



KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA

STATISTIK KECENDERUNGAN PERNIAGAAN *BUSINESS TENDENCY STATISTICS*

SUKU PERTAMA
FIRST QUARTER **2025**

Pemakluman

Jabatan Perangkaan Malaysia (DOSM) telah melancarkan OpenDOSM NextGen sebagai medium yang menyediakan katalog data dan visualisasi bagi memudahkan pengguna menganalisis pelbagai data dan boleh diakses melalui portal <https://open.dosm.gov.my>.

Kerajaan Malaysia telah mengisytiharkan Hari Statistik Negara (MyStats Day) pada 20 Oktober. Tema sambutan MyStats Day adalah "Statistik Nadi Kehidupan".

Announcement

The Department of Statistics Malaysia (DOSM) has launched OpenDOSM NextGen as a medium that provides catalogue data and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

The Government of Malaysia has declared National Statistics Day (MyStats Day) on October 20th. MyStats Day theme is "Statistics is the Essence of Life".

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KATA PENGANTAR

Penerbitan Statistik Kecenderungan Perniagaan ini mempersembahkan statistik berdasarkan data yang diperoleh daripada Survei Kecenderungan Perniagaan bagi pelbagai sektor ekonomi di Malaysia. Survei ini dijalankan secara suku tahunan. Statistik Kecenderungan Perniagaan disusun berpandukan garis panduan dan saranan yang disyorkan oleh *Organisation for Economic Co-operation and Development* (OECD) dengan merujuk kepada *Business Tendency Survey: A Handbook*, 2003.

Penerbitan ini memaparkan jangkaan prestasi perniagaan bagi tiga dan enam bulan akan datang. Konsep perakaunan digunakan untuk menganalisis data bagi menghasilkan indikator kecenderungan perniagaan.

Bahagian pertama penerbitan ini membentangkan ringkasan penemuan. Bahagian kedua pula memuatkan jadual terperinci bagi membolehkan pengguna menganalisis kecenderungan keadaan perniagaan di Malaysia bagi tempoh sebelum, semasa dan akan datang. Ini diikuti oleh bahagian ketiga yang mengandungi nota teknikal untuk menerangkan konsep, definisi dan metodologi bagi membantu pengguna memahami statistik yang diterbitkan.

Jabatan merakamkan ucapan terima kasih dan penghargaan tulus ikhlas kepada semua pihak yang telah menyumbang dalam penerbitan ini, terutamanya kepada responden yang memberikan kerjasama dalam membekalkan data yang diperlukan. Setiap maklum balas dan cadangan untuk penambahbaikan laporan ini pada masa akan datang amat dihargai.

DATO' SRI DR. MOHD UZIR MAHIDIN

Ketua Perangkawan Malaysia

Februari 2025



PREFACE

The Business Tendency Statistics publication present statistics based on the data collected from the Business Tendency Survey on various economic sectors in Malaysia . The survey is conducted on a quarterly basis. The Business Tendency Statistics are compiled based on the guidelines and recommendations by the Organisation for Economic Co-operation and Development (OECD) with reference to the Business Tendency Survey: A Handbook, 2003.

This publication presents the expectations of business performance for the next three and six months. An accounting concept is used for the analysis of the data to produce business tendency indicators.

The first part of this publication focuses on the summary of findings. The second part presents detailed tables to facilitate users in analysing the tendency of business situation in Malaysia for the past, current and near future. This is followed by the third part which contains the technical notes explaining the concepts, definitions and methodology to assist users to understand the published statistics.

The Department would like to express its sincere gratitude and appreciation to all who have contributed in this publication, especially to the respondents for their cooperation in providing the necessary data. Every feedback and suggestion towards improving future publication is highly appreciated.

DATO' SRI DR. MOHD UZIR MAHIDIN

Chief Statistician Malaysia

February 2025

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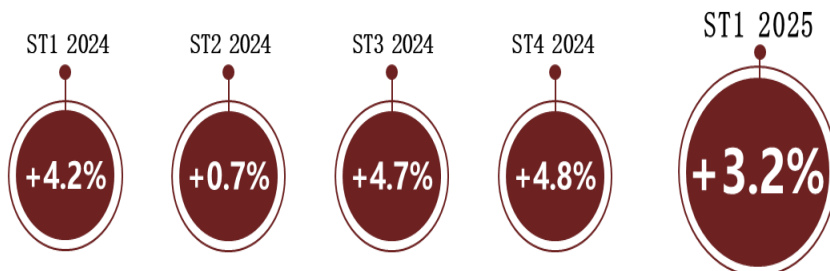
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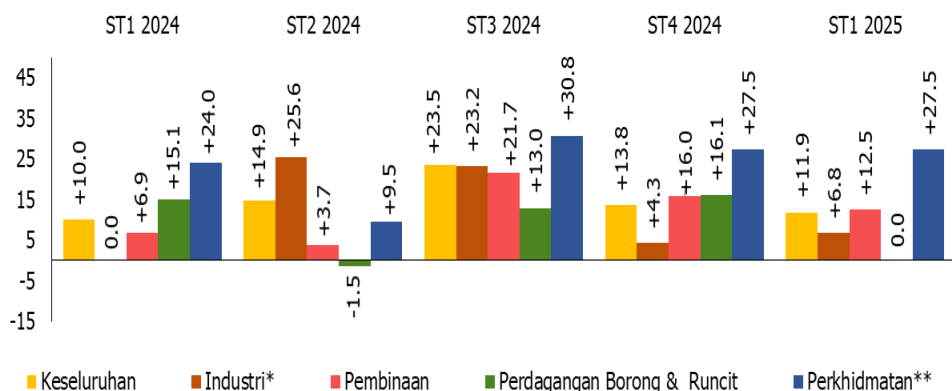
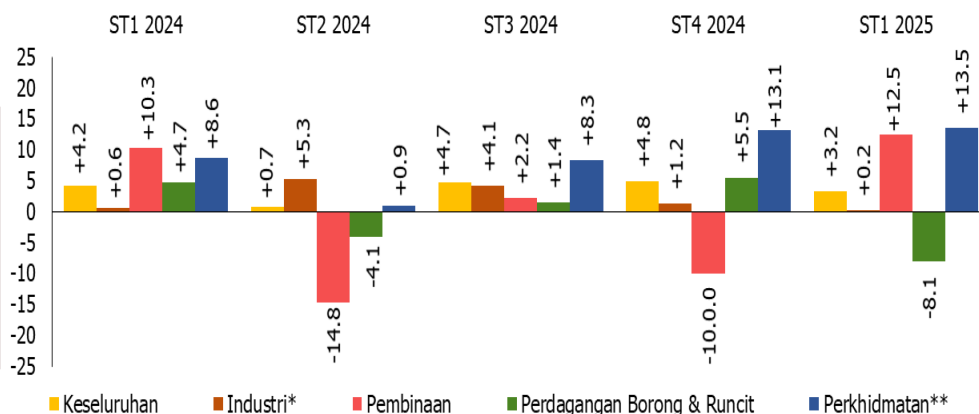
STATISTIK KECENDERUNGAN PERNIAGAAN



PENIAGA MERAMALKAN PROSPEK PERNIAGAAN YANG MEMBERANGSANGKAN UNTUK SUKU PERTAMA 2025, DENGAN PETUNJUK KEYAKINAN MENGEKALKAN NILAI POSITIF 3.2 PERATUS.

PETUNJUK KEYAKINAN

ST4 2024 (+4.8%)
ST1 2025 +3.2%



IMBANGAN BERSIH

ST4 2024 (+13.8%)
ST1 2025 +11.9%

*Pertanian, Perlombongan, Pembuatan dan Elektrik & Air

** Penginapan, Pengangkutan & Penyimpanan, Komunikasi, Kewangan, Insurans, Hartanah, Teknologi Maklumat & Komunikasi, Makanan & Minuman, Pentadbiran dan Sokongan, Profesional, Kesihatan, Pendidikan dan Perkhidmatan Lain

Sumber: Statistik Kecenderungan Perniagaan Suku Pertama 2025, Jabatan Perangkaan Malaysia (DOSM)



@StatsMalaysia

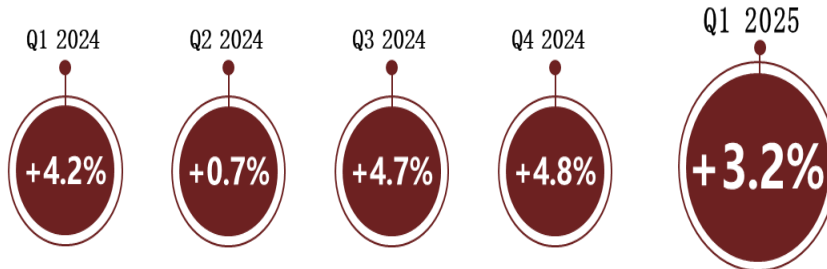


MAIN FINDINGS



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DEPARTMENT OF STATISTICS MALAYSIA

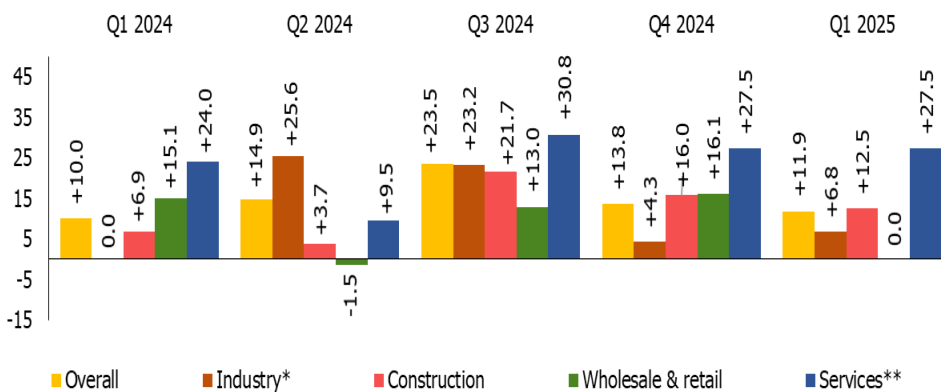
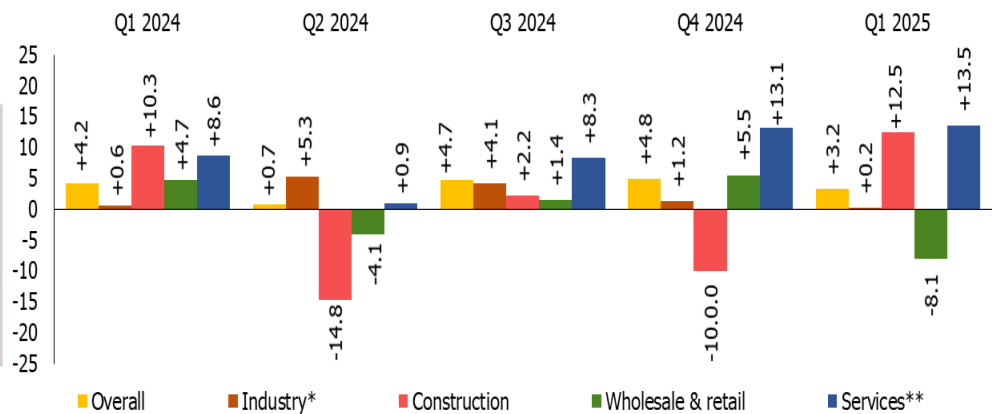
BUSINESS TENDENCY STATISTICS



BUSINESSES FORESEE AN ENCOURAGING BUSINESS OUTLOOK FOR THE FIRST QUARTER OF 2025, WITH THE CONFIDENCE INDICATOR SUSTAINING A POSITIVE 3.2 PER CENT.

CONFIDENCE INDICATOR

Q4 2024
(+4.8%)
Q1 2025
+3.2%



NET BALANCE

Q4 2024
(+13.8%)
Q1 2025
+11.9%

*Agriculture, Mining, Manufacturing and Electricity & Water

** Accommodations, Transportation & Storage, Communication, Finance, Insurance, Real Estate, Information Technology & Communication, Food & Beverage, Administrative & Support Services, Professional, Health, Education and Other Services

Source: Business Tendency Statistics First Quarter 2025, Department of Statistics Malaysia (DOSM)



@StatsMalaysia



20 October

2016 - 2030

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01

RINGKASAN PENEMUAN

STATISTIK KECENDERUNGAN PERNIAGAAN, SUKU TAHUN PERTAMA 2025

Statistik Kecenderungan Perniagaan memaparkan jangkaan prestasi perniagaan bagi tiga bulan dan enam bulan yang akan datang. Statistik ini berdasarkan Survei Kecenderungan Perniagaan yang dijalankan secara suku tahunan.

Laporan ini menyediakan jangkaan prestasi perniagaan bagi suku tahun pertama 2025 dan tempoh enam bulan akan datang iaitu Januari hingga Jun 2025.

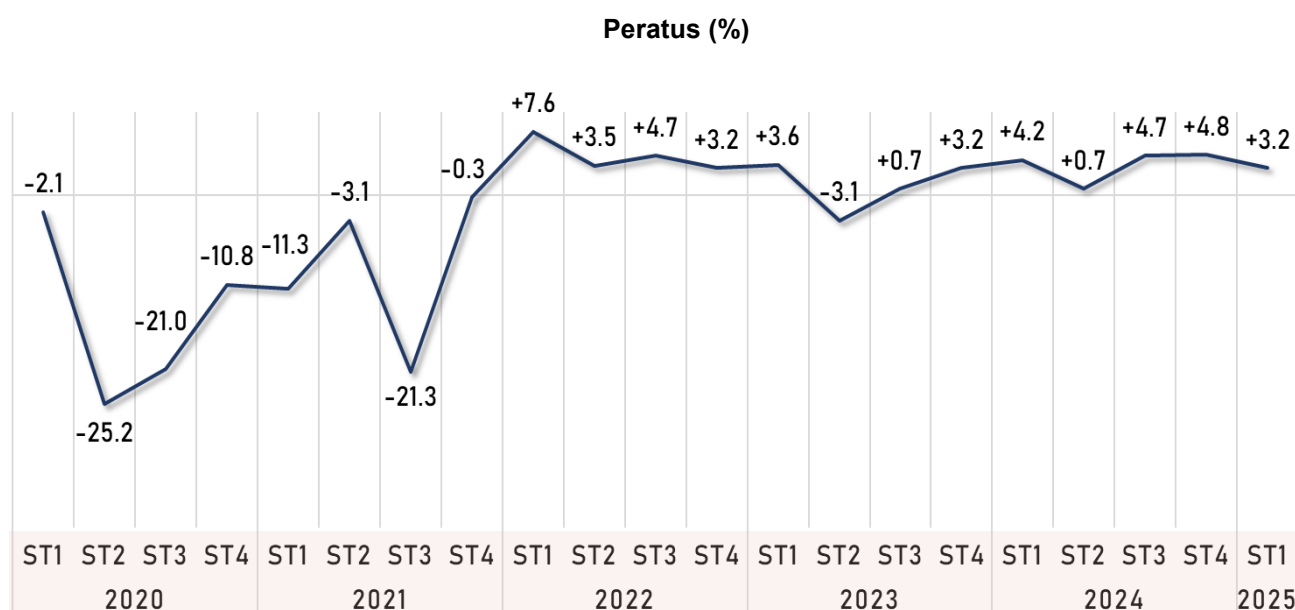
RAMALAN PRESTASI PERNIAGAAN SUKU TAHUN PERTAMA 2025

Peniaga menjangkakan persekitaran perniagaan yang menggalakkan pada suku pertama 2025, disokong oleh petunjuk keyakinan positif sebanyak +3.2 peratus, berbanding +4.8 peratus pada suku sebelumnya (Paparan I).

PETUNJUK KEYAKINAN

Petunjuk keyakinan merupakan satu petunjuk jangka pendek yang merumuskan pandangan keseluruhan mengenai keadaan perniagaan dalam pelbagai sektor di Malaysia. Petunjuk keyakinan dihitung sebagai purata jumlah imbalan bersih bagi pembolehubah terpilih.

