



KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA

B//23

BANCI EKONOMI *ECONOMIC CENSUS* **2023**



PERKHIDMATAN PENGINAPAN
ACCOMMODATION SERVICES

JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS MALAYSIA



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Pemakluman

Jabatan Perangkaan Malaysia (DOSM) telah melancarkan OpenDOSM NextGen sebagai medium yang menyediakan katalog data dan visualisasi bagi memudahkan pengguna menganalisis pelbagai data dan boleh diakses melalui portal <https://open.dosm.gov.my>.

DOSM sedang menjalankan Banci Pertanian pada tahun 2024. Sila layari <https://www.myagricensus.gov.my/> untuk maklumat lanjut. Tema adalah “Banci Pertanian, Kunci Kemajuan Pertanian.”

Kerajaan Malaysia telah mengisytiharkan Hari Statistik Negara (MyStats Day) pada 20 Oktober setiap tahun. Tema sambutan MyStats Day adalah “Statistik Nadi Kehidupan”. DOSM menyambut ulang tahun ke 75 Jubli Intan pada tahun 2024.

Announcement

The Department of Statistics Malaysia (DOSM) has launched OpenDOSM NextGen as a medium that provides catalogue data and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

DOSM is conducting the Agriculture Census 2024. Please visit <https://www.myagricensus.gov.my/> for more information. The theme is “Agriculture Census, Key to Agricultural Development.”

The Government of Malaysia has declared National Statistics Day (MyStats Day) on October 20th each year. MyStats Day theme is “Statistics is the Essence of Life”. DOSM commemorates its 75th Diamond Jubilee in 2024.

JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS MALAYSIA

Diterbitkan dan dicetak oleh / *Published and printed by:*

Jabatan Perangkaan Malaysia

Department of Statistics Malaysia

Blok C6 & C7, Kompleks C,

Pusat Pentadbiran Kerajaan Persekutuan

62514 Putrajaya,

MALAYSIA

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data@dosm.gov.my (pertanyaan & permintaan data / *data request & enquiries*)

Harga / *Price* : RM40.00

Diterbitkan pada Ogos 2024 / *Published in August 2024*

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“Sumber: Jabatan Perangkaan Malaysia”

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ISBN 978-967-253-715-1

Penerbitan Banci Ekonomi 2023 Perkhidmatan Penginapan ini memaparkan statistik utama bagi tahun rujukan 2022. Ia merangkumi empat (4) aktiviti utama ekonomi iaitu Hotel (termasuk hotel resort) & hotel apartmen; Hotel bajet; Chalet dan Rumah rehat/rumah tetamu, *bed and breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain. Statistik ini diperoleh daripada Banci Ekonomi 2023 yang meliputi pertubuhan yang dikelaskan di bawah Seksyen I dalam piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Versi 1.0, selaras dengan *International Standard Industrial Classification of All Economic Activities (ISIC), Revision 4, 2008*. Kali terakhir banci ini dijalankan adalah pada tahun 2016 bagi tahun rujukan 2015.

Statistik utama yang berkaitan dengan bilangan pertubuhan, nilai output kasar, nilai input perantaraan, nilai ditambah, bilangan pekerja, gaji & upah dan nilai harta tetap mengikut aktiviti dilaporkan dalam penerbitan ini. Maklumat pekerja terperinci mengikut jantina, kategori, kemahiran, sijil tertinggi diperoleh dan kewarganegaraan turut dipaparkan. Selain itu, statistik utama lain seperti statistik pertubuhan milikan wanita turut dimuatkan dalam penerbitan ini. Statistik tersebut boleh digunakan oleh ahli ekonomi, ahli akademik, pihak swasta, individu dan agensi kerajaan bagi tujuan membuat perancangan dan penggubalan dasar, analisis ekonomi, unjuran dan dapat membantu merancang pembangunan perniagaan.

Penerbitan ini dibahagikan kepada empat (4) bahagian. Bahagian pertama memaparkan statistik utama Perkhidmatan penginapan diikuti bahagian kedua yang menerangkan ringkasan penemuan. Manakala, bahagian ketiga mengandungi jadual statistik terperinci dan bahagian terakhir merangkumi aspek teknikal seperti skop dan liputan, konsep dan definisi serta penjelasan berkaitan pembolehubah utama.

Jabatan Perangkaan Malaysia (DOSM) merakamkan setinggi-tinggi penghargaan atas kerjasama yang diberikan oleh responden dan juga semua pihak yang telah menyumbang secara langsung dan tidak langsung dalam menjayakan penerbitan ini. Setiap maklum balas dan cadangan untuk penambahbaikan laporan ini pada masa akan datang amatlah dihargai.

DATO' SRI DR. MOHD UZIR MAHIDIN

Ketua Perangkawan Malaysia

Ogos 2024

The Economic Census 2023 Accommodation Services publication presents the principal statistics for the reference year 2022. It covers four (4) economic activities in the activities of Hotels (including resort hotels) & apartment hotel; Budget hotels; Chalets and Rest houses/ guest houses, hostels, bed and breakfast units, homestay, camping grounds & other accommodation. These statistics were obtained from the Economic Census 2023, which includes all establishments classified under the Malaysia Standard Industrial Classification (MSIC) 2008 Version 1.0 Section I, in accordance with the International Standard Industrial Classification of All Economic Activities (ISIC), Revision 4, 2008. The previous census was conducted in 2016, for the reference year of 2015.

Principal statistics related to the number of establishments, value of gross output, value of intermediate input, value added, number of persons engaged, salaries & wages and value of fixed assets by activity are reported in this publication. Detailed persons engaged information by sex, category, skills, highest certificate obtained and citizenship are also displayed. In addition, other main statistics, such as statistics on women-owned establishments, are also included in this publication. These statistics can be used by economists, academicians, private sectors, individuals, and government agencies for planning and policy formulations, economic analysis, projections, and to assist in business development planning.

This publication is divided into four (4) parts. The first part displays the main highlights of statistics for the overall Accommodation services, followed by the second part, which describes a summary of findings. Meanwhile, the third part provides detailed statistical tables, while the last part covers technical aspects, including scope and coverage, concepts and definitions, and explanations of key variables.

The Department of Statistics Malaysia (DOSM) gratefully acknowledges the cooperation of all parties who have provided the required statistics and contributed to the success of this publication. Every feedback and suggestion towards improving future publications is highly appreciated.

DATO' SRI DR. MOHD UZIR MAHIDIN

Chief Statistician Malaysia

August 2024

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Statistik Utama
Main Statistics

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STATISTIK UTAMA PERKHIDMATAN PENGINAPAN

Bilangan Pertubuhan

2022: 14,962 pertubuhan

2015: 4,377 pertubuhan

CAGR: 19.2%



Nilai Output Kasar

2022: RM16.7 bilion

2015: RM13.9 bilion

CAGR: 2.6%



Nilai Input Perantaraan

2022: RM7.3 bilion

2015: RM6.0 bilion

CAGR: 2.7%



Nilai Ditambah

2022: RM9.4 bilion

2015: RM7.9 bilion

CAGR: 2.6%



Bilangan Pekerja

2022: 157,549 orang

2015: 130,675 orang

CAGR: 2.7%



Gaji & Upah

2022: RM4.1 bilion

2015: RM3.0 bilion

CAGR: 4.4%



Nilai Harta Tetap

2022: RM37.0 bilion

2015: RM33.0 bilion

CAGR: 1.6%



Bilangan Pertubuhan Milikan Wanita

2022: 2,221 pertubuhan

2015: 560 pertubuhan

CAGR: 21.8%



NILAI DITAMBAH TERTINGGI

MENGIKUT AKTIVITI

Hotel (termasuk hotel resort) & hotel apartmen

2022: RM6.7 bilion

2015: RM6.3 bilion

CAGR: 0.9%



Rumah rehat/ rumah tetamu, bed & breakfast unit, asrama, homestay, tapak perkhemahan & penginapan lain

2022: RM1.7 bilion

2015: RM0.03 bilion

CAGR: 74.1%



Hotel bajet

2022: RM0.9 bilion

2015: RM1.4 bilion

CAGR: -6.5%



MENGIKUT NEGERI

W.P. Kuala Lumpur



2022: RM2.3 bilion

2015: RM2.2 bilion

CAGR: 0.4%

Selangor



2022: RM1.09 bilion

2015: RM1.12 bilion

CAGR: -0.4%

Johor



2022: RM0.8 bilion

2015: RM0.5 bilion

CAGR: 8.4%



MAIN STATISTICS

ACCOMMODATION SERVICES

Number of Establishments

2022: 14,962 establishments

2015: 4,377 establishments

CAGR: 19.2%



Value of Gross Output

2022: RM16.7 billion

2015: RM13.9 billion

CAGR: 2.6%



Value of Intermediate Input

2022: RM7.3 billion

2015: RM6.0 billion

CAGR: 2.7%



Value Added

2022: RM9.4 billion

2015: RM7.9 billion

CAGR: 2.6%



Number of Persons Engaged

2022: 157,549 persons

2015: 130,675 persons

CAGR: 2.7%



Salaries & Wages

2022: RM4.1 billion

2015: RM3.0 billion

CAGR: 4.4%



Value of Fixed Assets

2022: RM37.0 billion

2015: RM33.0 billion

CAGR: 1.6%



Number of Women-Owned Establishments

2022: 2,221 establishments

2015: 560 establishments

CAGR: 21.8%



HIGHEST VALUE ADDED

BY ACTIVITY

Hotels (including resort hotels) & apartment hotels

2022: RM6.7 billion

CAGR: 0.9%

2015: RM6.3 billion



Rest house/ guest house, bed & breakfast units, hostels, homestay, camping grounds & other accommodation

2022: RM1.7 billion

CAGR: 74.1%

2015: RM0.03 billion



Budget hotels

2022: RM0.9 billion

CAGR: -6.5%

2015: RM1.4 billion



BY STATE

W.P. Kuala Lumpur



2022: RM2.3 billion

2015: RM2.2 billion

CAGR: 0.4%

Selangor



2022: RM1.09 billion

2015: RM1.12 billion

CAGR: -0.4%

Johor



2022: RM0.8 billion

2015: RM0.5 billion

CAGR: 8.4%



Bahagian | *Part*

2

Ringkasan Penemuan
Summary of Findings

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1. PENGENALAN

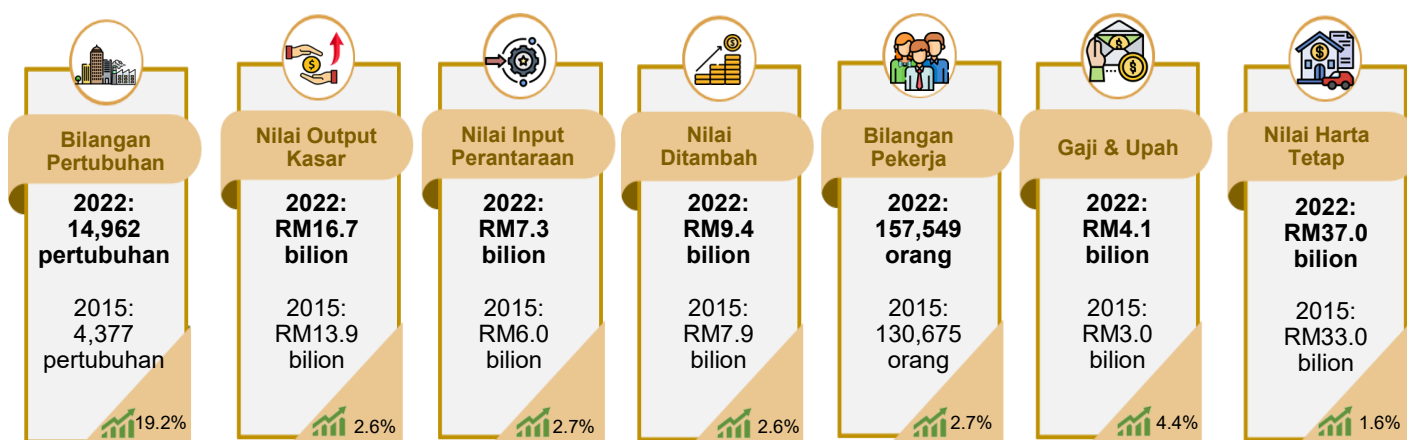
Penerbitan ini memaparkan statistik bagi Perkhidmatan penginapan yang diperolehi daripada Banci Ekonomi 2023 bagi tahun rujukan 2022. Perkhidmatan penginapan merangkumi aktiviti Hotel (termasuk hotel resort) & hotel apartmen, Hotel bajet, Chalet dan Rumah rehat/ rumah tetamu, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain.

2. PRESTASI PERKHIDMATAN PENGINAPAN

Secara keseluruhan, statistik utama Perkhidmatan penginapan pada tahun 2022 menunjukkan kadar pertumbuhan tahunan positif berbanding 2015. Pada tahun 2022, bilangan pertubuhan yang beroperasi dalam perkhidmatan ini adalah 14,962 pertubuhan dengan merekodkan kadar pertumbuhan tahunan sebanyak 19.2 peratus berbanding 4,377 pertubuhan pada 2015. Nilai output kasar pada tahun 2022 berjumlah RM16.7 billion (2015: RM13.9 billion) dengan kadar pertumbuhan tahunan sebanyak 2.6 peratus. Selari dengan pertumbuhan nilai output kasar, nilai input perantaraan turut meningkat untuk mencatatkan RM7.3 billion dengan kadar pertumbuhan tahunan 2.7 peratus, menghasilkan nilai ditambah sebanyak RM9.4 billion pada tahun 2022 (2015: RM7.9 billion).

Seramai 157,549 orang pekerja yang terlibat dalam Perkhidmatan penginapan berbanding 130,675 orang pada 2015 dengan kadar pertumbuhan tahunan 2.7 peratus. Dalam tempoh yang sama, jumlah gaji & upah turut mencatatkan peningkatan kadar pertumbuhan tahunan sebanyak 4.4 peratus kepada RM4.1 billion (2015: RM3.0 billion). Sementara itu, nilai harta tetap yang dimiliki oleh pertubuhan dalam Perkhidmatan penginapan pada tahun 2022 adalah RM37.0 billion (2015: RM33.0 billion) dengan kadar pertumbuhan tahunan sebanyak 1.6 peratus (**Paparan 1**).

Paparan 1: Statistik Utama Perkhidmatan Penginapan, 2015 dan 2022



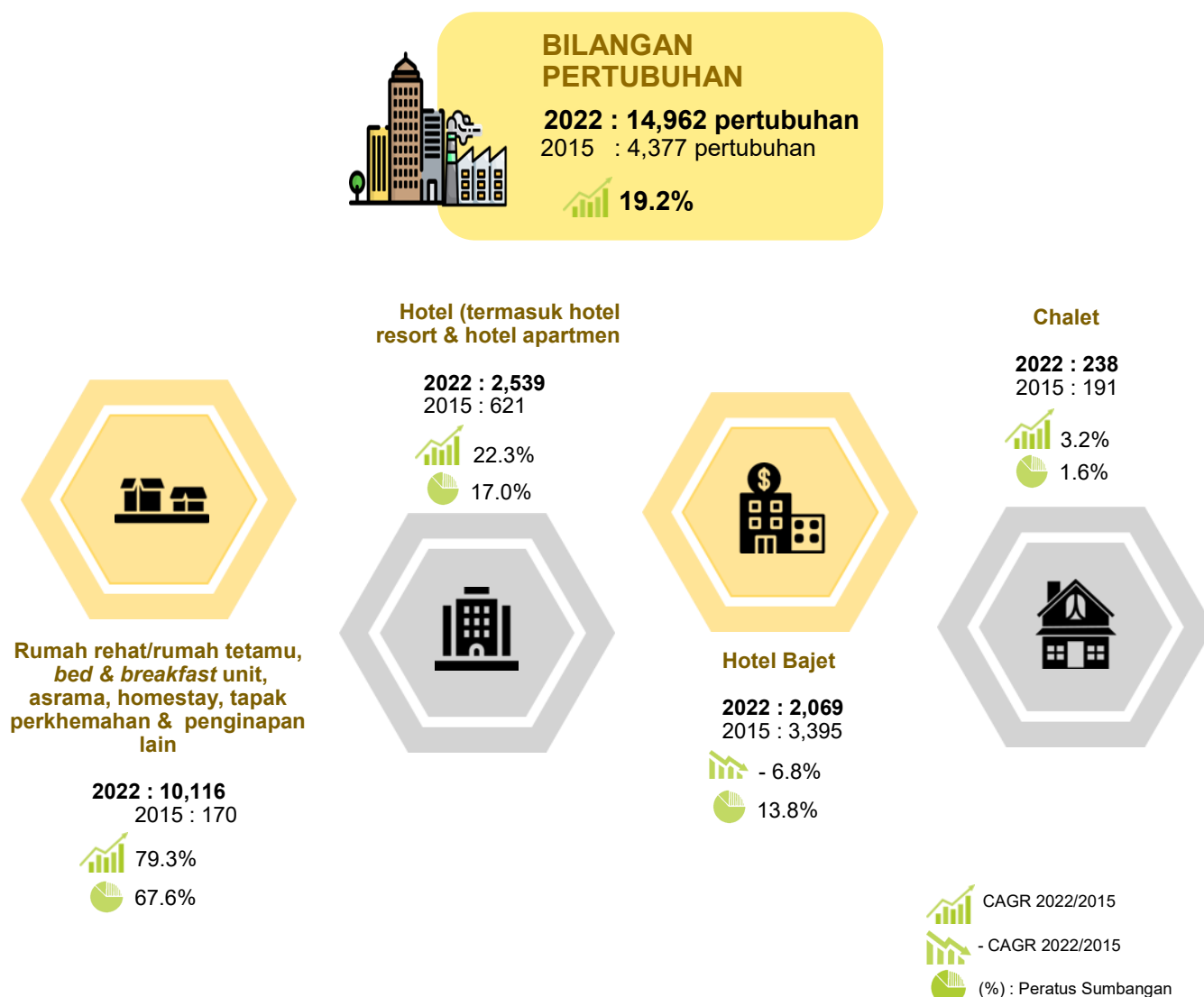
 CAGR 2022/2015

3. BILANGAN PERTUBUHAN

Perkhidmatan penginapan mengalami peningkatan yang stabil, berkembang daripada 4,377 pertubuhan pada tahun 2015 kepada 14,962 pertubuhan pada tahun 2022, dengan kadar pertumbuhan tahunan sebanyak 19.2 peratus.

Pertumbuhan ini didorong oleh aktiviti Rumah rehat/ rumah tetamu, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain yang mencatatkan bilangan pertubuhan tertinggi sebanyak 10,116 pertubuhan atau sumbangan 67.6 peratus daripada jumlah keseluruhan. Ini diikuti oleh Hotel (termasuk hotel resort) & hotel apartmen sebanyak 2,539 pertubuhan (sumbangan: 17.0 %) manakala hotel bajet sebanyak 2,069 pertubuhan (sumbangan: 13.8%) seperti di Paparan 2.

Paparan 2: Bilangan Pertubuhan bagi Perkhidmatan Penginapan mengikut Aktiviti, 2015 dan 2022

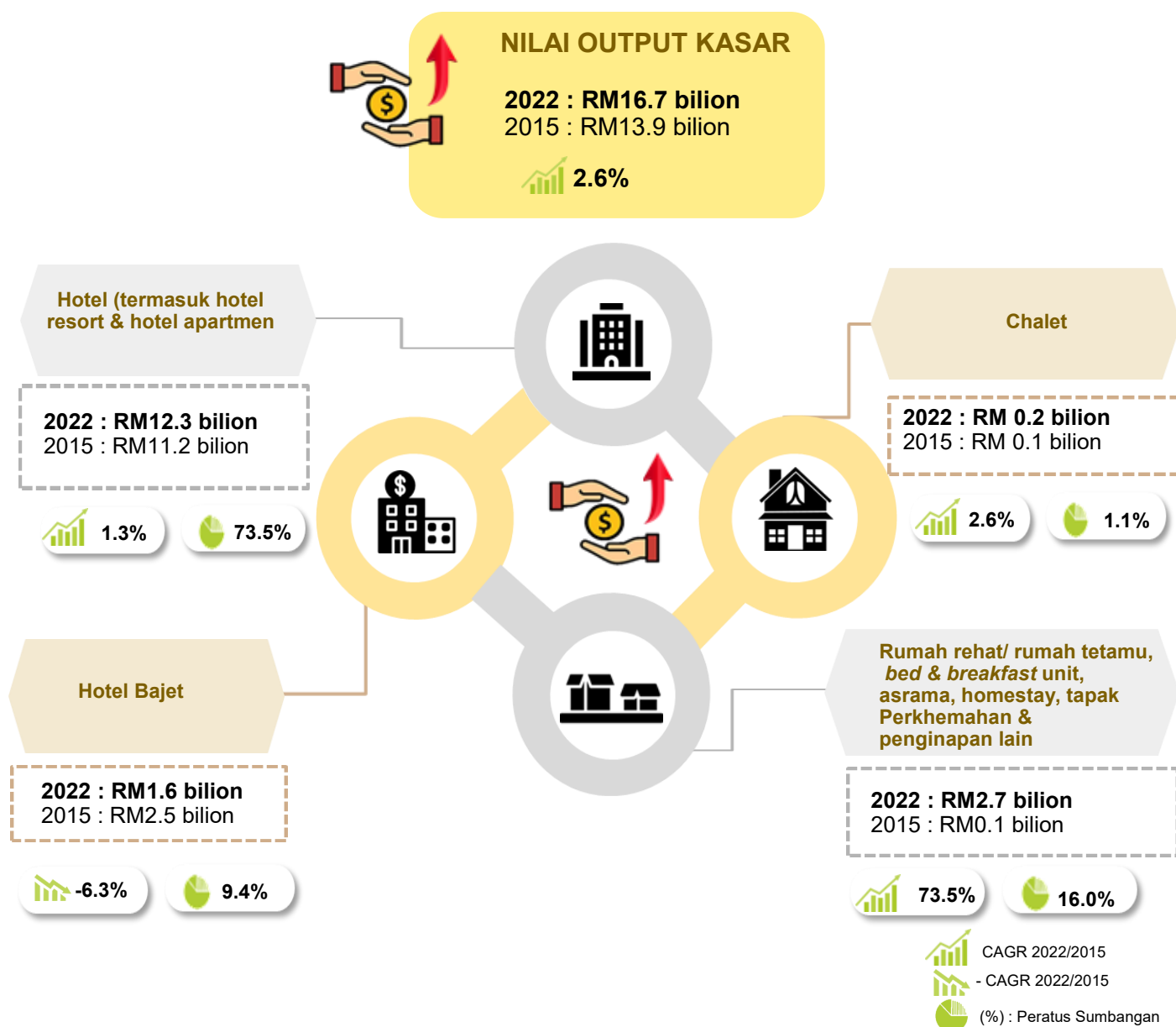


4. NILAI OUTPUT KASAR

Nilai output kasar meningkat pada kadar 2.6 peratus setahun mencecah RM16.7 bilion pada 2022 berbanding RM13.9 bilion pada 2015. Hotel (termasuk hotel resort) & hotel apartmen merupakan penyumbang utama kepada peningkatan ini yang mencatatkan RM12.3 bilion dengan sumbangan 73.5 peratus daripada jumlah output kasar berbanding RM11.2 bilion pada tahun 2015.

Ini diikuti oleh Rumah rehat/ rumah tetamu, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain yang menyumbang RM2.7 bilion (sumbangan: 16.0%), peningkatan yang ketara daripada RM0.1 bilion pada tahun 2015. Hotel bajet menyumbang RM1.6 bilion atau 9.4 peratus daripada output kasar pada tahun 2022, penurunan daripada RM2.5 bilion pada tahun 2015 seperti di **Paparan 3**.

