



KEMENTERIAN EKONOMI  
JABATAN PERANGKAAAN MALAYSIA

B//23

# BANCI EKONOMI *ECONOMIC CENSUS* 2023



PERKHIDMATAN PERSENDIRIAN DAN  
LAIN-LAIN AKTIVITI  
*PERSONAL SERVICES AND OTHER ACTIVITIES*

**JABATAN PERANGKAAAN MALAYSIA**  
DEPARTMENT OF STATISTICS MALAYSIA





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JABATAN PERANGKAAAN MALAYSIA

**BANCI EKONOMI**  
*ECONOMIC CENSUS*

**2023**

**PERKHIDMATAN PERSENDIRIAN DAN LAIN-LAIN AKTIVITI**  
*PERSONAL SERVICES AND OTHER ACTIVITIES*

**Pemakluman**

Jabatan Perangkaan Malaysia (DOSM) telah melancarkan OpenDOSM NextGen sebagai medium yang menyediakan katalog data dan visualisasi bagi memudahkan pengguna menganalisis pelbagai data dan boleh diakses melalui portal <https://open.dosm.gov.my>.

DOSM sedang menjalankan Banci Pertanian 2024. Sila layari <https://www.myagricensus.gov.my/> untuk maklumat lanjut. Tema adalah "Banci Pertanian, Kunci Kemajuan Pertanian."

Kerajaan Malaysia telah mengisytiharkan Hari Statistik Negara (MyStats Day) pada 20 Oktober setiap tahun. Tema sambutan MyStats Day adalah "Statistik Nadi Kehidupan". DOSM menyambut ulang tahun ke 75 Jubli Intan pada tahun 2024.

**Announcement**

*The Department of Statistics Malaysia (DOSM) has launched OpenDOSM NextGen as a medium that provides catalogue data and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.*

*DOSM is conducting the Agricultural Census 2024. Please visit <https://www.myagricensus.gov.my/> for more information. The theme is "Agriculture Census, Key to Agricultural Development."*

*The Government of Malaysia has declared National Statistics Day (MyStats Day) on October 20<sup>th</sup> each year. MyStats Day theme is "Statistics is the Essence of Life". DOSM commemorates its 75<sup>th</sup> Diamond Jubilee in 2024.*

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# Kata Pengantar

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Penerbitan Banci Ekonomi 2023 Perkhidmatan Persendirian dan Lain-lain Aktiviti memaparkan statistik utama bagi tahun rujukan 2022. Ia merangkumi tiga (3) aktiviti ekonomi iaitu Aktiviti keahlian organisasi; Pembaikan komputer dan barangan persendirian & isi rumah; dan Aktiviti perkhidmatan persendirian lain. Statistik ini diperoleh daripada Banci Ekonomi 2023 yang meliputi semua pertubuhan yang dikelaskan di bawah Seksyen S: Aktiviti Perkhidmatan Lain dalam Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Versi 1.0, selaras dengan *International Standard Industrial Classification of All Economic Activities (ISIC), Revision 4, 2008*. Kali terakhir banci ini dijalankan adalah pada tahun 2016 bagi tahun rujukan 2015.

Statistik utama yang berkaitan dengan bilangan pertubuhan, nilai output kasar, nilai input perantara, nilai ditambah, bilangan pekerja, gaji & upah dan nilai harta tetap mengikut aktiviti dilaporkan dalam penerbitan ini. Maklumat pekerja terperinci mengikut jantina, kategori, kemahiran, sijil tertinggi diperoleh dan kewarganegaraan turut dipaparkan. Selain itu, statistik utama lain seperti statistik pertubuhan milikan wanita turut dimuatkan dalam penerbitan ini. Statistik tersebut boleh digunakan oleh ahli ekonomi, ahli akademik, pihak swasta, individu dan agensi kerajaan bagi tujuan membuat perancangan dan penggubalan dasar, analisis ekonomi, unjuran dan dapat membantu merancang pembangunan perniagaan.

Penerbitan ini dibahagikan kepada empat bahagian. Bahagian pertama memaparkan statistik utama subsektor Perkhidmatan Persendirian dan Lain-lain Aktiviti, diikuti bahagian kedua mengandungi ringkasan penemuan. Manakala, bahagian ketiga mengandungi jadual statistik terperinci dan bahagian seterusnya adalah berkaitan penerangan aspek teknikal seperti skop dan liputan, konsep dan definisi serta penjelasan berkaitan pembolehubah utama.

Jabatan Perangkaan Malaysia (DOSM) merakamkan setinggi-tinggi penghargaan atas kerjasama semua pihak yang telah membekalkan statistik yang diperlukan dan menyumbang kepada kejayaan penerbitan ini. Setiap maklum balas dan cadangan untuk penambahbaikan penerbitan ini pada masa akan datang amat dihargai.

**DATO' SRI DR. MOHD UZIR MAHIDIN**

Ketua Perangkawan Malaysia

**Ogos 2024**

# Preface

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*The Economic Census 2023 Personal Services and Other Activities publication presents the principal statistics for the reference year 2022. It covers three (3) economic activities which are Activities of membership organisations; Repair of computer and personal & household goods; and Other personal service activities. These statistics were obtained from the Economic Census 2023, which includes all establishments classified in Section S: Other Service Activities, Malaysia Standard Industrial Classification (MSIC) 2008 Version 1.0, in accordance with the International Standard Industrial Classification of All Economic Activities (ISIC), Revision 4, 2008. The previous census was conducted in 2016, for the reference year of 2015.*

*Principal statistics related to the number of establishments, value of gross output, value of intermediate input, value added, number of persons engaged, salaries & wages and value of fixed assets by activities are reported in this publication. Detailed employee information by sex, category, skills, highest certificate obtained and citizenship are also displayed. In addition, other key statistics, such as statistics on women-owned establishments, are also included in this publication. These statistics can be used by economists, academicians, private sectors, individuals, and government agencies for planning and policy formulations, economic analysis, projections, and to assist in business development planning.*

*This publication is divided into four parts. The first part displays the main highlights of statistics for the overall Personal Services and Other Activities sub-sectors, followed by the second part, which contains a summary of findings. Meanwhile, the third part provides detailed statistical tables, while the following part covers technical aspects, including scope and coverage, concepts and definitions, and explanations of key variables.*

*Department of Statistics Malaysia (DOSM) gratefully acknowledges the cooperation of all parties who have provided the required statistics and contributed to the success of this publication. Every feedback and suggestion towards improving future publications is highly appreciated.*

**DATO' SRI DR. MOHD UZIR MAHIDIN**

*Chief Statistician Malaysia*

**August 2024**

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# BAHAGIAN *PART* 1

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**STATISTIK UTAMA**  
*MAIN STATISTICS*

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## B/23 BANCI EKONOMI 2023 DATA PEMANGKIN EKONOMI NEGARA

# STATISTIK UTAMA PERKHIDMATAN PERSENDIRIAN DAN LAIN-LAIN AKTIVITI

### Bilangan Pertubuhan

**2022: 64,503** pertubuhan  
2015: 45,384 pertubuhan  
**CAGR: 5.2%**



### Nilai Output Kasar

**2022: RM9.5** bilion  
2015: RM8.1 bilion  
**CAGR: 2.4%**



### Nilai Input Perantaraan

**2022: RM4.9** bilion  
2015: RM4.2 bilion  
**CAGR: 2.3%**



### Nilai Ditambah

**2022: RM4.6** bilion  
2015: RM3.9 bilion  
**CAGR: 2.4%**



### Bilangan Pekerja

**2022: 135,998** orang  
2015: 113,624 orang  
**CAGR: 2.6%**



### Gaji & Upah

**2022: RM2.1** bilion  
2015: RM1.5 bilion  
**CAGR: 4.9%**



### Nilai Harta Tetap

**2022: RM4.5** bilion  
2015: RM3.6 bilion  
**CAGR: 3.3%**



### Bilangan Pertubuhan Milikan Wanita

**2022: 10,824** pertubuhan  
2015: 12,899 pertubuhan  
**CAGR: -2.5%**



## NILAI DITAMBAH TERTINGGI

### MENGIKUT AKTIVITI

#### Aktiviti perkhidmatan persendirian lain

**2022: RM2.9** bilion  
2015: RM2.6 bilion  
**CAGR: 1.8%**



#### Pembaikan komputer dan barangan persendirian & isi rumah

**2022: RM1.1** bilion  
2015: RM1.0 bilion  
**CAGR: 2.0%**



#### Aktiviti keahlian organisasi

**2022: RM0.5** bilion  
2015: RM0.3 bilion  
**CAGR: 8.1%**



### MENGIKUT NEGERI

#### Selangor



**2022: RM1.1** bilion  
2015: RM1.0 bilion  
**CAGR: 2.1%**

#### W.P. Kuala Lumpur



**2022: RM1.0** bilion  
2015: RM1.0 bilion  
**CAGR: 0.5%**

#### Johor



**2022: RM0.6** bilion  
2015: RM0.4 bilion  
**CAGR: 4.9%**



# MAIN STATISTICS

## PERSONAL SERVICES AND OTHER ACTIVITIES

### Number of Establishments

**2022: 64,503** establishments  
 2015: 45,384 establishments  
**CAGR: 5.2%**



### Value of Gross Output

**2022: RM9.5** billion  
 2015: RM8.1 billion  
**CAGR: 2.4%**



### Value of Intermediate Input

**2022: RM4.9** billion  
 2015: RM4.2 billion  
**CAGR: 2.3%**



### Value Added

**2022: RM4.6** billion  
 2015: RM3.9 billion  
**CAGR: 2.4%**



### Number of Persons Engaged

**2022: 135,998** persons  
 2015: 113,624 persons  
**CAGR: 2.6%**



### Salaries & Wages

**2022: RM2.1** billion  
 2015: RM1.5 billion  
**CAGR: 4.9%**



### Value of Fixed Assets

**2022: RM4.5** billion  
 2015: RM3.6 billion  
**CAGR: 3.3%**



### Number of Women-owned Establishments

**2022: 10,824** establishments  
 2015: 12,899 establishments  
**CAGR: -2.5%**



## HIGHEST VALUE ADDED

### BY ACTIVITY

#### Other personal service activities

**2022: RM2.9** billion  
 2015: RM2.6 billion  
**CAGR: 1.8%**



#### Repair of computers and personal & household goods

**2022: RM1.1** billion  
 2015: RM1.0 billion  
**CAGR: 2.0%**



#### Activities of membership organisations

**2022: RM0.5** billion  
 2015: RM0.3 billion  
**CAGR: 8.1%**



### BY STATE

#### Selangor



**2022: RM1.1** billion  
 2015: RM1.0 billion  
**CAGR: 2.1%**

#### W.P. Kuala Lumpur



**2022: RM1.0** billion  
 2015: RM1.0 billion  
**CAGR: 0.5%**

#### Johor



**2022: RM0.6** billion  
 2015: RM0.4 billion  
**CAGR: 4.9%**



# **BAHAGIAN** *PART* **2**

**RINGKASAN PENEMUAN**  
*SUMMARY OF FINDINGS*

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## 1. PENGENALAN

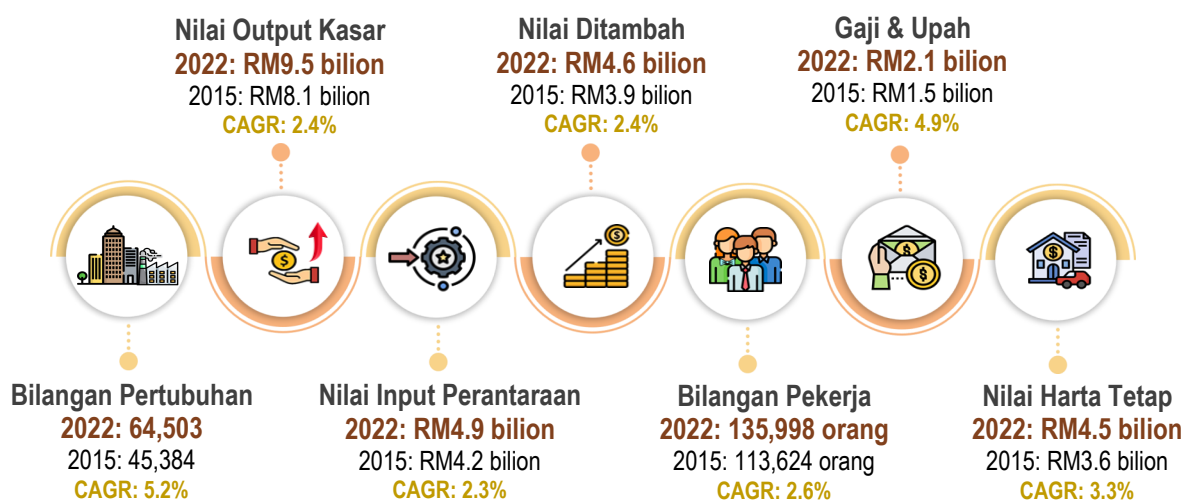
Penerbitan ini memaparkan statistik bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti yang diperoleh daripada Banci Ekonomi 2023 bagi tahun rujukan 2022. Perkhidmatan persendirian dan lain-lain aktiviti merangkumi Aktiviti keahlian organisasi; Pembaikan komputer dan barangan persendirian & isi rumah; dan Aktiviti perkhidmatan persendirian lain.

## 2. PRESTASI PERKHIDMATAN PERSENDIRIAN DAN LAIN-LAIN AKTIVITI

Secara keseluruhan, statistik utama Perkhidmatan persendirian dan lain-lain aktiviti pada tahun 2022 menunjukkan kadar pertumbuhan tahunan positif berbanding 2015. Pada tahun 2022, bilangan pertubuhan yang beroperasi dalam subsektor ini adalah 64,503 pertubuhan dengan merekodkan pertumbuhan tahunan sebanyak 5.2 peratus berbanding tujuh tahun yang lalu. Nilai output kasar pada tahun 2022 berjumlah RM9.5 bilion, meningkat sebanyak RM1.4 bilion berbanding tahun 2015 dengan kadar pertumbuhan tahunan sebanyak 2.4 peratus. Selari dengan pertumbuhan nilai output kasar, nilai input perantaraan turut meningkat RM0.7 bilion untuk mencapai RM4.9 bilion dengan kadar pertumbuhan tahunan 2.3 peratus. Ini menghasilkan nilai ditambah sebanyak RM4.6 bilion pada tahun 2022 (2015: RM3.9 bilion).

Seramai 135,998 orang pekerja terlibat dalam subsektor ini berbanding 113,624 orang pada 2015 dengan kadar pertumbuhan tahunan 2.6 peratus. Dalam tempoh yang sama, jumlah gaji & upah turut mencatatkan peningkatan kadar pertumbuhan tahunan sebanyak 4.9 peratus kepada RM2.1 bilion pada tahun 2022 (2015: RM1.5 bilion). Sementara itu, nilai harta tetap dalam Perkhidmatan persendirian dan lain-lain aktiviti pada tahun 2022 adalah RM4.5 bilion (2015: RM3.6 bilion), dengan mencatatkan kadar pertumbuhan tahunan sebanyak 3.3 peratus seperti yang ditunjukkan pada **Paparan 1**.

**Paparan 1: Statistik Utama Perkhidmatan Persendirian dan Lain-lain Aktiviti, 2015 dan 2022**



Nota:  
CAGR 2022/2015  
(%) Sumbangan

### 3. BILANGAN PERTUBUHAN

Pada tahun 2022, sejumlah 64,503 pertubuhan beroperasi dalam Perkhidmatan persendirian dan lain-lain aktiviti berbanding 45,384 pertubuhan pada tahun 2015. Aktiviti keahlian organisasi mencatatkan bilangan pertubuhan tertinggi, iaitu sebanyak 34,257 pertubuhan dengan sumbangan 53.1 peratus. Ini diikuti oleh Aktiviti perkhidmatan persendirian lain dengan 25,599 pertubuhan (sumbangan: 39.7%) dan aktiviti Pembaikan komputer dan barangan persendirian & isi rumah 4,647 pertubuhan (sumbangan: 7.2%) seperti di **Paparan 2**.

Dalam tempoh 2015 hingga 2022, bilangan pertubuhan bagi subsektor ini telah meningkat sebanyak 19,119 pertubuhan dengan kadar pertumbuhan tahunan 5.2 peratus. Aktiviti keahlian organisasi mencatatkan kadar pertumbuhan tahunan yang kukuh sebanyak 7.4 peratus diikuti oleh Aktiviti perkhidmatan persendirian lain bertumbuh sebanyak 3.7 peratus. Walau bagaimanapun, aktiviti Pembaikan komputer dan barangan persendirian & isi rumah mencatatkan penurunan kadar pertumbuhan 0.2 peratus berbanding tahun 2015.

#### Paparan 2: Bilangan Pertubuhan bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2015 dan 2022



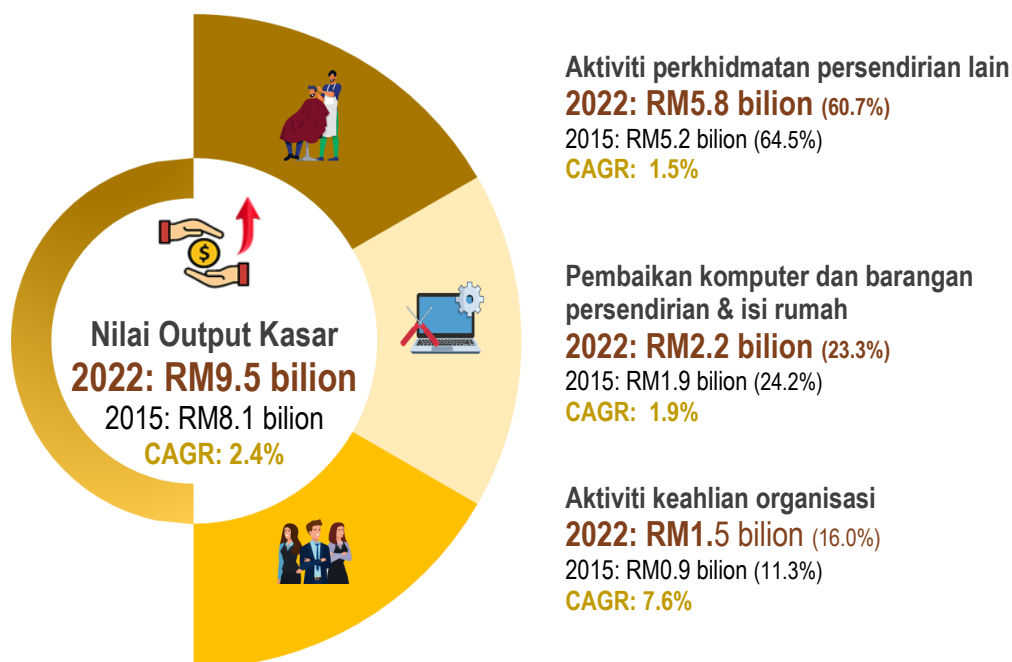
Nota:  
CAGR 2022/2015  
(%) Sumbangan

#### 4. NILAI OUTPUT KASAR

Nilai output kasar bagi Perkhidmatan persendirian dan lain-lain aktiviti meningkat dengan kadar pertumbuhan tahunan sebanyak 2.4 peratus kepada RM9.5 bilion pada tahun 2022 berbanding RM8.1 bilion pada tahun 2015. Aktiviti dengan pertumbuhan tertinggi adalah Aktiviti keahlian organisasi (CAGR: 7.6%) diikuti oleh Pembaikan komputer dan barangan persendirian & isi rumah (CAGR: 1.9%) dan Aktiviti perkhidmatan persendirian lain (CAGR: 1.5%) seperti tertera di **Paparan 3**.

Sementara itu, Aktiviti perkhidmatan persendirian lain merupakan penyumbang tertinggi nilai output kasar sebanyak 60.7 peratus untuk merekodkan RM5.8 bilion pada tahun 2022 (2015: RM5.2 bilion). Ini diikuti oleh Pembaikan komputer dan barangan persendirian & isi rumah, menyumbang 23.3 peratus dengan mencatatkan nilai RM2.2 bilion (2015: RM1.9 bilion). Seterusnya adalah Aktiviti keahlian organisasi dengan sumbangan 16.0 peratus atau RM1.5 bilion pada 2022 (2015: RM0.9 bilion).

**Paparan 3: Nilai Output Kasar bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2015 dan 2022**



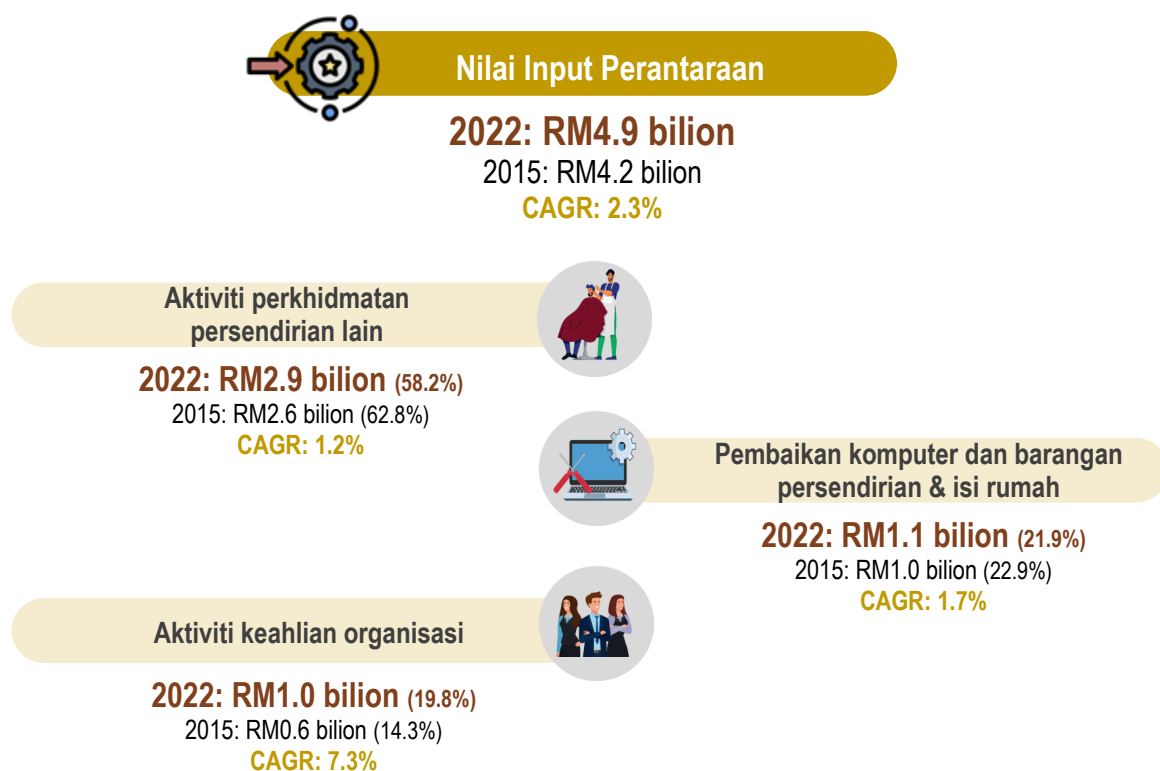
Nota:  
CAGR 2022/2015  
(%) Sumbangan

## 5. NILAI INPUT PERANTARAAN

Perkhidmatan persendirian dan lain-lain aktiviti mencatatkan nilai input perantaraan sebanyak RM4.9 bilion pada tahun 2022, bertumbuh dengan kadar pertumbuhan tahunan 2.3 peratus berbanding RM4.2 bilion pada tahun 2015. Aktiviti keahlian organisasi mencatatkan pertumbuhan tahunan tertinggi sebanyak 7.3 peratus diikuti oleh Pembaikan komputer dan barangan persendirian & isi rumah (CAGR: 1.7%) dan Aktiviti perkhidmatan persendirian lain (CAGR: 1.2%) seperti digambarkan di **Paparan 4**.

Dari segi sumbangan, Aktiviti perkhidmatan persendirian lain merupakan penyumbang utama sebanyak 58.2 peratus dengan nilai RM2.9 bilion (2015: RM2.6 bilion). Sementara itu, Pembaikan komputer dan barangan persendirian & isi rumah menyumbang 21.9 peratus dengan nilai RM1.1 bilion (2015: RM1.0 bilion), diikuti oleh Aktiviti Keahlian Organisasi dengan sumbangan 19.8 peratus berjumlah RM1.0 bilion (2015: RM0.6 bilion).

**Paparan 4: Nilai Input Perantaraan bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2015 dan 2022**



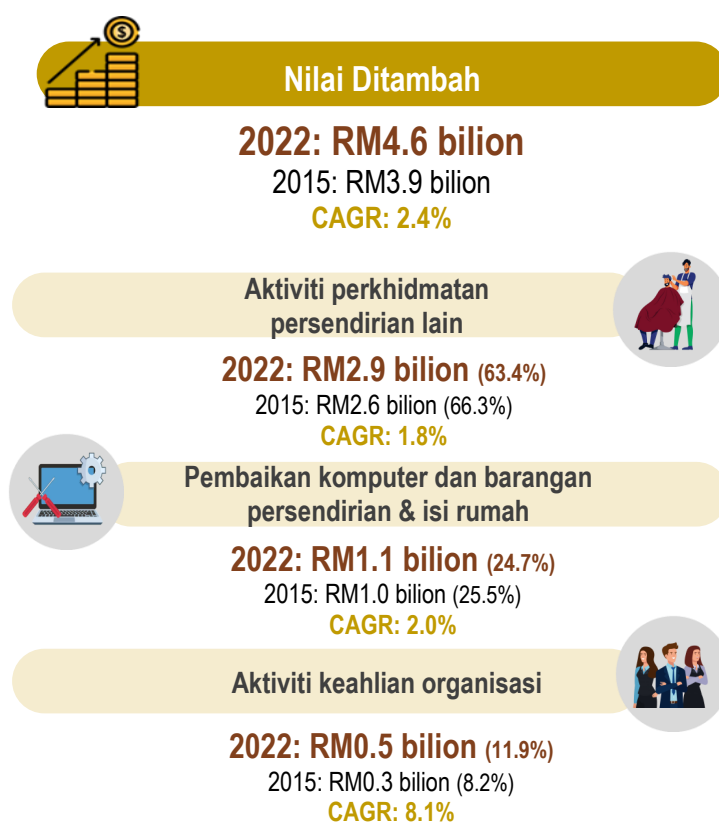
Nota:  
CAGR 2022/2015  
(%) Sumbangan

## 6. NILAI DITAMBAH

Nilai ditambah bagi Perkhidmatan persendirian dan lain-lain aktiviti meningkat daripada RM3.9 bilion pada tahun 2015 kepada RM4.6 bilion pada tahun 2022 dengan kadar pertumbuhan tahunan sebanyak 2.4 peratus. Aktiviti perkhidmatan persendirian lain kekal sebagai penyumbang terbesar dengan nilai sebanyak RM2.9 bilion (sumbangan: 63.4%) pada tahun 2022. Penyumbang kedua terbesar adalah Pembaikan komputer dan barangan persendirian & isi rumah dengan nilai sebanyak RM1.1 bilion (sumbangan: 24.7%), diikuti oleh Aktiviti keahlian organisasi dengan nilai RM0.5 bilion (sumbangan: 11.9%) seperti di **Paparan 5**.

Sementara itu, Aktiviti keahlian organisasi merekodkan pertumbuhan tertinggi sebanyak 8.1 peratus diikuti oleh Pembaikan komputer dan barangan persendirian & isi rumah (CAGR: 2.0%) dan Aktiviti perkhidmatan persendirian lain (CAGR: 1.8%).