 **Paparan I: Petunjuk Keyakinan Suku Tahunan, Malaysia, 2020-2025**

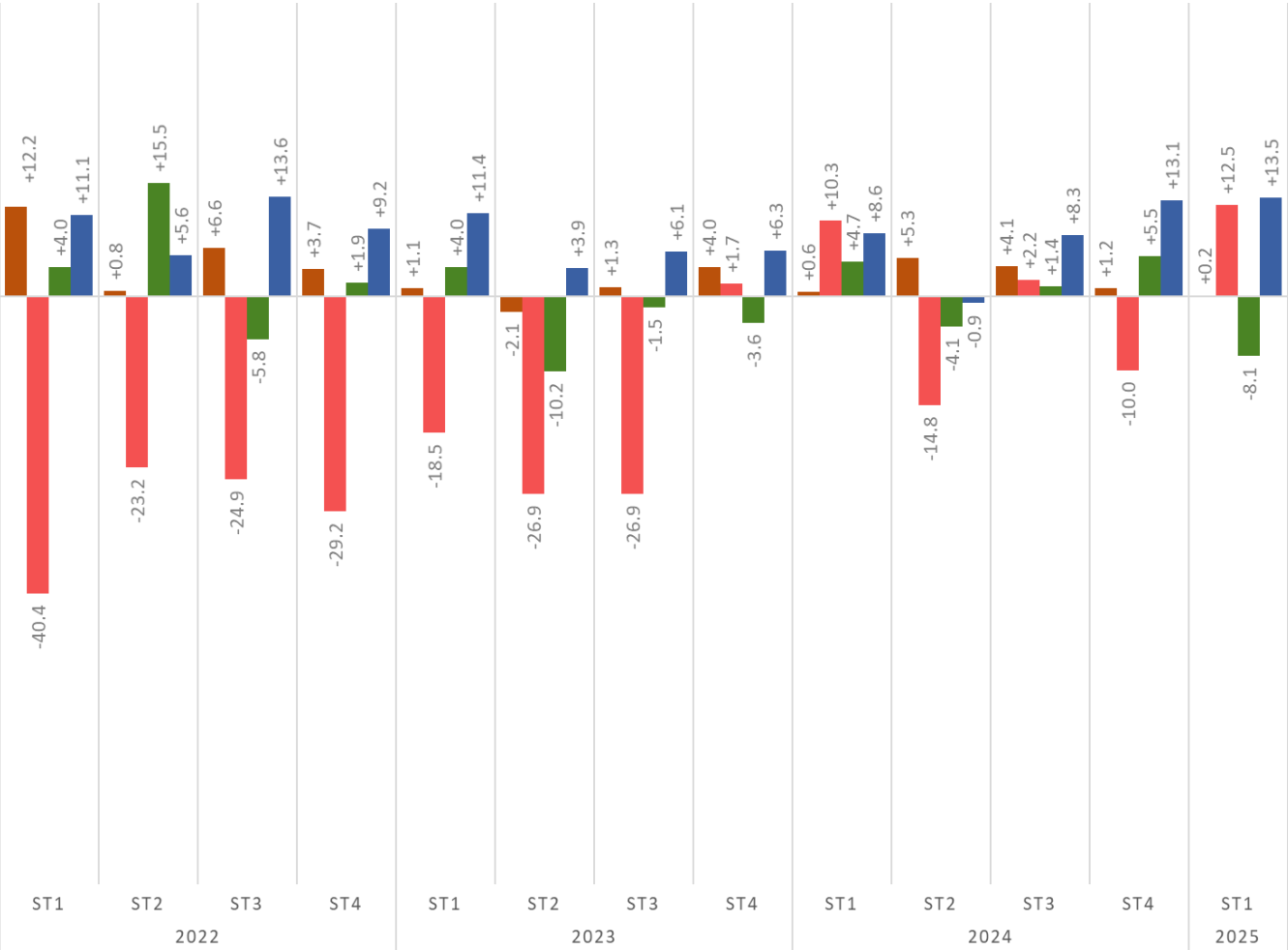


Perkhidmatan, Pembinaan dan Industri adalah tiga sektor yang menjangkakan keadaan perniagaan yang lebih baik pada suku pertama 2025. Keyakinan perniagaan bagi sektor Perkhidmatan kekal pada jajaran positif, dengan petunjuk keyakinan meningkat kepada +13.5 peratus berbanding +13.1 peratus pada suku sebelumnya. Pada masa yang sama, sentimen dalam sektor Pembinaan meningkat kepada trajektori positif dengan mencatatkan +12.5 peratus berbanding -10.0 peratus pada suku keempat 2024. Sementara itu, sektor Industri terus optimistik terhadap prestasi perniagaan, dengan petunjuk keyakinan +0.2 peratus bagi suku yang sama berbanding +1.2 peratus pada suku sebelumnya. Walau bagaimanapun, peniaga dalam sektor Perdagangan Borong dan Runcit menjangkakan prospek perniagaan yang pesimis, dengan petunjuk keyakinan -8.1 peratus pada suku pertama 2025 berbanding +5.5 peratus pada suku keempat 2024. Namun begitu, sub-sektor Perdagangan Runcit mengekalkan nilai positif dengan mencatatkan +4.1 peratus berbanding +11.9 peratus sebelumnya (Paparan II).



Paparan II: Petunjuk Keyakinan Suku Tahunan mengikut Sektor, Malaysia, 2022-2025

Peratus (%)



Industri



Pembinaan



Perkhidmatan



Perdagangan
Borong & Runcit

Jangkaan Hasil Kasar dan Bilangan Pekerja

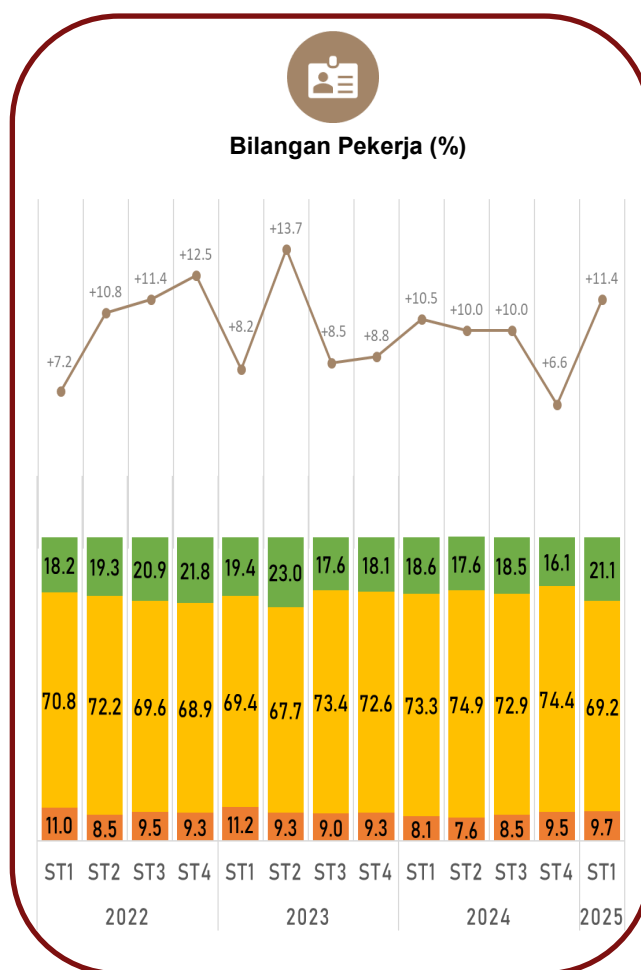
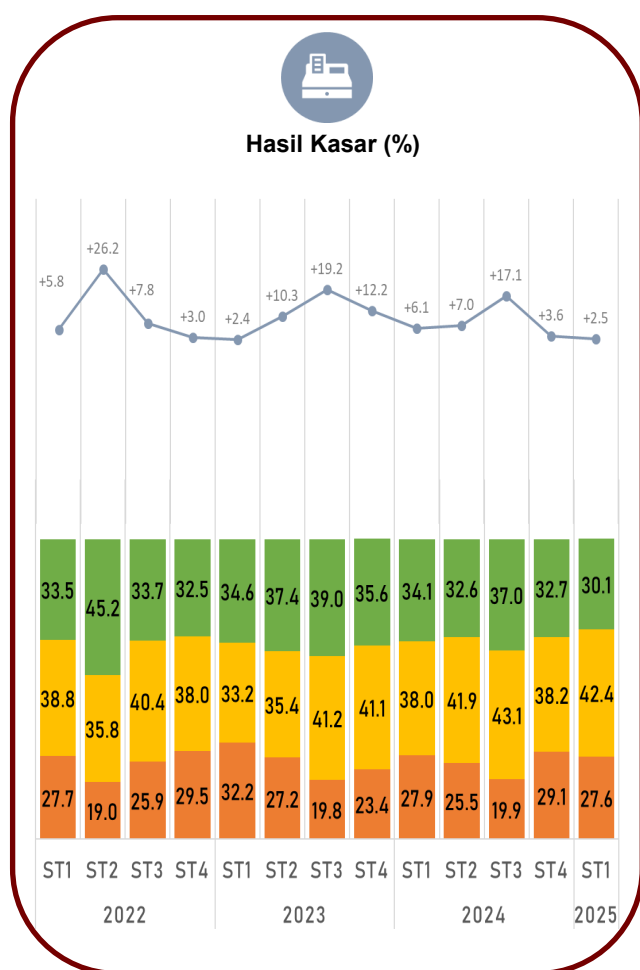
Sejumlah 30.1 peratus responden menjangkakan hasil kasar mereka meningkat pada suku tahun pertama 2025, manakala 27.6 peratus pula menjangkakan penurunan, menghasilkan imbalan bersih berjumlah +2.5 peratus. Pada masa yang sama juga, 42.4 peratus responden meramalkan hasil kasar mereka tidak berubah.

Dari segi pekerjaan, 69.2 peratus peniaga menjangka untuk mengekalkan pekerja mereka sehingga suku tahun pertama 2025. Sebanyak 21.1 peratus responden menjangkakan untuk mengambil lebih ramai pekerja, manakala 9.7 peratus pula menjangka untuk mengurangkan bilangan pekerja mereka, menghasilkan imbalan bersih sebanyak +11.4 peratus bagi suku tahun rujukan (Paparan III).

IMBANGAN BERSIH

Perbezaan di antara peratus pertubuhan yang memberi respons menggalakkan dan kurang menggalakkan dikenali sebagai **imbangan bersih**.

Paparan III: Jangkaan Imbalan Bersih Hasil Kasar dan Bilangan Pekerja, 2022-2025



Imbalan Bersih

Meningkat

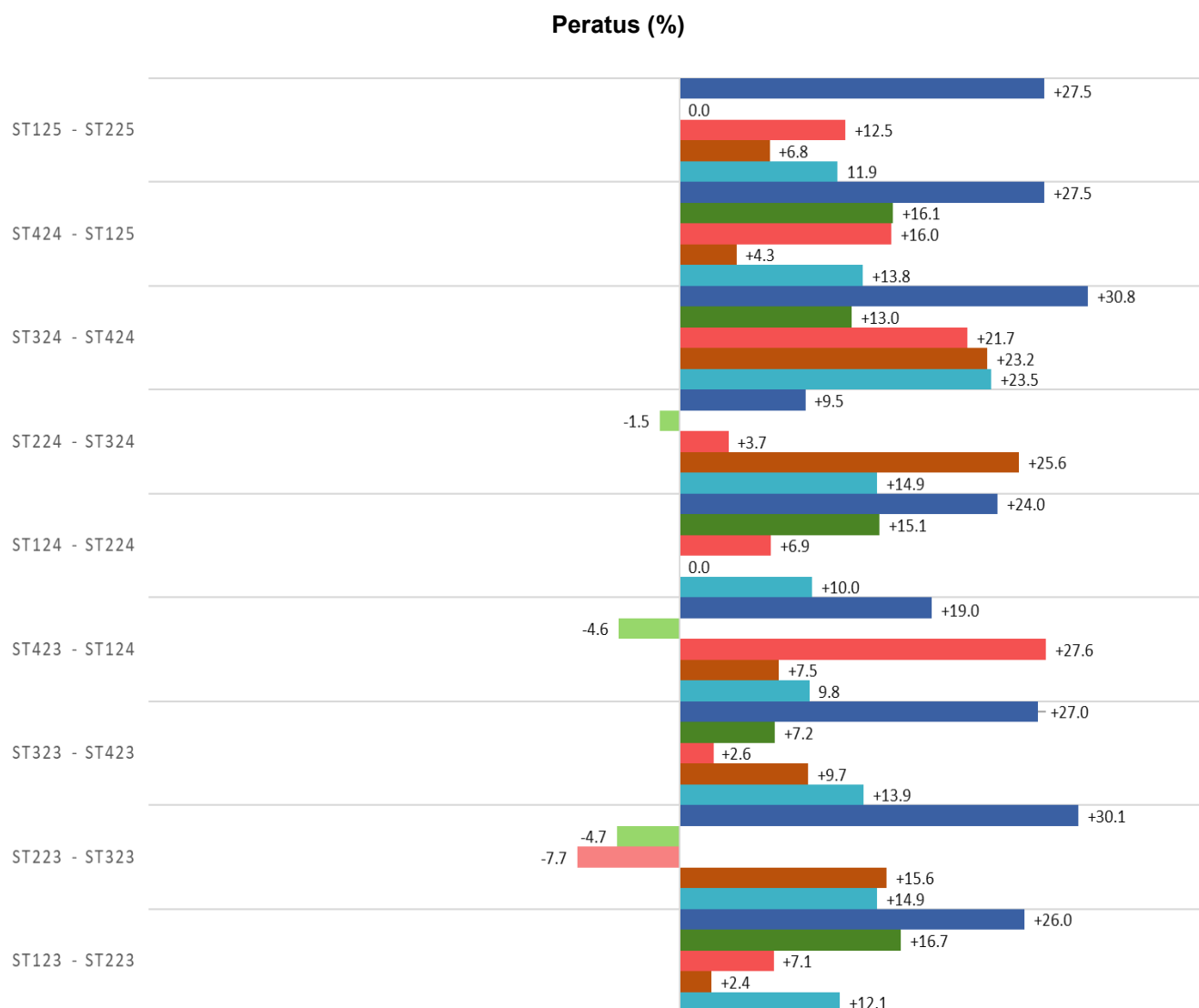
Sama

Merosot

JANGKAAN PRESTASI PERNIAGAAN BAGI JANUARI HINGGA JUN 2025

Memandang ke hadapan, unjuran perniagaan bagi separuh pertama 2025 kekal optimis walaupun menyederhana, dengan imbalan bersih +11.9 peratus berbanding +13.8 peratus yang dicatatkan sebelum ini, dengan semua sektor mencatatkan nilai positif kecuali Perdagangan Borong dan Runcit menunjukkan perspektif neutral. Sentimen dalam kalangan sektor Perkhidmatan bagi tempoh Januari hingga Jun 2025 kekal positif dengan imbalan bersih +27.5 peratus, sama seperti suku sebelumnya. Sektor Pembinaan juga meramalkan prospek perniagaan yang optimistik dengan imbalan bersih +12.5 peratus daripada +16.0 peratus bagi tempoh yang sama. Selain itu, sektor Industri menjangkakan keadaan perniagaan yang menggalakkan dengan imbalan bersih +6.8 peratus berbanding +4.3 peratus sebelumnya. Sementara itu, sektor Perdagangan Borong dan Runcit menunjukkan pandangan neutral berhubung jangkaan perniagaan untuk enam bulan akan datang, dipengaruhi oleh persepsi bercampur-campur dalam sub-sektor Perdagangan Borong dan Runcit (Paparan IV).

Paparan IV: Imbalan Bersih Jangkaan Prestasi Perniagaan bagi Enam Bulan Akan Datang mengikut Sektor, Malaysia, 2023-2025



Keseluruhan



Industri



Pembinaan



Perdagangan Borong & Runcit



Perkhidmatan

SUMMARY OF FINDINGS

BUSINESS TENDENCY STATISTICS, FIRST QUARTER 2025

Business Tendency Statistics presents the expectations of business performance for the upcoming three and six months. The statistics are based on the Business Tendency Survey which is conducted on a quarterly basis.

This report provides the business performance expectations for the first quarter of 2025 and the upcoming six months period from January to June 2025.

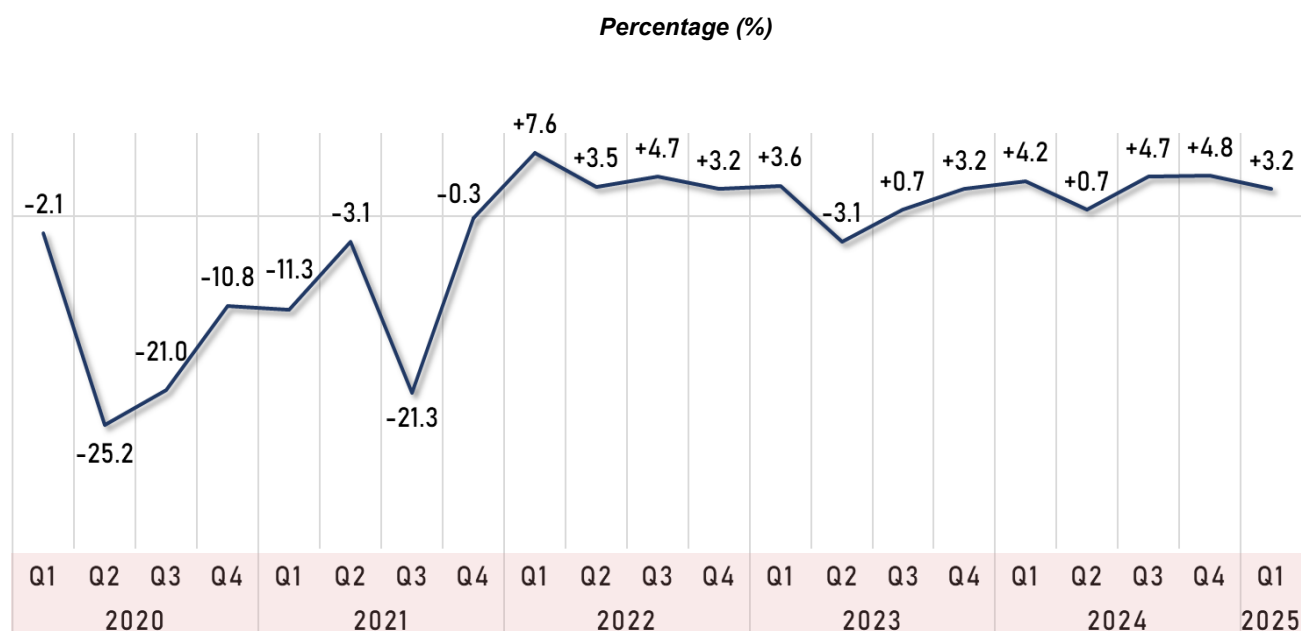
FORECAST OF BUSINESS PERFORMANCE FOR THE FIRST QUARTER 2025

Businesses are expecting a favourable business environment in the first quarter of 2025, underpinned by a positive confidence indicator of +3.2 per cent, as opposed to +4.8 per cent in the previous quarter (Exhibit I).