Paparan 3: Nilai Output Kasar bagi Perkhidmatan Penginapan mengikut Aktiviti, 2015 dan 2022

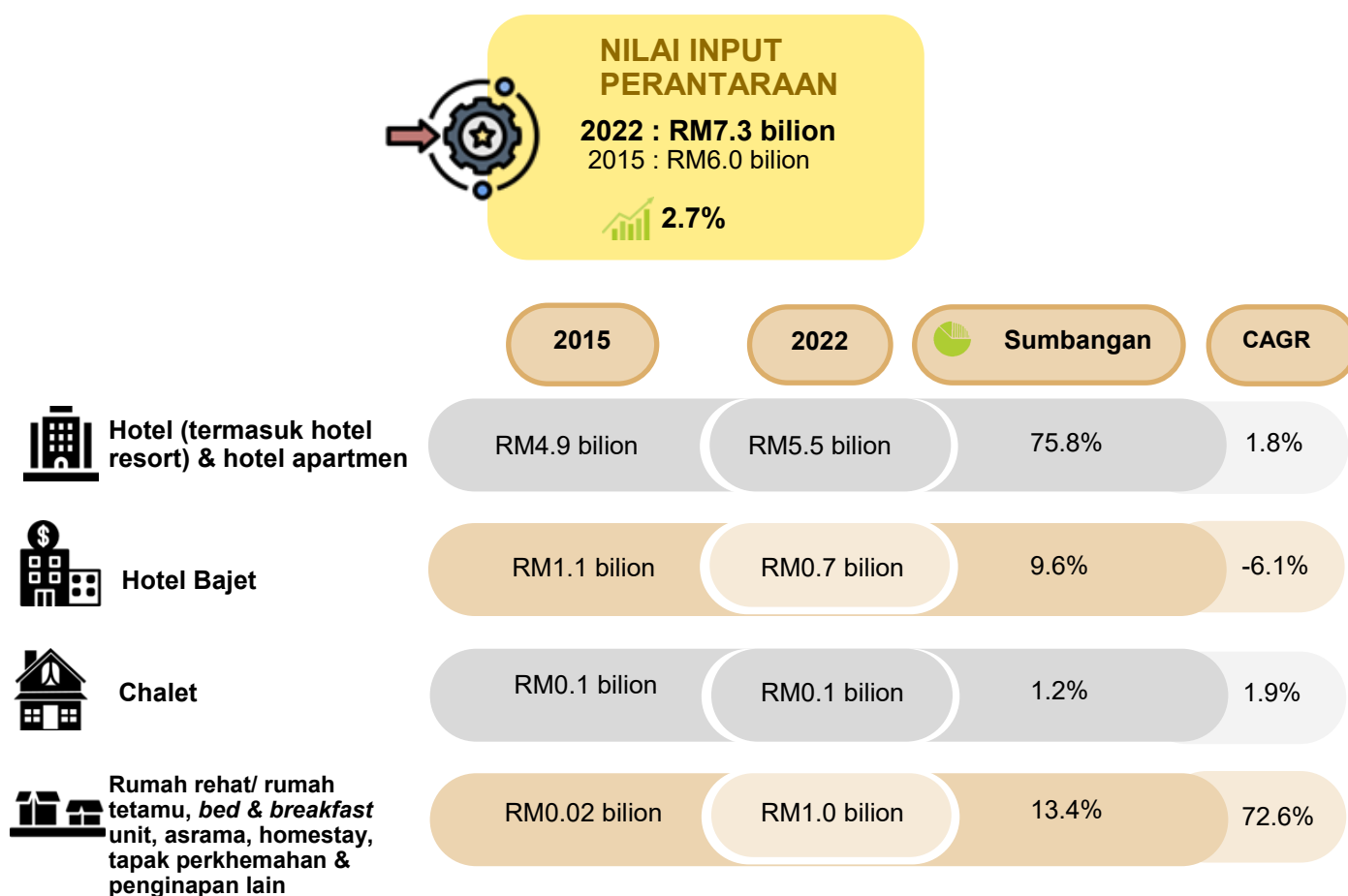


5. NILAI INPUT PERANTARAAN

Nilai input perantaraan bagi Perkhidmatan penginapan meningkat dengan kadar pertumbuhan tahunan sebanyak 2.7 peratus kepada RM7.3 bilion pada tahun 2022 berbanding RM6.0 bilion pada tahun 2015. Aktiviti Hotel (termasuk hotel resort) & hotel apartmen merupakan penyumbang tertinggi nilai input perantaraan sebanyak 75.8 peratus, iaitu RM5.5 bilion yang meningkat daripada RM4.9 bilion pada tahun 2015.

Ini diikuti oleh Rumah rehat/ rumah tetamu, asrama, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain yang menyumbang 13.4 peratus dengan nilai RM1.0 bilion, peningkatan ketara daripada RM0.02 bilion pada tahun 2015. Hotel bajet menyumbang 9.6 peratus dengan catatan RM0.7 bilion, menurun daripada RM1.1 bilion pada tahun 2015 seperti di **Paparan 4**.

Paparan 4: Nilai Input Perantaraan bagi Perkhidmatan Penginapan mengikut Aktiviti, 2015 dan 2022



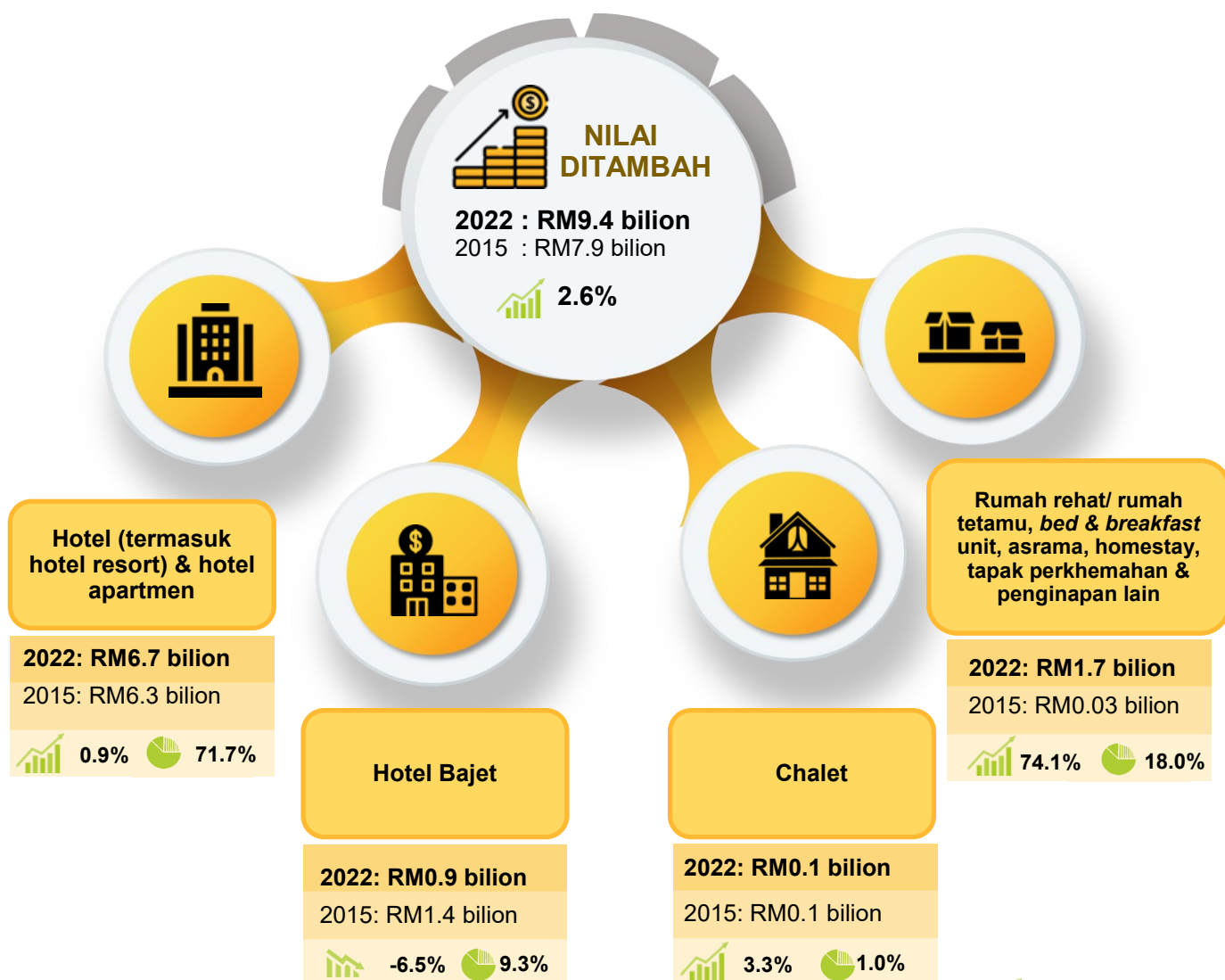
 CAGR 2022/2015
 (%) : Peratus Sumbangan

6. NILAI DITAMBAH

Pada tahun 2022, nilai ditambah bagi Perkhidmatan penginapan meningkat dengan kadar pertumbuhan tahunan sebanyak 2.6 peratus kepada RM9.4 bilion pada tahun 2022 berbanding RM7.9 bilion pada tahun 2015. Hotel (termasuk hotel resort) & hotel apartmen merupakan penyumbang tertinggi nilai ditambah iaitu sebanyak RM6.7 bilion dengan sumbangan 71.7 peratus daripada jumlah keseluruhan.

Rumah rehat/ rumah tetamu, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain mencatatkan RM1.7 bilion atau 18.0 peratus daripada jumlah keseluruhan manakala hotel bajet menyumbang RM0.9 bilion (sumbangan: 9.3%) seperti di **Paparan 5**.

Paparan 5: Nilai Ditambah bagi Perkhidmatan Penginapan mengikut Aktiviti, 2015 dan 2022

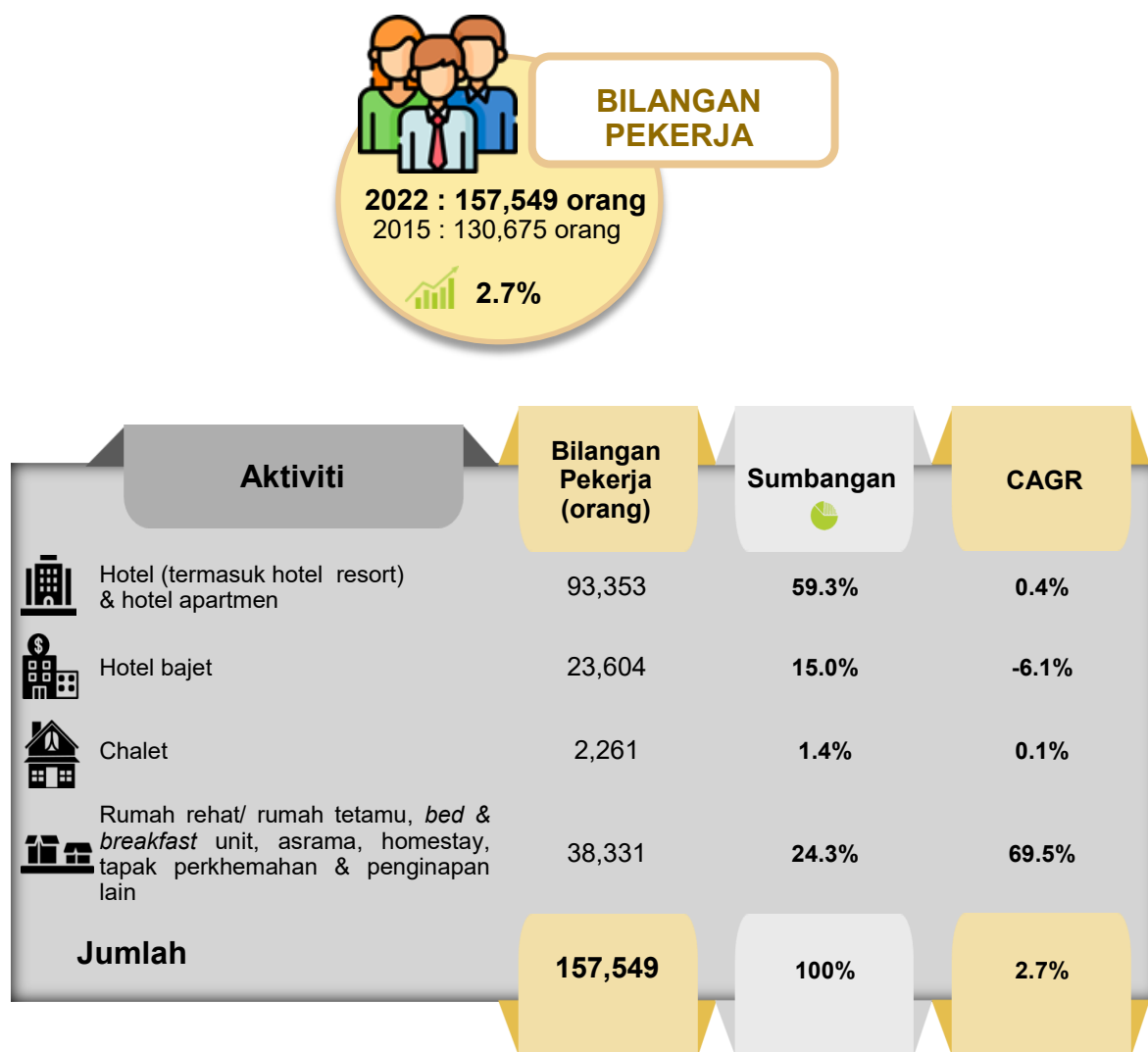


 CAGR 2022/2015
 - CAGR 2022/2015
 (%) : Peratus Sumbangan

7. BILANGAN PEKERJA

Subsektor ini melibatkan 157,549 orang pekerja pada tahun 2022, meningkat sebanyak 26,874 orang daripada tahun 2015 dengan kadar pertumbuhan tahunan sebanyak 2.7 peratus. Hotel (termasuk hotel resort) & hotel apartmen mencatatkan bilangan pekerja tertinggi iaitu 93,353 orang (sumbangan: 59.3%), diikuti oleh Rumah rehat/ rumah tetamu, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain sebanyak 38,331 orang (sumbangan: 24.3%) dan hotel bajet sebanyak 23,604 orang (sumbangan: 15.0%) (**Paparan 6**).

Paparan 6: Bilangan Pekerja bagi Perkhidmatan Penginapan mengikut Aktiviti, 2022

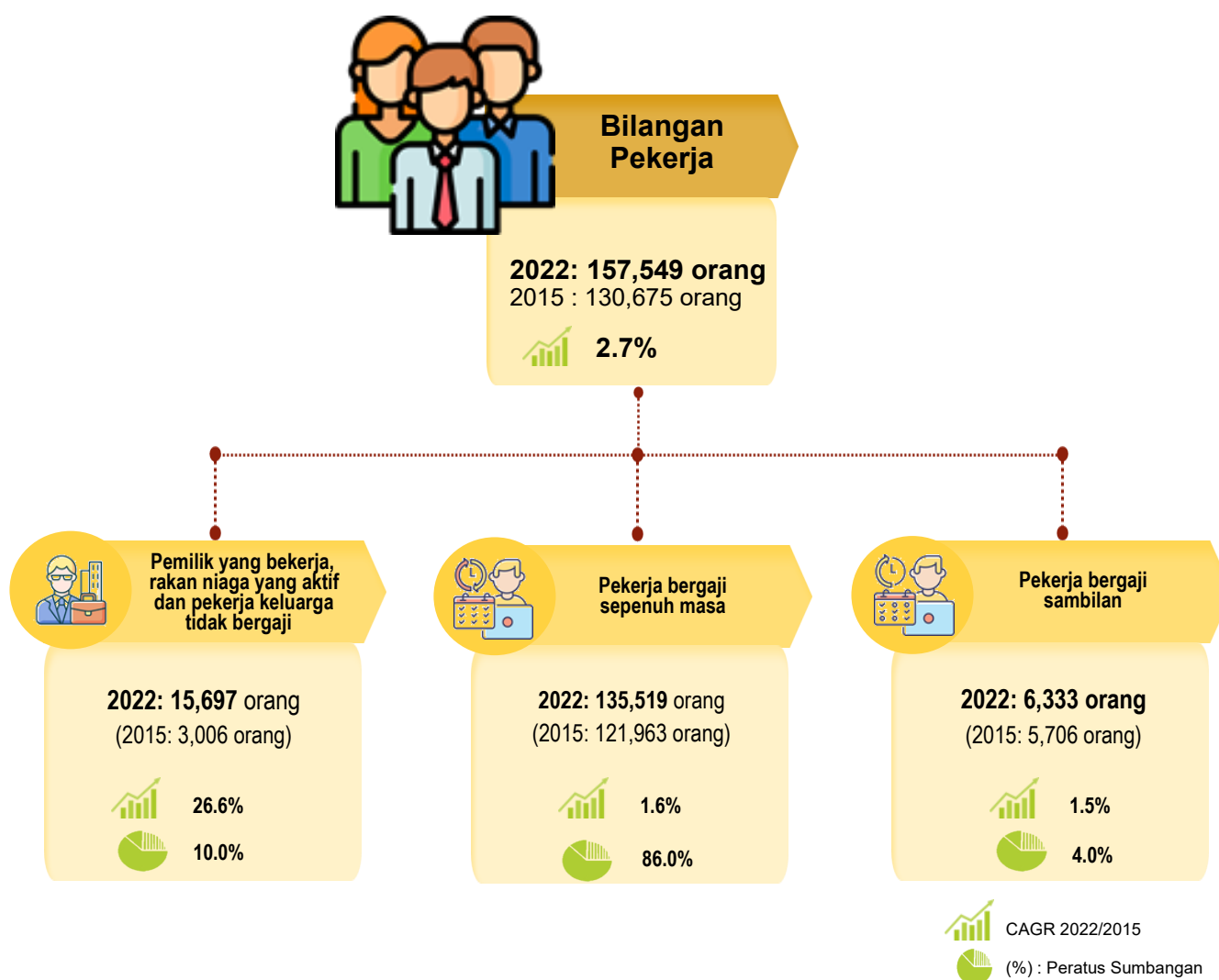


CAGR 2022/2015
 (%) : Peratus Sumbangan

7.1 BILANGAN PEKERJA MENGIKUT KATEGORI PEKERJA

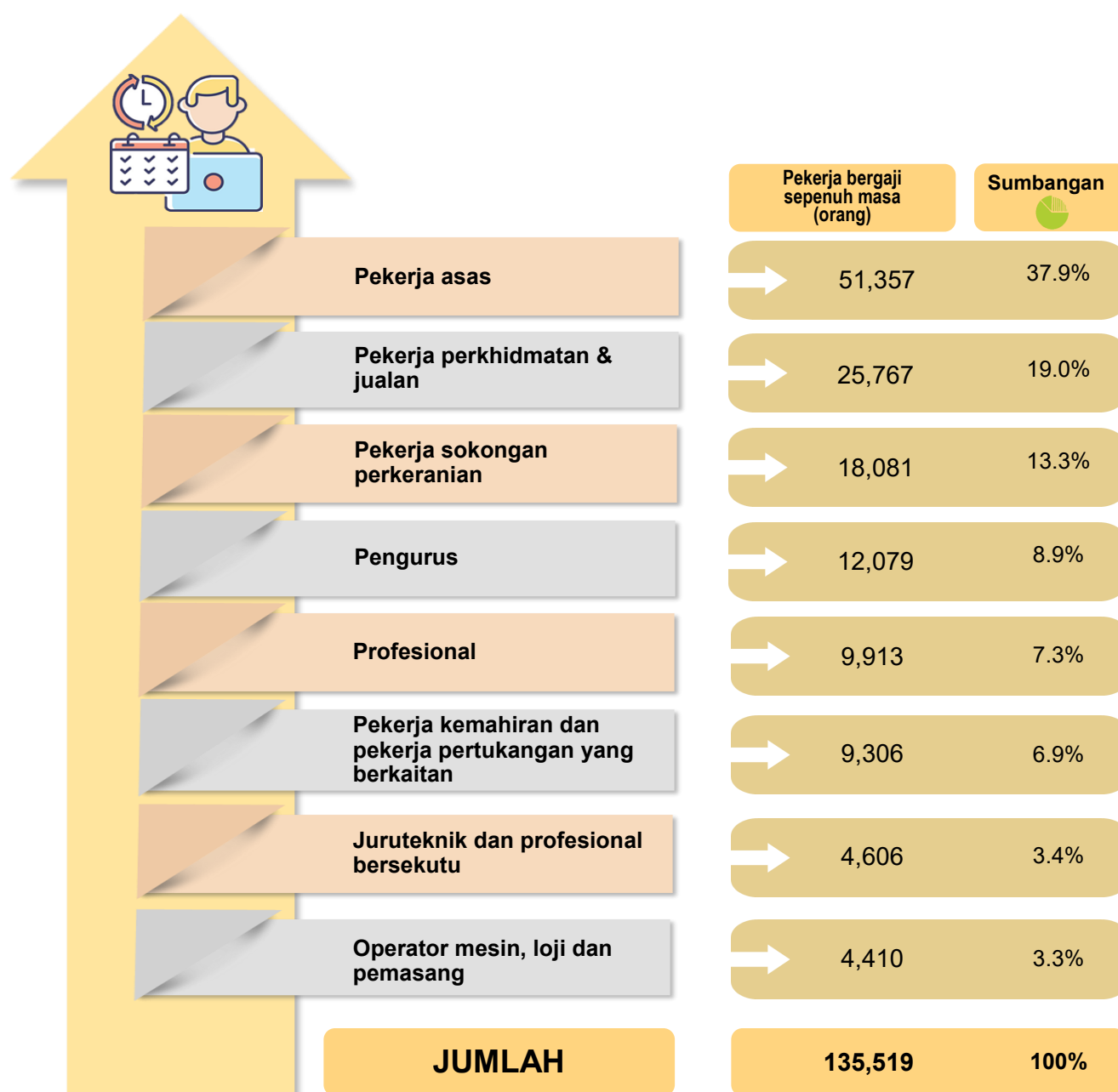
Pekerja bergaji sepenuh masa mencatatkan bilangan pekerja yang tertinggi pada tahun 2022 iaitu seramai 135,519 orang dengan sumbangan 86.0 peratus. Ini diikuti oleh pemilik yang bekerja, rakan niaga yang aktif dan pekerja keluarga tidak bergaji (15,697 orang; sumbangan: 10.0%) dan pekerja bergaji sambilan (6,333 orang; sumbangan: 4.0%) seperti yang digambarkan di Paparan 7.

Paparan 7: Bilangan Pekerja bagi Perkhidmatan Penginapan mengikut Kategori Pekerja, 2015 dan 2022



Bagi pekerja bergaji sepenuh masa, kategori pekerjaan asas membentuk segmen terbesar dalam pasaran tenaga kerja, menyumbang 37.9 peratus dengan jumlah 51,357 orang. Ini diikuti oleh pekerja perkhidmatan & jualan dan pekerja sokongan perkeranian masing-masing menyumbang 19.0 peratus (25,767 orang) dan 13.3 peratus (18,081 orang) (**Paparan 8**).