### Paparan 5: Nilai Ditambah bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2015 dan 2022



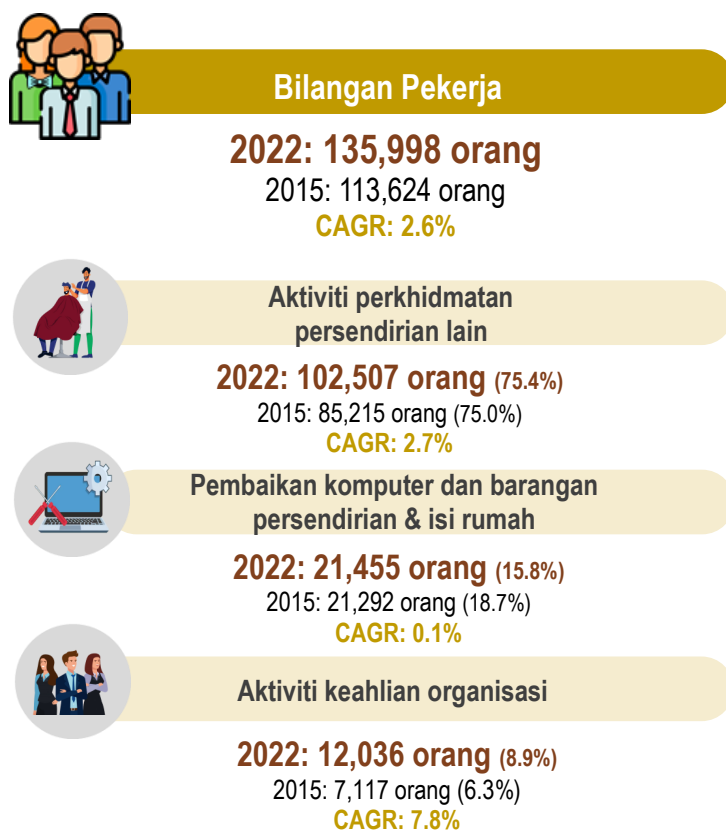
Nota:  
CAGR 2022/2015  
(%) Sumbangan

## 7. BILANGAN PEKERJA DAN GAJI & UPAH

Perkhidmatan persendirian dan lain-lain aktiviti mencatatkan bilangan pekerja seramai 135,998 orang pada tahun 2022, meningkat sebanyak 22,374 orang dengan kadar pertumbuhan tahunan sebanyak 2.6 peratus berbanding 113,624 orang pada tahun 2015 seperti di **Paparan 6**.

Dalam tempoh yang sama, Aktiviti perkhidmatan persendirian lain merekodkan bilangan pekerja tertinggi iaitu 102,507 orang atau 75.4 peratus. Ini diikuti oleh Pembaikan komputer dan barangan persendirian & isi rumah sebanyak 21,455 orang (sumbangan: 15.8%) dan Aktiviti keahlian organisasi sebanyak 12,036 orang (sumbangan: 8.9%).

**Paparan 6: Bilangan Pekerja bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2015 dan 2022**



Nota:  
CAGR 2022/2015  
(%) Sumbangan

Selari dengan peningkatan bilangan pekerja, jumlah gaji & upah turut meningkat dengan kadar pertumbuhan tahunan sebanyak 4.9 peratus, mencatatkan RM2.1 bilion pada 2022 (2015: RM1.5 bilion).

Gaji & upah tertinggi direkodkan oleh Aktiviti perkhidmatan persendirian lain bernilai RM1.5 bilion (sumbangan: 71.3%). Penyumbang kedua tertinggi adalah Pembaikan komputer dan barangan persendirian & isi rumah sebanyak RM0.4 bilion (sumbangan: 20.0%) diikuti dengan Aktiviti keahlian organisasi, RM0.2 bilion (sumbangan: 8.7%) seperti yang ditunjukkan pada **Paparan 7**.

Pada tahun 2022, purata gaji & upah dalam Perkhidmatan persendirian dan lain-lain aktiviti adalah RM1,775 sebulan (2015: RM1,595).

### Paparan 7: Gaji & Upah bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2015 dan 2022



#### Gaji & Upah

**2022: RM2.1 bilion** | 2015: RM1.5 bilion  
**CAGR: 4.9%**

Purata Gaji & Upah: RM1,775 (2022) | RM1,595 (2015)



#### Aktiviti perkhidmatan persendirian lain

**2022: RM1.5 bilion** (71.3%)  
2015: RM1.1 bilion (71.1%)  
**CAGR: 4.9%**



#### Pembaikan komputer dan barangan persendirian & isirumah

**2022: RM0.4 bilion** (20.0%)  
2015: RM0.4 bilion (23.7%)  
**CAGR: 2.3%**



#### Aktiviti keahlian organisasi

**2022: RM0.2 bilion** (8.7%)  
2015: RM0.1 bilion (5.2%)  
**CAGR: 13.0%**

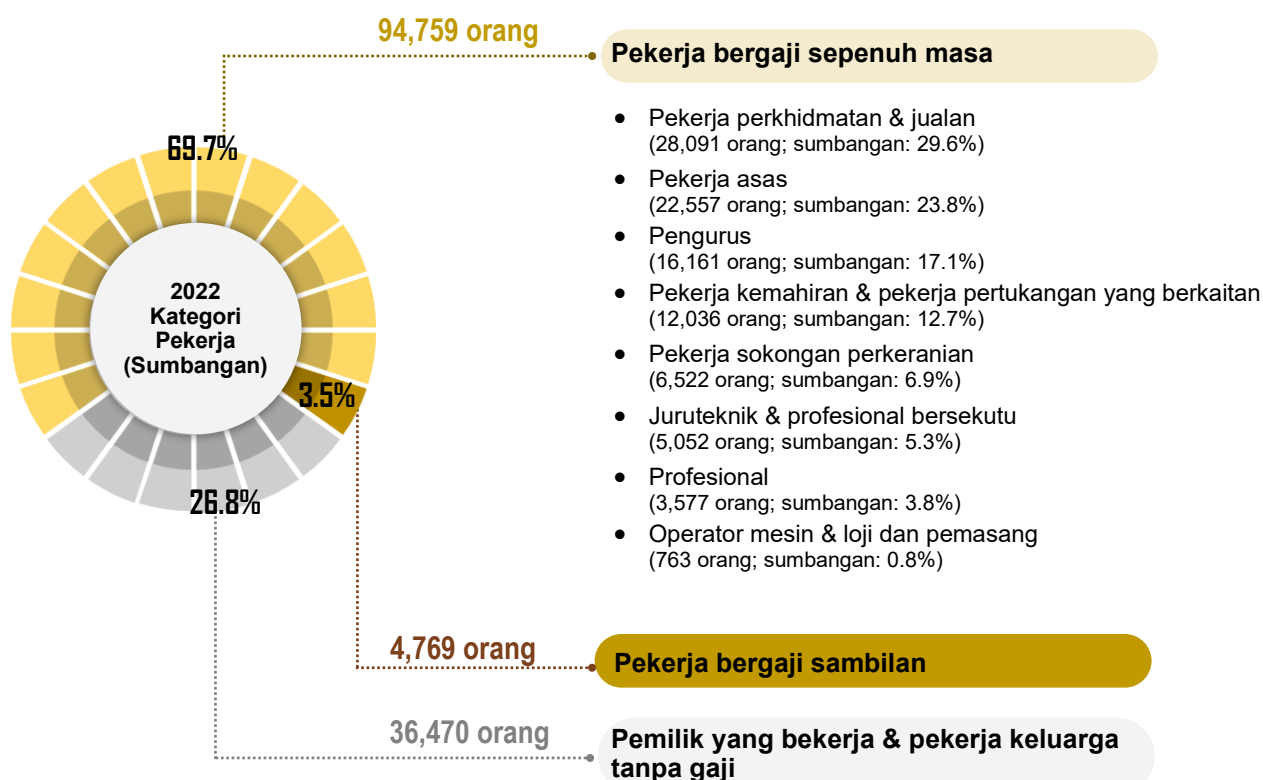
Nota:  
CAGR 2022/2015  
(%) Sumbangan

## 7.1 BILANGAN PEKERJA MENGIKUT KATEGORI PEKERJA

Pekerja bergaji sepenuh masa merekodkan bilangan pekerja tertinggi sejumlah 94,759 orang dengan sumbangan 69.7 peratus berbanding pemilik yang bekerja dan pekerja keluarga tanpa gaji (36,470 orang; sumbangan: 26.8%) dan pekerja bergaji sambilan (4,769 orang; sumbangan: 3.5%) seperti yang ditunjukkan di **Paparan 8**.

Daripada jumlah keseluruhan pekerja bergaji sepenuh masa, kategori Pekerja perkhidmatan & jualan mencatatkan bilangan pekerja yang tertinggi (28,091 orang; sumbangan: 29.6%), diikuti oleh Pekerja asas (22,557 orang; sumbangan: 23.8%) dan Pengurus (16,161 orang; sumbangan: 17.1%).

**Paparan 8: Bilangan Pekerja bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Kategori Pekerja, 2022**



## 7.2 BILANGAN PEKERJA MENGIKUT KATEGORI KEMAHIRAN

Dari segi tahap kemahiran, pekerja separuh mahir mencatatkan bilangan pekerja tertinggi seramai 47,412 orang (sumbangan: 50.0%), diikuti oleh pekerja mahir (24,790 orang; sumbangan: 26.2%) dan pekerja berkemahiran rendah (22,557 orang; sumbangan: 23.8%). Gaji & upah bagi pekerja separuh mahir merekodkan sumbangan sebanyak 45.1 peratus, berjumlah RM0.9 bilion pada tahun 2022. Sementara itu, pekerja mahir dan pekerja berkemahiran rendah masing-masing menerima gaji & upah sebanyak RM0.8 bilion (sumbangan: 36.5%) dan RM0.4 bilion (sumbangan: 18.3%) seperti yang ditunjukkan di **Paparan 9**.

Walau bagaimanapun, pekerja mahir menerima purata gaji bulanan tertinggi sebanyak RM2,538 sebulan. Ini diikuti oleh pekerja separuh mahir sebanyak RM1,640 sebulan dan pekerja berkemahiran rendah menerima RM1,397 sebulan.

**Paparan 9: Bilangan Pekerja bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Kategori Kemahiran, 2022**

| Bilangan Pekerja                   | Gaji & Upah          | Purata Gaji Bulanan |
|------------------------------------|----------------------|---------------------|
| <b>Pekerja Mahir</b>               |                      |                     |
| 24,790 orang (26.2%)               | RM0.8 bilion (36.5%) | RM2,538             |
| <b>Pekerja Separuh Mahir</b>       |                      |                     |
| 47,412 orang (50.0%)               | RM0.9 bilion (45.1%) | RM1,640             |
| <b>Pekerja Berkemahiran Rendah</b> |                      |                     |
| 22,557 orang (23.8%)               | RM0.4 bilion (18.3%) | RM1,397             |
| <b>Jumlah</b>                      |                      |                     |
| <b>94,759 orang</b>                | <b>RM2.1 bilion</b>  | <b>RM1,817</b>      |

Nota:  
(%) Sumbangan

### 7.3 BILANGAN PEKERJA MENGIKUT SIJIL TERTINGGI DIPEROLEH

Pada tahun 2022, pekerja dengan kelulusan SPM/ SPM (V) atau yang setaraf menyumbang 27.8 peratus iaitu seramai 37,754 orang dalam Perkhidmatan persendirian dan lain-lain aktiviti. Ini diikuti oleh pekerja yang mempunyai kelulusan Diploma berjumlah 33,002 orang (sumbangan: 24.3%) dan seterusnya kelulusan Sijil dengan 26,086 orang (sumbangan: 19.2%). Pekerja dengan kelulusan yang lain ditunjukkan seperti di **Paparan 10**.

Analisis mengikut jantina menunjukkan Perkhidmatan persendirian dan lain-lain aktiviti didominasi oleh lelaki, iaitu seramai 71,962 orang (sumbangan: 52.9%), manakala perempuan mewakili 47.1 peratus, berjumlah 64,036 orang.

**Paparan 10: Bilangan Pekerja bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Sijil Tertinggi Diperoleh dan Jantina, 2022**



| Sijil Tertinggi Diperoleh                               | Bilangan Pekerja  | Lelaki                    | Perempuan                 |
|---------------------------------------------------------|-------------------|---------------------------|---------------------------|
| Pascasiswazah                                           | 1,242<br>(0.9%)   | 694<br>(55.9%)            | 548<br>(44.1%)            |
| Ijazah Sarjana Muda/ Diploma Lanjutan atau yang setaraf | 17,914<br>(13.2%) | 11,613<br>(16.1%)         | 6,301<br>(9.8%)           |
| Diploma                                                 | 33,002<br>(24.3%) | 18,419<br>(64.8%)         | 14,583<br>(35.2%)         |
| STPM atau yang setaraf                                  | 10,610<br>(7.8%)  | 5,521<br>(52.0%)          | 5,089<br>(48.0%)          |
| Sijil                                                   | 26,086<br>(19.2%) | 12,131<br>(46.5%)         | 13,955<br>(53.5%)         |
| SPM/SPM(V) atau yang setaraf                            | 37,754<br>(27.8%) | 18,119<br>(48.0%)         | 19,635<br>(52.0%)         |
| Dibawah taraf kelulusan SPM/ SPM (V)                    | 9,390<br>(6.9%)   | 5,465<br>(58.2%)          | 3,925<br>(41.8%)          |
| <b>Jumlah</b>                                           | <b>135,998</b>    | <b>71,962<br/>(52.9%)</b> | <b>64,036<br/>(47.1%)</b> |

Nota:  
(%) Sumbangan

## 8. NILAI HARTA TETAP

Nilai harta tetap bagi Perkhidmatan persendirian dan lain-lain aktiviti pada tahun 2022 merekodkan RM4.5 bilion dengan peningkatan kadar pertumbuhan tahunan sebanyak 3.3 peratus berbanding tahun 2015. Aktiviti perkhidmatan persendirian lain merupakan penyumbang utama nilai harta tetap dengan nilai sebanyak RM2.2 bilion (sumbangan: 48.3%). Penyumbang seterusnya adalah Aktiviti keahlian organisasi dengan nilai sebanyak RM1.9 bilion (sumbangan: 42.7%), diikuti oleh Pembaikan komputer dan barangan persendirian & isi rumah dengan nilai RM0.4 bilion (sumbangan: 8.9%) seperti di **Paparan 11**.

Pada masa yang sama, Aktiviti keahlian organisasi mencatatkan pertumbuhan tahunan tertinggi sebanyak 4.1 peratus. Seterusnya adalah Aktiviti perkhidmatan persendirian lain (CAGR: 3.0%) dan Pembaikan komputer dan barangan persendirian & isi rumah (CAGR: 1.2%).

### Paparan 11: Nilai Harta Tetap bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2015 dan 2022



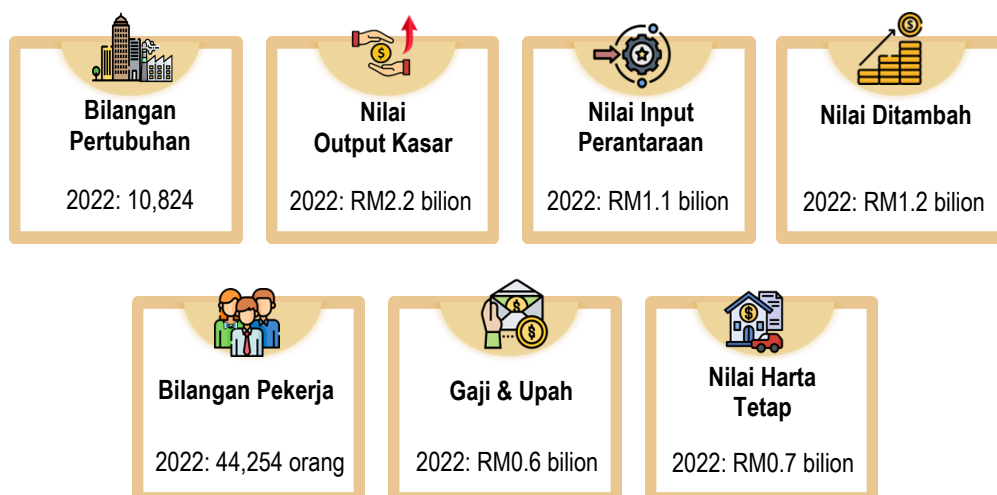
Nota:  
CAGR 2022/2015  
(%) Sumbangan

## 9. PERTUBUHAN MILIKAN WANITA

Sebanyak 10,824 bilangan pertubuhan milikan wanita dengan sumbangan 16.8 peratus direkodkan dalam Perkhidmatan persendirian dan lain-lain aktiviti pada tahun 2022. Pertubuhan milikan wanita ini menjana nilai output kasar sebanyak RM2.2 bilion dengan nilai input perantaraan sebanyak RM1.1 bilion dan menghasilkan nilai ditambah sebanyak RM1.2 bilion.

Pada masa yang sama, bilangan pekerja yang bekerja dalam pertubuhan milikan wanita ini adalah seramai 44,254 orang dengan gaji & upah sebanyak RM0.6 bilion. Sementara itu, nilai harta tetap yang dimiliki oleh pertubuhan milikan wanita dalam perkhidmatan ini adalah berjumlah RM0.7 bilion seperti diperlihatkan di **Paparan 12**.

**Paparan 12: Statistik Utama Pertubuhan Milikan Wanita bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti, 2022**



## 10. PRESTASI MENGIKUT NEGERI

Selangor kekal sebagai penyumbang utama kepada bilangan pertubuhan pada tahun 2022 dengan jumlah 11,024 pertubuhan atau 17.1 peratus. Tiga negeri lain yang turut menyumbang kepada bilangan pertubuhan tertinggi ialah Johor 8,614 pertubuhan (sumbangan: 13.4%), Perak 6,191 pertubuhan (sumbangan: 9.6%) dan Pulau Pinang 5,506 pertubuhan (sumbangan: 8.5%). Secara kumulatifnya, keempat-empat negeri ini menyumbang 48.6 peratus kepada keseluruhan jumlah pertubuhan dalam Perkhidmatan persendirian dan lain-lain aktiviti.

Selangor juga mencatatkan nilai output kasar tertinggi sebanyak RM2.5 bilion atau 25.9 peratus. Ini diikuti oleh W.P. Kuala Lumpur sebanyak RM2.3 bilion (sumbangan: 24.6%) dan Johor RM1.2 bilion (sumbangan: 13.0%). Pada masa yang sama, Selangor juga mendahului nilai input perantaraan dengan RM1.3 bilion atau 27.4 peratus, diikuti oleh W.P. Kuala Lumpur sebanyak RM1.3 bilion (sumbangan: 26.2%) dan Johor sebanyak RM0.6 bilion (sumbangan: 12.6%).

Selari dengan prestasi nilai output kasar, Selangor juga mencatatkan nilai ditambah yang tertinggi sebanyak RM1.1 bilion dengan sumbangan 24.4 peratus. Ini diikuti oleh W.P. Kuala Lumpur dan Johor masing-masing berjumlah RM1.0 bilion (sumbangan: 22.8%) dan RM0.6 bilion (sumbangan: 13.5%).

Sementara itu, Selangor turut merekodkan bilangan pekerja yang tertinggi dalam Perkhidmatan persendirian dan lain-lain aktiviti iaitu seramai 33,995 orang dengan sumbangan 25.0 peratus. Ini diikuti oleh W.P. Kuala Lumpur 24,042 orang (sumbangan: 17.7%) dan Johor 20,034 orang (sumbangan: 14.7%). Tambahan pula, Selangor mencatatkan gaji & upah yang tertinggi sebanyak RM0.6 bilion atau 28.4 peratus, diikuti oleh W.P. Kuala Lumpur dengan RM0.5 bilion (sumbangan: 23.6 peratus) dan Johor dengan RM0.3 bilion (sumbangan: 13.0 peratus).

Dari segi nilai harta tetap, W.P. Kuala Lumpur mengungguli dengan RM1.1 bilion, menyumbang 24.3 peratus. Ini diikuti oleh Selangor sebanyak RM0.8 bilion (sumbangan: 18.9%) dan Johor RM0.4 bilion (sumbangan: 10.0%) seperti yang digambarkan di **Paparan 13**.

### Paparan 13: Statistik Utama Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Negeri, 2022

|                                                                                    |                   | <br>Bilangan<br>pertubuhan | <br>Nilai Output<br>kasar<br>(RM juta) | <br>Nilai Input<br>Perantaraan<br>(RM juta) | <br>Nilai<br>Ditambah<br>(RM juta) | <br>Bilangan<br>Pekerja | <br>Gaji &<br>Upah<br>(RM juta) | <br>Nilai Harta<br>Tetap<br>(RM juta) |
|------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
|    | Malaysia          | 64,503                                                                                                      | 9,502                                                                                                                   | 4,911                                                                                                                        | 4,591                                                                                                               | 135,998                                                                                                    | 2,120                                                                                                              | 4,471                                                                                                                    |
|    | Johor             | 8,614<br>(13.4%)                                                                                            | 1,235<br>(13.0%)                                                                                                        | 617<br>(12.6%)                                                                                                               | 619<br>(13.5%)                                                                                                      | 20,034<br>(14.7%)                                                                                          | 276<br>(13.0%)                                                                                                     | 449<br>(10.0%)                                                                                                           |
|    | Kedah             | 4,080<br>(6.3%)                                                                                             | 257<br>(2.7%)                                                                                                           | 136<br>(2.8%)                                                                                                                | 121<br>(2.6%)                                                                                                       | 4,971<br>(3.7%)                                                                                            | 53<br>(2.5%)                                                                                                       | 151<br>(3.4%)                                                                                                            |
|    | Kelantan          | 2,569<br>(4.0%)                                                                                             | 141<br>(1.5%)                                                                                                           | 74<br>(1.5%)                                                                                                                 | 67<br>(1.5%)                                                                                                        | 2,373<br>(1.7%)                                                                                            | 21<br>(1.0%)                                                                                                       | 124<br>(2.8%)                                                                                                            |
|    | Melaka            | 2,400<br>(3.7%)                                                                                             | 247<br>(2.6%)                                                                                                           | 120<br>(2.4%)                                                                                                                | 127<br>(2.8%)                                                                                                       | 3,974<br>(2.9%)                                                                                            | 51<br>(2.4%)                                                                                                       | 149<br>(3.3%)                                                                                                            |
|   | Negeri Sembilan   | 2,868<br>(4.4%)                                                                                             | 217<br>(2.3%)                                                                                                           | 109<br>(2.2%)                                                                                                                | 108<br>(2.4%)                                                                                                       | 4,168<br>(3.1%)                                                                                            | 51<br>(2.4%)                                                                                                       | 99<br>(2.2%)                                                                                                             |
|  | Pahang            | 3,807<br>(5.9%)                                                                                             | 229<br>(2.4%)                                                                                                           | 119<br>(2.4%)                                                                                                                | 110<br>(2.4%)                                                                                                       | 4,068<br>(3.0%)                                                                                            | 42<br>(2.0%)                                                                                                       | 322<br>(7.2%)                                                                                                            |
|  | Pulau Pinang      | 5,506<br>(8.5%)                                                                                             | 854<br>(9.0%)                                                                                                           | 346<br>(7.1%)                                                                                                                | 507<br>(11.1%)                                                                                                      | 12,606<br>(9.3%)                                                                                           | 207<br>(9.7%)                                                                                                      | 319<br>(7.1%)                                                                                                            |
|  | Perak             | 6,191<br>(9.6%)                                                                                             | 536<br>(5.6%)                                                                                                           | 226<br>(5.4%)                                                                                                                | 270<br>(5.9%)                                                                                                       | 9,027<br>(6.6%)                                                                                            | 101<br>(4.8%)                                                                                                      | 290<br>(6.5%)                                                                                                            |
|  | Perlis            | 541<br>(0.8%)                                                                                               | 39<br>(0.4%)                                                                                                            | 21<br>(0.4%)                                                                                                                 | 18<br>(0.4%)                                                                                                        | 531<br>(0.4%)                                                                                              | 4<br>(0.2%)                                                                                                        | 12<br>(0.3%)                                                                                                             |
|  | Selangor          | 11,024<br>(17.1%)                                                                                           | 2,465<br>(25.9%)                                                                                                        | 1,346<br>(27.4%)                                                                                                             | 1,119<br>(24.4%)                                                                                                    | 33,995<br>(25.0%)                                                                                          | 602<br>(28.4%)                                                                                                     | 845<br>(18.9%)                                                                                                           |
|  | Terengganu        | 3,050<br>(4.7%)                                                                                             | 102<br>(1.1%)                                                                                                           | 53<br>(1.1%)                                                                                                                 | 49<br>(1.1%)                                                                                                        | 1,712<br>(1.3%)                                                                                            | 17<br>(0.8%)                                                                                                       | 49<br>(1.1%)                                                                                                             |
|  | Sabah             | 4,347<br>(6.7%)                                                                                             | 385<br>(4.1%)                                                                                                           | 182<br>(3.7%)                                                                                                                | 203<br>(4.4%)                                                                                                       | 7,451<br>(5.5%)                                                                                            | 87<br>(4.1%)                                                                                                       | 276<br>(6.2%)                                                                                                            |
|  | Sarawak           | 4,045<br>(6.3%)                                                                                             | 418<br>(4.4%)                                                                                                           | 215<br>(4.4%)                                                                                                                | 204<br>(4.4%)                                                                                                       | 6,348<br>(4.7%)                                                                                            | 98<br>(4.6%)                                                                                                       | 288<br>(6.4%)                                                                                                            |
|  | W.P. Kuala Lumpur | 5,093<br>(7.9%)                                                                                             | 2,335<br>(24.6%)                                                                                                        | 1,286<br>(26.2%)                                                                                                             | 1,049<br>(22.8%)                                                                                                    | 24,042<br>(17.7%)                                                                                          | 500<br>(23.6%)                                                                                                     | 1,088<br>(24.3%)                                                                                                         |
|  | W.P. Labuan       | 155<br>(0.2%)                                                                                               | 26<br>(0.3%)                                                                                                            | 13<br>(0.3%)                                                                                                                 | 13<br>(0.3%)                                                                                                        | 446<br>(0.3%)                                                                                              | 6<br>(0.3%)                                                                                                        | 5<br>(0.1%)                                                                                                              |
|  | W.P. Putrajaya    | 213<br>(0.3%)                                                                                               | 14<br>(0.2%)                                                                                                            | 8<br>(0.2%)                                                                                                                  | 7<br>(0.1%)                                                                                                         | 252<br>(0.2%)                                                                                              | 4<br>(0.2%)                                                                                                        | 6<br>(0.1%)                                                                                                              |

Nota:  
(%) Sumbangan

## 1. INTRODUCTION

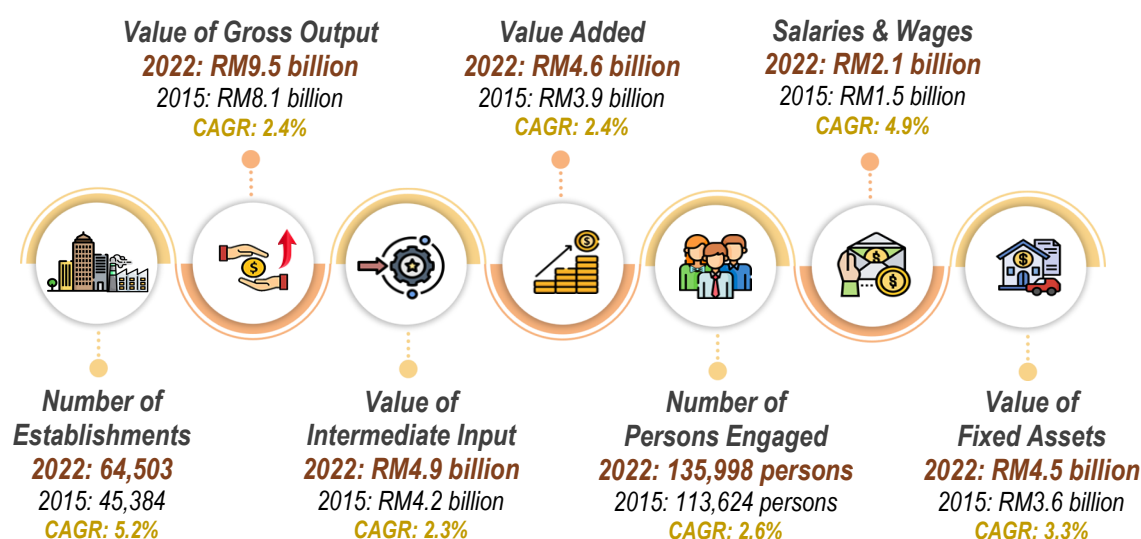
This publication presents statistics on Personal Services and Other Activities obtained from the Economic Census 2023 for reference year 2022. Personal services and other activities encompass Activities of membership organisation; Repair of computers and personal & household goods; and Other personal service activities.

