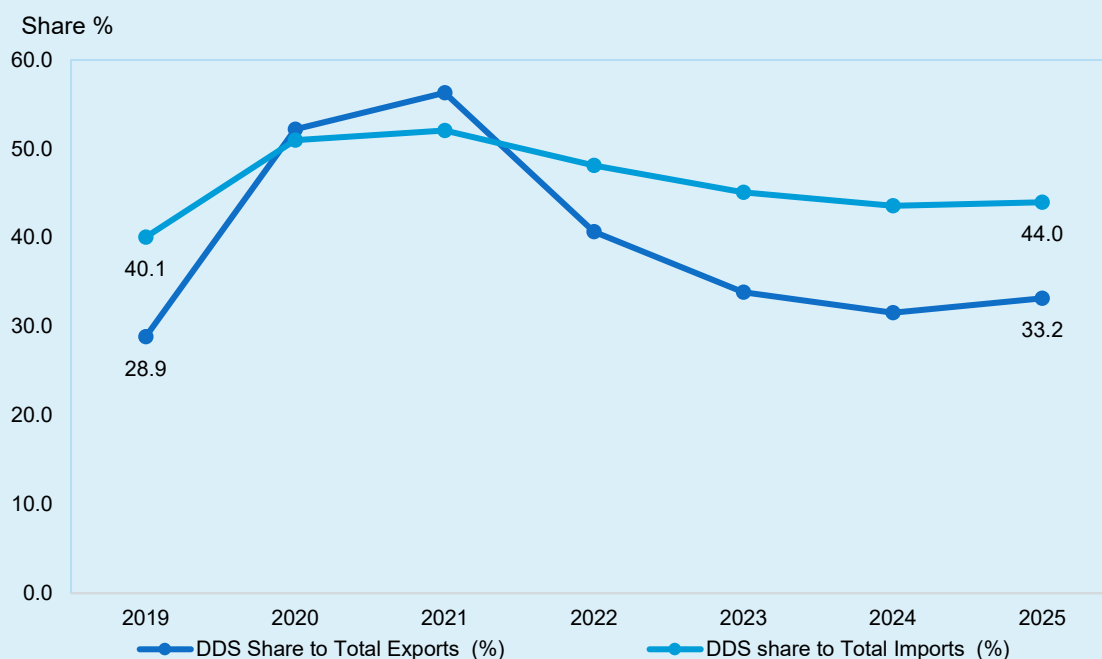
Malaysia's total services exports increased to RM277.9 billion in 2025, compared with RM240.5 billion in 2024 and RM170.2 billion in 2019 (**Chart 1**). Services imports also increased to RM272.6 billion in 2025 from RM253.1 billion in 2024. As export growth outpaced import growth, the services balance improved to a surplus of RM5.3 billion in 2025.

Digitally deliverable services expanded strongly during the period, increasing from RM49.1 billion in 2019 to RM92.2 billion in 2025. Compared with 2024, these services exports grew by 21.5 per cent, exceeding the growth of total services exports at 15.6 per cent. Digital services imports increased from RM72.6 billion in 2019 to RM119.9 billion in 2025, reflecting continued domestic demand for foreign technology, intellectual property, business support and professional services.

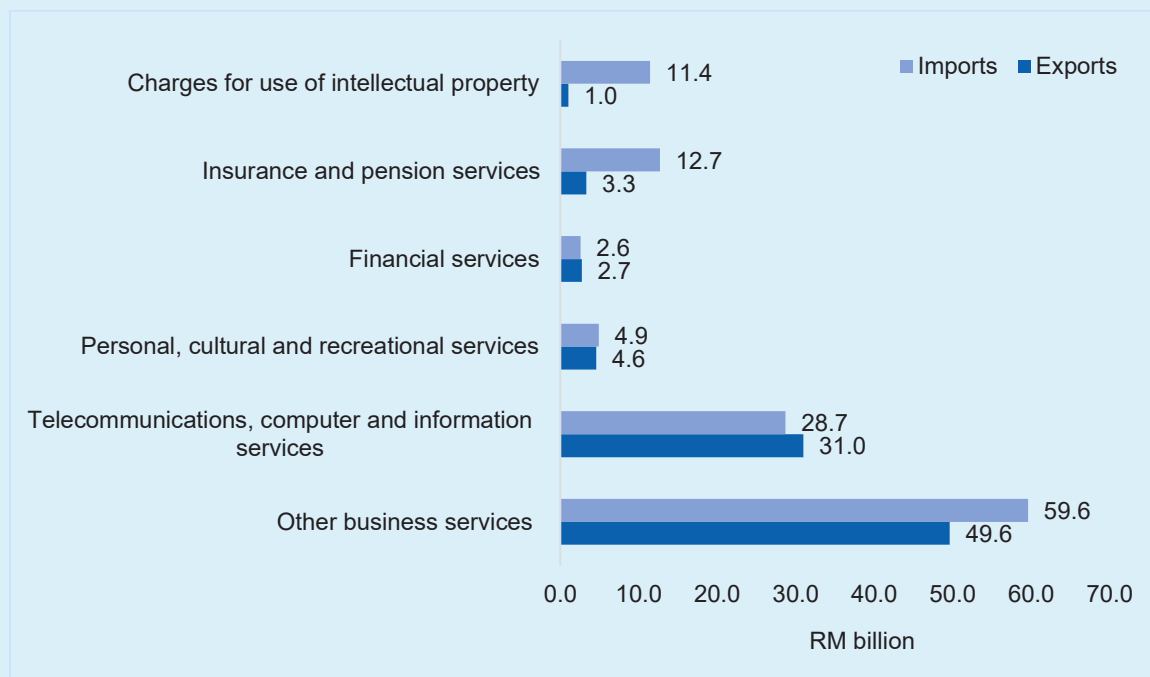
Chart 1: Malaysia: Total Services Trade and Digitally Deliverable Services (DDS) Trade, 2019–2025



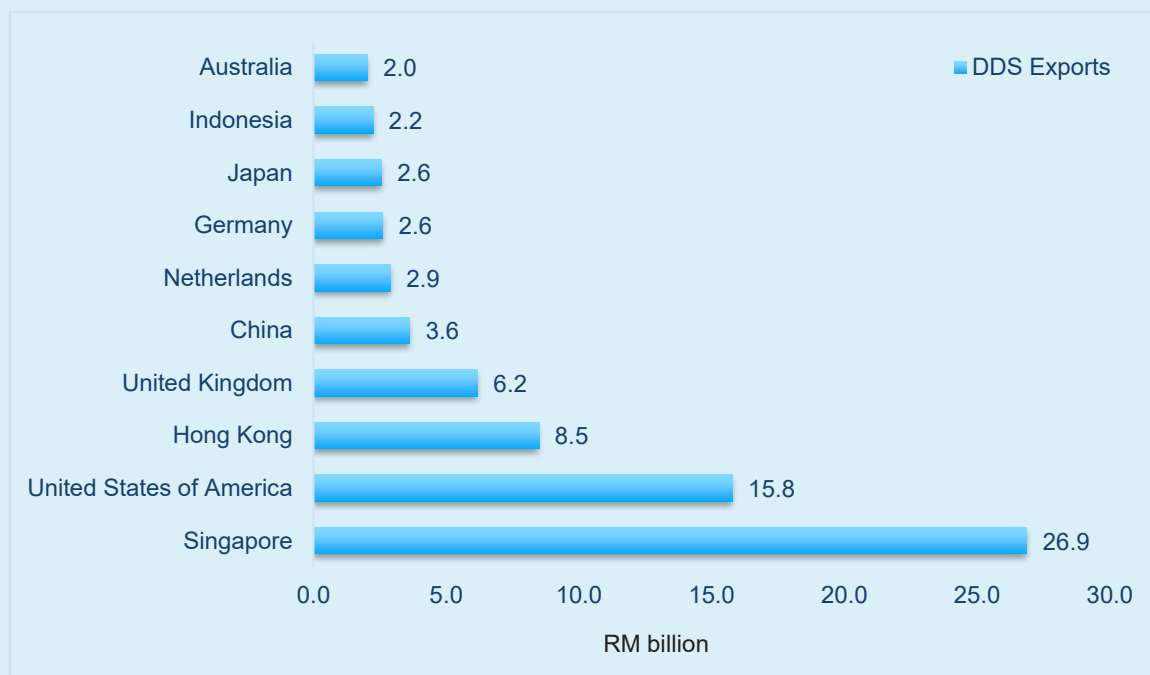
In 2025, digital services exports represented 33.2% of total services exports, while digital services imports accounted for 44.0% of total services imports (**Chart 2**). The import share remained higher than the export share, indicating that digital services remained more import-intensive than export-intensive. Nevertheless, the digital services deficit narrowed to RM27.7 billion in 2025 from RM34.4 billion in 2024.

Chart 2: Malaysia: Share of Digitally Deliverable Services (DDS) to Services Trade, 2019–2025


At the component level, digitally deliverable services trade in 2025 was dominated by Other Business Services and Telecommunications, Computer and Information Services, which together accounted for 87.4 per cent of exports and 73.6 per cent of imports. Other Business Services was the largest component, contributing 53.8 per cent of DDS exports and 49.7 per cent of DDS imports, although it recorded a deficit of RM10.0 billion. Telecommunications, Computer and Information Services was the second-largest component and the only major category to record a sizeable surplus (RM2.3 billion), reflecting Malaysia's strength in ICT-related services. Large deficits were also recorded in Charges for the Use of Intellectual Property (RM10.4 billion) and Insurance and Pension Services (RM9.4 billion), indicating continued reliance on imported intellectual property and specialised financial services (**Chart 3**).

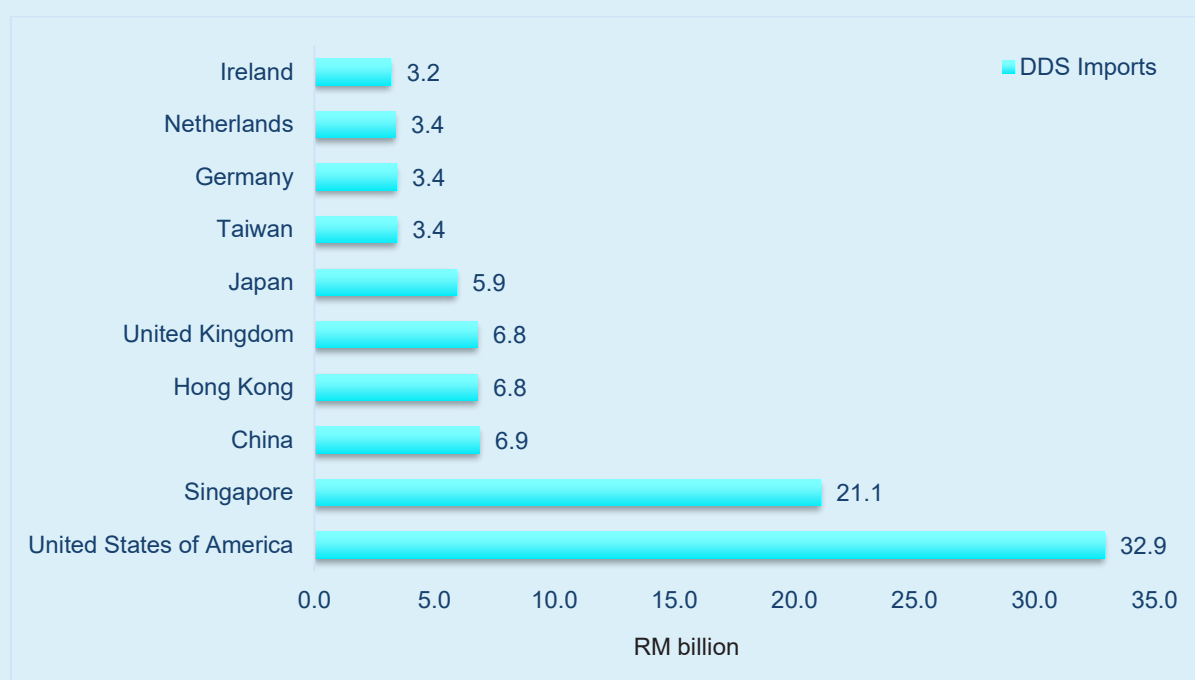
Chart 3: Digitally Deliverable Services Exports and Imports by component, 2025

On the bilateral relationship perspective, Singapore remained Malaysia's largest digital services trading partner in 2025, with DDS trade amounting to RM26.9 billion, followed by the United States of America (RM15.8 billion), Hong Kong (RM8.5 billion), the United Kingdom (RM6.2 billion) and China (RM3.6 billion). Among the major trading partners, the United Kingdom recorded the highest digital intensity, with DDS accounting for 52.9 per cent of total bilateral services trade, followed by Hong Kong (49.5 per cent), Indonesia (46.4%) and Australia (45.5%). (Chart 4)

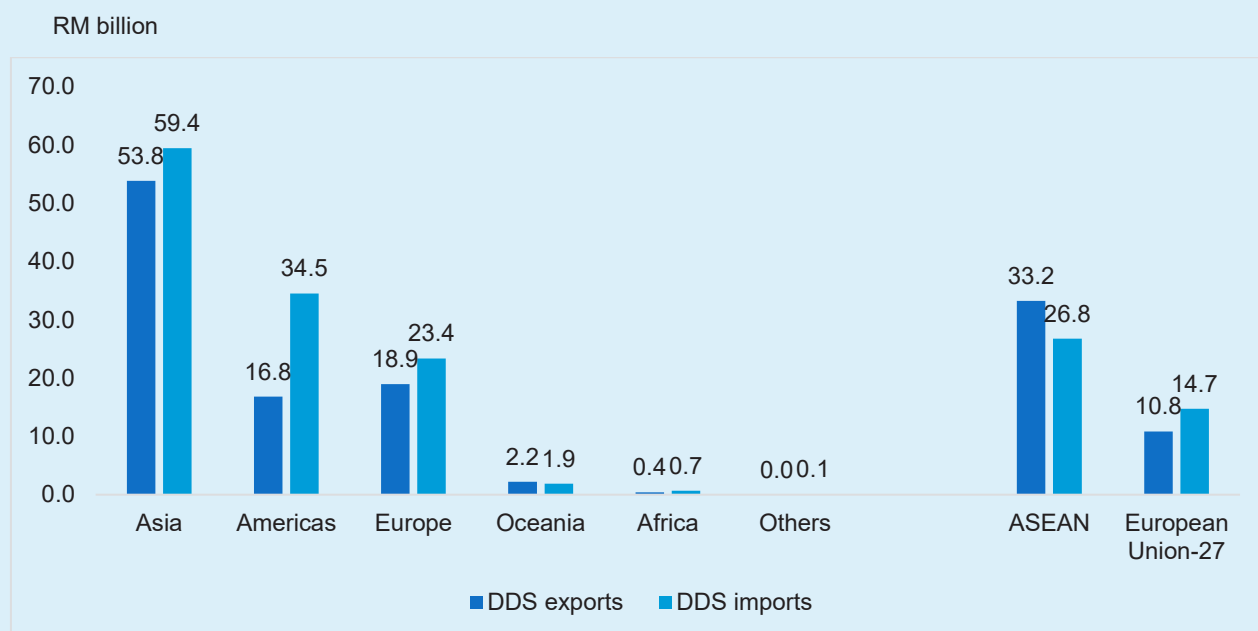
Chart 4: Top 10 Export Partners for Digitally Deliverable Services (DDS), 2025

Meanwhile, the United States of America was Malaysia's largest source of DDS imports in 2025, with imports amounting to RM32.9 billion, accounting for 40.5 per cent of total bilateral services imports. Singapore ranked second at RM21.1 billion, followed by China (RM6.9 billion), Hong Kong (RM6.8 billion) and the United Kingdom (RM6.8 billion). Other Business Services constituted the largest component of DDS imports for most major partners, particularly the United States and the United Kingdom. Among the top import partners, the Netherlands recorded the highest digital intensity, with DDS contributing 75.8 per cent of total services imports, followed by China (52.8%) and Ireland (52.5%). (**Chart 5**)

Chart 5: Top 10 Imports Partners for Digitally Deliverable Services (DDS), 2025



Overall, ASEAN remains an important regional market. In 2025, ASEAN registered RM33.2 billion of Malaysia's digitally deliverable services exports and RM26.8 billion imports (**Chart 6**). The ASEAN digitally deliverable services balance recorded a surplus of RM6.4 billion under the partner-country proxy, indicating the importance of regional integration in the digital economy. Asia as a whole remained the largest regional digital market, with DDS exports of RM53.8 billion and imports of RM59.4 billion.

Chart 6: Digitally Deliverable Services (DDS) Trade by Selected Region, 2025

4. Discussion

The findings show that Malaysia's services trade is undergoing a dual transformation. Traditional services such as travel and transport remain important, particularly in improving the overall services balance. At the same time, digitally deliverable services have become a structural contributor to Malaysia's services exports and imports. The strong performance of Telecommunications, computer and information services in 2025 reflects the increasing importance of computer services, information services, digital platforms, cloud-related activities and data-driven solutions.