Paparan 8: Bilangan Pekerja Bergaji Sepenuh Masa bagi Perkhidmatan Penginapan mengikut Kategori Pekerja, 2022

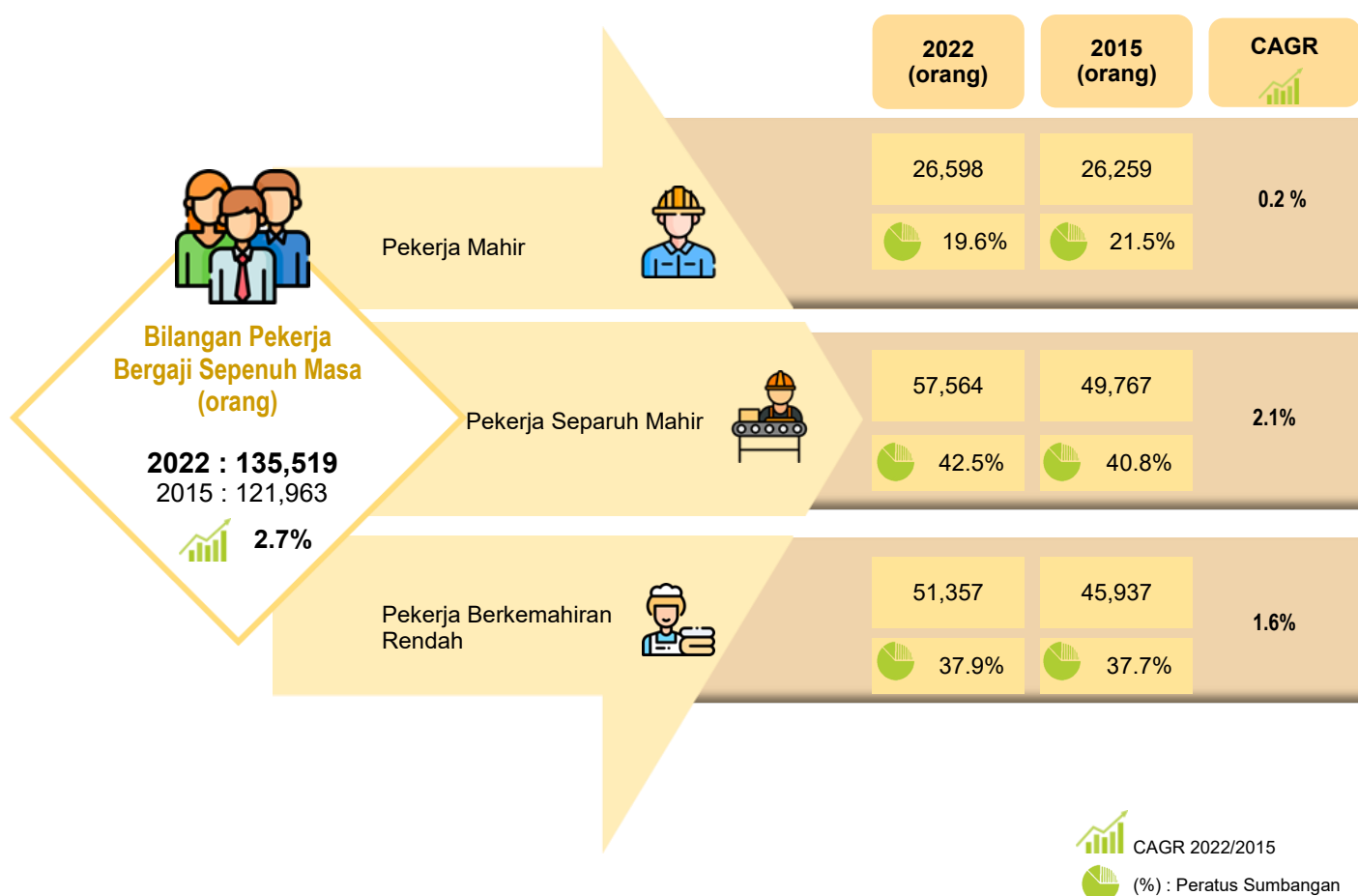


(%) : Peratus Sumbangan

7.2 BILANGAN PEKERJA MENGIKUT KATEGORI KEMAHIRAN

Bagi bilangan pekerja mengikut tahap kemahiran, pekerja separuh mahir merekodkan bilangan pekerja tertinggi dengan jumlah 57,564 orang (sumbangan: 42.5%), diikuti dengan pekerja berkemahiran rendah berjumlah 51,357 orang (sumbangan: 37.9%) dan pekerja mahir dengan 26,598 orang (sumbangan: 19.6%) pada tahun 2022 (**Paparan 9**).

Paparan 9: Bilangan Pekerja Bergaji Sepenuh Masa bagi Perkhidmatan Penginapan mengikut Kategori Kemahiran, 2015 dan 2022



7.3 BILANGAN PEKERJA MENGIKUT SIJIL TERTINGGI DIPEROLEH

Majoriti pekerja dalam Perkhidmatan penginapan memegang kelulusan SPM/SPM (V) atau yang setaraf iaitu seramai 72,330 orang atau 45.9 peratus daripada jumlah bilangan pekerja. Ini diikuti oleh pemegang kelulusan Diploma 25,124 orang (sumbangan: 15.9%), dan di bawah taraf kelulusan SPM/SPM (V) seramai 21,728 orang (sumbangan: 13.8%) seperti yang digambarkan dalam **Paparan 10**.

Dari segi bilangan pekerja mengikut jantina menunjukkan bahawa bilangan pekerja lelaki menyumbang 56.6 peratus daripada jumlah pekerja iaitu berjumlah 89,112 orang. Sementara itu, bilangan pekerja mengikut sijil tertinggi diperolehi menunjukkan pekerja lelaki dan perempuan paling ramai mempunyai kelayakan SPM/SPM(V) atau yang setaraf, masing-masing sebanyak 39,766 orang (sumbangan: 44.6%) dan 32,564 orang (sumbangan: 47.6%).

Paparan 10: Bilangan Pekerja mengikut Sijil Tertinggi Diperolehi dan Jantina bagi Perkhidmatan Penginapan, 2022

Sijil Tertinggi Diperolehi	Jumlah		Lelaki		Perempuan	
	Jumlah (orang)	Sumbangan (%)	Bilangan (orang)	Sumbangan (%)	Bilangan (orang)	Sumbangan (%)
Pascasiswazah	2,413	1.5	1,300	1.5	1,113	1.6
Ijazah Sarjana Muda/ Diploma Lanjutan atau yang setaraf	14,567	9.3	8,480	9.5	6,087	8.9
Diploma	25,124	15.9	13,544	15.2	11,580	16.9
STPM atau yang setaraf	9,701	6.2	5,182	5.8	4,519	6.6
Sijil	11,686	7.4	6,719	7.5	4,967	7.3
SPM/ SPM (V) atau yang setaraf	72,330	45.9	39,766	44.6	32,564	47.6
Di bawah taraf kelulusan SPM/ SPM (V)	21,728	13.8	14,121	15.9	7,607	11.1
JUMLAH	157,549	100	89,112	100	68,437	100

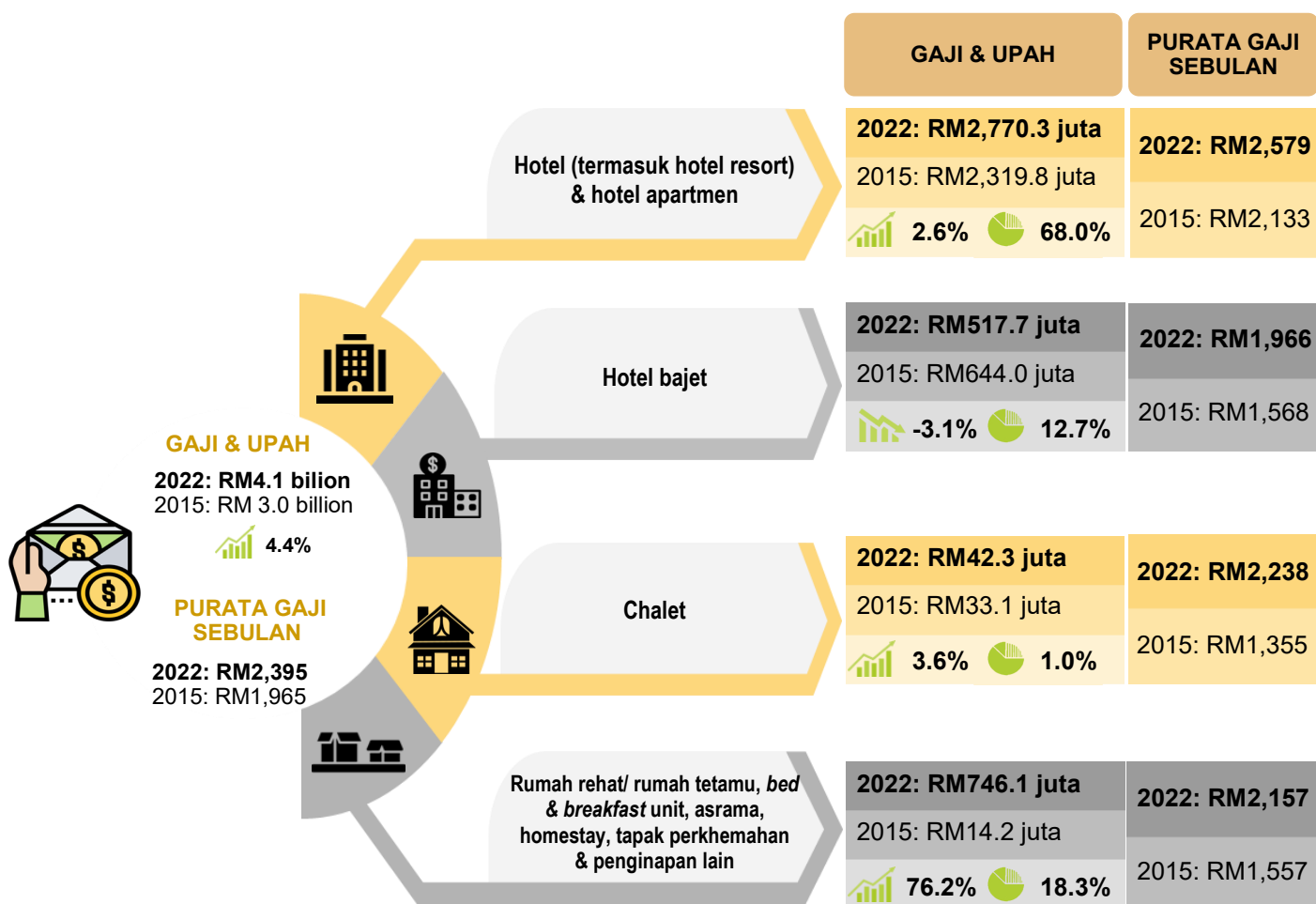
 (%) : Peratus Sumbangan

8. GAJI & UPAH

Gaji dan upah meningkat dengan kadar pertumbuhan tahunan sebanyak 4.4 peratus kepada RM4.1 bilion pada tahun 2022, meningkat daripada RM3.0 bilion pada tahun 2015. Hotel (termasuk hotel resort) & hotel apartmen menyumbang jumlah gaji & upah tertinggi sebanyak RM2.8 bilion (sumbangan: 68.0%), diikuti oleh Rumah rehat/ rumah tetamu, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain sebanyak RM0.7 bilion (sumbangan: 18.3%), dan Hotel bajet sebanyak RM0.5 bilion (sumbangan: 12.7%) seperti di **Paparan 11**.

Purata gaji & upah Perkhidmatan penginapan adalah RM2,395 sebulan (2015: RM1,965). Purata gaji tertinggi direkodkan oleh aktiviti Hotel (termasuk hotel resort) & hotel apartmen sebanyak RM2,579, diikuti oleh aktiviti Chalet (RM2,238) dan aktiviti Rumah rehat/ rumah tetamu, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain (RM2,157).

Paparan 11: Gaji & Upah dan Purata Gaji Sebulan bagi Perkhidmatan Penginapan mengikut Aktiviti, 2015 dan 2022



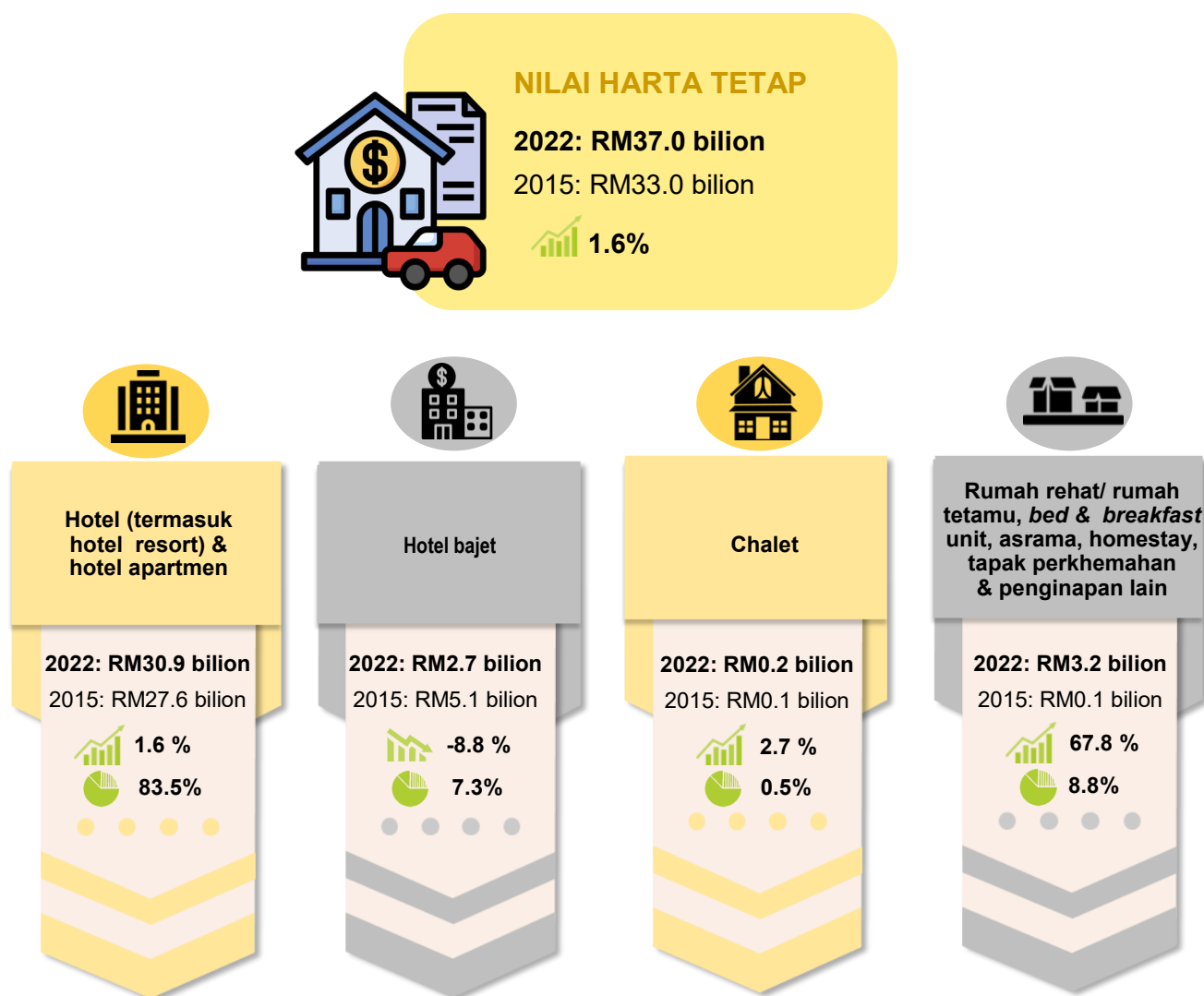
 CAGR 2022/2015
 - CAGR 2022/2015
 (%) : Peratus Sumbangan

9. NILAI HARTA TETAP

Nilai harta tetap bagi Perkhidmatan penginapan meningkat dengan kadar pertumbuhan tahunan sebanyak 1.6 peratus kepada RM37.0 bilion pada tahun 2022, meningkat daripada RM33.0 bilion pada tahun 2015.

Hotel (termasuk hotel resort) & hotel apartmen merupakan penyumbang tertinggi nilai harta tetap iaitu RM30.9 bilion (sumbangan: 83.5%), diikuti oleh Rumah rehat/ rumah tetamu, *bed & breakfast* unit, asrama, homestay, tapak perkhemahan & penginapan lain sebanyak RM3.2 bilion (sumbangan: 8.8%) dan hotel bajet sebanyak RM2.7 bilion (sumbangan: 7.3%) seperti di **Paparan 12**.

Paparan 12: Nilai Harta Tetap bagi Perkhidmatan Penginapan mengikut Aktiviti, 2015 dan 2022



CAGR 2022/2015
 - CAGR 2022/2015
 (%) : Peratus Sumbangan

10. PRESTASI MENGIKUT NEGERI

Berdasarkan penemuan Banci Ekonomi 2023, Perkhidmatan penginapan merekodkan sejumlah 14,962 pertubuhan beroperasi pada tahun 2022. Johor menyumbang bilangan pertubuhan tertinggi sebanyak 1,903 pertubuhan dengan sumbangan 12.7 peratus daripada keseluruhan bilangan pertubuhan dalam Perkhidmatan penginapan. Ini diikuti oleh Pahang dengan 1,563 pertubuhan (sumbangan: 10.4%) dan Sabah dengan 1,375 pertubuhan (sumbangan: 9.2%).

Bagi nilai output kasar, W.P. Kuala Lumpur mencatatkan nilai tertinggi iaitu RM4.0 bilion dengan sumbangan 24.0 peratus, diikuti oleh Selangor (RM2.0 bilion; sumbangan: 11.8%) dan Pahang (RM1.4 bilion; sumbangan: 8.6%) pada tahun 2022. Nilai input perantaraan tertinggi turut dicatatkan oleh W.P. Kuala Lumpur berjumlah RM1.7 bilion dengan sumbangan sebanyak 24.0 peratus. Ini diikuti oleh Selangor dan Pahang masing-masing berjumlah RM0.9 bilion (sumbangan: 12.1%) dan RM0.6 bilion (sumbangan: 8.9%).

Selari dengan nilai output kasar, W.P. Kuala Lumpur merekodkan nilai ditambah tertinggi iaitu RM2.3 bilion dengan sumbangan 24.0 peratus diikuti oleh Selangor (RM1.1 bilion; sumbangan: 11.5%) dan Johor (RM0.8 bilion; sumbangan: 8.5%).

W.P. Kuala Lumpur turut mencatatkan bilangan pekerja tertinggi seramai 29,760 orang yang dengan sumbangan 18.9 peratus. Ini diikuti oleh Sabah (15,981 orang; sumbangan: 10.1%) dan Selangor (14,512 orang; sumbangan: 9.2%).

Gaji & upah bagi Perkhidmatan penginapan pada tahun 2022 adalah sebanyak RM4.1 bilion. Tiga negeri yang mencatatkan nilai gaji & upah tertinggi adalah W.P. Kuala Lumpur dengan RM0.9 bilion, mewakili 22.5 peratus sumbangan, diikuti oleh Johor (RM0.4 bilion; sumbangan 10.6%) dan Selangor (RM0.4 bilion; sumbangan: 10.6%).

Pada masa yang sama, W.P. Kuala Lumpur mencatatkan nilai harta tetap tertinggi sebanyak RM10.4 bilion dengan sumbangan 28.1 peratus. Ini diikuti oleh Sabah sebanyak RM4.7 bilion (sumbangan: 12.8%) dan Pulau Pinang RM3.7 bilion (sumbangan: 10.0%). Secara keseluruhan, W.P. Kuala Lumpur merupakan penyumbang utama prestasi Perkhidmatan penginapan pada tahun 2022 seperti di **Paparan 13**.

Paparan 13: Statistik Utama Perkhidmatan Penginapan mengikut Negeri, 2022

NEGERI	 BILANGAN PERTUBUHAN	 NILAI OUTPUT KASAR (RM juta)	 NILAI INPUT PERANTARAAN (RM juta)	 NILAI DITAMBAH (RM juta)	 JUMLAH PEKERJA (orang)	 GAJI & UPAH (RM juta)	 NILAI HARTA TETAP (RM juta)
 MALAYSIA	14,962 100%	16,683.8 100%	7,278.9 100%	9,404.9 100%	157,549 100%	4,076.4 100%	36,984.5 100%
 Johor	1,903 12.7%	1,367.9 8.2%	572.7 7.9%	795.3 8.5%	14,163 9.0%	432.0 10.6%	3,041.7 8.2%
 Kedah	1,306 8.7%	918.0 5.5%	358.2 4.9%	559.9 6.0%	12,464 7.9%	253.0 6.2%	1,821.9 4.9%
 Kelantan	1,235 8.3%	580.2 3.5%	277.4 3.1%	352.8 3.8%	5,246 3.3%	69.6 1.7%	547.5 1.5%
 Melaka	459 3.1%	632.9 3.8%	342.4 4.7%	290.5 3.1%	6,568 4.2%	166.0 4.1%	1,373.7 3.7%
 Negeri Sembilan	448 3.0%	551.0 3.3%	269.5 3.7%	281.5 3.0%	4,952 3.1%	110.4 2.7%	684.7 1.9%
 Pahang	1,563 10.4%	1,429.3 8.6%	645.7 8.9%	783.6 8.3%	14,425 9.2%	361.2 8.9%	3,059.0 8.3%
 Pulau Pinang	618 4.1%	1,262.5 7.6%	566.0 7.8%	696.5 7.4%	11,208 7.1%	301.8 7.4%	3,715.3 10.0%
 Perak	1,229 8.2%	727.3 4.4%	326.4 4.5%	400.9 4.3%	8,947 5.7%	190.3 4.7%	1,471.4 4.0%
 Perlis	184 1.2%	207.7 1.2%	77.8 1.1%	129.9 1.4%	951 0.6%	9.7 0.2%	48.4 0.1%
 Selangor	1,328 8.9%	1,966.2 11.8%	880.2 12.1%	1,086.0 11.5%	14,512 9.2%	431.7 10.6%	2,883.9 7.8%
 Terengganu	1,188 7.9%	488.5 2.9%	211.3 2.9%	277.1 2.9%	6,487 4.1%	125.0 3.1%	851.3 2.3%
 Sabah	1,375 9.2%	1,343.9 8.1%	624.5 8.6%	719.4 7.6%	15,981 10.1%	405.2 9.9%	4,747.4 12.8%
 Sarawak	1,153 7.7%	916.5 5.5%	326.0 4.5%	590.5 6.3%	9,647 6.1%	245.4 6.0%	2,156.5 5.8%
 W.P. Kuala Lumpur	822 5.5%	4,006.3 24.0%	1,749.2 24.0%	2,257.1 24.0%	29,760 18.9%	918.8 22.5%	10,409.2 28.1%
 W.P. Labuan	85 0.6%	107.7 0.6%	37.7 0.5%	70.0 0.7%	1,130 0.7%	27.3 0.7%	122.5 0.3%
 W.P. Putrajaya	66 0.4%	177.9 1.1%	64.2 0.9%	113.8 1.2%	1,108 0.7%	28.9 0.7%	50.0 0.1%

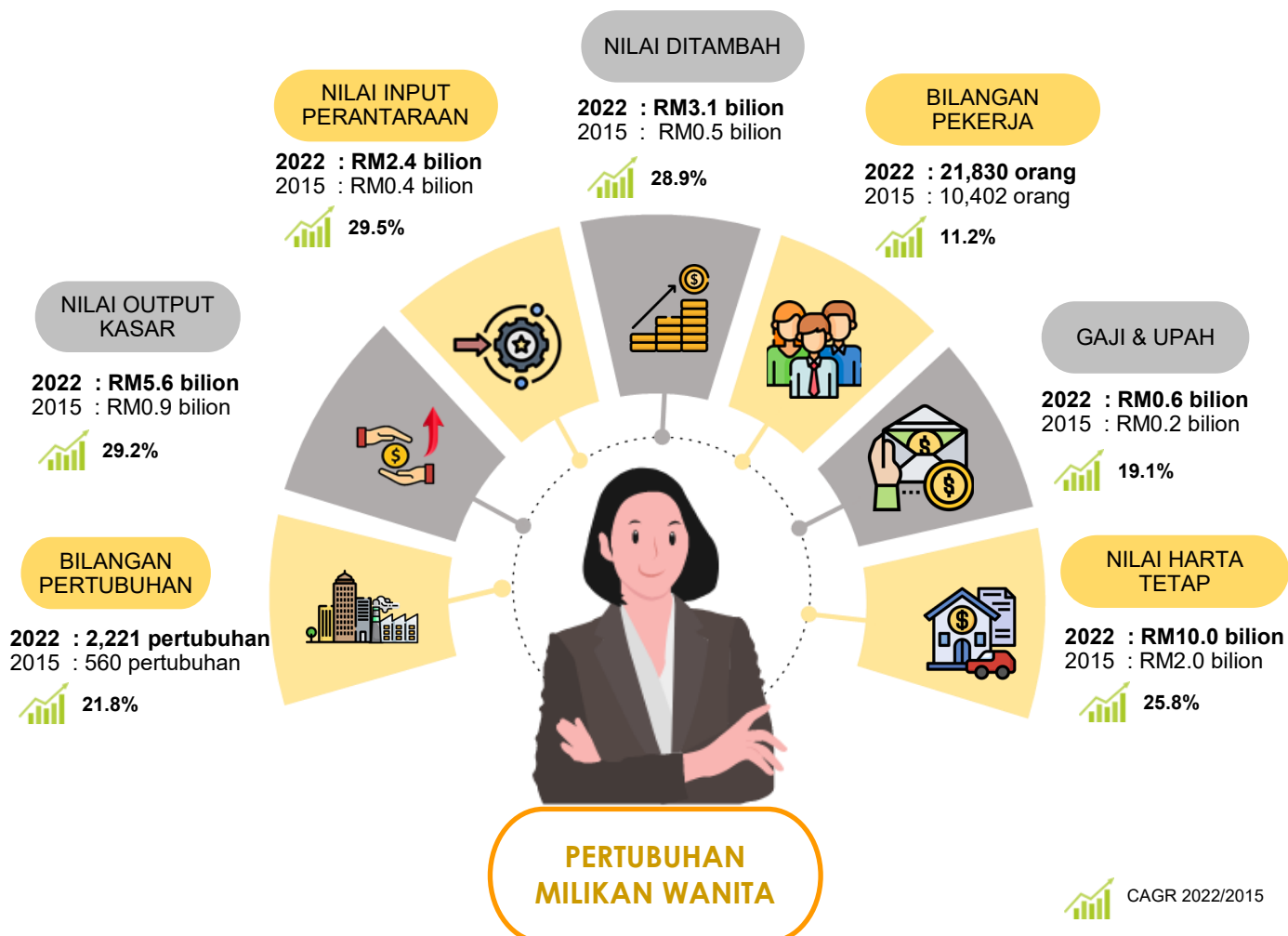
 (%) : Peratus Sumbangan

11. PERTUBUHAN MILIKAN WANITA

Pada tahun 2022, terdapat 2,221 pertubuhan milikan wanita dalam Perkhidmatan penginapan berbanding 560 pertubuhan pada tahun 2015 dengan kadar pertumbuhan tahunan 21.8 peratus (**Paparan 14**). Nilai output kasar bagi pertubuhan milikan wanita berjumlah RM5.6 bilion pada tahun 2022 meningkat sebanyak RM4.7 bilion berbanding tahun 2015 dengan kadar pertumbuhan tahunan sebanyak 29.2 peratus. Selari dengan pertumbuhan nilai output kasar, nilai input perantaraan juga meningkat kepada RM2.4 bilion dengan peningkatan tahunan 29.5 peratus, merekodkan nilai ditambah sebanyak RM3.1 bilion pada tahun 2022 (2015: RM0.5 bilion).