CONFIDENCE INDICATOR

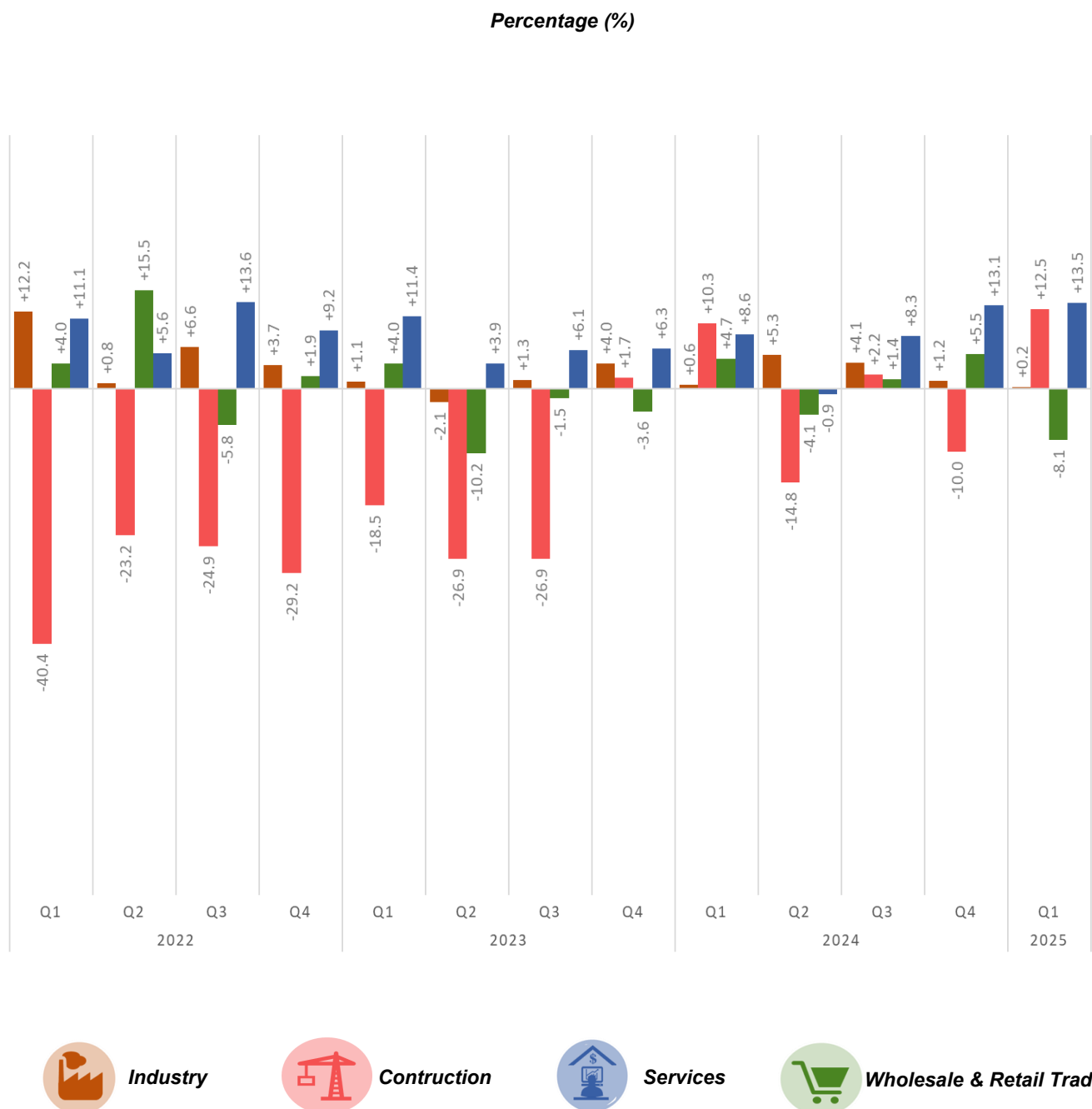
Confidence indicator is a short-term indicator which summarises the overall views of business situation in various sectors in Malaysia. The confidence indicator is computed as the average of the net balance for selected variables.

 **Exhibit I: Quarterly Confidence Indicator, Malaysia, 2020-2025**



Services, Construction and Industry are the three sectors that anticipate better business conditions in the first quarter of 2025. The business confidence for Services sector remains on a positive region, with the confidence indicator increasing to +13.5 per cent as against +13.1 per cent in the last quarter. Simultaneously, sentiments within Construction sector upturn to a positive trajectory by posting +12.5 per cent as against -10.0 per cent in the fourth quarter of 2024. Meanwhile, Industry sector continues to be optimistic about the business performance, with a confidence indicator of +0.2 per cent for the corresponding quarter as compared to +1.2 per cent in the fourth quarter of 2024. However, businesses within the Wholesale and Retail Trade sector expect pessimistic business outlook, with a confidence indicator of -8.1 per cent in the first quarter of 2025 as opposed to +5.5 per cent in the last quarter. Nonetheless, Retail Trade sub-sector maintains a positive course by recording +4.1 per cent as compared to +11.9 per cent recorded previously (Exhibit II).

 **Exhibit II: Quarterly Confidence Indicator by Sector, Malaysia, 2022-2025**



Expectations of Gross Revenue and Number of Employees

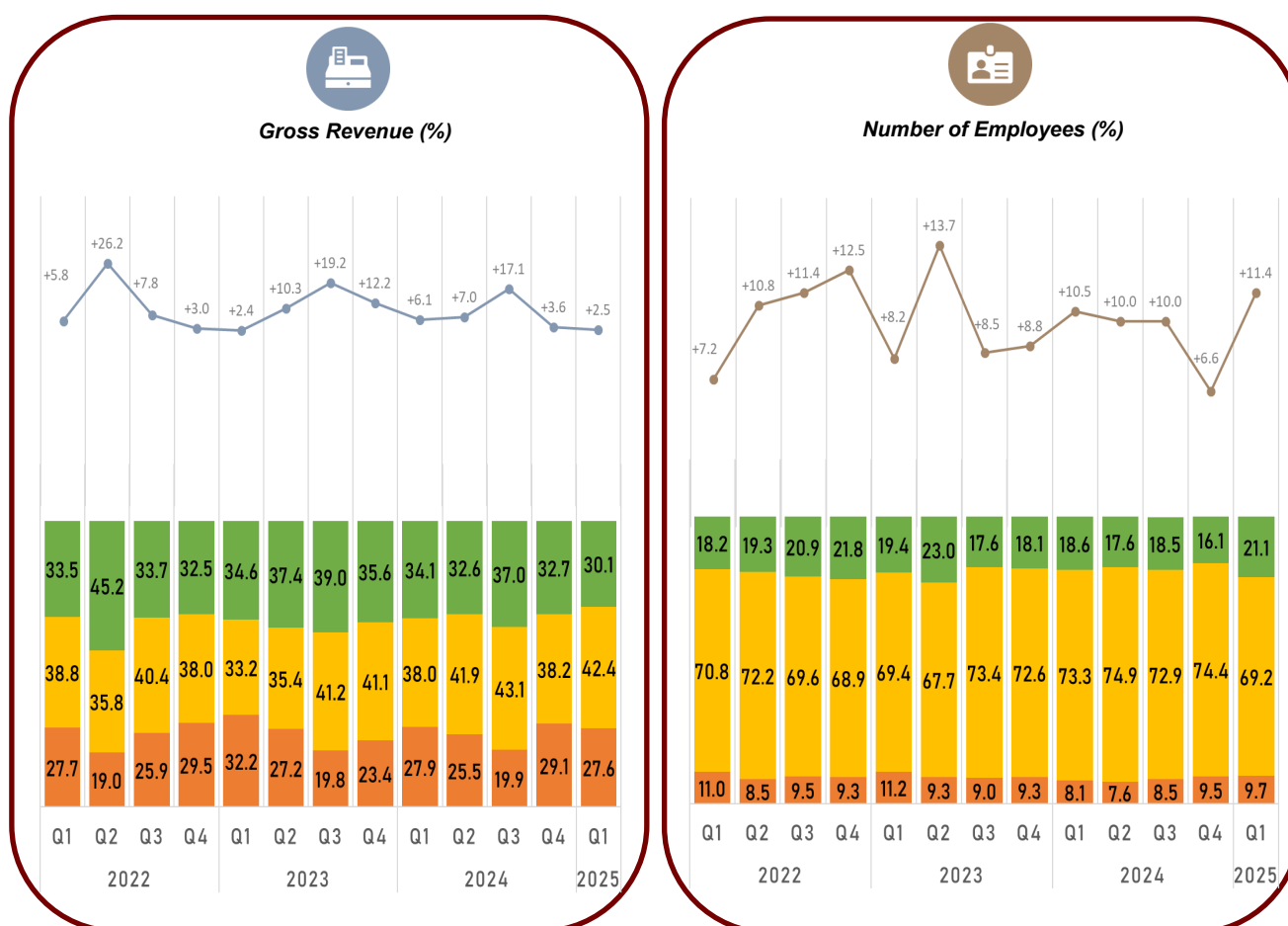
A total of 30.1 per cent of respondents expect their gross revenue to rise in the first quarter of 2025, while 27.6 per cent expect it to drop, resulting in a net balance of +2.5 per cent. Also, 42.4 per cent of respondents predict a standstill in their gross revenue.

In terms of employment, 69.2 per cent of businesses are expecting to retain their staff throughout the first quarter of 2025. Approximately 21.1 per cent of respondents anticipate to hire more, while 9.7 per cent expect to reduce their personnel, resulting in a net balance of +11.4 per cent for the reference quarter (Exhibit III).

NET BALANCE

The difference between the percentages of establishments responded favourable and unfavourable response known as **net balance**.

Exhibit III: Expected of Net Balance Gross Revenue and Number of Employees, 2022-2025



Net Balance

Higher

Same

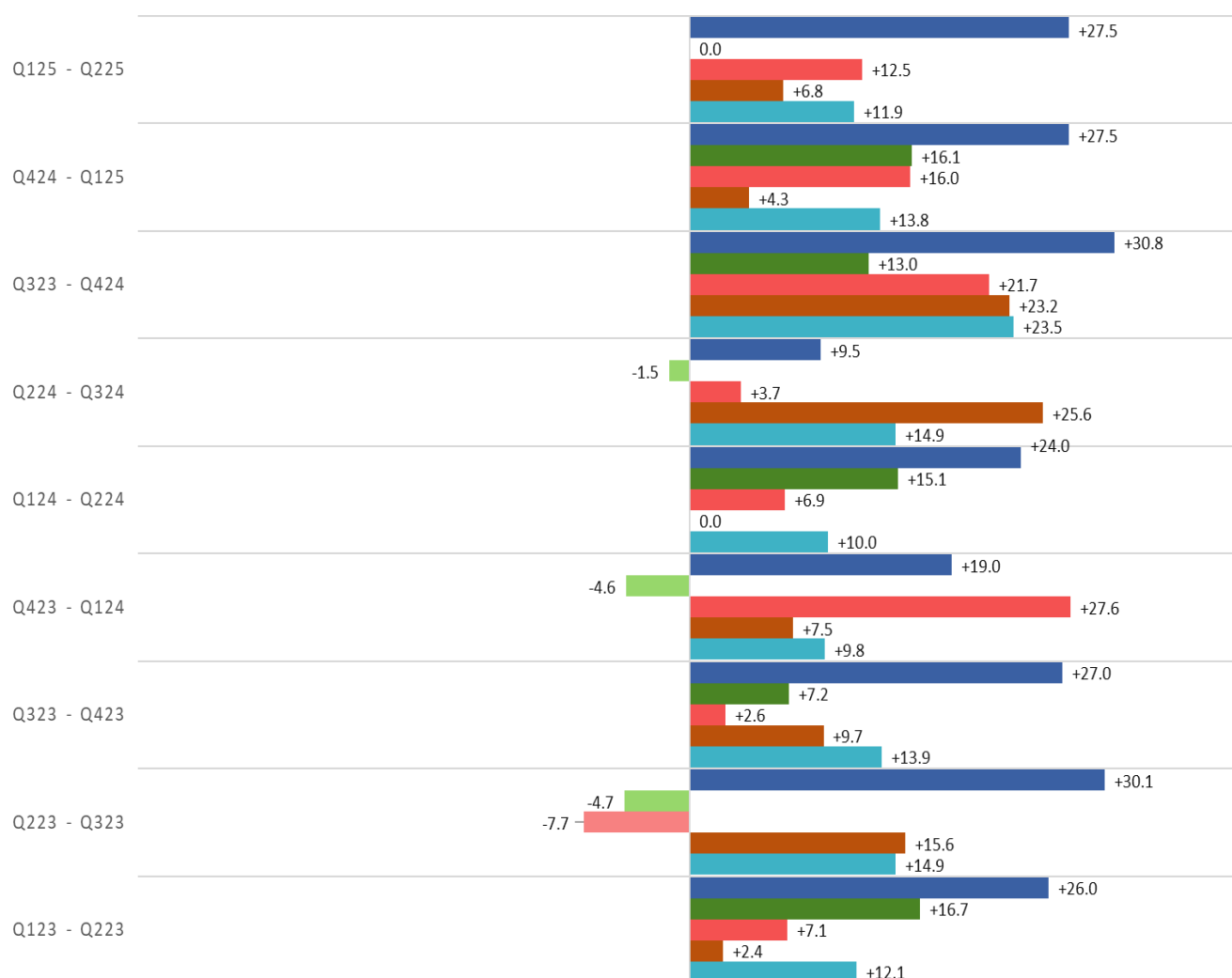
Lower

EXPECTATIONS OF BUSINESS PERFORMANCE IN JANUARY TO JUNE 2025

Looking ahead, the business outlook for the first half of 2025 remains upbeat despite moderating, with a net balance of +11.9 per cent as against +13.8 per cent recorded previously, with all sectors registering positively except the Wholesale and Retail Trade showing neutral opinion. Sentiments among the Services sector for the period of January until June 2025 remain positive with a net balance of +27.5 per cent, the same as the previous quarter. Construction sector also foresees an optimistic business outlook with a net balance of +12.5 per cent from +16.0 per cent for the same period. Concurrently, the Industry sector anticipates a favourable business condition with a net balance of +6.8 per cent as against +4.3 per cent previously. Meanwhile, Wholesale and Retail Trade sector shows a neutral confidence regarding the business expectation for the next six months, influenced by the mixed perceptions within the Wholesale and Retail Trade sub-sectors (Exhibit IV).