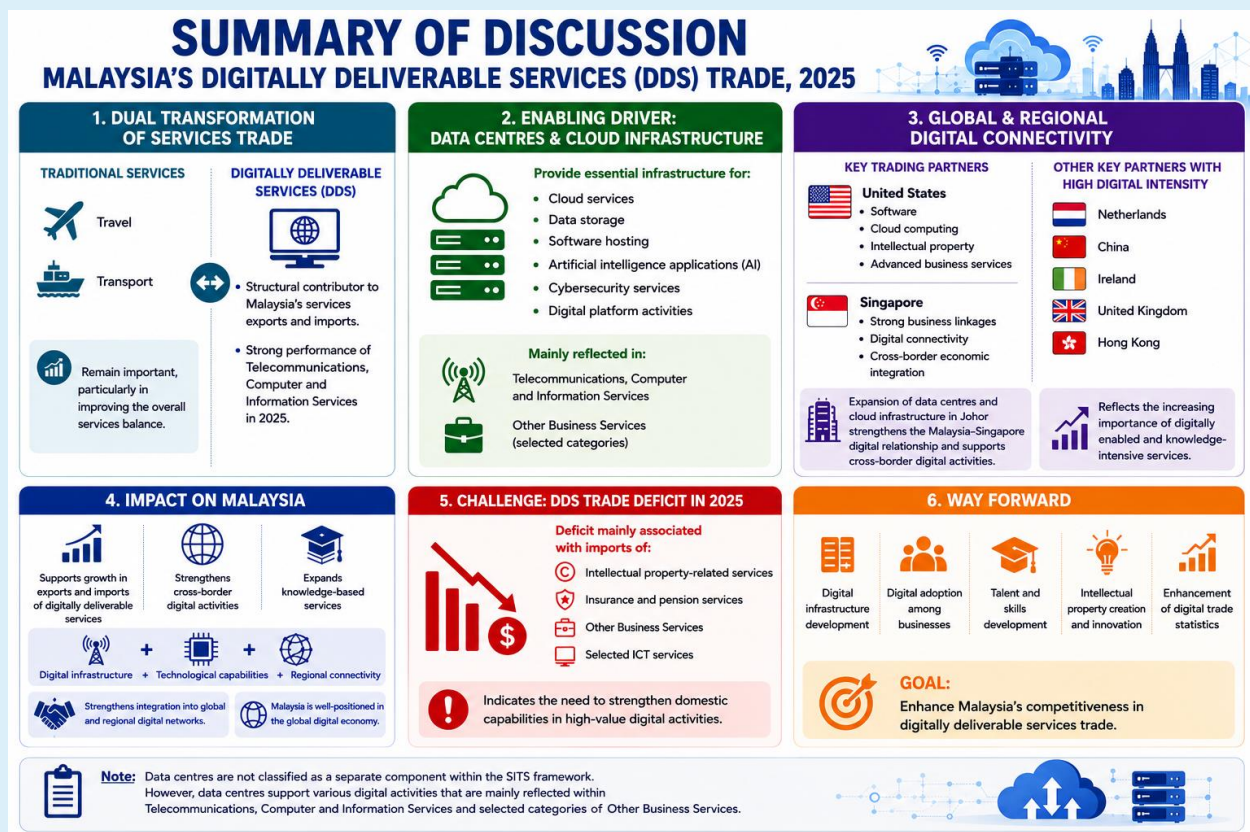
An emerging factor supporting Malaysia's digital services is the rapid expansion of data centres and cloud computing infrastructure. Although data centres are not classified as a separate component within the SITS framework, they provide essential infrastructure for cloud services, data storage, software hosting, artificial intelligence applications, cybersecurity services and digital platform activities. These activities are primarily reflected within Telecommunications, computer and information services and selected categories of Other business services.

The partner-country analysis confirms that the concentration of DDS trade among advanced economies and regional trading partners highlights Malaysia's strong integration into global and regional digital networks. The United States remained an important trading partner, reflecting extensive exchanges in software, cloud computing, intellectual property and advanced business services. Singapore's prominent position in both exports and imports reflects close business linkages, digital connectivity and cross-border economic integration between the two economies. The growing digital relationship between Malaysia and Singapore is also supported by expanding data centre and cloud infrastructure investments, particularly in Johor, which complement Singapore's role as a regional technology hub and facilitate activities such as cloud computing, data storage, software services and other digitally enabled business activities. Meanwhile, the relatively

high digital intensity recorded for economies such as the Netherlands, China, Ireland, the United Kingdom and Hong Kong indicates the increasing importance of digitally enabled and knowledge-intensive services in Malaysia's international services trade. These patterns suggest that digital infrastructure, technological capabilities and regional connectivity continue to play an important role in supporting both the export and import of digitally deliverable services.

Despite these positive developments, Malaysia's national digital services balance remained in deficit in 2025. The deficit was mainly associated with high imports of Intellectual property-related services, Insurance and pension services, Other business services and selected ICT services. This indicates the need to strengthen domestic capabilities in high-value digital production, intellectual property creation, software development, data services and advanced professional services.

Figure 1: Summary of Discussion



5. Conclusion

Malaysia's digitally deliverable services trade represents a major component of International Trade in Services. In 2025, digital services exports reached RM92.2 billion and accounted for one-third of total services exports. Digital services imports reached RM119.9 billion, representing more than two-fifths of total services imports. These figures confirm that digital services are central to Malaysia's services trade structure.

The analysis also shows that the digital services trade story is not limited to ICT. Other business services, Professional and management consulting, Technical services, research and development and Intellectual property-related services are equally important. These services support innovation, knowledge creation and the development of higher-value economic activities.

Looking ahead, continued investment in digital infrastructure, cloud computing and data centres is expected to strengthen Malaysia's position as a regional digital hub and support the expansion of cross-border digital services. Policy efforts should therefore focus on digital infrastructure development, digital adoption among businesses, talent and skills development, intellectual property creation and innovation. At the same time, continued enhancement of digital trade statistics, including the measurement of digitally delivered and digitally ordered transactions, will support a more comprehensive assessment of Malaysia's participation in the evolving digital economy.

Statistical Tables and Figures

Table 1: Malaysia's total services trade and digitally deliverable services trade, 2019-2025 (RM million)

Year	Total services exports	Digital services exports	Digital export share (%)	Total services imports	Digital services imports	Digital import share (%)	Digital services balance
2019	170,221.2	49,135.9	28.9	181,096.1	72,562.7	40.1	-23,426.8
2020	92,966.6	48,519.9	52.2	140,127.9	71,441.3	51.0	-22,921.5
2021	88,054.2	49,581.0	56.3	153,715.6	80,029.6	52.1	-30,448.6
2022	141,391.7	57,513.0	40.7	199,595.8	96,053.4	48.1	-38,540.4
2023	194,980.4	66,010.2	33.9	238,973.1	107,819.6	45.1	-41,809.4
2024	240,498.3	75,905.1	31.6	253,109.0	110,305.7	43.6	-34,400.7
2025	277,912.2	92,243.2	33.2	272,631.3	119,924.3	44.0	-27,681.1

Table 2: Digitally deliverable services exports and imports by component, 2025 (RM million)

Component	Exports	Imports	Net	Export share digital (%)	Import share digital (%)
Insurance and pension services	3,328.8	12,689.4	-9,360.6	3.6	10.6
Financial services	2,736.1	2,599.7	136.3	3.0	2.2
Charges for use of intellectual property	1,012.7	11,417.2	-10,404.4	1.1	9.5
Telecommunications, computer and information services	30,969.8	28,699.7	2,270.1	33.6	23.9
Other business services	49,625.3	59,597.0	-9,971.7	53.8	49.7
Personal, cultural and recreational services	4,570.5	4,921.3	-350.8	5.0	4.1

Table 3: Top 10 Export Partners for Digitally Deliverable Services, 2025 (RM million)

Trading Partner	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Other services*	Total DDS	Total services	Share of partner total (%)
Singapore	12,636.2	11,004.1	1,678.1	1,564.3	26,882.7	76,254.1	35.3
United States of America	3,926.2	10,109.8	552.2	1,196.3	15,784.4	42,864.5	36.8
Hong Kong	4,017.2	3,855.4	204.6	421.2	8,498.5	17,159.3	49.5
United Kingdom	1,473.8	2,984.3	281.1	1,451.7	6,191.0	11,692.6	52.9
China	1,551.7	1,715.9	203.2	165.0	3,635.8	9,727.5	37.4
Netherlands	520.4	2,288.8	30.3	66.2	2,905.7	27,755.2	10.5
Germany	348.9	2,260.7	31.8	-23.2	2,618.2	8,951.5	29.2
Japan	379.7	1,977.5	117.6	92.0	2,566.9	7,047.4	36.4
Indonesia	569.7	1,227.3	300.0	150.8	2,247.8	4,842.9	46.4
Australia	317.4	1,471.4	169.9	77.4	2,036.1	4,474.5	45.5

Note: *Other Services includes Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

Table 4: Top 10 Import Partners for Digitally Deliverable Services, 2025 (RM million)

Trading Partner	Telecommunications , computer and information services	Other business services	Personal, cultural and recreational services	Other services*	Total DDS	Total services	Share of partner total (%)
United States of America	5,356.8	21,165.3	497.3	5,881.2	32,900.6	81,156.0	40.5%
Singapore	8,170.0	7,769.6	1,251.6	3,897.3	21,088.5	51,074.4	41.3%
China	1,053.1	2,680.7	320.7	2,812.4	6,866.9	13,005.6	52.8%
Hong Kong	2,904.5	2,033.7	884.1	971.8	6,794.2	15,210.4	44.7%
United Kingdom	1,486.7	3,134.8	333.7	1,830.0	6,785.3	14,613.8	46.4%
Japan	458.0	2,331.4	95.3	3,036.2	5,921.0	17,172.9	34.5%
Taiwan	928.6	1,425.7	56.0	1,010.4	3,420.7	9,911.1	34.5%
Germany	681.3	1,634.2	25.5	1,074.0	3,415.0	15,855.9	21.5%
Netherlands	1,641.0	1,314.8	67.6	347.8	3,371.2	4,448.8	75.8%
Ireland	964.3	1,544.7	19.9	657.9	3,186.8	6,070.5	52.5%

Note: *Other Services includes Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

Table 5: Digital services trade by selected region/grouping, 2025 (RM million)

Region	DDS exports	DDS imports	Balance
Asia	53,822.1	59,410.4	-5,588.4
Americas	16,821.8	34,529.0	-17,707.2
Europe	18,939.9	23,379.4	-4,439.5
Oceania	2,233.1	1,894.3	338.8
Africa	416.5	657.7	-241.1
Others	9.8	53.5	-43.7
ASEAN	33,243.3	26,766.1	6,477.1
European Union-27	10,847.5	14,710.1	-3,862.6

Acknowledgement

The authors gratefully acknowledge Ms. Mazreha Ya'akub of the Balance of Payments Statistics Division, Department of Statistics Malaysia, for her expert guidance, constructive feedback, and valuable contributions to the refinement of this article. Appreciation is also extended to Ms. Azni Sharlina Zakaria who provided support, cooperation, and assistance throughout the preparation and completion of this article.

Disclaimer

The views expressed are those of the author and do not necessarily represent the views of DOSM.

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STATISTIK PERDAGANGAN PERKHIDMATAN ANTARABANGSA

STATISTICS OF INTERNATIONAL TRADE IN SERVICES

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Imports of Services by Major Trading Partner Countries and Components

Jadual/ Table 1 Eksport Perkhidmatan mengikut Komponen
Exports of Services by Components

		RM Juta/ Million				
Komponen/ Component	2020	2021	2022	2023	2024	2025 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	92,967	88,054	141,392	194,980	240,498	277,912
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	12,741	15,700	19,735	17,937	21,498	22,644
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	1,845	1,739	2,460	3,365	7,796	9,823
3. Pengangkutan/ Transport	13,786	16,474	26,569	30,187	34,766	37,693
3.1 Pengangkutan laut/ Sea transport	7,785	9,288	9,257	9,028	9,885	10,345
3.1.1 Muatan/ Freight	2,627	3,444	3,806	3,036	3,022	2,929
3.1.2 Penumpang dan lain-lain/ Passenger and others	5,158	5,844	5,451	5,992	6,863	7,416
3.2 Pengangkutan udara/ Air transport	3,502	2,888	10,498	16,447	19,507	21,758
3.2.1 Muatan/ Freight	1,511	2,674	2,953	2,425	3,281	3,619
3.2.2 Penumpang dan lain-lain/ Passenger and others	1,991	214	7,545	14,022	16,226	18,139
3.3 Pengangkutan lain/ Other transport	2,498	4,298	6,815	4,712	5,374	5,589
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	897	1,514	1,952	1,615	1,519	1,893
3.3.2 Lain-lain/ Others	1,602	2,784	4,863	3,097	3,856	3,696
4. Perjalanan/ Travel	12,503	323	28,696	68,037	95,380	110,650
4.1 Perniagaan/ Business	1,503	25	2,683	3,675	7,238	11,601
4.2 Peribadi/ Personal	10,999	297	26,013	64,362	88,142	99,049
4.2.1 Berkaitan kesihatan/ Health-related	252	70	1,199	1,669	2,124	2,753
4.2.2 Berkaitan pendidikan/ Education-related	354	99	1,182	1,756	2,231	2,900
4.2.3 Lain-lain/ Others	10,393	128	23,631	60,936	83,787	93,396
5. Pembinaan/ Construction	3,241	3,919	6,063	9,092	4,806	4,504
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	1,746	2,025	2,679	2,498	2,791	3,329
7. Perkhidmatan kewangan/ Financial services	2,662	2,417	2,520	2,715	2,844	2,736
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	977	1,213	1,243	1,842	1,246	1,013
8.1 Penggunaan harta intelek/ Usage of intellectual properties	600	1,098	1,094	1,355	789	693
8.2 Lesen menghasilkan semula dan mendedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	377	115	148	487	456	319
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	13,351	13,960	16,046	18,380	22,202	30,970
9.1 Telekomunikasi/ Telecommunications	3,582	3,750	3,826	3,450	3,599	3,708
9.2 Komputer/ Computer	8,790	9,197	10,912	13,199	12,487	15,732
9.3 Maklumat/ Information	978	1,013	1,307	1,730	6,116	11,530
10. Perkhidmatan perniagaan lain/ Other business services	27,268	27,042	31,618	36,818	42,508	49,625
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	2,523	2,773	3,802	4,059	4,586	3,962
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	12,798	12,051	15,182	18,613	20,668	25,194
10.2.1 Guaman/ Legal	433	500	530	576	663	843
10.2.2 Perakaunan/ Accounting	981	1,273	2,235	3,303	3,463	3,668
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	11,384	10,278	12,417	14,733	16,541	20,684
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	11,947	12,218	12,634	14,145	17,255	20,469
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	5,392	5,199	6,052	6,314	7,716	9,616
10.3.2 Pajakan operasi/ Operating leasing	634	468	552	726	1,059	1,437
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	5,920	6,551	6,030	7,105	8,480	9,417
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	2,517	2,925	3,407	3,757	4,315	4,571
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	209	278	395	673	800	615
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	2,308	2,647	3,011	3,084	3,514	3,956
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	331	318	356	352	348	356

r : Disemak/ Revised

Jadual/ Table 2 Peratus Sumbangan Eksport Perkhidmatan mengikut Komponen
Percentage Share of Exports of Services by Components

Komponen/ Component	Sumbangan/ share (%)					
	2020	2021	2022	2023	2024	2025 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	100.0	100.0	100.0	100.0	100.0	100.0
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	13.7	17.8	14.0	9.2	8.9	8.1
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	2.0	2.0	1.7	1.7	3.2	3.5
3. Pengangkutan/ Transport	14.8	18.7	18.8	15.5	14.5	13.6
3.1 Pengangkutan laut/ Sea transport	8.4	10.5	6.5	4.6	4.1	3.7
3.1.1 Muatan/ Freight	2.8	3.9	2.7	1.6	1.3	1.1
3.1.2 Penumpang dan lain-lain/ Passenger and others	5.5	6.6	3.9	3.1	2.9	2.7
3.2 Pengangkutan udara/ Air transport	3.8	3.3	7.4	8.4	8.1	7.8
3.2.1 Muatan/ Freight	1.6	3.0	2.1	1.2	1.4	1.3
3.2.2 Penumpang dan lain-lain/ Passenger and others	2.1	0.2	5.3	7.2	6.7	6.5
3.3 Pengangkutan lain/ Other transport	2.7	4.9	4.8	2.4	2.2	2.0
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	1.0	1.7	1.4	0.8	0.6	0.7
3.3.2 Lain-lain/ Others	1.7	3.2	3.4	1.6	1.6	1.3
4. Perjalanan/ Travel	13.4	0.4	20.3	34.9	39.7	39.8
4.1 Perniagaan/ Business	1.6	0.0	1.9	1.9	3.0	4.2
4.2 Peribadi/ Personal	11.8	0.3	18.4	33.0	36.6	35.6
4.2.1 Berkaitan kesihatan/ Health-related	0.3	0.1	0.8	0.9	0.9	1.0
4.2.2 Berkaitan pendidikan/ Education-related	0.4	0.1	0.8	0.9	0.9	1.0
4.2.3 Lain-lain/ Others	11.2	0.1	16.7	31.3	34.8	33.6
5. Pembinaan/ Construction	3.5	4.5	4.3	4.7	2.0	1.6
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	1.9	2.3	1.9	1.3	1.2	1.2
7. Perkhidmatan kewangan/ Financial services	2.9	2.7	1.8	1.4	1.2	1.0
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	1.1	1.4	0.9	0.9	0.5	0.4
8.1 Penggunaan harta intelek/ Usage of intellectual properties	0.6	1.2	0.8	0.7	0.3	0.2
8.2 Lesen menghasilkan semula dan mendedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	0.4	0.1	0.1	0.2	0.2	0.1
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	14.4	15.9	11.3	9.4	9.2	11.1
9.1 Telekomunikasi/ Telecommunications	3.9	4.3	2.7	1.8	1.5	1.3
9.2 Komputer/ Computer	9.5	10.4	7.7	6.8	5.2	5.7
9.3 Maklumat/ Information	1.1	1.2	0.9	0.9	2.5	4.1
10. Perkhidmatan perniagaan lain/ Other business services	29.3	30.7	22.4	18.9	17.7	17.9
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	2.7	3.1	2.7	2.1	1.9	1.4
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	13.8	13.7	10.7	9.5	8.6	9.1
10.2.1 Guaman/ Legal	0.5	0.6	0.4	0.3	0.3	0.3
10.2.2 Perakaunan/ Accounting	1.1	1.4	1.6	1.7	1.4	1.3
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	12.2	11.7	8.8	7.6	6.9	7.4
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	12.9	13.9	8.9	7.3	7.2	7.4
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	5.8	5.9	4.3	3.2	3.2	3.5
10.3.2 Pajakan operasi/ Operating leasing	0.7	0.5	0.4	0.4	0.4	0.5
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	6.4	7.4	4.3	3.6	3.5	3.4
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	2.7	3.3	2.4	1.9	1.8	1.6
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	0.2	0.3	0.3	0.3	0.3	0.2
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	2.5	3.0	2.1	1.6	1.5	1.4
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	0.4	0.4	0.3	0.2	0.1	0.1

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Jadual/ Table 3 Import Perkhidmatan mengikut Komponen
Imports of Services by Components

