

1. PENDAHULUAN

Data dalam penerbitan ini dikumpul melalui Survei Perkhidmatan Suku Tahunan dan Survei Perdagangan Borong & Runcit Bulanan yang merangkumi subsektor seperti berikut:

- Perdagangan Borong & Runcit bermula pada suku tahun pertama 2005;
- Maklumat & Komunikasi; Pengangkutan & Penyimpanan; Makanan & Minuman dan Penginapan bermula tahun 2009;
- Kesihatan Swasta dan Pendidikan Swasta bermula tahun 2010;
- Profesional bermula tahun 2011;
- Kesenian, Hiburan & Rekreasi dan Hartanah bermula tahun 2012; dan
- Pentadbiran & Khidmat Sokongan, Perkhidmatan Persendirian & Lain-lain Aktiviti, Pemaju Hartanah dan Profesional Lain bermula tahun 2019.

Walau bagaimanapun, untuk tujuan penerbitan ini, data yang dilaporkan adalah bermula tahun 2020.

2. OBJEKTIF

Penerbitan ini membentangkan maklumat jumlah hasil/ nilai jualan, bilangan pekerja dan gaji & upah dalam sektor perkhidmatan. Penyiasatan yang dijalankan ini adalah untuk:

- Menyediakan indikator jangka pendek sektor perkhidmatan;
- Menyediakan input dalam penyusunan Indeks Perkhidmatan Suku Tahunan;
- Menyediakan maklumat bagi penyusunan Keluaran Dalam Negeri Kasar Suku Tahunan; dan
- Membantu pihak kerajaan dan organisasi lain termasuk komuniti perniagaan dalam merancang dan membuat keputusan.

3. SKOP DAN LIPUTAN

Survei ini meliputi semua pertubuhan yang berdaftar dengan badan-badan kawal selia yang terlibat dalam perkhidmatan Perdagangan Borong & Runcit; Maklumat & Komunikasi; Pengangkutan & Penyimpanan; Makanan & Minuman; Profesional; Kesihatan Swasta; Pendidikan Swasta; Penginapan; Kesenian, Hiburan & Rekreasi; Hartanah; Pentadbiran & Khidmat Sokongan dan Perkhidmatan Persendirian & Lain-lain Aktiviti. Manakala, perkhidmatan Kewangan & Insurans tidak diliputi dalam penyiasatan ini.

Indikator jangka pendek bagi pendapatan e-dagang yang dipaparkan adalah untuk mengukur prestasi semasa e-dagang di Malaysia secara suku tahun. Sumber dan liputan data yang digunakan adalah daripada survei jangka pendek Jabatan Perangkaan Malaysia.

4. KONSEP DAN DEFINISI

Klasifikasi industri adalah berasaskan kepada Piawaian Klasifikasi Industri Malaysia 2008 Ver.1.0. Klasifikasi yang diguna pakai adalah selaras dengan *International Standard Industrial Classification All Economic Activities, Revision 4, United Nations Statistics Division*.

Manakala, perdagangan borong dan runcit yang digunapakai dalam penerbitan ini berasaskan kepada saranan di dalam Manual *International Recommendations for Distributive Trade Statistics 2008 (IRDTs 2008)* yang diterbitkan oleh *United Nations Statistics Division*. Definisi tersebut adalah termasuk aktiviti berikut:

4.1 Perdagangan Borong & Runcit

4.1.1 Perdagangan Borong

Merujuk kepada penjualan semula (tanpa pengubahsuaian) barangan baru dan barang yang telah digunakan kepada peruncit, pengguna perindustrian, perdagangan, institusi atau profesional; atau kepada pemborong lain; atau menjual dagangan kepada orang atau syarikat berkenaan.

Pemborong selalunya memasang, memilih dan mengklasifikasikan barang dalam lot-lot besar; memecahkan muatan yang besar, membungkus semula dan membotol (kecuali bekas yang kedap udara) dan membahagi semula kepada lot-lot kecil; menyimpan, menyejuk, menghantar dan memasang barang dan juga turut serta dalam promosi jualan untuk pelanggan dan reka bentuk label.

4.1.2 Perdagangan Runcit

Merujuk kepada penjualan semula (jualan tanpa pengubahsuaian) barang baru dan terpakai kepada orang awam untuk kegunaan peribadi atau isi rumah.

4.1.3 Kenderaan Bermotor

Merujuk kepada jualan secara borong dan runcit kenderaan bermotor dan motosikal, sama ada baru atau terpakai, jualan alat-alat ganti dan aksesori kenderaan, penyelenggaraan dan pembaikan kenderaan bermotor dan motosikal termasuk mencuci, mengilap serta agen komisen.

4.2 Maklumat & Komunikasi

Merujuk kepada aktiviti penerbitan, penerbitan wayang gambar, video & program televisyen, rakaman bunyi & penerbitan muzik, pemrograman & penyiaran, perkhidmatan telekomunikasi, pengaturcaraan komputer, perundingan & aktiviti yang berkaitan dan perkhidmatan maklumat.

4.3 Pengangkutan & Penyimpanan

Merujuk kepada penyediaan bagi pengangkutan penumpang atau muatan, sama ada berjadual atau tidak, melalui rel, saluran paip, jalan raya, air atau udara dan aktiviti yang berhubung kait seperti kemudahan terminal dan tempat letak kenderaan, pengendalian kargo, penyimpanan dan lain-lain. Termasuk juga penyewaan kelengkapan pengangkutan dengan pemandu atau operator dan juga perkhidmatan pos dan kurier.

4.4 Makanan & Minuman

Merujuk kepada pertubuhan yang menyediakan perkhidmatan makanan dan minuman lengkap untuk penggunaan segera, sama ada di restoran tradisional, restoran layan diri atau bawa pulang, yang didirikan secara kekal atau sementara, dengan atau tanpa kemudahan tempat duduk. Hidangan yang dibekalkan untuk penggunaan segera adalah faktor yang diambil kira dan bukannya jenis kemudahan untuk menyediakan jenis hidangan tersebut.

4.5 Profesional

Merujuk kepada pertubuhan yang khusus dalam menjalankan aktiviti-aktiviti profesional, di mana ianya memerlukan tahap kepakaran dan latihan yang tinggi. Pertubuhan di sektor ini mengkhusus berasaskan kepada kepakaran serta menyediakan perkhidmatan ini kepada industri dan isi rumah. Aktiviti yang dijalankan termasuk khidmat nasihat dan perwakilan guaman; perakaunan, simpan kira-kira dan pengauditan; arkitek; kejuruteraan; juruukur; perundingan pengurusan & penyelidikan pasaran; pengiklanan; penyelidikan & pembangunan saintifik dan ujian teknikal & analisis; profesional lain dan veterinar.

4.6 Kesihatan Swasta

Merujuk kepada pertubuhan yang menyediakan perkhidmatan kesihatan swasta meliputi perkhidmatan hospital dan rumah bersalin, perkhidmatan perubatan (termasuk perkhidmatan perubatan am atau pakar), perkhidmatan pergigian dan aktiviti kesihatan kemanusiaan lain seperti pusat dialisis, makmal perubatan, perkhidmatan akupunktur, perkhidmatan ahli herba dan homeopati, perkhidmatan fisioterapi & carakerja, perkhidmatan ambulan dan perubatan alternatif lain.

4.7 Pendidikan Swasta

Merujuk kepada pertubuhan yang menyediakan perkhidmatan pendidikan swasta seperti pendidikan pra-sekolah, pendidikan menengah, pendidikan tinggi dan pendidikan lain. Proses utama pembelajaran adalah di dalam bilik darjah. Selain itu, terdapat juga proses pembelajaran di luar bilik darjah seperti melalui siaran televisyen, internet atau pusat sukan yang melibatkan peringkat tertentu.

4.8 Penginapan

Merujuk kepada penyediaan tempat penginapan berbayar jangka pendek sama ada dibuka kepada orang awam atau terhad kepada ahli sebuah pertubuhan tertentu. Ianya termasuk juga penyediaan tempat penginapan hotel (termasuk resort), hotel bajet/ motel, hotel apartmen, chalet, dan rumah rehat/ rumah tetamu/ hostel/ *bed & breakfast/ homestay*.

4.9 Kesenian, Hiburan & Rekreasi

Merujuk kepada pelbagai aktiviti bagi memenuhi minat orang awam dalam aktiviti kebudayaan, hiburan dan rekreasi meliputi persembahan secara langsung, operasi muzium, perjudian, sukan dan rekreasi.

4.10 Hartanah

Merujuk kepada pertubuhan yang menyediakan perkhidmatan hartanah yang meliputi aktiviti pemaju hartanah bagi harta milikan sendiri atau pajakan; dan aktiviti ejen hartanah atas dasar bayaran atau kontrak.

4.11 Pentadbiran & Khidmat Sokongan

Merujuk kepada aktiviti yang menyokong operasi am perniagaan meliputi aktiviti sewaan & pajakan, aktiviti pekerjaan, agensi pengembaraan, operator pelancongan & aktiviti perkhidmatan penembahan lain, aktiviti keselamatan & penyiasatan, aktiviti perkhidmatan bangunan & lanskap dan aktiviti pengurusan pejabat, sokongan pejabat & perniagaan lain.

4.12 Perkhidmatan Persendirian & Lain-lain Aktiviti

Merujuk kepada aktiviti keahlian organisasi, aktiviti organisasi keahlian perniagaan, majikan & profesional, aktiviti kesatuan buruh, aktiviti keahlian organisasi lain, pembaikan komputer & barangan persendirian dan isi rumah dan aktiviti perkhidmatan seperti basuhan dan cucian kering tekstil dan produk berbulu; dandanan rambut dan penjagaan kecantikan lain; dan pengebumian dan aktiviti perkhidmatan lain.

5. UNIT PELAPORAN

Penyiasatan ini dilaksanakan dengan menggunakan pendekatan **pertubuhan**. Pertubuhan ditakrifkan sebagai "satu unit ekonomi yang bergiat di bawah satu aktiviti, di bawah penguasaan tunggal yang sah dan beroperasi di satu lokasi fizikal". Setiap pertubuhan diberikan klasifikasi industri yang berdasarkan aktiviti utama dan bukannya mengikut syarikat induk.

6. HASIL

Hasil merujuk kepada penerimaan yang diterima atau akan diterima untuk perkhidmatan yang diberikan dan transaksi lain yang dibuat semasa suku tahun rujukan. Ia terdiri daripada hasil operasi dan hasil bukan operasi.

Pendapatan e-dagang bermaksud jumlah pendapatan yang diperolehi oleh pertubuhan daripada transaksi e-dagang.

Pendapatan untuk pertubuhan Perdagangan Borong dan Runcit merujuk kepada nilai jualan barangan dan perkhidmatan. Nilai jualan bermaksud nilai semua barang di mana hak milik atau hak mutlak untuk penggunaan telah dipindahkan kepada orang lain dengan tujuan barang itu akan dibeli akhirnya. Nilai Perkhidmatan yang diberikan dalam tempoh laporan tanpa mengambilkira masa atau cara pembayaran dibuat.

7. NILAI JUALAN

Definisi ini terpakai kepada Perdagangan Borong dan Runcit.

Nilai jualan merujuk kepada:

- (a) nilai semua **barang** di mana hak milik atau hak mutlak untuk penggunaan telah dipindahkan kepada orang lain dengan tujuan barang itu akan dibeli akhirnya; dan
- (b) nilai **perkhidmatan** yang diberikan dalam tempoh laporan tanpa mengambil kira masa dan cara pembayaran dibuat.

Nilai jualan dalam penyiasatan ini merujuk kepada **jumlah bayaran** yang dibayar oleh pelanggan-pelanggan. Ia termasuk:

- (a) harga jualan;
- (b) caj-caj pinjaman kewangan, pengiriman dan pemasangan, jika perkhidmatan ini diberikan oleh pertubuhan yang diliputi.

8. BILANGAN PEKERJA

Jumlah pekerja termasuk semua pemilik yang bekerja dan rakan niaga yang aktif, pekerja keluarga yang tidak bergaji dan pekerja yang bekerja pada tempoh gaji terakhir bagi suku tahun rujukan. Ia juga termasuk pekerja sambilan yang di dalam daftar gaji dan orang yang mogok dan bercuti jangka pendek (cuti sakit, cuti kecemasan atau cuti rehat). Mereka yang tidak dimasukkan terdiri daripada pekerja-pekerja yang bercuti berpanjangan dan pesara.

9. GAJI & UPAH YANG DIBAYAR

Gaji & upah yang dibayar merujuk kepada pembayaran tunai, termasuk bonus, komisen, bayaran lebih masa, kos sara hidup dan elaun yang dibayar kepada semua pekerja bergaji dalam tempoh suku tahun rujukan. Manakala caruman pekerja kepada Kumpulan Wang Simpanan Pekerja (KWSP) dan Pertubuhan Keselamatan Sosial (PERKESO) turut dimasukkan, manakala caruman oleh majikan **dikecualikan**. Elaun kepada pemilik yang bekerja, rakan niaga yang bekerja dan pekerja keluarga tidak bergaji juga **dikecualikan**.

