



MINISTRY OF ECONOMY
DEPARTMENT OF STATISTICS MALAYSIA

MEDIA STATEMENT

ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS SURVEY REPORT, 2025

Digital Usage Remains High: Household Internet Access at 97.1%, Individual Usage at 98.3% in 2025

PUTRAJAYA, 23RD APRIL 2026 – Today, the Department of Statistics Malaysia (DOSM) has released the ICT Use and Access by Individuals and Households Survey Report, 2025. The report provides the latest insights on access and use of Information and Communication Technology (ICT) equipment and services among individuals and households, covering both urban and rural areas.

The statistics presented in this report serve as key inputs for international agencies in compiling global indices, such as the ICT Development Index (IDI) and the Telecommunication Infrastructure Index (TII). This demonstrates Malaysia's commitment to international benchmarks and highlights the country's ongoing progress toward strengthening digital infrastructure and ICT development.

Reflecting the country's ongoing progress in digital development, the 2025 survey findings show that household access levels to ICT services and equipment remain high and consistent. A total of 99.5% of households are reported to have access to mobile phones, radios, and televisions.

In addition, access to the Internet and computers also recorded increases to 97.1 per cent and 92.6 per cent, in line with the strengthening of digital technology usage in society. However, declines were observed in access to pay TV channels and fixed-line telephone, decreasing to 62.0 per cent as compared to 67.1 per cent in 2024 and 27.6 per cent as compared to 27.9 per cent in the previous year, respectively.

Chief Statistician of Malaysia, Dato' Sri Dr. Mohd Uzir Mahidin said, "The 2025 survey findings show that ICT access and usage remain high, reflecting Malaysia's ongoing efforts in strengthening digital inclusivity across all layers of society."

Looking at access by locality, households in urban areas continued to record higher access rates as compared to rural areas. This can be seen through access to mobile phone (99.8%), radio (99.8%), television (99.7%), Internet (99.0%), computer (95.3%), pay TV channels (64.4%) and fixed-line telephone (31.0%).

Rural areas recorded access to television (98.9%), mobile phone (98.8%) and radio (98.6%) remain high. However, access to pay TV channels and fixed-line telephone shows decreases to 53.9 per cent and 15.9 per cent, respectively. In line with the trend of continuous increase, mobile phone usage by individuals reached 99.6 per cent in 2025, supported by high usage rates in urban areas (99.8%) and rural areas (99.1%). Likewise, for computer usage which recorded an increase to 81.5 per cent overall, driven by increases in urban (87.0%) and rural areas (65.5%).

The level of ICT skills among individuals remains high. More than 90.0 per cent of individuals show proficiency in basic tasks such as copying or moving a file or folder, duplicating or moving data, information and content in digital environments and sending content in messages. Among youth aged 15 to 24 years, these digital skills remain prominent, with almost all indicators exceeding 80.0 per cent.

Internet usage among individuals is increasing to 98.3 per cent in 2025 compared to 98.0 per cent in the previous year. This increase was recorded in urban areas (99.2%) and rural areas (95.7%). The usage rate for males is 98.7 per cent, whereas for females, it is 97.8 per cent. Internet usage remains high across all age groups, with individuals aged 20 to 24 years and 30 to 34 years recording usage rates exceeding 99.5 per cent, whereas elderly people aged 60 years and above recorded an increase to 92.3 per cent.

Dato' Sri Dr. Mohd Uzir Mahidin emphasized that an active digital lifestyle continues to drive Internet usage in Malaysia. Social networking activities remain dominant, with 99.7 per cent of users engaging on platforms such as Facebook, Instagram and TikTok. The digital media usage is also high, with 94.8 per cent of individuals downloading content such as music, videos and games. Other than that, 94.6 per cent of users use the Internet to search for information regarding goods and services, showing an increasing reliance on digital platforms in daily activities and consumer decision-making processes.

The Department of Statistics Malaysia (DOSM) is conducting the **Economic Census 2026 (BE2026)**, with themed “**Data Nadi Ekonomi Rakyat**”. The sixth Economic Census, will be carried out from **5th January to 31st October 2026**. BE2026 aims to collect comprehensive and structured data from all registered and unregistered business establishments in Malaysia to assess the nation’s economic performance, structure and characteristics in an evidence-based manner.

Malaysia has, for the first time, successfully secured the **top position** globally in the biennial **Open Data Inventory (ODIN) 2024/25** report released by Open Data Watch (ODW), surpassing 197 other countries. This achievement marks a significant leap from its 67th position in the ODIN 2022/23 assessment.

OpenDOSM NextGen is a medium that provides data catalogue and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

MyLabourHub is a comprehensive platform that integrates institutions, data and technology to deliver relevant, accurate and accessible labour market information. Access the labour market data for Malaysia at <https://mylabourhub.dosm.gov.my>.

(This additional proposed paragraph will be included only in media statements prepared by the respective Division.)

Released by:

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