		RM Juta/ Million				
Komponen/ Component	2020	2021	2022	2023	2024	2025 ^r
JUMLAH IMPORT/ TOTAL IMPORTS	140,128	153,716	199,596	238,973	253,109	272,631
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	819	2,274	3,869	4,641	5,057	6,588
2. Perkhidmatan penyelenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	1,815	2,253	3,222	4,574	8,020	9,275
3. Pengangkutan/ Transport	41,213	48,337	60,763	62,192	64,634	66,867
3.1 Pengangkutan laut/ Sea transport	25,794	31,303	33,698	31,667	31,569	27,927
3.1.1 Muatan/ Freight	25,662	31,181	33,553	31,152	31,041	27,305
3.1.2 Penumpang dan lain-lain/ Passenger and others	132	122	145	515	528	622
3.2 Pengangkutan udara/ Air transport	10,817	11,535	19,347	23,495	25,089	31,067
3.2.1 Muatan/ Freight	8,828	10,744	14,805	15,387	15,628	20,959
3.2.2 Penumpang dan lain-lain/ Passenger and others	1,989	790	4,541	8,108	9,461	10,109
3.3 Pengangkutan lain/ Other transport	4,602	5,499	7,718	7,030	7,976	7,873
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	726	715	1,037	910	832	824
3.3.2 Lain-lain/ Others	3,875	4,784	6,681	6,120	7,144	7,049
4. Perjalanan/ Travel	20,071	15,180	29,884	50,758	57,261	62,202
4.1 Perniagaan/ Business	4,598	3,099	3,346	5,864	7,182	8,332
4.2 Peribadi/ Personal	15,473	12,081	26,537	44,893	50,079	53,870
4.2.1 Berkaitan kesihatan/ Health-related	93	100	222	395	259	167
4.2.2 Berkaitan pendidikan/ Education-related	2,960	2,566	3,154	3,501	3,317	4,059
4.2.3 Lain-lain/ Others	12,419	9,414	23,162	40,997	46,503	49,644
5. Pembinaan/ Construction	3,823	4,420	4,774	7,901	6,840	6,696
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	9,374	10,407	12,101	11,891	12,835	12,689
7. Perkhidmatan kewangan/ Financial services	2,541	2,505	2,592	2,822	2,726	2,600
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	10,032	10,700	11,783	12,472	9,753	11,417
8.1 Penggunaan harta intelek/ Usage of intellectual properties	7,773	8,874	10,163	10,208	7,533	8,775
8.2 Lesen menghasilkan semula dan mengedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	2,259	1,827	1,620	2,265	2,220	2,642
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	16,742	17,755	18,267	22,862	25,580	28,700
9.1 Telekomunikasi/ Telecommunications	5,679	6,309	6,211	7,514	6,989	8,647
9.2 Komputer/ Computer	9,466	9,923	9,885	12,791	12,304	14,045
9.3 Maklumat/ Information	1,597	1,523	2,170	2,558	6,286	6,008
10. Perkhidmatan perniagaan lain/ Other business services	29,764	35,226	47,493	53,725	54,768	59,597
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	2,370	5,609	11,872	13,194	14,921	16,081
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	11,470	12,385	13,498	15,157	14,995	16,934
10.2.1 Guaman/ Legal	700	696	753	679	617	675
10.2.2 Perakaunan/ Accounting	719	754	1,103	1,266	1,129	1,411
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	10,051	10,934	11,641	13,212	13,189	14,848
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	15,924	17,232	22,124	25,374	24,851	26,582
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	6,331	7,227	9,118	10,312	10,995	11,221
10.3.2 Pajakan operasi/ Operating leasing	2,117	2,021	2,621	3,769	2,217	2,056
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	7,475	7,985	10,385	11,293	11,639	13,304
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	2,988	3,436	3,818	4,046	4,644	4,921
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	237	311	328	412	674	688
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	2,751	3,124	3,489	3,634	3,970	4,233
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	945	1,222	1,031	1,088	992	1,079

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Jadual/ Table 4 Peratus Sumbangan Import Perkhidmatan mengikut Komponen
Percentage Share of Imports of Services by Components

Komponen/ Component	Sumbangan/ share (%)					
	2020	2021	2022	2023	2024	2025 ^r
JUMLAH IMPORT/ TOTAL IMPORTS	100.0	100.0	100.0	100.0	100.0	100.0
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	0.6	1.5	1.9	1.9	2.0	2.4
2. Perkhidmatan penyelenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	1.3	1.5	1.6	1.9	3.2	3.4
3. Pengangkutan/ Transport	29.4	31.4	30.4	26.0	25.5	24.5
3.1 Pengangkutan laut/ Sea transport	18.4	20.4	16.9	13.3	12.5	10.2
3.1.1 Muatan/ Freight	18.3	20.3	16.8	13.0	12.3	10.0
3.1.2 Penumpang dan lain-lain/ Passenger and others	0.1	0.1	0.1	0.2	0.2	0.2
3.2 Pengangkutan udara/ Air transport	7.7	7.5	9.7	9.8	9.9	11.4
3.2.1 Muatan/ Freight	6.3	7.0	7.4	6.4	6.2	7.7
3.2.2 Penumpang dan lain-lain/ Passenger and others	1.4	0.5	2.3	3.4	3.7	3.7
3.3 Pengangkutan lain/ Other transport	3.3	3.6	3.9	2.9	3.2	2.9
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	0.5	0.5	0.5	0.4	0.3	0.3
3.3.2 Lain-lain/ Others	2.8	3.1	3.3	2.6	2.8	2.6
4. Perjalanan/ Travel	14.3	9.9	15.0	21.2	22.6	22.8
4.1 Perniagaan/ Business	3.3	2.0	1.7	2.5	2.8	3.1
4.2 Peribadi/ Personal	11.0	7.9	13.3	18.8	19.8	19.8
4.2.1 Berkaitan kesihatan/ Health-related	0.1	0.1	0.1	0.2	0.1	0.1
4.2.2 Berkaitan pendidikan/ Education-related	2.1	1.7	1.6	1.5	1.3	1.5
4.2.3 Lain-lain/ Others	8.9	6.1	11.6	17.2	18.4	18.2
5. Pembinaan/ Construction	2.7	2.9	2.4	3.3	2.7	2.5
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	6.7	6.8	6.1	5.0	5.1	4.7
7. Perkhidmatan kewangan/ Financial services	1.8	1.6	1.3	1.2	1.1	1.0
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	7.2	7.0	5.9	5.2	3.9	4.2
8.1 Penggunaan harta intelek/ Usage of intellectual properties	5.5	5.8	5.1	4.3	3.0	3.2
8.2 Lesen menghasilkan semula dan mengedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	1.6	1.2	0.8	0.9	0.9	1.0
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	11.9	11.6	9.2	9.6	10.1	10.5
9.1 Telekomunikasi/ Telecommunications	4.1	4.1	3.1	3.1	2.8	3.2
9.2 Komputer/ Computer	6.8	6.5	5.0	5.4	4.9	5.2
9.3 Maklumat/ Information	1.1	1.0	1.1	1.1	2.5	2.2
10. Perkhidmatan perniagaan lain/ Other business services	21.2	22.9	23.8	22.5	21.6	21.9
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	1.7	3.6	5.9	5.5	5.9	5.9
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	8.2	8.1	6.8	6.3	5.9	6.2
10.2.1 Guaman/ Legal	0.5	0.5	0.4	0.3	0.2	0.2
10.2.2 Perakaunan/ Accounting	0.5	0.5	0.6	0.5	0.4	0.5
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	7.2	7.1	5.8	5.5	5.2	5.4
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	11.4	11.2	11.1	10.6	9.8	9.8
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	4.5	4.7	4.6	4.3	4.3	4.1
10.3.2 Pajakan operasi/ Operating leasing	1.5	1.3	1.3	1.6	0.9	0.8
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	5.3	5.2	5.2	4.7	4.6	4.9
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	2.1	2.2	1.9	1.7	1.8	1.8
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	0.2	0.2	0.2	0.2	0.3	0.3
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	2.0	2.0	1.7	1.5	1.6	1.6
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	0.7	0.8	0.5	0.5	0.4	0.4

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Jadual/ Table 5

Imbangan Perdagangan Perkhidmatan mengikut Komponen
Balance of Trade in Services by Components

RM Juta/ Million

Komponen/ Component	2020	2021	2022	2023	2024	2025 ^r
JUMLAH BERSIH/ TOTAL NET	-47,161	-65,661	-58,204	-43,993	-12,611	5,281
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	11,922	13,426	15,867	13,296	16,441	16,056
2. Perkhidmatan penyelenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	30	-514	-762	-1,209	-223	548
3. Pengangkutan/ Transport	-27,427	-31,863	-34,194	-32,005	-29,868	-29,175
3.1 Pengangkutan laut/ Sea transport	-18,008	-22,015	-24,441	-22,639	-21,684	-17,582
3.1.1 Muatan/ Freight	-23,035	-27,737	-29,747	-28,116	-28,019	-24,375
3.1.2 Penumpang dan lain-lain/ Passenger and others	5,026	5,722	5,306	5,477	6,335	6,794
3.2 Pengangkutan udara/ Air transport	-7,315	-8,647	-8,849	-7,048	-5,582	-9,309
3.2.1 Muatan/ Freight	-7,317	-8,070	-11,853	-12,961	-12,347	-17,340
3.2.2 Penumpang dan lain-lain/ Passenger and others	2	-577	3,004	5,913	6,765	8,031
3.3 Pengangkutan lain/ Other transport	-2,104	-1,202	-904	-2,318	-2,602	-2,284
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	170	799	914	705	687	1,069
3.3.2 Lain-lain/ Others	-2,274	-2,001	-1,818	-3,023	-3,289	-3,353
4. Perjalanan/ Travel	-7,569	-14,857	-1,188	17,279	38,119	48,448
4.1 Perniagaan/ Business	-3,095	-3,074	-664	-2,189	56	3,269
4.2 Peribadi/ Personal	-4,473	-11,784	-525	19,469	38,063	45,179
4.2.1 Berkaitan kesihatan/ Health-related	159	-31	978	1,274	1,865	2,585
4.2.2 Berkaitan pendidikan/ Education-related	-2,606	-2,467	-1,971	-1,745	-1,087	-1,158
4.2.3 Lain-lain/ Others	-2,026	-9,286	469	19,940	37,285	43,752
5. Pembinaan/ Construction	-582	-500	1,289	1,191	-2,034	-2,192
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	-7,628	-8,383	-9,421	-9,393	-10,045	-9,361
7. Perkhidmatan kewangan/ Financial services	121	-88	-72	-107	118	136
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	-9,055	-9,488	-10,540	-10,630	-8,507	-10,404
8.1 Penggunaan harta intelek/ Usage of intellectual properties	-7,174	-7,776	-9,069	-8,852	-6,744	-8,082
8.2 Lesen menghasilkan semula dan mengedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	-1,882	-1,712	-1,472	-1,777	-1,764	-2,322
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	-3,391	-3,795	-2,221	-4,483	-3,378	2,270
9.1 Telekomunikasi/ Telecommunications	-2,097	-2,560	-2,385	-4,064	-3,391	-4,939
9.2 Komputer/ Computer	-676	-725	1,027	408	183	1,687
9.3 Maklumat/ Information	-619	-510	-863	-827	-170	5,522
10. Perkhidmatan perniagaan lain/ Other business services	-2,496	-8,185	-15,875	-16,908	-12,260	-9,972
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	153	-2,836	-8,070	-9,134	-10,336	-12,119
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	1,328	-334	1,684	3,455	5,672	8,260
10.2.1 Guaman/ Legal	-268	-197	-224	-103	45	167
10.2.2 Perakaunan/ Accounting	262	519	1,132	2,037	2,334	2,257
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	1,334	-656	776	1,521	3,352	5,836
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	-3,977	-5,014	-9,490	-11,229	-7,597	-6,113
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	-939	-2,027	-3,065	-3,998	-3,280	-1,605
10.3.2 Pajakan operasi/ Operating leasing	-1,483	-1,553	-2,069	-3,043	-1,158	-620
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	-1,555	-1,434	-4,356	-4,188	-3,159	-3,887
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	-471	-511	-411	-289	-329	-351
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	-28	-34	67	260	126	-73
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	-444	-477	-478	-550	-455	-278
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	-614	-904	-675	-736	-644	-723

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Jadual/ Table 6

Ekspor Perkhidmatan mengikut Negara Rakan Dagang Utama
Exports of Services by Major Trading Partner Countries

RM Juta/ Million

	2020	2021	2022	2023	2024	2025 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	92,967	88,054	141,392	194,980	240,498	277,912
ASIA	47,784	42,352	78,806	121,360	158,119	185,589
Singapore	19,085	19,120	37,510	45,831	61,584	76,254
China	4,406	3,054	4,968	16,607	21,761	27,755
Hong Kong	5,145	5,798	8,980	8,675	12,160	17,159
Indonesia	3,644	1,816	6,270	13,728	15,529	16,613
India	2,029	1,276	2,997	6,126	10,000	8,289
Japan	3,073	2,685	3,726	5,125	6,224	7,047
Thailand	2,310	2,281	3,667	4,860	6,177	6,368
Republic of Korea	1,654	1,115	1,984	4,672	6,228	5,597
Brunei Darussalam	895	641	1,453	2,785	4,124	4,317
Taiwan	847	1,051	1,059	2,813	3,200	4,023
Philippines	716	545	1,079	1,989	2,320	2,548
Viet Nam	997	758	1,225	1,975	2,260	1,993
United Arab Emirates	660	652	982	1,081	1,470	1,496
Saudi Arabia	646	264	400	817	1,145	1,139
Pakistan	115	79	252	607	560	667
Bangladesh	64	104	359	1,065	467	571
Turkiye	91	67	153	221	315	414
Sri Lanka	102	95	201	249	232	322
Qatar	191	288	168	121	162	318
Cambodia	194	211	284	401	257	288
Myanmar	161	48	213	150	178	271
Oman	42	37	57	218	265	271
Kuwait	30	27	59	201	226	163
Nepal	52	16	201	240	166	158
Iran	54	4	20	163	187	137
Iraq	31	5	22	21	60	65
Lao, People's Dem. Rep	101	36	39	119	20	64
Other Asia	448	278	479	498	839	1,281
ASEAN	28,104	25,456	51,740	71,839	92,450	108,716
AMERICAS	25,894	27,934	37,766	37,463	42,330	46,376
United States of America	24,876	27,263	36,786	36,016	39,263	42,865
Canada	281	262	501	858	2,265	2,329
Other Americas	737	410	480	589	802	1,182
EUROPE	15,878	15,763	19,345	26,026	29,336	34,211
United Kingdom	5,904	6,145	7,431	10,489	11,023	11,693
Netherlands	1,456	1,529	2,185	3,136	3,524	4,843
Germany	2,632	2,761	2,877	3,208	3,720	4,474
France	737	715	1,261	1,761	2,048	2,900
Ireland	749	933	1,168	1,476	1,953	2,112
Switzerland	799	797	1,146	1,275	1,106	1,772
Belgium	583	452	589	715	877	877
Italy	150	142	159	385	472	573
Sweden	209	207	357	492	481	569
Russian Federation	161	75	100	525	506	530
Norway	184	251	259	311	618	508
Austria	649	759	317	187	193	241
Poland	53	22	54	54	144	231
Other Europe	1,612	976	1,442	2,013	2,672	2,888
EUROPEAN UNION-27	8,720	8,392	10,279	13,268	15,732	19,488
OCEANIA	2,457	1,492	4,551	7,453	8,279	8,480
Australia	2,121	1,224	4,031	6,661	7,426	7,460
New Zealand	166	145	393	618	668	694
Other Oceania	170	123	127	174	185	326
AFRICA	807	464	665	796	1,110	1,093
Mauritius	172	108	181	147	236	229
Egypt	189	73	76	95	162	169
South Africa	79	57	95	125	125	136
Other Africa	367	225	313	429	588	559
LAIN-LAIN/ OTHERS	146	49	258	1,882	1,324	2,163

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 7

Peratus Sumbangan Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama
Percentage Share of Exports of Services by Major Trading Partner Countries

	Sumbangan/ share (%)					
	2020	2021	2022	2023	2024	2025 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	100.0	100.0	100.0	100.0	100.0	100.0
ASIA	51.4	48.1	55.7	62.2	65.7	66.8
Singapore	20.5	21.7	26.5	23.5	25.6	27.4
China	4.7	3.5	3.5	8.5	9.0	10.0
Hong Kong	5.5	6.6	6.4	4.4	5.1	6.2
Indonesia	3.9	2.1	4.4	7.0	6.5	6.0
India	2.2	1.4	2.1	3.1	4.2	3.0
Japan	3.3	3.0	2.6	2.6	2.6	2.5
Thailand	2.5	2.6	2.6	2.5	2.6	2.3
Republic of Korea	1.8	1.3	1.4	2.4	2.6	2.0
Brunei Darussalam	1.0	0.7	1.0	1.4	1.7	1.6
Taiwan	0.9	1.2	0.7	1.4	1.3	1.4
Philippines	0.8	0.6	0.8	1.0	1.0	0.9
Viet Nam	1.1	0.9	0.9	1.0	0.9	0.7
United Arab Emirates	0.7	0.7	0.7	0.6	0.6	0.5
Saudi Arabia	0.7	0.3	0.3	0.4	0.5	0.4
Pakistan	0.1	0.1	0.2	0.3	0.2	0.2
Bangladesh	0.1	0.1	0.3	0.5	0.2	0.2
Turkiye	0.1	0.1	0.1	0.1	0.1	0.1
Sri Lanka	0.1	0.1	0.1	0.1	0.1	0.1
Qatar	0.2	0.3	0.1	0.1	0.1	0.1
Cambodia	0.2	0.2	0.2	0.2	0.1	0.1
Myanmar	0.2	0.1	0.2	0.1	0.1	0.1
Oman	0.0	0.0	0.0	0.1	0.1	0.1
Kuwait	0.0	0.0	0.0	0.1	0.1	0.1
Nepal	0.1	0.0	0.1	0.1	0.1	0.1
Iran	0.1	0.0	0.0	0.1	0.1	0.0
Iraq	0.0	0.0	0.0	0.0	0.0	0.0
Lao, People's Dem. Rep	0.1	0.0	0.0	0.1	0.0	0.0
Other Asia	0.5	0.3	0.3	0.3	0.3	0.5
ASEAN	30.2	28.9	36.6	36.8	38.4	39.1
AMERICAS	27.9	31.7	26.7	19.2	17.6	16.7
United States of America	26.8	31.0	26.0	18.5	16.3	15.4
Canada	0.3	0.3	0.4	0.4	0.9	0.8
Other Americas	0.8	0.5	0.3	0.3	0.3	0.4
EUROPE	17.1	17.9	13.7	13.3	12.2	12.3
United Kingdom	6.4	7.0	5.3	5.4	4.6	4.2
Netherlands	1.6	1.7	1.5	1.6	1.5	1.7
Germany	2.8	3.1	2.0	1.6	1.5	1.6
France	0.8	0.8	0.9	0.9	0.9	1.0
Ireland	0.8	1.1	0.8	0.8	0.8	0.8
Switzerland	0.9	0.9	0.8	0.7	0.5	0.6
Belgium	0.6	0.5	0.4	0.4	0.4	0.3
Italy	0.2	0.2	0.1	0.2	0.2	0.2
Sweden	0.2	0.2	0.3	0.3	0.2	0.2
Russian Federation	0.2	0.1	0.1	0.3	0.2	0.2
Norway	0.2	0.3	0.2	0.2	0.3	0.2
Austria	0.7	0.9	0.2	0.1	0.1	0.1
Poland	0.1	0.0	0.0	0.0	0.1	0.1
Other Europe	1.7	1.1	1.0	1.0	1.1	1.0
EUROPEAN UNION-27	9.4	9.5	7.3	6.8	6.5	7.0
OCEANIA	2.6	1.7	3.2	3.8	3.4	3.1
Australia	2.3	1.4	2.9	3.4	3.1	2.7
New Zealand	0.2	0.2	0.3	0.3	0.3	0.2
Other Oceania	0.2	0.1	0.1	0.1	0.1	0.1
AFRICA	0.9	0.5	0.5	0.4	0.5	0.4
Mauritius	0.2	0.1	0.1	0.1	0.1	0.1
Egypt	0.2	0.1	0.1	0.0	0.1	0.1
South Africa	0.1	0.1	0.1	0.1	0.1	0.0
Other Africa	0.4	0.3	0.2	0.2	0.2	0.2
LAIN-LAIN/ OTHERS	0.2	0.1	0.2	1.0	0.6	0.8

r. Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 8

Import Perkhidmatan mengikut Negara Rakan Dagang Utama
Imports of Services by Major Trading Partner Countries