## 2. PERFORMANCE OF PERSONAL SERVICES AND OTHER ACTIVITIES

Overall, the principal statistics of Personal services and other activities in 2022 showed positive annual growth compared to 2015. In 2022, the number of establishments operating in this sub-sector was 64,503 establishments, which registered an annual growth rate of 5.2 per cent over the seven years period. The value of gross output in 2022 amounted to RM9.5 billion, an increase of RM1.4 billion compared to 2015, with an annual growth rate of 2.4 per cent. In line with the growth in gross output value, the value of intermediate input also increased by RM0.7 billion, reaching RM4.9 billion, reflecting an annual growth rate of 2.3 per cent. This resulted in a value added of RM4.6 billion in 2022 (2015: RM3.9 billion).

A total of 135,998 number of persons engaged were employed in this sub-sector in 2022, compared to 113,624 persons in 2015, showing an annual growth rate of 2.6 per cent. During the same period, annual growth rate of salaries & wages grew by 4.9 per cent, reaching RM2.1 billion in 2022 (2015: RM1.5 billion). Meanwhile, the value of fixed assets in Personal services and other activities amounted to RM4.5 billion in 2022 (2015: RM3.6 billion), indicating an annual growth rate of 3.3 per cent, as illustrated in **Exhibit 1**.

**Exhibit 1: Principal Statistics of Personal Services and Other Activities, 2015 and 2022**



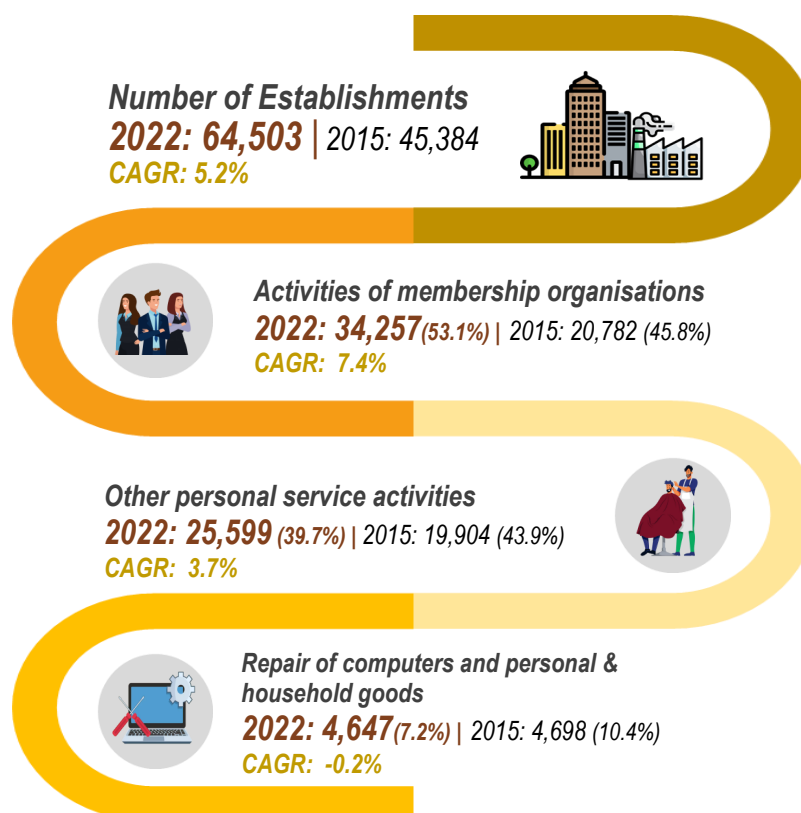
Notes:  
CAGR 2022/2015  
(%) Share

### 3. NUMBER OF ESTABLISHMENTS

In 2022, a total of 64,503 establishments were operating in Personal services and other activities, compared to 45,384 establishments in 2015. Activities of membership organisations recorded the highest number of establishments, totalling 34,257 establishments with a share of 53.1 per cent. This was followed by Other personal service activities with 25,599 establishments (share: 39.7%) and Repair of computers and personal & household goods with 4,647 establishments (share: 7.2%), as displayed in **Exhibit 2**.

Between 2015 and 2022, the number of establishments in this sub-sector increased by 19,119 establishments, with an annual growth rate of 5.2 per cent. Activities of membership organisations experienced a strong annual growth rate of 7.4 per cent, followed by Other personal service activities, grew by 3.7 per cent. However, the Repair of computers and personal & household goods, showing a decrease in the annual growth rate of 0.2 per cent as compared to 2015.

**Exhibit 2: Number of Establishments for Personal Services and Other Activities by Activity, 2015 and 2022**



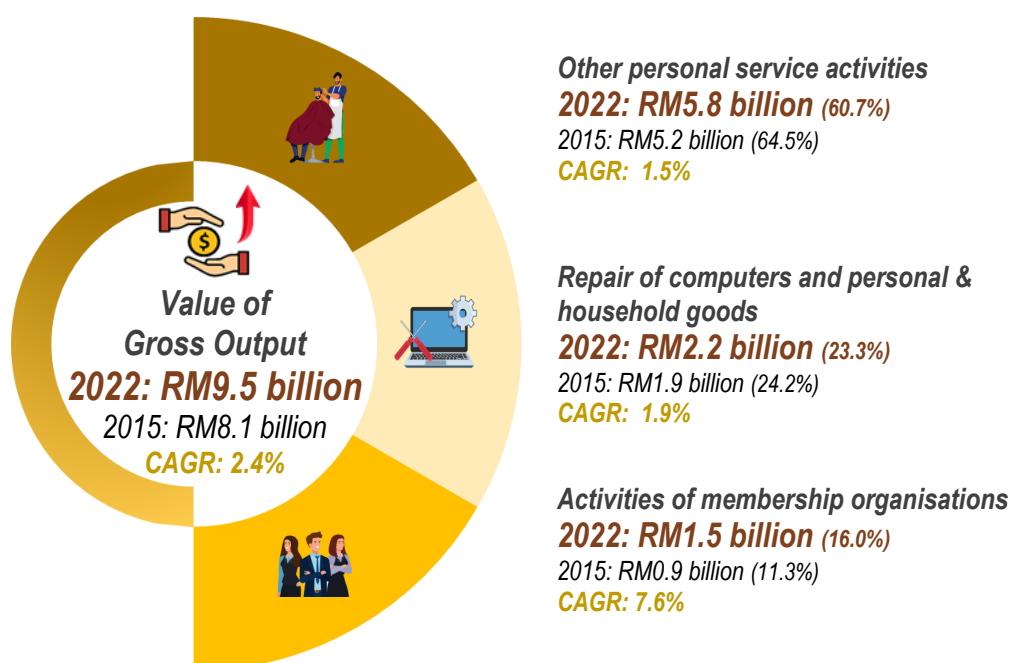
Notes:  
CAGR 2022/2015  
(%) Share

#### 4. VALUE OF GROSS OUTPUT

The value of gross output for Personal services and other activities increased with an annual growth rate of 2.4 per cent amounted to RM9.5 billion in 2022 as against RM8.1 billion in 2015. Activities with the notable growth were Activities of membership organisations (CAGR: 7.6%) followed by Repair of computers and personal & household goods (CAGR: 1.9%) and Other personal service activities (CAGR: 1.5%), as portrayed in **Exhibit 3**.

In the meantime, Other personal service activities contributed the highest share of gross output value with 60.7 per cent to record RM5.8 billion in 2022 (2015: RM5.2 billion). This was followed by Repair of computers and personal & household goods, contributed 23.3 per cent with a value of RM2.2 billion (2015: RM1.9 billion). Next were Activities of membership organisations with a share of 16.0 per cent or RM1.5 billion in 2022 (2015: RM0.9 billion).

**Exhibit 3: Value of Gross Output for Personal Services and Other Activities by Activity, 2015 and 2022**



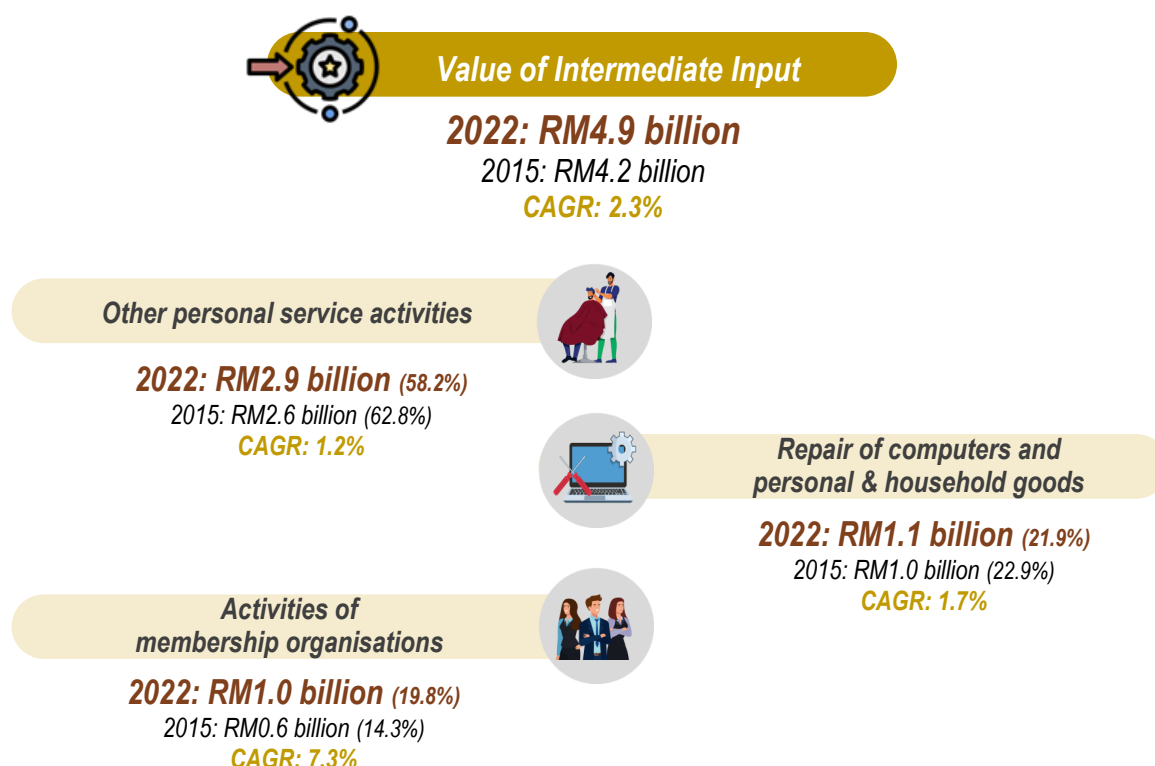
Notes:  
 CAGR 2022/2015  
 (%) Share

## 5. VALUE OF INTERMEDIATE INPUT

Personal services and other activities recorded the value of intermediate input with RM4.9 billion in 2022, grew with an annual growth rate of 2.3 per cent as compared to RM4.2 billion in 2015. Activities of membership organisations recorded the highest annual growth at 7.3 per cent, followed by Repair of computers and personal & household goods (CAGR: 1.7%) and Other personal service activities (CAGR:1.2%), as presented in **Exhibit 4**.

In terms of contribution, Other personal service activities were the main contributors at 58.2 per cent, with a value of RM2.9 billion (2015: RM2.6 billion). Meanwhile, the Repair of computers and personal & household goods accounted for 21.9 per cent, recording RM1.1 billion (2015: RM1.0 billion), followed by Activities of membership organisations, contributed 19.8 per cent, amounting to RM1.0 billion (2015: RM0.6 billion).

**Exhibit 4: Value of Intermediate Input for Personal Services and Other Activities by Activity, 2015 and 2022**



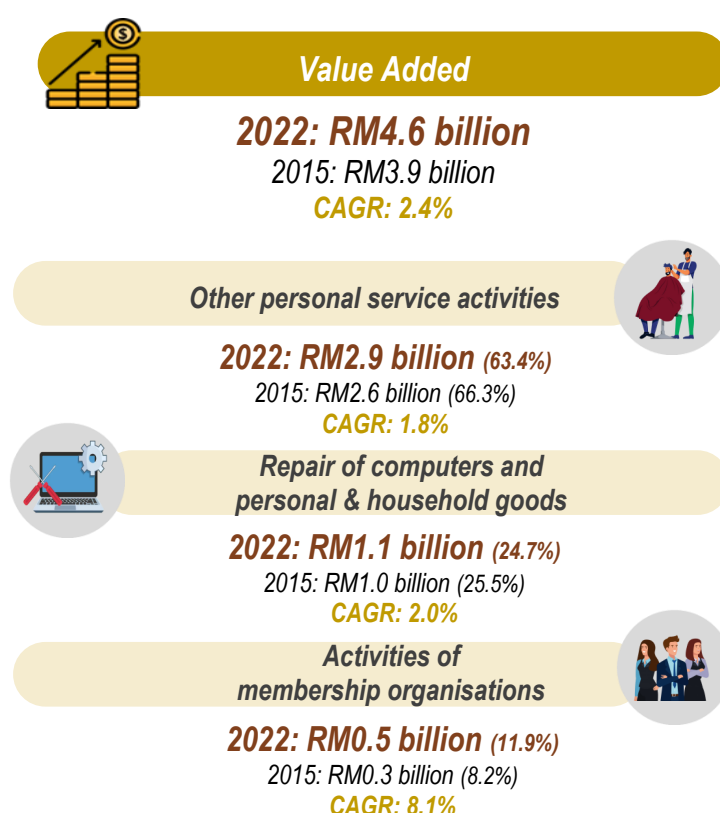
Notes:  
CAGR 2022/2015  
(%) Share

## 6. VALUE ADDED

The value added for Personal services and other activities rose from RM3.9 billion in 2015 to RM4.6 billion in 2022, with an annual growth rate of 2.4 per cent. Other personal service activities remained as the leading contributor with the value of RM2.9 billion (share: 63.4%) in 2022. The second largest contributor was the Repair of computers and personal & household goods, with RM1.1 billion (share: 24.7%), followed by the Activities of membership organisations, which amounted to RM0.5 billion (share: 11.9%), as depicted in **Exhibit 5**.

Meanwhile, Activities of membership organisations recorded the highest annual growth at 8.1 per cent, followed by Repair of computers and personal & household goods (CAGR: 2.0%) and Other personal service activities (CAGR: 1.8%).

**Exhibit 5: Value Added for Personal Services and Other Activities by Activity, 2015 and 2022**



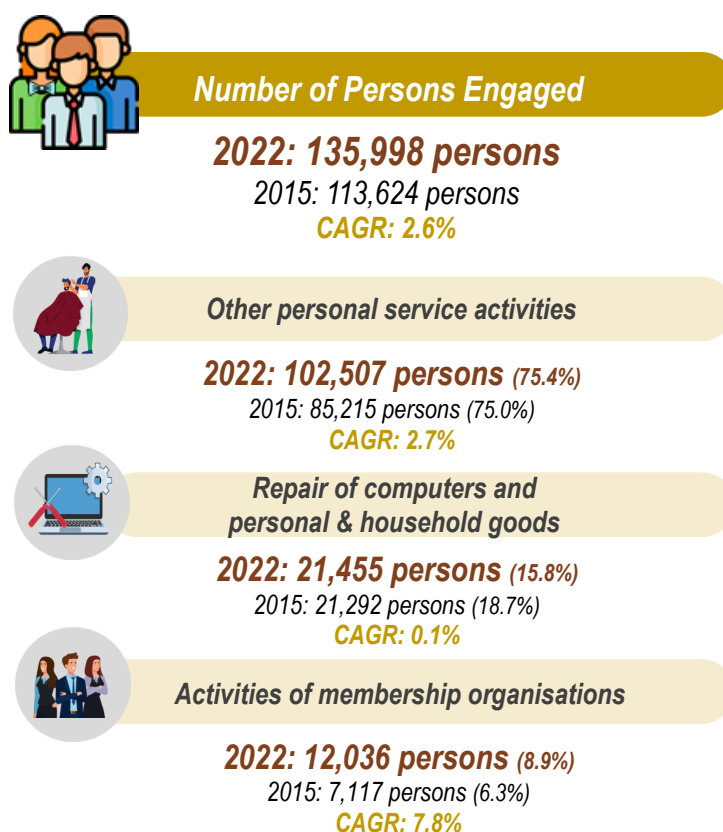
Notes:  
CAGR 2022/2015  
(%) Share

## 7. NUMBER OF PERSONS ENGAGED AND SALARIES & WAGES

Personal services and other activities employed 135,998 number of persons engaged in 2022, showing an increase of 22,374 persons with an annual growth rate of 2.6 per cent compared to 113,624 persons in 2015, as indicated in **Exhibit 6**.

At the same time, Other personal service activities recorded the highest number of persons engaged with 102,507 persons or 75.4 per cent. This was followed by Repair of computers and personal & household goods with 21,455 persons (share: 15.8%) and Activities of membership organisations with 12,036 persons (share: 8.9%).

**Exhibit 6: Number of Persons Engaged for Personal Services and Other Activities by Activity, 2015 and 2022**



Notes:  
CAGR 2022/2015  
(%) Share

Aligned with the increase in the number of persons engaged, total salaries & wages also grew with an annual growth rate of 4.9 per cent, reaching RM2.1 billion in 2022 (2015: RM1.5 billion).

The highest salaries & wages was recorded by Other personal service activities amounted to RM1.5 billion (share: 71.3%). The second contributor was Repair of computers and personal & household goods with RM0.4 billion (share: 20.0%), followed by Activities of membership organisations with RM0.2 billion (share: 8.7%), as shown in **Exhibit 7**.

In 2022, the average monthly salaries & wages for Personal services and other activities was RM1,775 (2015: RM1,595).

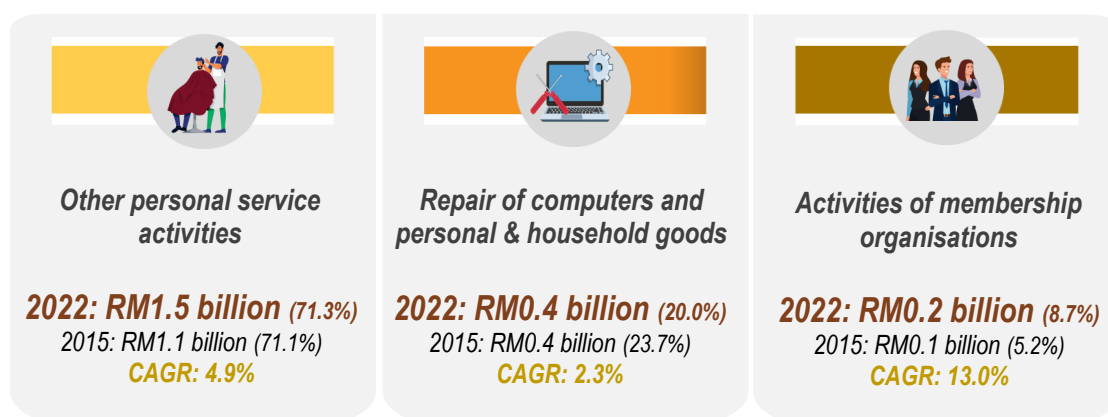
**Exhibit 7: Salaries & Wages for Personal Services and Other Activities by Activity, 2015 and 2022**



**Salaries & Wages**

**2022: RM2.1 billion** | 2015: RM1.5 billion  
**CAGR: 4.9%**

**Average Salaries & Wages: RM1,775 (2022) | RM1,595 (2015)**



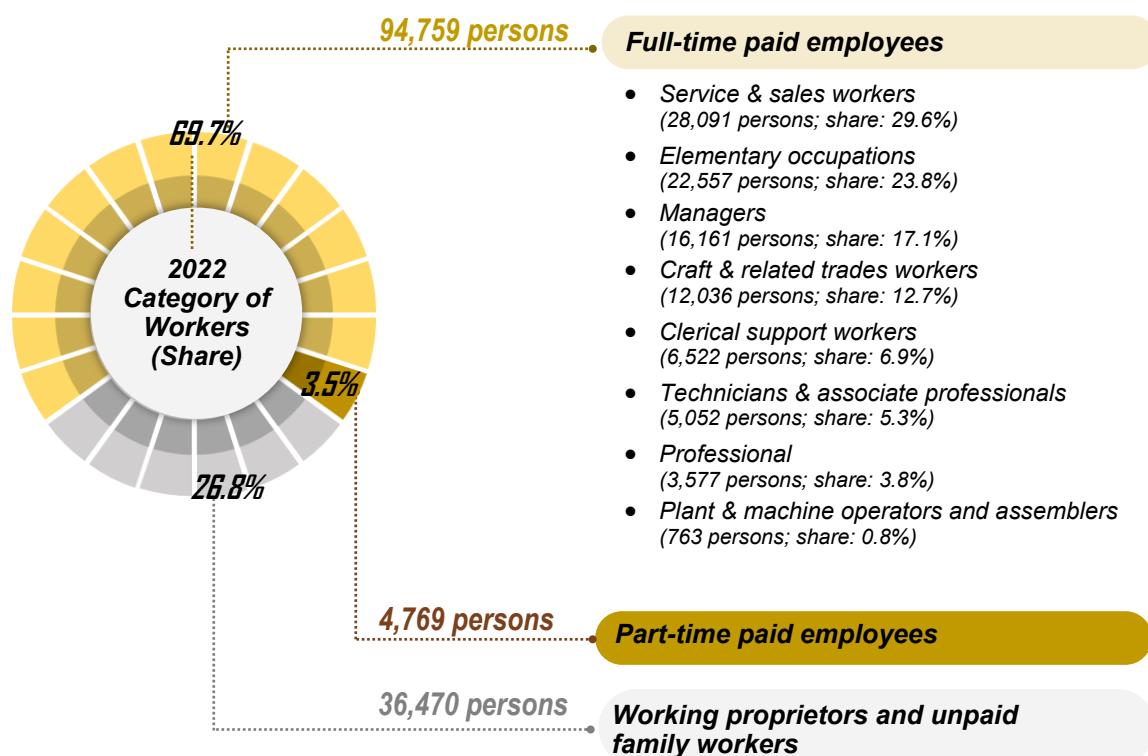
Notes:  
CAGR 2022/2015  
(%) Share

## 7.1 NUMBER OF PERSONS ENGAGED BY CATEGORY OF WORKERS

Full-time paid employees recorded the highest number of persons engaged, totalling 94,759 persons with a share of 69.7 per cent, compared to working proprietors and unpaid family workers (36,470 persons; share: 26.8%) and part-time paid employees (4,769 persons; share: 3.5%), as displayed in **Exhibit 8**.

Among full-time paid employees, the category of Service & sales workers registered the highest number of persons engaged (28,091 persons; share: 29.6%), followed by Elementary occupations (22,557 persons; share: 23.8%) and Managers (16,161 persons; share: 17.1%).

**Exhibit 8: Number of Persons Engaged for Personal Services and Other Activities by Category of Workers, 2022**



## 7.2 NUMBER OF PERSONS ENGAGED BY CATEGORY OF SKILLS

In terms of skill levels, semi-skilled workers recorded the highest number of persons engaged with 47,412 persons (share: 50.0%), followed by skilled workers (24,790 persons; share: 26.2%) and low-skilled workers (22,557 persons; share: 23.8%). Salaries & wages for semi-skilled workers accounted for 45.1 per cent share of the total, amounting to RM0.9 billion in 2022. Subsequently, skilled and low-skilled employees received a total payout of RM0.8 billion (share: 36.5%) and RM0.4 billion (share: 18.3%) respectively, as shown in **Exhibit 9**.

Nevertheless, skilled workers received the highest average monthly salary at RM2,538 per month. This was followed by semi-skilled workers at RM1,640 per month and low-skilled workers at RM1,397 per month.

**Exhibit 9: Number of Persons Engaged for Personal Services and Other Activities by Category of Skills, 2022**

| Number of Persons Engaged   | Salaries & Wages      | Average Monthly Salary |
|-----------------------------|-----------------------|------------------------|
| <b>Skilled workers</b>      |                       |                        |
| 24,790 persons (26.2%)      | RM0.8 billion (36.5%) | RM2,538                |
| <b>Semi-skilled workers</b> |                       |                        |
| 47,412 persons (50.0%)      | RM0.9 billion (45.1%) | RM1,640                |
| <b>Low-skilled workers</b>  |                       |                        |
| 22,557 persons (23.8%)      | RM0.4 billion (18.3%) | RM1,397                |
| <b>Total</b>                |                       |                        |
| <b>94,759 persons</b>       | <b>RM2.1 billion</b>  | <b>RM1,817</b>         |

Note:  
(%) Share

### 7.3 NUMBER OF PERSONS ENGAGED BY HIGHEST CERTIFICATE OBTAINED

In 2022, employees with SPM/ SPM (V) or equivalent qualifications constituted 27.8 per cent, amounting to 37,754 persons in the Personal services and other activities. Diploma holders ranked next with 33,002 persons (share: 24.3%), followed by Certificate with 26,086 persons (share: 19.2%). The remaining employees with other qualifications are presented in **Exhibit 10**.

An analysis by sex revealed that the Personal services and other activities was predominantly by male, with 71,962 persons (share: 52.9%), while female represented 47.1 per cent, amounting to 64,036 persons.

**Exhibit 10: Number of Persons Engaged for Personal Services and Other Activities by Highest Certificate Obtained and Sex, 2022**



| Highest Certificate Obtained             | Number of Persons Engaged | Male                      | Female                    |
|------------------------------------------|---------------------------|---------------------------|---------------------------|
| Postgraduate                             | 1,242<br>(0.9%)           | 694<br>(55.9%)            | 548<br>(44.1%)            |
| Bachelor/ Advanced diploma or equivalent | 17,914<br>(13.2%)         | 11,613<br>(16.1%)         | 6,301<br>(9.8%)           |
| Diploma                                  | 33,002<br>(24.3%)         | 18,419<br>(64.8%)         | 14,583<br>(35.2%)         |
| STPM or equivalent                       | 10,610<br>(7.8%)          | 5,521<br>(52.0%)          | 5,089<br>(48.0%)          |
| Certificate                              | 26,086<br>(19.2%)         | 12,131<br>(46.5%)         | 13,955<br>(53.5%)         |
| SPM/ SPM(V) or equivalent                | 37,754<br>(27.8%)         | 18,119<br>(48.0%)         | 19,635<br>(52.0%)         |
| Below SPM/ SPM (V) qualification         | 9,390<br>(6.9%)           | 5,465<br>(58.2%)          | 3,925<br>(41.8%)          |
| <b>Total</b>                             | <b>135,998</b>            | <b>71,962<br/>(52.9%)</b> | <b>64,036<br/>(47.1%)</b> |

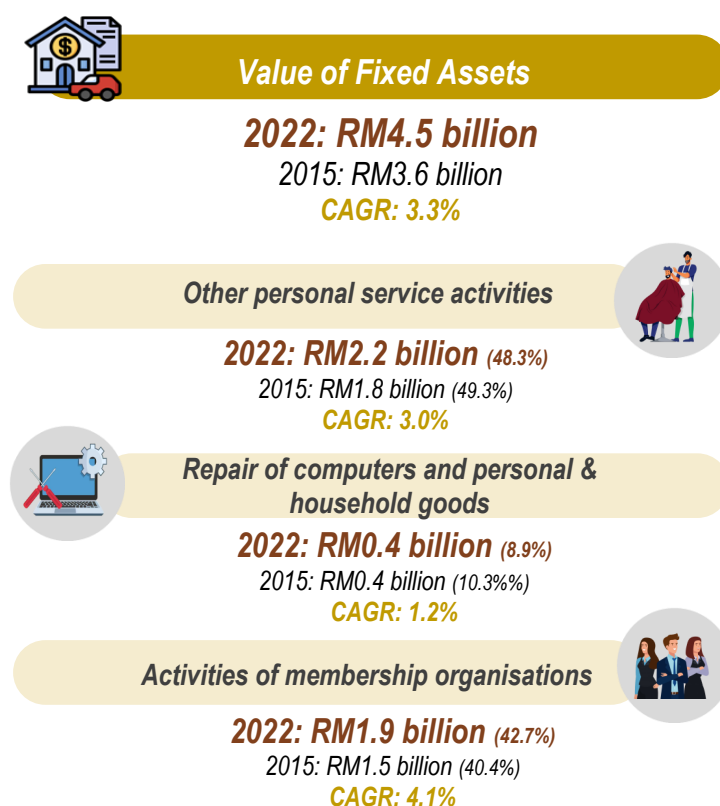
Note:  
(%) Share

## 8. VALUE OF FIXED ASSETS

The value of fixed assets for Personal services and other activities in 2022 reached RM4.5 billion, showing an annual growth rate of 3.3 per cent compared to 2015. Other personal service activities were the main contributors to the fixed asset value, amounting to RM2.2 billion (share: 48.3%). The next contributor was the Activities of membership organisations with a value of RM1.9 billion (share: 42.7%), followed by Repair of computers and personal & household goods with RM0.4 billion (share: 8.9%), as illustrated in **Exhibit 11**.