Net Balance of Business Performance Expectation for Upcoming Six Month by Sector,
Exhibit IV: Malaysia, 2023-2025

Percentage (%)



Total



Industry



Construction



Wholesale & Retail Trade



Services

RINGKASAN PENEMUAN

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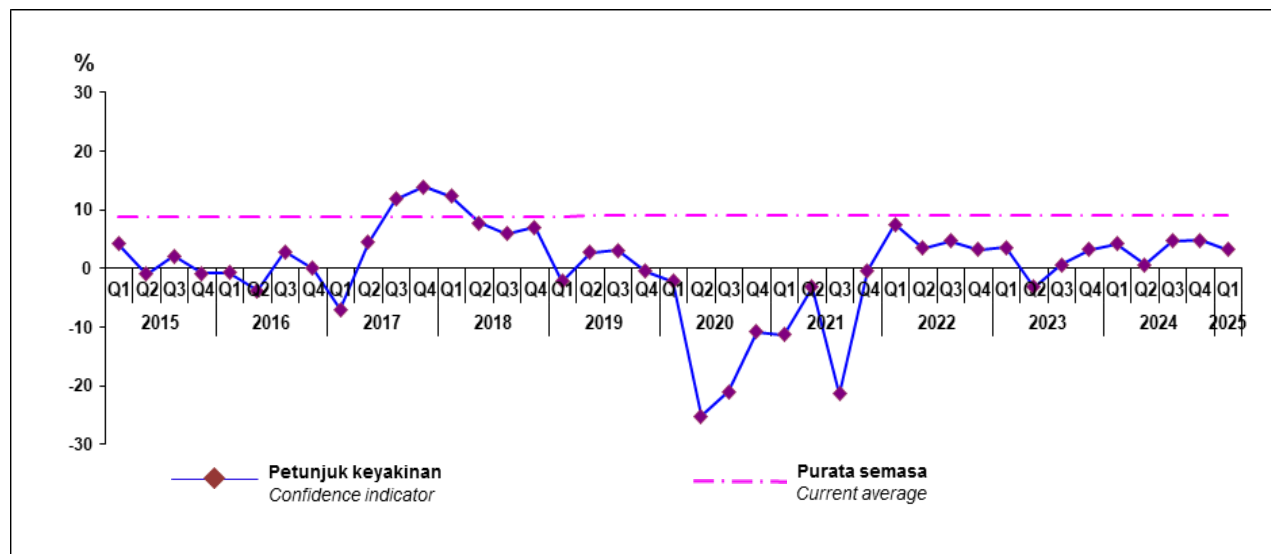
TECHNICAL NOTES

02

CARTA/ CHARTS

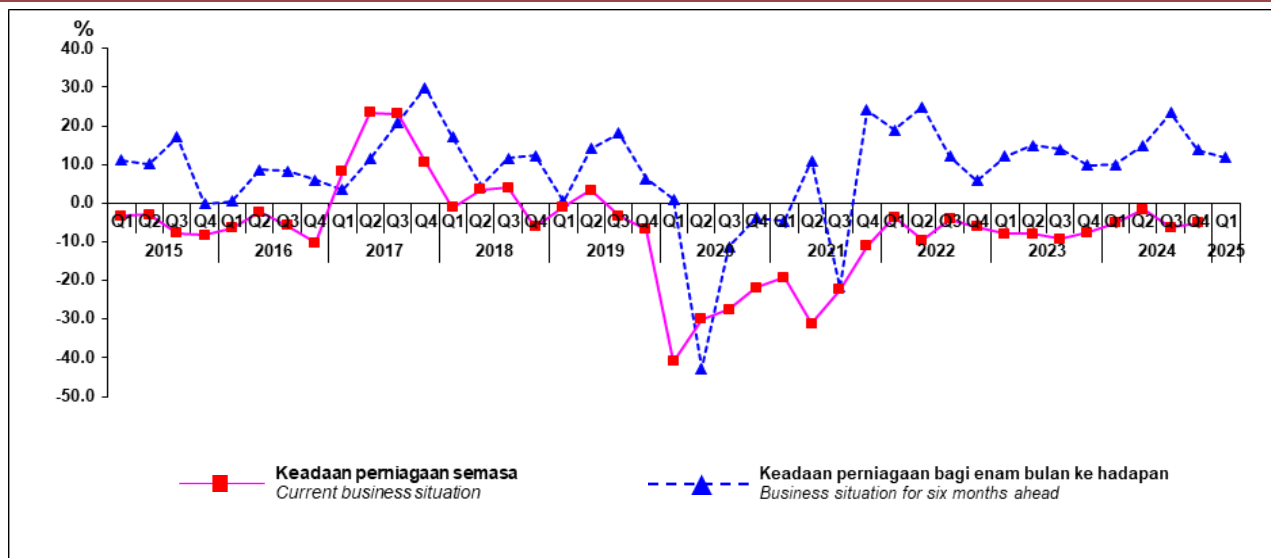
Carta 1: Petunjuk keyakinan suku tahunan, Malaysia, 2015–2025

Chart 1: Quarterly confidence indicator, Malaysia, 2015–2025



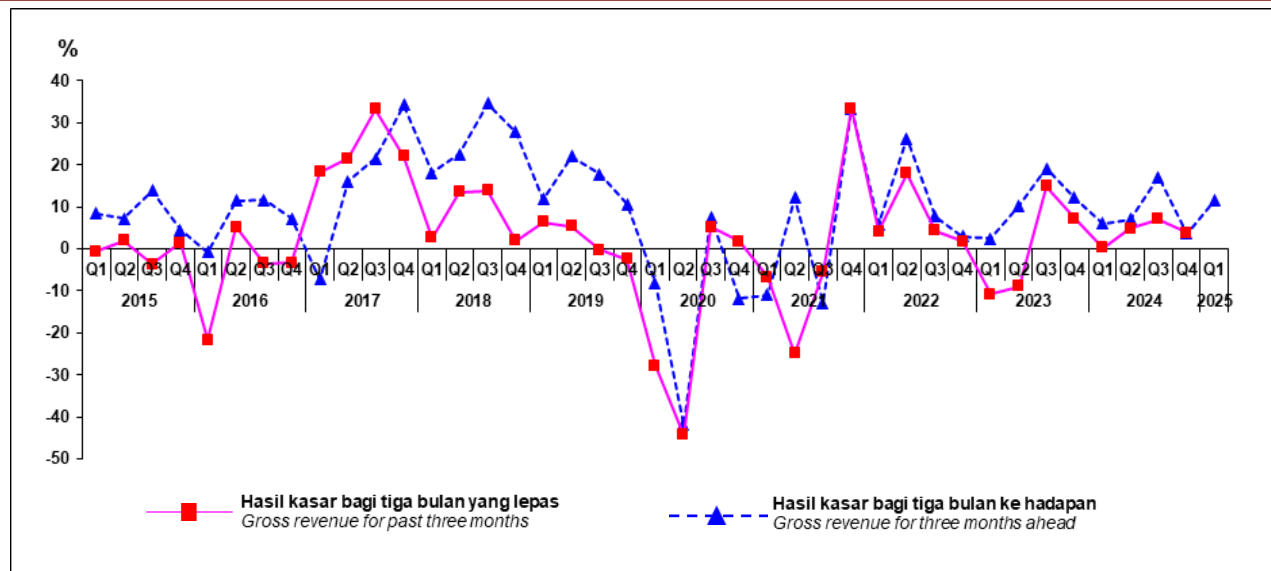
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Jadual 1.1: Hasil kasar dan bilangan pekerja bagi suku tahun keempat 2024
Table 1.1: Gross revenue and number of employees for fourth quarter 2024

(Peratus/Per cent)									
SEKTOR	HASIL KASAR GROSS REVENUE				BILANGAN PEKERJA NUMBER OF EMPLOYEES				SECTOR
	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME	
	TURUN DOWN	TURUN DOWN	TURUN DOWN	TURUN DOWN	TURUN DOWN	TURUN DOWN	TURUN DOWN	TURUN DOWN	
Industri	7.4	41.9	23.7	34.4	+1.2	21.5	58.2	20.3	Industry
Pertanian	+28.2	51.3	25.6	23.1	0.0	17.9	64.1	17.9	Agriculture
Perombongan	-20.8	29.2	20.8	50.0	+20.8	29.2	62.5	8.3	Mining
Pembuatan	+7.9	43.9	20.1	36.0	-6.7	20.9	51.5	27.6	Manufacturing
Elektrik dan air	+31.3	37.5	56.3	6.3	+6.3	12.5	81.3	6.3	Electricity and water
Pembinaan	+16.7	37.5	41.7	20.8	0.0	12.5	75.0	12.5	Construction
Perdagangan borong dan runcit	-16.7	29.6	24.1	46.3	+3.7	18.5	66.7	14.8	Wholesale and retail trade
Perdagangan borong	-40.5	18.9	21.6	59.5	+8.1	18.9	70.3	10.8	Wholesale trade
Perdagangan runcit	+53.3	60.0	33.3	6.7	0.0	20.0	60.0	20.0	Retail trade
Perkhidmatan	+28.3	49.8	28.6	21.6	+9.3	27.3	54.7	18.0	Services
Penginapan	+19.0	47.6	23.8	28.6	0.0	19.0	61.9	19.0	Accommodation
Pengangkutan dan penyimpanan	+20.8	41.7	37.5	20.8	+33.3	37.5	58.3	4.2	Transportation and storage
Komunikasi	+22.2	44.4	33.3	22.2	-30.0	10.0	50.0	40.0	Communications
Kewangan	+30.0	55.0	20.0	25.0	-15.0	15.0	55.0	30.0	Finance
Insurans	+14.3	57.1	0.0	42.9	+71.4	85.7	0.0	14.3	Insurance
Hartanah	+35.3	52.9	29.4	17.6	+6.3	6.3	93.8	0.0	Real estate
Teknologi maklumat dan komunikasi	+16.7	25.0	66.7	8.3	-33.3	8.3	50.0	41.7	Information and communications technology
Makanan dan minuman	+76.9	76.9	23.1	0.0	+53.8	53.8	46.2	0.0	Food and beverage
Pentadbiran dan khidmat sokongan	+45.5	54.5	36.4	9.1	+18.2	27.3	63.6	9.1	Administrative and support services
Profesional	+27.3	54.5	18.2	27.3	+18.2	27.3	63.6	9.1	Professional
Kesihatan	-7.7	23.1	46.2	30.8	+46.2	46.2	53.8	0.0	Health
Pendidikan	+26.3	47.4	31.6	21.1	+15.8	36.8	42.1	21.1	Education
Perkhidmatan lain	0.0	33.3	33.3	33.3	+8.3	8.3	91.7	0.0	Other services
Semua sektor	9.7	41.8	26.1	32.1	+3.9	22.2	59.6	18.2	All sectors

(Peratus/Per cent)

Jadual 1.2: Jangkaan hasil kasar dan bilangan pekerja bagi suku tahun pertama 2025
Table 1.2: Expectation of the gross revenue and number of employees for first quarter 2025

(Peratus/Per cent)

SEKTOR	HASIL KASAR GROSS REVENUE				BILANGAN PEKERJA NUMBER OF EMPLOYEES				SECTOR
	IMBANGAN BERSIH NET BALANCE		NAIK UP		SAMA SAME		TURUN DOWN		
Industri	-1.4	29.4	39.9	30.7	+3.6	16.3	71.0	12.7	Industry
Pertanian	-13.2	18.4	50.0	31.6	-15.8	2.6	78.9	18.4	Agriculture
Per lombongan	+8.3	33.3	41.7	25.0	+16.7	25.0	66.7	8.3	Mining
Pembuatan	-2.4	31.7	34.1	34.1	+6.1	18.4	69.3	12.3	Manufacturing
Elektrik dan air	+12.5	31.3	50.0	18.8	0.0	12.5	75.0	12.5	Electricity and water
Pembinaan	+8.3	29.2	50.0	20.8	+16.7	16.7	83.3	0.0	Construction
Perdagangan borong dan runcit	-5.6	18.5	57.4	24.1	+5.6	14.8	75.9	9.3	Wholesale and retail trade
Perdagangan borong	-8.1	16.2	59.5	24.3	0.0	5.4	89.2	5.4	Wholesale trade
Perdagangan runcit	+13.3	26.7	60.0	13.3	+33.3	40.0	53.3	6.7	Retail trade
Perkhidmatan	+12.8	38.5	35.8	25.7	+26.9	33.8	59.3	6.9	Services
Penginapan	-14.3	33.3	19.0	47.6	-9.5	9.5	71.4	19.0	Accommodation
Pengangkutan dan penyimpanan	+12.5	33.3	45.8	20.8	+20.8	29.2	62.5	8.3	Transportation and storage
Komunikasi	-12.5	25.0	37.5	37.5	+50.0	60.0	30.0	10.0	Communications
Kewangan	+5.0	35.0	35.0	30.0	+30.0	35.0	60.0	5.0	Finance
Insurans	+42.9	71.4	0.0	28.6	+71.4	71.4	28.6	0.0	Insurance
Hartanah	-18.8	18.8	43.8	37.5	+13.3	20.0	73.3	6.7	Real estate
Teknologi maklumat dan komunikasi	0.0	16.7	66.7	16.7	-8.3	0.0	91.7	8.3	Information and communications technology
Makanan dan minuman	+23.1	46.2	30.8	23.1	+38.5	38.5	61.5	0.0	Food and beverage
Pentadbiran dan khidmat sokongan	+36.4	36.4	63.6	0.0	+9.1	18.2	72.7	9.1	Administrative and support services
Profesional	+36.4	54.5	27.3	18.2	-9.1	9.1	72.7	18.2	Professional
Kesihatan	+30.8	46.2	38.5	15.4	+15.4	15.4	84.6	0.0	Health
Pendidikan	+42.1	57.9	26.3	15.8	+47.4	52.6	42.1	5.3	Education
Perkhidmatan lain	+58.3	66.7	25.0	8.3	+8.3	8.3	91.7	0.0	Other services
Semua sektor	+2.5	30.1	42.4	27.6	+11.4	21.1	69.2	9.7	All sectors

Jadual 1.3: Imbangan bersih semasa, jangkaan bagi hasil kasar dan bilangan pekerja
Table 1.3: Net balance of current, expectation for gross revenue and number of employees

(Peratus/Per cent)									
SEKTOR	2023				2024				SECTOR
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
<u>Kecenderungan masa kini</u>									
Hasil kasar									<u>Present tendency</u>
Industri	-20.4	-15.0	+21.8	+1.2	+3.0	+12.1	+11.4	+7.4	Gross revenue
Pembinaan	-23.1	-12.9	+17.2	+37.9	-25.9	-8.7	-8.0	+16.7	Industry
Perdagangan borong dan runcit	+4.6	-16.7	-6.9	-4.1	+14.7	-21.7	-1.6	-16.7	Construction
Perkhidmatan	-2.1	6.3	+16.6	+18.4	-8.3	+11.8	+7.8	+28.3	Wholesale and retail trade
Semua sektor	-10.8	-9.0	+14.9	+7.2	+0.3	+4.9	+7.0	+9.7	Services
Bilangan pekerja									All sectors
Industri	-1.2	+10.6	+5.5	-12.0	-1.4	-2.2	-5.0	+1.2	Number of employees
Pembinaan	-3.9	-17.9	+10.3	+6.9	-18.5	-13.0	-16.0	0.0	Industry
Perdagangan borong dan runcit	+4.7	+3.1	+4.7	-5.5	-9.0	-15.2	+8.1	+3.7	Construction
Perkhidmatan	+16.4	+11.6	+4.8	+4.1	+19.4	+6.5	+3.8	+9.3	Wholesale and retail trade
Semua sektor	+4.8	+8.0	+5.4	-5.1	+2.4	-2.6	-0.7	+3.9	Services
									All sectors
<u>Kecenderungan masa depan</u>									
Hasil kasar									<u>Future tendency</u>
Industri	-8.3	+8.3	+18.9	+14.4	-2.4	+16.3	+18.0	-3.6	Gross revenue
Pembinaan	0.0	-19.2	-5.1	+17.2	+6.9	+14.8	+13.0	+12.0	Industry
Perdagangan borong dan runcit	+22.7	+10.9	+8.3	-5.7	+9.6	-17.6	+8.7	-9.7	Construction
Perkhidmatan	+8.1	+18.6	+30.7	+18.7	+17.9	+5.4	+21.5	+22.2	Wholesale and retail trade
Semua sektor	+2.4	+10.3	+19.2	+12.2	+6.1	+7.0	+17.1	+3.6	Services
Bilangan pekerja									All sectors
Industri	+8.4	+11.4	+10.3	+1.7	+5.5	+4.9	+4.8	+2.6	Number of employees
Pembinaan	0.0	-7.7	-20.5	+13.8	+6.9	+11.1	+13.0	-8.0	Industry
Perdagangan borong dan runcit	0.0	+11.1	+1.0	+5.8	+5.5	+10.4	+8.7	+6.5	Construction
Perkhidmatan	+14.4	+23.0	+15.5	+21.4	+22.3	+18.1	+18.8	+15.8	Wholesale and retail trade
Semua sektor	+8.2	+13.7	+8.5	+8.8	+10.5	+10.0	+10.0	+6.6	Services
									All sectors

Jadual 1.4: Petunjuk keyakinan mengikut industri dan sektor

Table 1.4: Confidence indicator by industry and sector

(Peratus/Per cent)

SEKTOR	2023				2024				2025		SECTOR
	Q1		Q2		Q3		Q4		Q1	Q2	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4			
Industri	+1.1	-2.1	+1.3	+4.0	+0.6	+5.3	+4.1	+1.2	+0.2		Industry
Pertanian	-1.2	-1.2	+16.7	-21.0	-19.4	-13.1	+0.6	-1.8	-9.8		Agriculture
Perlombongan	+21.9	+2.7	+7.9	+17.6	+10.6	+6.8	+6.7	-8.9	+6.1		Mining
Pembuatan	-6.8	-6.7	-6.6	+7.6	+1.3	+9.0	+2.0	+3.2	+0.3		Manufacturing
Elektrik dan air	+6.1	+17.4	-0.9	+7.1	+24.0	+25.5	+23.3	+27.4	+10.7		Electricity and water
Pembinaan	-18.5	-26.9	-26.9	+1.7	+10.3	-14.8	+2.2	-10.0	+12.5		Construction
Perdagangan borong dan runcit	+4.0	-10.2	-1.5	-3.6	+4.7	-4.1	+1.4	+5.5	-8.1		Wholesale and retail trade
Perdagangan borong	+8.0	-11.9	+1.8	-6.8	+5.8	-0.1	+1.0	+3.7	-7.9		Wholesale trade
Perdagangan runcit	-3.2	-6.8	-12.4	+3.0	+2.6	-12.6	+2.4	+11.9	+4.1		Retail trade
Perkhidmatan	+11.4	+3.9	+6.1	+6.3	+8.6	-0.9	+8.3	+13.1	+13.5		Services
Penginapan	+5.3	+8.0	+23.6	+34.3	+8.0	+4.3	+16.7	+13.6	-9.6		Accommodation
Pengangkutan dan penyimpanan	+10.0	+6.6	+22.2	+1.5	+12.7	+6.7	+13.5	+34.2	+13.5		Transportation and storage
Komunikasi	+6.7	-11.1	-22.2	-4.8	+20.0	-13.9	0.0	+0.0	+10.0		Communications
Kewangan	+16.1	+7.0	+7.0	+10.5	+2.5	-7.0	+4.3	+2.4	+2.2		Finance
Insurans	+39.7	+22.2	+29.5	+25.0	+22.2	+16.2	+20.6	+49.5	+54.3		Insurance
Hartanah	0.0	+0.4	+0.4	+0.6	-10.7	-18.7	-1.4	-3.1	+0.9		Real estate
Teknologi maklumat dan komunikasi	+4.1	-17.2	-19.4	-3.0	-18.8	-10.4	+6.1	+3.3	+8.3		Information and communications technology
Makanan dan minuman	+17.6	+3.9	+2.4	-22.2	+12.9	-2.1	+8.9	+12.5	+18.2		Food and beverage
Pentadbiran dan khidmat sokongan	+2.0	+39.2	+22.2	+29.6	-5.6	+11.1	+2.8	+4.8	+27.3		Administrative and support services
Profesional	-2.4	-5.2	+10.9	+14.6	+8.9	+1.9	+13.9	+15.2	+18.2		Professional
Kesihatan	+33.3	+37.0	+45.1	+53.6	+20.4	+33.3	+40.0	+37.3	+12.8		Health
Pendidikan	+7.0	+3.2	+37.0	+16.7	+10.5	+15.8	+7.0	+21.9	+15.8		Education
Perkhidmatan lain	+6.3	+1.8	-14.0	+7.9	+13.6	+11.8	+7.7	+5.1	+25.0		Other services
Semua sektor	+3.6	-3.1	+0.7	+3.2	+4.2	+0.7	+4.7	+4.8	+3.2		All sectors