RM Juta/ Million

	2020	2021	2022	2023	2024	2025 ^r
JUMLAH IMPORT/ TOTAL IMPORTS	140,128	153,716	199,596	238,973	253,109	272,631
ASIA	78,071	80,759	98,443	138,531	129,277	142,618
Singapore	23,406	23,758	33,684	51,060	46,527	51,074
China	12,862	14,002	10,934	11,652	15,157	17,173
Hong Kong	6,269	6,225	11,871	11,923	13,252	14,614
Indonesia	4,080	4,354	3,354	7,281	4,666	4,879
India	3,094	2,955	3,253	3,595	3,416	3,682
Japan	7,509	7,401	6,354	9,937	9,666	9,911
Thailand	4,967	4,354	4,375	8,857	7,778	10,389
Republic of Korea	3,631	4,580	6,432	8,418	6,485	6,637
Brunei Darussalam	226	277	329	419	427	379
Taiwan	3,670	4,800	6,468	6,465	5,445	6,071
Philippines	1,013	1,072	1,060	2,620	1,587	1,784
Viet Nam	1,955	2,193	3,027	4,511	3,827	3,528
United Arab Emirates	1,296	1,448	2,458	4,468	4,111	5,127
Saudi Arabia	1,499	832	2,376	4,420	3,715	3,593
Pakistan	229	371	236	191	197	169
Bangladesh	564	367	375	487	507	459
Turkiye	238	256	264	404	357	396
Sri Lanka	100	95	114	146	182	187
Qatar	123	87	442	395	580	913
Cambodia	102	116	188	98	141	411
Myanmar	141	107	88	66	65	82
Oman	157	175	112	115	80	96
Kuwait	65	118	80	82	82	59
Nepal	242	119	143	180	137	116
Iran	17	20	7	8	8	8
Iraq	71	97	18	16	16	34
Lao, People's Dem. Rep	26	48	20	78	114	106
Other Asia	521	531	380	640	753	742
ASEAN	35,914	36,280	46,125	74,988	65,134	72,633
AMERICAS	33,721	40,069	64,393	57,638	78,405	83,108
United States of America	31,507	36,346	62,777	56,277	76,627	81,156
Canada	570	486	570	599	762	865
Other Americas	1,644	3,237	1,045	763	1,016	1,087
EUROPE	23,429	27,946	32,396	37,877	40,420	41,615
United Kingdom	8,558	10,921	11,228	13,402	14,889	15,210
Netherlands	2,373	3,062	4,298	5,845	5,278	5,663
Germany	3,062	2,637	3,098	4,035	4,111	4,449
France	1,873	1,915	2,961	2,582	3,222	2,679
Ireland	1,391	2,417	1,609	2,280	2,638	3,683
Switzerland	1,837	1,834	2,364	1,636	1,731	1,798
Belgium	609	586	569	801	769	805
Italy	687	652	658	701	601	608
Sweden	408	747	678	356	687	264
Russian Federation	281	318	136	124	79	71
Norway	500	677	534	844	1,256	511
Austria	184	254	473	791	859	959
Poland	103	108	148	152	136	153
Other Europe	1,565	1,817	3,641	4,327	4,164	4,762
EUROPEAN UNION-27	12,081	14,028	18,000	21,697	22,304	23,829
OCEANIA	3,688	3,578	3,151	3,628	3,694	4,042
Australia	3,226	2,948	2,611	3,183	3,151	3,540
New Zealand	349	295	274	330	349	351
Other Oceania	113	334	266	115	193	150
AFRICA	1,043	1,235	989	923	958	926
Mauritius	212	195	490	331	309	233
Egypt	98	121	93	124	137	147
South Africa	158	207	135	178	177	175
Other Africa	575	713	270	290	336	371
LAIN-LAIN/ OTHERS	176	128	224	376	355	323

r. Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 9

Peratus Sumbangan Import Perkhidmatan mengikut Negara Rakan Dagang Utama
Percentage Share of Imports of Services by Major Trading Partner Countries

		Sumbangan/ share (%)				
		2020	2021	2022	2023	2025 ^r
		100.0	100.0	100.0	100.0	100.0
ASIA		55.7	52.5	49.3	58.0	52.3
	Singapore	16.7	15.5	16.9	21.4	18.7
	China	9.2	9.1	5.5	4.9	6.3
	Hong Kong	4.5	4.0	5.9	5.0	5.4
	Indonesia	2.9	2.8	1.7	3.0	1.8
	India	2.2	1.9	1.6	1.5	1.4
	Japan	5.4	4.8	3.2	4.2	3.6
	Thailand	3.5	2.8	2.2	3.7	3.8
	Republic of Korea	2.6	3.0	3.2	3.5	2.4
	Brunei Darussalam	0.2	0.2	0.2	0.2	0.1
	Taiwan	2.6	3.1	3.2	2.7	2.2
	Philippines	0.7	0.7	0.5	1.1	0.7
	Viet Nam	1.4	1.4	1.5	1.9	1.3
	United Arab Emirates	0.9	0.9	1.2	1.9	1.9
	Saudi Arabia	1.1	0.5	1.2	1.8	1.3
	Pakistan	0.2	0.2	0.1	0.1	0.1
	Bangladesh	0.4	0.2	0.2	0.2	0.2
	Turkiye	0.2	0.2	0.1	0.2	0.1
	Sri Lanka	0.1	0.1	0.1	0.1	0.1
	Qatar	0.1	0.1	0.2	0.2	0.3
	Cambodia	0.1	0.1	0.1	0.0	0.2
	Myanmar	0.1	0.1	0.0	0.0	0.0
	Oman	0.1	0.1	0.1	0.0	0.0
	Kuwait	0.0	0.1	0.0	0.0	0.0
	Nepal	0.2	0.1	0.1	0.1	0.0
	Iran	0.0	0.0	0.0	0.0	0.0
	Iraq	0.1	0.1	0.0	0.0	0.0
	Lao, People's Dem. Rep	0.0	0.0	0.0	0.0	0.0
	Other Asia	0.4	0.3	0.2	0.3	0.3
ASEAN		25.6	23.6	23.1	31.4	26.6
AMERICAS		24.1	26.1	32.3	24.1	30.5
	United States of America	22.5	23.6	31.5	23.5	29.8
	Canada	0.4	0.3	0.3	0.3	0.3
	Other Americas	1.2	2.1	0.5	0.3	0.4
EUROPE		16.7	18.2	16.2	15.8	15.3
	United Kingdom	6.1	7.1	5.6	5.6	5.6
	Netherlands	1.7	2.0	2.2	2.4	2.1
	Germany	2.2	1.7	1.6	1.7	1.6
	France	1.3	1.2	1.5	1.1	1.0
	Ireland	1.0	1.6	0.8	1.0	1.4
	Switzerland	1.3	1.2	1.2	0.7	0.7
	Belgium	0.4	0.4	0.3	0.3	0.3
	Italy	0.5	0.4	0.3	0.3	0.2
	Sweden	0.3	0.5	0.3	0.1	0.1
	Russian Federation	0.2	0.2	0.1	0.1	0.0
	Norway	0.4	0.4	0.3	0.4	0.2
	Austria	0.1	0.2	0.2	0.3	0.4
	Poland	0.1	0.1	0.1	0.1	0.1
	Other Europe	1.1	1.2	1.8	1.8	1.7
EUROPEAN UNION-27		8.6	9.1	9.0	9.1	8.7
OCEANIA		2.6	2.3	1.6	1.5	1.5
	Australia	2.3	1.9	1.3	1.3	1.3
	New Zealand	0.2	0.2	0.1	0.1	0.1
	Other Oceania	0.1	0.2	0.1	0.0	0.1
AFRICA		0.7	0.8	0.5	0.4	0.3
	Mauritius	0.2	0.1	0.2	0.1	0.1
	Egypt	0.1	0.1	0.0	0.1	0.1
	South Africa	0.1	0.1	0.1	0.1	0.1
	Other Africa	0.4	0.5	0.1	0.1	0.1
LAIN-LAIN/ OTHERS		0.1	0.1	0.1	0.2	0.1

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 10

Imbangan Perdagangan Perkhidmatan mengikut Negara Utama
/Balance of Trade in Services by Major Countries

RM Juta/ Million

	2020	2021	2022	2023	2024	2025 ^r
	-47,161	-65,661	-58,204	-43,993	-12,611	5,281
ASIA	-30,287	-38,407	-19,637	-17,172	28,842	42,971
Singapore	-4,320	-4,639	3,826	-5,229	15,057	25,180
China	-8,456	-10,948	-5,966	4,955	6,604	10,582
Hong Kong	-1,124	-428	-2,891	-3,248	-1,092	2,545
Indonesia	-436	-2,538	2,915	6,448	10,863	11,735
India	-1,065	-1,679	-256	2,531	6,585	4,607
Japan	-4,436	-4,716	-2,628	-4,811	-3,443	-2,864
Thailand	-2,658	-2,073	-708	-3,997	-1,600	-4,021
Republic of Korea	-1,977	-3,466	-4,449	-3,746	-256	-1,041
Brunei Darussalam	669	364	1,124	2,367	3,696	3,938
Taiwan	-2,823	-3,748	-5,409	-3,653	-2,245	-2,048
Philippines	-297	-526	19	-631	734	764
Viet Nam	-958	-1,435	-1,802	-2,535	-1,566	-1,535
United Arab Emirates	-636	-796	-1,476	-3,387	-2,641	-3,630
Saudi Arabia	-853	-568	-1,976	-3,604	-2,570	-2,454
Pakistan	-114	-293	17	417	362	498
Bangladesh	-500	-263	-16	579	-40	112
Turkiye	-147	-189	-111	-184	-42	18
Sri Lanka	2	-1	87	103	50	136
Qatar	68	201	-274	-274	-418	-596
Cambodia	93	95	95	303	116	-123
Myanmar	20	-59	126	84	113	189
Oman	-115	-137	-55	103	185	175
Kuwait	-35	-91	-21	119	144	104
Nepal	-189	-103	58	60	29	42
Iran	37	-16	12	155	179	130
Iraq	-41	-92	4	5	44	31
Lao, People's Dem. Rep	76	-13	20	41	-93	-42
Other Asia	-73	-252	99	-142	86	539
ASEAN	-7,810	-10,825	5,615	-3,149	27,316	36,084
AMERICAS	-7,827	-12,135	-26,627	-20,175	-36,076	-36,732
United States of America	-6,631	-9,083	-25,992	-20,260	-37,365	-38,291
Canada	-289	-225	-70	259	1,503	1,464
Other Americas	-907	-2,827	-566	-173	-214	95
EUROPE	-7,551	-12,183	-13,052	-11,850	-11,084	-7,404
United Kingdom	-2,654	-4,777	-3,797	-2,913	-3,866	-3,518
Netherlands	-917	-1,532	-2,113	-2,709	-1,754	-820
Germany	-429	124	-221	-826	-391	26
France	-1,135	-1,201	-1,700	-822	-1,174	222
Ireland	-642	-1,484	-442	-804	-685	-1,571
Switzerland	-1,037	-1,037	-1,219	-361	-625	-26
Belgium	-26	-134	20	-87	108	72
Italy	-537	-510	-499	-316	-129	-35
Sweden	-199	-540	-322	136	-206	305
Russian Federation	-120	-243	-36	401	427	459
Norway	-316	-426	-275	-533	-638	-3
Austria	465	504	-156	-605	-667	-718
Poland	-51	-87	-94	-98	8	78
Other Europe	47	-841	-2,199	-2,314	-1,492	-1,874
EUROPEAN UNION-27	-3,361	-5,636	-7,720	-8,429	-6,572	-4,341
OCEANIA	-1,231	-2,086	1,400	3,825	4,586	4,439
Australia	-1,104	-1,723	1,420	3,478	4,274	3,920
New Zealand	-184	-150	119	288	319	343
Other Oceania	57	-212	-139	60	-7	175
AFRICA	-236	-771	-323	-127	152	167
Mauritius	-40	-86	-309	-184	-73	-4
Egypt	91	-48	-17	-29	25	22
South Africa	-79	-150	-40	-54	-52	-39
Other Africa	-208	-487	43	140	252	188
LAIN-LAIN/ OTHERS	-30	-79	35	1,506	969	1,840

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 11

Eksport dan Import Perkhidmatan mengikut Negara Pertubuhan Kerjasama Islam (OIC)
Exports and Imports of Services by Organisation of Islamic Cooperation (OIC) Countries

RM Juta/ Million

	2020	2021	2022	2023	2024	2025 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	92,967	88,054	141,392	194,980	240,498	277,912
OIC	7,191	4,359	10,838	21,688	25,579	27,539
Indonesia	3,644	1,816	6,270	13,728	15,529	16,613
Brunei Darussalam	895	641	1,453	2,785	4,124	4,317
United Arab Emirates	660	652	982	1,081	1,470	1,496
Saudi Arabia	646	264	400	817	1,145	1,139
Pakistan	115	79	252	607	560	667
Bangladesh	64	104	359	1,065	467	571
Turkiye	91	67	153	221	315	414
Qatar	191	288	168	121	162	318
Oman	42	37	57	218	265	271
Kazakhstan	36	11	18	29	146	238
Maldives	90	24	122	104	150	177
Egypt	189	73	76	95	162	169
Kuwait	30	27	59	201	226	163
Iran	54	4	20	163	187	137
Bahrain	51	59	150	119	135	122
Jordan	13	10	19	26	49	80
Iraq	31	5	22	21	60	65
Nigeria	24	24	17	49	49	64
Yemen	26	5	9	22	32	63
Uzbekistan	2	33	22	17	38	61
Turkmenistan	18	4	24	9	4	22
Sudan	6	10	10	13	13	22
Azerbaijan	42	43	3	4	19	13
Other OIC	229	79	173	174	271	336
Non-OIC Countries	85,775	83,695	130,554	173,292	214,919	250,373
JUMLAH IMPORT/ TOTAL IMPORTS	140,128	153,716	199,596	238,973	253,109	272,631
OIC	9,452	9,578	10,564	19,058	15,691	17,087
Indonesia	4,080	4,354	3,354	7,281	4,666	4,879
Brunei Darussalam	226	277	329	419	427	379
United Arab Emirates	1,296	1,448	2,458	4,468	4,111	5,127
Saudi Arabia	1,499	832	2,376	4,420	3,715	3,593
Pakistan	229	371	236	191	197	169
Bangladesh	564	367	375	487	507	459
Turkiye	238	256	264	404	357	396
Qatar	123	87	442	395	580	913
Oman	157	175	112	115	80	96
Kazakhstan	71	97	18	16	41	40
Maldives	65	118	80	82	33	49
Egypt	98	121	93	124	137	147
Kuwait	65	118	80	82	82	59
Iran	17	20	7	8	8	8
Bahrain	17	20	7	8	31	38
Jordan	38	47	39	59	90	98
Iraq	71	97	18	16	16	34
Nigeria	56	106	37	36	48	50
Yemen	15	26	17	34	19	16
Uzbekistan	28	15	12	16	41	39
Turkmenistan	19	7	11	6	252	232
Sudan	75	160	31	193	13	35
Azerbaijan	3	24	8	19	19	31
Other OIC	400	435	159	180	221	201
Non-OIC Countries	130,675	144,138	189,032	219,915	237,418	255,544

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 12

Peratus Sumbangan Eksport dan Import Perkhidmatan mengikut Negara Pertubuhan Kerjasama Islam (OIC)
Percentage Share of Exports and Imports of Services by Organisation of Islamic Cooperation (OIC) Countries