Simultaneously, Activities of membership organisations posted the highest annual growth of 4.1 per cent. Next were Other personal service activities (CAGR: 3.0%) and Repair of computers and personal & household goods (CAGR: 1.2%).

**Exhibit 11: Value of Fixed Assets for Personal Services and Other Activities by Activity, 2015 and 2022**



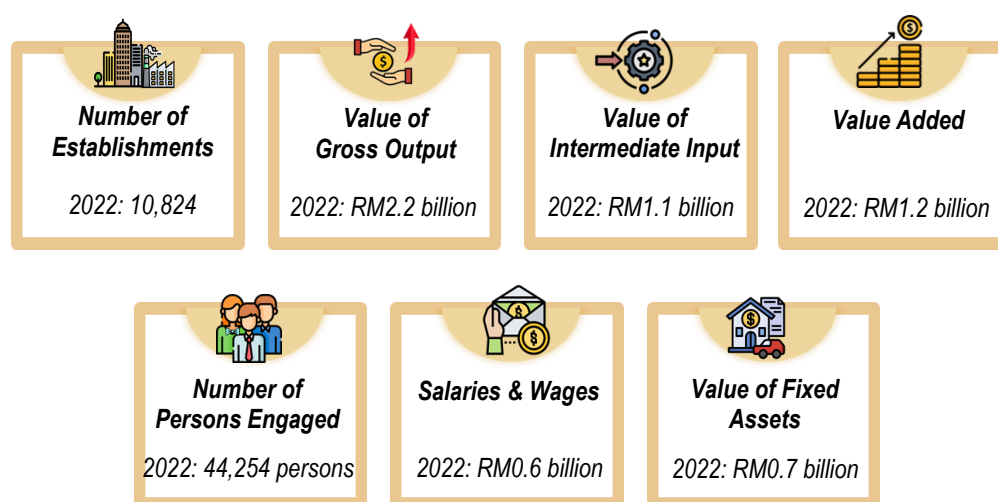
Notes:  
CAGR 2022/2015  
(%) Share

## 9. WOMEN-OWNED ESTABLISHMENTS

A total of 10,824 women-owned establishments, accounting for 16.8 per cent, were recorded in Personal services and other activities in 2022. These women-owned establishments generated a gross output value of RM2.2 billion, with an intermediate input value amounting to RM1.1 billion and resulting in a value added of RM1.2 billion.

Concurrently, these women-owned establishments employed 44,254 persons, with salaries & wages reaching RM0.6 billion. Meanwhile, the value of fixed assets owned by women-owned establishments in this services amounted to RM0.7 billion, as shown in **Exhibit 12**.

**Exhibit 12: Principal Statistics of Women-owned Establishments for Personal Services and Other Activities, 2022**



## 10. PERFORMANCE BY STATE

*Selangor remained the leading contributor in the number of establishments in 2022, with a total of 11,024 establishments, or 17.1 per cent. The three other states that contributed to the number of establishments were Johor with 8,614 establishments (share: 13.4%), Perak with 6,191 establishments (share: 9.6%), and Pulau Pinang with 5,506 establishments (share: 8.5%). Collectively, these four states accounted for 48.6 per cent of the total number of establishments in Personal Services and other activities.*

*Selangor also experienced the highest value of gross output, totalling RM2.5 billion or 25.9 per cent. This was followed by W.P. Kuala Lumpur with RM2.3 billion (share: 24.6%) and Johor with RM1.2 billion (share: 13.0%). At the same time, Selangor topped the value of intermediate input with RM1.3 billion or 27.4 per cent, followed by W.P. Kuala Lumpur with RM1.3 billion (share: 26.2%) and Johor with RM0.6 billion (share: 12.6%).*

*In tandem with the performance of gross output value, Selangor also posted the highest value added, amounting to RM1.1 billion or 24.4 per cent. This was followed by W.P. Kuala Lumpur and Johor with RM1.0 billion (share: 22.8%) and RM0.6 billion (share: 13.5%), respectively.*

*Meanwhile, Selangor recorded the highest number of persons engaged in Personal services and other activities services with 33,995 persons, accounting for 25.0 per cent. This was followed by W.P. Kuala Lumpur with 24,042 persons (share: 17.7%) and Johor 20,034 persons (share: 14.7%). Furthermore, Selangor generated the highest salaries & wages, reaching RM0.6 billion or 28.4 per cent share, followed by W.P. Kuala Lumpur with RM0.5 billion (share: 23.6%) and Johor with RM0.3 billion (share: 13.0%).*

*In terms of fixed assets value, W.P. Kuala Lumpur excelled with RM1.1 billion, contributing 24.3 per cent. This was followed by Selangor with RM0.8 billion (share: 18.9%) and Johor RM0.4 billion (share: 10.0%), as portrayed in **Exhibit 13**.*

**Exhibit 13: Principal Statistics of Personal Services and Other Activities by State, 2022**

|                                                                                    |                   | <br>Number of<br>Establishments | <br>Value of<br>Gross<br>Output<br>(RM million) | <br>Value of<br>Intermediate<br>Input<br>(RM million) | <br>Value<br>Added<br>(RM million) | <br>Number of<br>Persons<br>Engaged | <br>Salaries &<br>Wages<br>(RM million) | <br>Value of<br>Fixed<br>Assets<br>(RM million) |
|------------------------------------------------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
|    | Malaysia          | 64,503                                                                                                           | 9,502                                                                                                                            | 4,911                                                                                                                                  | 4,591                                                                                                               | 135,998                                                                                                                | 2,120                                                                                                                      | 4,471                                                                                                                              |
|    | Johor             | 8,614<br>(13.4%)                                                                                                 | 1,235<br>(13.0%)                                                                                                                 | 617<br>(12.6%)                                                                                                                         | 619<br>(13.5%)                                                                                                      | 20,034<br>(14.7%)                                                                                                      | 276<br>(13.0%)                                                                                                             | 449<br>(10.0%)                                                                                                                     |
|    | Kedah             | 4,080<br>(6.3%)                                                                                                  | 257<br>(2.7%)                                                                                                                    | 136<br>(2.8%)                                                                                                                          | 121<br>(2.6%)                                                                                                       | 4,971<br>(3.7%)                                                                                                        | 53<br>(2.5%)                                                                                                               | 151<br>(3.4%)                                                                                                                      |
|    | Kelantan          | 2,569<br>(4.0%)                                                                                                  | 141<br>(1.5%)                                                                                                                    | 74<br>(1.5%)                                                                                                                           | 67<br>(1.5%)                                                                                                        | 2,373<br>(1.7%)                                                                                                        | 21<br>(1.0%)                                                                                                               | 124<br>(2.8%)                                                                                                                      |
|    | Melaka            | 2,400<br>(3.7%)                                                                                                  | 247<br>(2.6%)                                                                                                                    | 120<br>(2.4%)                                                                                                                          | 127<br>(2.8%)                                                                                                       | 3,974<br>(2.9%)                                                                                                        | 51<br>(2.4%)                                                                                                               | 149<br>(3.3%)                                                                                                                      |
|   | Negeri Sembilan   | 2,868<br>(4.4%)                                                                                                  | 217<br>(2.3%)                                                                                                                    | 109<br>(2.2%)                                                                                                                          | 108<br>(2.4%)                                                                                                       | 4,168<br>(3.1%)                                                                                                        | 51<br>(2.4%)                                                                                                               | 99<br>(2.2%)                                                                                                                       |
|  | Pahang            | 3,807<br>(5.9%)                                                                                                  | 229<br>(2.4%)                                                                                                                    | 119<br>(2.4%)                                                                                                                          | 110<br>(2.4%)                                                                                                       | 4,068<br>(3.0%)                                                                                                        | 42<br>(2.0%)                                                                                                               | 322<br>(7.2%)                                                                                                                      |
|  | Pulau Pinang      | 5,506<br>(8.5%)                                                                                                  | 854<br>(9.0%)                                                                                                                    | 346<br>(7.1%)                                                                                                                          | 507<br>(11.1%)                                                                                                      | 12,606<br>(9.3%)                                                                                                       | 207<br>(9.7%)                                                                                                              | 319<br>(7.1%)                                                                                                                      |
|  | Perak             | 6,191<br>(9.6%)                                                                                                  | 536<br>(5.6%)                                                                                                                    | 226<br>(5.4%)                                                                                                                          | 270<br>(5.9%)                                                                                                       | 9,027<br>(6.6%)                                                                                                        | 101<br>(4.8%)                                                                                                              | 290<br>(6.5%)                                                                                                                      |
|  | Perlis            | 541<br>(0.8%)                                                                                                    | 39<br>(0.4%)                                                                                                                     | 21<br>(0.4%)                                                                                                                           | 18<br>(0.4%)                                                                                                        | 531<br>(0.4%)                                                                                                          | 4<br>(0.2%)                                                                                                                | 12<br>(0.3%)                                                                                                                       |
|  | Selangor          | 11,024<br>(17.1%)                                                                                                | 2,465<br>(25.9%)                                                                                                                 | 1,346<br>(27.4%)                                                                                                                       | 1,119<br>(24.4%)                                                                                                    | 33,995<br>(25.0%)                                                                                                      | 602<br>(28.4%)                                                                                                             | 845<br>(18.9%)                                                                                                                     |
|  | Terengganu        | 3,050<br>(4.7%)                                                                                                  | 102<br>(1.1%)                                                                                                                    | 53<br>(1.1%)                                                                                                                           | 49<br>(1.1%)                                                                                                        | 1,712<br>(1.3%)                                                                                                        | 17<br>(0.8%)                                                                                                               | 49<br>(1.1%)                                                                                                                       |
|  | Sabah             | 4,347<br>(6.7%)                                                                                                  | 385<br>(4.1%)                                                                                                                    | 182<br>(3.7%)                                                                                                                          | 203<br>(4.4%)                                                                                                       | 7,451<br>(5.5%)                                                                                                        | 87<br>(4.1%)                                                                                                               | 276<br>(6.2%)                                                                                                                      |
|  | Sarawak           | 4,045<br>(6.3%)                                                                                                  | 418<br>(4.4%)                                                                                                                    | 215<br>(4.4%)                                                                                                                          | 204<br>(4.4%)                                                                                                       | 6,348<br>(4.7%)                                                                                                        | 98<br>(4.6%)                                                                                                               | 288<br>(6.4%)                                                                                                                      |
|  | W.P. Kuala Lumpur | 5,093<br>(7.9%)                                                                                                  | 2,335<br>(24.6%)                                                                                                                 | 1,286<br>(26.2%)                                                                                                                       | 1,049<br>(22.8%)                                                                                                    | 24,042<br>(17.7%)                                                                                                      | 500<br>(23.6%)                                                                                                             | 1,088<br>(24.3%)                                                                                                                   |
|  | W.P. Labuan       | 155<br>(0.2%)                                                                                                    | 26<br>(0.3%)                                                                                                                     | 13<br>(0.3%)                                                                                                                           | 13<br>(0.3%)                                                                                                        | 446<br>(0.3%)                                                                                                          | 6<br>(0.3%)                                                                                                                | 5<br>(0.1%)                                                                                                                        |
|  | W.P. Putrajaya    | 213<br>(0.3%)                                                                                                    | 14<br>(0.2%)                                                                                                                     | 8<br>(0.2%)                                                                                                                            | 7<br>(0.1%)                                                                                                         | 252<br>(0.2%)                                                                                                          | 4<br>(0.2%)                                                                                                                | 6<br>(0.1%)                                                                                                                        |

Note:  
(%) Share



# **BAHAGIAN** *PART* **3**

## **JADUAL STATISTIK** *STATISTICAL TABLES*

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**Jadual 1.1: Statistik Utama Perkhidmatan Persendirian dan Lain-lain Aktiviti, 2010, 2015 dan 2022**  
*Table 1.1: Principal Statistics of Personal Services and Other Activities, 2010, 2015 and 2022*

| Tahun<br>Year | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output<br>(RM '000) | Nilai input<br>perantara<br>Value of<br>intermediate input<br>(RM '000) | Nilai ditambah<br>Value added<br>(RM '000) | Bilangan pekerja<br>Number of<br>persons engaged<br>(RM '000) | Gaji & upah<br>Salaries & wages<br>(RM '000) | Nilai harta tetap<br>Value of fixed<br>assets<br>(RM '000) |
|---------------|-------------------------------------------------------|----------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------|---------------------------------------------------------------|----------------------------------------------|------------------------------------------------------------|
| 2022          | 64,503                                                | 9,502,028                                                      | 4,911,107                                                               | 4,590,921                                  | 135,998                                                       | 2,119,852                                    | 4,471,192                                                  |
| 2015          | 45,384                                                | 8,052,877                                                      | 4,174,913                                                               | 3,877,964                                  | 113,624                                                       | 1,518,298                                    | 3,573,942                                                  |
| 2010          | 36,729                                                | 4,751,607                                                      | 2,230,549                                                               | 2,521,058                                  | 95,490                                                        | 950,597                                      | 2,192,920                                                  |

Jadual 1.2: Statistik Utama Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2022  
Table 1.2: Principal Statistics of Personal Services and Other Activities by Activity, 2022

| Aktiviti<br>Activity                                                                                                 | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output<br>(RM '000) | Nilai input<br>perantara<br>Value of<br>intermediate input<br>(RM '000) | Nilai ditambah<br>Value added<br>(RM '000) | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages<br>(RM '000) | Nilai harta tetap<br>Value of fixed<br>assets<br>(RM '000) |
|----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|----------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------|--------------------------------------------------|----------------------------------------------|------------------------------------------------------------|
| Jumlah/Total                                                                                                         | 64,503                                                | 9,502,028                                                      | 4,911,107                                                               | 4,590,921                                  | 135,998                                          | 2,119,852                                    | 4,471,192                                                  |
| Aktiviti keahlian organisasi<br>Activities of membership organisations                                               | 34,257                                                | 1,518,384                                                      | 973,705                                                                 | 544,679                                    | 12,036                                           | 184,540                                      | 1,909,765                                                  |
| Pembaikan komputer dan barangan<br>persendirian & isi rumah<br>Repair of computers and personal<br>& household goods | 4,647                                                 | 2,213,401                                                      | 1,077,788                                                               | 1,135,613                                  | 21,455                                           | 423,023                                      | 399,608                                                    |
| Aktiviti perkhidmatan persendirian lain<br>Others personal service activities                                        | 25,599                                                | 5,770,242                                                      | 2,859,613                                                               | 2,910,629                                  | 102,507                                          | 1,512,289                                    | 2,161,819                                                  |

**Jadual 1.3: Statistik Utama Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Negeri, 2022**  
**Table 1.3: Principal Statistics of Personal Services and Other Activities by State, 2022**

| Negeri<br>State          | Bilangan pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|--------------------------|----------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                          |                                                    | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>      | <b>64,503</b>                                      | <b>9,502,028</b>                                  | <b>4,911,107</b>                                           | <b>4,590,921</b>              | <b>135,998</b>                                   | <b>2,119,852</b>                | <b>4,471,192</b>                              |
| <b>Johor</b>             | 8,614                                              | 1,235,442                                         | 616,649                                                    | 618,793                       | 20,034                                           | 275,925                         | 449,293                                       |
| <b>Kedah</b>             | 4,080                                              | 256,571                                           | 135,764                                                    | 120,807                       | 4,971                                            | 52,563                          | 151,271                                       |
| <b>Kelantan</b>          | 2,569                                              | 140,943                                           | 74,075                                                     | 66,868                        | 2,373                                            | 20,834                          | 124,110                                       |
| <b>Melaka</b>            | 2,400                                              | 247,026                                           | 119,762                                                    | 127,264                       | 3,974                                            | 51,059                          | 148,690                                       |
| <b>Negeri Sembilan</b>   | 2,868                                              | 217,459                                           | 109,056                                                    | 108,402                       | 4,168                                            | 50,851                          | 99,027                                        |
| <b>Pahang</b>            | 3,807                                              | 229,341                                           | 119,427                                                    | 109,914                       | 4,068                                            | 42,047                          | 321,573                                       |
| <b>Pulau Pinang</b>      | 5,506                                              | 853,691                                           | 346,354                                                    | 507,338                       | 12,606                                           | 206,673                         | 318,743                                       |
| <b>Perak</b>             | 6,191                                              | 536,061                                           | 266,154                                                    | 269,907                       | 9,027                                            | 100,797                         | 289,869                                       |
| <b>Perlis</b>            | 541                                                | 39,467                                            | 21,420                                                     | 18,047                        | 531                                              | 3,964                           | 11,919                                        |
| <b>Selangor</b>          | 11,024                                             | 2,465,256                                         | 1,345,850                                                  | 1,119,406                     | 33,995                                           | 602,424                         | 844,743                                       |
| <b>Terengganu</b>        | 3,050                                              | 101,919                                           | 53,041                                                     | 48,878                        | 1,712                                            | 17,037                          | 49,426                                        |
| <b>Sabah</b>             | 4,347                                              | 384,960                                           | 181,733                                                    | 203,227                       | 7,451                                            | 87,303                          | 275,663                                       |
| <b>Sarawak</b>           | 4,045                                              | 418,300                                           | 214,565                                                    | 203,735                       | 6,348                                            | 98,269                          | 288,099                                       |
| <b>W.P. Kuala Lumpur</b> | 5,093                                              | 2,335,215                                         | 1,286,363                                                  | 1,048,852                     | 24,042                                           | 499,979                         | 1,087,806                                     |
| <b>W.P. Labuan</b>       | 155                                                | 25,938                                            | 13,047                                                     | 12,892                        | 446                                              | 6,313                           | 5,080                                         |
| <b>W.P. Putrajaya</b>    | 213                                                | 14,439                                            | 7,847                                                      | 6,592                         | 252                                              | 3,816                           | 5,882                                         |

**Jadual 1.4: Statistik Utama Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Taraf Sah, 2022**  
**Table 1.4: Principal Statistics of Personal Services and Other Activities by Legal Status, 2022**

| Taraf sah<br>Legal status                                                                                       | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output<br>(RM '000) | Nilai input<br>perantaraan<br>Value of<br>intermediate input<br>(RM '000) | Nilai ditambah<br>Value added<br>(RM '000) | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages<br>(RM '000) | Nilai harta tetap<br>Value of fixed<br>assets<br>(RM '000) |
|-----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------|--------------------------------------------|--------------------------------------------------|----------------------------------------------|------------------------------------------------------------|
| <b>Jumlah/Total</b>                                                                                             | <b>64,503</b>                                         | <b>9,502,028</b>                                               | <b>4,911,107</b>                                                          | <b>4,590,921</b>                           | <b>135,998</b>                                   | <b>2,119,852</b>                             | <b>4,471,192</b>                                           |
| <b>Hak milik perseorangan<br/>Individual proprietorship</b>                                                     | 21,279                                                | 3,347,222                                                      | 1,530,984                                                                 | 1,816,238                                  | 75,232                                           | 845,782                                      | 943,813                                                    |
| <b>Perkongsian<br/>Partnership</b>                                                                              | 1,712                                                 | 359,957                                                        | 168,209                                                                   | 191,748                                    | 8,424                                            | 83,320                                       | 85,969                                                     |
| <b>Syarikat sendirian berhad<br/>Private limited company</b>                                                    | 7,054                                                 | 4,235,727                                                      | 2,218,416                                                                 | 2,017,311                                  | 39,365                                           | 996,253                                      | 1,520,679                                                  |
| <b>Koperasi<br/>Co-operative</b>                                                                                | 43                                                    | 7,377                                                          | 5,695                                                                     | 1,682                                      | 51                                               | 927                                          | 3,865                                                      |
| <b>Pertubuhan persendirian yang<br/>tidak mencari keuntungan<br/>Private non-profit making<br/>organisation</b> | 34,214                                                | 1,511,007                                                      | 968,010                                                                   | 542,997                                    | 11,985                                           | 183,613                                      | 1,905,900                                                  |
| <b>Perkongsian liabiliti terhad<br/>Limited liabilities partnership</b>                                         | 201                                                   | 40,737                                                         | 19,793                                                                    | 20,944                                     | 941                                              | 9,957                                        | 10,966                                                     |

**Jadual 1.5: Statistik Utama Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Hak Milik, 2022**  
**Table 1.5: Principal Statistics of Personal Services and Other Activities by Ownership, 2022**

| Hak milik<br>Ownership                                   | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|----------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                          |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                      | <b>64,503</b>                                         | <b>9,502,028</b>                                  | <b>4,911,107</b>                                           | <b>4,590,921</b>              | <b>135,998</b>                                   | <b>2,119,852</b>                | <b>4,471,192</b>                              |
| <b>Residen Malaysia</b><br>Malaysian residents           | 64,451                                                | 9,312,336                                         | 4,818,824                                                  | 4,493,512                     | 134,325                                          | 2,081,966                       | 4,445,791                                     |
| <b>Bukan residen Malaysia</b><br>Non-Malaysian residents | 52                                                    | 189,692                                           | 92,283                                                     | 97,409                        | 1,673                                            | 37,887                          | 25,401                                        |

**Jadual 1.6: Bilangan Pekerja bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2022**  
**Table 1.6: Number of Persons Engaged for Personal Services and Other Activities by Activity, 2022**

| Aktiviti<br>Activity                                                                                                             | Bilangan pertubuhan<br>Number of establishments | Bilangan pekerja<br>Number of persons engaged |                                                                                                                                                                      |  | Pekerja bergaji<br>(sepenuh masa)<br>Paid employees<br>(full-time) | Pekerja bergaji<br>(sambilan)<br>Paid employees<br>(part-time) |
|----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|-----------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------------------|----------------------------------------------------------------|
|                                                                                                                                  |                                                 | Jumlah<br>Total                               | Pemilik yang bekerja &<br>rakan niaga yang aktif dan<br>pekerja keluarga tanpa gaji<br>Working proprietors & active<br>business partners and unpaid<br>family worker |  |                                                                    |                                                                |
| <b>Jumlah/ Total</b>                                                                                                             | <b>64,503</b>                                   | <b>135,998</b>                                | <b>36,470</b>                                                                                                                                                        |  | <b>94,759</b>                                                      | <b>4,769</b>                                                   |
| <b>Aktiviti keahlian organisasi</b><br>Activities of membership organisations                                                    | 34,257                                          | 12,036                                        | -                                                                                                                                                                    |  | 10,066                                                             | 1,970                                                          |
| <b>Pembaikan komputer dan barangan persendirian &amp;<br/>isi rumah</b><br>Repair of computers and personal<br>& household goods | 4,647                                           | 21,455                                        | 5,693                                                                                                                                                                |  | 15,560                                                             | 202                                                            |
| <b>Aktiviti perkhidmatan persendirian lain</b><br>Others personal service activities                                             | 25,599                                          | 102,507                                       | 30,777                                                                                                                                                               |  | 69,133                                                             | 2,597                                                          |

**Jadual 1.7: Bilangan Pekerja dan Gaji & Upah bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Kategori Pekerja dan Jantina, 2022**  
*Table 1.7: Number of Persons Engaged and Salaries & Wages for Personal Services and Other Activities by Category of Workers and Sex, 2022*

| Kategori pekerja<br><i>Category of workers</i>                                                                                                                                                         | Bilangan pekerja<br><i>Number of persons engaged</i> |                       |                            | Gaji & upah<br>Salaries & wages<br>(RM '000) |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|-----------------------|----------------------------|----------------------------------------------|
|                                                                                                                                                                                                        | Jumlah<br><i>Total</i>                               | Lelaki<br><i>Male</i> | Perempuan<br><i>Female</i> |                                              |
| <b>Jumlah/Total</b>                                                                                                                                                                                    | <b>135,998</b>                                       | <b>71,962</b>         | <b>64,036</b>              | <b>2,119,852</b>                             |
| <b>Jumlah pemilik yang bekerja &amp; rakan niaga yang aktif dan pekerja keluarga tanpa gaji</b><br><i>Total working proprietor &amp; active business partners and unpaid family workers</i>            | <b>36,470</b>                                        | <b>20,989</b>         | <b>15,481</b>              | <b>-</b>                                     |
| <b>Pemilik yang bekerja dan rakan niaga yang aktif</b><br><i>Working proprietor and active business partners</i>                                                                                       | 26,387                                               | 14,833                | 11,554                     | -                                            |
| <b>Pekerja keluarga tanpa gaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap)</b><br><i>Unpaid family workers (all members of family and friends not receiving regular wages)</i> | 10,083                                               | 6,156                 | 3,927                      | -                                            |
| <b>Jumlah pekerja bergaji (sepenuh masa)</b><br><i>Total paid employees (full-time)</i>                                                                                                                | <b>94,759</b>                                        | <b>48,236</b>         | <b>46,523</b>              | <b>2,066,089</b>                             |
| <b>Pengurus</b><br><i>Managers</i>                                                                                                                                                                     | 16,161                                               | 11,414                | 4,747                      | 529,137                                      |
| <b>Profesional</b><br><i>Professionals</i>                                                                                                                                                             | <b>3,577</b>                                         | <b>2,257</b>          | <b>1,320</b>               | <b>102,071</b>                               |
| <b>Profesional (kecuali Penyelidik)</b><br><i>Professionals (except Researcher)</i>                                                                                                                    | 3,525                                                | 2,232                 | 1,293                      | 99,751                                       |
| <b>Penyelidik</b><br><i>Researcher</i>                                                                                                                                                                 | 52                                                   | 25                    | 27                         | 2,319                                        |
| <b>Juruteknik dan profesional bersekutu</b><br><i>Technicians and associate professionals</i>                                                                                                          | 5,052                                                | 4,468                 | 584                        | 123,877                                      |
| <b>Pekerja sokongan perkeranian</b><br><i>Clerical support workers</i>                                                                                                                                 | 6,522                                                | 1,446                 | 5,076                      | 157,467                                      |
| <b>Pekerja perkhidmatan dan jualan</b><br><i>Service and sales workers</i>                                                                                                                             | 28,091                                               | 11,820                | 16,271                     | 515,938                                      |
| <b>Pekerja kemahiran dan pekerja pertukangan yang berkaitan</b><br><i>Craft and related trades workers</i>                                                                                             | 12,036                                               | 5,493                 | 6,543                      | 245,246                                      |
| <b>Operator mesin, loji dan pemasangan</b><br><i>Plant and machine operators and assemblers</i>                                                                                                        | 763                                                  | 474                   | 289                        | 14,167                                       |
| <b>Pekerjaan asas</b><br><i>Elementary occupations</i>                                                                                                                                                 | 22,557                                               | 10,864                | 11,693                     | 378,187                                      |
| <b>Pekerja bergaji (sambilan)</b><br><i>Paid employees (part-time)</i>                                                                                                                                 | <b>4,769</b>                                         | <b>2,737</b>          | <b>2,032</b>               | <b>53,763</b>                                |