Jadual 2.1: Imbangan bersih bagi statistik industri pertanian
Table 2.1: Net balance of statistics for agriculture industry

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)
PETUNJUK STATISTIK	2023				2024				2025		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	-31.4	+17.3	-2.3	+13.2	-25.0	+15.4	+23.8	+28.2	-	-	Present tendency
Kecenderungan masa depan	-18.4	+28.6	+19.2	+7.0	-28.9	+10.0	+23.1	+2.4	-13.2	-13.2	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+8.6	+25.0	+7.0	-7.9	-2.5	-10.3	-11.9	0.0	-	-	Present tendency
Kecenderungan masa depan	+13.2	+11.4	+13.5	-4.7	-2.6	-2.5	0.0	-2.4	-15.8	-15.8	Future tendency
Jumlah pengeluaran											Volume of production
Kecenderungan masa kini	-31.4	+15.4	+18.6	-2.6	-30.0	+17.9	+34.1	-7.7	-	-	Present tendency
Kecenderungan masa depan	-7.9	+34.3	+34.6	+23.3	-23.7	+10.0	+31.6	+9.8	-15.8	-15.8	Future tendency
Jumlah tempahan bagi pasaran tempatan											Volume of orders for domestic market
Kecenderungan masa kini	0.0	+24.5	-17.5	-14.7	-16.7	+19.4	+10.5	+8.6	-	-	Present tendency
Kecenderungan masa depan	-9.1	+26.5	+18.4	-2.5	-29.4	-2.8	+13.9	+7.9	-5.9	-5.9	Future tendency
Purata harga jualan bagi pasaran tempatan											Average selling price for domestic market
Kecenderungan masa kini	-2.9	-33.3	-28.6	-36.1	+12.8	0.0	+2.5	+35.1	-	-	Present tendency
Kecenderungan masa depan	-10.5	+17.1	-17.6	-19.0	-27.8	0.0	-5.4	+5.0	+5.6	+5.6	Future tendency
Jumlah tempahan bagi pasaran eksport											Volume of orders for export market
Kecenderungan masa kini	-15.0	+12.0	-40.9	-40.9	-20.0	-17.6	-13.6	-22.2	-	-	Present tendency
Kecenderungan masa depan	-11.1	+5.0	+4.0	-18.2	-27.3	+5.0	0.0	-18.2	0.0	0.0	Future tendency
Purata harga jualan bagi pasaran eksport											Average selling price for export market
Kecenderungan masa kini	-10.5	-8.0	-31.8	-54.5	-4.8	-12.5	-4.3	-22.2	-	-	Present tendency
Kecenderungan masa depan	-11.1	-10.0	-4.0	-22.7	-27.3	-14.3	-12.5	-13.0	-10.5	-10.5	Future tendency
Kedadaan kewangan semasa	+2.9	+3.8	-9.3	-2.6	+5.0	+7.7	+7.1	+12.8	-	-	Current financial situation
Kedadaan perolehan kredit semasa	-5.7	-5.8	-9.3	-13.2	-12.5	-12.8	-9.5	-7.7	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	-1.2	-1.2	+16.7	-21.0	-19.4	-13.1	+0.6	-1.8	-9.8	-9.8	Confidence indicator (CI)

Jadual 2.2: Imbangan bersih bagi statistik industri perlombongan
Table 2.2: Net balance of statistics for mining industry

(Peratus/Per cent)											
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS		
	2023				2024						
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q4	Q1
Hasil kasar											Gross Revenue
Kecenderungan masa kini	-26.1	-32.4	+55.6	-4.2	+8.3	+17.4	-25.0	-20.8	-	-	Present tendency
Kecenderungan masa depan	-8.0	+4.3	+35.1	+18.5	-8.3	-12.5	-4.3	-37.5	+8.3	+8.3	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+4.3	+32.4	+3.7	-12.5	-8.3	+4.3	-4.2	+20.8	-	-	Present tendency
Kecenderungan masa depan	+20.0	+30.4	+21.6	+18.5	+16.7	0.0	+8.7	+8.3	+16.7	+16.7	Future tendency
Jumlah pengeluaran											Volume of production
Kecenderungan masa kini	-22.7	-8.3	+3.7	+12.5	-8.3	-4.3	-37.5	-8.3	-	-	Present tendency
Kecenderungan masa depan	+17.4	+22.7	+22.2	+25.9	+12.5	-8.3	-17.4	-16.7	+16.7	+16.7	Future tendency
Jumlah tempahan											Volume of orders
Kecenderungan masa kini	-25.0	-5.9	+16.7	+4.5	+13.6	+4.8	-26.1	-4.5	-	-	Present tendency
Kecenderungan masa depan	+19.0	+20.0	+50.0	+25.0	+4.5	+9.1	-14.3	-13.0	+4.5	+4.5	Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini	-36.4	-22.9	+37.0	-25.0	-8.3	+26.1	-20.8	-20.8	-	-	Present tendency
Kecenderungan masa depan	-17.4	0.0	+20.0	-3.7	+4.2	0.0	+4.3	-16.7	+4.2	+4.2	Future tendency
Keadaan kewangan semasa	-8.7	-2.7	0.0	+4.2	-12.5	-4.3	-8.3	-12.5	-	-	Current financial situation
Keadaan perolehan kredit semasa	-8.7	-2.7	-3.7	-4.2	-16.7	-13.0	-8.3	-8.3	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+21.9	+2.7	+7.9	+17.6	+10.6	+6.8	+6.7	-8.9	+6.1	+6.1	Confidence indicator (CI)

(Peratus/Per cent)

Jadual 2.3: Imbangan bersih bagi statistik industri pembuatan
Table 2.3: Net balance of statistics for manufacturing industry

(Peratus/Per cent)											
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS		
	2023				2024					2025	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		Q1	Q4
Hasil kasar											Gross Revenue
Kecenderungan masa kini	-17.2	-22.0	+19.2	-3.6	+8.8	+2.2	+18.1	+7.9	-		Present tendency
Kecenderungan masa depan	-6.4	+3.3	+14.7	+11.2	+2.8	+25.6	+23.1	+3.6	-2.4		Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	-7.3	-2.7	+6.4	-13.4	+1.6	0.0	-6.7	-6.7	-		Present tendency
Kecenderungan masa depan	+2.3	+2.6	+4.0	-4.0	+2.8	+8.0	+3.6	0.0	+6.1		Future tendency
Jumlah pengeluaran											Volume of production
Kecenderungan masa kini	-17.2	-15.4	+15.3	-2.0	+9.7	+6.3	+18.8	+8.0	-		Present tendency
Kecenderungan masa depan	-2.9	+13.2	+9.4	+10.5	+11.0	+25.8	+17.0	-1.1	+1.9		Future tendency
Jumlah tempahan bagi pasaran tempatan											Volume of orders for domestic market
Kecenderungan masa kini	-17.5	-20.3	+6.2	-11.2	+6.9	-2.2	+11.5	+2.3	-		Present tendency
Kecenderungan masa depan	+3.5	0.0	+3.4	+5.2	-1.5	+11.9	+10.8	-3.8	+1.6		Future tendency
Purata harga jualan bagi pasaran tempatan											Average selling price for domestic market
Kecenderungan masa kini	-12.9	-21.2	-6.2	-11.4	+35.4	+0.5	-12.9	-0.8	-		Present tendency
Kecenderungan masa depan	0.0	-12.8	-8.5	+2.1	-8.9	+15.2	-2.2	-9.0	-4.9		Future tendency
Jumlah tempahan bagi pasaran eksport											Volume of orders for export market
Kecenderungan masa kini	-28.2	-14.8	+12.0	-3.5	+13.7	+2.2	+5.1	-3.8	-		Present tendency
Kecenderungan masa depan	-14.2	0.0	+4.7	+6.0	-3.0	+22.1	+15.1	-11.0	+7.8		Future tendency
Purata harga jualan bagi pasaran eksport											Average selling price for export market
Kecenderungan masa kini	-14.4	-15.7	-16.0	-11.5	+3.2	-7.0	-11.5	-3.8	-		Present tendency
Kecenderungan masa depan	-8.6	-5.9	-10.9	+2.0	-9.0	+5.3	+1.6	-18.7	-5.4		Future tendency
Stok barangan siap pada akhir tempoh											Stock of finished goods at end of period
Kecenderungan masa kini	-5.6	+0.8	-1.8	-8.7	+10.3	+8.8	+3.0	-0.7	-		Present tendency
Kecenderungan masa depan	-5.9	-3.2	+6.9	-1.8	-3.7	-2.8	+0.5	-9.0	+10.9		Future tendency
Kedaaan kewangan semasa	+4.6	-6.0	+4.8	-2.4	+9.6	+5.8	-1.5	+3.7	-		Current financial situation
Kedaaan perolehan kredit semasa	+4.6	+6.7	+1.6	+4.5	+10.4	+6.7	+0.5	+9.8	-		Current situation concerning access to credit
Petunjuk keyakinan (PK)	-6.8	-6.7	-6.6	+7.6	+1.3	+9.0	+2.0	+3.2	+0.3		Confidence indicator (CI)

Jadual 2.4: Imbangan bersih bagi statistik industri elektrik dan air
Table 2.4: Net balance of statistics for electricity and water industry

(Peratus/Per cent)											
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS		
	2023				2024						
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q4	Q1
Hasil kasar											
Kecenderungan masa kini	+5.6	0.0	+14.3	+22.2	+23.5	+66.7	+35.7	+31.3	-		Present tendency
Kecenderungan masa depan	+5.9	0.0	0.0	+21.4	+55.6	+52.9	+33.3	+28.6	+12.5		Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	0.0	+5.3	0.0	-11.1	0.0	-16.7	+28.6	+6.3	-		Present tendency
Kecenderungan masa depan	+5.9	+22.2	+15.8	+14.3	+16.7	+17.6	+16.7	+21.4	0.0		Future tendency
Jumlah pengeluaran											Volume of production
Kecenderungan masa kini	+22.2	+31.6	+14.3	+33.3	+35.3	+33.3	+28.6	+18.8	-		Present tendency
Kecenderungan masa depan	-5.9	+16.7	+15.8	+21.4	+33.3	+41.2	+25.0	+7.1	0.0		Future tendency
Jumlah tempahan											Volume of orders
Kecenderungan masa kini	+12.5	-17.6	0.0	+31.3	+33.3	+30.0	+33.3	+21.4	-		Present tendency
Kecenderungan masa depan	+12.5	0.0	-11.8	+15.4	+18.8	+33.3	+20.0	+16.7	+14.3		Future tendency
Purata harga											Average selling price
Kecenderungan masa kini	+16.7	-26.3	0.0	-11.8	+11.8	+25.0	+14.3	+18.8	-		Present tendency
Kecenderungan masa depan	0.0	0.0	-10.5	-7.1	+41.2	+23.5	+16.7	-7.1	+18.8		Future tendency
Kadaan kewangan semasa	+27.8	+10.5	+21.4	0.0	+5.9	+16.7	+14.3	+18.8	-		Current financial situation
Kadaan perolehan kredit semasa	+5.6	-5.3	-7.1	-5.6	+11.8	0.0	-7.1	0.0	-		Current situation concerning access to credit
Petunjuk keyakinan (PK)	+6.1	+17.4	-0.9	+7.1	+24.0	+25.5	+23.3	+27.4	+10.7		Confidence indicator (CI)

Jadual 3.1: Imbangan bersih bagi statistik sektor pembinaan
Table 3.1: Net balance of statistics for construction sector

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)
PETUNJUK STATISTIK	2023				2024				2025		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	-23.1	-12.8	+17.2	+37.9	-25.9	-8.7	-8.0	+16.7	-	-	Present tendency
Kecenderungan masa depan	0.0	-19.2	-5.1	+17.2	+6.9	+14.8	+13.0	+12.0	+8.3	+8.3	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	-3.8	-17.9	+10.3	+6.9	-18.5	-13.0	-16.0	0.0	-	-	Present tendency
Kecenderungan masa depan	0.0	-7.7	-20.5	+13.8	+6.9	+11.1	+13.0	-8.0	+16.7	+16.7	Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini	-13.0	-25.0	+12.0	+24.0	0.0	-5.3	-5.0	+10.0	-	-	Present tendency
Kecenderungan masa depan	0.0	-13.0	-8.3	+20.0	+4.0	+17.4	+10.5	0.0	+10.0	+10.0	Future tendency
Aktiviti pembinaan											Construction activity
Kecenderungan masa kini	-44.0	-20.5	-10.3	+13.8	-37.0	-4.3	-12.0	-4.2	-	-	Present tendency
Kecenderungan masa depan	-3.6	-24.0	-10.3	+3.4	+10.3	+3.7	+13.0	+8.0	+4.2	+4.2	Future tendency
Jumlah tempahan (kontrak)											Volume of orders (contracts)
Kecenderungan masa kini	-46.2	-33.3	-10.3	+13.8	-40.7	-8.7	-12.0	+8.3	-	-	Present tendency
Kecenderungan masa depan	-11.1	-19.2	-23.1	+13.8	+10.3	-3.7	+4.3	+8.3	+8.3	+8.3	Future tendency
Kapasiti teknikal											Technical capacity
Kecenderungan masa kini	-12.0	-13.9	0.0	+3.6	-11.1	+9.1	-4.2	0.0	-	-	Present tendency
Kecenderungan masa depan	+3.7	+4.0	-11.1	+17.9	+10.7	+7.4	+18.2	+4.2	+4.3	+4.3	Future tendency
Keadaan kewangan semasa	-30.8	-33.3	-24.1	+3.4	-18.5	-26.1	-32.0	-16.7	-	-	Current financial situation
Keadaan perolehan kredit semasa	-30.8	-33.3	-27.6	-3.4	-22.2	-26.1	-36.0	-12.5	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	-18.5	-26.9	-26.9	+1.7	+10.3	-14.8	+2.2	-10.0	+12.5	+12.5	Confidence indicator (CI)

Jadual 4.1: Imbangan bersih bagi statistik industri perdagangan borong
Table 4.1: Net balance of statistics for wholesale trade industry

IMBANGAN BERSIH											(Peratus/Per cent)
NET BALANCE											
PETUNJUK STATISTIK	2023				2024				2025		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	-4.5	-14.9	-10.3	-12.8	+13.0	-19.4	-2.1	-40.5	-	-	Present tendency
Kecenderungan masa depan	+14.3	+6.8	+13.5	-13.8	+6.4	-15.2	+12.9	-10.4	-8.1	-8.1	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+6.8	+8.1	+1.8	-4.3	-8.9	-16.1	+6.3	+8.1	-	-	Present tendency
Kecenderungan masa depan	0.0	+9.3	+1.4	+1.8	+6.4	+6.7	+6.5	+2.1	0.0	0.0	Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini	+16.3	+9.7	-1.7	-17.0	+6.5	0.0	-16.7	-2.7	-	-	Present tendency
Kecenderungan masa depan	+14.3	+9.3	-16.9	-5.2	+17.0	0.0	+12.9	-10.4	0.0	0.0	Future tendency
Jumlah jualan											Volume of sales
Kecenderungan masa kini	-4.7	-16.9	-12.1	-29.8	+4.3	-45.2	+14.6	-40.5	-	-	Present tendency
Kecenderungan masa depan	+16.7	+2.3	+15.5	-12.1	+6.4	-10.9	+9.7	0.0	-8.1	-8.1	Future tendency
Jumlah tempahan dengan pembekal											Volume of orders placed with suppliers
Kecenderungan masa kini	+2.4	-8.5	-1.8	-13.0	-13.3	-16.1	0.0	-27.8	-	-	Present tendency
Kecenderungan masa depan	+4.9	-4.8	+9.9	-14.5	+10.9	-20.0	+3.2	-6.4	-11.1	-11.1	Future tendency
Stok barangan pada akhir tempoh											Stock of goods as at end of period
Kecenderungan masa kini	+22.0	+1.5	-24.5	-8.9	+2.3	+10.0	-6.8	-5.9	-	-	Present tendency
Kecenderungan masa depan	0.0	+7.3	+4.4	0.0	+13.3	+4.7	+6.7	0.0	-5.9	-5.9	Future tendency
Persaingan dalam aktiviti jual borong											Competition in wholesale activity
Kecenderungan masa kini	+40.5	+37.1	+32.1	+48.9	+40.0	+23.3	+46.8	+52.8	-	-	Present tendency
Kecenderungan masa depan	+47.6	+40.5	+31.4	+25.0	+42.6	+33.3	+32.3	+39.6	+35.1	+35.1	Future tendency
Kedaaan kewangan semasa	-9.1	+2.7	-15.5	-6.4	-8.7	-9.7	-10.4	-13.5	-	-	Current financial situation
Kedaaan perolehan kredit semasa	-2.3	-1.4	-12.1	-14.9	-15.2	-12.9	-18.8	-5.4	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+8.0	-11.9	+1.8	-6.8	+5.8	-0.1	+1.0	+3.7	-7.9	-7.9	Confidence indicator (CI)