10. DEFINISI TRANSAKSI E-DAGANG

Berdasarkan OECD, 2015, **transaksi e-dagang** adalah penjualan atau pembelian bagi barangan atau perkhidmatan, melalui rangkaian komputer yang telah direka untuk tujuan berkenaan. Transaksi e-dagang boleh berlaku di antara enterpris, isi rumah, individu, kerajaan dan organisasi awam atau swasta yang lain. Barangan atau perkhidmatan yang telah dipesan melalui kaedah e-dagang, namun pembayaran atau penerimaan barangan atau perkhidmatan berkenaan boleh diterima sama ada melalui *online* atau *offline*.

Transaksi e-dagang termasuk pesanan yang dibuat di laman sesawang, extranet atau *electronic data interchange* (EDI). Walau bagaimanapun, transaksi yang dibuat melalui panggilan telefon, faksimili, emel (emel yang ditaip manual) dan seumpamanya tidak dikategorikan sebagai urusan e-dagang.

11. KUASA PERUNDANGAN

Maklumat yang dikumpul adalah mengikut peruntukan **Akta Perangkaan 1965 (Disemak 1989)**. Seksyen 5 di bawah Akta ini menghendaki mana-mana pertubuhan yang beroperasi di Malaysia untuk memberikan maklumat sebenar atau anggaran terbaik kepada Jabatan. Mengikut Akta ini, kandungan soal selidik adalah **sulit** dan hanya angka agregat diterbitkan. Sementara itu, Seksyen 7 di bawah Akta yang sama memperuntukkan denda kepada responden yang gagal memberi kerjasama kepada penyiasatan yang dijalankan.

12. PINDAAN POLISI

- Bagi data bulanan, perubahan tertakluk kepada sumber data, semakan adalah t-1 di mana t merujuk kepada bulan semasa.
- Bagi data suku tahunan, perubahan tertakluk kepada sumber data, semakan adalah t-1 di mana t merujuk kepada suku tahun semasa.
- Bagi data tahunan, perubahan tertakluk kepada sumber data, semakan adalah t-3 di mana t merujuk kepada tahun semasa.

13. METODOLOGI

13.1 Populasi

Semua pertubuhan yang terlibat dengan Survei Perkhidmatan Suku Tahunan meliputi 357 industri lima (5) digit dan berasaskan kod Piawaian Klasifikasi Industri Malaysia 2008 Ver 1.0.

13.2 Rangka pensampelan

Berdasarkan populasi yang telah dikenal pasti, pertubuhan yang beroperasi seperti pada Disember 2024 disenaraikan sebagai rangka pensampelan.

13.3 Reka bentuk pensampelan

Reka bentuk pensampelan bagi survei ini adalah pensampelan rawak strata satu peringkat. Kategori industri di peringkat nasional telah diklasifikasikan sebagai strata manakala pertubuhan sebagai unit pensampelan.

Setiap strata (industri) telah dibentuk kepada empat substrata untuk memastikan sampel yang diagihkan mengambil kira ciri-ciri ekonomi industri tersebut. Substrata utama bersifat heterogen diliputi secara liputan penuh. Manakala, substrata selainnya bersifat homogen disampelkan.

Substrata utama meliputi pertubuhan kategori besar yang mempunyai jumlah hasil yang signifikan dalam industri liputan manakala bagi substrata kedua hingga keempat berdasarkan kategori perusahaan mikro, kecil dan sederhana (PKS).

13.4 Saiz sampel

Statistik utama yang digunakan untuk penganggaran saiz sampel adalah jumlah hasil. Formula yang digunakan dalam penganggaran saiz sampel dengan menggunakan kaedah Neyman Allocation seperti berikut:

$$n = \frac{(\sum N_i S_i)^2}{V + \sum N_i S_i^2}$$

di mana;

n	=	Saiz sampel
N_i	=	Saiz populasi bagi strata i
S_i^2	=	Varian bagi strata i
V	=	Varian sasaran

$$V = RSE^2 \cdot \left(\frac{\hat{Y}_i}{Z} \right)^2$$

di mana;

$\hat{Y}_i$	=	Jumlah nilai hasil bagi strata i
RSE	=	Ralat piawai relatif
Z	=	Nilai aras keyakinan

Sampel akan diagihkan kepada sub strata dalam industri liputan dengan menggunakan kaedah seperti berikut:

$$n_{hi} = \left(\frac{N_h S_h}{\sum N_h S_h} \right) n_i$$
$$h = 2, 3 \text{ dan } 4$$
$$i = 1, 2, \dots, k$$

di mana;

n_{hi}	=	Saiz sampel bagi sub strata h dalam strata i
N_h	=	Saiz populasi bagi sub strata h
S_h	=	Sisihan piawai bagi sub strata h
n_i	=	Saiz sampel bagi strata i
h	=	Sub strata
i	=	Strata

Pertubuhan bagi substrata utama dikategorikan kepada 4 kumpulan iaitu kategori besar 1, besar 2, besar 3 dan besar 4. Pertubuhan kategori besar 1 diliputi sepenuhnya manakala pertubuhan bagi substrata besar 2, 3 dan 4 serta substrata PMKS dipilih secara rawak mengikut kaedah pensampelan bersistematik.

13.5 WAJARAN

Analisis berwajaran disediakan menggunakan wajaran bagi memastikan sampel yang dipilih dapat menggambarkan populasi survei. Wajaran yang diperlukan adalah wajaran di peringkat reka bentuk pensampelan dan wajaran tiada respons.

Wajaran reka bentuk pensampelan pada substrata h adalah seperti berikut :

$$W_h = \frac{N_h}{n_h}, h = 1, \dots, 4$$

di mana,

N_h = Bilangan populasi bagi sub strata h ; dan

n_h = Bilangan sampel bagi sub strata h

Wajaran tiada respons pada sub strata h adalah seperti berikut :

$$NRW_h = \frac{1}{n'_h/n_h}, h = 1, \dots, 4$$

di mana;

n'_h = Bilangan sampel respons bagi sub strata h

n_h = Bilangan sampel bagi sub strata h

Kaedah pengiraan wajaran reka bentuk pensampelan selepas survei (*adjusted weight*) pada sub strata h seperti berikut:

$$W'_h = W_h \times NRW_h, h = 1, \dots, 4$$

di mana;

W_h = Wajaran reka bentuk pensampelan pada sub strata h

NRW_h = Wajaran tiada respons pada sub strata h

14. PEMBUNDARAN

Penjumlahan komponen mungkin berbeza dengan angka jumlah kecil atau jumlah besar disebabkan pembundaran.

1. INTRODUCTION

The data for this publication was collected through the Quarterly Survey of Services and Monthly Survey of Wholesale & Retail which comprise of the following sub-sectors:

- Wholesale & Retail Trade from the 2005;
- Information & Communication; Transportation & Storage; Food & Beverages and Accommodation from 2009;
- Private Education and Private Health from 2010;
- Professional from 2011;
- Arts, Entertainment & Recreation and Real Estate Agent from 2012; and
- Administrative & Support Services; Personal Services & Other Activities; Real Estate Developer and Other Professionals starting in 2019.

However, for this publication, the data presented commenced from 2020.

2. OBJECTIVES

This publication presents information on revenue/ sales value, number of persons engaged and salaries & wages in Services sector. The main objectives of this survey are to:

- Provide short term indicators of Services sector;
- Provide input towards the compilation of Quarterly Index of Services;
- Provide information for the compilation of Quarterly Gross Domestic Product; and
- Assist the government and other organisation as well as business community in planning and decision making.

3. SCOPE AND COVERAGE

The surveys cover all registered establishments of the relevant regulatory bodies engaged in the Wholesale & Retail Trade; Information & Communication; Transportation & Storage; Food & Beverages; Professional; Private Health; Private Education; Accommodation; Arts, Entertainment & Recreation; and Real Estate Agent Services; Administrative & Support Services; and Other Services subsectors. Meanwhile, Finance & Insurance Services is not covered in this survey.

Short term indicator for e-commerce income is to measure the current performance of e-commerce in Malaysia on quarterly basis. The source of data is from DOSM's short-term surveys.

4. CONCEPTS AND DEFINITIONS

The classification of the industry is based on the Malaysia Standard Industrial Classification 2008 Ver. 1.0. The classification conforms to the International Standard Industrial Classification of All Economic Activities, Revision 4, United Nations Statistics Division. Meanwhile, the concepts of wholesale and retail trade adopted in this publication is based on recommendation in the Manual of International Recommendations for Distributive Trade Statistics 2008 (IRDTS 2008) published by the United Nations Statistics Division. The definition of industries are as follows:

4.1 Wholesale & Retail Trade

4.1.1 Wholesale Trade

Refers to the resale (sale without transformation) of new and used goods to retailers; industrial, commercial, institutional or professional users; or to other wholesalers; or selling merchandise to, such persons or companies.

Wholesalers frequently physically assemble, sort and grade goods in large lots; break bulk, repack and bottle (except in air-tight containers) and redistribute in smaller lots; store, refrigerate, deliver and install goods as well as engage in sales promotion for customers and label design.

4.1.2 Retail Trade

Refers to the resale (sale without transformation) of new and used goods to the general public for personal or household consumption or utilisation

4.1.3 Motor Vehicles

Refers to wholesale and retail sale of motor vehicles and motorcycles, either new or used, sale of motor vehicle parts and accessories, maintenance and repair of motor vehicles and motorcycles including washing, polishing as well as commission agents.

4.2 Information & Communication

Refers to activities publishing, motion picture, video & television programme production, sound recording & music publishing, programming & broadcasting, telecommunications services, computer programming, consultancy & related activities and information services.

4.3 Transportation & Storage

Refers to provision of passengers or freight transport, whether scheduled or not, by rail, pipeline, road, water or air and associated activities such as terminal and parking facilities, cargo handling, storage and etc. Renting of transport equipment with driver or operator and postal and courier services are also included.

4.4 Food & Beverages

Refers to establishments that includes food and beverage serving activities providing complete meals or drinks fit for immediate consumption, whether in traditional restaurants, self-service or take-away restaurants, whether as permanent or temporary stands with or without seating. Determinant is the fact that meals fit for immediate consumption are offered, not the kind of facility providing them.

4.5 Professional

Refers to establishments specialised in professional activities which require expertise and training. The establishments in this sub-sector services to industries and household. The activities include advisory and legal representation; accounting, bookkeeping and auditing; architectural; engineering; surveying; management consultancy services & market research; advertising; scientific research & development and technical testing & analysis; other professional and veterinary.

4.6 Private Health

Refers to establishments that provide private health services including private hospital and maternity home services, medical services (including general and specialised medical), dental services and other human health activities such as dialysis centres, medical laboratories, acupuncture services, herbalist and homeopathy services, physiotherapy & occupational therapy services, ambulance services and other alternative medical.

4.7 Private Education

Refers to establishments that provide private education services such as pre-primary education, secondary education and higher education, higher education, and other education. The main process of learning is in the classroom. Moreover, there is also a learning process outside the classroom such as through television, internet or sport centres involving for certain level.

4.8 Accommodation

Refers to the provision of short-term paid accommodation whether open to the public or restricted to members of a particular organisation. It includes hotels (including resorts), budget hotels/ motels, service apartments, chalets and rest houses/ guest houses/ hostels/ bed & breakfast/ homestay.

4.9 Arts, Entertainment & Recreation

Refers to a wide range of activities to meet various cultural, entertainment and recreational interests of the general public, including live performances, operation of museum sites, gambling, sport and recreation activities.

4.10 Real Estate

Refers to establishments that provide real estate services which cover the activities of real estate developers with own or leased property; and real estate agent activities on a fee or contract basis.

4.11 Administrative & Support Services

Refers to a variety of activities that support general business operations including rental and leasing activities, employment activities, travel agency, tour operator and other reservation service activities, security and investigation activities, services to building and landscape activities and office administrative, office support and other business support activities.

4.12 Personal Services & Other Activities

Refers to personal services & other activities include activities of membership organisations such as activities of business, employers and professional membership organisations; activities of trade unions; and activities of others membership organisations; repair of computers & personal and household goods; and other personal service activities such as washing and dry-cleaning of textiles and fur products; hairdressing and other beauty treatment; funeral; and other service activities

5. REPORTING UNIT

The reporting unit is an **establishment**. An establishment is defined as "an economic unit that engaged in one activity, under a single legal entity and operating in a single physical location". Each establishment was assigned an industry classification based on its principal activity and not by its parent company.

6. REVENUE

Revenue refers to the amount received and receivable for services rendered and other transactions made during the reference quarter. It comprised both operating and non-operating revenue.

E-commerce income means the total income of establishments with e-commerce transactions.

Income for Wholesale and Retail Trade establishments refers to the value of sales of goods and services. Sales value means the value of all items for which ownership or effective right to use with a view to ultimate purchase, has been transferred to others; and value added is the increment to the value of commodities and services contributed by the establishment. This value is derived as the difference between the value of gross output and intermediate input.

7. SALES VALUE

This definition is an applicable to Wholesale and Retail Trade.

Sales value refer to:

- (a) the value of all **goods**, for which ownership or effective right to use with a view to ultimate purchase, has been transferred to others; and
- (b) the value of **services** rendered during the inquiry period, irrespective of time or method of payment.

The sales value in this survey refers to the **total sum paid** by the customers. It includes:

- (a) sales price;
- (b) financing, delivery and installation charges, if these services are rendered by the establishment enumerated.