Sementara itu, bilangan pekerja bagi pertubuhan milikan wanita adalah seramai 21,830 orang pada tahun 2022 berbanding 10,402 orang pekerja pada tahun 2015 dengan kadar pertumbuhan tahunan sebanyak 11.2 peratus. Bagi jumlah gaji & upah pada tahun 2022 adalah sebanyak RM0.6 bilion (2015: RM0.2 bilion) dengan kadar pertumbuhan tahunan sebanyak 19.1 peratus. Nilai harta tetap bagi pertubuhan milikan wanita pada tahun 2022 adalah sebanyak RM10.0 bilion (2015: RM2.0 bilion), dengan kadar pertumbuhan tahunan sebanyak 25.8 peratus.

Paparan 14: Statistik Utama Pertubuhan Milikan Wanita Perkhidmatan Penginapan, 2015 dan 2022



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1. INTRODUCTION

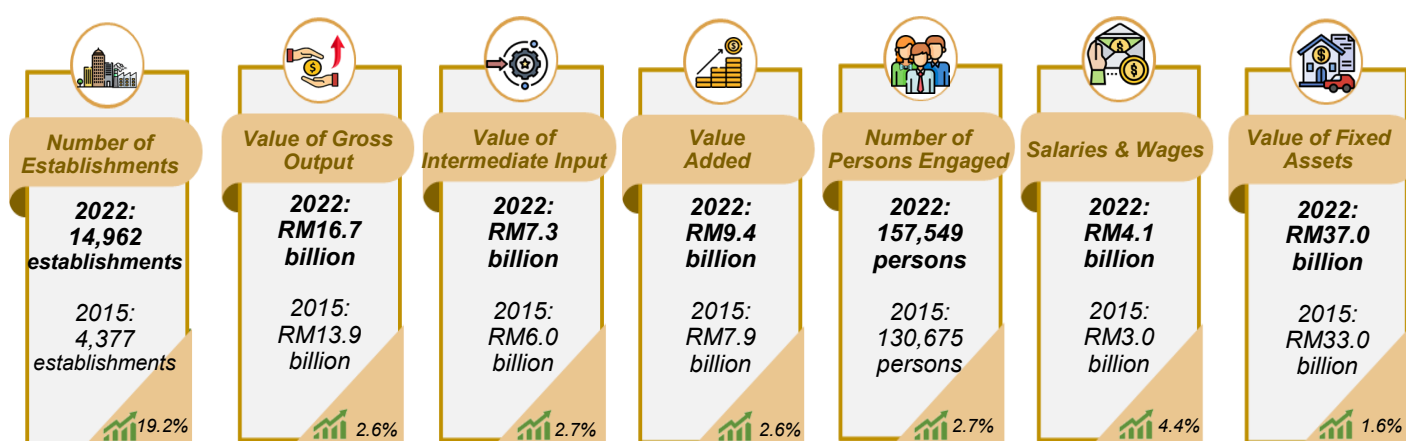
This publication presents statistics on the Accommodation services which obtained from the Economic Census 2023 for reference year 2022. Accommodation services comprises Hotels (including resort hotels) & apartment hotels, Budget hotels, Chalets, and Rest house/ guest house, bed & breakfast units, hostels, home stay, camping grounds & other accommodation.

2. PERFORMANCE OF ACCOMMODATION SERVICES

Overall, the principal statistics of Accommodation services in 2022 showed a positive annual growth rate as compared to 2015. In 2022, the number of establishments operating in this services was 14,962, which registered an annual growth rate of 19.2 per cent compared to 4,377 establishments in 2015. The value of gross output in 2022 amounted to RM16.7 billion (2015: RM13.9 billion) with an annual growth rate of 2.6 per cent. Concurrently, intermediate input also increased to RM7.3 billion, recording an annual growth rate of 2.7 per cent. This resulted in a value added of RM9.4 billion in 2022 (2015: RM7.9 billion).

The number of persons engaged for Accommodation services was 157,549 persons for compared to 130,675 persons in 2015, showing an annual growth rate of 2.7 per cent. In line with the increment, total salaries & wages grew by 4.4 per cent to RM4.1 billion (2015: RM3.0 billion). Meanwhile, value of fixed assets owned by establishments for Accommodation services amounted to RM37.0 billion in 2022 (2015: RM33.0 billion) with an annual growth rate of 1.6 per cent (**Exhibit 1**).

Exhibit 1: Principal Statistics of Accommodation Services, 2015 and 2022



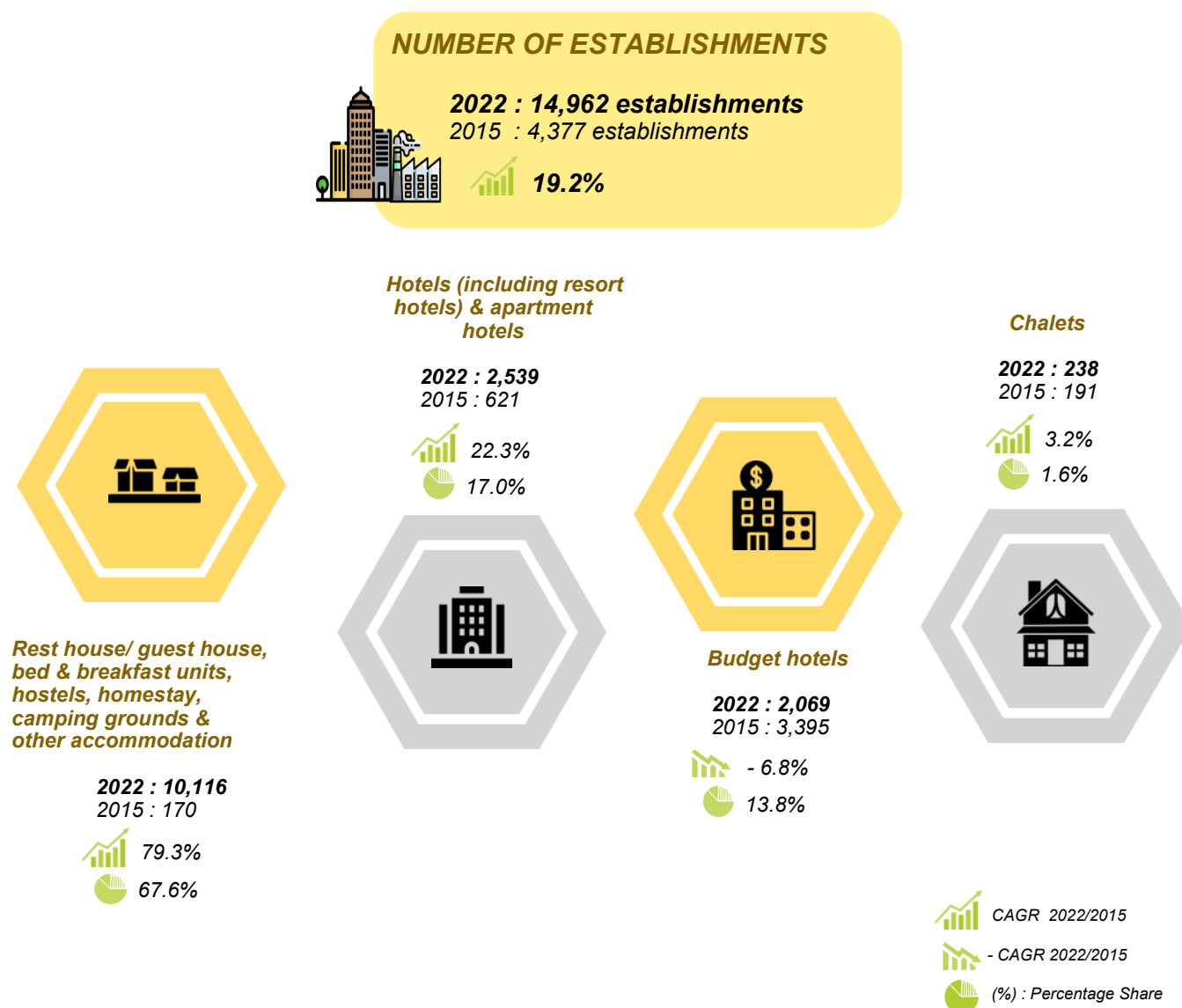
 CAGR 2022/2015

3. NUMBER OF ESTABLISHMENTS

Accommodation services experienced a steady increase, growing from 4,377 establishments in 2015 to 14,962 in 2022, reflecting an annual growth rate of 19.2 per cent.

The growth was largely driven by Rest house/ guest house, bed & breakfast units, hostels, homestay, camping grounds & other accommodation, which together accounted for 10,116 establishments with a share of 67.6 per cent of the total. Hotels (including resort hotels) & apartment hotels followed with 2,539 establishments (share: 17.0%), while Budget hotels comprised 2,069 establishments (share: 13.8 %) as shown in **Exhibit 2**.

Exhibit 2 : Number of Establishments for Accommodation Services by Activity, 2015 and 2022

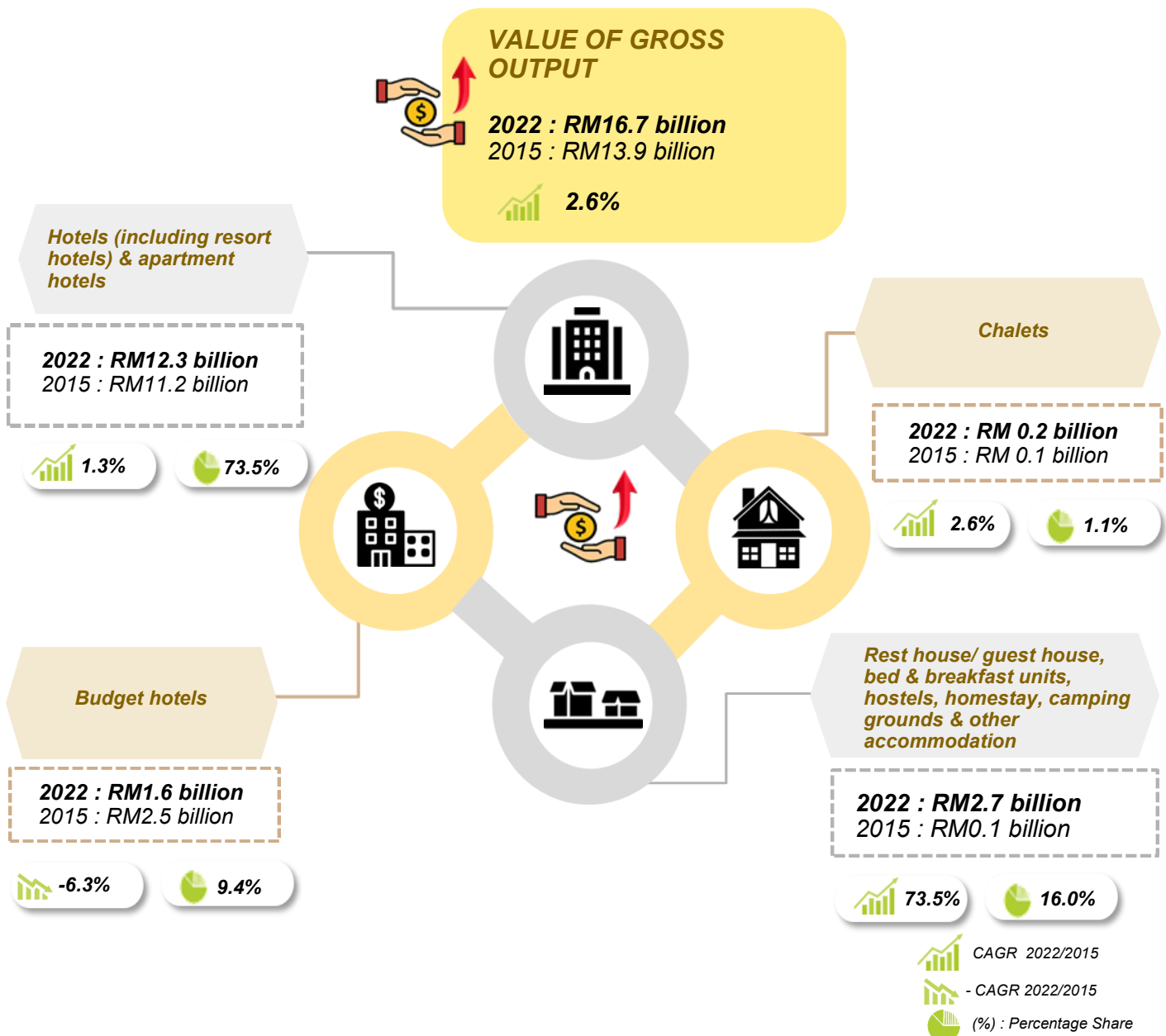


4. VALUE OF GROSS OUTPUT

The value of gross output grew at an annual rate of 2.6 per cent, reaching RM16.7 billion in 2022, up as against RM13.9 billion in 2015. Hotels (including resort hotels) & apartment hotels were the primary contributors to this increase, accounting to RM12.3 billion in 2022, which represents 73.5 per cent of the total gross output, compared to RM11.2 billion in 2015.

Rest house/ guest house, bed & breakfast units, hostels, homestay, camping grounds & other accommodation followed, contributing RM2.7 billion (share: 16.0%) of the total gross output, a notable increase from RM0.1 billion in 2015. Budget hotels contributed RM1.6 billion, or 9.4 per cent of the gross output in 2022, a decrease from RM2.5 billion in 2015 as shown in **Exhibit 3**.

Exhibit 3: Value of Gross Output for Accommodation Services by Activity, 2015 and 2022

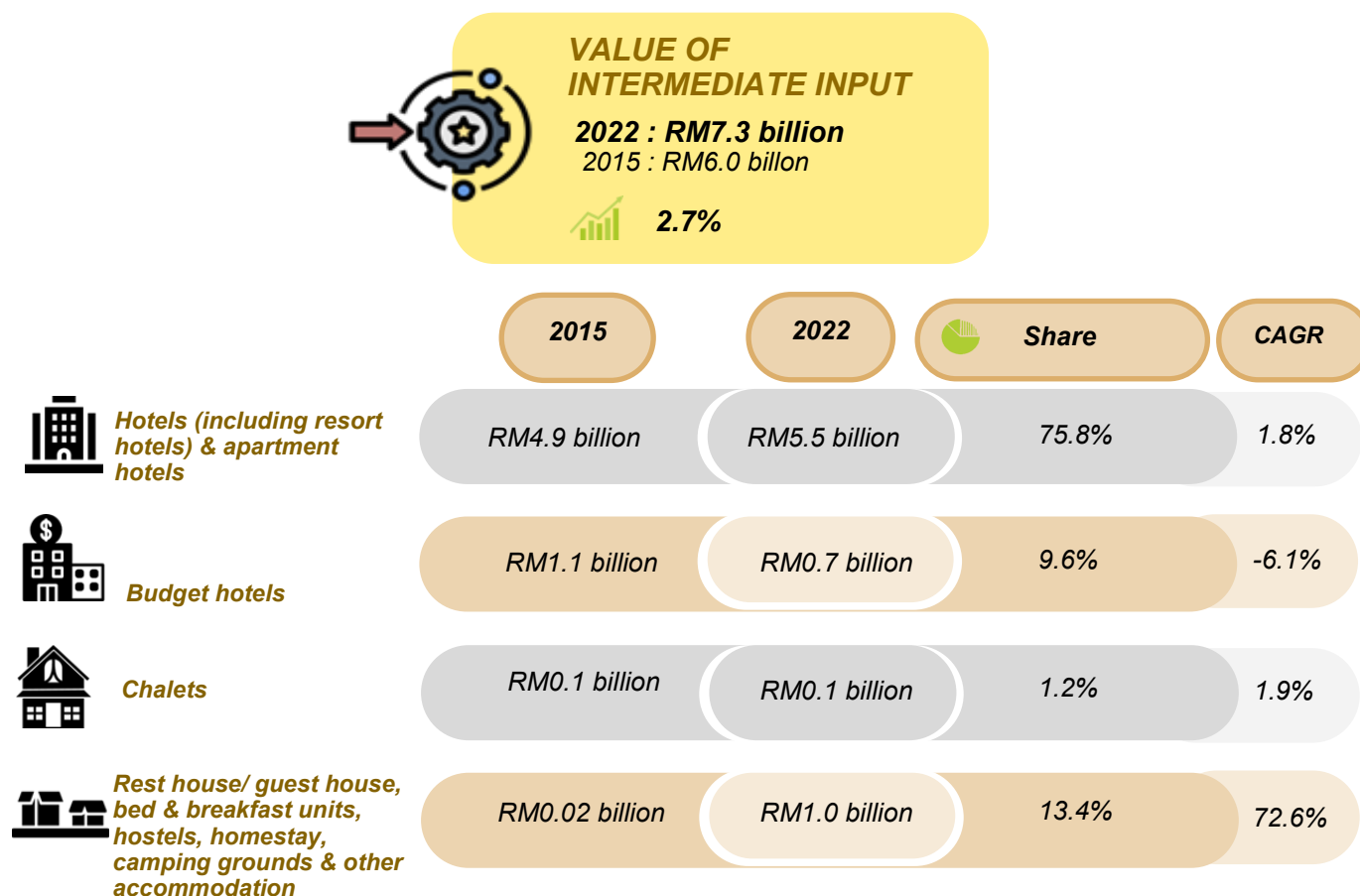


5. VALUE OF INTERMEDIATE INPUT

Accommodation services experienced a 2.7 per cent annual increase in intermediate input value, reaching RM7.3 billion in 2022, up from RM6.0 billion in 2015. Hotels (including resort hotels) & apartment hotels led with a 75.8 per cent share, contributing RM5.5 billion, up from RM4.9 billion in 2015.

Rest house/ guest house, bed & breakfast units, hostels, homestay, camping grounds & other accommodation followed with a 13.4 per cent share, totaling RM1.0 billion, a notable rise from RM0.02 billion in 2015. Budget hotels accounted for 9.6 per cent with RM0.7 billion, down from RM1.1 billion in 2015 as shown in **Exhibit 4**.

Exhibit 4: Value of Intermediate Input for Accommodation Services by Activity, 2015 and 2022



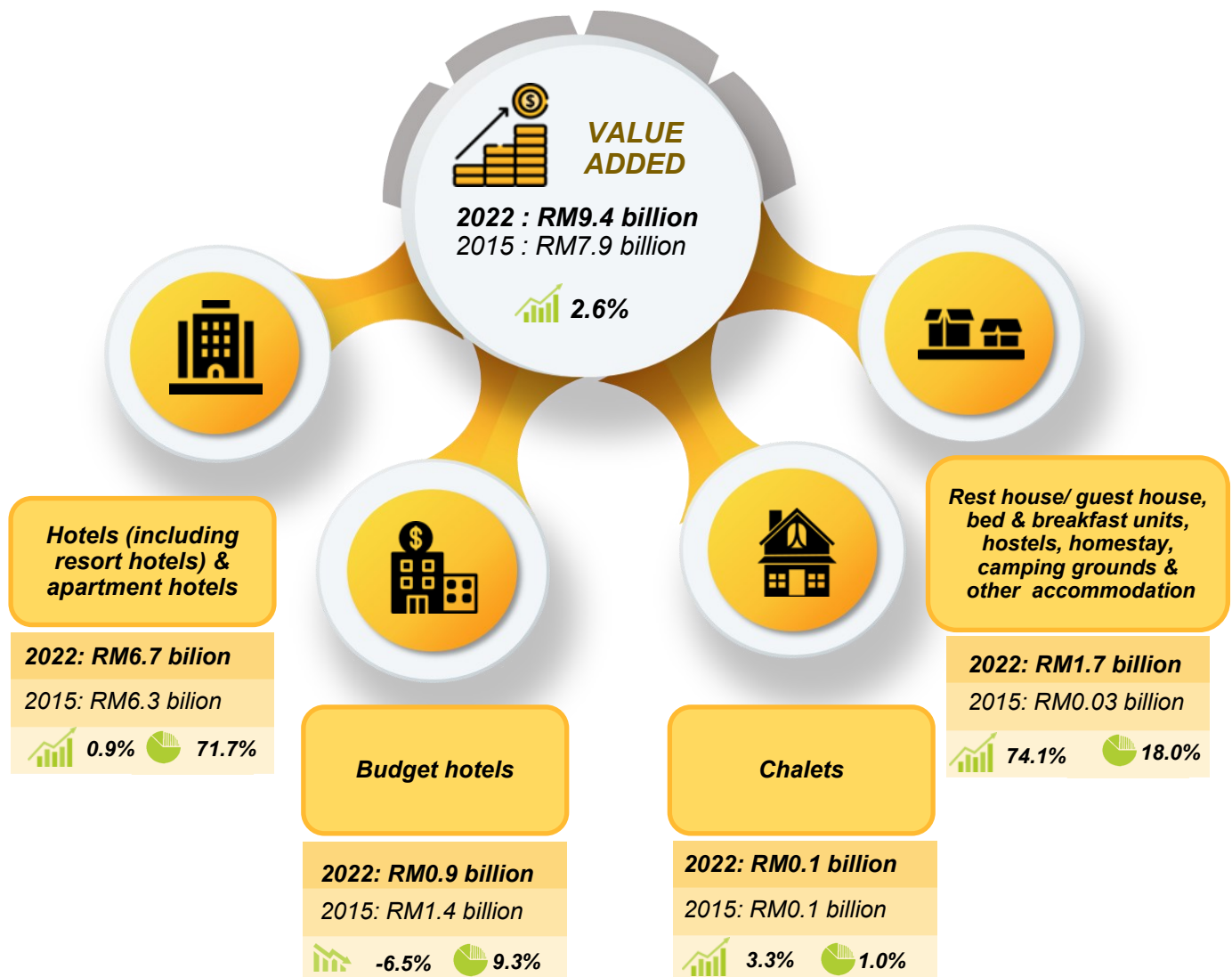
 CAGR 2022/2015
(%) : Percentage Share

6. VALUE ADDED

In 2022, the value added in Accommodation services increased by 2.6 per cent to RM9.4 billion, up from RM7.9 billion in 2015. Hotels (including resort hotels) & apartment hotels were the largest contributors, accounting for RM6.7 billion with a share of 71.7 per cent of the total.