(Peratus/Per cent)

Jadual 4.2: Imbangan bersih bagi statistik industri perdagangan runcit

Table 4.2: Net balance of statistics for retail trade industry

(Peratus/Per cent)											
PETUNJUK STATISTIK		IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS	
		2023				2024					
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Hasil kasar										Gross Revenue	
	Kecenderungan masa kini	+25.0	-22.7	0.0	+11.5	+18.2	-28.6	0.0	+53.3	-	Present tendency
	Kecenderungan masa depan	+37.5	+20.0	-9.1	+10.3	+15.4	-22.7	-7.1	-7.1	+13.3	Future tendency
Bilangan pekerja										Number of employees	
	Kecenderungan masa kini	0.0	-13.6	+10.3	-7.7	-9.1	-7.1	+14.3	0.0	-	Present tendency
	Kecenderungan masa depan	0.0	+15.0	0.0	+13.8	+3.8	+18.2	+7.1	+21.4	+33.3	Future tendency
Purata harga jualan										Average selling price	
	Kecenderungan masa kini	+36.8	+5.0	+26.9	+16.0	+19.0	+46.2	+38.5	+35.7	-	Present tendency
	Kecenderungan masa depan	+34.8	+26.3	+20.0	+11.5	+8.0	+33.3	+38.5	+7.7	+21.4	Future tendency
Jumlah jualan										Volume of sales	
	Kecenderungan masa kini	+10.5	-33.3	-14.3	+20.0	+19.0	-23.1	0.0	+28.6	-	Present tendency
	Kecenderungan masa depan	+34.8	+10.5	-9.5	0.0	+16.0	-23.8	-7.7	0.0	+21.4	Future tendency
Jumlah tempahan dengan pembekal										Volume of orders placed with suppliers	
	Kecenderungan masa kini	+5.3	-33.3	-7.1	+20.0	+4.8	+15.4	+15.4	+35.7	-	Present tendency
	Kecenderungan masa depan	+17.4	+15.8	-4.8	+3.6	+28.0	-9.5	-15.4	+15.4	+28.6	Future tendency
Stok barangan pada akhir tempoh										Stock of goods as at end of period	
	Kecenderungan masa kini	+5.3	+19.0	+18.5	-4.0	+28.6	+15.4	0.0	+14.3	-	Present tendency
	Kecenderungan masa depan	+21.7	-10.5	0.0	+10.7	+4.0	-9.5	-15.4	+15.4	+28.6	Future tendency
Persaingan dalam aktiviti jual runcit										Competition in retail activity	
	Kecenderungan masa kini	+50.0	+57.1	+35.7	+32.0	+33.3	+38.5	+69.2	+71.4		Present tendency
	Kecenderungan masa depan	+52.2	+44.4	+42.9	+32.1	+32.0	+42.9	+46.2	+46.2	+35.7	Future tendency
Keadaan kewangan semasa										Current financial situation	
	Kecenderungan masa kini	+10.0	+13.6	+27.6	+11.5	+9.1	+14.3	+7.1	+20.0	-	Present tendency
Keadaan perolehan kredit semasa										Current situation concerning access to credit	
	Kecenderungan masa kini	0.0	+9.1	+17.2	0.0	+4.5	+28.6	+14.3	+13.3	-	Present tendency
Petunjuk keyakinan (PK)										Confidence indicator (CI)	
	Kecenderungan masa kini	-3.2	-6.8	-12.4	+3.0	+2.6	-12.6	+2.4	+11.9	+4.1	Present tendency

Jadual 5.1: Imbangan bersih bagi statistik industri penginapan
Table 5.1: Net balance of statistics for accommodation industry

(Peratus/Per cent)												
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS			
	2023				2024						2025	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4			Q1	Q1
Hasil kasar										Gross Revenue		
Kecenderungan masa kini	-8.0	-16.7	+42.4	+36.0	-21.7	-9.1	+50.0	+19.0	-	Present tendency		
Kecenderungan masa depan	-32.0	-16.0	+54.2	+60.6	-4.0	-21.7	+68.2	+13.6	-14.3	Future tendency		
Bilangan pekerja										Number of employees		
Kecenderungan masa kini	+36.0	+17.4	+30.3	+12.0	+30.4	-13.6	+4.5	0.0	-	Present tendency		
Kecenderungan masa depan	-16.0	+24.0	+13.0	+21.2	+12.0	-13.0	+27.3	-4.5	-9.5	Future tendency		
Purata bayaran bilik hotel										Average hotel room charges		
Kecenderungan masa kini	+32.0	-8.3	+24.2	+20.0	+8.7	+4.5	+22.7	+9.5	-	Present tendency		
Kecenderungan masa depan	-24.0	-12.0	+29.2	+57.6	+4.0	-13.0	+50.0	+13.6	-9.5	Future tendency		
Jumlah permintaan										Volume of demand		
Kecenderungan masa kini	0.0	-8.3	+27.3	+16.0	-8.7	-4.5	+40.9	-5.0	-	Present tendency		
Kecenderungan masa depan	-24.0	-12.0	+58.3	+57.6	0.0	+8.7	+54.5	0.0	-23.8	Future tendency		
Kedadaan kewangan semasa	+20.0	+16.7	+9.1	+12.0	0.0	+13.6	-9.1	-9.5	-	Current financial situation		
Kedadaan perolehan kredit semasa	-4.0	-8.3	0.0	-8.0	-4.3	-4.5	-4.5	+4.8	-	Current situation concerning access to credit		
Petunjuk keyakinan (PK)	+5.3	+8.0	+23.6	+34.3	+8.0	+4.3	+16.7	+13.6	-9.6	Confidence indicator (CI)		

(Peratus/Per cent)

Jadual 5.2: Imbangan bersih bagi statistik industri pengangkutan dan penyimpanan
Table 5.2: Net balance of statistics for transportation and storage industry

		(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE									STATISTICAL INDICATORS	
		2023				2024					
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	2025	Q1
Hasil kasar											
Kecenderungan masa kini		-11.1	+25.8	+31.0	+28.6	0.0	0.0	+54.8	+20.8	-	Present tendency
Kecenderungan masa depan		+25.0	+40.7	+35.5	+6.9	+25.0	+20.8	+25.0	+25.8	+12.5	Future tendency
Bilangan pekerja											Number of employ-
Kecenderungan masa kini		-7.4	+12.9	+6.9	+10.7	+12.5	+21.4	+16.1	+33.3	-	Present tendency
Kecenderungan masa depan		+29.2	+40.7	+16.1	+10.3	+21.4	+37.5	+25.0	+25.8	+20.8	Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini		+8.7	+10.3	+3.8	0.0	0.0	-4.0	+14.8	+4.8	-	Present tendency
Kecenderungan masa depan		+5.6	+17.4	+17.2	+15.4	+8.0	+15.0	+4.0	+7.4	+28.6	Future tendency
Jumlah permintaan											Volume of demand
Kecenderungan masa kini		-16.0	+26.7	+11.1	+15.4	0.0	+7.4	+44.8	+36.4	-	Present tendency
Kecenderungan masa depan		+40.0	+32.0	+33.3	+3.7	+19.2	+28.6	+25.9	+44.8	0.0	Future tendency
Kedadaan kewangan semasa		+14.8	+12.9	+6.9	+7.1	-4.2	+14.3	+12.9	+4.2	-	Current financial situation
Kedadaan perolehan kredit semasa		-3.7	0.0	-13.8	+3.6	0.0	-7.1	-9.7	0.0	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)		+10.0	+6.6	+22.2	+1.5	+12.7	+6.7	+13.5	+34.2	+13.5	Confidence indicator (CI)

Jadual 5.3: Imbangan bersih bagi statistik industri komunikasi
Table 5.3: Net balance of statistics for communications industry

IMBANGAN BERSIH NET BALANCE												STATISTICAL INDICATORS
PETUNJUK STATISTIK	2023				2024				2025			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1			
Hasil kasar												Gross Revenue
Kecenderungan masa kini	+8.3	-41.7	-14.3	+40.0	-16.7	+36.4	-8.3	+22.2	-			Present tendency
Kecenderungan masa depan	-6.7	+16.7	+25.0	+21.4	+33.3	-16.7	+9.1	-8.3	-12.5			Future tendency
Bilangan pekerja												Number of employees
Kecenderungan masa kini	+16.7	-16.7	+14.3	-13.3	+25.0	+9.1	-16.7	-30.0	-			Present tendency
Kecenderungan masa depan	+13.3	+8.3	0.0	+21.4	+13.3	+16.7	-9.1	+8.3	+50.0			Future tendency
Purata harga jualan												Average selling price
Kecenderungan masa kini	+16.7	-8.3	-7.1	-20.0	-16.7	-9.1	-25.0	-10.0	-			Present tendency
Kecenderungan masa depan	+13.3	+8.3	+8.3	-14.3	-6.7	-25.0	-9.1	-8.3	0.0			Future tendency
Jumlah permintaan												Volume of demand
Kecenderungan masa kini	-33.3	-16.7	-28.6	+33.3	+8.3	+9.1	+8.3	+20.0	-			Present tendency
Kecenderungan masa depan	0.0	+16.7	-8.3	+21.4	+20.0	-16.7	+9.1	+16.7	+20.0			Future tendency
Kedadaan kewangan semasa	-8.3	-41.7	+7.1	+6.7	0.0	+9.1	0.0	-20.0	-			Current financial situation
Kedadaan perolehan kredit semasa	0.0	-8.3	+21.4	+26.7	+25.0	+27.3	+16.7	+10.0	-			Current situation concerning access to credit
Petunjuk keyakinan (PK)	+6.7	-11.1	-22.2	-4.8	+20.0	-13.9	0.0	0.0	+10.0			Confidence indicator (CI)

(Peratus/Per cent)

Jadual 5.4: Imbangan bersih bagi statistik industri kewangan
Table 5.4: Net balance of statistics for finance industry

(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS
	2023				2024				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Hasil kasar									Gross Revenue
									Present tendency
Kecenderungan masa kini	-9.1	+28.6	+14.3	0.0	-21.1	+5.9	-10.0	+30.0	-
Kecenderungan masa depan	+5.9	0.0	+7.1	+4.8	+13.6	0.0	+29.4	+20.0	+5.0
Bilangan pekerja									Number of employees
									Present tendency
Kecenderungan masa kini	+14.3	+11.1	+4.8	+9.5	+27.8	+29.4	0.0	-15.0	-
Kecenderungan masa depan	+11.8	+28.6	+3.7	+14.3	+14.3	+11.1	+29.4	+15.8	+30.0
Jumlah permintaan									Volume of demand
									Present tendency
Kecenderungan masa kini	+10.0	+8.0	+10.5	-5.3	-11.8	-6.3	+11.1	-5.6	-
Kecenderungan masa depan	+26.7	+20.0	+20.0	+21.1	+26.3	+11.8	+25.0	+11.1	+22.2
Deposit									Deposits
									Present tendency
Kecenderungan masa kini	+17.6	+17.4	0.0	+11.1	+6.7	+8.3	-33.3	+53.3	-
Kecenderungan masa depan	+40.0	0.0	+8.7	+33.3	0.0	+13.3	+16.7	0.0	+12.5
Pinjaman dan pendahuluan									Loans and advances
									Present tendency
Kecenderungan masa kini	+5.3	+20.8	+5.6	+11.1	+13.3	+14.3	+18.8	+43.8	-
Kecenderungan masa depan	+35.3	+31.6	+20.8	+22.2	+11.1	+26.7	+7.1	+12.5	+25.0
Keadaan kewangan semasa									Current financial situation
									Present tendency
Kecenderungan masa kini	0.0	+7.1	+9.5	-4.5	-10.5	+5.9	0.0	+10.0	-
Kecenderungan masa depan	0.0	-10.7	0.0	-9.1	0.0	0.0	-5.0	0.0	-
Petunjuk keyakinan (PK)									Confidence indicator (CI)
									Present tendency
	+16.1	+7.0	+7.0	+10.5	+2.5	-7.0	+4.3	+2.4	+2.2

Jadual 5.5: Imbangan bersih bagi statistik industri insurans
Table 5.5: Net balance of statistics for insurance industry

IMBANGAN BERSIH NET BALANCE											(Peratus/Per cent)
PETUNJUK STATISTIK	2023				2024				2025		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	+25.0	-42.9	+66.7	0.0	+71.4	-28.6	+14.3	+14.3		-	Present tendency
Kecenderungan masa depan	-11.1	-25.0	+71.4	0.0	+50.0	-42.9	+14.3	+42.9		+42.9	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+25.0	+14.3	0.0	-50.0	+71.4	+14.3	-14.3	+71.4		-	Present tendency
Kecenderungan masa depan	+11.1	+12.5	+28.6	+50.0	+50.0	+42.9	+57.1	+57.1		+71.4	Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini	-20.0	+50.0	-25.0	+20.0	-25.0	+40.0	+25.0	+25.0		-	Present tendency
Kecenderungan masa depan	0.0	+20.0	0.0	+25.0	-20.0	+50.0	0.0	+25.0		-25.0	Future tendency
Jumlah permintaan											Volume of demand
Kecenderungan masa kini	+66.7	0.0	+25.0	+16.7	+20.0	+16.7	+40.0	+60.0		-	Present tendency
Kecenderungan masa depan	+57.1	-50.0	+60.0	0.0	0.0	0.0	+16.7	+80.0		+60.0	Future tendency
Keadaan kewangan semasa	-50.0	+57.1	+66.7	+75.0	+71.4	+71.4	+71.4	+57.1		-	Current financial situation
Keadaan perolehan kredit semasa	+50.0	+42.9	+50.0	+50.0	+42.9	+42.9	+57.1	+42.9		-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+39.7	+22.2	+29.5	+25.0	+22.2	+16.2	+20.6	+49.5		+54.3	Confidence indicator (CI)

Jadual 5.6: Imbangan bersih bagi statistik industri hartanah
Table 5.6: Net balance of statistics for real estate industry

(Peratus/Per cent)										
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS	
	2023				2024					
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Hasil kasar										Gross Revenue
	-36.8	-8.7	+5.0	-5.3	-47.1	-11.8	+10.5	+35.3	-	Present tendency
	-11.8	+31.6	+8.7	+15.0	+10.5	+29.4	+11.8	+21.1	-18.8	Future tendency
Bilangan pekerja										Number of employees
	-5.3	+13.0	-10.5	-5.6	0.0	+5.9	+16.7	+6.3	-	Present tendency
Purata harga jualan	+5.9	+5.3	+13.0	+15.8	+33.3	+26.7	+23.5	+11.1	+13.3	Future tendency
										Average selling price
Kecenderungan masa kini	-11.8	-10.0	0.0	-5.9	-26.7	-13.3	-5.9	+20.0	-	Present tendency
	+12.5	+5.9	+15.0	+5.6	+29.4	+26.7	+26.7	+11.8	+14.3	Future tendency
Jumlah permintaan										Volume of demand
	-23.5	+5.0	0.0	-23.5	-53.3	+6.7	-5.9	+6.7	-	Present tendency
Kecenderungan masa depan	-6.3	+35.3	+5.0	+16.7	+12.5	+26.7	+6.7	+17.6	+7.7	Future tendency
	-5.3	0.0	-10.0	0.0	-11.8	-5.9	-5.3	+5.9	-	Current financial situation
Keadaan perolehan kredit semasa	-21.1	0.0	0.0	0.0	-5.9	-5.9	+5.3	+5.9	-	Current situation concerning access to credit
	0.0	+0.4	+0.4	+0.6	-10.7	-18.7	-1.4	-3.1	+0.9	Confidence indicator (CI)

Jadual 5.7: Imbangan bersih bagi statistik industri teknologi maklumat dan komunikasi
Table 5.7: Net balance of statistics for information and communications technology industry