		Sumbangan/ share (%)					
		2020	2021	2022	2023	2024	2025 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS		100.0	100.0	100.0	100.0	100.0	100.0
OIC		7.7	5.0	7.7	11.1	10.6	9.9
	Indonesia	3.9	2.1	4.4	7.0	6.5	6.0
	Brunei Darussalam	1.0	0.7	1.0	1.4	1.7	1.6
	United Arab Emirates	0.7	0.7	0.7	0.6	0.6	0.5
	Saudi Arabia	0.7	0.3	0.3	0.4	0.5	0.4
	Pakistan	0.1	0.1	0.2	0.3	0.2	0.2
	Bangladesh	0.1	0.1	0.3	0.5	0.2	0.2
	Turkiye	0.1	0.1	0.1	0.1	0.1	0.1
	Qatar	0.2	0.3	0.1	0.1	0.1	0.1
	Oman	0.0	0.0	0.0	0.1	0.1	0.1
	Kazakhstan	0.0	0.0	0.0	0.0	0.1	0.1
	Maldives	0.1	0.0	0.1	0.1	0.1	0.1
	Egypt	0.2	0.1	0.1	0.0	0.1	0.1
	Kuwait	0.0	0.0	0.0	0.1	0.1	0.1
	Iran	0.1	0.0	0.0	0.1	0.1	0.0
	Bahrain	0.1	0.1	0.1	0.1	0.1	0.0
	Jordan	0.0	0.0	0.0	0.0	0.0	0.0
	Iraq	0.0	0.0	0.0	0.0	0.0	0.0
	Nigeria	0.0	0.0	0.0	0.0	0.0	0.0
	Yemen	0.0	0.0	0.0	0.0	0.0	0.0
	Uzbekistan	0.0	0.0	0.0	0.0	0.0	0.0
	Turkmenistan	0.0	0.0	0.0	0.0	0.0	0.0
	Sudan	0.0	0.0	0.0	0.0	0.0	0.0
	Azerbaijan	0.0	0.0	0.0	0.0	0.0	0.0
	Other OIC	0.2	0.1	0.1	0.1	0.1	0.1
Non-OIC Countries		92.3	95.0	92.3	88.9	89.4	90.1
JUMLAH IMPORT/ TOTAL IMPORTS		100.0	100.0	100.0	100.0	100.0	100.0
OIC		6.7	6.2	5.3	8.0	6.2	6.3
	Indonesia	2.9	2.8	1.7	3.0	1.8	1.8
	Brunei Darussalam	0.2	0.2	0.2	0.2	0.2	0.1
	United Arab Emirates	0.9	0.9	1.2	1.9	1.6	1.9
	Saudi Arabia	1.1	0.5	1.2	1.8	1.5	1.3
	Pakistan	0.2	0.2	0.1	0.1	0.1	0.1
	Bangladesh	0.4	0.2	0.2	0.2	0.2	0.2
	Turkiye	0.2	0.2	0.1	0.2	0.1	0.1
	Qatar	0.1	0.1	0.2	0.2	0.2	0.3
	Oman	0.1	0.1	0.1	0.0	0.0	0.0
	Kazakhstan	0.1	0.1	0.0	0.0	0.0	0.0
	Maldives	0.0	0.1	0.0	0.0	0.0	0.0
	Egypt	0.1	0.1	0.0	0.1	0.1	0.1
	Kuwait	0.0	0.1	0.0	0.0	0.0	0.0
	Iran	0.0	0.0	0.0	0.0	0.0	0.0
	Bahrain	0.0	0.0	0.0	0.0	0.0	0.0
	Jordan	0.0	0.0	0.0	0.0	0.0	0.0
	Iraq	0.1	0.1	0.0	0.0	0.0	0.0
	Nigeria	0.0	0.1	0.0	0.0	0.0	0.0
	Yemen	0.0	0.0	0.0	0.0	0.0	0.0
	Uzbekistan	0.0	0.0	0.0	0.0	0.0	0.0
	Turkmenistan	0.0	0.0	0.0	0.0	0.1	0.1
	Sudan	0.1	0.1	0.0	0.1	0.0	0.0
	Azerbaijan	0.0	0.0	0.0	0.0	0.0	0.0
	Other OIC	0.3	0.3	0.1	0.1	0.1	0.1
Non-OIC Countries		93.3	93.8	94.7	92.0	93.8	93.7

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama dan Komponen
Exports of Services by Major Trading Partner Countries and Components

Jadual/ Table 13

RM Juta/ Million										
	Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain	Pengangkutan	Perjalanan	Pembinaan	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Barangan dan perkhidmatan kerajaan t.t.t.l.	Perkhidmatan lain	JUMLAH EKSPORT
	Manufacturing services on physical inputs owned by others	Transport	Travel	Construction	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Government goods and services n.i.e	Other services	TOTAL EXPORTS
2025 ^r										
ASIA	6,270	25,177	94,199	1,944	21,420	25,815	3,258	75	7,429	185,589
	3,696	11,124	32,852	925	12,636	11,004	1,678	25	2,313	76,254
Singapore	320	2,931	20,058	167	1,552	1,716	203	10	798	27,755
China	473	4,772	3,173	55	4,017	3,855	205	5	604	17,159
Hong Kong	95	418	13,666	52	570	1,227	300	7	279	16,613
Indonesia	12	1,796	5,262	121	443	380	95	2	178	8,289
India	1,177	731	1,954	180	380	1,978	118	4	526	7,047
Japan	77	464	3,756	221	495	934	86	3	333	6,368
Thailand	232	504	2,369	22	87	942	59	1	1,381	5,597
Republic of Korea	-	108	3,209	12	126	810	23	2	28	4,317
Brunei Darussalam	150	267	1,959	21	388	958	72	5	201	4,023
Taiwan	21	230	1,474	5	262	332	18	0	206	2,548
Philippines	0	108	514	1	13	11	7	1	11	667
Pakistan	16	1,724	3,953	162	452	1,669	393	11	571	8,951
Other Asia										
ASEAN	3,901	12,693	56,240	1,337	14,284	14,672	2,153	38	3,398	108,716
AMERICAS	13,774	4,869	4,232	1,683	4,235	10,741	583	156	6,104	46,376
	13,732	3,271	3,449	1,670	3,926	10,110	552	153	6,001	42,865
United States of America	42	1,599	782	13	309	631	30	3	103	3,511
Other Americas										
EUROPE	940	5,469	7,701	429	4,871	11,180	508	118	2,995	34,211
	6	2,697	2,657	22	1,474	2,984	281	14	1,558	11,693
United Kingdom	53	1,047	508	316	520	2,289	30	1	79	4,843
Netherlands	386	504	887	14	349	2,261	32	4	38	4,474
Germany	2	356	911	10	410	879	20	1	311	2,900
France	7	17	356	8	16	123	11	3	31	573
Italy	486	849	2,382	60	2,102	2,644	133	96	978	9,727
Other Europe										
EUROPEAN UNION-27	930	2,681	4,242	401	2,891	7,319	195	10	820	19,488
OCEANIA	1	2,045	3,518	432	368	1,591	189	3	333	8,480
	0	1,769	3,023	418	317	1,471	170	3	289	7,460
Australia	0	258	293	11	39	57	9	0	26	694
New Zealand	-	18	203	3	11	63	10	0	18	326
Other Oceania										
AFRICA	0	131	506	16	76	288	33	4	39	1,093
LAIN-LAIN/ OTHERS	1,659	0	494	-	-	10	0	-	0	2,163
JUMLAH EKSPORT/ TOTAL EXPORTS	22,644	37,693	110,650	4,504	30,970	49,625	4,571	356	16,901	277,912

Disemak/ Revised

r: Disemak/ Revised

Nota: United Kingdom mengundurkan Kesatuan Eropah pada 31 Januari 2020

Perkhidmatan lain termasuk Perkhidmatan penyenggaraan & pembaikan t.t.t.l., Perkhidmatan insurans & pencen, Perkhidmatan kewangan dan Caj penggunaan harta intelek t.t.t.l.,

United Kingdom withdrew from European Union on 31 January 2020

Other Services includes Maintenance & repair services n.i.e., Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

Jadual/ Table 13 Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama dan Komponen (samb.)
Exports of Services by Major Trading Partner Countries and Components (cont'd.)

Exports of Manufactures by Major Trading Partner: Continents and Components (RM, b.t.)										
	RM Juta/ Million									
	Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain	Pengangkutan	Perjalanan	Pembinaan	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Barangan dan perkhidmatan kerajaan t.t.t.l.	Perkhidmatan lain	JUMLAH EKSPORT
	Manufacturing services on physical inputs owned by others	Transport	Travel	Construction	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Government goods and services n.i.e	Other services	TOTAL EXPORTS
2024										
ASIA	7,168	22,386	81,172	2,398	13,469	21,203	2,847	52	7,425	158,119
Singapore	4,568	7,892	28,021	622	7,513	9,366	1,490	10	2,102	61,584
China	363	2,342	16,191	153	778	1,356	195	5	376	21,761
Hong Kong	433	4,372	1,719	57	1,862	2,932	164	2	620	12,160
Indonesia	122	437	12,572	74	558	1,045	249	5	467	15,529
India	139	2,862	4,862	896	615	450	54	2	121	10,000
Japan	1,226	784	1,736	30	406	1,428	88	3	523	6,224
Thailand	76	836	3,300	293	480	807	51	3	331	6,177
Republic of Korea	160	478	2,464	37	104	873	76	1	2,035	6,228
Brunei Darussalam	0	145	3,192	21	109	574	25	1	57	4,124
Taiwan	67	258	1,826	29	252	651	57	4	55	3,200
Philippines	9	116	1,463	11	273	272	24	-	153	2,320
Pakistan	-	80	435	1	16	11	5	1	11	560
Other Asia	4	1,784	3,390	173	503	1,438	369	14	575	8,251
ASEAN	4,779	9,990	49,739	1,103	9,117	12,476	1,874	19	3,354	92,450
AMERICAS	12,604	5,531	3,730	1,058	3,754	10,349	643	185	4,475	42,330
United States of America	12,566	3,880	3,138	1,026	3,643	9,874	600	184	4,351	39,263
Other Americas	38	1,651	591	32	112	475	44	1	124	3,067
EUROPE	958	4,649	6,490	285	4,470	9,277	654	101	2,453	29,336
United Kingdom	5	2,419	2,288	40	1,208	3,243	375	9	1,436	11,023
Netherlands	3	779	514	166	486	1,504	31	-	41	3,524
Germany	361	316	757	17	407	1,652	37	1	171	3,720
France	11	301	739	12	86	539	24	1	336	2,048
Italy	24	10	294	10	9	82	4	4	35	472
Other Europe	554	823	1,899	40	2,275	2,256	182	87	434	8,550
EUROPEAN UNION-27	949	2,147	3,477	234	2,573	5,364	201	6	780	15,732
OCEANIA	14	1,995	3,029	1,040	376	1,401	145	8	272	8,279
Australia	13	1,708	2,683	1,033	308	1,304	133	8	236	7,426
New Zealand	0.34	277	268	2	47	63	6	0	5	668
Other Oceania	-	10	78	6	21	34	6	0	31	185
AFRICA	0	205	387	24	133	266	26	2	68	1,110
LAIN-LAIN/ OTHERS	755	0	572	0	0	12	0	-	-16	1,324
JUMLAH EKSPORT/ TOTAL EXPORTS	21,498	34,766	95,380	4,806	22,202	42,508	4,315	348	14,677	240,498
Disemak/ Revised										

r. Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Perkhidmatan lain termasuk Perkhidmatan penyenggaraan & pembaikan t.t.t.l., Perkhidmatan insurans & pencen, Perkhidmatan harta intelek t.t.t.l.,

United Kingdom withdrew from European Union on 31 January 2020

Other Services includes Maintenance & repair services n.i.e., Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

Jadual/ Table 14 Import Perkhidmatan mengikut Negara Rakan Dagang Utama dan Komponen
Imports of Services by Major Trading Partner Countries and Components

		Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain	Pengangkutan	Perjalanan	Pembinaan	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Barangan dan perkhidmatan kerajaan t.t.t.l.	Perkhidmatan lain	JUMLAH IMPORT
		Manufacturing services on physical inputs owned by others	Transport	Travel	Construction	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Government goods and services n.i.e	Other services	TOTAL IMPORTS
											RM Juta/ Million
2025 ^f											
ASIA											
	Singapore	4,303	44,509	24,366	6,002	15,892	25,776	3,560	519	17,691	142,618
	China	555	13,218	13,062	443	8,170	7,770	1,252	29	6,576	51,074
	Hong Kong	2,251	4,122	1,925	1,710	1,053	2,681	321	155	2,955	17,173
	Indonesia	45	6,144	1,229	86	2,905	2,034	884	11	1,277	14,614
	India	0	1,489	911	287	388	1,018	188	49	548	4,879
	Japan	-	313	450	17	758	1,741	73	25	306	3,682
	Thailand	60	1,562	630	1,639	458	2,331	95	48	3,087	9,911
	Republic of Korea	36	6,889	1,465	645	171	630	78	23	452	10,389
	Brunei Darussalam	-	1,682	1,061	812	105	2,458	77	18	425	6,637
	Taiwan	-	91	192	4	16	51	4	9	11	379
	Philippines	703	1,790	136	9	929	1,426	56	10	1,013	6,071
	Pakistan	0	842	180	25	229	329	76	7	97	1,784
	Other Asia	-	10	65	22	14	31	13	3	11	169
		652	6,357	3,059	302	698	3,277	443	133	936	15,856
ASEAN											
		1,244	24,109	16,026	1,480,167	9,122	10,858	1,673	136	7,985	72,633
AMERICAS											
	United States of America	2,235	9,116	33,126	275	5,520	21,914	522	304	10,094	83,108
	Other Americas	-	9,013	32,981	259	5,357	21,165	497	286	9,362	81,156
		-	103	145	16	163	749	25	19	732	1,952
EUROPE											
	United Kingdom	31	12,406	3,104	337	6,727	10,787	596	202	7,425	41,615
	Netherlands	-	5,729	1,571	21	1,487	3,135	334	18	2,916	15,210
	Germany	1	1,923	301	15	1,641	1,315	68	7	392	5,663
	France	0	534	160	26	681	1,634	26	30	1,358	4,449
	Italy	-	932	138	5	247	696	17	32	613	2,679
	Other Europe	0	150	52	17	23	213	7	12	135	608
		29	3,139	882	254	2,648	3,795	145	102	2,012	13,006
EUROPEAN UNION-27											
		31	6,285	1,384	304	4,673	7,039	232	120	3,762	23,829
OCEANIA											
	Australia	-	741	1,236	56	442	800	206	29	531	4,042
	New Zealand	-	637	1,097	54	413	667	182	26	465	3,540
	Other Oceania	-	84	133	1	26	46	18	2	41	351
		-	20	6	0	3	87	6	2	25	150
AFRICA											
		-	94	120	26	118	319	38	23	188	926
LAIN-LAIN/ OTHERS											
		19	-	250	-	-	0	0	-	53	323
JUMLAH IMPORT/ TOTAL IMPORTS											
		6,588,041	66,867	62,202	6,696	28,700	59,597	4,921	1,079	35,981	272,631

r: Disemak/ Revised

Nota: United Kingdom mengundurkan Kesatuan Eropah pada 31 Januari 2020

Notes: Perkhidmatan lain termasuk Perkhidmatan penyenggaraan & pembaikan t.t.t.l., Perkhidmatan insurans & pencen, Perkhidmatan kewangan dan Caj penggunaan harta intelek t.t.t.l.,
United Kingdom withdrew from European Union on 31 January 2020

Other Services includes Maintenance & repair services n.i.e., Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

Import Perkhidmatan mengikut Negara Rakan Dagang Utama dan Komponen (samb.)
Imports of Services by Major Trading Partner Countries and Components (cont'd.)

Imports of Services by Major Trading Partners, Components and Components (Cont'd.)											RM Juta/ Million	
	Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain	Pengangkutan	Perjalanan	Pembinaan	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Barangan dan perkhidmatan kerajaan t.t.l.	Perkhidmatan lain	JUMLAH IMPORT	TOTAL IMPORTS	
	Manufacturing services on physical inputs owned by others	Transport	Travel	Construction	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Government goods and services n.i.e	Other services			
2024												
ASIA	3,693	42,211	19,785	6,427	14,029	23,223	3,167	452	16,289	129,277	129,277	
	527	13,801	9,601	321	7,613	7,285	1,313	32	6,034	46,527	46,527	
Singapore	1,677	4,388	1,677	1,527	938	2,225	240	69	2,415	15,157	15,157	
China	67	5,739	1,132	78	2,175	2,341	699	9	1,012	13,252	13,252	
Hong Kong	0	1,727	826	405	255	763	125	56	508	4,666	4,666	
Indonesia	-	212	465	10	698	1,607	61	22	3,416	341	341	
India	76	1,481	613	2,173	315	1,743	67	61	3,138	9,666	9,666	
Japan	36	3,887	1,682	639	164	770	77	20	502	7,778	7,778	
Thailand	2	1,792	291	918	83	2,753	65	19	562	6,485	6,485	
Republic of Korea	-	107	218	2	26	39	4	7	25	427	427	
Brunei Darussalam	661	2,077	128	12	535	1,370	50	8	604	5,445	5,445	
Taiwan	1	617	162	15	317	256	53	8	157	1,587	1,587	
Philippines	-	28	68	11	29	31	10	3	18	197	197	
Pakistan	-	28	68	11	29	31	10	3	18	197	197	
Other Asia	646	6,355	2,921	314	882	2,040	401	139	975	14,674	14,674	
ASEAN	1,210	21,844	12,673	1,429	8,513	10,233	1,616	142	7,474	65,134	65,134	
AMERICAS	1,300	8,853	32,709	145	5,184	20,082	557	265	9,310	78,405	78,405	
	1,300	8,696	32,533	96	4,941	19,513	535	242	8,771	76,627	76,627	
United States of America	-	158	176	49	243	569	22	23	539	1,778	1,778	
Other Americas												
EUROPE	33	12,706	3,197	213	5,969	10,486	718	219	6,879	40,420	40,420	
	0	5,204	1,620	36	1,382	3,451	473	32	2,691	14,889	14,889	
United Kingdom	0	1,175	706	40	1,377	1,517	62	8	393	5,278	5,278	
Netherlands	0	874	139	38	543	1,181	26	25	1,285	4,111	4,111	
Germany	0	1,358	99	4	301	782	16	28	634	3,222	3,222	
France	-	166	45	9	34	212	8	15	111	601	601	
Italy	0	3,930	587	86	2,331	3,344	133	110	1,766	12,319	12,319	
Other Europe	33											
EUROPEAN UNION-27	33	6,459	1,463	161	3,993	6,428	219	125	3,423	22,304	22,304	
OCEANIA	0	674	1,225	49	321	673	168	31	553	3,694	3,694	
	0	527	1,081	46	285	584	155	24	451	3,151	3,151	
Australia	-	85	136	2	35	41	9	4	40	349	349	
New Zealand	-	65	8	1	1	48	3	3	62	193	193	
Other Oceania	-											
AFRICA	-	189	98	6	76	299	34	25	231	958	958	
LAIN-LAIN/ OTHERS	31	0	247	-	-	5	0	-	72	355	355	
JUMLAH IMPORT/ TOTAL IMPORTS	5,057	64,834	57,261	6,840	25,580	54,768	4,644	992	33,334	253,109	253,109	

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Perkhidmatan lain termasuk Perkhidmatan penyenggaraan & pembaikan t.t.t.l., Perkhidmatan insurans & pencen, Perkhidmatan kewangan dan Caj penggunaan harta intelek t.t.t.l., Perkhidmatan menggunakan keanggotaan kesatuan Eropah pada 31 Januari 2020

Notes: United Kingdom withdrew from European Union on 31 January 2020

Other Services includes Maintenance & repair services n.i.e., Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