8. NUMBER OF PERSONS ENGAGED

The total number of persons engaged includes all working proprietors and active business partners, unpaid family workers and employees who worked during the last pay period of the reference quarter. It also includes part-time workers in the payroll and persons on strike and short-term leave (sick leave, emergency leave or vacation). Not included are workers on indefinite leave as well as pensioners.

9. SALARIES & WAGES PAID

Salaries & wages paid refers to cash payments, including bonuses, commissions, overtime pay, cost of living allowances and other allowances made to all employees during the reference quarter. The employees' contributions to Employees' Provident Fund (EPF) and Social Security Organisation (SOCSO) are included, while the employer's contributions are **excluded**. Allowances to working proprietors, working partners and unpaid family workers are also **excluded**.

10. DEFINITION OF E-COMMERCE

Based on Organisation for Economic Co-operation and Development (OECD), 2015, **e-commerce transaction** is defined as sale or purchase of goods or services, through a network of computers that have been designed for this purpose. E-commerce transactions can occur between enterprises, households, individuals, governments and public or private organisation to another.

Goods or services that have been ordered through e-commerce methods, but the payment or receipt of goods or services can be received either through online or offline. E-commerce transaction, includes orders placed on websites, extranet or Electronic Data Interchange (EDI). However, the transactions made by telephone, fax, email (mail that is typed manually) and the similar transactions are not categorised as e-commerce transactions.

11. CONFIDENTIALITY REQUIREMENTS

The information is gathered under the provisions of the **Statistics Act 1965 (Revised 1989)**. Section 5 of this Act requires all establishments services operating in Malaysia to provide actual information or best estimates to the Department. The Act stipulates that the content of individual returns are **confidential** and only aggregated figures are published. Meanwhile, Section 7 under the same Act provides the penalty to the respondents that could not comply with the surveys undertaken.

12. REVISION POLICY

- For monthly data, subject to changes in data source, revision is $t-1$ where t refers to current month.
- For quarterly data, subject to changes in data source, revision is $t-1$ where t refers to current quarter.
- For annual data, subject to changes in data source, revision is $t-3$ where t refers to current year.

13. METHODOLOGY

13.1 Population

All establishments encompass Quarterly Survey of Services that consist of 357 industries at five (5) digits based on Malaysia Standard Industrial Classification 2008 Ver 1.0.

13.2 Sampling Frame

From the identified population, establishments that are still operating as at December 2024 were listed as sampling frame.

13.3 Sampling Design

Sampling design of the survey is a one-stage stratified random sampling. Categories of industries at national level have been classified as stratum and the establishment as the sampling unit.

Each stratum (industry) has been set up to four substratum to ensure the distributed sample takes into account the economic characteristics of the industry. The main substratum is heterogeneous covered in full coverage. Whereas, the others homogeneous substratum was sampled.

Major substratum includes large-scale establishments that have significant revenue streams in the coverage industry while for second and fourth sub-sectors based on micro, small and medium enterprise (MSMEs) categories.

13.4 Sample size

The main statistics used to estimate the sample size is the total revenue. The formula used in the estimation of the sample size using Neyman Allocation Method is as follows:

$$n = \frac{(\sum N_i S_i)^2}{V + \sum N_i S_i^2}$$

where;

n	=	Sample size
N_i	=	Population size for stratum i
S_i^2	=	Variance for stratum i
V	=	Desired variance

$$V = RSE^2 \cdot \left(\frac{\hat{Y}_i}{Z} \right)^2$$

where;

$\hat{Y}_i$	=	Estimated total revenue for stratum i
RSE	=	Relative standard error
Z	=	Value of confidence level

Sample is distributed to sub stratum of the industry using method as follows:

$$n_{hi} = \left(\frac{N_h S_h}{\sum N_h S_h} \right) n_i$$

h

$i = 2, 3 \text{ and } 4$

$= 1, 2, \dots, k$

where;

n_{hi} = Sample size for substratum h of stratum i

N_h = Population size for substratum h

S_h = Standard deviation for substratum h

n_j = Sample size for stratum i

h = Substratum

i = Stratum

Establishments for the major substratum are categorized into 4 groups, namely large 1, large 2, large 3 and large 4. Establishments of the large 1 category were fully covered while establishments of the large 2, 3 and 4 as well as MSMEs sub stratum were randomly selected using systematic random sampling.

13.5 Weight

Weighted analysis is done using sampling weight to ensure that the selected sample can reflect population survey. The weights required are the sampling design weight and non-response weight.

The sampling design weight for the establishment at stratum h is as follows:

$$W_h = \frac{N_h}{n_h}$$

where,

N_h = Total population of sub stratum h ; and

n_h = Total sample of sub stratum h

Non response weight at sub stratum h as below:

$$NRW_h = \frac{1}{n'_h/n_h}, \quad h = 1, \dots, 4$$

where;

n'_h = Number of response sampel for substratum h ; and

n_h = Number of sampel for substratum h

The method of calculating the sampling design weight after the survey (adjusted weight) on sub stratum h as below:

$$W'_h = W_h \times NRW_h, \quad h = 1, \dots, 4$$

where,

W_h = Sampling design weight at substratum h

NRW_h = Non response weight at substratum h

14. ROUNDING

The sum of component figures may not tally with the sub total or total figures due to rounding.

Lampiran/ Appendix

Piawaian Klasifikasi Industri Malaysia 2008 Ver. 1.0/ Malaysia Standard Industrial Classification 2008 Ver.1.0

PERDAGANGAN BORONG DAN RUNCIT WHOLESALE AND RETAIL TRADE			
Perdagangan Borong Wholesale Trade			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
46	461		Jual borong berdasarkan kontrak atau yuran Wholesale on a fee or contract basis
		46100	Jualan borong berdasarkan kontrak atau yuran Wholesale on a fee or contract basis
	462		Jual borong bahan mentah pertanian dan haiwan hidup Wholesale of agricultural raw materials and live animals
		46201	Jualan borong getah Wholesale of rubber
		46202	Jualan borong minyak kelapa sawit Wholesale of palm oil
		46203	Jualan borong kayu balak dan kayu kayan Wholesale of lumber and timber
		46204	Jualan borong bunga-bunga dan tumbuh-tumbuhan Wholesale of flowers and plants
		46205	Jualan borong ternakan Wholesale of livestock
		46209	Jualan borong bahan mentah pertanian dan haiwan hidup t.t.t.l Wholesale of agricultural raw material and live animals n.e.c
	463		Jual borong makanan, minuman dan tembakau Wholesale of food, beverages and tobacco
		46311	Jualan borong daging, unggas dan telur Wholesale of meat, poultry and eggs
		46312	Jualan borong ikan dan lain-lain makanan laut Wholesale of fish and other seafood
		46313	Jualan borong buah-buahan Wholesale of fruits
		46314	Jualan borong sayur-sayuran Wholesale of vegetables
		46319	Jualan borong daging, ikan, buah-buahan dan sayur-sayuran t.t.t.l Wholesale of meat, fish, fruits and vegetables n.e.c
		46321	Jualan borong beras, bijirin lain, tepung dan gula Wholesale of rice, other grains, flour and sugars
		46322	Jualan borong hasil tenusu Wholesale of dairy products
		46323	Jualan borong konfeksi Wholesale of confectionary
		46324	Jualan borong biskut, kek, roti dan produk bakeri lain Wholesale of biscuits, cakes, breads and other bakery products
		46325	Jualan borong kopi, teh dan minuman lain Wholesale of coffee, tea, cocoa and other beverages
		46326	Jualan borong bir, wain dan spirit Wholesale of beer, wine and spirits
		46327	Jualan borong tembakau, cerut, rokok Wholesale of tobacco, cigar, cigarettes
		46329	Jualan borong bahan makanan lain Wholesale of other foodstuffs

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Borong
Wholesale Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	464		Jual borong barangan isi rumah <i>Wholesale of household goods</i>
		46411	Jualan borong benang dan fabrik <i>Wholesale of yarn and fabrics</i>
		46412	Jualan borong linen, tuala dan selimut isi rumah <i>Wholesale of household linen, towels, blankets</i>
		46413	Jualan borong pakaian <i>Wholesale of clothing</i>
		46414	Jualan borong aksesori pakaian <i>Wholesale of clothing accessories</i>
		46415	Jualan borong pakaian daripada bulu binatang <i>Wholesale of fur articles</i>
		46416	Jualan borong kasut <i>Wholesale of footwear</i>
		46417	Jualan borong bahan jahitan <i>Wholesale of haberdashery</i>
		46419	Jualan borong tekstil, pakaian, t.t.t.l <i>Wholesale of textiles, clothing n.e.c</i>
		46421	Jualan borong barangan farmaseutikal dan perubatan <i>Wholesale of pharmaceutical and medical goods</i>
		46422	Jualan borong pewangi, kosmetik, sabun dan kelengkapan dandanan diri <i>Wholesale of perfumeries, cosmetics, soap and toiletries</i>
		46431	Jualan borong basikal dan komponen (termasuk alat ganti) dan aksesori <i>Wholesale of bicycles and their parts and accessories</i>
		46432	Jualan borong barangan fotografi dan optic <i>Wholesale of photographic and optical goods</i>
		46433	Jualan borong barangan kulit dan aksesori kembara <i>Wholesale of leather goods and travel accessories</i>
		46434	Jualan borong peralatan muzik, permainan dan barang mainan, barangan sukan <i>Wholesale of musical instruments, games and toys, sports goods</i>
		46441	Jualan borong kraftangan dan bunga tiruan <i>Wholesale of handicrafts and artificial flowers</i>
		46442	Jualan borong bunga keratan dan tumbuhan <i>Wholesale of cut flowers and plants</i>
		46443	Jualan borong jam tangan dan jam dinding <i>Wholesale of watches and clocks</i>
		46444	Jualan borong barang kemas <i>Wholesale of jewellery</i>
		46491	Jualan borong perabot isi rumah <i>Wholesale of household furniture</i>
		46492	Jualan borong perkakas isi rumah <i>Wholesale of household appliances</i>
		46493	Jualan borong peralatan lampu <i>Wholesale of lighting equipment</i>
		46494	Jualan borong perkakas dapur dan kutleri, pinggan mangkuk, barangan kaca dan barangan tembikar <i>Wholesale of household utensils and cutlery, crockery, glassware, chinaware and pottery</i>

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Borong
Wholesale Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
		46495	Jualan borong barangan kayu, anyaman rotan dan barangan gabus Wholesale of woodenware, wickerwork and corkware
		46496	Jualan borong barangan elektrik dan elektronik Wholesale of electrical and electronic goods
		46497	Jualan borong alat tulis, buku, majalah dan surat khabar Wholesale of stationery, books, magazines and newspaper
		46499	Jualan borong lain-lain barangan isi rumah t.t.t.l Wholesale of other household goods n.e.c
	465		Jual borong jentera, peralatan dan bekalan Wholesale of machinery, equipment and supplies
		46510	Jualan borong perkakasan komputer, perisian dan peranti Wholesale of computer hardware, software and peripherals
		46521	Jualan borong kelengkapan telefon dan telekomunikasi, telefon selular, alat kelui Wholesale of telephone and telecommunications equipment, cell phones, pagers
		46522	Jualan borong komponen elektronik dan aksesori pendawaian Wholesale of electronic components and wiring accessories
		46531	Jualan borong jentera, kelengkapan dan bekalan pertanian Wholesale of agricultural machinery, equipment and supplies
		46532	Jualan borong jentera pemotong rumput sebarang cara operasi Wholesale of lawn movers howewer operated
		46591	Jualan borong mesin pejabat dan kelengkapan perniagaan, kecuali computer dan kelengkapan peranti komputer (peripheral) Wholesale of office machinery and business equipment, except computers and computer peripheral equipment
		46592	Jualan borong perabot pejabat Wholesale of office furniture
		46593	Jualan borong peralatan mesin berkawalan computer Wholesale of computer-controlled machines tools
		46594	Jualan borong jentera, kelengkapan dan bekalan perindustrian Wholesale of industrial machinery, equipment and supplies
		46595	Jualan borong jentera dan kelengkapan pembinaan dan kejuruteraan awam Wholesale of construction and civil engineering machinery and equipment
		46596	Jualan borong lif, eskalator, penghawa dingin, kelengkapan keselamatan dan pemadam api Wholesale of lift escalators, air-conditioning, security and fire fighting equipment
		46599	Jualan borong lain-lain jentera untuk kegunaan industri, perdagangan dan pengemudian dan lain-lain perkhidmatan t.t.t.l Wholesale of other machinery for use in industry, trade and navigation and other services n.e.c