PETUNJUK STATISTIK		IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS	
		2023				2024					
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Hasil kasar											Gross Revenue
	Kecenderungan masa kini	-16.7	+11.1	+9.1	+9.1	-30.0	+36.4	-25.0	+16.7	-	Present tendency
	Kecenderungan masa depan	+20.0	0.0	+11.1	+18.2	-18.2	+30.0	+9.1	+16.7	0.0	Future tendency
Bilangan pekerja											Number of employees
	Kecenderungan masa kini	+8.3	0.0	-18.2	+9.1	+10.0	+9.1	0.0	-33.3	-	Present tendency
	Kecenderungan masa depan	+10.0	+25.0	0.0	+18.2	-27.3	0.0	+18.2	-16.7	-8.3	Future tendency
Purata harga jualan											Average selling price
	Kecenderungan masa kini	-27.3	+12.5	0.0	-20.0	+11.1	+18.2	-9.1	-18.2	-	Present tendency
	Kecenderungan masa depan	-11.1	-9.1	0.0	0.0	+10.0	-11.1	-9.1	-9.1	0.0	Future tendency
Jumlah permintaan											Volume of demand
	Kecenderungan masa kini	-9.1	-12.5	-18.2	+10.0	-22.2	+18.2	0.0	-18.2	-	Present tendency
	Kecenderungan masa depan	0.0	-9.1	-12.5	+18.2	-30.0	+11.1	+18.2	+18.2	+18.2	Future tendency
	Kedadaan kewangan semasa	-8.3	-22.2	-9.1	-9.1	-10.0	-9.1	+16.7	+16.7	-	Current financial situation
	Kedadaan perolehan kredit semasa	-16.7	-11.1	-9.1	0.0	0.0	+9.1	+8.3	+8.3	-	Current situation concerning access to credit
	Petunjuk keyakinan (PK)	+4.1	-17.2	-19.4	-3.0	-18.8	-10.4	+6.1	+3.3	+8.3	Confidence indicator (CI)

Jadual 5.8: Imbangan bersih bagi statistik industri makanan dan minuman
Table 5.8: Net balance of statistics for food and beverage industry

IMBANGAN BERSIH NET BALANCE												STATISTICAL INDICATORS
PETUNJUK STATISTIK	2023				2024				2025			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q4	Q1	
Hasil kasar												Gross Revenue
Kecenderungan masa kini	-11.8	+28.6	-26.7	+21.1	-43.8	0.0	+6.3	+76.9	-	-	-	Present tendency
Kecenderungan masa depan	+37.5	+41.2	+57.1	+13.3	0.0	+18.8	+20.0	+50.0	+23.1	+23.1	+23.1	Future tendency
Bilangan pekerja												Number of employees
Kecenderungan masa kini	+35.3	+42.9	-20.0	+5.6	-6.3	+13.3	+12.5	+53.8	-	-	-	Present tendency
Kecenderungan masa depan	+17.6	+41.2	+35.7	+20.0	+47.4	+12.5	+26.7	+18.8	+38.5	+38.5	+38.5	Future tendency
Purata harga jualan												Average selling price
Kecenderungan masa kini	+23.5	+14.3	-6.7	0.0	-12.5	+13.3	+6.3	+23.1	-	-	-	Present tendency
Kecenderungan masa depan	+35.3	+17.6	+14.3	-6.7	+15.8	+6.3	+6.7	+18.8	+15.4	+15.4	+15.4	Future tendency
Jumlah permintaan												Volume of demand
Kecenderungan masa kini	-5.9	+21.4	-33.3	+22.2	-37.5	+6.7	-12.5	+61.5	-	-	-	Present tendency
Kecenderungan masa depan	+35.3	+23.5	+14.3	+6.7	+11.1	+18.8	+20.0	+56.3	+8.3	+8.3	+8.3	Future tendency
Kedaaan kewangan semasa	-5.9	-7.1	-20.0	+36.8	+6.3	+6.7	-18.8	-7.7	-	-	-	Current financial situation
Kedaaan perolehan kredit semasa	-11.8	-21.4	-13.3	+26.3	+6.3	0.0	-6.3	0.0	-	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+17.6	+3.9	+2.4	-22.2	+12.9	-2.1	+8.9	+12.5	+18.2	+18.2	+18.2	Confidence indicator (CI)

Jadual 5.9: Imbangan bersih bagi statistik industri pentadbiran dan khidmat sokongan

Table 5.9: Net balance of statistics for administrative and support service industry

IMBANGAN BERSIH NET BALANCE										(Peratus/Per cent)	
PETUNJUK STATISTIK	2023				2024				2025		STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	+47.1	+38.9	+55.6	+50.0	+13.3	+25.0	-7.1	+45.5	-	-	Present tendency
Kecenderungan masa depan	+11.8	+47.1	+50.0	+55.6	-5.6	-20.0	+8.3	0.0	+36.4	+36.4	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+47.1	+33.3	+16.7	+38.9	0.0	0.0	-14.3	+18.2	-	-	Present tendency
Kecenderungan masa depan	0.0	+11.8	+27.8	+50.0	+11.1	+33.3	0.0	+7.1	+9.1	+9.1	Future tendency
Purata harga perkhidmatan											Average selling price
Kecenderungan masa kini	+11.8	+5.6	+5.6	+5.6	+13.3	-16.7	+7.1	+18.2	-	-	Present tendency
Kecenderungan masa depan	-11.8	0.0	-5.6	+38.9	+5.6	+13.3	0.0	+7.1	+45.5	+45.5	Future tendency
Jumlah permintaan											Volume of demand
Kecenderungan masa kini	+47.1	+11.1	+33.3	+11.1	0.0	-25.0	-7.1	+18.2	-	-	Present tendency
Kecenderungan masa depan	+5.9	+29.4	+44.4	+55.6	-33.3	+26.7	+8.3	0.0	+36.4	+36.4	Future tendency
Kedaaan kewangan semasa	+11.8	+5.6	+5.6	+5.6	+20.0	+33.3	+42.9	+36.4	-	-	Current financial situation
Kedaaan perolehan kredit semasa	+5.9	+11.1	-5.6	+5.6	-6.7	0.0	+28.6	+18.2	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+2.0	+39.2	+22.2	+29.6	-5.6	+11.1	+2.8	+4.8	+27.3	+27.3	Confidence indicator (CI)

Jadual 5.10: Imbangan bersih bagi statistik industri profesional
Table 5.10: Net balance of statistics for professional industry

(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS
	2023				2024				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Hasil kasar									Gross Revenue
Kecenderungan masa kini	+14.3	+5.3	+37.5	+26.7	+6.3	+41.7	-9.1	+27.3	- Present tendency
Kecenderungan masa depan	0.0	+28.6	+47.4	+50.0	+6.7	+18.8	+33.3	+45.5	+36.4 Future tendency
Bilangan pekerja									Number of employees
Kecenderungan masa kini	+14.3	+15.8	+6.3	0.0	+18.8	+8.3	+27.3	+18.2	- Present tendency
Kecenderungan masa depan	+21.4	+9.5	+21.1	+25.0	+20.0	0.0	-8.3	+9.1	-9.1 Future tendency
Purata harga perkhidmatan									Average selling price
Kecenderungan masa kini	-15.0	-16.7	-6.3	-6.7	-6.7	+16.7	-9.1	0.0	- Present tendency
Kecenderungan masa depan	-21.4	0.0	0.0	-6.3	+13.3	0.0	+8.3	+9.1	+27.3 Future tendency
Jumlah permintaan									Volume of demand
Kecenderungan masa kini	-25.0	-5.6	+25.0	+6.7	0.0	+16.7	+9.1	+9.1	- Present tendency
Kecenderungan masa depan	-14.3	0.0	+27.8	+12.5	0.0	-6.7	+16.7	+18.2	+18.2 Future tendency
Kedadaan kewangan semasa	+28.6	+15.8	+6.3	+6.7	+12.5	+16.7	+18.2	+18.2	- Current financial situation
Kedadaan perolehan kredit semasa	0.0	-5.3	-6.3	-6.7	-6.3	-8.3	-18.2	-9.1	- Current situation concerning access to credit
Petunjuk keyakinan (PK)	-2.4	-5.2	+10.9	+14.6	+8.9	+1.9	+13.9	+15.2	+18.2 Confidence indicator (CI)

Jadual 5.11: Imbangan bersih bagi statistik industri kesihatan
Table 5.11: Net balance of statistics for health industry

IMBANGAN BERSIH NET BALANCE											STATISTICAL INDICATORS
PETUNJUK STATISTIK	2023				2024				2025		
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	+16.7	+64.7	+78.3	-11.1	+11.1	+33.3	+58.8	-7.7	-	-	Present tendency
Kecenderungan masa depan	+31.6	+66.7	+58.8	+47.8	+66.7	+66.7	+40.0	+52.9	+30.8	+30.8	Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+58.8	+41.2	+52.2	+77.8	+27.8	+40.0	+41.2	+46.2	-	-	Present tendency
Kecenderungan masa depan	+26.3	+27.8	+47.1	+47.8	+61.1	+38.9	+33.3	+29.4	+15.4	+15.4	Future tendency
Purata harga perkhidmatan											Average selling price
Kecenderungan masa kini	+33.3	+41.2	+34.8	+38.9	+38.9	+33.3	+23.5	+23.1	-	-	Present tendency
Kecenderungan masa depan	+21.1	+33.3	+41.2	+39.1	+61.1	+44.4	+26.7	+23.5	+23.1	+23.1	Future tendency
Jumlah permintaan											Volume of demand
Kecenderungan masa kini	+11.1	+41.2	+69.6	+5.6	+33.3	+60.0	+52.9	-7.7	-	-	Present tendency
Kecenderungan masa depan	+31.6	+61.1	+52.9	+56.5	+44.4	+55.6	+40.0	+47.1	+23.1	+23.1	Future tendency
Kedaaan kewangan semasa	+38.9	+29.4	+30.4	+22.2	+16.7	+26.7	+23.5	+23.1	-	-	Current financial situation
Kedaaan perolehan kredit semasa	+5.6	0.0	0.0	+11.1	+11.1	+6.7	+11.8	+7.7	-	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+33.3	+37.0	+45.1	+53.6	+20.4	+33.3	+40.0	+37.3	+12.8	+12.8	Confidence indicator (CI)

(Peratus/Per cent)

Jadual 5.12: Imbangan bersih bagi statistik industri pendidikan
Table 5.12: Net balance of statistics for education industry

(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								
	2023				2024				STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Hasil kasar									Gross Revenue
									Present tendency
Kecenderungan masa kini	-4.8	+33.3	+13.6	+15.8	+10.5	+15.8	+20.0	+26.3	-
Kecenderungan masa depan	+36.8	+33.3	+50.0	+27.3	+21.1	+47.4	+15.8	+40.0	+42.1
Bilangan pekerja									Number of employees
									Present tendency
Kecenderungan masa kini	+47.6	+16.7	+22.7	+26.3	+10.5	+10.5	+25.0	+15.8	-
Kecenderungan masa depan	+26.3	+42.9	+55.6	+31.8	+42.1	+21.1	+21.1	+20.0	+47.4
Purata harga perkhidmatan									Average selling price
									Present tendency
Kecenderungan masa kini	+28.6	+5.6	+18.2	+5.3	+36.8	-5.3	+10.0	+5.3	-
Kecenderungan masa depan	+26.3	-4.8	+11.1	+4.5	+26.3	+10.5	+21.1	+10.0	+26.3
Jumlah permintaan									Volume of demand
									Present tendency
Kecenderungan masa kini	-9.5	+27.8	+22.7	+15.8	-5.3	0.0	+15.8	+10.5	-
Kecenderungan masa depan	+42.1	+28.6	+61.1	+22.7	+10.5	+36.8	+15.8	+45.0	+31.6
Keadaan kewangan semasa									Current financial situation
									Present tendency
Kecenderungan masa kini	-14.3	+5.6	-4.5	+5.3	0.0	-10.5	0.0	+5.3	-
Kecenderungan masa depan	-19.0	-11.1	-9.1	-10.5	-15.8	-15.8	-5.0	-5.3	-
Petunjuk keyakinan (PK)									Confidence indicator (CI)
									Present tendency
	+7.0	+3.2	+37.0	+16.7	+10.5	+15.8	+7.0	+21.9	+15.8

Jadual 5.13: Imbangan bersih bagi statistik industri perkhidmatan lain
Table 5.13: Net balance of statistics for other services industry

(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								
	2023				2024				STATISTICAL INDICATORS
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Hasil kasar									Gross Revenue
									Present tendency
Kecenderungan masa kini	-10.5	-15.8	+19.0	+22.7	+35.3	+7.7	0.0	0.0	-
Kecenderungan masa depan	-4.8	-5.3	-10.5	+19.0	+22.7	-11.8	+15.4	0.0	+58.3
Bilangan pekerja									Number of employees
									Present tendency
Kecenderungan masa kini	+5.3	0.0	0.0	+14.3	+11.8	+23.1	-14.3	+8.3	-
Kecenderungan masa depan	0.0	+5.3	+15.8	+9.5	+23.8	0.0	+23.1	+7.7	+8.3
Purata harga perkhidmatan									Average selling price
									Present tendency
Kecenderungan masa kini	-5.3	-10.5	+4.8	+13.6	0.0	0.0	-7.7	+8.3	-
Kecenderungan masa depan	0.0	-5.3	0.0	-4.8	+27.3	+5.9	0.0	0.0	+33.3
Jumlah permintaan									Volume of demand
									Present tendency
Kecenderungan masa kini	-15.8	-26.3	+19.0	+18.2	+23.5	+7.7	+15.4	+16.7	-
Kecenderungan masa depan	-14.3	+5.3	0.0	+19.0	+18.2	+11.8	+15.4	0.0	+58.3
Keadaan kewangan semasa									Current financial situation
									Present tendency
Kecenderungan masa kini	0.0	-15.8	-19.0	0.0	-11.8	-15.4	-21.4	-8.3	-
Keadaan perolehan kredit semasa									Current situation concerning access to credit
									Present tendency
Kecenderungan masa kini	0.0	-21.1	-9.5	-4.5	+5.9	+7.7	-14.3	0.0	-
Petunjuk keyakinan (PK)									Confidence indicator (CI)
									Present tendency
Kecenderungan masa kini	+6.3	+1.8	-14.0	+7.9	+13.6	+11.8	+7.7	+5.1	+25.0

Jadual 6.1: Keadaan semasa dan jangkaan perniagaan
Table 6.1: Current situation and business expectation

(Peratus/Per cent)											
SEKTOR	KEADAAN SEMASA CURRENT SITUATION				JANGKAAN ^ EXPECTATION				SEKTOR		
	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME	TURUN DOWN	IMBANGAN BERSIH NET BALANCE		NAIK UP		SAMA SAME	TURUN DOWN
Industri	-1.9	20.2	57.6	22.1	+6.8	29.5	47.7	22.7	Industry		
Pertanian	+5.1	20.5	64.1	15.4	+5.1	33.3	38.5	28.2	Agriculture		
Perlombongan	-4.2	25.0	45.8	29.2	+8.3	29.2	50.0	20.8	Mining		
Pembuatan	-6.1	17.7	58.5	23.8	+6.1	28.0	50.0	22.0	Manufacturing		
Elektrik dan air	+18.8	25.0	68.8	6.3	+12.5	31.3	50.0	18.8	Electricity and water		
Pembinaan	-25.0	16.7	41.7	41.7	+12.5	25.0	62.5	12.5	Construction		
Perdagangan borong dan runcit	-20.4	7.4	64.8	27.8	0.0	22.2	55.6	22.2	Wholesale and retail trade		
Perdagangan borong	-24.3	8.1	59.5	32.4	-5.4	16.2	62.2	21.6	Wholesale trade		
Perdagangan runcit	0.0	6.7	86.7	6.7	+26.7	40.0	46.7	13.3	Retail trade		
Perkhidmatan	+2.6	17.6	67.5	15.0	+27.5	44.9	37.8	17.3	Services		
Penginapan	0.0	19.0	61.9	19.0	+19.0	42.9	33.3	23.8	Accommodation		
Pengangkutan dan penyimpanan	+4.2	20.8	62.5	16.7	+29.2	41.7	45.8	12.5	Transportation and storage		
Komunikasi	-10.0	10.0	70.0	20.0	+10.0	40.0	30.0	30.0	Communications		
Kewangan	-10.0	5.0	80.0	15.0	+20.0	35.0	50.0	15.0	Finance		
Insurans	+42.9	42.9	57.1	0.0	+42.9	71.4	0.0	28.6	Insurance		
Hartanah	-11.8	11.8	64.7	23.5	+29.4	41.2	47.1	11.8	Real estate		
Teknologi maklumat dan komunikasi	+25.0	33.3	58.3	8.3	0.0	16.7	66.7	16.7	Information and communications technology		
Makanan dan minuman	-15.4	7.7	69.2	23.1	+30.8	53.8	23.1	23.1	Food and beverage		
Pentadbiran dan khidmat sokongan	+27.3	36.4	54.5	9.1	+36.4	45.5	45.5	9.1	Administrative and support services		
Profesional	+27.3	36.4	54.5	9.1	+54.5	54.5	45.5	0.0	Professional		
Kesihatan	+23.1	23.1	76.9	0.0	+53.8	61.5	30.8	7.7	Health		
Pendidikan	+5.3	26.3	52.6	21.1	+57.9	63.2	31.6	5.3	Education		
Perkhidmatan lain	0.0	8.3	83.3	8.3	+33.3	58.3	16.7	25.0	Other services		
Semua sektor	-5.1	17.0	60.9	22.1	+11.9	32.4	47.0	20.5	All sectors		

Nota/ Notes: ^ Merujuk kepada enam bulan ke hadapan/ Refers to six months ahead

RINGKASAN PENEMUAN

SUMMARY OF FINDINGS

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04

Latar Belakang

Survei Kecenderungan Perniagaan dilaksanakan oleh Jabatan Perangkaan Malaysia setiap suku tahunan bermula pada tahun 2004. Survei ini mengumpul pandangan pihak pengurusan kanan terhadap prestasi perniagaan daripada sejumlah 631 pertubuhan yang mewakili pelbagai sektor ekonomi di Malaysia. Ciri utama survei ini adalah untuk mengumpul maklumat tentang arah perubahan bagi variabel ekonomi penting. Jawapan yang diberi adalah berdasarkan tiga jenis skala seperti meningkat / tiada perubahan / merosot; atau baik / memuaskan / kurang baik. Bagaimanapun ia tidak mencerminkan magnitud perubahan. Perlu diberi perhatian bahawa pandangan dalam survei ini adalah dipengaruhi oleh peristiwa yang berlaku pada waktu penghitungan.