**Jadual 1.8: Bilangan Pekerja bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Kategori Pekerja dan Kewarganegaraan, 2022**  
*Table 1.8: Number of Persons Engaged for Personal Services and Other Activities by Category of Workers and Citizenship, 2022*

| Kategori pekerja<br><i>Category of workers</i>                                                                                                                                                  | Bilangan pekerja<br><i>Number of persons engaged</i> |                               |                                         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|-------------------------------|-----------------------------------------|
|                                                                                                                                                                                                 | Jumlah<br><i>Total</i>                               | Warganegara<br><i>Citizen</i> | Bukan Warganegara<br><i>Non-citizen</i> |
| <b>Jumlah/Total</b>                                                                                                                                                                             | <b>135,998</b>                                       | <b>134,654</b>                | <b>1,344</b>                            |
| <b>Jumlah pemilik yang bekerja dan pekerja keluarga tanpa gaji</b><br><i>Total working proprietor and unpaid family workers</i>                                                                 | <b>36,470</b>                                        | <b>36,453</b>                 | <b>17</b>                               |
| Pemilik yang bekerja dan rakan niaga yang aktif<br><i>Working proprietor and active business partners</i>                                                                                       | 26,387                                               | 26,382                        | 5                                       |
| Pekerja keluarga tanpa gaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap)<br><i>Unpaid family workers (all members of family and friends not receiving regular wages)</i> | 10,083                                               | 10,071                        | 12                                      |
| <b>Jumlah pekerja bergaji (sepenuh masa)</b><br><i>Total paid employees (full-time)</i>                                                                                                         | <b>94,759</b>                                        | <b>93,531</b>                 | <b>1,228</b>                            |
| Pengurus<br><i>Managers</i>                                                                                                                                                                     | 16,161                                               | 16,149                        | 12                                      |
| Profesional<br><i>Professional</i>                                                                                                                                                              | <b>3,577</b>                                         | <b>3,574</b>                  | <b>3</b>                                |
| Profesional (kecuali Penyelidik)<br><i>Professional (except Researcher)</i>                                                                                                                     | 3,525                                                | 3,524                         | 1                                       |
| Penyelidik<br><i>Researcher</i>                                                                                                                                                                 | 52                                                   | 50                            | 2                                       |
| Juruteknik dan profesional bersekutu<br><i>Technicians and associate professionals</i>                                                                                                          | 5,052                                                | 5,050                         | 2                                       |
| Pekerja sokongan perkeranian<br><i>Clerical support workers</i>                                                                                                                                 | 6,522                                                | 6,517                         | 5                                       |
| Pekerja perkhidmatan dan jualan<br><i>Service and sales workers</i>                                                                                                                             | 28,091                                               | 27,524                        | 567                                     |
| Pekerja kemahiran dan pekerja pertukangan yang berkaitan<br><i>Craft and related trades workers</i>                                                                                             | 12,036                                               | 11,898                        | 138                                     |
| Operator mesin, loji dan pemasangan<br><i>Plant and machine operators and assemblers</i>                                                                                                        | 763                                                  | 721                           | 42                                      |
| Pekerjaan asas<br><i>Elementary occupations</i>                                                                                                                                                 | 22,557                                               | 22,098                        | 459                                     |
| <b>Pekerja bergaji (sambilan)</b><br><i>Paid employees (part-time)</i>                                                                                                                          | <b>4,769</b>                                         | <b>4,670</b>                  | <b>99</b>                               |

**Jadual 1.9: Bilangan Pekerja Bergaji Sepenuh Masa bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti dan Kategori Kemahiran, 2022**  
**Table 1.9: Number of Paid Full-Time Employees for Personal Services and Other Activities by Activity and Category of Skills, 2022**

| Aktiviti<br>Activity                                                                                                      | Mahir/Skilled*                                |                                              | Separuh Mahir/Semi-Skilled**                  |                                              | Berkemahiran Rendah/Low-Skilled***            |                                              |
|---------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|----------------------------------------------|-----------------------------------------------|----------------------------------------------|-----------------------------------------------|----------------------------------------------|
|                                                                                                                           | Bilangan pekerja<br>Number of persons engaged | Gaji & upah<br>Salaries & wages<br>(RM '000) | Bilangan pekerja<br>Number of persons engaged | Gaji & upah<br>Salaries & wages<br>(RM '000) | Bilangan pekerja<br>Number of persons engaged | Gaji & upah<br>Salaries & wages<br>(RM '000) |
| <b>Jumlah/Total</b>                                                                                                       | <b>24,790</b>                                 | <b>755,084</b>                               | <b>47,412</b>                                 | <b>932,818</b>                               | <b>22,557</b>                                 | <b>378,187</b>                               |
| <b>Aktiviti keahlian organisasi</b><br>Activities of membership organisations                                             | 5,940                                         | 98,248                                       | 2,257                                         | 43,085                                       | 1,869                                         | 17,112                                       |
| <b>Pembaikan komputer dan barangan persendirian &amp; isi rumah</b><br>Repair of computers and personal & household goods | 6,511                                         | 189,357                                      | 6,643                                         | 172,141                                      | 2,406                                         | 59,249                                       |
| <b>Aktiviti perkhidmatan persendirian lain</b><br>Others personal service activities                                      | 12,339                                        | 467,479                                      | 38,512                                        | 717,592                                      | 18,282                                        | 301,826                                      |

\* Termasuk pengurusan & profesional dan juruteknik & profesional bersekutu  
 Includes managers & professionals and technicians & associate professionals

\*\* Termasuk pekerja sokongan perkeranian, pekerja perkhidmatan & jualan, pekerja kemahiran & pekerja pertukangan yang berkaitan dan operator mesin & loji pemasangan  
 Includes clerical support workers, service & sales workers, craft & related trades workers and plant & machine operators & assemblers

\*\*\* Termasuk pekerja asas / Includes elementary occupations  
 Includes elementary occupations

**Jadual 1.10: Bilangan Pekerja bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Sijil Tertinggi Diperoleh dan Jantina, 2022**  
**Table 1.10: Number of Persons Engaged for Personal Services and Other Activities by Highest Certificate Obtained and Sex, 2022**

| Sijil Tertinggi Diperoleh<br><i>Highest Certificate Obtained</i>                                                   | Bilangan pekerja<br><i>Number of persons engaged</i> |                       |                            |
|--------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|-----------------------|----------------------------|
|                                                                                                                    | Jumlah<br><i>Total</i>                               | Lelaki<br><i>Male</i> | Perempuan<br><i>Female</i> |
| <b>Jumlah/Total</b>                                                                                                | <b>135,998</b>                                       | <b>71,962</b>         | <b>64,036</b>              |
| <b>Pascasiswazah<br/><i>Postgraduate</i></b>                                                                       | 1,242                                                | 694                   | 548                        |
| <b>Ijazah sarjana muda/ Diploma lanjutan atau yang setaraf<br/><i>Bachelor/ Advanced diploma or equivalent</i></b> | 17,914                                               | 11,613                | 6,301                      |
| <b>Diploma<br/><i>Diploma</i></b>                                                                                  | 33,002                                               | 18,419                | 14,583                     |
| <b>STPM atau yang setaraf<br/><i>STPM or equivalent</i></b>                                                        | 10,610                                               | 5,521                 | 5,089                      |
| <b>Sijil<br/><i>Certificate</i></b>                                                                                | 26,086                                               | 12,131                | 13,955                     |
| <b>SPM/ SPM (V) atau yang setaraf<br/><i>SPM/ SPM (V) or equivalent</i></b>                                        | 37,754                                               | 18,119                | 19,635                     |
| <b>Di bawah taraf kelulusan SPM/ SPM (V)<br/><i>Below SPM/ SPM (V) qualification</i></b>                           | 9,390                                                | 5,465                 | 3,925                      |

**Jadual 1.11: Bilangan Pekerja bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti dan Sijil Tertinggi Diperoleh, 2022**  
**Table 1.11: Number of Persons Engaged for Personal Services and Other Activities by Activity and Highest Certificate Obtained, 2022**

| Aktiviti<br>Activity                                                                                                      | Pascasiswazah<br>Postgraduate | Ijazah sarjana<br>muda/ Diploma<br>lanjutan atau<br>yang setaraf<br>Bachelor/<br>Advanced<br>diploma or<br>equivalent | Diploma<br>Diploma | STPM atau<br>yang setaraf<br>STPM or<br>equivalent | Sijil<br>Certificate | SPM/SPM (V)<br>atau yang<br>setaraf<br>SPM/SPM (V)<br>or equivalent | Di bawah<br>taraf kelulusan<br>SPM/SPM (V)<br>Below SPM/SPM (V)<br>qualification |
|---------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------------------------------------------------------------------------------------------------------------|--------------------|----------------------------------------------------|----------------------|---------------------------------------------------------------------|----------------------------------------------------------------------------------|
| <b>Jumlah/Total</b>                                                                                                       | <b>1,242</b>                  | <b>17,914</b>                                                                                                         | <b>33,002</b>      | <b>10,610</b>                                      | <b>26,086</b>        | <b>37,754</b>                                                       | <b>9,390</b>                                                                     |
| <b>Aktiviti keahlian organisasi</b><br>Activities of membership organisations                                             | 491                           | 2,576                                                                                                                 | 2,801              | 1,341                                              | 1,677                | 2,456                                                               | 694                                                                              |
| <b>Pembaikan komputer dan barangan persendirian &amp; isi rumah</b><br>Repair of computers and personal & household goods | 155                           | 2,996                                                                                                                 | 5,157              | 1,990                                              | 3,953                | 5,651                                                               | 1,553                                                                            |
| <b>Aktiviti perkhidmatan persendirian lain</b><br>Others personal service activities                                      | 596                           | 12,342                                                                                                                | 25,044             | 7,279                                              | 20,456               | 29,647                                                              | 7,143                                                                            |

**Jadual 1.12: Nilai Harta Tetap bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2022**  
**Table 1.12: Value of Fixed Assets for Personal Services and Other Activities by Activity, 2022**

| <b>Aktiviti</b><br><i>Activity</i>                                                                                                                       | <b>Nilai buku bersih</b><br><b>seperti pada</b><br><b>01.01.2022</b><br><i>Net book value</i><br><i>as at 01.01.2022</i> | <b>Perbelanjaan modal</b><br><i>Capital expenditure</i> | <b>Pelupusan</b><br><i>Disposal</i> | <b>Susut nilai semasa</b><br><i>Current depreciation</i> | <b>Nilai buku bersih</b><br><b>seperti pada</b><br><b>31.12.2022</b><br><i>Net book value</i><br><i>as at 31.12.2022</i> | <b>Sewa yang dibayar</b><br><b>dalam tahun</b><br><b>2022</b><br><i>Rent paid during</i><br><i>2022</i> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|-------------------------------------|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
|                                                                                                                                                          | (RM '000)                                                                                                                | (RM '000)                                               | (RM '000)                           | (RM '000)                                                | (RM '000)                                                                                                                | (RM '000)                                                                                               |
| <b>Jumlah/Total</b>                                                                                                                                      | <b>4,820,493</b>                                                                                                         | <b>121,512</b>                                          | <b>3,212</b>                        | <b>468,572</b>                                           | <b>4,471,192</b>                                                                                                         | <b>657,501</b>                                                                                          |
| <b>Aktiviti keahlian organisasi</b><br><i>Activities of membership organisations</i>                                                                     | 2,130,427                                                                                                                | 53,164                                                  | 215                                 | 273,862                                                  | 1,909,765                                                                                                                | 71,156                                                                                                  |
| <b>Pembaikan komputer dan barangan</b><br><b>persendirian &amp; isi rumah</b><br><i>Repair of computers and personal</i><br><i>&amp; household goods</i> | 413,271                                                                                                                  | 15,355                                                  | 137                                 | 29,112                                                   | 399,608                                                                                                                  | 70,200                                                                                                  |
| <b>Aktiviti perkhidmatan persendirian lain</b><br><i>Others personal service activities</i>                                                              | 2,276,795                                                                                                                | 52,993                                                  | 2,860                               | 165,599                                                  | 2,161,819                                                                                                                | 516,146                                                                                                 |

**Jadual 1.13: Nilai Harta Tetap bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Jenis Harta, 2022**  
**Table 1.13: Value of Fixed Assets for Personal Services and Other Activities by Type of Assets, 2022**

| Jenis harta<br>Type of asset                                                          | Nilai buku bersih<br>seperti pada<br>01.01.2022<br>Net book value<br>as at 01.01.2022 | Perbelanjaan modal<br>Capital expenditure | Pelupusan<br>Disposal | Susut nilai semasa<br>Current depreciation | Nilai buku bersih<br>seperti pada<br>31.12.2022<br>Net book value<br>as at 31.12.2022 | Sewa yang dibayar<br>dalam tahun<br>2022<br>Rent paid during<br>2022 |
|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------------------------------------|-----------------------|--------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------|
|                                                                                       | (RM '000)                                                                             | (RM '000)                                 | (RM '000)             | (RM '000)                                  | (RM '000)                                                                             | (RM '000)                                                            |
| <b>Jumlah/Total</b>                                                                   | <b>4,820,493</b>                                                                      | <b>121,512</b>                            | <b>3,212</b>          | <b>468,572</b>                             | <b>4,471,192</b>                                                                      | <b>657,501</b>                                                       |
| <b>Tanah</b><br>Land                                                                  | 303,831                                                                               | -                                         | -                     | 1,070                                      | 303,292                                                                               | 8,566                                                                |
| <b>Bangunan dan binaan lain</b><br>Buildings and other construction                   | 2,175,637                                                                             | 34,177                                    | 1,089                 | 196,144                                    | 2,012,610                                                                             | 639,969                                                              |
| <b>Pembangunan Tanah</b><br>Land Improvement                                          | 1,260                                                                                 | 103                                       | -                     | 300                                        | 1,064                                                                                 | -                                                                    |
| <b>Alat pengangkutan</b><br>Transport equipment                                       | 584,717                                                                               | 29,183                                    | 433                   | 81,541                                     | 532,225                                                                               | 2,903                                                                |
| <b>Teknologi maklumat dan komunikasi</b><br>Information and communications technology | 205,649                                                                               | 2,908                                     | 11                    | 18,755                                     | 189,794                                                                               | -                                                                    |
| <b>Jentera dan kelengkapan</b><br>Machinery and equipment                             | 1,092,516                                                                             | 44,116                                    | 524                   | 125,290                                    | 1,010,914                                                                             | 5,844                                                                |
| <b>Perabot dan pemasangan</b><br>Furniture and fittings                               | 407,177                                                                               | 8,833                                     | 936                   | 40,985                                     | 374,096                                                                               | 42                                                                   |
| <b>Harta lain</b><br>Other assets                                                     | 49,704                                                                                | 2,193                                     | 219                   | 4,488                                      | 47,198                                                                                | 176                                                                  |

**Jadual 1.14: Statistik Utama Pertubuhan Milikan Wanita bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Aktiviti, 2022**  
**Table 1.14: Principal Statistics of Women-owned Establishments for Personal Services and Other Activities by Activity, 2022**

| Aktiviti<br>Activity                                                                                                                   | Bilangan pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantaraan<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                                                                                                        |                                                    | (RM '000)                                         | (RM '000)                                                    | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                                                                                                    | <b>10,824</b>                                      | <b>2,247,117</b>                                  | <b>1,083,024</b>                                             | <b>1,164,093</b>              | <b>44,254</b>                                    | <b>584,259</b>                  | <b>669,710</b>                                |
| <b>Pembaikan komputer dan barangan<br/>persendirian &amp; isi rumah<br/>Repair of computers and personal<br/>&amp; household goods</b> | 254                                                | 90,264                                            | 42,128                                                       | 48,136                        | 1,205                                            | 22,389                          | 16,878                                        |
| <b>Aktiviti perkhidmatan<br/>persendirian lain<br/>Others personal service activities</b>                                              | 10,570                                             | 2,156,853                                         | 1,040,896                                                    | 1,115,957                     | 43,049                                           | 561,869                         | 652,832                                       |

**Jadual 1.15: Statistik Utama Pertubuhan Milikan Wanita bagi Perkhidmatan Persendirian dan Lain-lain Aktiviti mengikut Negeri, 2022**  
*Table 1.15: Principal Statistics of Women-owned Establishments for Personal Services and Other Activities by State, 2022*

| Negeri<br>State     | Bilangan pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|---------------------|----------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                     |                                                    | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b> | <b>10,824</b>                                      | <b>2,247,117</b>                                  | <b>1,083,024</b>                                           | <b>1,164,093</b>              | <b>44,254</b>                                    | <b>584,259</b>                  | <b>669,710</b>                                |
| Johor               | 1,805                                              | 335,172                                           | 163,342                                                    | 171,830                       | 7,314                                            | 80,768                          | 76,866                                        |
| Kedah               | 429                                                | 46,791                                            | 19,664                                                     | 27,126                        | 1,382                                            | 11,616                          | 16,590                                        |
| Kelantan            | 184                                                | 21,973                                            | 9,255                                                      | 12,718                        | 573                                              | 4,282                           | 5,726                                         |
| Melaka              | 326                                                | 55,234                                            | 27,740                                                     | 27,494                        | 1,040                                            | 11,427                          | 20,276                                        |
| Negeri Sembilan     | 424                                                | 42,822                                            | 19,631                                                     | 23,191                        | 1,321                                            | 14,291                          | 10,878                                        |
| Pahang              | 400                                                | 54,927                                            | 25,904                                                     | 29,023                        | 1,187                                            | 9,736                           | 13,299                                        |
| Pulau Pinang        | 938                                                | 208,225                                           | 70,340                                                     | 137,885                       | 3,359                                            | 48,004                          | 50,733                                        |
| Perak               | 1,001                                              | 114,696                                           | 52,821                                                     | 61,876                        | 2,735                                            | 22,414                          | 31,630                                        |
| Perlis              | 90                                                 | 11,137                                            | 5,219                                                      | 5,918                         | 184                                              | 868                             | 3,242                                         |
| Selangor            | 2,146                                              | 525,395                                           | 266,133                                                    | 259,262                       | 10,303                                           | 149,835                         | 167,873                                       |
| Terengganu          | 224                                                | 17,589                                            | 8,015                                                      | 9,574                         | 596                                              | 4,463                           | 4,639                                         |
| Sabah               | 750                                                | 99,624                                            | 40,297                                                     | 59,328                        | 2,930                                            | 26,620                          | 19,608                                        |
| Sarawak             | 595                                                | 105,220                                           | 40,332                                                     | 64,887                        | 2,294                                            | 30,360                          | 22,564                                        |
| W.P. Kuala Lumpur   | 1,468                                              | 598,594                                           | 329,965                                                    | 268,629                       | 8,811                                            | 166,510                         | 221,900                                       |
| W.P. Labuan         | 24                                                 | 6,083                                             | 2,558                                                      | 3,525                         | 144                                              | 1,707                           | 1,287                                         |
| W.P. Putrajaya      | 20                                                 | 3,635                                             | 1,809                                                      | 1,827                         | 81                                               | 1,357                           | 2,597                                         |

**Jadual 2.1: Statistik Utama Aktiviti Keahlian Organisasi, 2010, 2015 dan 2022**  
**Table 2.1: Principal Statistics of Activities of Membership Organisations, 2010, 2015 and 2022**

| Tahun<br>Year | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|---------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|               |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| 2022          | 34,257                                                | 1,518,384                                         | 973,705                                                    | 544,679                       | 12,036                                           | 184,540                         | 1,909,765                                     |
| 2015          | 20,782                                                | 911,697                                           | 595,264                                                    | 316,433                       | 7,117                                            | 78,467                          | 1,444,612                                     |
| 2010          | 9,623                                                 | 304,763                                           | 236,042                                                    | 68,721                        | 5,187                                            | 53,201                          | 319,913                                       |

**Jadual 2.2: Statistik Utama Aktiviti Keahlian Organisasi mengikut Kumpulan, 2022**  
**Table 2.2: Principal Statistics of Activities of Membership Organisations by Group, 2022**

| Keterangan kumpulan<br>Group description                                                                                                                        | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                                                                                                                                 |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                                                                                                                             | <b>34,257</b>                                         | <b>1,518,384</b>                                  | <b>973,705</b>                                             | <b>544,679</b>                | <b>12,036</b>                                    | <b>184,540</b>                  | <b>1,909,765</b>                              |
| <b>Aktiviti keahlian organisasi<br/>perniagaan, majikan dan profesional<br/>Activities of business, employees and<br/>professional membership organisations</b> | 760                                                   | 110,651                                           | 62,582                                                     | 48,069                        | 880                                              | 18,661                          | 213,774                                       |
| <b>Aktiviti kesatuan buruh<br/>Activities of trade unions</b>                                                                                                   | 348                                                   | 35,105                                            | 22,117                                                     | 12,988                        | 458                                              | 8,032                           | 28,827                                        |
| <b>Aktiviti keahlian organisasi lain<br/>Activities of other membership<br/>organisations</b>                                                                   | 33,149                                                | 1,372,628                                         | 889,007                                                    | 483,622                       | 10,698                                           | 157,847                         | 1,667,164                                     |

**Jadual 2.3: Statistik Utama Aktiviti Keahlian Organisasi mengikut Negeri, 2022**  
**Table 2.3: Principal Statistics of Activities of Membership Organisations by State, 2022**

| Negeri<br>State          | Bilangan pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantaraan<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|--------------------------|----------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                          |                                                    | (RM '000)                                         | (RM '000)                                                    | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>      | <b>34,257</b>                                      | <b>1,518,384</b>                                  | <b>973,705</b>                                               | <b>544,679</b>                | <b>12,036</b>                                    | <b>184,540</b>                  | <b>1,909,765</b>                              |
| <b>Johor</b>             | 3,926                                              | 161,102                                           | 92,613                                                       | 68,489                        | 1,273                                            | 20,612                          | 180,613                                       |
| <b>Kedah</b>             | 2,851                                              | 89,416                                            | 58,263                                                       | 31,153                        | 804                                              | 10,494                          | 104,046                                       |
| <b>Kelantan</b>          | 1,953                                              | 59,503                                            | 38,466                                                       | 21,037                        | 323                                              | 3,900                           | 103,602                                       |
| <b>Melaka</b>            | 1,324                                              | 38,525                                            | 22,129                                                       | 16,395                        | 233                                              | 3,791                           | 81,139                                        |
| <b>Negeri Sembilan</b>   | 1,688                                              | 40,997                                            | 27,362                                                       | 13,634                        | 103                                              | 2,134                           | 57,851                                        |
| <b>Pahang</b>            | 2,781                                              | 73,932                                            | 44,839                                                       | 29,093                        | 690                                              | 8,768                           | 283,077                                       |
| <b>Pulau Pinang</b>      | 2,563                                              | 115,474                                           | 76,902                                                       | 38,572                        | 1,491                                            | 18,962                          | 117,304                                       |
| <b>Perak</b>             | 3,505                                              | 95,242                                            | 56,099                                                       | 39,143                        | 864                                              | 12,526                          | 153,843                                       |
| <b>Perlis</b>            | 342                                                | 13,638                                            | 9,120                                                        | 4,517                         | 86                                               | 1,296                           | 3,750                                         |
| <b>Selangor</b>          | 3,851                                              | 277,967                                           | 198,085                                                      | 79,882                        | 2,249                                            | 35,652                          | 174,051                                       |
| <b>Terengganu</b>        | 2,520                                              | 44,291                                            | 25,988                                                       | 18,304                        | 144                                              | 2,805                           | 35,611                                        |
| <b>Sabah</b>             | 2,856                                              | 104,793                                           | 58,356                                                       | 46,437                        | 1,268                                            | 16,541                          | 202,749                                       |
| <b>Sarawak</b>           | 2,747                                              | 115,356                                           | 85,719                                                       | 29,637                        | 750                                              | 11,045                          | 214,294                                       |
| <b>W.P. Kuala Lumpur</b> | 1,094                                              | 278,473                                           | 173,523                                                      | 104,950                       | 1,626                                            | 34,334                          | 194,404                                       |
| <b>W.P. Labuan</b>       | 89                                                 | 4,042                                             | 2,550                                                        | 1,492                         | 61                                               | 762                             | 1,279                                         |
| <b>W.P. Putrajaya</b>    | 167                                                | 5,634                                             | 3,690                                                        | 1,944                         | 71                                               | 919                             | 2,153                                         |

**Jadual 2.4: Statistik Utama Aktiviti Keahlian Organisasi mengikut Taraf Sah, 2022**  
**Table 2.4: Principal Statistics of Activities of Membership Organisations by Legal Status, 2022**

| Taraf sah<br>Legal Status                                                                                           | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|---------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                                                                                     |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                                                                                 | <b>34,257</b>                                         | <b>1,518,384</b>                                  | <b>973,705</b>                                             | <b>544,679</b>                | <b>12,036</b>                                    | <b>184,540</b>                  | <b>1,909,765</b>                              |
| <b>Koperasi<br/>Co-operative</b>                                                                                    | 43                                                    | 7,377                                             | 5,695                                                      | 1,682                         | 51                                               | 927                             | 3,865                                         |
| <b>Pertubuhan persendirian<br/>yang tidak mencari<br/>keuntungan<br/>Private non-profit making<br/>organisation</b> | 34,214                                                | 1,511,007                                         | 968,010                                                    | 542,997                       | 11,985                                           | 183,613                         | 1,905,900                                     |

**Jadual 2.5: Statistik Utama Aktiviti Keahlian Organisasi mengikut Hak Milik, 2022**  
**Table 2.5: Principal Statistics of Activities of Membership Organisations by Ownership, 2022**

| Hak milik<br>Ownership                          | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|-------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                 |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                             | <b>34,257</b>                                         | <b>1,518,384</b>                                  | <b>973,705</b>                                             | <b>544,679</b>                | <b>12,036</b>                                    | <b>184,540</b>                  | <b>1,909,765</b>                              |
| <b>Residen Malaysia<br/>Malaysian residents</b> | <b>34,257</b>                                         | <b>1,518,384</b>                                  | <b>973,705</b>                                             | <b>544,679</b>                | <b>12,036</b>                                    | <b>184,540</b>                  | <b>1,909,765</b>                              |

