

MEDIA STATEMENT

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VOLUME INDEX OF SERVICES, MALAYSIA THIRD QUARTER 2025

Volume Index of Services increased by 4.8 per cent in third quarter of 2025

PUTRAJAYA, 11 NOVEMBER 2025 – Volume index of Services recorded 4.8 per cent year-on-year growth in third quarter 2025, reaching 163.4 points. This is reported by Department of Statistics Malaysia (DOSM) in today's release of **Volume Index of Services (2015=100), Third Quarter 2025**. This publication consists of four segments namely Wholesale & retail trade, Food & beverage and Accommodation segment; Business services and Finance segment; Information & communication and Transportation & storage segment; and Other services segment.

Chief Statistician Malaysia, Dato' Sri Dr. Mohd Uzir Mahidin stated, "The performance of Volume Index of Services for this quarter was primarily driven by the Wholesale & retail trade, Food & beverage and Accommodation segment with a 5.5 per cent increase, followed by Information & communication and Transportation & storage segment (5.4%), Business services and Finance segment (2.2%), and Other services segment (8.9%)."

The volume index for Wholesale & retail trade, Food & beverage and Accommodation segment experienced a 5.5 per cent increase to reach 164.0 points, contributed by the growth in Wholesale & retail trade (4.8%), Food & beverage (8.1%) and

Accommodation (13.5%). Elaborating further on Wholesale & retail trade, Dato' Sri Dr. Mohd Uzir Mahidin pointed out that, "The increase was attributed to Wholesale trade sub-sector which grew 6.0 per cent to 154.9 points. This was followed by Retail trade which increased 4.3 per cent and Motor vehicles at 2.4 per cent."

At the same time, the Information & communication and Transport & storage segments grew by 5.4 per cent, reaching 179.5 points. This increase was contributed by the Information & communication (3.8%) and Transport & storage sub-sector (7.6%). Growth in the Information & communication sub-sector was primarily driven by higher mobile data and fixed broadband usage, as well as the wider implementation of 5G networks and fiber optic infrastructure. Telecommunications activities remained the main driver, supporting the overall performance of this segment.

Meanwhile, Business services and Finance segment registered a volume index of 154.3 points with a growth of 2.2 per cent. This increase was supported by the growth in Professional and Administrative & support services (7.7%), followed by Real estate (6.9%). However, the Finance & insurance sub-sector registered a decrease of 1.8 per cent.

Additionally, Other services segment grew 8.9 per cent to record 141.5 points, driven by increases in Arts, entertainment & recreation and Personal services & other activities (12.7%), Private health (8.8%) and Private education (5.2%). The increase in the Arts, entertainment & recreation sub-sector was supported by the rapid development of entertainment and recreational activities, while the Personal services & other activities sub-sector continued to contribute to growth through strong demand for laundry, beauty, and personal care services.

For quarter-on-quarter comparison, volume index of Services went up 2.2 per cent in the third quarter 2025. Dato' Sri Dr. Mohd Uzir Mahidin added that, "This growth was supported by the increase in Wholesale & retail trade, Food & beverage and Accommodation (2.4%), Business services & Finance segment (2.3%), Information &

communication and Transportation & storage segment (1.5%) and Other services segment (3.6%).”

The Chief Statistician of Malaysia also informed that, “The seasonally adjusted Volume Index grew by 5.8 per cent compared to the second quarter of 2025. This growth was primarily driven by the Business services & Finance segment, which expanded by 15.9 per cent. This was followed by the Wholesale & retail trade, Food & beverage, and Accommodation segment (3.2%), Information & communication and Transportation & storage segment (2.1%), as well as the Other services segment (3.9%).”

Malaysia, for the first time, ranked as number one (1) globally in the biennial Open Data Inventory (ODIN) 2024/25 report released by Open Data Watch (ODW), surpassing 197 other countries. This achievement marks a significant leap from its 67th position in the ODIN 2022/23 assessment.