Objektif Survei

Survei Kecenderungan Perniagaan mengumpul maklumat kualitatif daripada pengurus perniagaan tentang penilaian mereka terhadap prestasi perniagaan bagi tiga bulan yang lalu dan jangkaan bagi tiga dan enam bulan akan datang. Maklumat ini berguna bagi memantau keadaan ekonomi semasa.

Survei ini juga memberikan keputusan petunjuk kualitatif yang cepat, situasi semasa dan jangkaan bagi variabel ekonomi yang penting, ketika maklumat kuantitatif masih belum diperoleh. Pelaksanaan yang cepat dan pemprosesan hasil yang mudah dapat memberikan amaran awal terhadap titik perubahan dalam aktiviti ekonomi secara keseluruhan.

Skop dan Liputan

Survei ini meliputi empat sektor utama di Malaysia iaitu perindustrian, pembinaan, perdagangan borong & runcit dan perkhidmatan. Sektor industri meliputi pertanian, perlombongan, pembuatan dan elektrik & air manakala sektor perkhidmatan pula terdiri daripada penginapan, pengangkutan dan penyimpanan, komunikasi, kewangan, insurans, hartanah dan teknologi maklumat & komunikasi. Bermula suku tahun pertama 2020, liputan bagi sektor perkhidmatan diperluaskan termasuk makanan & minuman, pendidikan, pentadbiran & khidmat sokongan, profesional dan perkhidmatan lain. Sampel dipilih berdasarkan senarai syarikat yang diperoleh daripada Banci Ekonomi yang dijalankan pada tahun 2016 untuk tahun rujukan 2015.

Komunikasi merujuk kepada aktiviti telekomunikasi dan aktiviti perkhidmatan yang berkaitan, seperti transmisi suara, data, teks, bunyi dan video. Kemudahan transmisi ini mungkin berasaskan satu teknologi atau kombinasi bagi teknologi tersebut.

Teknologi maklumat & komunikasi merujuk kepada aktiviti penyediaan kepakaran di dalam bidang teknologi maklumat seperti penulisan, pengubahsuaian, percubaan dan perisian sokongan bagi memenuhi kehendak pelanggan tertentu; merancang dan mereka bentuk sistem komputer dengan mengintegrasikan teknologi perkakasan, perisian komputer dan komunikasi, pengurusan di lapangan dan operasi sistem komputer pelanggan dan / atau kemudahan memproses; menyediakan infrastruktur untuk *hosting* atau perkhidmatan proses data, dan aktiviti perkhidmatan profesional dan teknikal yang berkaitan dengan komputer.

Soal Selidik Survei

Soal selidik yang mudah dibentuk untuk dijawab oleh responden. Responden diminta untuk menjawab sama ada meningkat, tiada perubahan atau merosot mengikut variabel ekonomi penting. Oleh kerana jawapan yang diperlukan adalah arah atau saiz relatif variabel akan dilaporkan, maka soal selidik dapat dilengkapi dengan cepat. Soalan yang dikemukakan meliputi kedua-dua hasil daripada bulan-bulan terkini dan jangkaan bagi tempoh tiga dan enam bulan akan datang. Bilangan soalan dalam Survei Kecenderungan Perniagaan suku tahunan adalah kurang berbanding dengan survei lain.

Soalan-soalan ini terhad kepada variabel ekonomi penting untuk menjimatkan masa yang diambil bagi melengkapi soal selidik seterusnya mempercepatkan pungutan dan pemprosesan data survei.

Variabel dan tempoh liputan

Soalan	Variabel	Tiga Bulan Sebelum	Keadaan Semasa	Tiga Bulan Seterusnya
1.	Keadaan perniagaan		Enam bulan ke hadapan ✓	
2.	Keadaan perniagaan		✓	
3a.	Hasil kasar	✓	✓	
3b.	Bilangan pekerja	✓	✓	
3c.	Jumlah pengeluaran / permintaan / tempahan	✓	✓	
3d.	Purata harga jualan / pasaran eksport / pasaran domestik	✓	✓	
3e.	Aktiviti pembinaan	✓	✓	
3f.	Kapasiti teknikal	✓	✓	
3g.	Deposit	✓	✓	
3h.	Pinjaman dan pendahuluan	✓	✓	
3i.	Stok barangan siap	✓	✓	
3j.	Persaingan dalam aktiviti jualan borong/runcit	✓	✓	
4.	Keadaan kewangan semasa		✓	
5.	Perolehan kredit semasa		✓	
6.	Faktor kekangan kepada syarikat		✓	

Pungutan Data

Borang soal selidik diemel kepada semua syarikat yang terpilih. *Computer Assisted Telephone Interview* (CATI) digunakan untuk mendapatkan maklum balas daripada responden yang belum mengemukakan respons menerusi emel. Syarikat diminta memberi maklumat kualitatif tentang prestasi perniagaan dan jangkaan seperti yang dinyatakan dalam soal selidik.

Hasil Survei

Hasil survei pada umumnya dipersembahkan dalam bentuk **imbangan bersih** yang merupakan perbezaan di antara peratus responden yang memberi jawapan menggalakkan dan kurang menggalakkan. Ringkasan keputusan diperoleh dengan menggabungkan arah perubahan dan hanya imbalan bersih ditunjukkan.

Imbalan bersih dengan tanda yang sesuai, menunjukkan arah aliran perniagaan yang mana tanda positif menunjukkan kemungkinan besar aliran yang meningkat, sementara tanda negatif menunjukkan kemungkinan besar aliran yang menurun. Bagaimanapun, magnitud imbalan bersih hanya mencerminkan banyak berlakunya persepsi yang optimistik atau pesimistik bagi tempoh perbandingan dan bukan menggambarkan perubahan magnitud variabel berkenaan memandangkan maklumat tersebut tidak dipungut dalam survei ini.

Pengiraan Petunjuk Keyakinan

Untuk mendapatkan satu petunjuk keseluruhan, pemilihan satu set variabel survei digabungkan menjadi satu petunjuk komposit. Petunjuk tersebut dinamakan “petunjuk keyakinan” kerana ia merumuskan penilaian dan jangkaan keadaan perniagaan yang diberikan oleh responden. Petunjuk keyakinan terhasil daripada purata jumlah imbalan bersih bagi variabel yang terpilih.

Petunjuk keyakinan bagi kesemua industri dikira dengan menggunakan data dalam jadual berkenaan kecuali sektor perdagangan borong & runcit dan perkhidmatan yang dikira berdasarkan jadual berkenaan serta Jadual 6.2.

Petunjuk Keyakinan Pertanian (ACI)

$$ACI = (OB + EF)/3$$

OB = kecenderungan masa kini (jumlah tempahan bagi pasaran tempatan dan pasaran eksport)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Perlombongan (MNCI)

$$MNCI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Pembuatan (MCI)

$$MCI = (PF + OB - SF)/4$$

PF = kecenderungan masa depan (jumlah pengeluaran)

OB = kecenderungan masa kini (jumlah tempahan bagi pasaran tempatan dan pasaran eksport)

SF = kecenderungan masa kini (stok barangan siap (songsang))

Petunjuk Keyakinan Elektrik dan Air (ECI)

$$ECI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Pembinaan (CCI)

$$CCI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan (kontrak))

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Kewangan (FCI)

$$FCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Perdagangan Borong (WCI)

$$WCI = (BS - S + BF)/3$$

BS = keadaan perniagaan semasa

S = kecenderungan masa kini (stok barangan siap (songsang))

BF = kecenderungan masa depan (perniagaan)

Petunjuk Keyakinan Perdagangan Runcit (RCI)

$$RCI = (BS - S + BF)/3$$

BS = keadaan perniagaan semasa

S = kecenderungan masa kini (stok barangan siap (songsang))

BF = kecenderungan masa depan (perniagaan)

Petunjuk Keyakinan Penginapan (ACCI)

$$ACCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Pengangkutan dan Penyimpanan (TCI)

$$TCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Komunikasi (CMCI)

$$CMCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Pentadbiran dan Khidmat Sokongan (ASCI)

$$ASCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Insurans (INCI)

$$\text{INCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Profesional (PCI)

$$\text{PCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Hartanah (RECI)

$$\text{RECI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Kesihatan (HCI)

$$\text{HCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Teknologi Maklumat dan Komunikasi (ICTCI)

$$\text{ICTCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Pendidikan (EDUCI)

$$\text{EDUCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Makanan dan Minuman (FBCI)

$$\text{FBCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Perkhidmatan Lain (OSCI)

$$\text{OSCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Keperluan Kerahsiaan

Survei ini dilaksanakan di bawah peruntukan Akta Perangkaan 1965 (Disemak 1989) yang menjelaskan bahawa kandungan penyata individu adalah sulit dan tidak akan dihebahkan kepada orang lain.

Pembundaran

Hasil tambah imbalan bersih di peringkat sektor mungkin berbeza kerana pembundaran.

Background

The Business Tendency Survey has been conducted at quarterly basis by the Department of Statistics, Malaysia since 2004. The survey gathers views on business performance from the senior management of 631 establishments in various economic sectors in Malaysia. The main characteristic of this survey is to collect information regarding the direction of change for key economic variables. The answers given are based on a three-point scale type e.g. Better / same / worse; or good / satisfactory / bad. However, they do not reflect the magnitude of change. It has to be noted that the views in this survey are affected by the events occurring during the time of enumeration.

Objective of the Survey

The Business Tendency Survey collects qualitative information from business managers on their assessment of the business performance for the past three months and the expectations for the next three and six months. The information is useful for monitoring the current economic situation.

The survey also provides rapid qualitative indicators of the outcome, the current situation and expectation for Important economic variables, where quantitative information is not yet available. The rapid execution and easy processing of results provide early warning of turning points in the overall economic activity.

Scope and Coverage

The survey covers four major sectors in Malaysia namely industry, construction, wholesale & retail trade and services. The industrial sector covers agriculture, mining, manufacturing and electricity & water whereas the services sector consists of accommodation, transportation and storage, communications, finance, insurance, real estate and information & communications technology. Starting first quarter of 2020, the coverage of services sector is expanded to include food & beverage, education, administrative & support services, professional, health and other services. The sample is obtained from the Economic Census conducted in 2016 for reference year 2015.

Communication refers to telecommunications and related service activities, i.e. transmitting voice, data, text, sound and video. The transmission facilities that carry out these activities may be based on a single technology or a combination of technologies.

Information and communication technology refers to activities providing expertise in the field of information technologies such as writing, modifying, testing and supporting software to meet the needs of a particular customer; planning and designing computer systems that integrate computer hardware, software and communication technologies; on-site management and operation of clients' computer systems and / or data processing facilities; providing infrastructure for hosting or data processing services; and other professional and technical computer-related activities.

Survey Questionnaire

A simple questionnaire is designed for the respondents to answer. The respondents are required to answer either higher, same or lower according to important economic variables. As the answer only requires the direction or relative size of the variable to be reported, the questionnaire can be completed relatively faster. The questions asked cover both outcomes for recent months and expectations for the coming three and six months. The number of questions in the quarterly Business Tendency Survey is considerably less than other surveys.

These questions are confined to key economic variables to reduce the time taken to fill in the questionnaire as well as to speed up collection and processing of survey data.

Variables and periods covered

Question	Variable	Last Three Months	Current Situation	Next Three Months
1.	Business situation		Six Months Ahead	✓
2.	Business situation		✓	
3a.	Gross revenue	✓	✓	
3b.	Number of employees	✓	✓	
3c.	Volume of production / demand / order	✓	✓	
3d.	Average selling price / export market / domestic market	✓	✓	
3e.	Construction activity	✓	✓	
3f.	Technical capacity	✓	✓	
3g.	Deposits	✓	✓	
3h.	Loans and advances	✓	✓	
3i.	Stock of finished goods	✓	✓	
3j.	Competition in wholesale/retail activity	✓	✓	
4.	Current financial situation		✓	
5.	Current access to credit		✓	
6.	Limitation factors to company		✓	

Data Collection

Questionnaires are e-mailed directly to all selected companies. Mode of Computer Assisted Telephone Interview (CATI) is used to obtain feedback from respondent who did not provide response to the questionnaires via e-mail. Companies are requested to provide qualitative information on their business performances and expectations as stipulated in the questionnaires.

Survey Results

The results of this survey are generally presented in the form of **net balance**, which is the difference between the percentage of respondents with favourable and unfavourable answers. The summary results are obtained by combining the direction of change and only the net balance is shown.

The net balance with its appropriate sign indicates the direction of the business trends, where a positive sign indicates a likely upward trend, while a negative sign indicates a likely downward trend. However, the magnitude of the net balance reflects only the prevalence of optimism or pessimism for the comparative period but does not reflect the magnitude of change of the variable concerned as the information is not collected in the survey.

Calculation of Confidence Indicator

In order to have an overall indicator, a selection of a set of survey variables is combined into a single composite indicator. These indicators are called “confidence indicators” because they summarise the assessments and expectations of the business situation provided by the respondents. The confidence indicators are derived from the average aggregated net balances of the selected variables.

The confidence indicator for all the industries are calculated based on the data of the respective table except for the wholesale & retail trade and services sectors which are calculated based on the respective table and Table 6.2.

Agriculture Confidence Indicator (ACI)

$$ACI = (OB + EF)/3$$

OB = present tendency (total volume of orders for domestic market and export market)

EF = future tendency (number of employees)

Mining Confidence Indicator (MNCI)

$$MNCI = (OB + EF)/2$$

OB = present tendency (volume of orders)

EF = future tendency (number of employees)

Manufacturing Confidence Indicator (MCI)

$$MCI = (PF + OB - SF)/4$$

PF = future tendency (volume of production)

OB = present tendency (total volume of orders for domestic market and export market)

SF = present tendency (stocks of finished goods) (inverted)

Electricity and Water Confidence Indicator (ECI)

$$ECI = (OB + EF)/2$$

OB = present tendency (volume of orders)

EF = future tendency (number of employees)

Construction Confidence Indicator (CCI)

$$CCI = (OB + EF)/2$$

OB = present tendency (volume of orders) (contracts)

EF = future tendency (number of employees)

Wholesale Trade Confidence Indicator (WCI)

$$WCI = (BS - S + BF)/3$$

BS = current business situation

S = present tendency (stocks of finished goods) (inverted)

BF = future tendency (business situation)

Retail Trade Confidence Indicator (RCI)

$$RCI = (BS - S + BF)/3$$

BS = current business situation

S = present tendency (stocks of finished goods) (inverted)

BF = future tendency (business situation)

Accommodation Confidence Indicator (ACCI)

$$ACCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Transportation and Storage Confidence Indicator (TCI)

$$TCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Communications Confidence Indicator (CMCI)

$$CMCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Finance Confidence Indicator (FCI)

$$FCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Insurance Confidence Indicator (INCI)

$$INCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Real Estate Confidence Indicator (RECI)

$$RECI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Information and Communications Technology Confidence Indicator (ICTCI)

$$ICTCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Food and beverage Confidence Indicator (FBCI)

$$FBCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Education Confidence Indicator (EDUCI)

$$EDUCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Administrative and Support Service Confidence Indicator (ASCI)

$$ASCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Professional Confidence Indicator (PCI)

$$PCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Health Confidence Indicator (HCI)

$$HCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Other Services Indicator (OSCI)

$$OSCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Confidentiality Requirements

The survey is conducted under provisions of the Statistics Act 1965 (Revised 1989) which provides that the contents of individual returns are confidential and will not be divulged to any person.

Rounding

The sum of net balances at sector level may differ due to rounding.



Kalendar Awalan Keluaran Statistik Kecenderungan Perniagaan Suku Pertama - Suku Keempat 2025

*Advance Release Calendar for Business Tendency Statistics
First Quarter - Fourth Quarter 2025*

Suku Tahun Rujukan / Reference Quarter	Tarikh / Date
Suku Pertama 2025 <i>First Quarter 2025</i>	27 Februari 2025 <i>27 February 2025</i>
Suku Kedua 2025 <i>Second Quarter 2025</i>	27 Mei 2025 <i>27 May 2025</i>
Suku Ketiga 2025 <i>Third Quarter 2025</i>	27 Ogos 2025 <i>27 August 2025</i>
Suku Keempat 2025 <i>Fourth Quarter 2025</i>	27 November 2025 <i>27 November 2025</i>

Nota / Notes:

Tarikh siaran tertakluk kepada pindaan.

Release dates are subject to change.

February							May							August							November						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1					1	2	3						1	2						1	
2	3	4	5	6	7	8	4	5	6	7	8	9	10	3	4	5	6	7	8	9	2	3	4	5	6	7	8
9	10	11	12	13	14	15	11	12	13	14	15	16	17	10	11	12	13	14	15	16	9	10	11	12	13	14	15
16	17	18	19	20	21	22	18	19	20	21	22	23	24	17	18	19	20	21	22	23	16	17	18	19	20	21	22
23	24	25	26	27	28		25	26	27	28	29	30	31	24	25	26	27	28	29	30	23	24	25	26	27	28	29
														31						30							