**Jadual 2.6: Bilangan Pekerja dan Gaji & Upah bagi Aktiviti Keahlian Organisasi mengikut Kategori Pekerja dan Jantina, 2022**  
**Table 2.6: Number of Persons Engaged and Salaries & Wages for Activities of Membership Organisations by Category of Workers and Sex, 2022**

| Kategori pekerja<br>Category of worker                                                                                                                                                                 | Bilangan pekerja<br>Number of persons engaged |                |                     | Gaji & upah<br>Salaries & wages<br>(RM '000) |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|----------------|---------------------|----------------------------------------------|
|                                                                                                                                                                                                        | Jumlah<br>Total                               | Lelaki<br>Male | Perempuan<br>Female |                                              |
| <b>Jumlah/Total</b>                                                                                                                                                                                    | <b>12,036</b>                                 | <b>9,392</b>   | <b>2,644</b>        | <b>184,540</b>                               |
| <b>Jumlah pemilik yang bekerja dan pekerja keluarga tanpa gaji</b><br><i>Total working proprietor and unpaid family workers</i>                                                                        | -                                             | -              | -                   | -                                            |
| <b>Pemilik yang bekerja dan rakan niaga yang aktif</b><br><i>Working proprietor and active business partners</i>                                                                                       | -                                             | -              | -                   | -                                            |
| <b>Pekerja keluarga tanpa gaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap)</b><br><i>Unpaid family workers (all members of family and friends not receiving regular wages)</i> | -                                             | -              | -                   | -                                            |
| <b>Jumlah pekerja bergaji (sepenuh masa)</b><br><i>Total paid employees (full-time)</i>                                                                                                                | <b>10,066</b>                                 | <b>7,733</b>   | <b>2,333</b>        | <b>158,445</b>                               |
| <b>Pengurus</b><br><i>Managers</i>                                                                                                                                                                     | 3,784                                         | 3,148          | 636                 | 64,962                                       |
| <b>Profesional</b><br><i>Professionals</i>                                                                                                                                                             | <b>1,418</b>                                  | <b>1,260</b>   | <b>158</b>          | <b>23,240</b>                                |
| <b>Profesional (kecuali Penyelidik)</b><br><i>Professionals (except Researcher)</i>                                                                                                                    | 1,418                                         | 1,260          | 158                 | 23,240                                       |
| <b>Penyelidik</b><br><i>Researcher</i>                                                                                                                                                                 | -                                             | -              | -                   | -                                            |
| <b>Juruteknik dan profesional bersekutu</b><br><i>Technicians and associate professionals</i>                                                                                                          | 738                                           | 670            | 68                  | 10,046                                       |
| <b>Pekerja sokongan perkeranian</b><br><i>Clerical support workers</i>                                                                                                                                 | 1,124                                         | 571            | 553                 | 19,583                                       |
| <b>Pekerja perkhidmatan dan jualan</b><br><i>Service and sales workers</i>                                                                                                                             | 1,113                                         | 645            | 468                 | 23,241                                       |
| <b>Pekerja kemahiran dan pekerja pertukangan yang berkaitan</b><br><i>Craft and related trades workers</i>                                                                                             | 11                                            | 9              | 2                   | 158                                          |
| <b>Operator mesin, loji dan pemasangan</b><br><i>Plant and machine operators and assemblers</i>                                                                                                        | 9                                             | 8              | 1                   | 103                                          |
| <b>Pekerjaan asas</b><br><i>Elementary occupations</i>                                                                                                                                                 | 1,869                                         | 1,422          | 447                 | 17,112                                       |
| <b>Pekerja bergaji (sambilan)</b><br><i>Paid employees (part-time)</i>                                                                                                                                 | <b>1,970</b>                                  | <b>1,659</b>   | <b>311</b>          | <b>26,095</b>                                |

**Jadual 2.7: Bilangan Pekerja bagi Aktiviti Keahlian Organisasi mengikut Kumpulan, 2022**  
**Table 2.7: Number of Persons Engaged for Activities of Membership Organisations by Group, 2022**

| Keterangan kumpulan<br>Group description                                                                                                               | Bilangan pertubuhan<br>Number of establishments | Bilangan pekerja<br>Number of persons engaged |                                                                                                                                                         |                                                              |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
|                                                                                                                                                        |                                                 | Jumlah<br>Total                               | Pemilik yang bekerja & rakan niaga yang aktif dan pekerja keluarga tanpa gaji<br>Working proprietor & active business partners and unpaid family worker | Pekerja bergaji (sepenuh masa)<br>Paid employees (full-time) |
|                                                                                                                                                        |                                                 |                                               |                                                                                                                                                         | Pekerja bergaji (sambilan)<br>Paid employees (part-time)     |
| <b>Jumlah/Total</b>                                                                                                                                    | <b>34,257</b>                                   | <b>12,036</b>                                 | <b>-</b>                                                                                                                                                | <b>10,066</b>                                                |
| <b>Aktiviti keahlian organisasi perniagaan, majikan dan profesional</b><br>Activities of business, employees and professional membership organisations | 760                                             | 880                                           | -                                                                                                                                                       | 689                                                          |
| <b>Aktiviti kesatuan buruh</b><br>Activities of trade unions                                                                                           | 348                                             | 458                                           | -                                                                                                                                                       | 313                                                          |
| <b>Aktiviti keahlian organisasi lain</b><br>Activities of other membership organisations                                                               | 33,149                                          | 10,698                                        | -                                                                                                                                                       | 9,064                                                        |
|                                                                                                                                                        |                                                 |                                               |                                                                                                                                                         | 1,634                                                        |

**Jadual 3.1: Statistik Utama Pembaikan Komputer dan Barangan Persendirian & Isi Rumah, 2010, 2015 dan 2022**  
*Table 3.1: Principal Statistics of Repair of Computers and Personal & Household Goods, 2010, 2015 and 2022*

| Tahun<br>Year | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantaraan<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|---------------|-------------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|               |                                                       | (RM '000)                                         | (RM '000)                                                    | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| 2022          | 4,647                                                 | 2,213,401                                         | 1,077,788                                                    | 1,135,613                     | 21,455                                           | 423,023                         | 399,608                                       |
| 2015          | 4,698                                                 | 1,946,221                                         | 957,600                                                      | 988,621                       | 21,292                                           | 359,626                         | 368,275                                       |
| 2010          | 4,197                                                 | 830,098                                           | 447,614                                                      | 382,484                       | 12,837                                           | 127,642                         | 138,267                                       |

**Jadual 3.2: Statistik Utama Pembaikan Komputer dan Barangan Persendirian & Isi Rumah mengikut Kumpulan, 2022**  
**Table 3.2: Principal Statistics of Repair of Computers and Personal & Household Goods by Group, 2022**

| Keterangan kumpulan<br>Group description                                                                    | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                                                                             |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                                                                         | <b>4,647</b>                                          | <b>2,213,401</b>                                  | <b>1,077,788</b>                                           | <b>1,135,613</b>              | <b>21,455</b>                                    | <b>423,023</b>                  | <b>399,608</b>                                |
| <b>Pembaikan komputer dan<br/>peralatan<br/>Repair of computers and<br/>communication equipment</b>         | 1,942                                                 | 1,159,218                                         | 574,379                                                    | 584,839                       | 9,506                                            | 211,978                         | 191,927                                       |
| <b>Pembaikan barangan<br/>persendirian &amp; isi rumah<br/>Repair of personal &amp; household<br/>goods</b> | 2,705                                                 | 1,054,183                                         | 503,409                                                    | 550,774                       | 11,949                                           | 211,046                         | 207,681                                       |

**Jadual 3.3: Statistik Utama Pembaikan Komputer dan Barangan Persendirian & Isi Rumah mengikut Negeri, 2022**  
**Table 3.3: Principal Statistics of Repair of Computers and Personal & Household Goods by State, 2022**

| Negeri<br>State          | Bilangan pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|--------------------------|----------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                          |                                                    | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>      | <b>4,647</b>                                       | <b>2,213,401</b>                                  | <b>1,077,788</b>                                           | <b>1,135,613</b>              | <b>21,455</b>                                    | <b>423,023</b>                  | <b>399,608</b>                                |
| <b>Johor</b>             | 674                                                | 275,843                                           | 133,165                                                    | 142,678                       | 3,058                                            | 58,734                          | 62,806                                        |
| <b>Kedah</b>             | 244                                                | 46,400                                            | 21,611                                                     | 24,788                        | 973                                              | 12,094                          | 9,367                                         |
| <b>Kelantan</b>          | 217                                                | 32,926                                            | 15,207                                                     | 17,720                        | 864                                              | 7,709                           | 6,971                                         |
| <b>Melaka</b>            | 178                                                | 48,614                                            | 23,734                                                     | 24,879                        | 702                                              | 10,954                          | 8,908                                         |
| <b>Negeri Sembilan</b>   | 195                                                | 60,908                                            | 26,551                                                     | 34,357                        | 837                                              | 12,947                          | 12,623                                        |
| <b>Pahang</b>            | 215                                                | 44,966                                            | 20,600                                                     | 24,365                        | 861                                              | 11,457                          | 11,011                                        |
| <b>Pulau Pinang</b>      | 405                                                | 210,355                                           | 85,780                                                     | 124,575                       | 1,784                                            | 34,164                          | 35,075                                        |
| <b>Perak</b>             | 459                                                | 122,175                                           | 63,004                                                     | 59,172                        | 1,678                                            | 24,822                          | 28,830                                        |
| <b>Perlis</b>            | 49                                                 | 7,260                                             | 3,443                                                      | 3,817                         | 135                                              | 1,115                           | 2,569                                         |
| <b>Selangor</b>          | 1,025                                              | 663,828                                           | 327,869                                                    | 335,960                       | 5,181                                            | 120,047                         | 116,557                                       |
| <b>Terengganu</b>        | 153                                                | 27,023                                            | 12,720                                                     | 14,303                        | 605                                              | 6,826                           | 6,324                                         |
| <b>Sabah</b>             | 168                                                | 51,584                                            | 26,166                                                     | 25,418                        | 786                                              | 9,879                           | 12,752                                        |
| <b>Sarawak</b>           | 243                                                | 66,222                                            | 32,231                                                     | 33,991                        | 1,119                                            | 17,865                          | 12,086                                        |
| <b>W.P. Kuala Lumpur</b> | 404                                                | 544,153                                           | 280,114                                                    | 264,039                       | 2,772                                            | 92,506                          | 72,383                                        |
| <b>W.P. Labuan</b>       | 13                                                 | 9,614                                             | 4,800                                                      | 4,814                         | 80                                               | 1,501                           | 1,192                                         |
| <b>W.P. Putrajaya</b>    | 5                                                  | 1,531                                             | 794                                                        | 737                           | 20                                               | 404                             | 154                                           |

**Jadual 3.4: Statistik Utama Pembaikan Komputer dan Barangan Persendirian & Isi Rumah mengikut Taraf Sah, 2022**  
*Table 3.4: Principal Statistics of Repair of Computers and Personal & Household Goods by Legal Status, 2022*

| Taraf sah<br>Legal Status                                                     | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|-------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                                               |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                                           | <b>4,647</b>                                          | <b>2,213,401</b>                                  | <b>1,077,788</b>                                           | <b>1,135,613</b>              | <b>21,455</b>                                    | <b>423,023</b>                  | <b>399,608</b>                                |
| <b>Hak milik perseorangan</b><br><i>Individual proprietorship</i>             | 3,727                                                 | 888,880                                           | 398,156                                                    | 490,723                       | 15,039                                           | 232,764                         | 198,689                                       |
| <b>Perkongsian</b><br><i>Partnership</i>                                      | 262                                                   | 95,790                                            | 44,879                                                     | 50,911                        | 1,529                                            | 19,911                          | 19,233                                        |
| <b>Syarikat sendirian berhad</b><br><i>Private limited company</i>            | 642                                                   | 1,223,356                                         | 632,618                                                    | 590,738                       | 4,824                                            | 169,324                         | 180,617                                       |
| <b>Perkongsian liabiliti terhad</b><br><i>Limited liabilities partnership</i> | 16                                                    | 5,376                                             | 2,135                                                      | 3,241                         | 63                                               | 1,025                           | 1,069                                         |

**Jadual 3.5: Statistik Utama Pembaikan Komputer dan Barangan Persendirian & Isi Rumah mengikut Hak Milik, 2022**  
**Table 3.5: Principal Statistics of Repair of Computers and Personal & Household Goods by Ownership, 2022**

| Hak milik<br>Ownership | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantaraan<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|------------------------|-------------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                        |                                                       | (RM '000)                                         | (RM '000)                                                    | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>    | <b>4,647</b>                                          | <b>2,213,401</b>                                  | <b>1,077,788</b>                                             | <b>1,135,613</b>              | <b>21,455</b>                                    | <b>423,023</b>                  | <b>399,608</b>                                |

**Residen Malaysia**  
*Malaysian residents*

**Bukan residen Malaysia**  
*Non-Malaysian residents*



**Jadual 3.7: Bilangan Pekerja bagi Pembaikan Komputer dan Barangan Persendirian & Isi Rumah mengikut Kumpulan, 2022**  
**Table 3.7: Number of Persons Engaged for Repair of Computers and Personal & Household Goods by Group, 2022**

| Keterangan kumpulan<br>Group description                                                                 | Bilangan pertubuhan<br>Number of establishments | Bilangan pekerja<br>Number of persons engaged |                                                                                                                                                                     |                                                                    |                                                                |
|----------------------------------------------------------------------------------------------------------|-------------------------------------------------|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|----------------------------------------------------------------|
|                                                                                                          |                                                 | Jumlah<br>Total                               | Pemilik yang bekerja &<br>rakan niaga yang aktif dan<br>pekerja keluarga tanpa gaji<br>Working proprietor & active<br>business partners and<br>unpaid family worker | Pekerja bergaji<br>(sepenuh masa)<br>Paid employees<br>(full-time) | Pekerja bergaji<br>(sambilan)<br>Paid employees<br>(part-time) |
| <b>Jumlah/Total</b>                                                                                      | <b>4,647</b>                                    | <b>21,455</b>                                 | <b>5,693</b>                                                                                                                                                        | <b>15,560</b>                                                      | <b>202</b>                                                     |
| <b>Pembaikan komputer dan peralatan komunikasi</b><br>Repair of computers and communication<br>equipment | 1,942                                           | 9,506                                         | 2,206                                                                                                                                                               | 7,223                                                              | 77                                                             |
| <b>Pembaikan barangan persendirian &amp; isi rumah</b><br>Repair of personal & household goods           | 2,705                                           | 11,949                                        | 3,487                                                                                                                                                               | 8,337                                                              | 125                                                            |

**Jadual 4.1: Statistik Utama Aktiviti Perkhidmatan Persendirian Lain, 2010, 2015 dan 2022**  
*Table 4.1: Principal Statistics of Other Personal Service Activities, 2010, 2015 and 2022*

| Tahun<br>Year | Bilangan pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|---------------|----------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|               |                                                    | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| 2022          | 25,599                                             | 5,770,242                                         | 2,859,613                                                  | 2,910,629                     | 102,507                                          | 1,512,289                       | 2,161,819                                     |
| 2015          | 19,904                                             | 5,194,959                                         | 2,622,049                                                  | 2,572,910                     | 85,215                                           | 1,080,205                       | 1,761,055                                     |
| 2010          | 22,909                                             | 3,616,746                                         | 156,893                                                    | 206,853                       | 77,466                                           | 769,754                         | 1,734,739                                     |

**Jadual 4.2: Statistik Utama Aktiviti Perkhidmatan Persendirian Lain mengikut Kumpulan, 2022**  
**Table 4.2: Principal Statistics of Other Personal Service Activities by Group, 2022**

| Keterangan kumpulan<br>Group description                                                                                       | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|--------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                                                                                                |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                                                                                            | <b>25,599</b>                                         | <b>5,770,242</b>                                  | <b>2,859,613</b>                                           | <b>2,910,629</b>              | <b>102,507</b>                                   | <b>1,512,289</b>                | <b>2,161,819</b>                              |
| <b>Pencucian dan cucian kering<br/>pakaian dan produk berbulu<br/>Washing and dry-cleaning of<br/>textiles and fur product</b> | 3,964                                                 | 894,184                                           | 408,664                                                    | 485,520                       | 14,336                                           | 217,662                         | 376,737                                       |
| <b>Dandanan rambut dan penjagaan<br/>kecantikan lain<br/>Hairdressing and other beauty<br/>treatment</b>                       | 13,957                                                | 3,276,958                                         | 1,613,567                                                  | 1,663,391                     | 58,583                                           | 759,196                         | 955,964                                       |
| <b>Perkhidmatan pengurusan mayat<br/>dan aktiviti berkaitan<br/>Funeral services and related<br/>activities</b>                | 374                                                   | 738,797                                           | 426,597                                                    | 312,200                       | 3,151                                            | 68,026                          | 482,994                                       |
| <b>Aktiviti perkhidmatan lain<br/>Other services activities</b>                                                                | 7,304                                                 | 860,303                                           | 410,786                                                    | 449,517                       | 26,437                                           | 467,405                         | 346,124                                       |

**Jadual 4.3: Statistik Utama Aktiviti Perkhidmatan Persendirian Lain mengikut Negeri, 2022**  
**Table 4.3: Principal Statistics of Other Personal Service Activities by State, 2022**

| Negeri<br>State     | Bilangan pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|---------------------|----------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                     |                                                    | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b> | <b>25,599</b>                                      | <b>5,770,242</b>                                  | <b>2,859,613</b>                                           | <b>2,910,629</b>              | <b>102,507</b>                                   | <b>1,512,289</b>                | <b>2,161,819</b>                              |
| Johor               | 4,014                                              | 798,497                                           | 390,872                                                    | 407,625                       | 15,703                                           | 196,579                         | 205,874                                       |
| Kedah               | 985                                                | 120,755                                           | 55,889                                                     | 64,866                        | 3,194                                            | 29,975                          | 37,857                                        |
| Kelantan            | 399                                                | 48,513                                            | 20,403                                                     | 28,111                        | 1,186                                            | 9,225                           | 13,538                                        |
| Melaka              | 898                                                | 159,888                                           | 73,899                                                     | 85,989                        | 3,039                                            | 36,314                          | 58,643                                        |
| Negeri Sembilan     | 985                                                | 115,554                                           | 55,142                                                     | 60,411                        | 3,228                                            | 35,771                          | 28,552                                        |
| Pahang              | 811                                                | 110,444                                           | 53,988                                                     | 56,456                        | 2,517                                            | 21,822                          | 27,485                                        |
| Pulau Pinang        | 2,538                                              | 527,863                                           | 183,672                                                    | 344,191                       | 9,331                                            | 153,546                         | 166,364                                       |
| Perak               | 2,227                                              | 318,644                                           | 147,051                                                    | 171,593                       | 6,485                                            | 63,448                          | 107,195                                       |
| Perlis              | 150                                                | 18,569                                            | 8,857                                                      | 9,713                         | 310                                              | 1,553                           | 5,601                                         |
| Selangor            | 6,148                                              | 1,523,461                                         | 819,896                                                    | 703,565                       | 26,565                                           | 446,725                         | 554,135                                       |
| Terengganu          | 377                                                | 30,604                                            | 14,333                                                     | 16,271                        | 963                                              | 7,406                           | 7,491                                         |
| Sabah               | 1,323                                              | 228,583                                           | 97,211                                                     | 131,372                       | 5,397                                            | 60,883                          | 60,161                                        |
| Sarawak             | 1,055                                              | 236,722                                           | 96,615                                                     | 140,107                       | 4,479                                            | 69,360                          | 61,719                                        |
| W.P. Kuala Lumpur   | 3,595                                              | 1,512,589                                         | 832,726                                                    | 679,863                       | 19,644                                           | 373,139                         | 821,019                                       |
| W.P. Labuan         | 53                                                 | 12,282                                            | 5,697                                                      | 6,585                         | 305                                              | 4,049                           | 2,610                                         |
| W.P. Putrajaya      | 41                                                 | 7,275                                             | 3,364                                                      | 3,911                         | 161                                              | 2,493                           | 3,576                                         |

**Jadual 4.4: Statistik Utama Aktiviti Perkhidmatan Persendirian Lain mengikut Taraf Sah, 2022**  
*Table 4.4: Principal Statistics of Other Personal Service Activities by Legal Status, 2022*

| Taraf sah<br>Legal Status                                               | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|-------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                                         |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                                     | <b>25,599</b>                                         | <b>5,770,242</b>                                  | <b>2,859,613</b>                                           | <b>2,910,629</b>              | <b>102,507</b>                                   | <b>1,512,289</b>                | <b>2,161,819</b>                              |
| <b>Hak milik perseorangan<br/>Individual proprietorship</b>             | 17,552                                                | 2,458,343                                         | 1,132,828                                                  | 1,325,515                     | 60,193                                           | 613,018                         | 745,125                                       |
| <b>Perkongsian<br/>Partnership</b>                                      | 1,450                                                 | 264,167                                           | 123,329                                                    | 140,838                       | 6,895                                            | 63,409                          | 66,736                                        |
| <b>Syarikat sendirian berhad<br/>Private limited company</b>            | 6,412                                                 | 3,012,371                                         | 1,585,798                                                  | 1,426,573                     | 34,541                                           | 826,929                         | 1,340,062                                     |
| <b>Perkongsian liabiliti terhad<br/>Limited liabilities partnership</b> | 185                                                   | 35,362                                            | 17,658                                                     | 17,703                        | 878                                              | 8,932                           | 9,897                                         |

**Jadual 4.5: Statistik Utama Aktiviti Perkhidmatan Persendirian Lain mengikut Hak Milik, 2022**  
**Table 4.5: Principal Statistics of Other Personal Service Activities by Ownership, 2022**

| Hak milik<br>Ownership                                   | Bilangan<br>pertubuhan<br>Number of<br>establishments | Nilai output<br>kasar<br>Value of gross<br>output | Nilai input<br>perantara<br>Value of<br>intermediate input | Nilai ditambah<br>Value added | Bilangan pekerja<br>Number of<br>persons engaged | Gaji & upah<br>Salaries & wages | Nilai harta tetap<br>Value of fixed<br>assets |
|----------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------|-------------------------------|--------------------------------------------------|---------------------------------|-----------------------------------------------|
|                                                          |                                                       | (RM '000)                                         | (RM '000)                                                  | (RM '000)                     |                                                  | (RM '000)                       | (RM '000)                                     |
| <b>Jumlah/Total</b>                                      | <b>25,599</b>                                         | <b>5,770,242</b>                                  | <b>2,859,613</b>                                           | <b>2,910,629</b>              | <b>102,507</b>                                   | <b>1,512,289</b>                | <b>2,161,819</b>                              |
| <b>Residen Malaysia</b><br>Malaysian residents           | 25,548                                                | 5,649,249                                         | 2,797,509                                                  | 2,851,739                     | 100,849                                          | 1,475,433                       | 2,141,583                                     |
| <b>Bukan residen Malaysia</b><br>Non-Malaysian residents | 51                                                    | 120,994                                           | 62,104                                                     | 58,890                        | 1,658                                            | 36,856                          | 20,236                                        |

**Jadual 4.6: Bilangan Pekerja dan Gaji & Upah bagi Aktiviti Perkhidmatan Persendirian Lain mengikut Kategori Pekerja dan Jantina, 2022**  
**Table 4.6: Number of Persons Engaged and Salaries & Wages for Other Personal Service Activities by Category of Workers and Sex, 2022**

| Kategori pekerja<br>Category of worker                                                                                                                                                                 | Bilangan pekerja<br>Number of persons engaged |                |                     | Gaji & upah<br>Salaries & wages<br>(RM '000) |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|----------------|---------------------|----------------------------------------------|
|                                                                                                                                                                                                        | Jumlah<br>Total                               | Lelaki<br>Male | Perempuan<br>Female |                                              |
| <b>Jumlah/Total</b>                                                                                                                                                                                    | <b>102,507</b>                                | <b>44,605</b>  | <b>57,902</b>       | <b>1,512,289</b>                             |
| <b>Jumlah pemilik yang bekerja dan pekerja keluarga tanpa gaji</b><br><i>Total working proprietor and unpaid family workers</i>                                                                        | <b>30,777</b>                                 | <b>15,992</b>  | <b>14,785</b>       | <b>-</b>                                     |
| <b>Pemilik yang bekerja dan rakan niaga yang aktif</b><br><i>Working proprietor and active business partners</i>                                                                                       | 22,120                                        | 10,824         | 11,296              | -                                            |
| <b>Pekerja keluarga tanpa gaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap)</b><br><i>Unpaid family workers (all members of family and friends not receiving regular wages)</i> | 8,657                                         | 5,168          | 3,489               | -                                            |
| <b>Jumlah pekerja bergaji (sepenuh masa)</b><br><i>Total paid employees (full-time)</i>                                                                                                                | <b>69,133</b>                                 | <b>27,708</b>  | <b>41,425</b>       | <b>1,486,897</b>                             |
| <b>Pengurus</b><br><i>Managers</i>                                                                                                                                                                     | 9,190                                         | 5,335          | 3,855               | 355,655                                      |
| <b>Profesional</b><br><i>Professionals</i>                                                                                                                                                             | <b>2,046</b>                                  | <b>924</b>     | <b>1,122</b>        | <b>74,301</b>                                |
| <b>Profesional (kecuali Penyelidik)</b><br><i>Professionals (except Researcher)</i>                                                                                                                    | 2,008                                         | 906            | 1,102               | 72,575                                       |
| <b>Penyelidik</b><br><i>Researcher</i>                                                                                                                                                                 | 38                                            | 18             | 20                  | 1,726                                        |
| <b>Juruteknik dan profesional bersekutu</b><br><i>Technicians and associate professionals</i>                                                                                                          | 1,103                                         | 654            | 449                 | 37,523                                       |
| <b>Pekerja sokongan perkeranian</b><br><i>Clerical support workers</i>                                                                                                                                 | 4,298                                         | 698            | 3,600               | 108,289                                      |
| <b>Pekerja perkhidmatan dan jualan</b><br><i>Service and sales workers</i>                                                                                                                             | 24,798                                        | 9,113          | 15,685              | 435,908                                      |
| <b>Pekerja kemahiran dan pekerja pertukangan yang berkaitan</b><br><i>Craft and related trades workers</i>                                                                                             | 8,781                                         | 3,013          | 5,768               | 162,164                                      |
| <b>Operator mesin, loji dan pemasangan</b><br><i>Plant and machine operators and assemblers</i>                                                                                                        | 635                                           | 355            | 280                 | 11,230                                       |
| <b>Pekerjaan asas</b><br><i>Elementary occupations</i>                                                                                                                                                 | 18,282                                        | 7,616          | 10,666              | 301,826                                      |
| <b>Pekerja bergaji (sambilan)</b><br><i>Paid employees (part-time)</i>                                                                                                                                 | <b>2,597</b>                                  | <b>905</b>     | <b>1,692</b>        | <b>25,392</b>                                |

**Jadual 4.7: Bilangan Pekerja bagi Aktiviti Perkhidmatan Persendirian Lain mengikut Kumpulan, 2022**  
**Table 4.7: Number of Persons Engaged for Other Personal Service Activities by Group, 2022**

| Keterangan kumpulan<br>Group description                                                                              | Bilangan pertubuhan<br>Number of establishments | Bilangan pekerja<br>Number of persons engaged |                                                                                                                                                         |                                                              |
|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
|                                                                                                                       |                                                 | Jumlah<br>Total                               | Pemilik yang bekerja & rakan niaga yang aktif dan pekerja keluarga tanpa gaji<br>Working proprietor & active business partners and unpaid family worker | Pekerja bergaji (sepenuh masa)<br>Paid employees (full-time) |
|                                                                                                                       |                                                 |                                               |                                                                                                                                                         | Pekerja bergaji (sambilan)<br>Paid employees (part-time)     |
| <b>Jumlah/Total</b>                                                                                                   | <b>25,599</b>                                   | <b>102,507</b>                                | <b>30,777</b>                                                                                                                                           | <b>69,133</b>                                                |
|                                                                                                                       |                                                 |                                               |                                                                                                                                                         | <b>2,597</b>                                                 |
| <b>Pencucian dan cucian kering pakaian dan produk berbulu</b><br>Washing and dry-cleaning of textiles and fur product | 3,964                                           | 14,336                                        | 4,434                                                                                                                                                   | 9,501                                                        |
|                                                                                                                       |                                                 |                                               |                                                                                                                                                         | 401                                                          |
| <b>Dandan rambut dan penjagaan kecantikan lain</b><br>Hairdressing and other beauty treatment                         | 13,957                                          | 58,583                                        | 20,672                                                                                                                                                  | 36,356                                                       |
|                                                                                                                       |                                                 |                                               |                                                                                                                                                         | 1,555                                                        |
| <b>Perkhidmatan pengurusan mayat dan aktiviti berkaitan</b><br>Funeral services and related activities                | 374                                             | 3,151                                         | 312                                                                                                                                                     | 2,769                                                        |
|                                                                                                                       |                                                 |                                               |                                                                                                                                                         | 70                                                           |
| <b>Aktiviti perkhidmatan lain</b><br>Other services activities                                                        | 7,304                                           | 26,437                                        | 5,359                                                                                                                                                   | 20,507                                                       |
|                                                                                                                       |                                                 |                                               |                                                                                                                                                         | 571                                                          |



# BAHAGIAN *PART* 4

## NOTA TEKNIKAL *TECHNICAL NOTES*

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## 1. SKOP DAN LIPUTAN

Penerbitan ini menggunakan data daripada Banci Ekonomi 2023 (tahun rujukan 2022). Banci ini mengumpul maklumat daripada pertubuhan berdaftar yang terlibat dalam perkhidmatan persendirian dan lain-lain aktiviti yang merangkumi aktiviti utama berikut:

- i. Aktiviti organisasi keahlian perniagaan, majikan dan profesional;
- ii. Aktiviti kesatuan buruh;
- iii. Aktiviti keahlian organisasi lain;
- iv. Pembaikan komputer dan peralatan komunikasi;
- v. Pembaikan barangan persendirian dan isi rumah;
- vi. Pencucian dan cucian kering bagi tekstil dan produk berbulu;
- vii. Aktiviti dandanan rambut dan penjagaan kecantikan lain;
- viii. Aktiviti berkaitan pengebumian manusia atau haiwan dan aktiviti yang berkaitan dengannya; dan
- ix. Aktiviti perkhidmatan lain.