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SITS 2025

STATISTIK PERDAGANGAN PERKHIDMATAN ANTARABANGSA

STATISTICS OF INTERNATIONAL TRADE IN SERVICES

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Jadual/ Table 1 Eksport Perkhidmatan mengikut Komponen
Exports of Services by Components

		RM Juta/ Million					
		2014	2015	2016	2017	2018	2019
JUMLAH EKSPORT/ TOTAL EXPORTS		137,618	136,095	147,596	159,384	162,375	170,221
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain		7,947	8,402	9,440	10,725	11,673	11,889
<i>Manufacturing services on physical inputs owned by others</i>							
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l.		1,207	1,460	1,503	1,815	2,128	2,335
<i>Maintenance and repair services n.i.e.</i>							
3. Pengangkutan/ Transport		15,617	16,365	17,251	19,256	20,524	21,707
3.1	Pengangkutan laut/ Sea transport	6,320	6,683	7,114	6,538	6,772	7,161
3.1.1	Muatan/ Freight	2,584	2,624	2,970	2,111	2,110	2,200
3.1.2	Penumpang dan lain-lain/ Passenger and others	3,737	4,059	4,144	4,426	4,662	4,961
3.2	Pengangkutan udara/ Air transport	7,979	8,131	8,550	10,961	11,784	12,700
3.2.1	Muatan/ Freight	1,264	1,496	1,145	1,048	1,220	1,077
3.2.2	Penumpang dan lain-lain/ Passenger and others	6,715	6,634	7,405	9,912	10,564	11,623
3.3	Pengangkutan lain/ Other transport	1,317	1,551	1,587	1,758	1,968	1,846
4. Perjalanan/ Travel		73,951	68,675	74,980	78,944	79,178	82,143
4.1	Perniagaan/ Business	10,727	9,915	8,761	9,224	9,212	8,179
4.2	Peribadi/ Personal	63,223	58,760	66,219	69,720	69,967	73,963
4.2.1	Berkaitan kesihatan/ Health-related	745	914	1,123	1,274	1,445	1,280
4.2.2	Berkaitan pendidikan/ Education-related	724	768	848	915	999	1,268
4.2.3	Lain-lain/ Others	61,754	57,078	64,248	67,532	67,523	71,415
5. Pembinaan/ Construction		2,796	4,038	4,137	4,097	3,463	2,655
6. Perkhidmatan insurans dan pencen		1,511	1,463	1,329	1,250	1,264	1,517
<i>Insurance and pension services</i>							
7. Perkhidmatan kewangan/ Financial services		1,133	1,332	2,042	2,302	2,445	2,616
8. Caj penggunaan harta intelek t.t.t.l.		248	351	476	1,233	1,074	919
<i>Charges for the use of intellectual property n.i.e.</i>							
9. Perkhidmatan telekomunikasi, komputer dan maklumat		9,039	10,372	10,690	11,506	11,428	12,410
<i>Telecommunications, computer and information services</i>							
9.1	Telekomunikasi/ Telecommunications	1,873	2,228	2,650	2,463	2,717	2,876
9.2	Komputer/ Computer	5,189	6,212	6,582	8,452	7,875	8,734
9.3	Maklumat/ Information	1,976	1,933	1,457	592	836	800
10. Perkhidmatan perniagaan lain/ Other business services		22,965	21,760	23,859	25,838	26,865	29,310
10.1	Perkhidmatan penyelidikan dan pembangunan	1,049	1,379	1,392	1,663	1,805	2,030
<i>Research and development services</i>							
10.2	Perkhidmatan profesional dan rundingan pengurusan	4,945	5,521	7,694	9,288	11,273	12,725
<i>Professional and management consulting services</i>							
10.2.1	Guaman/ Legal	286	277	333	485	530	471
10.2.2	Perakaunan/ Accounting	593	669	653	771	732	983
10.2.3	Perniagaan dan rundingan pengurusan/ Business and management consulting	4,066	4,575	6,708	8,032	10,010	11,272
10.3	Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain	16,971	14,860	14,773	14,887	13,788	14,554
<i>Technical, trade-related and other business services</i>							
10.3.1	Arkitek, kejuruteraan dan teknikal lain	6,297	7,173	7,227	6,214	4,859	6,746
<i>Architectural, engineering and other technical</i>							
10.3.2	Pajakan operasi/ Operating leasing	799	913	991	1,204	1,113	1,049
10.3.3	Perkhidmatan berkaitan perdagangan dan perniagaan lain	9,875	6,774	6,555	7,469	7,815	6,759
<i>Trade-related and other business services</i>							
11. Perkhidmatan persendirian, kebudayaan dan rekreasi		926	1,509	1,524	2,017	2,022	2,364
<i>Personal, cultural and recreational services</i>							
12. Barangan dan perkhidmatan kerajaan t.t.t.l.		278	369	365	401	310	356
<i>Government goods and services n.i.e</i>							

Jadual/ Table 2 Import Perkhidmatan mengikut Komponen
Imports of Services by Components

		RM Juta/ Million					
		2014	2015	2016	2017	2018	2019
JUMLAH IMPORT/ TOTAL IMPORTS		148,325	156,727	166,513	182,243	179,889	254,535
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain		148	211	252	336	538	5,057
<i>Manufacturing services on physical inputs owned by others</i>							
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l.		989	1,477	1,681	1,923	1,930	6,643
<i>Maintenance and repair services n.i.e.</i>							
3. Pengangkutan/ Transport		41,666	40,930	40,710	48,878	48,212	64,828
3.1	Pengangkutan laut/ Sea transport	24,354	23,811	23,407	27,627	28,417	31,863
3.1.1	Muatan/ Freight	24,004	23,544	23,161	27,290	28,122	31,150
3.1.2	Penumpang dan lain-lain/ Passenger and others	350	267	246	337	295	714
3.2	Pengangkutan udara/ Air transport	12,990	12,478	12,675	15,997	14,850	25,145
3.2.1	Muatan/ Freight	7,291	8,136	8,262	9,564	9,831	15,684
3.2.2	Penumpang dan lain-lain/ Passenger and others	5,699	4,342	4,412	6,433	5,020	9,461
3.3	Pengangkutan lain/ Other transport	4,322	4,641	4,628	5,254	4,945	7,820
4. Perjalanan/ Travel		40,718	41,734	43,465	46,475	48,961	57,936
4.1	Perniagaan/ Business	7,456	7,384	7,342	7,722	8,626	7,196
4.2	Peribadi/ Personal	33,261	34,350	36,122	38,752	40,334	50,741
4.2.1	Berkaitan kesihatan/ Health-related	73	73	68	102	150	259
4.2.2	Berkaitan pendidikan/ Education-related	6,864	7,836	7,425	6,868	5,353	3,311
4.2.3	Lain-lain/ Others	26,324	26,441	28,629	31,782	34,831	47,170
5. Pembinaan/ Construction		8,675	10,549	12,221	16,794	11,616	8,054
6. Perkhidmatan insurans dan pencen		9,047	9,222	9,271	9,809	9,883	12,841
<i>Insurance and pension services</i>							
7. Perkhidmatan kewangan/ Financial services		1,356	1,681	2,182	2,370	2,588	2,669
8. Caj penggunaan harta intelek t.t.t.l.		4,659	5,033	5,592	7,849	8,107	10,215
<i>Charges for the use of intellectual property n.i.e.</i>							
9. Perkhidmatan telekomunikasi, komputer dan maklumat		10,276	12,757	13,451	13,053	13,161	25,471
<i>Telecommunications, computer and information services</i>							
9.1	Telekomunikasi/ Telecommunications	4,171	5,044	5,316	4,747	4,048	8,799
9.2	Komputer/ Computer	5,689	7,158	7,552	7,103	7,464	12,164
9.3	Maklumat/ Information	415	555	583	1,203	1,649	4,508
10. Perkhidmatan perniagaan lain/ Other business services		26,985	28,979	33,462	29,503	30,520	54,967
10.1	Perkhidmatan penyelidikan dan pembangunan	817	1,060	844	860	1,213	14,921
<i>Research and development services</i>							
10.2	Perkhidmatan profesional dan rundingan pengurusan	5,223	5,796	6,539	7,863	10,055	15,105
<i>Professional and management consulting services</i>							
10.2.1	Guaman/ Legal	410	512	594	664	776	647
10.2.2	Perakaunan/ Accounting	398	392	406	770	830	1,130
10.2.3	Perniagaan dan rundingan pengurusan/ Business and management consulting	4,415	4,892	5,539	6,429	8,449	13,328
10.3	Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain	20,944	22,123	26,080	20,780	19,252	24,941
<i>Technical, trade-related and other business services</i>							
10.3.1	Arkitek, kejuruteraan dan teknikal lain	8,104	10,550	14,183	8,878	7,820	10,995
<i>Architectural, engineering and other technical</i>							
10.3.2	Pajakan operasi/ Operating leasing	2,180	2,682	2,746	2,250	1,762	2,217
10.3.3	Perkhidmatan berkaitan perdagangan dan perniagaan lain	10,661	8,891	9,150	9,652	9,670	11,729
<i>Trade-related and other business services</i>							
11. Perkhidmatan persendirian, kebudayaan dan rekreasi		3,181	3,183	3,196	3,454	3,307	4,862
<i>Personal, cultural and recreational services</i>							
12. Barangan dan perkhidmatan kerajaan t.t.t.l.		626	971	1,030	1,799	1,067	992
<i>Government goods and services n.i.e.</i>							

Jadual/ Table 3 Imbangan Perdagangan Perkhidmatan mengikut Komponen
Balance of Trade in Services by Components

		RM Juta/ Million					
		2014	2015	2016	2017	2018	2019
JUMLAH BERSIH/ TOTAL NET		-10,706	-20,632	-18,917	-22,859	-17,515	-11,672
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain	<i>Manufacturing services on physical inputs owned by others</i>	7,800	8,191	9,188	10,389	11,135	16,441
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l.	<i>Maintenance and repair services n.i.e.</i>	218	-17	-178	-109	198	-932
3. Pengangkutan/ Transport		-26,050	-24,565	-23,459	-29,622	-27,688	-30,197
3.1	Pengangkutan laut/ Sea transport	-18,034	-17,127	-16,294	-21,089	-21,645	-22,032
3.1.1	Muatan/ Freight	-21,420	-20,920	-20,191	-25,179	-26,012	-28,182
3.1.2	Penumpang dan lain-lain/ Passenger and others	3,387	3,792	3,898	4,090	4,367	6,150
3.2	Pengangkutan udara/ Air transport	-5,011	-4,347	-4,124	-5,036	-3,066	-5,760
3.2.1	Muatan/ Freight	-6,027	-6,640	-7,117	-8,515	-8,610	-12,523
3.2.2	Penumpang dan lain-lain/ Passenger and others	1,015	2,293	2,993	3,479	5,544	6,763
3.3	Pengangkutan lain/ Other transport	-3,004	-3,091	-3,041	-3,497	-2,977	-2,406
4. Perjalanan/ Travel		33,233	26,941	31,515	32,470	30,218	37,379
4.1	Perniagaan/ Business	3,271	2,531	1,419	1,501	585	-347
4.2	Peribadi/ Personal	29,962	24,410	30,097	30,968	29,632	37,727
4.2.1	Berkaitan kesihatan/ Health-related	672	841	1,055	1,172	1,295	1,641
4.2.2	Berkaitan pendidikan/ Education-related	-6,140	-7,068	-6,577	-5,954	-4,354	-1,082
4.2.3	Lain-lain/ Others	35,430	30,637	35,619	35,750	32,691	37,167
5. Pembinaan/ Construction		-5,879	-6,511	-8,084	-12,698	-8,153	949
6. Perkhidmatan insurans dan pencen	<i>Insurance and pension services</i>	-7,536	-7,759	-7,942	-8,559	-8,619	-10,124
7. Perkhidmatan kewangan/ Financial services		-223	-349	-140	-68	-143	155
8. Caj penggunaan harta intelek t.t.t.l.	<i>Charges for the use of intellectual property n.i.e.</i>	-4,411	-4,682	-5,116	-6,616	-7,032	-8,279
9. Perkhidmatan telekomunikasi, komputer dan maklumat	<i>Telecommunications, computer and information services</i>	-1,237	-2,384	-2,762	-1,547	-1,733	-4,133
9.1	Telekomunikasi/ Telecommunications	-2,298	-2,816	-2,666	-2,284	-1,331	-5,070
9.2	Komputer/ Computer	-500	-946	-970	1,349	411	2,672
9.3	Maklumat/ Information	1,561	1,377	874	-612	-813	-1,735
10. Perkhidmatan perniagaan lain/ Other business services		-4,019	-7,219	-9,603	-3,665	-3,655	-12,319
10.1	Perkhidmatan penyelidikan dan pembangunan	232	319	549	803	591	-10,336
10.2	Perkhidmatan profesional dan rundingan pengurusan	-278	-275	1,155	1,425	1,218	5,567
	<i>Professional and management consulting services</i>						
10.2.1	Guaman/ Legal	-125	-235	-261	-179	-245	18
10.2.2	Perakaunan/ Accounting	195	277	247	1	-98	2,333
10.2.3	Perniagaan dan rundingan pengurusan/ Business and management consulting	-348	-317	1,169	1,603	1,561	3,215
10.3	Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain	-3,973	-7,263	-11,307	-5,893	-5,464	-7,550
	<i>Technical, trade-related and other business services</i>						
10.3.1	Arkitek, kejuruteraan dan teknikal lain	-1,806	-3,378	-6,956	-2,664	-2,961	-3,153
	<i>Architectural, engineering and other technical</i>						
10.3.2	Pajakan operasi/ Operating leasing	-1,382	-1,768	-1,756	-1,046	-648	-1,158
10.3.3	Perkhidmatan berkaitan perdagangan dan perniagaan lain	-785	-2,117	-2,595	-2,183	-1,855	-3,239
	<i>Trade-related and other business services</i>						
11. Perkhidmatan persendirian, kebudayaan dan rekreasi	<i>Personal, cultural and recreational services</i>	-2,255	-1,674	-1,672	-1,437	-1,285	33
12. Barangan dan perkhidmatan kerajaan t.t.t.l.	<i>Government goods and services n.i.e.</i>	-349	-603	-665	-1,398	-758	-644

Jadual/ Table 4

Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama
Exports of Services by Major Trading Partner Countries

RM Juta/ Million

	2014	2015	2016	2017	2018	2019
JUMLAH EKSPORT/ TOTAL EXPORTS	137,618	136,095	147,596	159,384	162,375	242,863
ASIA	95,699	93,825	104,518	111,423	116,098	163,985
Singapore	43,456	41,219	46,542	48,726	44,806	40,969
China	7,468	8,007	9,848	12,815	14,122	17,757
Indonesia	8,942	9,241	10,715	10,907	14,652	14,805
India	4,090	4,470	5,184	5,885	7,362	7,777
Thailand	3,805	3,907	5,022	5,700	5,119	5,323
Japan	6,023	6,171	5,717	4,383	5,293	5,238
Brunei Darussalam	4,173	3,663	4,194	3,955	3,905	3,983
Republic of Korea	2,868	2,849	3,544	3,562	3,943	4,366
Hong Kong	1,743	2,113	2,658	3,057	3,861	3,817
Taiwan	1,326	1,242	1,449	2,083	2,103	3,232
Saudi Arabia	1,673	1,558	1,622	1,992	1,413	1,516
Philippines	2,364	2,177	2,039	1,883	1,624	1,917
Viet Nam	1,288	1,647	1,226	1,311	1,861	1,957
Bangladesh	904	665	764	824	997	1,566
Qatar	77	89	109	707	219	249
United Arab Emirates	1,047	798	785	512	482	573
Iran	437	418	389	426	502	361
Sri Lanka	433	278	327	361	187	259
Pakistan	516	416	341	357	366	491
Turkiye	354	305	324	329	626	525
Cambodia	204	219	222	292	561	454
Myanmar	267	299	231	172	153	180
Kuwait	207	164	144	168	129	126
Iraq	442	383	152	167	194	197
Lao, People's Dem. Rep	150	116	126	165	87	231
Oman	368	360	219	151	197	247
Nepal	524	337	178	104	131	159
Other Asia	552	714	446	431	1,206	749
ASEAN	64,649	62,489	70,316	73,112	72,767	69,817
AMERICAS	16,698	18,339	19,660	22,269	21,900	24,552
United States of America	15,491	17,396	18,793	20,865	20,641	23,078
Canada	522	408	393	478	547	670
Other Americas	685	535	474	926	712	804
EUROPE	17,364	17,188	17,632	18,703	19,064	19,392
United Kingdom	6,548	6,474	6,736	7,044	6,829	7,289
Germany	2,817	2,879	3,235	3,860	4,134	3,503
Netherlands	1,910	1,943	2,001	1,601	1,499	1,512
France	1,531	1,458	1,312	1,429	1,230	1,252
Austria	561	501	558	666	728	752
Switzerland	577	480	640	615	942	789
Ireland	360	448	339	601	640	783
Sweden	272	257	597	480	255	300
Norway	244	366	314	300	192	202
Russian Federation	319	295	249	297	348	353
Italy	744	680	367	296	337	370
Poland	328	266	249	266	379	405
Belgium	221	375	260	254	272	261
Other Europe	935	764	775	996	1,278	1,621
EUROPEAN UNION-27	9,508	9,420	9,569	10,302	10,537	10,526
OCEANIA	6,002	5,314	4,406	5,356	4,119	5,767
Australia	5,153	4,525	3,761	4,469	3,439	5,227
New Zealand	801	661	600	841	616	477
Other Oceania	49	127	46	46	63	63
AFRICA	1,356	1,320	1,098	902	1,161	1,445
Mauritius	343	381	234	143	107	181
Egypt	373	335	241	248	510	632
South Africa	253	180	139	124	118	142
Other Africa	386	424	485	388	426	491
LAIN-LAIN/ OTHERS	500	109	281	730	31	40

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 5

Import Perkhidmatan mengikut Negara Rakan Dagang Utama
Imports of Services by Major Trading Partner Countries