OpenDOSM NextGen is a medium that provides data catalogue and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

Chart 1: Volume Index of Services and Year-on-Year Percentage Change

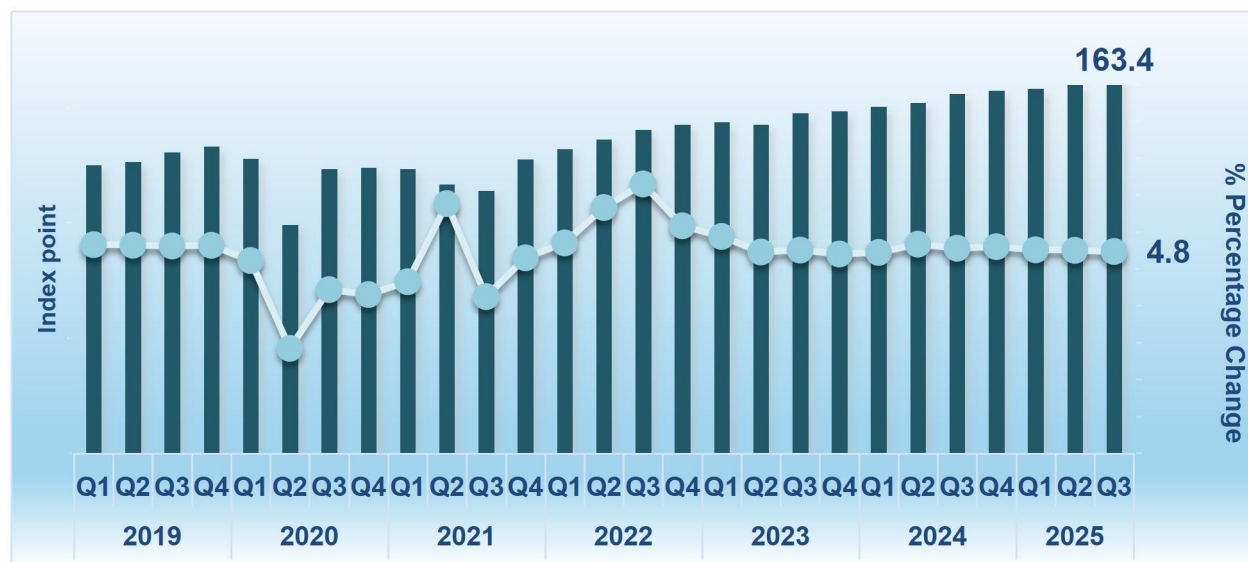
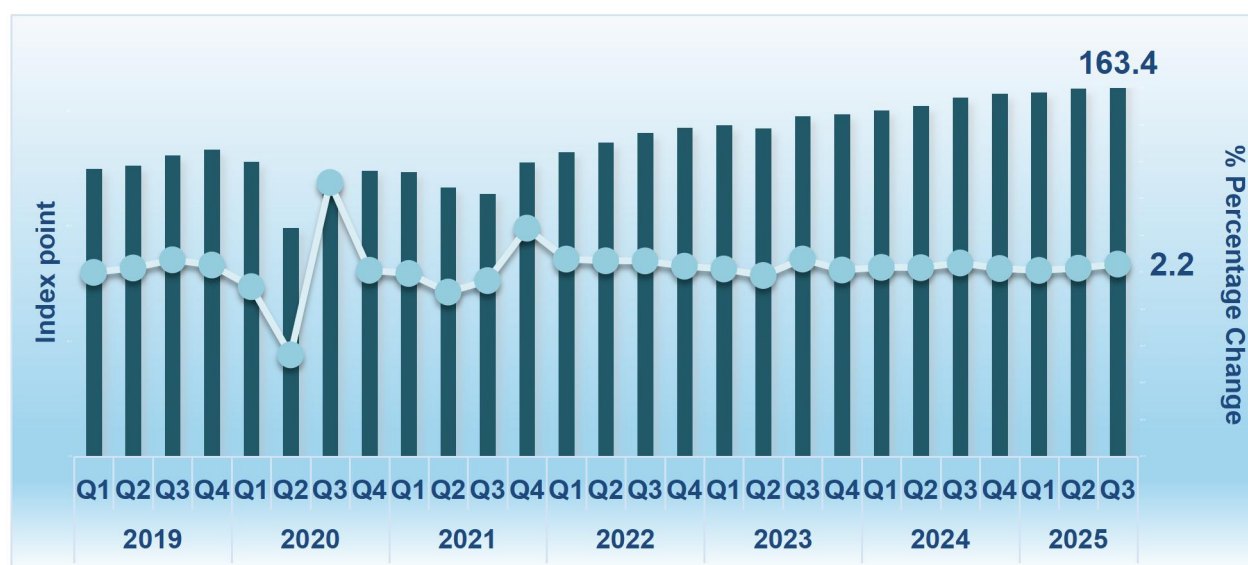


Chart 2: Volume Index of Services and Quarter-on-Quarter Percentage Change



Released by:

THE OFFICE OF CHIEF STATISTICIAN MALAYSIA

DEPARTMENT OF STATISTICS MALAYSIA

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