Keseluruhan liputan banci bagi perkhidmatan persendirian dan lain-lain aktiviti terdiri daripada 49 industri di peringkat 3-digit dan 4-digit merujuk kepada Piawaian Klasifikasi Industri Malaysia (MSIC), 2008 Versi 1.0 yang selaras dengan *International Standard Industrial Classification of All Economic Activities (ISIC), Rev. 4, United Nations*. Senarai lengkap industri yang diliputi ditunjukkan di **Lampiran**.

## 2. SUMBER RANGKA PERTUBUHAN

Sumber utama rangka statistik pertubuhan adalah daripada *Malaysia Statistical Business Register (MSBR)*. MSBR adalah senarai pertubuhan/ perusahaan yang beroperasi di Malaysia yang merangkumi Daftar syarikat (ROC), Daftar Perniagaan (ROB) dan Perkongsian Liabiliti Terhad (LLP) yang berdaftar dengan Suruhanjaya Syarikat Malaysia (SSM) serta pertubuhan yang berdaftar dengan Pihak Berkuasa Tempatan (PBT) dan badan profesional. Senarai di MSBR dikemaskini secara berkala berdasarkan survei dan bancian yang dijalankan oleh Jabatan Perangkaan Malaysia (DOSM) dan sumber data pentadbiran daripada pelbagai agensi. Sumber utama data pentadbiran adalah daripada (SSM).

Selain itu, DOSM juga bekerjasama dengan agensi lain seperti Kumpulan Wang Simpanan Pekerja (KWSP), Jabatan Kastam Diraja Malaysia, Lembaga Hasil Dalam Negeri (LHDN), Pertubuhan Keselamatan Sosial (PERKESO), Pihak Berkuasa Tempatan (PBT) dan badan profesional. Rangka dikemaskini untuk mengambil kira pertubuhan baru dan sebarang perubahan yang berlaku kepada pertubuhan tersebut seperti tutup, tidak beroperasi, perubahan jenis aktiviti dan lokasi/ alamat pos untuk memastikan maklumat yang terdapat dalam rangka adalah yang paling terkini.

### 3. JENIS AKTIVITI PERNIAGAAN

Jenis aktiviti perniagaan merujuk kepada aktiviti utama dan sekunder. Aktiviti utama merujuk kepada aktiviti yang mana pertubuhan menumpukan sebahagian besar sumbernya atau memberi sumbangan besar dari segi pendapatan. Aktiviti sekunder didefinisikan sebagai aktiviti sampingan kepada aktiviti utama. Klasifikasi industri bagi pertubuhan adalah berasaskan kepada aktiviti utama dan Piawaian Klasifikasi Industri Malaysia (MSIC), 2008 Versi 1.0. MSIC 2008 yang diselaraskan dengan *International Standard Industrial Classification of All Economic Activities (ISIC), Rev. 4, United Nations* dan pengubahsuaian mengikut keperluan tempatan.

### 4. KONSEP DAN DEFINISI

Konsep dan definisi yang digunakan selari dengan *International Recommendations for Industrial Statistics, United Nations Statistical Division*. Takrif Perkhidmatan yang digunakan dalam banci ini adalah selaras dengan MSIC 2008 Ver. 1.0.

**Perkhidmatan persendirian & lain-lain aktiviti** termasuk aktiviti keahlian organisasi, aktiviti organisasi keahlian perniagaan, majikan & profesional, aktiviti kesatuan buruh, aktiviti keahlian organisasi lain, pembaikan komputer & barangan persendirian dan isi rumah dan aktiviti perkhidmatan seperti basuhan dan cucian kering tekstil dan produk berbulu; dandanan rambut dan penjagaan kecantikan lain; dan pengebumian dan aktiviti perkhidmatan lain.

#### 4.1 Aktiviti keahlian organisasi

Aktiviti ini termasuk aktiviti organisasi yang mewakili kepentingan kumpulan tertentu atau mempromosi idea kepada masyarakat umum. Organisasi berkenaan selalunya mempunyai kumpulan ahli tersendiri tetapi aktivitinya boleh melibatkan dan memberi manfaat kepada bukan ahli. Pecahan utama bahagian ini ditentukan oleh tujuan khidmat organisasi berkenaan, iaitu kepentingan majikan, pekerja sendiri dan komuniti tertentu, kepentingan pekerja atau mempromosikan keagamaan, politik, kebudayaan, pendidikan atau idea rekreasi dan aktiviti.

##### i. Aktiviti organisasi keahlian perniagaan, majikan dan profesional

Merujuk kepada aktiviti mempromosikan kepentingan ahli organisasi perniagaan dan pekerja. Dalam kes keahlian organisasi profesional, ia juga termasuk aktiviti mempromosikan kepentingan profesional ahli-ahli yang berkaitan dengan kerjaya mereka.

## ii. Aktiviti kesatuan buruh

Merujuk kepada aktiviti mempromosikan kepentingan kesatuan buruh dan pekerja, aktiviti persatuan di mana ahli adalah pekerja yang berminat dalam memberi pandangan berkaitan gaji dan situasi pekerjaan, dan langkah diambil melalui organisasi dan aktiviti kesatuan kilang, kesatuan membentuk gabungan cawangan organisasi buruh, membentuk gabungan kesatuan berasaskan perdagangan, kawasan dan struktur organisasi dan kriteria lain.

## iii. Aktiviti keahlian organisasi lain

Merujuk kepada aktiviti mempromosikan kepentingan ahli selain organisasi keahlian perniagaan dan majikan, organisasi profesional dan kesatuan buruh. Ia termasuk aktiviti organisasi keagamaan, aktiviti organisasi politik dan aktiviti keahlian organisasi lain seperti persatuan pengguna, persatuan automobil, persatuan belia dan kelab warga emas.

# 4.2 Pembaikan komputer dan barangan persendirian dan isi rumah

Aktiviti ini termasuk pembaikan dan penyelenggaraan peralatan komputer seperti desktop, komputer riba, komputer terminal, peranti penyimpanan dan pencetak. Termasuk juga pembaikan peralatan komunikasi seperti mesin faks; radio dua hala dan barangan elektronik pengguna seperti radio dan TV; peralatan rumah dan halaman seperti mesin rumput dan blowers; kelengkapan kasut dan barangan kulit; perabot dan kelengkapan rumah; pakaian dan aksesori pakaian; barangan sukan; peralatan muzik; barangan hobi dan barangan persendirian dan isi rumah lain. Tidak termasuk daripada bahagian ini adalah pembaikan peralatan perubatan dan pengimejan diagnostik, peralatan menyukat dan mengukur, peralatan makmal, peralatan radar dan sonar.

## i. Pembaikan komputer dan peralatan komunikasi

Merujuk kepada pembaikan komputer dan peralatan sampingan serta pembaikan dan penyelenggaraan peralatan komunikasi.

## ii. Pembaikan barangan persendirian dan isi rumah

Merujuk kepada pembaikan peralatan elektronik pengguna; pembaikan kelengkapan isi rumah dan peralatan rumah dan halaman; pembaikan kelengkapan kasut dan barangan kulit; pembaikan perabot dan kelengkapan rumah serta pembaikan barangan persendirian dan isi rumah.

### 4.3 Aktiviti perkhidmatan persendirian lain

Aktiviti ini termasuk semua aktiviti perkhidmatan yang tidak dinyatakan di mana-mana klasifikasi terutamanya perkhidmatan seperti basuhan dan cucian kering tekstil dan produk berbulu; dandanan rambut dan penjagaan kecantikan lain; dan pengebumian dan aktiviti yang berkaitan.

#### i. Perkhidmatan pencucian dan cucian kering pakaian produk berbulu

Merujuk kepada pencucian dan cucian kering, menggosok; mensyampu karpet dan permaidani; pengeringan dan cucian langsir sama ada di premis pengguna atau sebaliknya; penyediaan linen, baju seragam dan perkara berkaitan dengan cucian; dan perkhidmatan pembekalan pengalas.

#### ii. Aktiviti dandanan rambut dan penjagaan kecantikan lain

Merujuk kepada dandanan rambut dan penjagaan kecantikan lain; dan aktiviti sauna, mandian stim dan salon mengurut. Pembuatan rambut palsu dan aktiviti pusat kesihatan tidak termasuk dalam kumpulan ini.

#### iii. Perkhidmatan pengurusan mayat dan aktiviti berkaitan

Merujuk kepada penyediaan pengurusan mayat untuk pengebumian atau pembakaran dan perkhidmatan pengawetan mayat; perkhidmatan penyediaan pengebumian atau pembakaran; penyewaan ruang yang lengkap dalam bilik pengebumian; penyewaan dan penjualan ruang kubur; dan penyelenggaraan kubur dan makam. Aktiviti perkhidmatan pengebumian mengikut keagamaan tidak termasuk dalam kumpulan ini

#### iv. Aktiviti perkhidmatan lain,

Merujuk kepada aktiviti astrologikal dan kerohanian; aktiviti sosial seperti perkhidmatan pengiring, temuanji dan biro perkahwinan; perkhidmatan jagaan haiwan termasuk penumpangan, perapian, mendudukkan dan melatih binatang peliharaan; pengilat kasut, porter, valet memakir kereta, operasi konsensi bagi perkhidmatan mesin duit syiling untuk kegunaan persendirian seperti kiosk foto, mesin penimbang berat dan operasi lokar bersyiling; dan aktiviti perkhidmatan lain.

## 5. TAHUN BANGI

Merujuk kepada tahun pelaksanaan bangan dijalankan.

## 6. TAHUN RUJUKAN

Tahun rujukan bagi penerbitan ini adalah tahun takwim 2022. Pertubuhan yang mempunyai tahun kewangan yang berbeza daripada tahun takwim diminta menyediakan laporan mengikut tahun perakaunan atau kewangan yang meliputi sekurang-kurangnya enam (6) bulan dalam tahun rujukan.

## 7. KAEDAH PENGUMPULAN

Bancian ini secara umumnya dijalankan dengan menggunakan tiga (3) kaedah pengumpulan data seperti berikut:

### 7.1 Kaedah atas talian melalui portal e-BE

Kaedah ini menasaskan responden yang telah menggunakan kaedah ini bagi survei rutin terdahulu.

### 7.2 Kaedah kutipan data melalui e-mel, pos, faks dan telefon

Kaedah ini menasaskan responden yang pernah terlibat dengan survei rutin terdahulu. Responden diberi tempoh satu bulan untuk melengkapkan dan mengembalikan borang soal selidik tersebut kepada DOSM.

### 7.3 Kaedah kutipan data secara bersemuka

Kerja luar operasi di lapangan dijalankan untuk mendapatkan maklum balas daripada pertubuhan yang belum memberi jawapan dari kedua-dua kaedah di atas dan kaedah ini menasaskan pertubuhan yang tidak pernah terlibat dengan survei rutin DOSM.

## 8. UNIT PELAPOR

Unit pelapor bagi Banci Ekonomi 2023 ini ialah pertubuhan. Sesebuah pertubuhan secara ideal ditakrifkan sebagai “satu unit ekonomi yang bergiat di bawah satu hak milik atau penguasaan tunggal, iaitu di bawah satu entiti yang sah. Ia menjalankan satu jenis subsektor ekonomi utama di satu tempat / lokasi fizikal”. Setiap pertubuhan diberikan klasifikasi industri berdasarkan aktiviti utamanya dan bukannya mengikut aktiviti syarikat induk.

Setiap cawangan daripada organisasi yang mempunyai beberapa cawangan di lokasi yang berbeza dari segi konsep dianggap sebagai pertubuhan yang berlainan. Pertubuhan berkenaan diminta memberikan penyata yang berasingan bagi setiap kegiatannya dari segi nilai. Walau bagaimanapun, dari segi praktikal akaun biasanya disediakan secara berpusat kerana kesukaran untuk memperoleh data yang berasingan bagi setiap unit atau cawangan. Entiti atau ‘enterprise’ ini akan dianggap sebagai satu unit pelapor dan dibenarkan mengemukakan soal selidik yang menggabungkan semua unit atau cawangannya.

## 9. TARAF SAH

Taraf sah sesebuah pertubuhan telah ditakrifkan seperti berikut:

### 9.1 Hak milik perseorangan

Merujuk kepada perniagaan yang dimiliki dan dijalankan oleh orang perseorangan semata-mata untuk mendapatkan keuntungan sendiri. Pemilik mempunyai hak mutlak atas segala urusan pertubuhannya.

### 9.2 Perkongsian

Merujuk kepada sekumpulan individu yang telah bersetuju mengikat kontrak dan menjalankan perniagaan dengan matlamat untuk memperoleh keuntungan. Perniagaan tersebut diuruskan oleh kesemua mereka atau salah seorang daripada mereka yang bertindak mewakili semua pihak. Perkongsian perniagaan ini hendaklah mengandungi sekurang-kurangnya dua orang ahli dan tidak melebihi had maksimum dua puluh orang.

### 9.3 Perkongsian liabiliti terhad

Merujuk kepada perniagaan entiti yang dikawal selia di bawah Akta Perkongsian Liabiliti Terhad 2012. Ia memberi perlindungan liabiliti terhad kepada rakan-rakan kongsinya sama seperti liabiliti terhad yang dinikmati oleh pemegang saham sesebuah syarikat. Ia juga memberi fleksibiliti peraturan perniagaan dalaman melalui pengaturan perkongsian yang serupa dengan sesebuah perkongsian konvensional.

### 9.4 Syarikat sendirian berhad

Merupakan syarikat persendirian yang ditubuhkan bagi tujuan menjalankan perniagaan dengan matlamat untuk mencari keuntungan. Saham dipegang secara tertutup oleh pemegang-pemegang saham yang mempunyai kawalan terhadap operasi syarikat;

Ciri-ciri:

- i. Dikawal di bawah Akta Syarikat 1965 dan merupakan entiti yang sah terpisah daripada pemilik;
- ii. Dimiliki oleh 2 - 50 orang pemegang saham;
- iii. Pemilik syarikat mempunyai liabiliti terhad;
- iv. Pemegang saham yang memiliki 51 peratus atau lebih daripada jumlah saham syarikat berhak untuk mengawal syarikat tersebut. Saham syarikat boleh dijual beli tetapi tidak dilakukan di pasaran terbuka;
- v. Penjualan saham mesti dengan persetujuan pemegang saham yang lain;
- vi. Tidak disenaraikan di Bursa; dan
- vii. Jangka hayat perniagaan adalah panjang dan boleh dikenali perkataan Sendirian Berhad (Sdn. Bhd.) pada akhir nama syarikat.

### 9.5 Syarikat awam berhad

Syarikat awam berhad merupakan perniagaan yang ditubuhkan dengan tanggungan berhad, oleh sekurang kurangnya dua orang untuk menjalankan perniagaan dengan tujuan untuk mencari keuntungan. Saham syarikat awam berhad ini dipegang secara terbuka dan bagi sesebuah syarikat yang disenaraikan di Bursa Malaysia, sahamnya boleh bertukar milik secara bebas;

Ciri-ciri:

- i. Dikawal di bawah Akta Syarikat 1965 dan merupakan entiti yang sah terpisah daripada pemilik;
- ii. Dimiliki oleh pemegang saham dan tiada had bagi pemilik saham berkenaan;
- iii. Pengurusan dan kawalan syarikat adalah di bawah tanggungjawab Lembaga Pengarah yang dilantik oleh pemegang saham; dan
- iv. Disenaraikan di Bursa Malaysia.

### 9.6 Syarikat koperasi

Koperasi adalah organisasi yang ditubuhkan untuk faedah bersama ahli dan didaftarkan di bawah Akta Koperasi 1993. Kumpulan wang yang ada adalah milik bersama untuk memenuhi keperluan ahli-ahlinya.

### 9.7 Perbadanan awam

Merupakan sebuah perbadanan yang ditubuhkan di bawah Akta Khas Parlimen atau Dewan Perundangan Negeri.

### 9.8 Pertubuhan persendirian tidak mencari keuntungan

Merujuk kepada syarikat tanpa saham yang ditubuhkan dengan tanggungan berhad. Kebanyakan syarikat ini terdiri daripada pertubuhan kebajikan, keagamaan, pendidikan, kesihatan, kebudayaan, rekreasi dan pertubuhan yang memberikan perkhidmatan sosial dan kemasyarakatan kepada isi rumah. Perkhidmatan diberikan secara percuma atau pada harga yang tidak melebihi kos perkhidmatan (subsidi). Sebarang keuntungan yang diperolehi dilabur semula ke dalam pertubuhan berkenaan.

## 10. STRUKTUR HAK MILIK

Hak milik sesebuah pertubuhan dikelaskan mengikut taraf residen pemilik/pemilik-pemilik modal berbayar yang terbesar (melebihi 50%) dan bukannya mengikut taraf kewarganegaraan mereka. Dalam kes di mana setiap pihak (Residen Malaysia dan Bukan Residen Malaysia) memegang bilangan saham yang sama banyak dalam perniagaan berkenaan, maka pertubuhan tersebut telah dikelaskan di bawah "Hak Milik Bersama".

Residen Malaysia ialah individu, syarikat atau organisasi lain yang lazimnya terletak di Malaysia untuk jangka masa sekurang-kurangnya satu tahun. Cawangan dan anak syarikat asing yang didaftarkan/ diperbadankan di Malaysia adalah dianggap sebagai Residen Malaysia.

Bukan Residen Malaysia ialah individu, syarikat atau organisasi lain yang lazimnya terletak di negara selain Malaysia. Cawangan dan anak syarikat milik Residen Malaysia di luar negara juga dianggap sebagai Bukan Residen Malaysia.

## 11. NILAI OUTPUT KASAR

**11.1** Nilai output kasar **Perkhidmatan Persendirian dan Lain-lain Aktiviti** ditakrifkan dengan memasukkan perkara berikut:

Pendapatan daripada perkhidmatan yang disediakan

- + Nilai jualan (barangan / bahan yang dibeli untuk dijual semula tanpa melalui proses selanjutnya)
- + Perkhidmatan pengurusan
- + Komisen dan brokeraj yang diperoleh
- + Yuran yang diterima daripada keahlian
- + Pendapatan daripada perkhidmatan profesional (cth. Perakaunan, pengurusan, kejuruteraan, guaman, penyelidikan dan pembangunan dsb.)
- + Pendapatan daripada sewa (kecuali tanah)
- + Pendapatan operasi lain
- + Perbelanjaan penyelidikan dan pembangunan dalaman
- + Harta tetap dibuat / dibina sendiri
- + Royalti, hakcipta, pelesenan dan yuran francais
- Kos barang dijual (barang / bahan yang dibeli untuk dijual semula tanpa melalui proses selanjutnya)

## 12. NILAI INPUT PERANTARAAN

**12.1** Nilai input perantaraan **Perkhidmatan Persendirian dan Lain-lain Aktiviti** ditakrifkan dengan memasukkan unsur berikut:

- Pembelian barangan, bahan dan perkhidmatan
- + Premium insurans kecuali insurans pampasan kerja
- + Bayaran pembaikan dan penyelenggaraan
- + Pembelian elektrik dan air
- + Pembelian bahan pembakar, pelincir dan gas
- + Pembelian perkhidmatan pengangkutan
- + Perbelanjaan penyelidikan dan pembangunan
- + Bayaran perakaunan, kesetiausahaan dan audit
- + Bayaran guaman dan perkhidmatan profesional lain
- + Bayaran pengurusan
- + Komisen dan bayaran agensi
- + Bayaran telekomunikasi, pos dan percetakan
- + Pengiklanan, pemasaran dan promosi
- + Premium insurans kecuali insurans pampasan kerja
- + Bayaran bagi perkhidmatan keselamatan
- + Bayaran sewa tidak termasuk sewa penggunaan tanah
- + Perbelanjaan operasi lain
- Perubahan dalam stok (Stok akhir - Stok awal)

## 13. NILAI DITAMBAH

Nilai ditambah adalah perbezaan di antara output kasar dan input perantaraan. Ini hampir menyamai dengan keuntungan perniagaan, gaji dan upah, susut nilai dan cukai tidak langsung; campur faedah yang dibayar dan tolak faedah yang diterima.

## 14. BILANGAN PEKERJA

Statistik tenaga buruh menggunakan pelbagai istilah untuk menerangkan pasaran buruh, bergantung kepada definisi, skop dan liputan statistik yang diterbitkan.

Istilah bilangan **penduduk bekerja** di dalam statistik yang diterbitkan oleh DOSM melalui Survei Tenaga Buruh (STB) merujuk kepada bilangan penduduk yang berumur antara 15 hingga 64 tahun yang bekerja sekurang-kurangnya sejam semasa minggu rujukan untuk mendapatkan upah, keuntungan atau keuntungan keluarga (sebagai majikan, pekerja, bekerja sendiri atau pekerja keluarga tanpa gaji).

Manakala statistik bilangan **Jawatan Diisi** di dalam Statistik Guna Tenaga pula merujuk kepada bilangan pekerja yang bekerja pada akhir setiap bulan, termasuk pekerja sepenuh masa dan pekerja separuh masa; pekerja tetap, sementara atau bermusim; pekerja bergaji bulanan dan pekerja yang dibayar gaji berdasarkan jam bekerja; pekerja yang sedang bercuti jangka pendek seperti cuti sakit atau cuti rehat; dan pekerja yang baru diambil bagi mengisi kekosongan pada suku tahun berkenaan. Statistik ini tidak meliputi pemilik perseorangan dan rakan niaga; pekerja keluarga tanpa gaji; pekerja yang terlibat dalam mogok sepanjang bulan berkenaan; pekerja yang bercuti tanpa gaji sepanjang bulan berkenaan; dan pekerja yang dibekalkan oleh agensi lain seperti subkontraktor dan perunding.

Sementara itu, bilangan **pekerja formal** di dalam Statistik Upah Pekerja Suku Tahunan pula merujuk kepada bilangan individu yang bekerja di bawah kontrak perkhidmatan atau latihan perintisan bermajikan dan menerima ganjaran untuk kerja yang diselesaikan. Walau bagaimanapun, pekerja formal tidak merangkumi individu di bawah pekerjaan bukan standard, termasuk individu bekerja sendiri, pekerja gig, pekerja akaun sendiri, pekerja keluarga tanpa gaji, dan sebagainya.

**Bagi penerbitan Banci Ekonomi 2023, bilangan pekerja merujuk kepada bilangan orang yang bekerja untuk pertubuhan yang dibanci pada bulan Disember atau pada tempoh pembayaran gaji terakhir tahun rujukan.** Bilangan orang yang bekerja dikategorikan seperti berikut:

## 14.1 Pemilik yang bekerja dan pekerja keluarga tidak bergaji

### i. Pemilik yang bekerja dan rakan niaga yang aktif

Kategori ini merujuk kepada semua pemilik perseorangan dan rakan niaga, sambilan atau sepenuh masa, yang bekerja dengan aktif dalam sesebuah pertubuhan itu. Justeru, ia tidak termasuk rakan niaga yang tidak aktif.

### ii. Pekerja keluarga tidak bergaji

Kategori ini meliputi semua ahli isi rumah kepada pemilik pertubuhan yang melaksanakan kerja tertentu (sepenuh masa atau sambilan) dan bekerja sekurang-kurangnya satu pertiga daripada waktu bekerja biasa yang diamalkan oleh pertubuhan berkenaan tanpa mendapat bayaran secara tetap, sama ada dalam bentuk wang tunai atau harta benda bagi kerja yang dilakukan. Biasanya pekerja berkenaan mendapat makanan, tempat tinggal dan bantuan lain sebagai sebahagian daripada ahli isi rumah pemilik tersebut dan terus mendapatnya sama ada ia bekerja atau tidak dalam pertubuhan itu.

## 14.2 Pekerja bergaji (sepenuh masa)

Merujuk kepada semua pekerja bergaji (sepenuh masa) yang bekerja sekurang-kurangnya enam jam sehari dan/atau 20 hari sebulan. Pekerja bergaji (sepenuh masa) telah dikategorikan berdasarkan Piawaian Pengkelasan Pekerjaan Malaysia (MASCO) 2020 seperti berikut:

### i. Pengurus, profesional dan penyelidik meliputi:

#### a. Pengurus

Merujuk kepada mereka yang menggubal, menganalisa, merumus, mengarah dan memberi nasihat tentang dasar kerajaan, dan membuat, memansuhkan undang-undang, kaedah dan peraturan awam, dan mewakili serta bertindak bagi pihak kerajaan, dan memantau pentafsiran dan pelaksanaan dasar dan undang-undang kerajaan, atau menjalankan tugas yang seumpamanya bagi pihak pertubuhan berkepentingan khas, atau mengatur, memimpin, mengawal dan menyelaras dasar dan aktiviti perusahaan, organisasi, jabatan atau seksyen dalamannya; dan

#### b. Profesional

Merujuk kepada mereka yang bertanggung jawab untuk meningkatkan ilmu pengetahuan sedia ada, mengaplikasikan konsep dan teori saintifik atau artistik, mengajar tentang perkara tersebut dengan cara bersistematik, atau terlibat dalam apa-apa gabungan tiga aktiviti di atas.

ii. **Juruteknik dan profesional bersekutu**

Merujuk kepada mereka yang melakukan tugas teknikal dan tugas yang berkaitan dengan penyelidikan dan pengaplikasian konsep sains atau seni dan kaedah operasi, dan peraturan kerajaan atau perniagaan.

iii. **Perkeranian, pekerja perkhidmatan & jualan, kemahiran khas, operator mesin & loji dan pekerjaan yang berkaitan:**

a. **Pekerja sokongan perkeranian**

Merujuk kepada mereka yang merekod, mengurus, menyimpan dan mendapatkan maklumat yang berkaitan, dan menjalankan tugas-tugas perkeranian berhubung dengan operasi pentadbiran, pengendalian wang, urusan perjalanan, permintaan maklumat dan janji temu;

b. **Pekerja perkhidmatan dan jualan**

Merujuk kepada mereka yang menyediakan perkhidmatan peribadi berkaitan dengan perjalanan, pengemasan, katering, penjagaan diri, atau perlindungan dari kebakaran dan undang-undang yang berkaitan, atau menunjuk cara dan menjual barangan di kedai borong atau runcit dan pertubuhan seumpamanya termasuk di gerai dan pasar;

c. **Pekerja kemahiran dan pekerja pertukangan yang berkaitan**

Merujuk kepada mereka yang mengaplikasikan pengetahuan dan kemahiran khusus dalam bidang perlombongan dan pembinaan, penempatan logam, dan mendirikan struktur logam; membuat, melaraskan, menyelenggara dan membaiki pulih jentera, kelengkapan atau peralatan; menjalankan kerja pencetakan; dan mengeluarkan atau memproses barang makanan, tekstil atau kayu, logam dan barangan lain termasuk barang kraftangan; dan

d. **Operator mesin & loji, dan pemasang**

Merujuk kepada mereka yang mengendalikan dan mengawasi jentera dan kelengkapan perindustrian dan pertanian; memandu dan mengendalikan kereta api, kenderaan bermotor, jentera dan kelengkapan bergerak; atau memasang bahagian komponen produk mengikut spesifikasi dan prosedur yang ketat.