RM Juta/ Million

	2014	2015	2016	2017	2018	2019
JUMLAH IMPORT/ TOTAL IMPORTS	148,325	156,727	166,513	182,243	179,889	181,096
ASIA	100,857	106,900	116,376	121,389	124,147	121,849
Singapore	35,036	35,355	32,337	35,019	37,072	38,583
China	10,385	13,398	19,988	20,496	24,855	23,030
Indonesia	7,086	5,441	7,177	7,844	7,506	7,641
India	2,082	2,589	2,977	3,677	3,356	2,976
Thailand	9,121	8,779	8,808	8,684	9,104	8,198
Japan	9,493	10,944	11,797	11,114	9,295	8,328
Brunei Darussalam	1,638	1,463	2,192	2,435	1,929	1,700
Republic of Korea	5,337	6,947	8,156	6,700	6,349	4,389
Hong Kong	5,350	5,611	4,782	5,396	4,831	5,690
Taiwan	5,476	5,834	5,649	5,851	5,992	5,843
Saudi Arabia	1,337	1,615	3,316	4,259	4,243	4,613
Philippines	1,371	1,662	1,772	2,386	2,779	2,605
Viet Nam	1,703	1,854	1,629	1,992	2,162	3,174
Bangladesh	376	517	463	450	438	619
Qatar	199	198	299	222	244	197
United Arab Emirates	2,283	2,193	2,067	1,916	1,590	1,746
Iran	88	47	76	106	94	33
Sri Lanka	172	190	175	131	118	129
Pakistan	233	203	241	239	204	268
Turkiye	242	394	473	315	366	384
Cambodia	305	245	287	349	236	267
Myanmar	127	121	93	125	122	142
Kuwait	323	246	201	127	135	78
Iraq	63	54	28	98	94	71
Lao, People's Dem. Rep	62	83	75	123	50	111
Oman	99	94	93	171	116	117
Nepal	324	388	271	226	197	256
Other Asia	546	435	953	939	670	660
ASEAN	56,448	55,003	54,372	58,957	60,960	62,438
AMERICAS	16,851	18,059	17,148	21,096	21,252	25,202
United States of America	13,889	15,956	15,050	18,245	18,986	23,107
Canada	734	811	738	837	687	686
Other Americas	2,228	1,292	1,359	2,014	1,579	1,409
EUROPE	22,647	24,113	25,311	28,885	27,449	27,584
United Kingdom	7,886	9,722	9,222	9,863	10,867	10,521
Germany	3,610	3,054	4,172	4,546	4,718	4,122
Netherlands	2,427	2,599	2,288	2,188	2,348	2,999
France	2,262	1,854	2,039	3,047	1,951	2,278
Austria	237	255	191	196	237	216
Switzerland	1,350	1,517	1,369	1,339	1,609	1,481
Ireland	563	682	772	1,013	1,397	1,455
Sweden	381	331	587	788	527	386
Norway	742	581	396	475	469	572
Russian Federation	481	295	482	292	289	445
Italy	1,023	1,054	1,183	1,460	958	840
Poland	70	74	106	87	87	134
Belgium	419	551	566	573	441	629
Other Europe	1,195	1,543	1,939	3,017	1,553	1,506
EUROPEAN UNION-27	12,070	11,870	13,741	15,416	14,093	14,444
OCEANIA	5,782	5,670	5,606	7,631	5,553	4,924
Australia	5,015	5,014	5,084	5,141	5,000	4,434
New Zealand	515	582	456	595	485	426
Other Oceania	252	74	66	1,895	68	64
AFRICA	1,873	1,464	1,756	1,362	1,340	1,373
Mauritius	125	194	117	281	335	210
Egypt	255	439	975	272	212	232
South Africa	748	301	185	228	250	247
Other Africa	745	530	478	581	542	684
LAIN-LAIN/ OTHERS	315	521	316	1,879	149	165

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

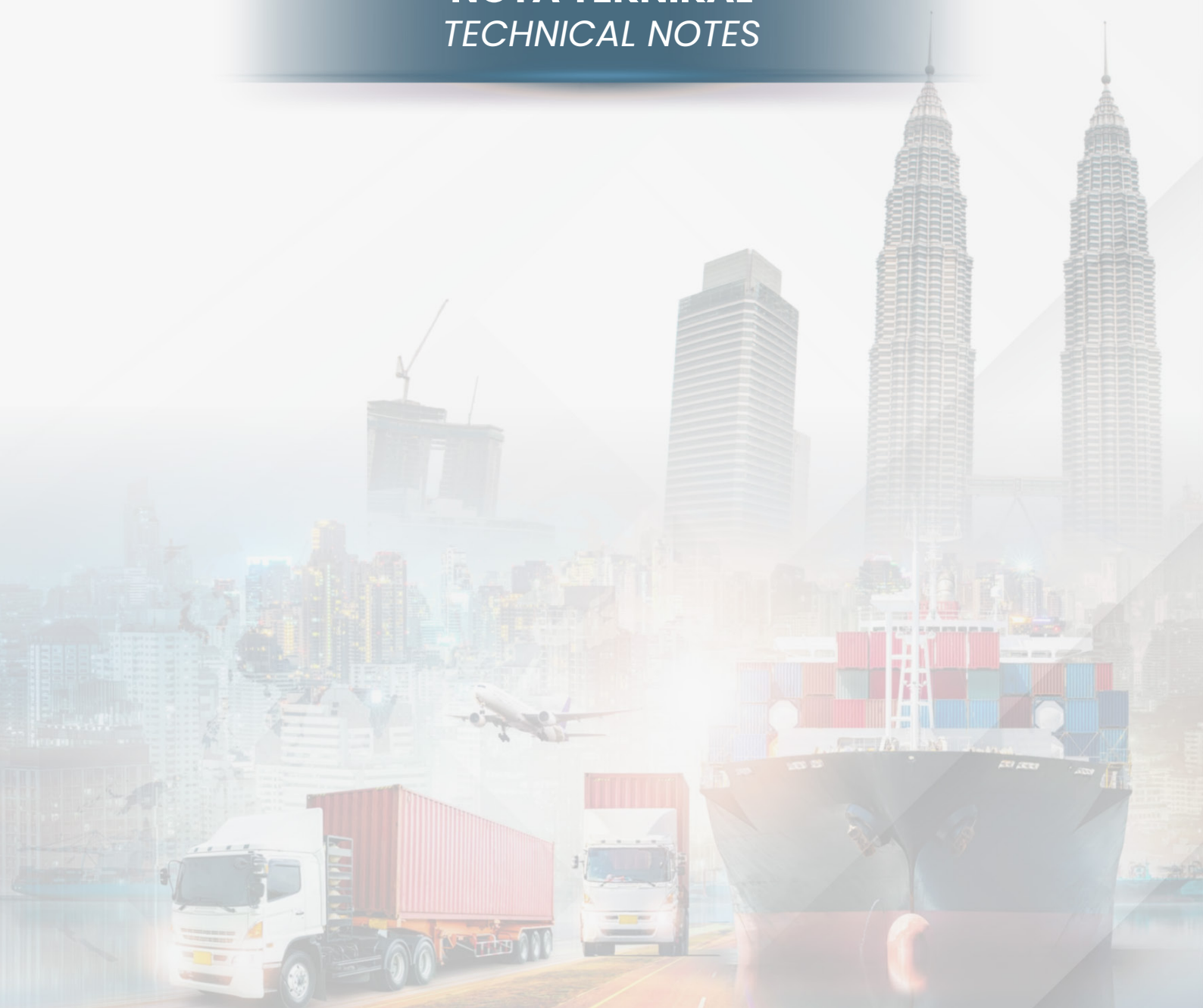
Note: United Kingdom withdrew from European Union on 31 January 2020

SITS 2025

STATISTIK PERDAGANGAN PERKHIDMATAN ANTARABANGSA

STATISTICS OF INTERNATIONAL TRADE IN SERVICES

NOTA TEKNIKAL TECHNICAL NOTES



A. KONSEP DAN DEFINISI

1. Perdagangan Perkhidmatan Antarabangsa

Merujuk kepada transaksi perkhidmatan antara residen Malaysia dengan bukan residen (selaras dengan statistik BOP). Perkhidmatan boleh dibekalkan sama ada dengan atau tanpa pergerakan fizikal yang merentasi sempadan oleh pembekal dan pengguna. Bagi perkhidmatan tertentu, pembekal dan pengguna boleh kekal di negara masing-masing atau melibatkan pergerakan fizikal yang merentasi sempadan oleh pengguna (untuk mendapatkan perkhidmatan) atau pembekal (untuk membekalkan perkhidmatan).

2. Residen

Residen ialah:

- orang yang tinggal atau menetap di Malaysia bagi tempoh sekurang-kurangnya satu tahun; dan
- syarikat atau institusi yang berada/beroperasi di Malaysia di mana kepentingan ekonominya berpusat di Malaysia.

Satu unit institusi dikatakan mempunyai pusat kepentingan di wilayah ekonomi di sebuah negara apabila wujudnya lokasi seperti bangunan, tempat pengeluaran, atau premis lain dimana atau dari mana unit tersebut mengusahakan atau bercadang untuk terus mengusahakan, sama ada untuk tempoh selama-lamanya atau tempoh yang panjang, di dalam aktiviti ekonomi dan dengan skala urusniaga yang signifikan.

Bukan residen merujuk kepada individu, syarikat atau institusi yang tinggal, atau berada/beroperasi di negara luar Malaysia.

Status residen perwakilan kerajaan asing, organisasi antarabangsa, pelajar asing dan pesakit asing, adalah seperti berikut:

- perwakilan kerajaan asing (kedutaan, konsulat, pangkalan ketenteraan, kerajaan asing) di Malaysia dianggap sebagai pihak luar-wilayah dan, dengan itu dianggap sebagai bukan-residen;
- perwakilan kerajaan Malaysia di luar negeri dianggap sebagai residen Malaysia;
- organisasi antarabangsa tidak dianggap sebagai residen bagi mana-mana ekonomi/negara; dan
- pelajar asing dan pesakit asing dianggap sebagai residen negara asal mereka.

3. Komponen SITS

Perdagangan perkhidmatan antarabangsa diklasifikasikan kepada 12 komponen utama.

- i. **Perkhidmatan Pembuatan Input Fizikal dimiliki Pihak Lain** Ia meliputi caj fi oleh pemproses kepada pemilik barangan bagi aktiviti pembuatan (cth: pemprosesan, pengumpulan, pembungkusan atau pelabelan) Pengiktirafan terhadap perkhidmatan ini adalah selari dengan treatment pengecualian barangan untuk prosesan (tanpa pertukaran hak milik) daripada penyusunan eksport dan import barangan dalam statistik imbalan pembayaran.
- ii. **Perkhidmatan Penyenggaraan dan Pembaikan t.t.t.l.** Termasuk penyenggaraan dan kerja pembaikan oleh residen ke atas barangan yang dimiliki oleh bukan residen (dan sebaliknya). Kerja pembaikan mungkin dilakukan di tempat pembaikan atau di tempat lain. Ia termasuk penyenggaraan dan pembaikan bagi kapal, pesawat dan kelengkapan pengangkutan lain.

Tidak termasuk:

- Pembersihan peralatan pengangkutan (termasuk dalam perkhidmatan pengangkutan);
- Pembaikan pembinaan dan penyenggaraan (termasuk dalam pembinaan); dan
- Penyenggaraan dan pembaikan komputer (termasuk dalam perkhidmatan komputer).

- iii. **Pengangkutan** Pengangkutan meliputi semua jenis pengangkutan iaitu laut, udara, dan lain-lain (termasuk darat, jalan air, angkasa lepas dan saluran paip) dan perkhidmatan pos dan kurier. Ia melibatkan pengangkutan penumpang, muatan (pergerakan barangan) dan perkhidmatan pengangkutan lain dan perkhidmatan pos & kurier.

(a) Perkhidmatan Pengangkutan Penumpang

Perkhidmatan ini merujuk kepada pengangkutan penumpang di peringkat antarabangsa. Perkhidmatan lain yang membabitkan perbelanjaan penumpang yang menaiki kapal/pesawat udara, bayaran kerana lebih bagasi dan barangan persendirian yang dibawa bersama juga diambil kira.

Untuk mengelakkan kesulitan dalam menentukan taraf residen penumpang, satu ketetapan telah dibuat di mana tiket penumpang yang dijual di Malaysia disifatkan sebagai dijual kepada residen. Sebaliknya, tiket penumpang yang dijual di negara asing disifatkan sebagai dijual kepada bukan residen.

(b) Perkhidmatan Tambang Muatan

Item ini meliputi pengangkutan dan perkhidmatan pengagihan yang dilakukan oleh:

- residen ke atas barangan dan kebanyakan barangan alih lain yang diperoleh atau dimiliki oleh bukan residen (eksport bagi Malaysia); dan
- bukan-residen ke atas barangan dan kebanyakan barangan alih lain yang diperoleh atau dimiliki oleh residen (import bagi Malaysia).

Penghantaran barangan biasanya ditetapkan bermula di sempadan kastam negara pengeksport. Ini dibuat sebagai asas dalam pengiraan penghantaran barangan dan supaya ianya konsisten dengan penilaian *free on board* (f.o.b.) bagi komponen barangan. Prosedur penyusunan adalah seperti berikut:

- dikira sebagai eksport semua perkhidmatan yang dibekalkan oleh residen Malaysia/negara lain ke atas eksport, sebaik sahaja barangan eksport tersebut dimuatkan ke kapal/pesawat udara di sempadan Malaysia/negara lain dari tempat dimana barangan dieksport; dan
- dikira sebagai import semua perkhidmatan yang dibekalkan oleh residen asing ke atas import Malaysia, sebaik sahaja barangan tersebut dimuatkan ke kapal/pesawat udara di sempadan kastam negara pengeksport.

Bayaran tambang muatan kepada syarikat perkapalan dan penerbangan bukan-residen atas perkhidmatan yang diterima berkaitan barangan import Malaysia. Pendapatan tambang muatan yang diterima oleh syarikat residen kerana perkhidmatan pengangkutan barangan import Malaysia tidak diambil kira berdasarkan andaian semua perbelanjaan tambang muatan bagi import adalah ditanggung oleh residen.

(c) Perkhidmatan Pengangkutan Lain

Bayaran bagi perkhidmatan di pelabuhan atau di lapangan terbang oleh syarikat pengangkut direkodkan di sini. Perkhidmatan tersebut termasuklah perkhidmatan pemunggahan kargo, Perkhidmatan lapangan terbang/pelabuhan, pengemudian dan penundaan.

Perkhidmatan lain yang berkaitan dijalankan oleh *shippers/carriers* dan peralatan yang setara seperti bot tunda, kapal tunda dan operasi menyelamat juga sebahagian daripada komponen ini.

Aktiviti perkhidmatan sokongan dan tambahan termasuk perkhidmatan penyimpanan & pergudangan, pengurusan inventori, pembungkusan & pembungkusan semula, dan lain-lain. Ini tidak termasuk sewaan (*charter*) pengangkut tanpa anak kapal di mana ianya dimasukkan dalam perkhidmatan perniagaan lain.

(d) Perkhidmatan Pos dan Kurier

Perkhidmatan pos dan kurier meliputi pengambilan, pengangkutan dan penghantaran bungkusan, pakej, dan dokumen bercetak lain. Ia tidak termasuk bayaran kepada entiti perkhidmatan pos, seperti portal giro, perkhidmatan akaun simpanan & perbankan dan caj penyimpanan barangan.

iv. Perjalanan

Komponen ini merujuk kepada barangan dan perkhidmatan seperti penginapan, makanan, hiburan, pengangkutan domestik, hadiah dan cenderamata yang diperoleh oleh pelawat asing ketika berada di Malaysia dan yang diperoleh oleh pelawat Malaysia ketika berada di negara asing. Perbelanjaan oleh anak kapal juga diambil kira. Pengangkutan antarabangsa pelawat direkodkan di bawah perkhidmatan pengangkutan.

Kedua-dua jenis pelawat iaitu pelancong dan pelawat harian adalah termasuk dalam penyusunan ini. Lembaga Penggalakan Pelancongan Malaysia mendefinisikan pelancong dan pelawat harian seperti berikut:

- **Pelancong**

Warga asing yang melawat Malaysia bukan untuk tujuan bekerja di Malaysia dan tinggal sekurang-kurangnya satu malam tetapi tidak melebihi satu tahun; dan

- **Pelawat Harian**

Warga asing yang melawat Malaysia bukan untuk tujuan bekerja di Malaysia dan tinggal kurang daripada 24 jam dan tidak bermalam.

Pelancong dikelaskan di bawah perjalanan perniagaan dan perjalanan persendirian. Perjalanan perniagaan meliputi pelancong yang ke luar negeri untuk semua jenis aktiviti perniagaan: anak kapal; pegawai kerajaan dalam perjalanan rasmi. Perjalanan persendirian meliputi pelancong yang ke luar negeri bagi tujuan selain daripada perniagaan seperti lawatan, bercuti, menyertai aktiviti rekreasi dan kebudayaan atau mengerjakan Haji atau Umrah/ziarah.

Komponen Perjalanan juga termasuk perbelanjaan pelajar Malaysia di luar negeri dan perbelanjaan pelajar asing di Malaysia. Pelajar kekal sebagai residen di negara asal tanpa mengambil kira tempoh tinggal di negara lain.

Perbelanjaan kesihatan/perubatan bagi kredit dan debit juga diambilkira sebagai perjalanan. Perbelanjaan yang ditanggung oleh pesakit bukan residen di Malaysia (kredit) atau residen Malaysia yang mendapatkan rawatan perubatan di luar negara (debit) juga termasuk dalam kategori ini.