Rest house/ guest house, bed & breakfast units, hostels, homestay, camping grounds & other accommodation contributed RM1.7 billion, representing 18.0 per cent of the total, while Budget hotels accounted for RM0.9 billion (share: 9.3%) as shown in **Exhibit 5**.

Exhibit 5: Value Added for Accommodation Services by Activity, 2015 and 2022

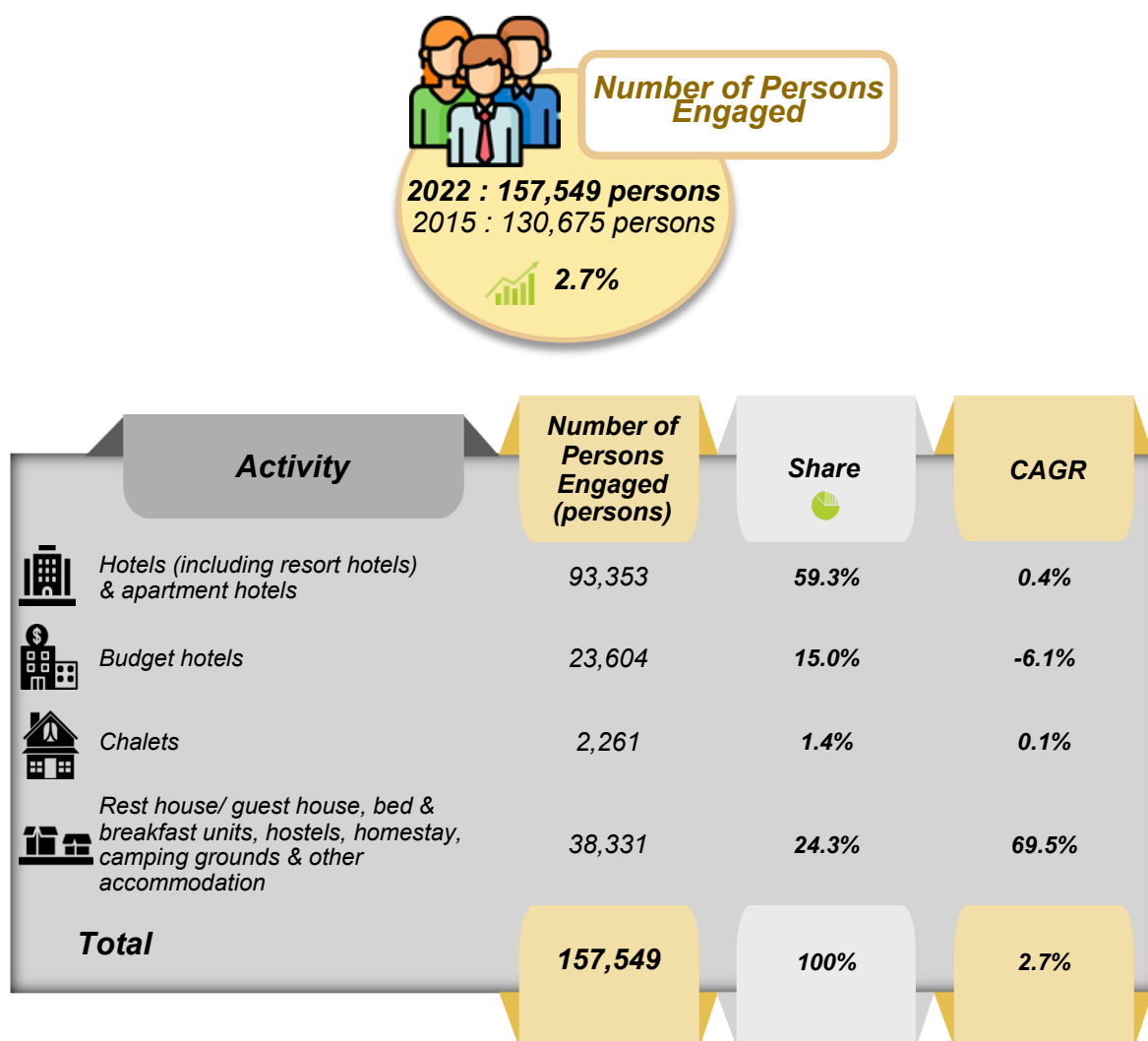


CAGR 2022/2015
 - CAGR 2022/2015
 (%) : Percentage Share

7. NUMBER OF PERSONS ENGAGED

The subsector engaged 157,549 persons in 2022, an increase of 26,874 from 2015, reflecting an annual growth rate of 2.7 per cent. Hotels (including resort hotels) & apartment hotels were the largest employers, with 93,353 persons (share: 59.3%), followed by Rest house/ guest house, bed & breakfast units, hostels, homestay, camping grounds & other accommodation with 38,331 persons (share: 24.3%) and budget hotels with 23,604 persons (share: 15.0%) (**Exhibit 6**).

Exhibit 6: Number of Persons Engaged for Accommodation Services by Activity, 2022

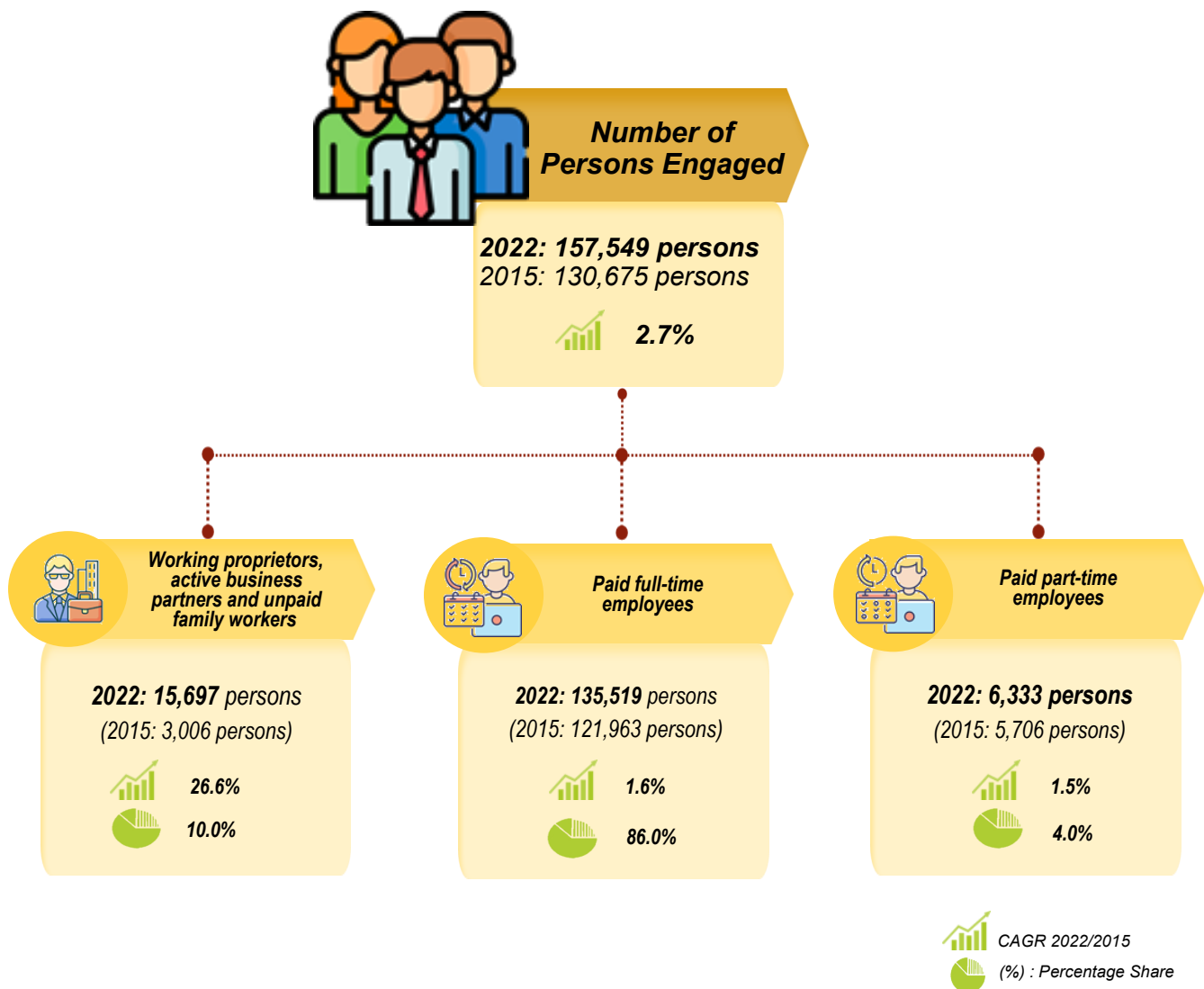


CAGR 2022/2015
 (%) : Percentage Share

7.1 NUMBER OF PERSONS ENGAGED BY CATEGORY OF WORKERS

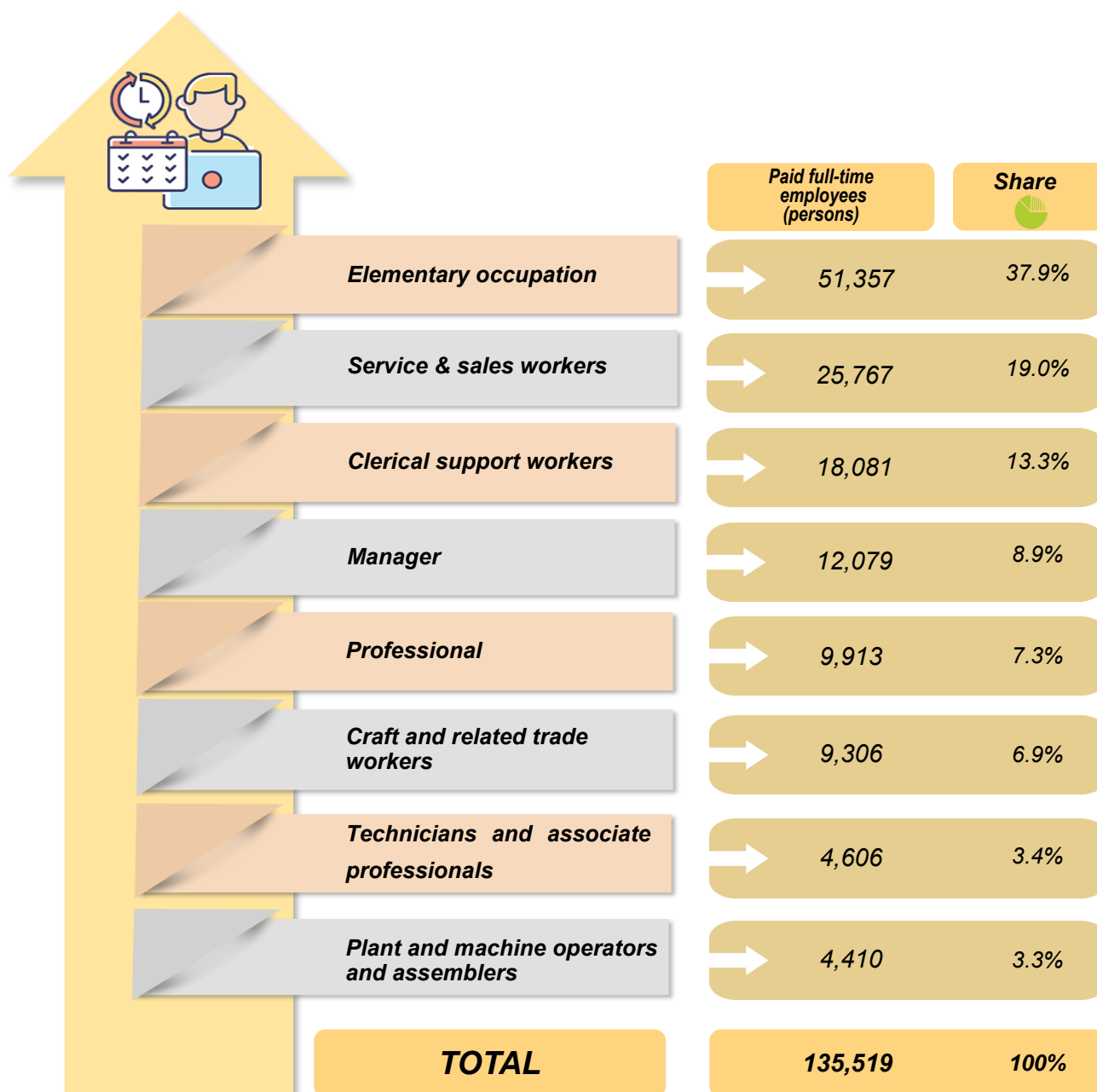
Paid full-time employees accounted for the highest number of persons engaged in 2022, numbering 135,519 persons with a share of 86.0 per cent. This was followed by working proprietors, active business partners and unpaid family workers (15,697 persons; share: 10.0%) and paid part-time employees (6,333 persons; share: 4.0%), as depicted in **Exhibit 7**.

Exhibit 7: Number of Persons Engaged for Accommodation Services by Category of workers, 2015 and 2022



In the view of paid full-time employees, the category of elementary occupations made the largest segment of the labor market, contributing 37.9 per cent with a total of 51,357 persons. This was followed by services & sales workers and clerical support workers contributed 19.0 per cent (25,767 persons) and 13.3 per cent (18,081 persons), respectively (**Exhibit 8**).

Exhibit 8: Number of Paid Full-Time Employees for Accommodation Services by Category of Workers, 2022

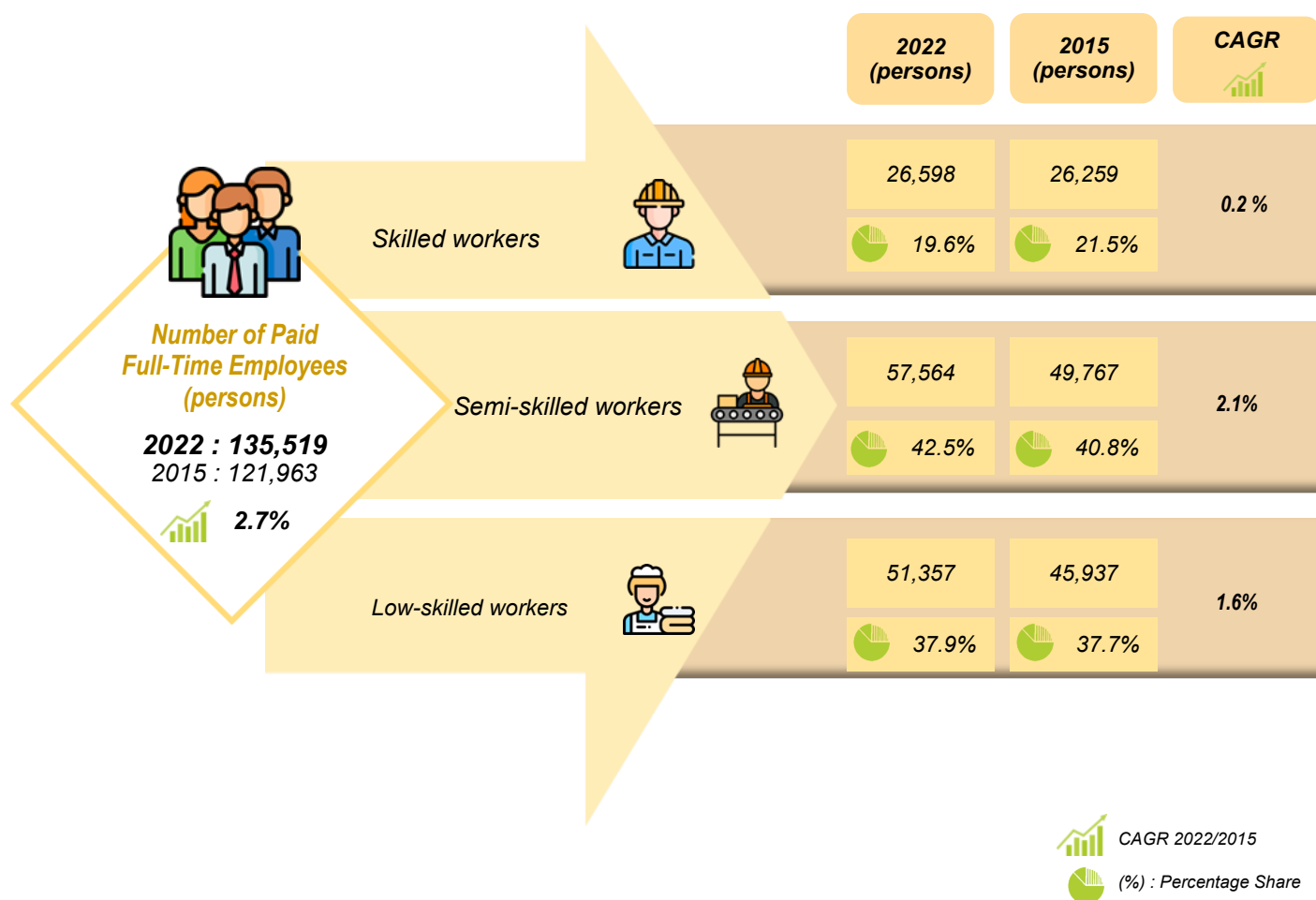


 (%) : Percentage Share

7.2 NUMBER OF PERSONS ENGAGED BY CATEGORY OF SKILLS

In terms of skill levels, semi-skilled workers comprised the highest number of persons engaged with 57,564 persons (share: 42.5%), followed by low-skilled workers with 51,357 persons (share: 37.9%) and skilled workers with 26,598 persons (share: 19.6%) in 2022 (**Exhibit 9**).

Exhibit 9: Number of Paid Full-Time Employees for Accommodation Services by Category of Skills, 2015 and 2022



7.3 NUMBER OF PERSONS ENGAGED BY HIGHEST CERTIFICATE OBTAINED

The majority of employees in the Accommodation services obtained SPM/SPM (V) or equivalent, comprising 72,330 persons or 45.9 per cent of the total number of persons engaged. Diploma holders ranked next with 25,124 persons (share: 15.9%), followed by those below SPM/ SPM (V) qualifications with 21,728 persons (share: 13.8%), as illustrated in **Exhibit 10**.

In terms of number of persons engaged by sex showed that male workers contributed 56.6 per cent of the total number of persons engaged, which amounts to 89,112 persons. Meanwhile, analysis by the highest certificate obtained showed that the most male and female workers had the same qualification which is SPM/SPM(V) or the equivalent 39,766 persons (share: 44.6%) and 32,564 persons (share: 47.6%) respectively.

Exhibit 10: Number of Persons Engaged in the Accommodation Services by Highest Certificate Obtained and Sex, 2022

Highest Certificate Obtained	Total		Male		Female	
	 Total (persons)	 Share (%)	 Number (persons)	 Share (%)	 Number (persons)	 Share (%)
Postgraduate	2,413	1.5	1,300	1.5	1,113	1.6
Bachelor/ Advanced Diploma or equivalent	14,567	9.3	8,480	9.5	6,087	8.9
Diploma	25,124	15.9	13,544	15.2	11,580	16.9
STPM or equivalent	9,701	6.2	5,182	5.8	4,519	6.6
Certificate	11,686	7.4	6,719	7.5	4,967	7.3
SPM/ SPM (V) or equivalent	72,330	45.9	39,766	44.6	32,564	47.6
Below SPM/ SPM (V) qualification	21,728	13.8	14,121	15.9	7,607	11.1
TOTAL	157,549	100	89,112	100	68,437	100

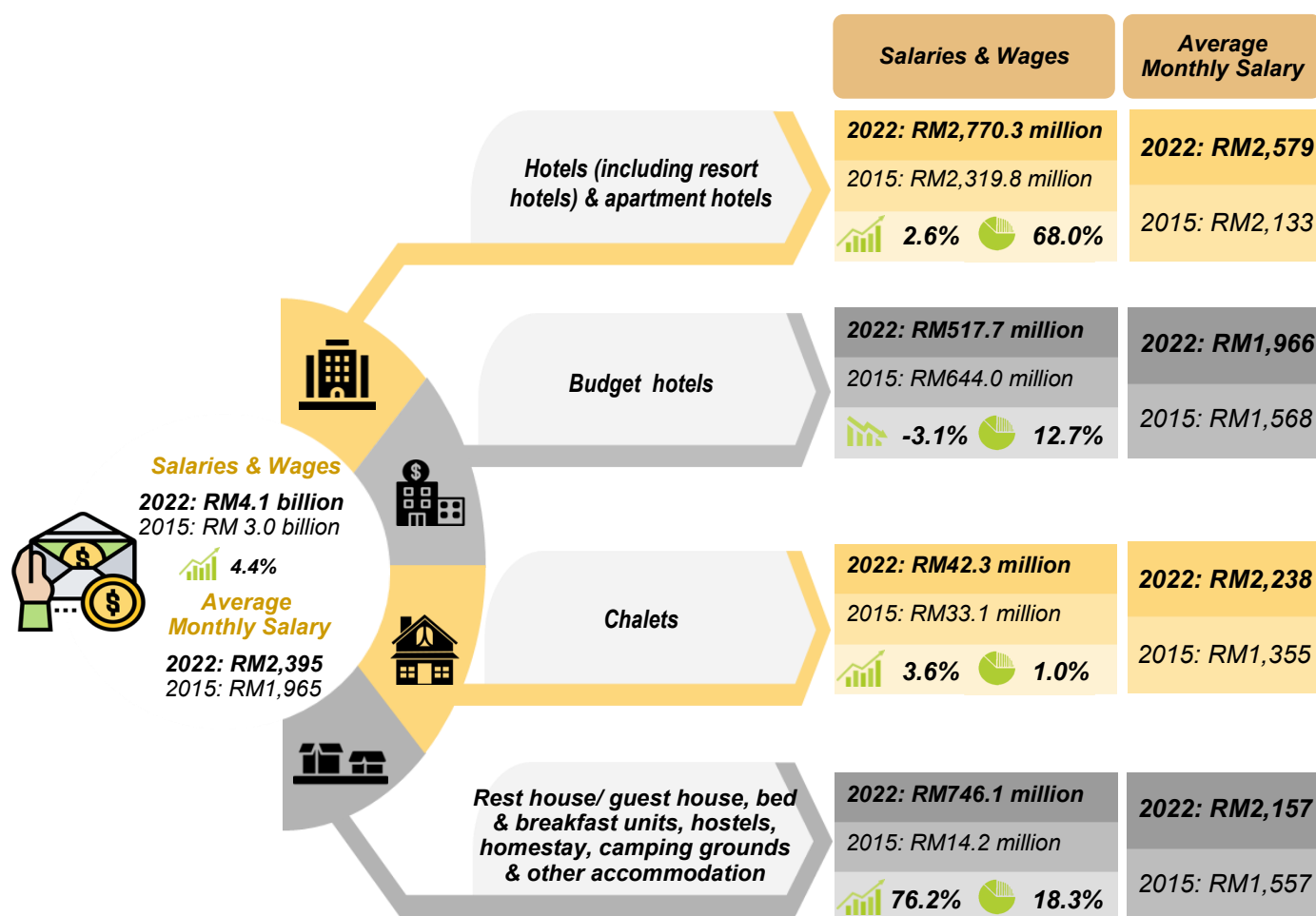
 (%) : Percentage Share

8. SALARIES & WAGES

Salaries and wages grew at an annual rate of 4.4 per cent, reaching RM4.1 billion in 2022, up from RM3.0 billion in 2015. Hotels (including resort hotels) & apartment hotels paid the largest amount, totalling RM2.8 billion (share: 68.0%), followed by Rest house/ guest house, bed & breakfast units, hostels, homestay, camping grounds & other accommodation with RM0.7 billion (share: 18.3%), and budget hotels with RM0.5 billion (share: 12.7%) as shown in **Exhibit 11**.