#### iv. **Pekerja asas**

Merujuk kepada mereka yang menjalankan tugas yang mudah, rutin dan tidak sistematik yang biasanya memerlukan penggunaan perkakas tangan atau dengan sokongan mesin yang mudah, dan memerlukan tenaga fizikal yang banyak.

### 14.3 **Pekerja bergaji (sambilan)**

Ia merujuk kepada semua pekerja bergaji yang bekerja kurang daripada enam jam sehari dan/ atau kurang daripada 20 hari sebulan.

## 15. **KATEGORI KEMAHIRAN**

Kategori kemahiran telah dikelaskan berdasarkan MASCO 2020 adalah seperti berikut:

#### i. **Pekerja mahir**

Pengurus; Professional; Juruteknik & profesional berseketu;

#### ii. **Pekerja separuh mahir**

Pekerja sokongan perkeranian; Pekerja perkhidmatan & jualan; Pekerja kemahiran pertanian, perhutanan, penternakan & perikanan; Pekerja kemahiran & pekerja pertukangan yang berkaitan; Operator mesin & loji dan pemasang; dan

#### iii. **Pekerja berkemahiran rendah**

Pekerja asas.

## 16. **GAJI & UPAH**

Semua pembayaran (gaji, upah, bonus, komisyen, bayaran lebih masa dan elaun tunai termasuk belanja sara hidup, perumahan, kereta, makanan dan sebagainya) yang dibuat sepanjang tahun rujukan meliputi semua pekerja bergaji dalam setiap kategori pekerja yang diambil secara langsung termasuk jumlah bayaran yang dibuat adalah sebelum ditolak cukai pendapatan dan caruman pekerja kepada KWSP/ PERKESO/ Kumpulan wang simpanan lain/ Kumpulan Wang Persaraan (KWP). Caruman majikan kepada kumpulan wang yang di atas hendaklah dikecualikan.

## 17. NILAI HARTA TETAP

Harta tetap meliputi semua barangan, baru atau terpakai, aset ketara atau aset tidak ketara yang digunakan secara berulang atau berterusan yang mempunyai hayat produktif lebih daripada setahun. Ini termasuk tanah, bangunan & struktur, alat pengangkutan, komputer, jentera & kelengkapan, perabot & pemasangan dan harta lain. Harta lain meliputi aset biologi iaitu pokok/ tanaman (kecuali pokok balak yang bertujuan untuk pembalakan), ternakan dan perikanan akuakultur yang mengeluarkan hasil berulang kali dan mempunyai jangka hayat lebih daripada satu tahun.

Nilai harta tetap awal dan akhir bagi tahun rujukan 2022 adalah berasaskan nilai buku bersih. Pembelian, pindaan dan pembaikan besar atau perbelanjaan modal pada tahun berkenaan dikira pada nilai kos sebenar yang dibayar. Nilai harta tetap yang dijual dalam tahun semasa juga dikira pada nilai sebenar.

## 18. PERTUBUHAN MILIKAN WANITA

Pertubuhan milikan wanita merujuk kepada pertubuhan sekurang-kurangnya 51 peratus pemilikan ekuiti dipegang oleh wanita ATAU pemegang saham terbesar adalah wanita dan pertubuhan diuruskan oleh wanita ATAU Ketua Pegawai Eksekutif atau Pengarah Urusan adalah wanita yang memiliki sekurang-kurangnya 10 peratus ekuiti.

## 19. PEMBUNDARAN

Jumlah bagi angka komponen mungkin berbeza dengan jumlah besar disebabkan oleh pembundaran angka.

## 20. KADAR PERTUMBUHAN TAHUNAN DIKOMPAUN (CAGR)

Kadar pertumbuhan tahunan dikompaun ( $r$ ) adalah berdasarkan formula berikut;

$$y_t = y_0 (1+r)^t$$

di mana,

$$r = \left[ e^{\frac{1}{t} \ln \left( \frac{y_t}{y_0} \right)} - 1 \right] \times 100$$

di mana

|       |                               |
|-------|-------------------------------|
| $y_t$ | = Nilai pada tahun semasa     |
| $y_0$ | = Nilai pada tahun sebelum    |
| $t$   | = Bilangan tahun, $y_t - y_0$ |
| $r$   | = Kadar pertumbuhan tahunan   |

## 21. SIMBOL DAN SINGKATAN

|         |   |                                     |
|---------|---|-------------------------------------|
| 0       | : | nilai kurang daripada 500           |
| &       | : | dan                                 |
| %       | : | peratus                             |
| <       | : | kurang daripada                     |
| }       | : | digabungkan                         |
| -       | : | tiada                               |
| dll.    | : | dan lain-lain                       |
| CAGR    | : | kadar pertumbuhan tahunan dikompaun |
| RM      | : | Ringgit Malaysia                    |
| t.t.t.l | : | tidak terkelas di tempat lain       |
| W.P.    | : | Wilayah Persekutuan                 |

## 1. SCOPE AND COVERAGE

*This publication used data from Economic Census 2023 (reference year 2022). The census covered all registered establishments engaged in **personal services and other activities** which included main activities as follows:*

- i. Activities of business, employers and professional membership Organisations;*
- ii. Activities of trade unions;*
- iii. Activities of other membership organisations;*
- iv. Repair of computer and communication equipment*
- v. Repair of personal and household goods*
- vi. Washing and dry-cleaning of textile and fur products*
- vii. Hairdressing and other beauty treatment*
- viii. Funeral and related activities of human or animal corpses and related activities*
- ix. Other services activities*

*Overall, coverage of the census for personal services and other activities was 49 industries at 3-digit and 4-digit level referring to Malaysia Standard Industrial Classification (MSIC), 2008 Ver.1.0, Which is in accordance with the International Standard Industrial Classification of All Economic Activities (ISIC), Rev.4 United Nations. The complete lists of industries are shown in **Appendix**.*

## 2. SOURCE OF FRAME

*The main source for the establishment statistics frame is from the Malaysia Statistical Business Register (MSBR). MSBR is a list of organisations/enterprise operating in Malaysia which includes the Register of Companies (ROC), Register of Business (ROB) and Limited Liability Partnership (LLP) registered with the Companies Commission of Malaysia (CCM) as well as organisations registered with local authorities (LA) and professional bodies. The list in the MSBR is updated regularly based on surveys and censuses conducted by the Department of Statistics Malaysia and administrative data sources from various agencies. The main source of administrative data is from the (CCM).*

*In addition DOSM also works together to obtain the latest information from other agencies such as the Employees' Provident Fund (EPF), the Royal Malaysian Customs Department, the Inland Revenue Board (IRB), local authorities (LA) and professional bodies. The frame is updated to taking into account new establishments and to any changes in the status of the establishments such as closed down, not in operation, change in activity and location/ correspondence address so as to ensure that the frame is at the most current status.*

### 3. TYPE OF BUSINESS ACTIVITY

Type of business activity refers to both principal and secondary activities. The principal activity refers to the activity to which the establishment devoted most of its resources or activity which derived most of its income. Secondary activities are defined as those incidental or ancillary to the principal activity. The classification of the industry of the establishment is based on the principal activity and is in accordance with the Malaysia Standard Industrial Classification (MSIC), 2008 Ver 1.0. The MSIC 2008 conforms to the International Standard Industrial Classification of All Economic Activities (ISIC), Rev. 4, United Nations, with modifications to suit local conditions.

### 4. CONCEPTS AND DEFINITIONS

Concepts and definition used are based on the recommendations of the International Recommendations for Industrial Statistics, United Nations Statistical Division. The definitions of services used in this census accordance with the MSIC 2008 Ver 1.0.

**Personal services & other** activities include activities of membership organisations, activities of business, employers and professional membership organisations, activities of trade unions, activities of others membership organisations, repair of computers and personal and household goods and others personal services activities such as washing and dry-cleaning of textiles and fur products; hairdressing and other beauty treatment and funeral and other services activities.

#### 4.1 Activities of membership organisations

This activity includes of organisations representing interests of special group or promoting Ideas to the general public. These organisations usually have a constituency of members, but their activities may involve and benefit non-members as well. The primary breakdown of this division is determined by the purpose of organisations serve; namely interests of employees, self-employed individuals and the specific community, interests of employees or promotion of religious, political, cultural, educational or recreational ideas and activities.

##### i. Activities of business, employers and professional membership organisations

This activity includes that promote the interests of the members of business and employers organisations. In the case of professional membership organisations it also includes the activities of promoting the professional interest of members of the profession.

**ii. Activities of trade unions**

*This activity includes that promote the interests of organisations labour and union employees, activities of associations whose members are employees interested chiefly in the representation of their views concerning the salary and work situation, and in concerted action through organisation and activities of single plant unions, of unions composed of affiliated branches labour organisations composed of affiliated unions on the basis of trade, region, organisational structure or other criteria.*

**iii. Activities of others membership organisations**

*This activity includes promote the interests of their members except business and employers organisations, professional organisations and trade unions. This is include activities of religious organisations, activities of political organisations and activities of other membership organisations such as consumer associations, automobile associations, associations of youth and senior citizens.*

**4.2 Repair of computers and personal and household goods**

*This activity includes the repair and maintenance of computers peripheral equipment such as desktops, laptops, computer terminals, storage devices and printers. It also includes the repair of communications equipment such as fax machine; two-way radios and consumer electronic such as radios and TVs; home and garden equipment such as lawn-mowers and blowers; footwear and leather goods; furniture and home furnishings; clothing and clothing accessories; sporting goods; musical instruments; hobby articles and other personal and household goods. Excluded from this division is the repair of medical and diagnostic imaging equipment, measuring and surveying instruments, laboratory instruments, radar and sonar equipments.*

**i. Repair of computers and communication equipment**

*This activity includes repair of computers and peripheral equipment and repair and maintenance of communication equipment.*

**ii. Repair of personal and household goods**

*This activity of consumer electronics; repair of household appliances and home and garden equipment; repair of footwear and leathers goods; repair of furniture and home furnishings and repair of personal and household goods.*

### 4.3 Others personal services activities

*This activity includes all service activities not mentioned elsewhere in the classification. Notably it includes types of services such as washing and dry-cleaning of textiles and fur products; hairdressing and other beauty treatment and funeral and related activities.*

#### **i. Washing and dry-cleaning of textiles and fur products**

*This activity includes the laundering and dry-cleaning, pressing; carpet and rug shampooing; drapery and curtain cleaning whether on clients' premises or not, provision of linens, work uniform and related items by laundries; and diaper supply services.*

#### **ii. Hairdressing and other beauty treatment**

*This activity includes the hairdressing and others beauty treatment; and the activities of sauna, steam baths and massage salons. Excludes manufacture of wigs and activities of fitness centres.*

#### **iii. Funeral services and related activities**

*This activity to the preparing the dead for burial or cremation and embalming and morticians' services; providing burial or cremation services; rental of equipped space in funeral parlours; rental or sale of graves; and maintenance of graves and mausoleums. Excludes religious funeral services activities.*

#### **iv. Other service activities**

*This activity the astrological and spiritualists' activities; social activities such as escort services, dating services, services of marriage bureau; pet care services; shoe shiners, porters, valet car parkers; concession operation of coin-operated personal service machines such as photo booths, weighing machines and coin-operated machines; and other service activities.*

### **5. CENSUS YEAR**

*Refers to the year in which a census was conducted.*

### **6. REFERENCE YEAR**

*The reference year of the census was the calendar year 2022. Establishments whose accounting year differed from calendar year were requested to report according to the accounting year or financial year covering at least six (6) months in the reference year.*

## 7. METHOD OF COLLECTION

*This census was generally conducted through three (3) methods of data collection, namely:*

### 7.1 Online method through the e-BE portal

*This method targets respondents who have used this method for previous routine surveys.*

### 7.2 Data collection method via e-mail, post, fax and telephone

*This method targets respondents who have used this method for previous routine surveys. Respondents were given a period of one month to complete and return the questionnaire to the DOSM.*

### 7.3 Face-to-face data collection method

*Field work operation is carried out to get feedback from establishments that have not yet given answers from the two methods above and this method also targets establishments that have never been involved in a routine survey of DOSM.*

## 8. REPORTING UNIT

*The reporting unit used in the Economic Census 2023 is the **establishment**. As establishment is defined as "an economic unit that engaged in one activity, under a single legal entity and operating in a single physical location". Each establishment was assigned to an industry classification based on its principal activity and not according to the activities of the parent company.*

*Thus, each branch of a multi-branch organisation at a different location was conceptually treated as a different establishment. The establishment was requested to give separate returns for each activity in terms of value. However, if in practice, the accounts were centrally kept such that it was not possible to obtain separate data for each individual unit or branch. That entity or enterprise was treated as a single reporting unit and allowed to submit a consolidated questionnaire covering all units or branches.*

## 9. LEGAL STATUS

*The legal status of an establishment has been defined as follows:*

### 9.1 Individual proprietorship

*Refers to a business, owned and operated by one person for his own profit. The owner has the exclusive right to control the operation of the establishment.*

### 9.2 Partnership

*Refers to a group of individuals who agree to contract and to carry out a business with the objective of profit making. All shareholders or anyone could manage the business for all parties. A trading partnership must comprise of at least two members and should not exceed a maximum of twenty members.*

### 9.3 Limited liabilities partnership

*Refers to business entity regulated under the Limited Liability Partnerships Act 2012. It is featured with the protection of limited liability to its partners similar to the limited liability enjoyed by shareholders of a company coupled with flexibility of internal business regulation through partnership arrangement similar to a conventional partnership.*

### 9.4 Private limited company

*A private company established to undertake a business with the objective of making a profit. The shares are closely held by the shareholders of the company who have control over its operation.*

*Characteristics:*

- i. Regulated under the Companies Act 1965 and is a legal entity separate from the owners;*
- ii. Number of its shareholders between 2 - 50 members;*
- iii. Company owners have limited liability;*
- iv. Shareholders who own 51 per cent or more of the total shares shall be entitled to manage the company. The company's shares can be traded but not in the open market;*
- v. Trading of share must be with the consent of the other shareholders;*
- vi. Not listed on the Stock Exchange; and*
- vii. Business life expectancy is longer and can be identified by the words "Sendirian Berhad" (Sdn. Bhd.) at the end of the company name.*

### **9.5 Public limited company**

*A public limited company is a company established with limited liability, by a minimum of two persons to operate the business with the objective of making a profit. The shares in a public limited company are openly held and in the case of company listed on the Bursa Malaysia, the shares are freely transferable.*

*Characteristic:*

- i. Regulated under the Companies Act 1965 and is a legal entity separate from the owner;*
- ii. Owned by the shareholders and there is no limit to the shareholder;*
- iii. Management of the company is under the board of director responsibilities as appointed by shareholders; and*
- iv. Listed on Bursa Malaysia.*

### **9.6 Co-operative**

*Refer to a voluntary association with unrestricted number of members and registered under the Co-operatives Act 1993. Funds are collectively owned to meet the needs of members.*

### **9.7 Public corporation**

*Refer to an undertaking set up under a Special Act Parliament or by the State Legislature.*

### **9.8 Private non-profit making organization**

*Refer to non-stock company set up with limited liability. It comprises mainly welfare, religious, educational, health, cultural, recreational and other organisations providing social and community services to households. These services are provided free of charge or at prices, which do not necessarily or fully cover the cost of providing such services (subsidy). Any profit made is reinvested in the organisation.*

## 10. OWNERSHIP

The ownership of an establishment is classified by the residential status of the owner (s) of the majority (more than 50%) of the paid-up capital and not by their citizenship status. In instances where each party (Malaysian Resident and Non- Malaysian Resident) held equal shares in the business, the establishments were classified as "Joint Ownership".

A Malaysian Resident is any individual, company or other organization ordinarily domiciled in Malaysia for a period of at least one year. Malaysian registered branches and incorporated subsidiaries of foreign based/origins are also regarded as Residents.

A Non-Malaysian Resident is any individual, company or other organization ordinarily domiciled in a country other than Malaysia. Foreign branches and/or subsidiaries abroad owned by Malaysian Residents are also regarded as Non-Residents.

## 11. VALUE OF GROSS OUTPUT

**11.1** Value of gross output of **personal services and other activities** is defined to include the following items:

- Revenue from services provided
- + Value of sales (goods / materials purchased for resale without undergoing further processing)
- + Income from management services
- + Commissions and brokerage earned
- + Income from Fees earned from membership  
Professional fees received (e.g. accounting, management, engineering, legal services, research and development etc.)
- + Rental income received (except for rent of land)
- + Research and development expenditure
- + Royalties, copyrights, licensing dan franchise fees
- + Other operating income
- + Buillt / self-produced fixed assets
- Cost of goods sold (goods/material purchased for resale without undergoing further processing)

## 12. VALUE OF INTERMEDIATE INPUT

**12.1** The value of intermediate input of **personal services and other activities** is defined to include the following items:

- Purchase of goods, materials and services*
- + *Insurance premiums except workers' compensation work*
- + *Payments for repairs and maintenance*
- + *Expenditure for stationery, office supplies and others*
- + *Water and electricity purchased*
- + *Fuel, lubricants and gas*
- + *Transportation of goods (carriage outwards)*
- + *Research and development expenditure*
- + *Telecommunication, postage and printing cost*
- + *Advertising, marketing and promotion*
- + *Accounting, secretarial and audit Legal and other professional services fees*
- + *Other operating expenditure*
- *Changes in stock (Closing stocks - Opening Stocks)*

## 13. VALUE ADDED

Value added is the difference between the value of gross output and intermediate input. It is approximately equivalent to commercial profit, salaries and wages, depreciation and indirect taxes; plus, interest paid less interest received

## 14. NUMBER OF PERSONS ENGAGED

Labour force statistics employ various terminologies to explain the labour market, depending on the definition, scope, and coverage of the published statistics.

The term number of **employed persons** in the statistics published by DOSM through the Labour Force Survey (LFS) refers to all persons aged 15 to 64 years who, at any time during the reference week, worked at least one hour for pay, profit, or family gain (as an employer, employee, own-account worker, or unpaid family worker).

On the other hand, the number of **filled jobs** in the Employment Statistics refers to the persons employed at the end of each reference quarter, including full-time and part-time employees, permanent, short-term or seasonal employees, employees paid with monthly salaries or based on hours worked, employees on short vacation such as sick leave or annual leave, and newly hired employees to fill the vacancy in the current quarter. These statistics exclude proprietors and partners of unincorporated businesses, unpaid family workers, employees on strike during the quarter, employees on unpaid leave during the entire quarter, and employees provided by other agencies such as subcontractors and consultants.

Meanwhile, the number of **formal employees** in Employee Wages Statistics is refer to the person who works under a contract of service or apprenticeship with the employer and receives remuneration for the work completed. Formal employees do not include those who fall under non-standard employment, including self-employed, gig-workers, own-account workers, unpaid family workers, etc.

**In the Economic Census 2023 publication, the number of persons engaged refers to all working persons who worked for the establishments which has been censused; in December or the last pay period of the reference year. The number of persons engaged was classified under the following categories:**

#### **14.1 Working proprietors and unpaid family workers**

##### **i. Working proprietors and active business partners**

*This category refers to all individual proprietors and partners (full-time or part-time) who are actively engaged in the work of the establishment. It therefore, excludes silent and inactive partners; and*

##### **ii. Unpaid family workers**

*Include all household members (full-time or part-time) to the owners of the establishment who perform a specified job and work for a minimum of one third of the normal working time for the establishment, but do not receive regular payment either in cash or in kind for the work done. Such workers generally receive food, shelter and other support as part of the household of an owner but this would continue whether they worked in the establishment or not.*

## 14.2 Paid full-time employees

Refer to all paid workers (full-time) who work for at least six hours a day and/or 20 days a month. All such employees are to be categorised according to Malaysia Standard Classification of Occupations 2020 (MASCO) as follows:

### i. **Manager, professional and researcher included:**

#### a. **Manager**

Refer to those who devise, analyse, formulate, direct and advise on government policy, and make, amend and repeal laws, public rules and regulations, and represent and act on behalf of the government, and oversee the interpretation and implementation of policies and government legislation, or carry out similar tasks on behalf of special interest organisations, or plan, organise, lead, control and coordinate the policies and activities of enterprises, organisations, departments or the internal section; and

#### b. **Professional**

Refer to those responsible for increase the existing stock of knowledge, apply scientific or artistic concepts and theories, teach about the foregoing in a systematic manner, or engage in any combination of these three activities.

### ii. **Technicians and associate professionals**

Refer to those who perform technical and related tasks connected with research and the application of scientific or artistic concepts and operational methods, and government or business regulations.

### iii. **Clerical, services & sales workers, craft workers, plant & machine operators and related occupations includes:**

#### a. **Clerical support workers**

Refer to those who record, organise, store and retrieve related information and perform clerical duties especially in connection with administrative operations, handling of money, travel arrangements and requests for information and appointments;

**b. Service and sales workers**

*Refer to those who provide personal services related to travel, housekeeping, catering, personal care, or protection against fire and unlawful acts, or demonstrate and sell goods in wholesale or retail shops and similar establishments as well as at stalls and markets;*

**c. Craft and related trades workers**

*Refer to those who apply their specific knowledge and skills in the fields of mining and construction, metal forming, and erect metal structures, make, fit, maintain and repair machinery, equipment or tools, carry out printing work as well as produce or process foodstuffs, textiles, or wooden, metal and other articles including handicraft goods; and*

**d. Plant & machine operators, and assemblers**

*Refer to those who operate and monitor industrial and agricultural machinery and equipment, drive and operate trains, motor vehicles and mobile machinery and equipment, or assemble product component parts according to strict specifications and procedures.*

**iv. Elementary occupations**

*Refer to those who perform simple, routine and non-systematic tasks which mainly require the use of handheld tools or with the assistance of simple machines, and in some cases considerable physical effort.*

### 14.3 Paid part-time employees

*Refer to all paid workers (part-time) who work less than six hours a day and/ or 20 days a month.*

## 15. CATEGORY OF SKILLS

*Category of skills has been categorized according to Malaysia Standard Classification of Occupations (MASCO) 2020 as follow:*

**i. High-skilled workers**

*Managers; Professionals; Technician & associate professionals;*

**ii. Semi-skilled workers**

*Clerical support workers; Service & sales workers; Skilled agricultural, forestry, livestock & fishery workers; Craft & related trades workers; Plant & machine operators and assemblers; and*

**iii. Low-skilled workers**

*Elementary occupations.*

**16. SALARIES & WAGES**

*All payments (salaries, wages, bonuses, commissions, overtime pay and cash allowances including cost of living, housing, car, food, etc.) made throughout the reference year to all paid employees in each category. For all directly employed workers, total payments made before deductions for income tax and employees' contributions to Employees' Provident Fund (EPF)/ Social Security Organisation (SOCSO)/ Other provident/ Retirement Funds Incorporated (KWAP). The Employer's contribution to such funds as mentioned above should be excluded.*

**17. VALUE OF FIXED ASSETS**

*Fixed assets cover all goods, new or used, tangible or intangible, which have a normal economics life span of more than one year. For instance land, building & structure, transport equipment, computer, machinery & equipment, furniture & fittings and other assets. Other assets also include biological assets namely trees/ crops (except for logging trees that intended for logging), livestock and aquaculture fisheries which can produce products repeatedly and have a life expectancy of more than one year.*

*Value of assets as at the beginning and end of 2022 was based on net book value. Purchases alterations and major repairs or capital expenditure during the year were valued at actual costs incurred. Value of assets sold during the year refers to the actual value.*

**18. WOMEN-OWNED ESTABLISHMENT**

*Women-owned establishment refers to a minimum of 51 per cent of the equity held by a women OR the biggest shareholders are women and the establishment is managed by a women OR the Chief Executive Officer or Managing Director is women that owns at least 10 per cent of the equity.*

## 19. ROUNDING

The sum of the component figures may not tally with the sub-total or total figures due to rounding.

## 20. COMPOUND ANNUAL GROWTH RATE (CAGR)

The calculation of compound annual growth rate ( $r$ ) is based on the following formula:

$$y_t = y_0 (1 + r)^t$$

where,

$$r = \left[ e^{\frac{1}{t} \ln \left( \frac{y_t}{y_0} \right)} - 1 \right] \times 100$$

where,

|       |                                  |
|-------|----------------------------------|
| $y_t$ | = Value at current year          |
| $y_0$ | = Value at previous year         |
| $t$   | = Number of years, , $y_t - y_0$ |
| $r$   | = Annual growth rate             |

## 21. SYMBOLS AND ABBREVIATIONS

|       |                               |
|-------|-------------------------------|
| 0     | : Less than 500               |
| &     | : and                         |
| %     | : per cent                    |
| <     | : less than                   |
| }     | : combined                    |
| -     | : nil                         |
| etc.  | : ec cetera                   |
| CAGR  | : compound annual growth rate |
| RM    | : Ringgit Malaysia            |
| n.e.c | : not elsewhere classified    |
| W.P.  | : Federal Territory           |

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# LAMPIRAN

## *APPENDIX*

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**PIAWAIAN KLASIFIKASI INDUSTRI MALAYSIA (MSIC) 2008 Ver. 1.0**  
**MALAYSIA STANDARD INDUSTRIAL CLASSIFICATION (MSIC) 2008 Ver.1.0**

**PERKHIDMATAN PERSENDIRIAN DAN LAIN-LAIN AKTIVITI**  
**PERSONAL SERVICES OTHER ACTIVITIES**

| <b>MSIC<br/>2008</b> | <b>Keterangan<br/>Description</b>                                                                                                                                        |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>94</b>            | <b>Aktiviti keahlian organisasi</b><br><i>Activities of membership organisations</i>                                                                                     |
| 941                  | <b>Aktiviti organisasi keahlian perniagaan, majikan dan profesional</b><br><i>Activities of business, employers and professional membership organisations</i>            |
| 942                  | <b>Aktiviti kesatuan buruh</b><br><i>Activities of trade unions</i>                                                                                                      |
| 949                  | <b>Aktiviti keahlian organisasi lain</b><br><i>Activities of other membership organisations</i>                                                                          |
| <b>95</b>            | <b>Pembaikan komputer dan barangan persendirian dan isi rumah</b><br><i>Repair of computers and personal and household goods</i>                                         |
| 951                  | <b>Pembaikan komputer dan peralatan komunikasi</b><br><i>Repair of computers and communication equipment</i>                                                             |
| 952                  | <b>Pembaikan barangan persendirian dan isi rumah</b><br><i>Repair of personal and household goods</i>                                                                    |
| <b>96</b>            | <b>Aktiviti perkhidmatan persendirian lain</b><br><i>Other personal service activities</i>                                                                               |
| 960                  | <b>Aktiviti perkhidmatan persendirian lain</b><br><i>Other personal service activities</i>                                                                               |
| 9601                 | <b>Basuhan dan cucian kering bagi tekstil dan produk berbulu</b><br><i>Washing and (dry-) cleaning of textile and fur products</i>                                       |
| 9602                 | <b>Dandan rambut dan penjagaan kecantikan lain</b><br><i>Hairdressing and other beauty treatment</i>                                                                     |
| 9603                 | <b>Aktiviti berkaitan pengebumian manusia atau haiwan dan aktiviti yang dengannya</b><br><i>Funeral and related activities of human or animal corpses and activities</i> |
| 9609                 | <b>Aktiviti perkhidmatan lain t.t.t.l</b><br><i>Other service activities n.e.c</i>                                                                                       |

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