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Borong
Wholesale Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	466		Lain-lain pengkhususan jualan borong <i>Other specialised wholesale</i>
		46611	Jualan borong petrol, diesel, pelincir <i>Wholesale of petrol, diesel, lubricants</i>
		46612	Jualan borong gas petroleum cecair <i>Wholesale of liquefied petroleum gas</i>
		46619	Jualan borong bahan api pepejal, cecair dan gas dan produk berkaitan t.t.t.l <i>Wholesale of other solid, liquid and gaseous fuels and related products n.e.c</i>
		46621	Jualan borong bijih besi dan bukan besi dan logam <i>Wholesale of ferrous and non-ferrous metal ores and metals</i>
		46622	Jualan borong bijih besi dan bukan besi dan logam separuh siap dan produk t.t.t.l <i>Wholesale of ferrous and non-ferrous semi-finished metal ores and products n.e.c</i>
		46631	Jualan borong kayu balak, kayu bergergaji, papan lapis, venier dan produk berkaitan <i>Wholesale of logs, sawn timber, plywood, veneer and related products</i>
		46632	Jualan borong cat dan varnish <i>Wholesale of paints and varnish</i>
		46633	Jualan borong bahan pembinaan <i>Wholesale of construction materials</i>
		46634	Jualan borong kelengkapan dan lekapan <i>Wholesale of fittings and fixtures</i>
		46635	Jualan borong pemanas air <i>Wholesale of hot water heaters</i>
		46636	Jualan borong pemasangan dan peralatan kebersihan <i>Wholesale of sanitary installation and equipment</i>
		46637	Jualan borong alatan <i>Wholesale of tools</i>
		46639	Jualan borong dan bekalan lain-lain bahan binaan, hardwer, peralatan paip dan alat pemanas t.t.t.l <i>Wholesale of other construction materials, hardware, plumbing and heating equipment and supplies n.e.c</i>
		46691	Jualan borong bahan kimia industry <i>Wholesale of industrial chemicals</i>
		46692	Jualan borong baja dan produk agrokimia <i>Wholesale of fertilizers and agrochemical products</i>
		46693	Jualan borong bahan plastik dalam bentuk asal <i>Wholesale of plastic materials in primary forms</i>
		46694	Jualan borong sekerap getah <i>Wholesale of rubber scrap</i>
		46695	Jualan borong gentian tekstil <i>Wholesale of textile fibres</i>
		46696	Jual borong kertas secara pukal, bahan pembungkusan <i>Wholesale of paper in bulk, packaging materials</i>
		46697	Jual borong batu permata berharga <i>Wholesale of precious stones</i>

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Borong
Wholesale Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
		46698	Jual borong bahan buangan dan sekerap dan bahan lain sama adda logam dan bukan logam untuk kitar semula <i>Wholesale of metal and non-metal waste and scrap and materials for recycling</i>
		46699	Melerai bahagian kenderaan, komputer, televisyen dan peralatan lain untuk mendapatkan bahagian yang boleh digunakan dan jual semula <i>Wholesale of metal and non-metal waste and scrap and materials for recycling</i>
	469		Perdagangan borong tanpa pengkhususan <i>Non-specialised wholesale trade</i>
		46901	Jualan borong ikan akuarium, burung dan haiwan peliharaan <i>Wholesale of aquarium fishes, pet birds and animals</i>
		46902	Jualan borong makanan haiwan/ haiwan peliharaan <i>Wholesale of animal/ pet food</i>
		46909	Jualan borong pelbagai jenis barang tanpa pengkhususan tertentu t.t.t.l <i>Wholesale of variety of goods without any particular specialisation n.e.c</i>

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Runcit
Retail Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
47	471		Jualan runcit di kedai bukan pengkhususan <i>Retail sale in non-specialised stores</i>
		47111	Kedai runcit <i>Provision stores</i>
		47112	Pasar raya <i>Supermarket</i>
		47113	Pasar mini <i>Mini market</i>
		47114	Kedai 'convenience' <i>Convenience stores</i>
		47191	Gedung serbaneka <i>Department stores</i>
		47192	Gedung serbaneka dan pasar raya <i>Department stores and supermarket</i>
		47193	Pasar raya besar (Hypermarket) <i>Hypermarket</i>
		47194	Agen surat khabar dan kedai pelbagai barangan <i>News agent and miscellaneous goods store</i>
		47199	Jualan runcit lain di kedai tanpa pengkhususan t.t.t.l <i>Other retail sale in non-specialised stores n.e.c</i>
	472		Jualan runcit makanan, minuman dan tembakau di kedai pengkhususan <i>Retail sale of food, beverages and tobacco in specialised stores</i>
		47211	Jualan runcit beras, tepung, bijirin lain dan gula <i>Retail sale of rice, flour, other grains and sugars</i>
		47212	Jualan runcit sayur-sayuran dan buah-buahan segar atau diawet <i>Retail sale of fresh or preserved vegetables and fruits</i>
		47213	Jualan runcit produk tenusu dan telur <i>Retail sale of dairy products and eggs</i>
		47214	Jualan runcit daging dan produk daging (unggas) <i>Retail sale of meat and meat products (including poultry)</i>
		47215	Jualan runcit ikan dan makanan laut lain dan lain-lain produk yang berkaitan <i>Retail sale of fish, other seafood and products thereof</i>
		47216	Jualan runcit produk bakeri dan konfeksi <i>Retail sale of bakery products and sugar confectionery</i>
		47217	Jualan runcit mi, kueh teow, mihun, kulit wantan dan produk makanan lain yang dihasilkan daripada tepung atau soya <i>Retail sale of mee, kuey teow, mee hoon, wantan skins and other food products made from flour or soya</i>
		47219	Jualan runcit produk makanan lain t.t.t.l <i>Retail sale of other food products n.e.c</i>
		47221	Jualan runcit bir, wain dan spirit <i>Retail sale of beer, wine and spirits</i>
		47222	Jualan runcit teh, kopi, minuman ringan, air mineral dan minuman lain <i>Retail sale of tea, coffee, soft drinks, mineral water and other beverages</i>
		47230	Jualan runcit produk tembakau di kedai khusus <i>Retail sale of tobacco products in specialised store</i>

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Runcit
Retail Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	473		Jualan runcit di kedai khusus yang menjual bahan api kenderaan <i>Retail sale of automotive fuel in specialised stores</i>
		47300	Jualan runcit bahan api kenderaan di kedai khusus <i>Retail sale of automotive fuel in specialised store</i>
	474		Jualan runcit di kedai khusus yang menjual peralatan komunikasi dan maklumat <i>Retail sale of information and communication equipment in specialised stores</i>
		47411	Jualan runcit komputer, peralatan dan kelengkapan komputer <i>Retail sale of computers, computer equipment and supplies</i>
		47412	Jualan runcit konsol permainan video dan perisian bukan ditempah khas <i>Retail sale of video game consoles and non-customised software</i>
		47413	Jualan runcit di peralatan telekomunikasi <i>Retail sale of telecommunication equipment</i>
		47420	Jualan runcit peralatan audio dan video di kedai pengkhususan <i>Retail sale of audio and video equipment in specialised store</i>
	475		Jualan runcit di kedai khusus yang menjual peralatan lain isi rumah <i>Retail sale of other household equipment in specialised stores</i>
		47510	Jualan runcit di kedai khusus yang menjual tekstil <i>Retail sale of textiles in specialised stores</i>
		47520	Jualan runcit bahan binaan, perkakasan, cat dan kaca <i>Retail sale of construction materials, hardware, paints and glass</i>
		47531	Jualan runcit karpet dan hamparan <i>Retail sale of carpets and rugs</i>
		47532	Jualan runcit langsir dan net <i>Retail sale of curtains and net curtains</i>
		47533	Jualan runcit kertas dinding dan alas lantai <i>Retail sale of wallpaper and floor coverings</i>
		47591	Jualan runcit perabot isi rumah <i>Retail sale of household furniture</i>
		47592	Jualan runcit peralatan lampu <i>Retail sale of articles for lighting</i>
		47593	Jualan runcit perkakasan isi rumah, perkakas dapur dan kutleri, pinggan mangkuk, barangan kaca dan barangan tembikar <i>Retail sale of household utensils and cutlery, crockery, glassware, chinaware and pottery</i>
		47594	Jualan runcit kayu, barangan gabus dan barangan anyaman rotan <i>Retail sale of wood, cork goods and wickerwork goods</i>
		47595	Jualan runcit perkakas isi rumah <i>Retail sale of household appliances</i>
		47596	Jualan runcit peralatan muzik dan skor <i>Retail sale of musical instruments and scores</i>
		47597	Jualan runcit sistem keselamatan <i>Retail sale of security systems</i>
		47598	Jualan runcit barangan dan peralatan isi rumah t.t.t.l <i>Retail sale of household articles and equipment n.e.c</i>

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Runcit
Retail Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	476		Jualan runcit di kedai khusus yang menjual barangan kesenian dan rekreasi <i>Retail sale of cultural and recreation goods in specialised stores</i>
		47611	Jualan runcit bekalan dan peralatan pejabat <i>Retail sale of office supplies and equipment</i>
		47612	Jualan runcit buku, surat khabar dan alat tulis <i>Retail sale of books, newspapers and stationery</i>
		47620	Jualan runcit rekod muzik, pita audio, cakera padat, kaset, pita video, VCD dan DVD, pita dan cakera kosong <i>Retail sale of musical records, audio tapes, compact discs, cassettes, video tapes, VCDs and DVDs, blank tapes and discs</i>
		47631	Jualan runcit barangan dan peralatan sukan <i>Retail sale of sports goods and equipments</i>
		47632	Jualan runcit peralatan memancing <i>Retail sale of fishing equipment</i>
		47633	Jualan runcit barangan perkhemahan <i>Retail sale of camping goods</i>
		47634	Jualan runcit bot dan peralatannya <i>Retail sale of boats and equipments</i>
		47635	Jualan runcit basikal dan komponen (termasuk alat ganti) dan aksesori yang berkaitan <i>Retail sale of bicycles and related parts and accessories</i>
		47640	Jualan runcit permainan dan barang mainan, diperbuat dari pelbagai bahan <i>Retail sale of games and toys, made of all materials</i>

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Runcit
Retail Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	477		Jualan runcit barangan lain di stor pengkhususan <i>Retail sale of other goods in specialized stores</i>
		47711	Jualan runcit pakaian, artikel bagi bulu binatang dan aksesori pakaian <i>Retail sale of articles of clothing, articles of fur and clothing accessories</i>
		47712	Jualan runcit kasut <i>Retail sale of footwear</i>
		47713	Jualan runcit barangan kulit, aksesori kulit serta gantian kulit <i>Retail sale of leather goods, accessories of leather and leather substitutes</i>
		47721	Jualan runcit di kedai khusus yang menjual barang farmaseutikal, perubatan dan ortopedik <i>Stores specialized in retail sale of pharmaceuticals, medical and orthopaedic goods</i>
		47722	Jualan runcit di kedai khusus yang menjual pewangi, kosmetik dan kelengkapan dandanan diri <i>Stores specialized in retail sale of perfumery, cosmetic and toilet articles</i>
		47731	Jualan runcit peralatan fotografi dan kepersisan <i>Retail sale of photographic and precision equipment</i>
		47732	Jualan runcit jam tangan dan jam dinding <i>Retail sale of watches and clocks</i>
		47733	Jualan runcit barang kemas <i>Retail sale of jewellery</i>
		47734	Jualan runcit bunga, tumbuhan, biji benih dan baja <i>Retail sale of flowers, plants, seeds, fertilizers</i>
		47735	Jualan runcit cenderahati, kraftangan dan barang keagamaan <i>Retail sale of souvenirs, craftwork and religious articles</i>
		47736	Jualan runcit minyak tanah, gas memasak, batu arang dan kayu api <i>Retail sale of household fuel oil, cooking gas, coal and fuel wood</i>
		47737	Jualan runcit cermin mata dan barang optik lain <i>Retail sale of spectacles and other optical goods</i>
		47738	Jualan runcit ikan akuarium, haiwan peliharaan dan makanannya <i>Retail sale of aquarium fishes, pet animals and pet food</i>
		47739	Jualan runcit di kedai khusus yang menjual barang baru lain t.t.t.l <i>Other retail sale of new goods in specialised stores n.e.c</i>
		47741	Jualan runcit buku terpakai <i>Retail sale of second-hand books</i>
		47742	Jualan runcit barang elektrik dan elektronik terpakai <i>Retail sale of second-hand electrical and electronic goods</i>
		47743	Jualan runcit barang antik <i>Retail sale of antiques</i>
		47744	Aktiviti pusat lelongan (runcit) <i>Activities of auctioning houses (retail)</i>
		47749	Jualan runcit barangan terpakai t.t.t.l <i>Retail sale of second-hand goods n.e.c</i>

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Perdagangan Runcit
Retail Trade

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	478		Jualan runcit di gerai dan pasar <i>Retail sale via stalls and markets</i>
		47810	Jualan runcit makanan, minuman dan produk tembakau di gerai atau pasar <i>Retail sale of food, beverages and tobacco products via stalls or markets</i>
		47820	Jualan runcit tekstil, baju dan kasut di gerai atau pasar <i>Retail sale of textiles, clothing and footwear via stalls or markets</i>
		47891	Jualan runcit permaidani dan di gerai dan pasar <i>Retail sale of carpets and rugs via stalls or markets</i>
		47892	Jualan runcit buku di gerai atau pasar <i>Retail sale of books via stalls or markets</i>
		47893	Jualan runcit alat permainan dan barang mainan di gerai atau pasar <i>Retail sale of games and toys via stalls or markets</i>
		47894	Jualan runcit peralatan isi rumah dan barang elektronik di gerai atau pasar <i>Retail sale of household appliances and consumer electronics via stall or markets</i>
		47895	Jualan runcit rekod muzik dan video di gerai atau pasar <i>Retail sale of music and video recordings via stall or markets</i>
	479		Jualan runcit bukan di kedai, gerai atau pasar <i>Retail trade not in stores, stalls or markets</i>
		47911	Jualan runcit sebarang jenis produk melalui pesanan mel <i>Retail sale of any kind of products by mail order</i>
		47912	Jualan runcit sebarang jenis produk melalui internet <i>Retail sale of any kind of product over the Internet</i>
		47913	Jualan langsung melalui televisyen, radio dan telefon <i>Direct sale via television, radio and telephone</i>
		47914	Jualan runcit lelongan melalui internet <i>Internet retail auctions</i>
		47991	Jualan runcit sebarang jenis produk melalui jualan langsung atau penjualan dari pintu ke pintu <i>Retail sale of any kind of product by direct sales or door-to-door sales persons</i>
		47992	Jualan runcit sebarang jenis produk melalui mesin layan diri (vending machine) <i>Retail sale of any kind of product through vending machines</i>
		47999	Jualan runcit lain bukan di kedai, gerai atau pasar t.t.t.l <i>Other retail sale not in stores, stalls or markets n.e.c</i>