The average monthly salary for, Accommodation services was RM2,395 (2015: RM1,965). The highest average monthly salary was recorded by Hotel (including resort hotel) & apartment activities at RM2,579, followed by Chalets (RM2,238) and Rest house/ guest house, bed & breakfast units, hostels, homestay, camping ground & other accommodation (RM2,157).

Exhibit 11: Salaries & Wages and Average Monthly Salary for Accommodation Services by Activity, 2015 and 2022

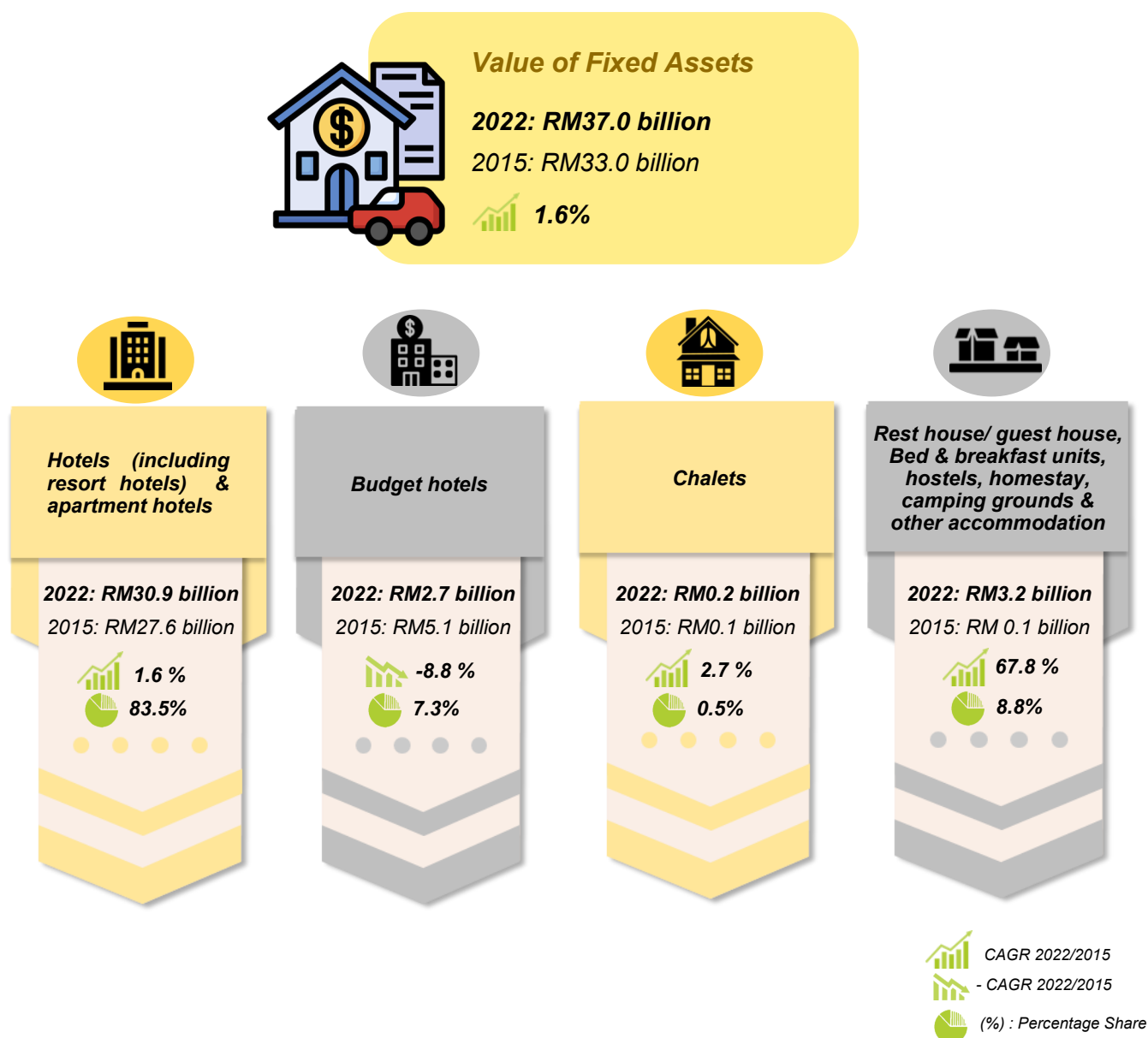


9. VALUE OF FIXED ASSETS

Fixed assets in Accommodation services grew at an annual rate of 1.6 per cent, reaching RM37.0 billion in 2022, up from RM33.0 billion in 2015.

Hotels (including resort hotels) & apartment hotels held the largest share, with assets totaling RM30.9 billion (share: 83.5%), followed by Rest house/ guest house, bed & breakfast units, hostels, homestay, camping grounds & other accommodation for RM3.2 billion (share: 8.8%) and budget hotels at RM2.7 billion (share: 7.3%) as shown in **Exhibit 12**.

Exhibit 12: Value of Fixed Assets for Accommodation Services by Activity, 2015 and 2022



10. PERFORMANCE BY STATE

Based on the findings of the Economic Census 2023, Accommodation services recorded a total of 14,962 establishments operating in 2022. Johor recorded the highest number of establishments with 1,903 establishments, contributing for 12.7 per cent of the total number of Accommodation services in 2022. This was followed by Pahang with 1,563 establishments (share: 10.4%) and Sabah with 1,375 establishments (share: 9.2%).

For the value of gross output, W.P. Kuala Lumpur recorded the highest value at RM4.0 billion, accounting for 24.0 per cent, followed by Selangor (RM2.0 billion; share: 11.8%) and Pahang (RM1.4 billion; share: 8.6%). The highest value of intermediate input was also recorded by W.P. Kuala Lumpur, totalling RM1.7 billion with a share of 24.0 per cent. This was followed by Selangor and Pahang with RM0.9 billion (share: 12.1%) and RM0.6 billion (share: 8.9%), respectively.

In line with the gross output performance, W.P. Kuala Lumpur led the highest value of value added at RM2.3 billion with a share of 24.0 per cent followed by Selangor (RM1.1 billion; share: 11.5%) and Johor (RM0.8 billion; share: 8.5%).

W.P. Kuala Lumpur recorded the highest number of persons engaged with 29,760 persons, registering a share of 18.9 per cent. This was followed by Sabah (15,981 persons; 10.1%) and Selangor (14,512 persons; 9.2%).

Salaries & wages for Accommodation services was RM4.1 billion in 2022. Three states that registered the highest value in salaries & wages were W. P. Kuala Lumpur with RM0.9 billion, representing a 22.5 per cent share, followed by Johor (RM0.4 billion; share: 10.6%) and Selangor (RM0.4 billion; share: 10.6%).

Concurrently, W.P. Kuala Lumpur reported the highest value of fixed asset at RM10.4 billion, contributed to 28.1 per cent, followed by Sabah with RM4.7 billion (share: 12.8%) and Pulau Pinang RM3.7 billion (share: 10.0%). Overall, W.P. Kuala Lumpur was leading contributor to the performance of the Accommodation services in 2022, as depicted in **Exhibit 13**.

Exhibit 13: Principal Statistics of Accommodation Services by State, 2022

STATE	NUMBER OF ESTABLISHMENTS	VALUE OF GROSS OUTPUT (RM million)	VALUE OF INTERMEDIATE INPUT (RM million)	VALUE ADDED (RM million)	NUMBER OF PERSONS ENGAGED (persons)	SALARIES AND WAGES (RM million)	VALUE OF FIXED ASSETS (RM million)
 MALAYSIA	14,962 100%	16,683.8 100%	7,278.9 100%	9,404.9 100%	157,549 100%	4,076.4 100%	36,984.5 100%
 Johor	1,903 12.7%	1,367.9 8.2%	572.7 7.9%	795.3 8.5%	14,163 9.0%	432.0 10.6%	3,041.7 8.2%
 Kedah	1,306 8.7%	918.0 5.5%	358.2 4.9%	559.9 6.0%	12,464 7.9%	253.0 6.2%	1,821.9 4.9%
 Kelantan	1,235 8.3%	580.2 3.5%	277.4 3.1%	352.8 3.8%	5,246 3.3%	69.6 1.7%	547.5 1.5%
 Melaka	459 3.1%	632.9 3.8%	342.4 4.7%	290.5 3.1%	6,568 4.2%	166.0 4.1%	1,373.7 3.7%
 Negeri Sembilan	448 3.0%	551.0 3.3%	269.5 3.7%	281.5 3.0%	4,952 3.1%	110.4 2.7%	684.7 1.9%
 Pahang	1,563 10.4%	1,429.3 8.6%	645.7 8.9%	783.6 8.3%	14,425 9.2%	361.2 8.9%	3,059.0 8.3%
 Pulau Pinang	618 4.1%	1,262.5 7.6%	566.0 7.8%	696.5 7.4%	11,208 7.1%	301.8 7.4%	3,715.3 10.0%
 Perak	1,229 8.2%	727.3 4.4%	326.4 4.5%	400.9 4.3%	8,947 5.7%	190.3 4.7%	1,471.4 4.0%
 Perlis	184 1.2%	207.7 1.2%	77.8 1.1%	129.9 1.4%	951 0.6%	9.7 0.2%	48.4 0.1%
 Selangor	1,328 8.9%	1,966.2 11.8%	880.2 12.1%	1,086.0 11.5%	14,512 9.2%	431.7 10.6%	2,883.9 7.8%
 Terengganu	1,188 7.9%	488.5 2.9%	211.3 2.9%	277.1 2.9%	6,487 4.1%	125.0 3.1%	851.3 2.3%
 Sabah	1,375 9.2%	1,343.9 8.1%	624.5 8.6%	719.4 7.6%	15,981 10.1%	405.2 9.9%	4,747.4 12.8%
 Sarawak	1,153 7.7%	916.5 5.5%	326.0 4.5%	590.5 6.3%	9,647 6.1%	245.4 6.0%	2,156.5 5.8%
 W.P. Kuala Lumpur	822 5.5%	4,006.3 24.0%	1,749.2 24.0%	2,257.1 24.0%	29,760 18.9%	918.8 22.5%	10,409.2 28.1%
 W.P. Labuan	85 0.6%	107.7 0.6%	37.7 0.5%	70.0 0.7%	1,130 0.7%	27.3 0.7%	122.5 0.3%
 W.P. Putrajaya	66 0.4%	177.9 1.1%	64.2 0.9%	113.8 1.2%	1,108 0.7%	28.9 0.7%	50.0 0.1%

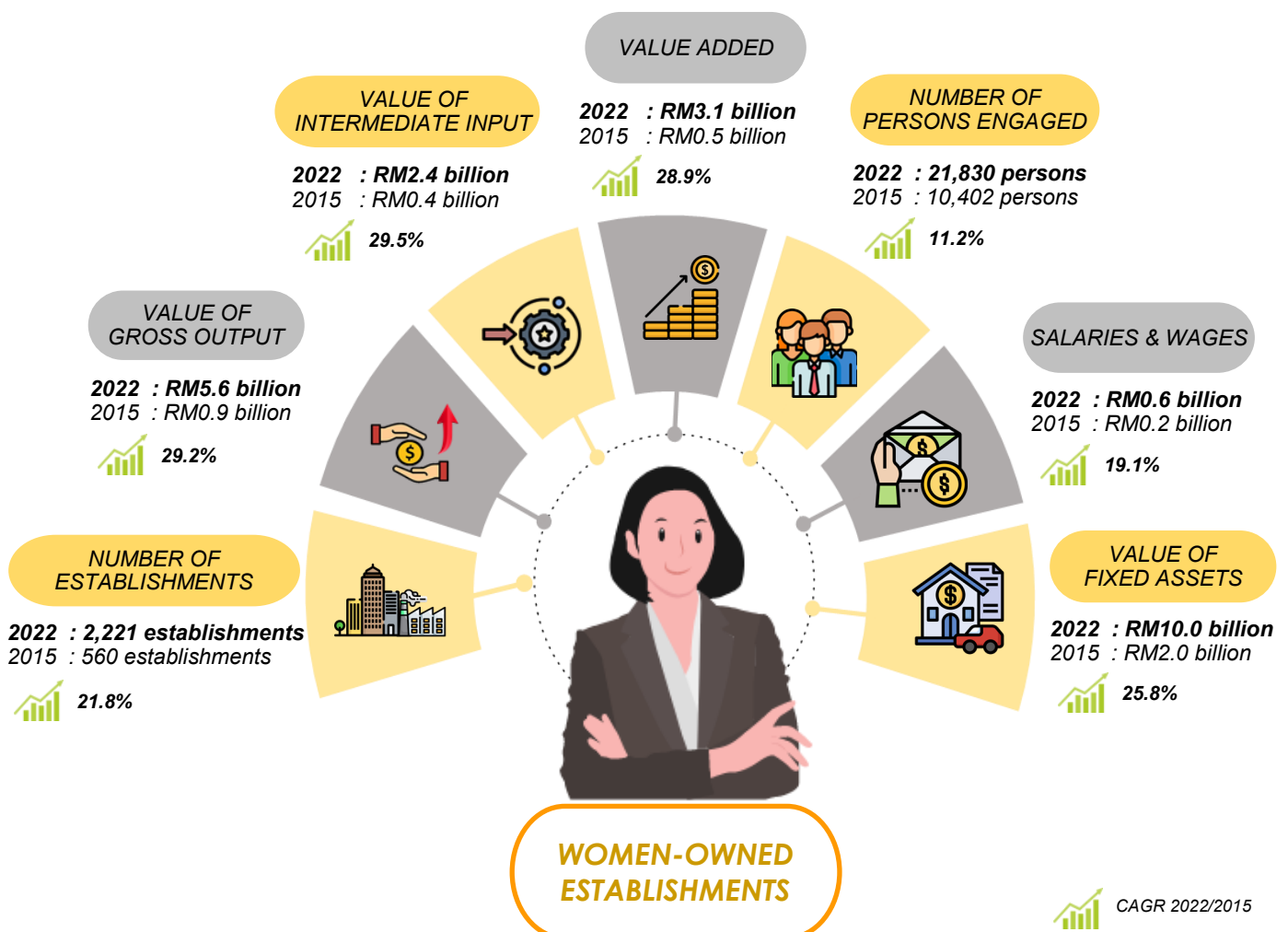
 (%) : Percentage Share

11. WOMEN-OWNED ESTABLISHMENTS

There were 2,221 women-owned establishments in Accommodation services in 2022 compared to 560 establishments in 2015, posted an annual growth rate of 21.8 per cent (**Exhibit 14**). The gross output value for women-owned establishments amounted to RM5.6 billion in 2022, increased by RM4.7 billion compared to 2015, with an annual growth rate of 29.2 per cent. In the line with the value of gross output, the value of intermediate input also increased to RM2.4 billion with an annual growth of 29.5 per cent, resulting in a value added of RM3.1 billion in 2022 (2015: RM0.5 billion).

Meanwhile, the number of persons engaged in women-owned establishments was 21,830 persons in 2022, compared to 10,402 persons in 2015 with an annual growth rate 11.2 per cent. The total salaries & wages in 2022 amounted to RM0.6 billion (2015: RM0.2 billion), with in an annual growth rate of 19.1 per cent. The value of fixed assets for women-owned establishments in 2022 amounted to RM10.0 billion (2015: RM2.0 billion), with an annual growth rate of 25.8 per cent.

Exhibit 14: Principal Statistics of Women-Owned Establishments for Accommodation Services 2015 and 2022



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Jadual Statistik
Statistical Tables

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Jadual 1.1: Statistik Utama Perkhidmatan Penginapan, 2010, 2015 dan 2022
Table 1.1: Principal Statistics of Accommodation Services, 2010, 2015 and 2022

Tahun Year	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages	Nilai harta tetap Value of fixed assets
		(RM juta) (RM million)	(RM juta) (RM million)	(RM juta) (RM million)		(RM juta) (RM million)	(RM juta) (RM million)
2022	14,962	16,684	7,279	9,405	157,549	4,076	36,984
2015	4,377	13,907	6,041	7,866	130,675	3,011	32,984
2010	3,129	9,825	4,269	5,556	110,535	1,934	21,918

Jadual 1.2: Statistik Utama Perkhidmatan Penginapan mengikut Aktiviti, 2022
Table 1.2: Principal Statistics of Accommodation Services by Activity, 2022

Aktiviti Activity	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output (RM juta) (RM million)	Nilai input perantara Value of intermediate input (RM juta) (RM million)	Nilai ditambah Value added (RM juta) (RM million)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM juta) (RM million)	Nilai harta tetap Value of fixed assets (RM juta) (RM million)
Jumlah Total	14,962	16,684	7,279	9,405	157,549	4,076	36,984
¹ Hotel (termasuk hotel resort) & hotel apartmen <i>Hotels (including resort hotels) & apartment hotels</i>	2,539	12,259	5,519	6,739	93,353	2,770	30,872
² Hotel bajet <i>Budget hotels</i>	2,069	1,574	695	879	23,604	518	2,686
Chalet <i>Chalets</i>	238	180	89	90	2,261	42	178
Rumah rehat/rumah tetamu, bed and breakfast unit, asrama, homestay, tapak perkhemahan dan penginapan lain <i>Rest house/guest house, bed and breakfast units, hostels, home stay, camping grounds & other accommodation</i>	10,116	2,672	975	1,697	38,331	746	3,248

Nota/Note

Perangkaan perkhidmatan penginapan yang dilaporkan di dalam laporan ini diselarasikan mengikut sistem pengkelasan yang dikeluarkan oleh Kementerian Pelancongan Malaysia.
The statistics on accommodation services reported in this publication is in line with the rating system used by the Ministry of Tourism, Malaysia.

¹**Hotel (termasuk resort) & hotel apartmen merujuk kepada premis penginapan yang diberi pengkelasan 3 hingga 5 bintang.**
Hotels (including resorts) & service apartments refers to the premise that given a classification of 3 to 5 star.

²**Hotel bajet merujuk kepada premis penginapan yang diberi pengkelasan 2 bintang ke bawah dan termasuk pengkelasan orkid.**
Budget hotels accommodation refers to the premise that given a classification of 2 stars and below including the classification of orchid.

Jadual 1.3: Statistik Utama Perkhidmatan Penginapan mengikut Negeri, 2022
Table 1.3: Principal Statistics of Accommodation Services by State, 2022

Negeri State	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages	Nilai harta tetap Value of fixed assets
			(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah Total	14,962	971,602	16,683,799	7,278,949	9,404,850	157,549	4,076,374	36,984,476
Johor	1,903	128,594	1,367,901	572,650	795,251	14,163	432,001	3,041,729
Kedah	1,306	30,371	918,030	358,158	559,872	12,464	252,998	1,821,855
Kelantan	1,235	24,052	580,164	227,360	352,804	5,246	69,592	547,477
Melaka	459	32,530	632,907	342,363	290,543	6,568	165,972	1,373,731
Negeri Sembilan	448	29,728	550,986	269,495	281,491	4,952	110,404	684,745
Pahang	1,563	66,449	1,429,339	645,745	783,594	14,425	361,232	3,059,029
Pulau Pinang	618	57,555	1,262,499	565,987	696,512	11,208	301,845	3,715,329
Perak	1,229	137,287	727,277	326,409	400,868	8,947	190,343	1,471,371
Pertis	184	3,551	207,724	77,805	129,918	951	9,678	48,371
Selangor	1,328	191,843	1,966,169	880,151	1,086,019	14,512	431,683	2,883,909
Terengganu	1,188	23,306	488,471	211,324	277,147	6,487	125,040	851,336
Sabah	1,375	63,206	1,343,936	624,514	719,423	15,981	405,180	4,747,437
Sarawak	1,153	42,464	916,458	325,953	590,505	9,647	245,429	2,156,454
W.P. Kuala Lumpur	822	134,808	4,006,292	1,749,197	2,257,095	29,760	918,772	10,409,237
W.P. Labuan	85	2,986	107,720	37,678	70,042	1,130	27,342	122,458
W.P. Putrajaya	66	2,872	177,926	64,161	113,765	1,108	28,862	50,004

Jadual 1.4: Statistik Utama Perkhidmatan Penginapan mengikut Taraf Sah, 2022
Table 1.4: Principal Statistics of Accommodation Services by Legal Status, 2022

Taraf sah <i>Legal status</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah <i>Salaries & wages</i>	Nilai harta tetap <i>Value of fixed assets</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah <i>Total</i>	14,962	16,683,799	7,278,949	9,404,850	157,549	4,076,374	36,984,476
Hak milik perseorangan <i>Individual proprietorship</i>	10,661	1,130,883	475,976	654,906	20,823	259,574	1,434,942
Perkongsian <i>Partnership</i>	887	851,237	417,219	434,018	8,918	254,855	1,941,224
Perkongsian liabiliti terhad <i>Limited liabilities partnership</i>	14	7,041	3,200	3,841	90	3,411	13,047
Syarikat sendiri berhad <i>Private limited company</i>	3,340	14,067,008	5,982,470	8,084,538	123,754	3,421,176	32,411,383
Syarikat awam berhad <i>Public limited company</i>	32	615,641	395,112	220,529	3,731	132,320	1,143,410
Koperasi <i>Co-operative</i>	16	6,441	2,629	3,812	134	3,360	30,037
Perbadanan awam <i>Public corporation</i>	7	5,144	2,134	3,009	82	1,531	8,919
Pertubuhan persendirian yang tidak mencari keuntungan <i>Private non-profit making organisation</i>	5	405	208	196	17	147	1,514

Jadual 1.5: Statistik Utama Perkhidmatan Penginapan mengikut Hak Milik, 2022
Table 1.5: Principal Statistics of Accommodation Services by Ownership, 2022

Hak milik Ownership	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output (RM '000)	Nilai input perantara Value of intermediate input (RM '000)	Nilai ditambah Value added (RM '000)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)	Nilai harta tetap Value of fixed assets (RM '000)
Jumlah <i>Total</i>	14,962	16,683,799	7,278,949	9,404,850	157,549	4,076,374	36,984,476
Residen Malaysia <i>Malaysian residents</i>	14,955	16,663,094	7,274,494	9,388,600	157,066	4,074,863	36,933,162
Bukan residen Malaysia <i>Non-Malaysian residents</i>	7	20,705	4,455	16,250	483	1,511	51,314
Hak milik bersama <i>Joint ownership</i>							

Jadual 1.6: Bilangan Pekerja bagi Perkhidmatan Penginapan mengikut Aktiviti, 2022
Table 1.6: Number of Persons Engaged for Accommodation Services by Activity, 2022