- v. Pembinaan**
- Perkhidmatan pembinaan merangkumi kerja baru dan kerja baik pulih. Pembinaan ialah asas kasar penggunaan semua barangan dan perkhidmatan yang digunakan sebagai input kerja dan juga kos pengeluaran lain. Ini termasuklah kerja-kerja penyediaan tapak, kerja-kerja membina dan menyiapkan bangunan (mengecat, memasang paip, meroboh, dll.), kerja-kerja pembinaan untuk kejuruteraan awam, kerja-kerja pemasangan dan pemasangan jentera & pembinaan lain (seperti perkhidmatan penyewaan kelengkapan pembinaan atau perobohan dengan pengendali; kerja pembersihan luar bangunan, dll.)
- vi. Perkhidmatan Insurans dan Pencen**
- Meliputi perkhidmatan menyediakan insurans hayat, insurans bukan-hayat, insurans semula, insurans tambang muatan, pencen dan perkhidmatan tambahan kepada insurans.
- vii. Perkhidmatan Kewangan**
- Meliputi caj *explicit* dan *implicit* bagi perkhidmatan perantaraan kewangan dan sokongan (kecuali pengusaha dana pencen dan insurans) yang dijalankan antara residen dan bukan-residen. Caj perkhidmatan *explicit* adalah termasuklah perkhidmatan deposit dan pinjaman (contoh yuran permohonan dan komitmen, bayaran jaminan, yuran pembayaran balik awal atau denda bayaran lewat, dan caj akaun). Ini termasuklah komisen dan bayaran lain berkaitan dengan surat kredit, penerimaan bank, pinjaman kredit, pajakan kewangan, urusniaga pertukaran asing, komisen dan bayaran lain berkaitan dengan urusniaga sekuriti, komisen peniaga pasaran hadapan komoditi, perkhidmatan berkaitan pengurusan aset, perkhidmatan operasi dan pengawalseliaan pasaran kewangan, perkhidmatan jagaan sekuriti tidak berkepentingan tetapi tidak termasuk faedah. Caj *implicit* diukur melalui FISIM yang menggunakan konsep kadar rujukan untuk mewakili elemen perkhidmatan di antara kadar faedah sebenar dan rujukan bagi pinjaman dan deposit.
- viii. Caj penggunaan harta intelek t.t.t.l**
- Caj bagi penggunaan harta intelek termasuklah:
- Caj bagi penggunaan hak intelek, seperti paten, cap dagang, hak cipta, rekacipta dan proses industri, rahsia perdagangan dan francais, di mana hak wujud daripada penyelidikan dan pembangunan serta daripada pemasaran; dan
 - Caj ke atas lesen untuk mengeluarkan semula dan/atau mengedarkan harta intelek yang terkandung dalam ciptaan asal atau prototaip, seperti hak cipta ke atas buku dan manuskrip, perisian komputer, sinematografi & rakaman bunyi dan hak yang berkaitan seperti rakaman persembahan secara langsung untuk siaran televisyen, kabel atau satelit.
- ix. Perkhidmatan Telekomunikasi, Komputer dan Maklumat**
- Perkhidmatan telekomunikasi merangkumi transmisi siaran bunyi, imej, data atau maklumat lain melalui telefon, teleks, telegram, radio, televisyen satelit, mel elektronik dan faksimili termasuklah perkhidmatan rangkaian perniagaan, telekonferensi, dan perkhidmatan sokongan.

Perkhidmatan komputer termasuklah perkhidmatan berkaitan perisian dan perkakasan dan perkhidmatan pemprosesan data. Ini termasuklah jualan perisian khas dan bukan khas, pemasangan dan perkhidmatan perundingan.

Perkhidmatan maklumat termasuk perkhidmatan agensi berita, perkhidmatan pangkalan data (konsep pangkalan data, penyimpanan, dan penyebaran), dan langganan langsung bukan-pukul akhbar dan majalah, sama ada melalui pos, penghantaran elektronik atau cara lain.

**x. Perkhidmatan
Perniagaan Lain**

Perkhidmatan perniagaan lain termasuklah perkhidmatan penyelidikan dan pembangunan, perkhidmatan professional dan pengurusan perundingan, teknikal, perkhidmatan perdagangan dan perniagaan lain.

Perkhidmatan penyelidikan dan pembangunan meliputi perkhidmatan berkaitan dengan penyelidikan asas, penyelidikan gunaan, dan eksperimen pembangunan produk dan proses baru. Ini termasuklah jualan terus hasil daripada kerja-kerja penyelidikan dan pembangunan, seperti; paten, hak cipta, maklumat atau proses industri.

Perkhidmatan profesional dan pengurusan perundingan merangkumi perkhidmatan bantuan nasihat, bimbingan dan operasi yang disediakan kepada perniagaan untuk polisi dan strategi serta perancangan keseluruhan perniagaan, penstrukturan dan kawalan kepada organisasi. Ini termasuk perkhidmatan undang-undang, perakaunan, perniagaan dan perundingan pengurusan, perkhidmatan pengurusan, perkhidmatan perhubungan awam, pengiklanan, penyelidikan pasaran dan perkhidmatan pengumpulan pendapat awam.

Teknikal, perkhidmatan berkaitan perdagangan dan perniagaan lain terdiri daripada perkhidmatan berkaitan arkitek, kejuruteraan, lain-lain teknikal, rawatan sisa dan *de-pollution*, pertanian, perlombongan, pajakan operasi, berkaitan perdagangan dan perkhidmatan perniagaan lain.

**xi. Perkhidmatan
Persendirian,
Kebudayaan dan
Rekreasi**

Merujuk kepada perkhidmatan berkaitan audio-visual dan perkhidmatan berkaitan dengannya; dan perkhidmatan persendirian, kebudayaan, dan rekreasi lain. Ini termasuk bayaran bagi akses siaran televisyen sulit, sewaan *audio-visual* dan produk berkaitan, bayaran kepada pelakon, pengarah dan pengeluar, perkhidmatan pendidikan, perkhidmatan kesihatan, perkhidmatan sukan, rekreasi dan hiburan.

**xii. Barangan dan
Perkhidmatan
Kerajaan t.t.t.l**

Ini adalah transaksi oleh sektor awam dengan bukan residen yang tidak direkodkan ditempat lain dalam komponen BOP. Transaksi ini termasuk perbelanjaan (barangan dan perkhidmatan) oleh perwakilan diplomat dan tentera Malaysia di luar negeri dan perwakilan diplomat dan tentera asing di Malaysia.

Eksport meliputi perbelanjaan modal dan operasi misi diplomatik asing, misi perdagangan dan organisasi antarabangsa di Malaysia. Import meliputi perbelanjaan modal dan operasi kedutaan Malaysia, suruhanjaya tinggi, misi perdagangan dan jabatan pelajar luar negeri.

B. SUMBER DATA

Sumber data yang dibentangkan dalam laporan ini:

a. Sumber primer:

- Survei Perdagangan Perkhidmatan Antarabangsa yang dijalankan oleh DOSM.

b. Sumber sekunder:

- Perangkaan pelancongan yang disusun oleh Lembaga Penggalakan Pelancongan Malaysia berdasarkan Penyiasatan Pemergian Pelawat dengan data tambahan daripada Jabatan Imigresen Malaysia;

c. Rekod Pentadbiran

- Sistem Maklumat Transaksi Antarabangsa (ITIS) BNM;
- Rekod pentadbiran sektor awam dan swasta.

C. AMALAN SEMAKAN DATA

Statistik yang dibentangkan dalam penerbitan ini adalah mengikut Statistik BOP Suku Tahunan. Status data tahun semasa adalah data disemak dan data muktamad akan diterbitkan setahun kemudian. Kebanyakannya disemak disebabkan oleh pelaporan terkini atau yang telah disemak oleh pembekal data.

D. PEMBUNDARAN

Sebarang perbezaan pada data agregat adalah disebabkan oleh pembundaran.

E. SINGKATAN

b	bilion
BNM	Bank Negara Malaysia
cth.	Contoh
CUIP	Caj penggunaan harta intelek t.t.t.l
dll.	dan lain-lain
FISIM	<i>Financial Intermediation Services Indirectly Measured</i>
f.o.b.	<i>free on board</i>
MRO	Perkhidmatan penyenggaraan dan pembaikan t.t.t.l
OBS	Perkhidmatan perniagaan lain
RM	Ringgit Malaysia
TCI	Telekomunikasi, komputer dan maklumat
t.t.t.l.	tidak tercatat di tempat lain
-	tiada
0	< RM500 juta

A. CONCEPTS AND DEFINITIONS

- 1. International Trade in Services**

Refers to cross border services transactions between Malaysia's residents and non-residents (consistent with BOP statistics). Services could be delivered either with or without cross border physical movement of services suppliers and consumers. For certain services, suppliers and consumers may remain in their respective countries, or else it could involve in cross-border physical movement of consumers (to consume services) or supplier (to provide services).
- 2. Residency**

A resident is:

 - *a person who has stayed or lived in Malaysia for at least one year; and*
 - *a company or institution located/operating in Malaysia where its centre of predominant economic interest is in Malaysia.*

Centre of predominant economic interest of an institutional unit in an economic territory existed where some location, dwelling, place of production or other premises on which or from which the unit engages and intends to continue engaging, either indefinitely or over a finite but long period of time, in economic activities and transactions on a significant scale.

A non-resident refers to a person, company or institution that lives in, or is located/operating in a country outside Malaysia.

Residency status of foreign official representatives, international organizations, foreign students and medical patients, are as follows:

 - *foreign official representatives (embassies, consulates, military bases, foreign general government) in Malaysia are considered as extra-territorial and, therefore are treated as non-residents;*
 - *Malaysia's official representatives abroad are treated as residents of Malaysia;*
 - *international organisations are not considered as residents of any economy/country; and*
 - *foreign students and foreign patients are treated as resident of their country of origin.*
- 3. SITS Components**

International trade in services is classified broadly into 12 components.

 - i. Manufacturing Services on Physical Inputs Owned by Others**

It covers fees charged by the processor to owner of the goods for manufacturing activities done (i.e., processing, assembly, packing or labelling). Recognition of this type of services is parallel with the treatment of exclusion goods for processing (with no change of

ownership) from exports and imports goods compilation in balance of payments statistics.

ii. Maintenance and Repair Services n.i.e.

Includes maintenance and repair works by residents on goods owned by non-residents (and vice versa). The repairs may be performed at the site of the repairer or elsewhere. Maintenance and repairs on ships, aircraft and other transport equipment are included.

Exclude:

- *Cleaning of transport equipment (included in transport services);*
- *Construction repairs and maintenance (included in construction); and*
- *Maintenance and repairs of computers (included in computer services).*

iii. Transport

Transport covers all modes of transportation namely sea, air, other modes (including land, internal waterway, space, and pipeline) and postal and courier services. It involves the carriage of passengers, freight (movement of goods), other transport services and postal & courier services.

(a) Passenger Services

Passenger services relates to the service performed in the international transport of people. Other services for which passengers make expenditures on board carriers or for which they pay charges to carriers, such as those for excess baggage or other personal accompanying effects are also included.

In order to avoid practical difficulties in determining the residency of passengers, the convention is adopted whereby passenger fares sold within Malaysia are deemed to be sold to residents. Likewise, passenger fares sold in foreign countries are deemed to be sold to non-residents.

(b) Freight Services

This item covers transportation and distributive services which are performed by:

- *residents on merchandise and most other movable goods acquired or owned by non-residents (on Malaysia's exports); and*
- *non-residents on merchandise and most other movable goods acquired or owned by residents (on Malaysia's imports).*

Transport of goods is always considered to begin at the customs frontier of the exporting country. The main purpose of specifying a convention is to provide a basis for recording the transport of goods, consistent with a uniform free on board (f.o.b.) valuation basis for the goods component. The procedures for compilation are as follows:

- *to enter as exports all services performed by residents on Malaysia's/other countries' exports, once these have been loaded on board the carrier at the customs frontier of Malaysia/other countries from which the goods are being exported; and*
- *to enter as imports all services performed by foreign residents on Malaysia's imports, once these have been loaded on board the carrier at the customs frontier of the country from which they are imported.*

Freight payments to non-resident shipping and airline companies for services rendered in connection with Malaysia's imports. Freight earnings by resident carriers for the carriage of Malaysia's imports are excluded based on the underlying conventional assumption that all freight expenses incurred on imports are borne by residents.

(c) Other Transport Services

Port and airport services relating to the procurement of services by shippers/carriers for consumption in their operations are captured here. The services include stevedoring, airport and harbour fees, pilotage and towage.

Other related services performed by shippers/carriers and similar equipment such as towboats, tugboats and salvage operations also form part of this component.

Supporting activities and auxiliary services including storage & warehousing, inventory management, packing & repacking services, etc. This excludes rentals (charter hire) of carriers without crew which is included in other business services.

(d) Postal and Courier Services

Postal and courier services cover pick-up, transport and delivery of parcels, packages, and other printed documents. Exclude are financial rendered by postal administration entities, such as portal giro, banking & savings account services and storage of goods charges.

iv. Travel

Component refers to the goods and services such as accommodation, meals, entertainment, internal transportation and gifts and souvenirs acquired from Malaysia by visitors during their stay in Malaysia and

from abroad by Malaysian visitors travelling overseas. Expenditure by ships/carriers crews are also taken into account. The international carriage of visitors is recorded under transport services.

Both types of visitors namely tourists and excursionists are included in the compilation. The Malaysia Tourism Promotion Board defines tourists and excursionists as follows:

- **Tourists**
Foreigners travelling to Malaysia for any reason other than following an activity remunerated from within Malaysia and stayed for at least a night but not exceeding one year; and
- **Excursionists**
Foreigners travelling to Malaysia for any reason other than following an activity remunerated from within Malaysia and stayed less than 24 hours without an overnight stay.

Tourists are grouped under business travel and personal travel. Business travel covers travellers going abroad for all types of business activities: carrier crews; government employees on official travel. Personal travel covers travellers going abroad for purposes other than business such as visits, vacation, participation in recreational and cultural activities or for performing the Hajj or Umrah/pilgrimage.

The Travel component also includes the expenditure of Malaysian students who study overseas, and foreign students studying in Malaysia. Students remain residents of their economies of origin regardless of their length of stay in another economy.

Health-related expenditure for both credit and debit are also part of travel. This expenditure incurred by non-resident patients in Malaysia (credit) or Malaysian residents seeking medical treatment abroad (debit) are included in this category.

v. **Construction**

Construction services cover both new and repair work. Construction is valued on a gross basis inclusive of all goods and services used as input to the work and other cost of production. This relates to site preparation work, construction and completion work for buildings (painting, plumbing, demolition, etc.), construction work for civil engineering, installation of machinery & assembly work and other construction (such as renting services of construction or demolition equipment with operator; exterior cleaning work of building, etc.)

vi. **Insurance and Pension Services**

Covers the services of providing life insurance, non-life insurance, reinsurance, freight insurance, pensions and auxiliary services to insurance.

vii. **Financial Services**

Covers both explicit and implicit charges for financial intermediation and auxiliary services (except those of insurance enterprises and pension funds) conducted between residents and non-residents.

The explicit charges included deposit and lending services (e.g. application and commitment fees, fees for one-off guarantees, early or late repayment fees or penalties, and account charges). Also included are commissions and other fees related to letters of credit, bankers' acceptances, lines of credit, financial leasing, foreign exchange transactions, commissions and other fees related to transactions in securities, commissions of commodity futures traders, services related to asset management, financial market operational and regulatory services, security custody services but excluded interest. The implicit charges is measured by FISIM which using reference rate concept to represent services element between actual and reference interest rate on loans and deposits.

viii. Charges for the use of intellectual property n.i.e.

Charges for the use of intellectual property include:

- *charges for the use of propriety rights, such as patents, trademarks, copyrights, industrial processes and designs, trade secrets and franchises, where rights arise from research and development, as well as from marketing; and*
- *charges for licenses to reproduce and/or distribute intellectual property embodied in produced originals or prototypes, such as copyrights on books and manuscripts, computer software, cinematographic works & sound recordings and related rights such as for the recording of live performances and for television, cable or satellite broadcast.*

ix. Telecommunications, Computer, and Information Services

Telecommunications services encompass the broadcast of transmission of sound, image, data, or other information by telephone, telex, telegram, radio, and television satellite, electronic mail and facsimile including business network services, teleconferencing and support services.

Computer services consist of hardware and software related services and data processing services. These include sales of customized and non-customized software, installation and consultancy services.

Information services include news agencies services, database services (database conception, storage, and dissemination), and direct non-bulk subscriptions to newspapers and periodicals, whether by mail, electronic transmission or other means.

x. Other Business Services

Other business services comprise research and development services, professional and management consulting services, technical, trade related and other business services.

Research and development services cover those services associated with basic research, applied research, and experimental development of new products and processes. This includes outright

sales as a result of research and development work, such as; patents, copyrights, information or industrial processes.

Professional and management consulting services cover advisory, guidance and operational assistance services provided to businesses for business policy and strategy and the overall planning, structuring and control of an organization. This include legal services, accounting, business & management consulting, public relations services, advertising, market research and public opinion polling services.

Technical, trade-related and other business services comprise of services related to architectural, engineering, other technical, waste treatment and de-pollution, agricultural, mining, operating leasing, trade-related and other business services.

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|---|--|
| <p>xii. Personal, Cultural and Recreational Services</p> | <p><i>Refers to services associated to audio-visual and related services; and other personal, cultural, and recreational services. This includes charges for access to encrypted televisions channels, rental of audio-visual and related products, fees to actors, directors and producers, education services, health services, sports, recreational and entertainment services.</i></p> |
| <p>xii. Government Goods and Services n.i.e.</p> | <p><i>These are transactions by the public sector with non-residents, which are not recorded elsewhere in the BOP components. The transactions include expenditures (goods and services) of Malaysia's diplomatic and military representative abroad and of foreign governments' diplomatic and military representative in Malaysia.</i></p> |

Export covers operating and capital expenditures of foreign diplomatic missions, trade missions and international organisations in Malaysia. Import covers operating and capital expenditure of Malaysia's embassies, high commissions, trade missions and students' departments abroad.

B. DATA SOURCES

The source for data present in this report :

a. Primary sources:

Survey on International Trade in Services conducted by DOSM.

b. Secondary sources:

- *Tourism statistics compiled by the Malaysia Tourism Promotion Board, using data emanating from its Departing Visitors' Survey with supplementary data from Immigration Department of Malaysia;*

c. Administrative records:

- *International Transaction Information System (ITIS), BNM;*
- *Administrative records of the public and private sectors.*

- C. DATA REVISION PRACTICES** *The statistics presented in this publication conform to Quarterly BOP Statistics. The status of current year data sets are revised and final data will be published a year after. The revisions are mostly due to latest or revised reporting by data providers.*
- D. ROUNDING** *Any differences in the aggregated data are due to rounding.*
- E. ABBREVIATIONS**
- | | |
|---------------|--|
| <i>b</i> | <i>billion</i> |
| <i>BNM</i> | <i>Bank Negara Malaysia</i> |
| <i>CUIP</i> | <i>Charges for the use of intellectual property n.i.e</i> |
| <i>FISIM</i> | <i>Financial Intermediation Services Indirectly Measured</i> |
| <i>e.g.</i> | <i>exempli gratia (example)</i> |
| <i>etc.</i> | <i>etcetera</i> |
| <i>f.o.b.</i> | <i>free on board</i> |
| <i>i.e.:</i> | <i>id est (that is)</i> |
| <i>MRO</i> | <i>Maintenance and repair services n.i.e</i> |
| <i>n.i.e.</i> | <i>not included elsewhere</i> |
| <i>OBS</i> | <i>Other business services</i> |
| <i>TCI</i> | <i>Telecommunications, computer and information</i> |
| <i>-</i> | <i>nil</i> |
| <i>0</i> | <i>< RM500 million</i> |

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ISSN 2462-1099



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