PERDAGANGAN BORONG DAN RUNCIT
WHOLESALE AND RETAIL TRADE

Kendaraan Bermotor
Motor Vehicles

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
45	451		Jualan kendaraan bermotor <i>Sale of motor vehicles</i>
		45101	Jualan borong dan runcit kendaraan bermotor baru <i>Wholesale and retail of new motor vehicles</i>
		45102	Jualan borong dan runcit kendaraan bermotor terpakai <i>Wholesale and retail of used motor vehicles</i>
		45103	Jualan kendaraan industri, komersial dan pertanian - baru <i>Sale of industrial, commercial and agriculture vehicles - new</i>
		45104	Jualan kendaraan industri, komersial dan pertanian - terpakai <i>Sale of industrial, commercial and agriculture vehicles - used</i>
		45105	Jualan oleh agen komisen <i>Sale of commission agents</i>
		45106	Lelongan kereta <i>Car auctions</i>
		45109	Jualan lain-lain kendaraan bermotor t.t.t.l <i>Sale of other motor vehicles n.e.c</i>
	452		Penyelenggaraan dan pembaikan kendaraan bermotor <i>Maintenance and repair of motor vehicles</i>
		45201	Penyelenggaraan dan pembaikan kendaraan bermotor <i>Maintenance and repair of motor vehicles</i>
		45202	Menyembur dan mengecat <i>Spraying and painting</i>
		45203	Mencuci dan mengilap (cuci kereta) <i>Washing and polishing (car wash)</i>
		45204	Pembaikan tempat duduk kendaraan bermotor <i>Repair of motor vehicle seats</i>
		45205	Pemasangan komponen (termasuk alat ganti) dan aksesori bukan sebahagian daripada proses pembuatan <i>Installation of parts and accessories not as part of the manufacturing process</i>
	453		Jualan komponen (termasuk alat ganti) dan aksesori kendaraan bermotor <i>Sale of motor vehicle parts and accessories</i>
		45300	Jualan borong dan runcit semua jenis komponen, alat ganti, bekalan, peralatan dan aksesori kendaraan bermotor <i>Wholesale and retail sale of all kinds of parts, components, supplies, tools and accessories for motor vehicles</i>
	454		Jualan, penyelenggaraan dan pembaikan motosikal dan komponen (termasuk alat ganti) dan aksesori berkaitan <i>Sale maintenance and repair of motorcycles and related parts and accessories</i>
		45401	Jualan borong dan runcit motosikal <i>Wholesale and retail sale of motorcycles</i>
		45402	Jualan borong dan runcit komponen (termasuk alat ganti) dan aksesori motosikal <i>Wholesale and retail sale of parts and accessories for motorcycles</i>
		45403	Pembaikan dan penyelenggaraan motosikal <i>Repair and maintenance of motorcycles</i>

PENGANGKUTAN DAN PENYIMPANAN TRANSPORT AND STORAGE			
Pengangkutan darat dan pengangkutan melalui saluran paip Land transport and transport via pipelines			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
49	491		Pengangkutan melalui laluan rel <i>Transport via railways</i>
		49110	Pengangkutan penumpang antara bandar melalui rel <i>Passenger transport by inter-urban railways</i>
		49120	Pengangkutan muatan antara bandar, pinggir bandar dan bandar melalui laluan rel <i>Freight transport by inter-urban, suburban and urban railways</i>
	492		Pengangkutan darat lain <i>Other land transport</i>
		49211	Perkhidmatan bas bandaraya <i>City bus services</i>
		49212	Perkhidmatan pengangkutan rel penumpang bandar dan luar bandar <i>Urban and suburban railway passenger transport service</i>
		49221	Perkhidmatan bas ekspres <i>Express bus services</i>
		49222	Perkhidmatan bas pekerja <i>Employees bus services</i>
		49223	Perkhidmatan bas sekolah <i>School bus services</i>
		49224	Perkhidmatan operasi teksi dan limosin <i>Taxi operation and limousine services</i>
		49225	Sewa kereta dengan pemandu <i>Rental of cars with driver</i>
		49229	Pengangkutan darat penumpang lain <i>Other passenger land transport</i>
		49230	Pengangkutan muatan melalui jalan raya <i>Freight transport by road</i>
	493		Pengangkutan melalui saluran paip <i>Transport via pipeline</i>
		49300	Pengangkutan melalui saluran paip <i>Transport via pipeline</i>
Pengangkutan air Water transport			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
50	501	50111	Operasi rombongan, cruise atau bot persiaran <i>Operation of excursion, cruise or sightseeing boats</i>
		50112	Operasi feri, teksi air <i>Operation of ferries, water taxis</i>
		50113	Sewaan bot santai dengan krew bagi pengangkutan laut dan persisir pantai <i>Rental of pleasure boats with crew for sea and coastal water transport</i>
		50121	Pengangkutan muatan laut dan persisir pantai, berjadual atau tidak berjadual <i>Transport of freight overseas and coastal waters, whether scheduled or not</i>
		50122	Pengangkutan tunda atau tolak tongkang, pelantar minyak <i>Transport by towing or pushing of barges oil rigs</i>

PENGANGKUTAN DAN PENYIMPANAN
TRANSPORT AND STORAGE

Pengangkutan air
Water transport

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
50	502		Pengangkutan air pedalaman Inland water transport
		50211	Pengangkutan penumpang melalui sungai, terusan, tasik dan laluan air pedalaman lain Transport of passenger via rivers, canals, lakes and other inland waterways
		50212	Sewaan bot santai dengan krew bagi pengangkutan air pedalaman Rental of pleasure boats with crew for inland water transport
		50220	Pengangkutan muatan melalui sungai, terusan, tasik dan laluan air pedalaman lain Transport of freight via rivers, canals, lakes and other inland waterways

Pengangkutan udara
Air Transport

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
51	511		Pengangkutan penumpang udara Passenger air transport
		51101	Pengangkutan penumpang melalui udara mengikut laluan dan jadual biasa Transport of passengers by air over regular routes and on regular schedules
		51102	Pengangkutan penumpang tidak berjadual melalui udara Non-scheduled transport of passenger by air
		51103	Penyewaan peralatan pengangkutan dengan operator untuk tujuan pengangkutan penumpang Renting of air-transport equipment with operator for the purpose of passenger transportation
	512		Pengangkutan muatan udara Freight air transport
		51201	Pengangkutan muatan udara mengikut laluan dan berjadual biasa Transport freight by air over regular routes and on regular schedules
		51202	Pengangkutan muatan udara tidak berjadual Non-scheduled transport of freight by air
		51203	Penyewaan peralatan pengangkutan udara dengan operator untuk tujuan pengangkutan muatan Renting of air-transport equipment with operator for the purpose of freight transportation

PENGANGKUTAN DAN PENYIMPANAN
TRANSPORT AND STORAGE

Penggudangan dan aktiviti sokongan untuk pengangkutan
Warehousing and support activities for transportation

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
52	521		Penggudangan dan penyimpanan Warehousing and storage
		52100	Perkhidmatan penggudangan dan penyimpanan Warehousing and storage services
	522		Aktiviti sokongan untuk pengangkutan Support activities for transportation
		52211	Operasi kemudahan terminal (darat) Operation of terminal facilities (land)
		52212	Perkhidmatan tunda dan bantuan tepi jalan Towing and road side assistance
		52213	Operasi kemudahan meletak kenderaan bermotor (medan letak kenderaan) Operation of parking facilities for motor vehicles (parking lots)
		52214	Perkhidmatan operasi lebuh raya, jambatan dan terowong Highway, bridge and tunnel operation services
		52219	Aktiviti perkhidmatan lain berkaitan pengangkutan darat t.t.t.l. Other service activities incidental to land transportation n.e.c.
		52221	Operasi perkhidmatan pelabuhan dan limbungan Port, harbours and piers operation services
		52222	Perkhidmatan penyelamat dan pengapungan semula kapal Vessel salvage and refloating services
		52229	Aktiviti perkhidmatan lain berkaitan pengangkutan air t.t.t.l. Other service activities incidental to water transportation n.e.c.
		52231	Operasi kemudahan terminal (udara) Operation of terminal facilities (air)
		52232	Lapangan terbang dan aktiviti kawalan trafik udara Airport and air-traffic-control activities
		52233	Aktiviti perkhidmatan asas di padang terbang Ground service activities on airfields
		52234	Aktiviti melawan dan pencegahan api di lapangan terbang Fire fighting and fire-prevention services at airports
		52239	Aktiviti perkhidmatan lain berkaitan pengangkutan udara t.t.t.l. Other service activities incidental to air transportation n.e.c.
		52241	Perkhidmatan pemunggahan Stevedoring services
		52249	Aktiviti pengendalian kargo lain t.t.t.l. Other cargo handling activities n.e.c.
		52291	Penghantaran muatan Forwarding of freight
		52292	Pembrokeran ruang kapal dan kapal terbang Brokerage for ship and aircraft space
		52299	Aktiviti sokongan pengangkutan lain Other transportation support activities n.e.c.
53	531		Aktiviti pos Postal activities
		53100	Perkhidmatan pos nasional National postal services
	532		Aktiviti kurier Courier activities
		53200	Aktiviti kurier selain daripada aktiviti pos nasional Courier activities other than national post activities

MAKLUMAT DAN KOMUNIKASI INFORMATION AND COMMUNICATION			
Aktiviti penerbitan Publishing activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
58	581		Aktiviti penerbitan buku, terbitan berkala dan penerbitan lain Publishing of books, periodicals and other publishing activities
		58110	Penerbitan buku, brosur dan penerbitan lain Publishing of books, brochures and other publications
		58120	Penerbitan senarai mel, buku telefon dan direktori lain Publishing of mailing lists, telephone book and other directories
		58130	Penerbitan surat khabar, jurnal, majalah dan penerbitan berkala dalam bentuk cetakan atau elektronik Publishing of newspapers, journals, magazines and periodicals in print or electronic form
		58190	Penerbitan katalog, gambar, turisan dan poskad, kad ucapan, borang, poster, penerbitan semula kerja-kerja seni, bahan pengiklanan dan bahan bercetak lain t.t.t.l. Publishing of catalogues, photos, engraving and postcards, greeting cards, forms, posters, reproduction of works of art, advertising material and other printed matter n.e.c
	582		Penerbitan perisian Software publishing
		58201	Aplikasi perniagaan dan aplikasi lain Business and other applications
		58202	Permainan komputer untuk semua platform Computer games for all platforms
		58203	Sistem operasi Operating systems
Aktiviti penerbitan wayang gambar, video dan program televisyen, rakaman bunyi dan penerbitan muzik Motion picture, video and television programme production, sound recording and music publishing activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
59	591		Aktiviti wayang gambar, video dan program televisyen Motion picture, video and television programme activities
		59110	Aktiviti pengeluaran wayang gambar, video dan program televisyen Motion picture, video and television programme production activities
		59120	Aktiviti pasca produksi wayang gambar, video dan program televisyen Motion picture, video and television programme post-production activities
		59130	Aktiviti pengedaran wayang gambar, video dan program televisyen Motion picture, video and television programme distribution activities
		59140	Aktiviti penayangan wayang gambar Motion picture projection activities

MAKLUMAT DAN KOMUNIKASI INFORMATION AND COMMUNICATION			
Aktiviti penerbitan wayang gambar, video dan program televisyen, rakaman bunyi dan penerbitan muzik Motion picture, video and television programme production, sound recording and music publishing activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	592		Aktiviti rakaman bunyi dan penerbitan muzik Sound recording and music publishing activities
		59200	Aktiviti rakaman bunyi dan penerbitan muzik Sound recording and music publishing activities
Aktiviti pemrograman dan penyiaran Programming and broadcasting activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
60	601		Penyiaran radio Radio broadcasting
		60100	Penyiaran radio Radio broadcasting
	602		Aktiviti pemrograman dan penyiaran televisyen Television programming and broadcasting activities
		60200	Aktiviti pemrograman dan penyiaran televisyen Television programming and broadcasting activities
Telekomunikasi Telecommunication			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
61	611		Aktiviti komunikasi berwayar Wired telecommunications activities
		61101	Perkhidmatan aktiviti telekomunikasi berwayar Wired telecommunications services
		61102	Pembekal akses internet oleh operator infrastruktur berwayar Internet access providers by the operator of the wired infrastructure
	612		Aktiviti telekomunikasi tanpa wayar Satellite telecommunications activities
		61201	Perkhidmatan telekomunikasi tanpa wayar Wireless telecommunications services
		61202	Pembekal akses Internet oleh operator infrastruktur tanpa wayar Internet access providers by the operator of the wireless infrastructure
	613		Perkhidmatan telekomunikasi satelit Satellite telecommunications services
		61300	Perkhidmatan telekomunikasi satelit Satellite telecommunications services