Aktiviti Activity	Bilangan pertubuhan Number of establishments		Bilangan pekerja Number of persons engaged		
	Jumlah Total	Pemilik yang bekerja & rakan niaga yang aktif dan pekerja keluarga tanpa gaji Working proprietor & active business partners and unpaid family worker	Pekerja bergaji (sepenuh masa) Paid employees (full-time)	Pekerja bergaji (sambilan) Paid employees (part-time)	
Jumlah Total	14,962	157,549	15,697	135,519	6,333
Hotel (termasuk hotel resort) & hotel apartmen <i>Hotels (including resort hotels) & apartment hotels</i>	2,539	93,353	288	88,740	4,325
Hotel bajet <i>Budget hotels</i>	2,069	23,604	799	22,158	647
Chalet <i>Chalets</i>	238	2,261	186	1,925	150
Rumah rehat/rumah tetamu, bed and breakfast unit, asrama, homestay, tapak perkhemahan dan penginapan lain <i>Rest house/guest house, bed and breakfast units, hostels, home stay, camping grounds & other accommodation</i>	10,116	38,331	14,424	22,696	1,211

Jadual 1.7: Bilangan Pekerja dan Gaji & Upah bagi Perkhidmatan Penginapan mengikut Kategori Pekerja, 2022
Table 1.7: Number of Persons Engaged and Salaries & Wages for Accommodation Services by Category of Workers, 2022

Kategori pekerja <i>Category of workers</i>	Bilangan pekerja <i>Number of persons engaged</i>			Gaji & upah <i>Salaries & wages</i> (RM '000)
	Jumlah <i>Total</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	
Jumlah/ Total	157,549	89,112	68,437	4,076,374
Jumlah pemilik yang bekerja & rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Total working proprietors and unpaid family workers</i>				
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	15,697	10,029	5,668	-
Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap) <i>Unpaid family workers (all members of family and friends not receiving regular wages)</i>	12,250	8,555	3,695	-
Jumlah pekerja bergaji (sepenuh masa) <i>Total paid employees (full-time)</i>	135,519	75,685	59,834	3,999,496
Pengurus <i>Managers</i>	12,079	8,282	3,797	883,184
Profesional <i>Professionals</i>	9,913	6,231	3,682	531,914
Profesional (kecuali Penyelidik) <i>Professional (except Researcher)</i>	9,913	6,231	3,682	531,914
Penyelidik <i>Researcher</i>	-	-	-	-
Juruteknik dan profesional bersekutu <i>Technicians and associate professionals</i>	4,606	3,408	1,198	161,611
Pekerja sokongan perkeranian <i>Clerical support workers</i>	18,081	7,782	10,299	490,754
Pekerja perkhidmatan dan jualan <i>Service and sales workers</i>	25,767	13,109	12,658	547,556
Pekerja kemahiran dan pekerja pertukangan yang berkaitan <i>Craft and related trades workers</i>	9,306	6,926	2,380	291,603
Operator mesin, loji dan pemasangan <i>Plant and machine operators and assemblers</i>	4,410	2,992	1,418	98,143
Pekerjaan asas <i>Elementary occupations</i>	51,357	26,955	24,402	994,730
Pekerja bergaji (sambilan) <i>Paid employees (part-time)</i>	6,333	3,398	2,935	76,878

Jadual 1.8: Bilangan Pekerja bagi Perkhidmatan Penginapan mengikut Kategori Pekerja dan Kewarganegaraan, 2022
Table 1.8: Number of Persons Engaged for Accommodation Services by Category of Workers and Citizenship, 2022

Kategori pekerja <i>Category of workers</i>	Bilangan pekerja <i>Number of persons engaged</i>		
	Jumlah <i>Total</i>	Warganegara <i>Citizen</i>	Bukan Warganegara <i>Non-citizen</i>
Jumlah/ Total	157,549	149,289	8,260
Jumlah pemilik yang bekerja dan pekerja keluarga tidak bergaji <i>Total working proprietors and unpaid family workers</i>	15,697	15,697	-
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	12,250	12,250	-
Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap) <i>Unpaid family workers (all members of family and friends not receiving regular wages)</i>	3,447	3,447	-
Jumlah pekerja bergaji (sepenuh masa) <i>Total paid employees (full-time)</i>	135,519	127,504	8,015
Pengurus <i>Managers</i>	12,079	11,876	203
Profesional <i>Professionals</i>	9,913	9,755	158
Profesional (kecuali Penyelidik) <i>Professional (except Researcher)</i>	9,913	9,755	158
Penyelidik <i>Researcher</i>	-	-	-
Juruteknik dan profesional bersekutu <i>Technicians and associate professionals</i>	4,606	4,519	87
Pekerja sokongan perkeranian <i>Clerical support workers</i>	18,081	17,977	104
Pekerja perkhidmatan dan jualan <i>Service and sales workers</i>	25,767	24,628	1,139
Pekerja kemahiran dan pekerja pertukangan yang berkaitan <i>Craft and related trades workers</i>	9,306	8,810	496
Operator mesin, loji dan pemasangan <i>Plant and machine operators and assemblers</i>	4,410	3,183	1,227
Pekerjaan asas <i>Elementary occupations</i>	51,357	46,756	4,601
Pekerja bergaji (sambilan) <i>Paid employees (part-time)</i>	6,333	6,088	245

Jadual 1.9: Bilangan Pekerja Bergaji Sepenuh Masa bagi Perkhidmatan Penginapan mengikut Aktiviti dan Kategori Kemahiran, 2022

Table 1.9: Number of Paid Full-Time Employees for Accommodation Services by Activity and Category of Skilled, 2022

Aktiviti Activity	Mahir/High-Skilled*		Separuh Mahir/Semi-Skilled**		Berkemahiran Rendah/Low-Skilled***	
	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)
Jumlah Total	26,598	1,576,710	57,564	1,428,056	51,357	994,730
Hotel (termasuk hotel resort) & hotel apartmen Hotels (including resort hotels) & apartment hotels	17,363	1,163,387	37,158	944,290	34,219	608,940
Hotel bajet Budget hotels	4,192	175,556	10,157	201,885	7,809	129,624
Chalet Chalets	335	13,300	874	16,380	716	10,739
Rumah rehat/rumah tetamu, bed and breakfast unit, asrama, homestay, tapak perkhemahan dan penginapan lain Rest house/guest house, bed and breakfast units, hostels, home stay, camping grounds & other accommodation	4,708	224,467	9,375	265,500	8,613	245,427

* Termasuk pengurus, profesional dan juruteknik & profesional bersekutu
Includes managers & professionals and technicians & associate professionals

** Termasuk pekerja sokongan perkeranian, pekerja perkhidmatan & jualan, pekerja kemahiran & pekerja pertukangan yang berkaitan dan operator mesin & loji dan pemasangan
Includes clerical support workers, service & sales workers, craft & related trades workers and plant & machine operators and assemblers

*** Termasuk pekerja asas
Includes elementary occupations

Jadual 1.10: Bilangan Pekerja bagi Perkhidmatan Penginapan mengikut Sijil Tertinggi Diperoleh dan Jantina, 2022
Table 1.10: Number of Persons Engaged for Accommodation Services by Highest Certificate Obtained and Sex, 2022

Kelulusan <i>Qualification</i>	Jumlah pekerja <i>Total employment</i>	Bilangan pekerja <i>Number of persons engaged</i>	
		Lelaki <i>Male</i>	Perempuan <i>Female</i>
Jumlah <i>Total</i>	157,549	89,112	68,437
Pascasiswazah <i>Postgraduate</i>	2,413	1,300	1,113
Ijazah sarjana muda/ Diploma lanjutan atau yang setaraf <i>Bachelor/ Advanced diploma or equivalent</i>	14,567	8,480	6,087
Diploma <i>Diploma</i>	25,124	13,544	11,580
STPM atau yang setaraf <i>STPM or equivalent</i>	9,701	5,182	4,519
Sijil <i>Certificate</i>	11,686	6,719	4,967
SPM/ SPM (V) atau yang setaraf <i>SPM/ SPM (V) or equivalent</i>	72,330	39,766	32,564
Di bawah taraf kelulusan SPM/ SPM (V) <i>Below SPM/ SPM (V) qualification</i>	21,728	14,121	7,607

Jadual 1.11: Bilangan Pekerja bagi Perkhidmatan Penginapan mengikut Aktiviti dan Sijil Tertinggi Diperoleh, 2022
Table 1.11: Number of Persons Engaged for Accommodation Services by Activity and Highest Certificate Obtained, 2022

Aktiviti Activity	Ijazah sarjana muda/ Diploma lanjutan atau Pascasiswazah Postgraduate			Diploma Diploma	STPM atau yang setaraf STPM or equivalent	Sijil Certificate	SPM/SPM (V) atau yang setaraf SPM/SPM (V) or equivalent	Di bawah taraf kelulusan SPM/SPM (V) Below SPM/SPM (V) qualification
Jumlah Total	2,413	14,567		25,124	9,701	11,686	72,330	21,728
Hotel (termasuk hotel resort) & hotel apartmen Hotels (including resort hotels) & apartment hotels	1,995	10,206		18,538	6,926	8,305	41,176	6,207
Hotel bajet Budget hotels	189	3,297		4,914	1,988	2,402	9,630	1,184
Chalet Chalets	10	179		291	109	140	1,398	134
Rumah rehat/rumah tetamu, bed and breakfast unit, asrama, homestay, tapak perkhidmatan dan penginapan lain Rest house/guest house, bed and breakfast units, hostels, home stay, camping grounds & other accommodation	219	885		1,381	678	839	20,126	14,203

Jadual 1.12: Nilai Harta Tetap bagi Perkhidmatan Penginapan mengikut Aktiviti, 2022
Table 1.12: Value of Fixed Assets for Accommodation Services by Activity, 2022

Aktiviti Activity	Nilai buku bersih seperti pada 01.01.2022 Net book value	Perbelanjaan modal Capital expenditure	Pelupusan Disposal	Susut nilai semasa Current depreciation	Nilai buku bersih seperti pada 31.12.2022 Net book value as at 31.12.2022	Sewa yang dibayar dalam tahun 2022 Rent paid during
	(RM '000)	(RM '000)	(RM '000)	(RM '000)	(RM '000)	(RM '000)
Jumlah Total	36,777,196	1,974,237	289,901	1,507,824	36,984,476	593,877
Hotel (termasuk hotel resort) & hotel apartmen Hotels (including resort hotels) & apartment hotels	30,525,039	1,796,214	265,463	1,211,544	30,872,274	382,148
Hotel bajet Budget hotels	2,739,477	139,236	21,848	170,055	2,686,114	91,400
Chalet Chalets	174,348	12,339	233	9,699	177,756	28,930
Rumah rehat/rumah tetamu, bed and breakfast unit, asrama, homestay, tapak perkhemahan dan penginapan lain Rest house/guest house, bed and breakfast units, hostels, home stay, camping grounds & other accommodation	3,338,332	26,448	2,357	116,526	3,248,332	91,400

Jadual 1.13: Nilai Harta Tetap bagi Perkhidmatan Penginapan mengikut Jenis Harta, 2022
Table 1.13: Value of Fixed Assets for Accommodation Services by Type of Asset, 2022

Jenis harta Type of asset	Nilai buku bersih seperti pada 01.01.2022 Net book value as at 01.01.2022	Perbelanjaan modal Capital expenditure	Pelupusan Disposal	Susut nilai semasa Current depreciation	Nilai buku bersih seperti pada 31.12.2022 Net book value as at 31.12.2022	Sewa yang dibayar dalam tahun 2022 Rent paid during 2022
	(RM '000)	(RM '000)	(RM '000)	(RM '000)	(RM '000)	(RM '000)
Jumlah Total	36,777,196	1,974,237	289,901	1,507,824	36,984,476	593,877
Tanah Land	7,187,702	64,722	2,942	67,516	7,199,606	108,782
Bangunan dan binaan lain Buildings and other construction	22,153,131	928,078	149,634	608,709	22,395,076	428,731
Alat pengangkutan Transport equipment	804,340	25,043	3,051	115,765	702,361	3,097
Teknologi maklumat dan komunikasi Information and communications technology	483,671	20,174	3,190	59,689	443,048	222
Jentera dan kelengkapan Machinery and equipment	2,512,539	145,562	4,190	291,060	2,338,693	9,867
Perabot dan pemasangan Furniture and fittings	2,732,917	490,276	5,582	312,044	2,886,490	18,478
Harta lain Other assets	902,896	300,382	121,311	53,042	1,019,202	24,700

Jadual 1.14: Statistik Utama Pertubuhan Milikan Wanita Perkhidmatan Penginapan mengikut Aktiviti, 2022
Table 1.14: Principal Statistics of Women-Owned Establishments for Accommodation Services by Activity, 2022

Aktiviti Activity	Bilangan pertubuhan Number of establishment	Nilai output kasar Value of gross output (RM '000)	Nilai input perantara Value of intermediate input (RM '000)	Nilai ditambah Value added (RM '000)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)	Nilai harta tetap Value of fixed assets (RM '000)
Jumlah Total	2,221	5,566,735	2,426,858	3,139,877	21,830	630,867	10,028,504
Hotel (termasuk hotel resort) & hotel apartmen Hotels (including resort hotels) & apartment hotels	772	4,839,001	2,119,281	2,719,719	15,493	472,726	8,665,568
Hotel bajet Budget hotels	537	413,806	182,719	231,087	4,689	124,369	815,458
Chalet Chalets	72	55,827	30,243	25,584	574	11,218	89,748
Rumah rehat/rumah tetamu, bed and breakfast unit, asrama, homestay, tapak perkhidmatan dan penginapan lain Rest house/guest house, bed and breakfast units, hostels, home stay, camping grounds & other accommodation	840	258,101	94,614	163,487	1,074	22,553	457,730

Jadual 1.15: Statistik Utama Pertubuhan Milikan Wanita Perkhidmatan Penginapan mengikut Negeri, 2022
Table 1.15: Principal Statistics of Women-Owned Establishments for Accommodation Services by State, 2022

Negeri State	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages	Nilai harta tetap Value of fixed assets
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah Total	2,221	5,566,735	2,426,858	3,139,877	21,830	630,867	10,028,504
Johor	287	312,089	132,432	179,657	1,408	39,102	528,625
Kedah	128	296,821	132,246	164,574	1,306	37,285	455,091
Kelantan	211	37,737	15,698	22,039	539	7,567	170,053
Melaka	116	385,349	216,629	168,720	1,399	39,413	591,214
Negeri Sembilan	77	248,335	129,989	118,346	919	24,235	224,890
Pahang	175	486,947	211,307	275,639	3,839	77,493	1,179,887
Pulau Pinang	117	367,291	153,820	213,471	1,906	53,160	667,728
Perak	199	333,128	164,211	168,917	1,581	39,890	626,292
Perlis	27	17,691	8,823	8,868	172	2,743	4,687
Selangor	264	544,583	214,510	330,073	1,633	41,100	587,953
Terengganu	121	184,309	84,930	99,379	1,113	28,779	243,047
Sabah	145	333,436	164,708	168,728	1,891	51,114	605,718
Sarawak	108	406,533	134,283	272,249	1,234	43,700	679,787
W.P Kuala Lumpur	226	1,579,314	652,502	926,812	2,726	140,817	3,439,741
W.P Putrajaya							
W.P Labuan							
	20	33,173	10,768	22,405	164	4,469	23,791

Jadual 2.1: Statistik Utama Aktiviti Hotel (termasuk hotel resort) & Hotel Apartmen mengikut Negeri, 2022
Table 2.1: Principal Statistics of Hotel (including resort hotel) & Apartment Hotel Activities by State, 2022

Negeri State	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages	Nilai harta tetap Value of fixed assets
			(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah Total	2,539	562,474	12,258,590	5,519,353	6,739,237	93,353	2,770,256	30,872,274
Johor	381	66,960	718,793	328,145	390,648	7,270	203,735	2,655,132
Kedah	119	19,040	727,801	291,250	436,551	6,591	184,933	1,476,868
Kelantan	50	6,259	72,054	36,502	35,552	1,102	20,981	184,234
Melaka	112	26,309	503,390	281,029	222,361	4,178	122,676	1,226,745
Negeri Sembilan	76	12,768	466,708	233,235	233,473	3,043	79,212	476,340
Pahang	134	40,730	1,207,707	567,598	640,109	8,699	241,265	2,784,633
Pulau Pinang	190	46,340	1,054,550	483,480	571,070	7,546	219,713	2,036,451
Perak	214	35,952	389,618	180,686	208,932	4,279	108,480	1,178,322
Perlis	8	957	10,955	5,758	5,197	235	4,179	3,244
Selangor	415	105,300	1,533,577	694,455	839,122	8,701	266,602	2,228,273
Terengganu	75	10,125	249,134	115,288	133,847	2,605	72,118	522,639
Sabah	213	41,957	947,187	464,088	483,099	9,491	246,017	4,192,087
Sarawak	127	24,130	656,863	224,015	432,848	5,300	162,951	1,871,201
W.P Kuala Lumpur	404	122,430	3,526,274	1,546,836	1,979,438	22,868	795,602	9,905,878
W.P Labuan	15	1,295	64,186	21,989	42,197	623	17,151	98,992
W.P Putrajaya	6	1,922	129,792	45,001	84,791	822	24,641	31,234

Jadual 2.2: Statistik Utama Aktiviti Hotel (termasuk hotel resort) & Hotel Apartmen mengikut Taraf Sah, 2022
Table 2.2: Principal Statistics of Hotel (including resort hotel) & Apartment Hotel Activities by Legal Status, 2022

Taraf sah <i>Legal status</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantara <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah <i>Salaries & wages</i>	Nilai harta tetap <i>Value of fixed assets</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah Total	2,539	12,258,590	5,519,353	6,739,237	93,353	2,770,256	30,872,274
Hak milik perseorangan Individual proprietorship	507	244,368	177,956	66,412	1,135	58,392	454,399
Perkongsian Partnership	164	465,259	279,172	186,088	2,022	150,834	1,623,497
Perkongsian liabiliti terhad Limited liabilities partnership	5	4,529	2,172	2,356	21	2,421	10,095
Syarikat sendiri berhad Private limited company	1,834	10,940,240	4,673,272	6,266,968	86,572	2,427,202	27,682,680
Syarikat awam berhad Public limited company	24	600,072	385,363	214,709	3,570	129,099	1,096,396
Koperasi Co-operative							
Perbadanan awam Public corporation	5	4,121	1,418	2,703	33	2,307	5,208
Pertubuhan persendirian yang tidak mencari keuntungan Private non-profit making organisation							

Jadual 2.3: Statistik Utama Aktiviti Hotel (termasuk hotel resort) & Hotel Apartmen mengikut Hak Milik, 2022
Table 2.3: Principal Statistics of Hotel (including resort hotel) & Apartment Hotel Activities by Ownership, 2022

Hak milik Ownership	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages	Nilai harta tetap Value of fixed assets
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah Total	2,539	12,258,590	5,519,353	6,739,237	93,353	2,770,256	30,872,274
Residen Malaysia Malaysian residents							
Bukan residen Malaysia Non-Malaysian residents							
	2,539	12,258,590	5,519,353	6,739,237	93,353	2,770,256	30,872,274

Jadual 2.4: Bilangan Pekerja dan Gaji & Upah bagi Aktiviti Hotel (termasuk hotel resort) & Hotel Apartmen mengikut Kategori Pekerja, 2022
Table 2.4: Number of Person Engaged and Salaries & Wages for Hotel (including resort hotel) & Apartment Hotel Activities by Category of Workers, 2022

Kategori pekerja Category of workers	Bilangan pekerja Number of persons engaged			Gaji & upah Salaries & wages (RM '000)
	Jumlah Total	Lelaki Male	Perempuan Female	
Jumlah/ Total	93,353	52,804	40,549	2,770,256
Jumlah pemilik yang bekerja & rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Total working proprietors and unpaid family workers</i>				
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	288	206	82	-
Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap) <i>Unpaid family workers (all members of family and friends not receiving regular wages)</i>	209	143	66	-
Pekerja keluarga tidak bergaji (sepenuh masa) <i>Unpaid family workers (full-time)</i>	79	63	16	-
Jumlah pekerja bergaji (sepenuh masa) <i>Total paid employees (full-time)</i>	88,740	50,196	38,544	2,716,618
Pengurus <i>Managers</i>	7,919	5,192	2,727	671,559
Profesional <i>Professionals</i>	6,935	4,472	2,463	406,088
Profesional (kecuali Penyelidik) <i>Professional (except Researcher)</i>	-	-	-	-
Penyelidik <i>Researcher</i>	-	-	-	-
Juruteknik dan profesional bersekutu <i>Technicians and associate professionals</i>	2,509	1,927	582	85,740
Pekerja sokongan perkeranian <i>Clerical support workers</i>	11,418	4,361	7,057	315,343
Pekerja perkhidmatan dan jualan <i>Service and sales workers</i>	17,334	8,904	8,430	404,474
Pekerja kemahiran dan pekerja pertukangan yang berkaitan <i>Craft and related trades workers</i>	5,475	3,774	1,701	161,684
Operator mesin, loji dan pemasangan <i>Plant and machine operators and assemblers</i>	2,931	1,735	1,196	62,790
Pekerjaan asas <i>Elementary occupations</i>	34,219	19,831	14,388	608,940
Pekerja bergaji (sambilan) <i>Paid employees (part-time)</i>	4,325	2,402	1,923	53,638

Jadual 3.1: Statistik Utama Aktiviti Hotel Bajet mengikut Negeri, 2022
Table 3.1: Principal Statistics of Budget Hotel Activities by State, 2022

Negeri State	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output (RM '000)	Nilai input perantara Value of intermediate input (RM '000)	Nilai ditambah Value added (RM '000)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)	Nilai harta tetap Value of fixed assets (RM '000)
Jumlah Total	2,069	87,082	1,573,997	695,175	878,822	23,604	517,711	2,686,114
Johor	249	11,654	165,863	76,863	88,999	1,882	50,023	67,529
Kedah	117	3,076	50,835	23,255	27,579	910	15,024	93,370
Kelantan	73	1,685	34,366	13,947	20,419	605	7,783	52,067
Melaka	101	3,515	86,646	37,937	48,709	1,342	30,695	115,716
Negeri Sembilan	86	8,928	48,688	20,973	27,716	1,034	17,936	182,946
Pahang	146	4,234	59,966	26,520	33,446	1,608	29,564	79,211
Pulau Pinang	111	4,884	120,695	52,149	68,547	1,577	38,340	257,078
Perak	195	8,775	178,367	80,154	98,213	1,669	39,643	74,495
Perlis	22	506	8,751	3,643	5,109	193	2,169	5,019
Selangor	135	10,330	193,953	89,671	104,282	2,583	70,544	514,733
Terengganu	73	2,263	56,025	26,993	29,031	1,005	19,626	113,692
Sabah	263	7,890	183,208	82,850	100,357	2,937	54,858	419,479
Sarawak	274	9,016	123,495	54,297	69,199	2,549	46,170	245,530
W.P Kuala Lumpur	193	9,365	241,080	97,981	143,099	3,378	90,074	445,158
W.P Putrajaya								
W.P Labuan	31	961	22,058	7,942	14,116	332	5,263	20,092

Jadual 3.2: Statistik Utama Aktiviti Hotel Bajet mengikut Taraf Sah, 2022
Table 3.2: Principal Statistics of Budget Hotel Activities by Legal Status, 2022