MAKLUMAT DAN KOMUNIKASI INFORMATION AND COMMUNICATION			
Telekomunikasi Telecommunication			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
61	619		Aktiviti telekomunikasi lain Other telecommunications activities
		61901	Penyediaan akses internet melalui rangkaian di antara pelanggan dan ISP yang bukan dimiliki atau dikawal oleh ISP Provision of internet access over networks between the client and the ISP not owned or controlled by the ISP
		61902	Penyediaan perkhidmatan telekomunikasi melalui sambungan telekom sedia ada Provision of telecommunications services over existing telecom connection
		61903	Penjualan semula telekomunikasi Telecommunications resellers
		61904	Penyediaan perkhidmatan telekomunikasi melalui sambungan telekom VOIP (Voice Over Internet Protocol) sedia ada Provision of telecommunications services over existing telecom connections VOIP (Voice Over Internet Protocol) provision
		61905	Penyediaan aplikasi telekomunikasi yang khusus Provision of specialized telecommunications applications (e.g. satellite tracking, communications telemetry and radar station operations)
		61909	Aktiviti telekomunikasi lain t.t.t.l. Other telecommunications activities n.e.c.
Aktiviti pengaturcaraan komputer, perundingan dan aktiviti yang berkaitan Computer programming, consultancy and related activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
62	620		Pengaturcaraan komputer, perundingan dan aktiviti berkaitan Computer programming, consultancy and related activities
		62010	Aktiviti pengaturcaraan komputer Computer programming activities
		62021	Perundingan komputer Computer consultancy
		62022	Aktiviti pengurusan kemudahan komputer Computer facilities management activities
		62091	Sistem keselamatan Teknologi Maklumat dan Komunikasi (ICT) Information Communication Technology (ICT) system security
		62099	Aktiviti perkhidmatan teknologi maklumat lain Other information technology service activities

MAKLUMAT DAN KOMUNIKASI
INFORMATION AND COMMUNICATION

Perkhidmatan maklumat
Information services

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
63	631		Aktiviti prosesan data, hosting dan aktiviti lain yang berkaitan; web portal <i>Data processing, hosting and related activities; web portals</i>
		63111	Aktiviti penyediaan infrastruktur untuk hosting, perkhidmatan prosesan data dan aktiviti yang berkaitan <i>Activities of providing infrastructure for hosting, data processing services and related activities</i>
		63112	Aktiviti prosesan data <i>Data processing activities</i>
		63120	Web portal <i>Web portals</i>
	639		Aktiviti perkhidmatan maklumat lain <i>Other information service activities</i>
		63910	Aktiviti agensi dan sindiket berita <i>News syndicate and news agency</i>
		63990	Aktiviti perkhidmatan maklumat lain t.t.t.l. <i>Other information service activities n.e.c</i>

MAKANAN & MINUMAN FOOD & BEVERAGE			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
56	561		Restoran dan aktiviti perkhidmatan makanan bergerak <i>Restaurants and mobile food service activities</i>
		56101	Restoran dan restoran yang juga kelab malam <i>Restaurants and restaurant cum night clubs</i>
		56102	Kafeteria <i>Cafeterias</i>
		56103	Restoran makanan segera <i>Fast food restaurants</i>
		56104	Trak air krim dengan tempat duduk <i>Ice cream truck vendors and parlours</i>
		56105	Kenderaan sorong makanan yang bergerak <i>Mobile food carts</i>
		56106	Gerei/ penjaja makanan <i>Food stalls/ hawkers</i>
		56107	Makanan dan minuman, penyediaan makanan dan minuman di dalam gerai/ penjaja <i>Food or beverage, food and beverage preparation in market stalls/ hawkers</i>
	562		Katering dan aktiviti perkhidmatan makanan lain <i>Event catering and other food service activities</i>
		56210	Katering makanan <i>Event/ food caterers</i>
		56290	Aktiviti perkhidmatan makanan lain <i>Other food service activities</i>
	563		Aktiviti perkhidmatan minuman <i>Beverage serving activities</i>
		56301	Pub, bar, disko, coffee house, ruang koktel dan karaoke <i>Pubs, bars, discotheques, coffee houses, cocktail lounges and karaoke</i>
		56302	Kedai kopi <i>Coffee shops</i>
		56303	Gerei/ penjaja minuman <i>Drink stalls/ hawkers</i>
		56304	Perkhidmatan minuman bergerak <i>Mobile beverage</i>
		56309	Tempat minuman lain <i>Others drinking places</i>

PENDIDIKAN SWASTA PRIVATE EDUCATION			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
85	851		Pendidikan pra-sekolah dan pendidikan rendah <i>Pre-primary and primary education</i>
		85102	Pendidikan pra-sekolah (swasta) <i>Pre-primary education (private)</i>
		85104	Pendidikan rendah (swasta) <i>Primary education (private)</i>
	852		Pendidikan menengah <i>Secondary education</i>
		85212	Pendidikan menengah am (swasta) <i>General school secondary education (private)</i>
		85222	Pendidikan menengah teknik dan vokasional di bawah tahap pendidikan tinggi (swasta) <i>Technical and vocational education below the level of higher education (private)</i>
	853		Pendidikan tinggi <i>Higher education</i>
		85302	Pendidikan kolej dan universiti (swasta) <i>College and university education (private)</i>
	854		Pendidikan lain <i>Other education</i>
		85411	Pengajaran sukan <i>Sports instruction</i>
		85412	Pengajaran seni mempertahankan diri <i>Martial arts instruction</i>
		85419	Pendidikan sukan dan rekreasi lain yang t.t.t.l. <i>Any other sports and recreation education n.e.c</i>
		85421	Sekolah muzik dan tarian <i>Music and dancing school</i>
		85429	Pendidikan kebudayaan lain yang t.t.t.l. <i>Any other cultural education n.e.c.</i>
		85491	Pusat tuisyen <i>Tuition centre</i>
		85492	Sekolah memandu <i>Driving school</i>
		85493	Pengajaran agama <i>Religious instruction</i>
		85494	Latihan komputer <i>Computer training</i>
		85499	Pendidikan lain t.t.t.l. <i>Others education n.e.c</i>
	855		Perkhidmatan sokongan pendidikan <i>Educational support services</i>
		85500	Perkhidmatan sokongan pendidikan untuk peruntukan kepada perkhidmatan bukan pengajaran <i>Educational support services for provision of non-instructional services</i>

KESIHATAN SWASTA PRIVATE HEALTH			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
86	861		Aktiviti hospital <i>Hospital activities</i>
		86101	Aktiviti hospital <i>Hospital activities</i>
		86102	Perkhidmatan rumah bersalin <i>Maternity home services</i>
	862		Aktiviti amalan perubatan dan pergigian <i>Medical and dental practice activities</i>
		86201	Perkhidmatan perubatan am <i>General medical services</i>
		86202	Perkhidmatan perubatan khas <i>Specialised medical services</i>
		86203	Perkhidmatan berkaitan gigi <i>Dental services</i>
	869		Aktiviti kesihatan kemanusiaan lain <i>Other human health activities</i>
		86901	Pusat dialisis <i>Dialysis centers</i>
		86902	Makmal perubatan <i>Medical laboratories</i>
		86903	Perkhidmatan fisioterapi dan terapi pekerjaan <i>Physiotherapy and occupational therapy service</i>
		86904	Perkhidmatan akupunktur <i>Acupuncture services</i>
		86905	Perkhidmatan ahli herba dan homeopati <i>Herbalist and homeopathy services</i>
		86906	Perkhidmatan ambulan <i>Ambulance services</i>
		86909	Perkhidmatan kesihatan kemanusiaan lain t.t.t.l. <i>Other human health services n.e.c.</i>

PROFESIONAL PROFESSIONAL			
Aktiviti guaman dan perakaunan Legal and accounting activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
69	691	69100	Aktiviti guaman Legal activities
	692	69200	Aktiviti perakaunan, simpan kira dan audit; perundingan percukaian Accounting, bookkeeping and auditing activities; tax consultancy
Aktiviti ibu pejabat; aktiviti perundingan pengurusan Activities of head offices; management consultancy activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
70	701	70100	Aktiviti ibu pejabat Activities of head offices
	702		Aktiviti perundingan pengurusan Management consultancy activities
		70201	Perkhidmatan perundingan pengurusan perniagaan Business management consultancy services
		70202	Perkhidmatan perundingan sumber manusia Human resource consultancy services
		70203	Perkhidmatan perundingan perhubungan awam dan komunikasi Consultancy services in public relation and communications
		70209	Aktiviti perundingan pengurusan lain Other management consultancy activities n.e.c.
Aktiviti arkitek dan kejuruteraan; ujian teknikal dan analisis Architectural and engineering activities; technical testing and analysis			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
71	711		Aktiviti arkitek dan kejuruteraan dan perundingan teknikal yang berkaitan Architectural and engineering activities and related
		71101	Perkhidmatan arkitek Architectural services
		71102	Perkhidmatan kejuruteraan Engineering services
		71103	Perkhidmatan juru ukur tanah Land surveying services
		71109	Aktiviti arkitek dan kejuruteraan lain dan perundingan teknikal berkaitan t.t.t.l. Other architectural and engineering activities and related technical consultancy n.e.c.
	712		Ujian teknikal dan analisis Technical testing and analysis
		71200	Ujian teknikal dan analisis Technical testing and analysis

PROFESIONAL PROFESSIONAL			
Penyelidikan dan pembangunan saintifik Scientific research and development			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
72	721		Penyelidikan dan pembangunan eksperimen sains semula jadi dan kejuruteraan Research and experimental development on natural sciences and engineering
		72101	Penyelidikan dan pembangunan sains semula jadi Research and development on natural sciences
		72102	Penyelidikan dan pembangunan kejuruteraan dan teknologi Research and development on engineering and technology
		72103	Penyelidikan dan pembangunan sains perubatan Research and development on medical sciences
		72104	Penyelidikan dan pembangunan bioteknologi Research and development on biotechnology
		72105	Penyelidikan dan pembangunan sains pertanian Other management consultancy activities n.e.c.
		72106	Penyelidikan dan pembangunan teknologi maklumat dan komunikasi Research and development on information communication technology
		72109	Penyelidikan dan pembangunan sains semula jadi dan kejuruteraan lain t.t.t.l. Research and development on natural science and engineering n.e.c.
	722		Pembangunan penyelidikan dan eksperimen sains sosial dan kemanusiaan Research and experimental development on social sciences and humanities
		72201	Penyelidikan dan pembangunan sains sosial Research and development on social sciences
		72202	Penyelidikan dan pembangunan kemanusiaan Research and development on humanities
		72209	Penyelidikan dan pembangunan sosial sains dan kemanusiaan lain, t.t.t.l. Research and development of other social sciences and humanities n.e.c.
Aktiviti pengiklanan dan penyelidikan pasaran Advertising and market research services			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
73	731	73100	Pengiklanan Advertising
	732	73200	Penyelidikan Pasaran dan tinjauan pendapat umum Market Research and public opinion polling

PROFESIONAL PROFESSIONAL			
Aktiviti profesional, saintifik dan teknikal lain Other professional, scientific and technical activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
74	741		Aktiviti mereka bentuk khusus Aktiviti mereka bentuk khusus
		74101	Aktiviti hiasan dalaman Activities of interior decorators
		74102	Perkhidmatan pereka grafik Services of graphic designers
		74103	Perkhidmatan rekaan fesyen Fashion design services
		74109	Aktiviti reka bentuk khusus t.t.t.l. Specialized design activities n.e.c.
	742		Aktiviti fotografi Photographic activities
		74200	Aktiviti fotografi Photographic activities
	749		Aktiviti profesional, saintifik dan teknikal lain Other professional, scientific and technical activities n.e.c.
		74901	Aktiviti penterjemahan dan pentafsiran Translation and interpretation activities
		74902	Aktiviti broker perniagaan Business brokerage activities
		74903	Perunding keselamatan Security consulting
		74904	Aktiviti juru ukur bahan Activities of quantity surveyors
		74905	Aktiviti perunding selain daripada perunding arkitek, kejuruteraan dan pengurusan Activities of consultants other than architecture, engineering and management consultants
		74909	Aktiviti profesional, saintifik dan teknikal lain t.t.t.l. Any other professional, scientific and technical activities n.e.c.
Aktiviti veterinar Veterinary activity			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
75	750	75000	Aktiviti veterinar Veterinary activities

PENGINAPAN ACCOMMODATION			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
55	551		Aktiviti penginapan jangka masa pendek <i>Short term accommodation activities</i>
		55101	Hotel dan hotel resort <i>Hotels and resort hotels</i>
		55102	Motel <i>Motels</i>
		55103	Hotel apartmen <i>Apartment hotels</i>
		55104	Chalet <i>Chalets</i>
		55105	Rumah rehat/ rumah tetamu/ hostel/ bed & breakfast/ homestay <i>Rest houses/ guest houses/ hostels/ bed & breakfast/ homestay</i>
		55106	Bed and breakfast unit <i>Bed and breakfast units</i>
		55107	Asrama <i>Hostels</i>
		55108	Homestay <i>Home stay</i>
		55109	Aktiviti penginapan jangka masa pendek yang lain t.t.t.l. <i>Other short term accommodation activities n.e.c.</i>
	552		Tapak perkhemahan, taman kenderaan rekreasi dan taman treler <i>Camping grounds, recreational vehicle parks and trailer parks</i>
		55200	Tapak perkhemahan, taman kenderaan rekreasi dan taman treler <i>Camping grounds/ sites and recreational vehicle parks</i>
	559		Penginapan lain <i>Other accommodation</i>
		55900	Penginapan lain <i>Other accommodation</i>

KESENIAN, HIBURAN DAN REKREASI ARTS, ENTERTAINMENT AND RECREATION			
Aktiviti kesenian, hiburan dan kreatif Creative, arts and entertainment activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
90	900		Aktiviti kesenian, hiburan dan kreatif Creative, arts and entertainment activities
		90001	Perkhidmatan penerbit teater, penyanyi kumpulan pancaragam dan hiburan orkestra Theatrical producer, singer group band and orchestra entertainment services
		90002	Operasi dewan konsert dan teater serta kemudahan kesenian lain Operation of concert and theatre halls and other arts facilities
		90003	Aktiviti pemahat, pelukis, kartunis, pengukir, penggores Activities of sculptors, painters, cartoonists, engravers, etchers
		90004	Aktiviti penulis perseorangan, untuk semua subjek Activities of individual writers, for all subjects
		90005	Aktiviti jurnalis bebas Activities of independent journalists
		90006	Pembaikan hasil kesenian seperti lukisan Restoring of works of art such as painting
		90007	Aktiviti penerbit atau pengusaha seni persembahan secara langsung, dengan atau tanpa kemudahan Activities of producers or entrepreneurs of arts live events, with or without facilities
		90009	Aktiviti kesenian, hiburan dan kreatif t.t.t.l. Creative, arts and entertainment activities n.e.c.
Aktiviti perpustakaan, arkib, muzium dan kebudayaan lain Libraries, archives, museums and other cultural activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
91	910		Aktiviti perpustakaan, arkib, muzium dan kebudayaan lain Libraries, archives, museums and other cultural activities
		91011	Aktiviti dokumentasi dan maklumat bagi semua jenis perpustakaan Documentation and information activities of libraries of all kinds
		91012	Penyimpanan foto perpustakaan dan perkhidmatan Stock photo libraries and services
		91021	Operasi semua jenis muzium Operation of museums of all kinds
		91022	Operasi tapak dan bangunan bersejarah Operation of historical sites and buildings
		91031	Operasi taman botani dan zoologi Operation of botanical and zoological gardens
		91032	Operasi rizab semula jadi, termasuk pemeliharaan hidupan liar Operation of nature reserves, including wildlife preservation
Aktiviti perjudian dan pertaruhan Gambling and betting activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
92	920		Aktiviti perjudian dan pertaruhan Gambling and betting activities
		92000	Aktiviti perjudian dan pertaruhan Gambling and betting activities

KESENIAN, HIBURAN DAN REKREASI
ARTS, ENTERTAINMENT AND RECREATION

Aktiviti sukan
Sports activities

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
93	931		Aktiviti sukan <i>Sports activities</i>
		93111	Bola sepak, hoki, kriket, besbol, badminton, futsal, paintball <i>Football, hockey, cricket, baseball, badminton, futsal, paintball</i>
		93112	Litar perlumbaan untuk kenderaan bermotor <i>Racetracks for auto</i>
		93113	Kelab ekuestrian <i>Equestrian clubs</i>
		93114	Stadium dan kolam renang, arena luncur ais <i>Swimming pools and stadiums, ice-skating arenas</i>
		93115	Padang stadium dan balapan <i>Track and field stadium</i>
		93116	Padang golf <i>Golf courses</i>
		93117	Pusat boling <i>Bowling centre</i>
		93118	Pusat kesihatan <i>Fitness centres</i>
		93119	Penganjuran dan operasi acara sukan dalam atau luar bangunan untuk profesional atau amatir oleh organisasi dengan kemudahan sukan sendiri <i>Organisation and operation of outdoor or indoor sports events for professionals or amateurs by organisations with own facilities</i>
		93120	Operasi kelab sukan seperti kelab bola sepak, kelab <i>The operation of sports clubs such as football club, bowling club, swimming club</i>
		93191	Aktiviti penganjur atau promosi acara sukan, dengan atau tanpa kemudahan <i>Activities of producers or promoters of sports events, with or without facilities</i>
		93192	Aktiviti liga sukan dan badan yang mengawal <i>Activities of sports leagues and regulating bodies</i>
		93193	Aktiviti berkaitan dengan promosi acara sukan <i>Activities of related to promotion of sporting events</i>
		93199	Aktiviti sukan lain t.t.t.l <i>Other sports activities n.e.c</i>

KESENIAN, HIBURAN DAN REKREASI
ARTS, ENTERTAINMENT AND RECREATION

Aktiviti hiburan dan rekreasi lain
Other amusement and recreation activities

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	932		Aktiviti hiburan dan rekreasi lain <i>Other amusement and recreation activities</i>
		93210	Aktiviti taman hiburan dan taman tema <i>Activities of amusement parks and theme parks</i>
		93291	Aktiviti taman rekreasi dan pantai <i>Activities of recreation parks and beaches</i>
		93292	Operasi kemudahan pengangkutan rekreasi <i>Operation of recreational transport facilities</i>
		93293	Sewaan peralatan riadah sebagai kelengkapan untuk kemudahan rekreasi <i>Renting of leisure and pleasure equipment as an integral part of recreational facilities</i>
		93294	Operasi pesta dan pertunjukan rekreasi semula jadi <i>Operation of fairs and shows of a recreational nature</i>
		93295	Operasi kelab malam dan lantai tari <i>Operation of discotheques and dance floors</i>
		93296	Aktiviti penganjur atau pengusaha persembahan secara langsung selain daripada acara kesenian atau sukan, dengan atau tanpa kemudahan <i>Activities of producers or entrepreneurs of live events other than arts or sports events, with or without facilities</i>
		93297	Kafe siber/ pusat internet <i>Cyber Café/ Internet Centre</i>
		93299	Aktiviti hiburan dan rekreasi lain t.t.t.l. <i>Any other amusement and recreation activities n.e.c.</i>

HARTANAH REAL ESTATE			
Aktiviti hartanah Aktiviti hartanah bagi harta milikan sendiri atau pajakan <i>Real estate activities with own or leased property</i>			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
68	681		Aktiviti hartanah bagi harta milikan sendiri atau pajakan <i>Real estate activities with own or leased property</i>
		68101	Pembelian, penjualan, penyewaan dan pengendalian bagi hartanah milikan sendiri atau pajakan – bangunan kediaman <i>Buying, selling, renting and operating of self-owned or leased real estate – residential buildings</i>
		68102	Pembelian, penjualan, penyewaan dan pengendalian bagi hartanah milikan sendiri atau pajakan - bangunan bukan kediaman <i>Buying, selling, renting and operating of self-owned or leased real estate – non-residential buildings</i>
		68103	Pembelian, penjualan, penyewaan dan pengendalian bagi hartanah milikan sendiri atau pajakan - tanah <i>Buying, selling, renting and operating of self-owned or leased real estate – land</i>
		68104	Pembangunan bagi projek yang dibina untuk operasi sendiri spt. untuk sewaan ruang di dalam bangunan <i>Development of building projects for own operation, i.e. for renting of space in these buildings</i>
		68109	Aktiviti hartanah bagi harta milikan sendiri atau pajakan t.t.t.l. <i>Real estate activities with own or leased property n.e.c</i>
Aktiviti hartanah atas dasar bayaran atau kontrak <i>Real estate activities on a fee or contract basis</i>			
	682	68201	Aktiviti agen dan broker hartanah untuk pembelian, penjualan dan penyewaan hartanah atas dasar bayaran atau kontrak <i>Activities of real estate agents and brokers for buying, selling and renting for real estate on a fee or contract basis</i>
		68202	Penilaian dan pengurusan hartanah atas dasar bayaran atau kontrak <i>Valuation and management of real estate on a fee or contract basis</i>
		68203	Perkhidmatan pentaksir hartanah atas dasar bayaran atau kontrak <i>Appraisal services for real estate on a fee or contract basis</i>
		68209	Aktiviti hartanah atas dasar bayaran atau kontrak <i>Real estate activities on a fee or contract basis</i>

PENTADBIRAN DAN KHIDMAT SOKONGAN ADMINISTRATIVE AND SUPPORT SERVICE			
Aktiviti sewaan dan pajakan <i>Rental and leasing activities</i>			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
77	771		Penyewaan dan pemajakan kenderaan bermotor <i>Renting and leasing of motor vehicles</i>
		77101	Penyewaan dan pemajakan operasi kereta penumpang (tanpa pemandu) <i>Renting and operational leasing of passenger cars (without driver)</i>
		77102	Penyewaan dan pemajakan operasi trak, treler pelbagai guna dan kenderaan rekreasi <i>Renting and operational leasing of trucks, utility trailers and recreational vehicles</i>
Aktiviti hartanah atas dasar bayaran atau kontrak <i>Real estate activities on a fee or contract basis</i>			
	772		Penyewaan dan pemajakan barang persendirian dan isi rumah <i>Renting and leasing of personal and household goods</i>
		77211	Penyewaan dan pemajakan bot peranginan, kenu, perahu layar <i>Renting and leasing of pleasure boats, canoes, sailboats</i>
		77212	Penyewaan dan pemajakan basikal <i>Renting and leasing of bicycles</i>
		77213	Penyewaan dan pemajakan kerusi pantai dan payung <i>Renting and leasing of beach chairs and umbrellas</i>
		77219	Penyewaan dan pemajakan kelengkapan sukan lain t.t.t.l. <i>Renting and leasing of other sports equipment n.e.c.</i>
		77220	Penyewaan pita video, piring hitam, CD, DVD <i>Renting of video tapes, records, CDs, DVDs</i>
		77291	Penyewaan dan pemajakan barang tekstil, pakaian dan kasut <i>Renting and leasing of textiles, wearing apparel and footwear</i>
		77292	Penyewaan dan pemajakan barang perabot, tembikar dan kaca, perkakas dapur, barang elektrik dan peralatan rumah <i>Renting and leasing of furniture, pottery and glass, kitchen and tableware, electrical appliances and house wares</i>
		77293	Penyewaan dan pemajakan barang kemas, peralatan muzik, hiasan latar dan kostum <i>Renting and leasing of jewellery, musical instruments, scenery and costumes</i>
		77294	Penyewaan dan pemajakan buku, jurnal dan majalah <i>Renting and leasing of books, journals and magazines</i>
		77295	Penyewaan dan pemajakan mesin dan kelengkapan yang digunakan oleh amatir atau sebagai hobi <i>Renting and leasing of machinery and equipment used by amateurs or as a hobby</i>
		77296	Penyewaan pokok dan bunga <i>Renting of flowers and plants</i>
		77297	Penyewaan dan pemajakan kelengkapan elektronik untuk kegunaan isi rumah <i>Renting and leasing of electronic equipment for household use</i>
		77299	Penyewaan dan pemajakan barangan persendirian dan isi rumah lain t.t.t.l. <i>Renting and leasing of other personal and household goods n.e.c.</i>

Aktiviti hartanah atas dasar bayaran atau kontrak
Real estate activities on a fee or contract basis

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
	773		Penyewaan dan pemajakan mesin, kelengkapan <i>Renting and leasing of other machinery, equipment and tangible good</i>
		77301	Penyewaan dan pemajakan operasi, tanpa operator, untuk mesin dan kelengkapan lain yang biasanya digunakan sebagai barang modal oleh industri <i>Renting and operational leasing, without operator, of other machinery and equipment that are generally used as capital goods by industries</i>
		77302	Penyewaan dan pemajakan operasi, tanpa pemandu, kelengkapan pengangkutan darat (selain daripada kenderaan bermotor) <i>Renting and operational leasing of land-transport equipment (other than motor vehicles) without drivers</i>
		77303	Penyewaan dan pemajakan operasi kelengkapan pengangkutan air tanpa pengendali <i>Renting and operational leasing of water-transport equipment without operator</i>
		77304	Penyewaan dan pemajakan operasi kelengkapan pengangkutan udara tanpa pengendali <i>Renting and operational leasing of air transport equipment without operator</i>
		77305	Penyewaan dan pemajakan operasi jentera dan kelengkapan pertanian dan perhutanan tanpa pengendali <i>Renting and operational leasing of agricultural and forestry machinery and equipment without operator</i>
		77306	Penyewaan dan pajakan operasi jentera dan kelengkapan pembinaan dan kejuruteraan awam tanpa pengendali <i>Renting and operational leasing of construction and civil-engineering machinery and equipment without operator</i>
		77307	Sewaan dan pajakan operasi jentera dan kelengkapan pejabat tanpa pengendali <i>Rental and operational leasing of office machinery and equipment without operator</i>
		77309	Penyewaan dan pajakan mesin bagi jentera, kelengkapan dan barang ketara t.t.t.l. <i>Renting and leasing of other machinery, equipment and tangible goods n.e.c.</i>
	774		Pemajakan harta intelektual dan produk seumpamanya, kecuali kerja berhakcipta <i>Leasing of intellectual property and similar products, except copyrighted works</i>
		77400	Pemajakan harta intelektual dan produk seumpamanya, kecuali kerja berhakcipta <i>Leasing of intellectual property and similar products, except copyrighted works</i>

PENTADBIRAN DAN KHIDMAT SOKONGAN
ADMINISTRATIVE AND SUPPORT SERVICE

Aktiviti hartanah atas dasar bayaran atau kontrak
Real estate activities on a fee or contract basis

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
78	781		Aktiviti agensi penempatan pekerjaan Activities of employment placement agencies
		78100	Aktiviti agensi penempatan pekerjaan Activities of employment placement agencies
	782		Aktiviti agensi pekerjaan sementara Temporary employment agency activities
		78200	Aktiviti agensi pekerjaan sementara Temporary employment agency activities
	783		Penyediaan sumber manusia lain Other human resources provision
		78300	Penyediaan sumber manusia kepada perniagaan pelanggan Provision of human resources for client businesses

Agensi pengembaraan, operator pelancongan, khidmat penempahan dan aktiviti berkaitan
Travel agency, tour operator, reservation service and related activities

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
79	791		Aktiviti agensi pengembaraan dan operator pelancongan Travel agency and tour operator activities
		79110	Aktiviti agensi pengembaraan Travel agency activities
		79120	Aktiviti operator pelancongan Tour operator activities
	799		Aktiviti khidmat penempahan lain dan aktiviti berkaitan Other reservation service and related activities
		79900	Khidmat penempahan dan aktiviti berkaitan Other reservation service and related activities

Aktiviti keselamatan dan penyiasatan
Security and investigation activities

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
80	801		Aktiviti keselamatan persendirian Private security activities
		80100	Aktiviti keselamatan persendirian Private security activities
	802		Aktiviti perkhidmatan sistem keselamatan Security systems service activities
		80200	Aktiviti perkhidmatan sistem keselamatan Security systems service activities
	803		Aktiviti penyiasatan Investigation activities
		80300	Aktiviti detektif dan penyiasatan Investigation and detective activities

PENTADBIRAN DAN KHIDMAT SOKONGAN

ADMINISTRATIVE AND SUPPORT SERVICE

Aktiviti keselamatan dan penyiasatan

Security and investigation activities

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
81	811		Aktiviti sokongan gabungan pelbagai kemudahan Combined facilities support activities
		81100	Aktiviti sokongan gabungan pelbagai kemudahan Combined facilities support activities
	812		Aktiviti pembersihan Cleaning activities
		81210	Pembersihan am bangunan General cleaning of buildings
		81291	Pembersihan semua jenis bangunan Cleaning of buildings of all types
		81292	Perkhidmatan pembersihan dan penyelenggaraan kolam renang Swimming pool cleaning and maintenance services
		81293	Pembersihan mesin perindustrian Cleaning of industrial machinery
		81294	Pembersihan keretapi, bas dan kapal terbang Cleaning of trains, buses, planes
		81295	Perkhidmatan pembersihan kawalan haiwan perosak yang tiada kaitan dengan pertanian Cleaning of pest control services not in connection with agriculture
		81296	Aktiviti disinfeksi dan penghapusan Disinfecting and exterminating activities
		81297	Pembersihan kapal tangki Cleaning of sea tankers
		81299	Aktiviti pembersihan bangunan dan perindustrian t.t.t.l. Other building and industrial cleaning activities, n.e.c.
	813		Aktiviti perkhidmatan penjagaan dan penyelenggaraan lanskap Landscape care and maintenance service activities
		81300	Aktiviti perkhidmatan penjagaan dan penyelenggaraan landskap Landscape care and maintenance service activities

PENTADBIRAN DAN KHIDMAT SOKONGAN
ADMINISTRATIVE AND SUPPORT SERVICE

Aktiviti pengurusan pejabat, sokongan pejabat dan sokongan perniagaan lain
Office administrative, office support and other business support activities

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
82	821		Aktiviti pengurusan dan sokongan pejabat Office administrative and support activities
		82110	Gabungan aktiviti perkhidmatan pengurusan pejabat Combined office administrative service activities
		82191	Penyediaan dokumen, penyuntingan dan/ atau membaca pruf Document preparation, editing and/ or proofreading
		82192	Menaip, word processing atau desktop publishing Typing, word processing or desktop publishing
		82193	Perkhidmatan sokongan kesetiausahaan Secretarial support services
		82194	Transkripsi dokumen dan perkhidmatan kesetiausahaan lain Transcription of documents and other secretarial services
		82195	Penyediaan penyewaan peti surat dan perkhidmatan mel lain Provision of mailbox rental and other postal and mailing services
		82196	Fotokopi, pendua, bluprint Photocopying, duplicating, blueprinting
		82199	Aktiviti fotokopi, penyediaan dokumen dan lain-lain aktiviti sokongan pejabat khusus t.t.t.l. Photocopying, document preparation and other specialized office support activities n.e.c.
	822		Aktiviti pusat panggilan Activities of call centres
		82200	Aktiviti pusat panggilan Activities of call centres
	823		Pengurusan konvensyen dan pameran perdagangan Organization of conventions and trade shows
		82301	Mengurus, mempromosi dan/ atau mengendalikan acara Organization, promotions and/ or management of event
		82302	Mesyuarat , insentif, konvensyen, pameran (MICE) Meeting, incentive, convention, exhibition (MICE)
	829		Aktiviti perkhidmatan sokongan perniagaan t.t.t.l. Business support service activities n.e.c.
		82910	Aktiviti agensi kutipan dan biro kredit Activities of collection agencies and credit bureaus
		82920	Aktiviti pembungkusan berdasarkan kontrak atau yuran sama ada melibatkan proses automatik atau tidak Packaging activities on a fee or contract basis, whether or not these involve an automated process
		82990	Aktiviti perkhidmatan sokongan perniagaan t.t.t.l. Other business support service activities n.e.c.

PERKHIDMATAN PERSENDIRIAN & LAIN-LAIN AKTIVITI PERSONAL SERVICES & OTHER ACTIVITIES			
Aktiviti keahlian organisasi Activities of membership activities			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
94	941		Aktiviti organisasi keahlian perniagaan, majikan dan profesional Activities of business, employers and professional membership organizations
		94110	Aktiviti keahlian organisasi perniagaan dan majikan Activities of business and employers membership organizations
		94120	Aktiviti keahlian organisasi profesional Activities of professional membership organizations
	942		Aktiviti kesatuan buruh Activities of trade unions
		94200	Aktiviti kesatuan buruh Activities of trade unions
	949		Aktiviti keahlian organisasi lain Activities of other membership organizations
		94910	Aktiviti organisasi keagamaan Activities of religious organizations
		94920	Aktiviti organisasi politik Activities of political organizations
		94990	Aktiviti keahlian organisasi lain t.t.t.l. Activities of other membership organizations n.e.c.
Pembaikan komputer dan barangan persendirian dan isi rumah Repair of computers and personal and household goods			
BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
95	951		Pembaikan komputer dan peralatan komunikasi Repair of computers and communication equipment
		95111	Pembaikan peralatan elektronik Repair of electronic equipment
		95112	Pembaikan dan penyelenggaraan terminal komputer Repair and maintenance of computer terminals
		95113	Pembaikan dan penyelenggaraan hand-held computers (PDA's) Repair and maintenance of hand-held computers (PDA's)
		95121	Pembaikan dan penyelenggaraan telefon tanpa wayar Repair and maintenance of cordless telephones
		95122	Pembaikan dan penyelenggaraan telefon selular Repair and maintenance of cellular phones
		95123	Pembaikan dan penyelenggaraan peralatan carrier modems Repair and maintenance of carrier equipment modems
		95124	Pembaikan dan penyelenggaraan mesin faks Repair and maintenance of fax machines
		95125	Pembaikan dan penyelenggaraan peralatan transmisi komunikasi Repair and maintenance of communications transmission equipment (e.g. routers, bridges, modems)
		95126	Pembaikan dan penyelenggaraan radio dua hala Repair and maintenance of two-way radios
		95127	Pembaikan dan penyelenggaraan TV komersial dan kamera video Repair and maintenance of commercial TV and video cameras

PERKHIDMATAN PERSENDIRIAN & LAIN-LAIN AKTIVITI
PERSONAL SERVICES & OTHER ACTIVITIES

Pembaikan komputer dan barangan persendirian dan isi rumah
Repair of computers and personal and household goods

BAHAGIAN <i>DIVISION</i>	KUMPULAN <i>GROUP</i>	PERKARA <i>ITEM</i>	KETERANGAN <i>DESCRIPTION</i>
	952		Pembaikan barangan persendirian dan isi rumah <i>Repair of personal and household goods</i>
		95211	Pembaikan dan penyelenggaraan TV dan penerima radio <i>Repair and maintenance of television, radio receivers</i>
		95212	Pembaikan dan penyelenggaraan (VCR/ DVD/ VCD) <i>Repair and maintenance of (VCR/ DVD/ VCD)</i>
		95213	Pembaikan dan penyelenggaraan pemain CD <i>Repair and maintenance of CD players</i>
		95214	Pembaikan dan penyelenggaraan kamera video bagi isi rumah <i>Repair and maintenance of household-type video cameras</i>
		95221	Pembaikan dan penyelenggaraan kelengkapan isi rumah <i>Repair and servicing of household appliances</i>
		95222	Pembaikan dan penyelenggaraan peralatan rumah dan halaman <i>Repair and servicing of home and garden equipment</i>
		95230	Pembaikan kelengkapan kasut dan barangan kulit <i>Repair of footwear and leather goods</i>
		95240	Pembaikan perabot dan kelengkapan rumah <i>Repair of furniture and home furnishings</i>
		95291	Pembaikan basikal <i>Repair of bicycles</i>
		95292	Pembaikan dan pemindaan pakaian <i>Repair and alteration of clothing</i>
		95293	Pembaikan dan pemindaan barangan kemas <i>Repair and alteration of jewellery</i>
		95294	Pembaikan jam tangan, jam dan kelengkapannya <i>Repair of watches, clocks and their parts</i>
		95295	Pembaikan barangan sukan <i>Repair of sporting goods</i>
		95296	Pembaikan peralatan muzikal <i>Repair of musical instruments</i>
		95299	Pembaikan barangan persendirian dan isi rumah t.t.t.l. <i>Repair of other personal and household goods n.e.c.</i>

PERKHIDMATAN PERSENDIRIAN & LAIN-LAIN AKTIVITI
PERSONAL SERVICES & OTHER ACTIVITIES
Aktiviti perkhidmatan persendirian lain
Other personal service activities

BAHAGIAN DIVISION	KUMPULAN GROUP	PERKARA ITEM	KETERANGAN DESCRIPTION
96	960	96011	Pencucian dan cucian kering, menggosok <i>Laundering and dry-cleaning, pressing</i>
		96012	Mensyampo karpet dan permaidani, serta pengeringan dan cucian langsir sama ada di premis pengguna atau sebaliknya <i>Carpet and rug shampooing, and drapery and curtain cleaning, whether on clients' premises or not</i>
		96013	Penyediaan linen, baju seragam dan perkara berkaitan dengan cucian <i>Provision of linens, work uniforms and related items by laundries</i>
		96014	Perkhidmatan pembekalan pengalas <i>Diaper supply services</i>
		96020	Dandan rambut dan penjagaan kecantikan lain <i>Hairdressing and other beauty treatment</i>
		96031	Penyediaan pengurusan mayat untuk pengebumian atau pembakaran dan perkhidmatan pengawetan mayat <i>Preparing the dead for burial or cremation and embalming and morticians' services</i>
		96032	Perkhidmatan penyediaan pengebumian atau pembakaran <i>Providing burial or cremation services</i>
		96033	Penyewaan ruang yang lengkap dalam bilik pengebumian <i>Rental of equipped space in funeral parlours</i>
		96034	Penyewaan dan penjualan ruang kubur <i>Rental or sale of graves</i>
		96035	Penyelenggaraan kubur dan makam <i>Maintenance of graves and mausoleums</i>
		96091	Aktiviti sauna, mandian stim, salon mengurut <i>Activities of sauna, steam baths, massage salons</i>
		96092	Aktiviti astrologikal dan kerohanian <i>Astrological and spiritualists' activities</i>
		96093	Aktiviti sosial seperti perkhidmatan pengiring, temujanji dan biro perkahwinan <i>Social activities such as escort services, dating services, services of marriage bureaux</i>
		96094	Perkhidmatan jagaan haiwan <i>Pet care services</i>
		96095	Organisasi genealogikal <i>Genealogical organizations</i>
		96096	Pengilat kasut, porter, valet memakir kereta <i>Shoe shiners, porters, valet car parkers</i>
		96097	Operasi konsensi bagi perkhidmatan mesin duit syiling untuk kegunaan persendirian <i>Concession operation of coin-operated personal service machines</i>
		96099	Aktiviti perkhidmatan lain t.t.t.l. <i>Other service activities n.e.c.</i>