Taraf sah <i>Legal status</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantara <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah <i>Salaries & wages</i>	Nilai harta tetap <i>Value of fixed assets</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah Total	2,069	1,573,997	695,175	878,822	23,604	517,711	2,686,114
Hak milik perseorangan Individual proprietorship	791	170,937	79,101	91,836	4,094	50,647	237,374
Perkongsian Partnership	247	247,928	95,606	152,322	3,135	66,936	215,363
Syarikat sendiri berhad Private limited company	1,012	1,136,826	509,197	627,629	16,111	395,268	2,160,973
Syarikat awam berhad Public limited company	5	12,412	8,698	3,715	146	2,921	45,727
Koperasi Co-operative	8	3,746	1,562	2,183	77	1,260	23,948
Perkongsian liabiliti terhad Limited liabilities partnership	6	2,148	1,012	1,136	41	679	2,729
Perbadanan awam Public corporation							

Jadual 3.3: Statistik Utama Aktiviti Hotel Bajet mengikut Hak Milik, 2022
Table 3.3: Principal statistics of Budget Hotel Activities by Ownership, 2022

Taraf sah <i>Legal status</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantara <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah <i>Salaries & wages</i>	Nilai harta tetap <i>Value of fixed assets</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah <i>Total</i>	2,069	1,573,997	695,175	878,822	23,604	517,711	2,686,114
Residen Malaysia <i>Malaysian residents</i>							
Bukan residen Malaysia <i>Non-Malaysian residents</i>	2,069	1,573,997	695,175	878,822	23,604	517,711	2,686,114
Hak milik bersama <i>Joint ownership</i>							

Jadual 3.4: Bilangan Pekerja dan Gaji & Upah bagi Aktiviti Hotel Bajet mengikut Kategori Pekerja, 2022
Table 3.4: Number of Person Engaged and Salaries & Wages for Budget Hotel Activities by Category of Workers, 2022

Kategori pekerja Category of workers	Bilangan pekerja Number of persons engaged			Gaji & upah Salaries & wages (RM '000)
	Jumlah Total	Lelaki Male	Perempuan Female	
Jumlah/ Total	23,604	15,518	8,086	517,711
Jumlah pemilik yang bekerja & rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Total working proprietors and unpaid family workers</i>				
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	799	464	335	-
Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap) <i>Unpaid family workers (all members of family and friends not receiving regular wages)</i>	734	413	321	-
Jumlah pekerja bergaji (sepenuh masa) <i>Total paid employees (full-time)</i>	65	51	14	-
Pengurus <i>Managers</i>	22,158	14,581	7,577	507,066
Profesional <i>Professionals</i>	2,414	2,076	338	133,327
Profesional (kecuali Penyelidik) <i>Professional (except Researcher)</i>	859	392	467	28,708
Penyelidik <i>Researcher</i>	859	392	467	28,708
Juruteknik dan profesional bersekutu <i>Technicians and associate professionals</i>	-	-	-	-
Pekerja sokongan perkeranian <i>Clerical support workers</i>	919	678	241	13,521
Pekerja perkhidmatan dan jualan <i>Service and sales workers</i>	2,755	1,127	1,628	79,111
Pekerja kemahiran dan pekerja pertukangan yang berkaitan <i>Craft and related trades workers</i>	5,661	3,519	2,142	87,117
Operator mesin, loji dan pemasangan <i>Plant and machine operators and assemblers</i>	1,120	717	403	21,937
Pekerjaan asas <i>Elementary occupations</i>	621	554	67	13,720
Pekerja bergaji (sambilan) <i>Paid employees (part-time)</i>	7,809	5,518	2,291	129,624
	647	473	174	10,645

Jadual 4.1: Statistik Utama Aktiviti Chalet mengikut Negeri, 2022
Table 4.1: Principal Statistics of Chalet Activities by State, 2022

Negeri State	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output (RM '000)	Nilai input perantara Value of intermediate input (RM '000)	Nilai ditambah Value added (RM '000)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)	Nilai harta tetap Value of fixed assets (RM '000)
Jumlah Total	238	7,769	179,615	89,432	90,183	2,261	42,343	177,756
Johor	37	1,120	23,194	13,072	10,122	290	4,895	22,632
Kedah	15	235	3,015	1,601	1,414	115	666	8,978
Kelantan	18	587	9,338	4,554	4,784	160	2,100	12,449
Melaka	15	304	3,624	2,095	1,529	275	688	2,719
Negeri Sembilan								
Pahang	48	1,020	18,255	8,927	9,328	309	4,443	13,502
Pulau Pinang	30	942	13,433	6,340	7,093	279	3,368	7,804
Perak								
Perlis	12	1,315	17,092	7,699	9,394	221	4,622	6,273
Selangor								
W.P. Putrajaya	39	1,638	41,070	19,048	22,022	328	9,597	46,253
Terengganu	24	608	50,595	26,096	24,499	284	11,965	57,146
Sabah								
Sarawak								

Jadual 4.2: Statistik Utama Aktiviti Chalet mengikut Taraf Sah, 2022
Table 4.2: Principal Statistics of Chalet Activities by Legal Status, 2022

Taraf sah <i>Legal status</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantaraan <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah <i>Salaries & wages</i>	Nilai harta tetap <i>Value of fixed assets</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah <i>Total</i>	238	179,615	89,432	90,183	2,261	42,343	177,756
Hak milik perseorangan <i>Individual proprietorship</i>	145	37,224	15,481	21,743	703	10,269	46,893
Perkongsian <i>Partnership</i>	21	8,808	4,345	4,463	145	1,834	9,030
Syarikat sendirian berhad <i>Private limited company</i>	68	129,090	67,706	61,385	1,352	29,517	112,823
Syarikat awam berhad <i>Public limited company</i>	4	4,493	1,901	2,592	61	723	9,010
Perbadanan awam <i>Public corporation</i>							

Jadual 4.3: Statistik Utama Aktiviti Chalet mengikut Hak Milik, 2022
Table 4.3: Principal Statistics of Chalet Activities by Ownership, 2022

Hak milik Ownership	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output (RM '000)	Nilai input perantara Value of intermediate input (RM '000)	Nilai ditambah Value added (RM '000)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)	Nilai harta tetap Value of fixed assets (RM '000)
Jumlah Total	238	179,615	89,432	90,183	2,261	42,343	177,756
Residen Malaysia Malaysian residents	238	179,615	89,432	90,183	2,261	42,343	177,756

Jadual 4.4: Bilangan Pekerja dan Gaji & Upah bagi Aktiviti Chalet mengikut Kategori Pekerja, 2022
Table 4.4: Number of Person Engaged and Salaries & Wages for Chalet Activities by Category of Workers, 2022

Kategori pekerja Category of workers	Bilangan pekerja Number of persons engaged		Gaji & upah Salaries & wages (RM '000)	
	Jumlah Total	Lelaki Male		Perempuan Female
Jumlah/ Total	2,261	1,787	474	42,343
Jumlah pemilik yang bekerja & rakan niaga yang aktif dan pekerja keluarga tidak bergaji Total working proprietors and unpaid family workers	186	168	18	-
Pemilik yang bekerja dan rakan niaga yang aktif Working proprietors and active business partners	133	116	17	-
Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap) Unpaid family workers (all members of family and friends not receiving regular wages)	53	52	1	-
Jumlah pekerja bergaji (sepenuh masa) Total paid employees (full-time)	1,925	1,482	443	40,419
Pengurus Managers	170	128	42	8,032
Profesional Professionals	68	68	-	2,754
Profesional (kecuali Penyelidik) Professional (except Researcher)	68	68	-	2,754
Penyelidik Researcher	-	-	-	-
Juruteknik dan profesional bersekutu Technicians and associate professionals	97	97	-	2,514
Pekerja sokongan perkeranian Clerical support workers	275	197	78	5,411
Pekerja perkhidmatan dan jualan Service and sales workers	301	211	90	5,223
Pekerja kemahiran dan pekerja pertukangan yang berkaitan Craft and related trades workers	195	136	59	3,796
Operator mesin, loji dan pemasangan Plant and machine operators and assemblers	103	97	6	1,950
Pekerjaan asas Elementary occupations	716	548	168	10,739
Pekerja bergaji (sambilan) Paid employees (part-time)	150	137	13	1,924

Jadual 5.1: Statistik Utama Aktiviti Rumah Rehat/Rumah Tetamu/Asrama/Bed & Breakfast Unit/Homestay/Tapak Perkhemahan & Penginapan Lain mengikut Negeri, 2022
Table 5.1: Principal Statistics of Rest House/Guest House/Hostel/Bed & Breakfast Unit/Homestay/Camping Ground & Other Accommodation Activities by State, 2022

Negeri State	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output (RM '000)	Nilai input perantara Value of intermediate input (RM '000)	Nilai ditambah Value added (RM '000)	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages (RM '000)	Nilai harta tetap Value of fixed assets (RM '000)
Jumlah Total	10,116	314,277	2,671,598	974,988	1,696,609	38,331	746,064	3,248,332
Johor	1,236	48,860	460,052	154,570	305,482	4,721	173,348	296,436
Kedah	1,055	8,020	136,380	42,052	94,328	4,848	52,375	242,640
Kelantan	1,094	15,521	464,406	172,358	292,049	3,379	38,728	298,728
Melaka	232	2,464	39,475	21,411	18,063	798	11,969	28,631
Negeri Sembilan	285	7,970	35,363	15,178	20,185	850	13,201	25,379
Pahang	1,235	20,465	143,411	42,700	100,711	3,809	85,961	181,684
Pulau Pinang	316	6,310	82,796	28,350	54,445	2,015	42,600	1,421,535
Perak	792	91,664	150,618	61,369	89,249	2,794	40,124	211,391
Perlis	153	2,063	187,717	68,272	119,444	519	3,250	39,733
Selangor	767	74,933	222,877	88,865	134,011	3,034	90,302	135,025
Terengganu	1,001	9,280	142,243	49,995	92,248	2,549	23,699	168,753
Sabah	876	12,772	163,062	51,548	111,514	3,274	92,363	78,822
Sarawak	751	9,297	135,984	47,573	88,411	1,793	36,286	39,626
W.P Kuala Lumpur	228	3,188	242,423	106,376	136,046	3,600	33,887	58,585
W.P Labuan	39	730	21,476	7,746	13,729	175	4,927	3,373
W.P Putrajaya	56	740	43,319	16,624	26,694	173	3,043	17,992

Jadual 5.2: Statistik Utama Aktiviti Rumah Rehat/Rumah Tetamu/Asrama/Bed & Breakfast Unit/Homestay/Tapak Perkhemahan & Penginapan Lain mengikut Taraf Sah, 2022
Table 5.2: Principal Statistics of Rest House/Guest House/Hostel/Bed & Breakfast Unit/Homestay/Camping Ground and Other Accommodation Activities by Legal Status, 2022

Taraf sah <i>Legal status</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantara <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja <i>Number of persons engaged</i>	Gaji & upah <i>Salaries & wages</i>	Nilai harta tetap <i>Value of fixed assets</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah Total	10,116	2,671,598	974,988	1,696,609	38,331	746,064	3,248,332
Hak milik perseorangan Individual proprietorship	9,218	678,353	203,438	474,915	14,891	140,266	696,277
Perkongsian Partnership	455	129,242	38,096	91,146	3,616	35,251	93,333
Perkongsian liabiliti terhad Limited liabilities partnership	4	672	199	474	31	350	355
Syarikat sendiri berhad Private limited company	426	1,860,851	732,295	1,128,556	19,719	569,189	2,454,907
Syarikat awam berhad Public limited company	4	1,132	371	762	15	201	1,043
Perbadanan awam Public corporation							
Koperasi Co-operative	5	1,063	459	604	44	700	917
Pertubuhan persendirian yang tidak mencari keuntungan Private non-profit making organisation	4	283	131	153	15	107	1,500

Jadual 5.3: Statistik Utama Aktiviti Rumah Rehat/Rumah Tetamu/Asrama/Bed & Breakfast Unit/Homestay/Tapak Perkemahan & Penginapan Lain mengikut Hak Milik, 2022
Table 5.3: Principal Statistics of Rest House/Guest House/Hostel/Bed & Breakfast Unit/Homestay/Camping Ground & Other Accommodation Activities by Ownership, 2022

Hak milik Ownership	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja Number of persons engaged	Gaji & upah Salaries & wages	Nilai harta tetap Value of fixed assets
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
Jumlah Total	10,116	2,671,598	974,988	1,696,609	38,331	746,064	3,248,332
Residen Malaysia Malaysian residents	10,112	2,666,752	972,673	1,694,079	38,282	744,108	3,239,260
Bukan residen Malaysia Non-Malaysian residents							
Hak milik bersama Joint ownership	4	4,846	2,315	2,530	49	1,956	9,072

Jadual 5.4: Bilangan Pekerja dan Gaji & Upah bagi Aktiviti Rumah Rehat/Rumah Tetamu/ Asrama/Bed & Breakfast Unit/Homestay/Tapak Perkhemahan & Penginapan Lain mengikut Kategori Pekerja, 2022

Table 5.4: Number of Person Engaged and Salaries & Wages for Rest House/Guest House/Hostel/ Bed & Breakfast Unit/Homestay/Camping Ground & Other Accommodation Activities by Category of Workers, 2022

Kategori pekerja Category of workers	Bilangan pekerja Number of persons engaged			Gaji & upah Salaries & wages
	Jumlah Total	Lelaki Male	Perempuan Female	
Jumlah/ Total	38,331	19,003	19,328	746,064
Jumlah pemilik yang bekerja & rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Total working proprietors and unpaid family workers</i>	14,424	9,191	5,233	-
Pemilik yang bekerja dan rakan niaga yang aktif <i>Working proprietors and active business partners</i>	11,174	7,883	3,291	-
Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap) <i>Unpaid family workers (all members of family and friends not receiving regular wages)</i>	3,250	1,308	1,942	-
Jumlah pekerja bergaji (sepenuh masa) <i>Total paid employees (full-time)</i>	22,696	9,426	13,270	735,394
Pengurus <i>Managers</i>	1,576	886	690	70,267
Profesional <i>Professionals</i>	2,051	1,299	752	94,364
Profesional (kecuali Penyelidik) <i>Professional (except Researcher)</i>	2,051	1,299	752	94,364
Penyelidik <i>Researcher</i>	-	-	-	-
Juruteknik dan profesional bersekutu <i>Technicians and associate professionals</i>	1,081	706	375	59,836
Pekerja sokongan perkeranian <i>Clerical support workers</i>	3,633	2,097	1,536	90,888
Pekerja perkhidmatan dan jualan <i>Service and sales workers</i>	2,471	475	1,996	50,743
Pekerja kemahiran dan pekerja pertukangan yang berkaitan <i>Craft and related trades workers</i>	2,516	2,299	217	104,186
Operator mesin, loji dan pemasangan <i>Plant and machine operators and assemblers</i>	755	606	149	19,683
Pekerjaan asas <i>Elementary occupations</i>	8,613	1,058	7,555	245,427
Pekerja bergaji (sambilan) <i>Paid employees (part-time)</i>	1,211	386	825	10,670

Bahagian | *Part*
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Nota Teknikal
Technical Notes

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1. SKOP DAN LIPUTAN

Penerbitan ini menggunakan data daripada Banci Ekonomi 2023 (tahun rujukan 2022). Banci mengumpul maklumat daripada pertubuhan berdaftar dalam Perkhidmatan Penginapan. Klasifikasi industri merujuk kepada Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Versi 1.0 yang selaras dengan *International Standard Industrial Classification of All Economic Activities (ISIC), Revision. 4, United Nations*.

Perkhidmatan Penginapan merangkumi aktiviti utama seperti berikut:

- i. Hotel (termasuk hotel resort) & hotel apartmen;
- ii. Hotel bajet/motel;
- iii. Chalet;
- iv. Rumah rehat/ rumah tetamu, asrama, bed and breakfast unit, homestay, aktiviti penginapan jangka masa pendek yang lain t.t.t.l; tapak perkhemahan, taman kenderaan rekreasi dan taman treler; dan penginapan lain.

Keseluruhannya, liputan banci bagi Perkhidmatan Penginapan terdiri daripada 11 industri di peringkat 5-digit sepertimana di **Lampiran**.

2. SUMBER RANGKA STATISTIK

Sumber utama rangka statistik pertubuhan adalah daripada *Malaysia Statistical Business Register (MSBR)* manakala bagi subsektor Penginapan termasuk perniagaan inap desa yang tidak berdaftar. MSBR adalah senarai pertubuhan/perusahaan yang beroperasi di Malaysia yang merangkumi Daftar Syarikat (ROC), Daftar Perniagaan (ROB) dan Perkongsian Liabiliti Terhad (LLP) yang berdaftar dengan Suruhanjaya Syarikat Malaysia (SSM) serta pertubuhan yang berdaftar dengan Pihak Berkuasa Tempatan (PBT) dan badan profesional. Senarai di MSBR dikemaskini secara berkala berdasarkan survei dan bancian yang dijalankan oleh Jabatan Perangkaan Malaysia (DOSM) dan sumber data pentadbiran daripada pelbagai agensi. Sumber utama data pentadbiran adalah daripada Suruhanjaya Syarikat Malaysia (SSM).

Selain itu, DOSM juga bekerjasama dengan agensi lain seperti Kumpulan Wang Simpanan Pekerja (KWSP), Jabatan Kastam Diraja Malaysia, Lembaga Hasil Dalam Negeri (LHDN), Pertubuhan Keselamatan Sosial (PERKESO), PBT dan badan profesional. Rangka dikemaskini untuk mengambil kira pertubuhan baru dan sebarang perubahan yang berlaku kepada pertubuhan tersebut seperti tutup, tidak beroperasi, perubahan jenis aktiviti dan lokasi/ alamat pos untuk memastikan maklumat yang terdapat dalam rangka adalah yang paling terkini.

3. JENIS AKTIVITI PERNIAGAAN

Jenis aktiviti perniagaan merujuk kepada aktiviti utama dan sekunder. Aktiviti utama merujuk kepada aktiviti yang mana pertubuhan menumpukan sebahagian besar sumbernya atau memberi sumbangan besar dari segi pendapatan. Aktiviti sekunder didefinisikan sebagai aktiviti sampingan kepada aktiviti utama. Klasifikasi industri bagi pertubuhan adalah berasaskan kepada aktiviti utama dan mengikut Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Versi 1.0 yang diselaraskan dengan *ISIC, Revision 4, United Nations* dan pengubahsuaian mengikut keperluan tempatan.

4. KONSEP DAN DEFINISI

Konsep dan definisi yang digunakan selari dengan *International Recommendations for Industrial Statistics, United Nations Statistical Division*. Takrif Perkhidmatan penginapan yang digunakan dalam banci ini adalah selari dengan MSIC 2008 Versi 1.0:

Perkhidmatan penginapan meliputi aktiviti penginapan jangka masa pendek yang tidak termasuk rumah, rumah pangsa atau apartmen yang berperabot atau tidak untuk kegunaan kekal, biasanya secara bulanan dan tahunan. Aktiviti penginapan ini termasuk hotel dan hotel resort, hotel bajet/ motel, hotel apartmen, chalet, rumah rehat/ rumah tetamu, *bed and breakfast* unit, asrama, homestay, aktiviti penginapan jangka masa pendek yang lain. Aktiviti tapak perkhemahan, taman kenderaan rekreasi dan taman treler serta aktiviti penginapan lain termasuk penyediaan sementara atau jangka masa panjang sama ada secara bilik seorang atau berkongsi atau dorm asrama untuk pelajar, migrasi pekerja (bermusim) dan individu lain turut diliputi dalam perkhidmatan penginapan.

4.1 Hotel (termasuk hotel resort) merupakan pertubuhan yang menyediakan penginapan jangka pendek terutamanya kepada pelancong. Hotel juga menyediakan kemudahan sampingan seperti restoran, kolam renang dll. Sesetengah hotel mempunyai kemudahan konferensi dan menggalakkan kumpulan kerja untuk mengadakan konvensyen dan bermesyuarat di lokasi mereka. Pengkelasan hotel (termasuk *resort*) adalah berdasarkan penarafan 3 bintang dan ke atas mengikut sistem pengkelasan dikeluarkan oleh Kementerian Pelancongan, Seni dan Budaya Malaysia.

4.2 Hotel bajet/ motel merujuk kepada penginapan yang mempunyai kemudahan yang terhad berbanding hotel. Kebiasaannya, hotel bajet tidak mempunyai bankuet, dewan persidangan, kolam renang, gymnasium, sauna, kemudahan permainan (*outdoor* dan *indoor*) dan sebagainya. Pengkelasan hotel bajet adalah berdasarkan penarafan 2 bintang ke bawah atau mengikut pengkelasan Orkid yang dikeluarkan oleh MOTAC.

- 4.3 **Hotel apartmen** merupakan pangsapuri atau rumah eksklusif yang dilengkapi dengan perabot. Kebiasaannya hotel apartmen mempunyai lebih ruang, keselesaan dan privasi berbanding hotel
- 4.4 **Chalet** merujuk kepada konsep premis penginapan yang mana binaannya menggunakan kayu dan dibina secara berasingan. Kebiasaannya chalet dibina di kawasan pelancongan seperti di tepi pantai dan pergunungan.
- 4.5 **Rumah rehat/rumah tetamu** merujuk kepada rumah persendirian yang telah diubah secara eksklusif untuk tetamu menginap.
- 4.6 **Asrama** menyediakan penginapan jangka pendek kepada pelajar atau pengembara. Kemudahan yang disediakan adalah katil, bilik air dan ruang menunggu secara berkongsi. Bilik persendirian jarang disediakan. Bayaran sewa asrama biasanya lebih murah berbanding hotel.
- 4.7 **Bed & breakfast unit** merupakan pertubuhan yang dijalankan oleh pemilik rumah atau kenalan ahli keluarga yang menetap di rumah tersebut. Tetamu akan menginap di bilik tidur (*private*) pada waktu malamnya dan akan disediakan sarapan di sebelah paginya.
- 4.8 **Homestay** merujuk kepada satu bentuk kemudahan tempat tinggal untuk pelancong dalam industri pelancongan negara. Homestay boleh dikategorikan sebagai homestay berdaftar dan homestay tidak berdaftar.

i. Homestay berdaftar

Homestay yang beroperasi sebagai rumah tetamu dan berdaftar pada mana-mana agensi kerajaan. Di bawah program ini, pelancong dapat tinggal bersama keluarga tuan rumah yang dipilih dan seterusnya berpeluang mengecapi cara hidup seharian keluarga berkenaan serta kebudayaan Malaysia secara langsung. Melalui cara ini, pelancong akan mendapat pengalaman dan berinteraksi secara terus dengan cara hidup dan kebudayaan Malaysia.

ii. Homestay tidak berdaftar

Homestay yang beroperasi sebagai rumah tetamu dimana pengusaha menyediakan penginapan pada harga yang lebih murah daripada hotel. Homestay ini tidak berdaftar pada mana-mana agensi kerajaan (MOTAC, MOA atau MRRD). Homestay ini terletak di kawasan kediaman atau rumah tanpa mengikut konsep yang ditetapkan oleh Panduan Pendaftaran homestay Malaysia.

4.9 Tapak perkhemahan, taman kenderaan rekreasi dan taman treler merupakan penyediaan penginapan di tapak perkhemahan, taman treler, kem rekreasi, kem memancing dan memburu untuk pelawat yang menginap untuk tempoh masa yang singkat serta penyediaan tapak dan kemudahan untuk kenderaan rekreasi.

4.10 Penginapan lain merujuk kepada penyediaan penginapan sementara atau jangka masa panjang sama ada secara bilik seorang atau berkongsi atau dorm asrama untuk pelajar, migrasi pekerja (bermusim) dan individu lain.

5. TAHUN BANCI

Merujuk kepada tahun pelaksanaan bancian dijalankan.

6. TAHUN RUJUKAN

Tahun rujukan bagi penerbitan ini adalah tahun takwim 2022. Pertubuhan yang mempunyai tahun kewangan yang berbeza daripada tahun takwim diminta menyediakan laporan mengikut tahun perakaunan atau kewangan yang meliputi sekurang-kurangnya enam (6) bulan dalam tahun rujukan.

7. KAEDAH PENGUMPULAN

Bancian ini secara umumnya dijalankan dengan menggunakan tiga (3) kaedah pengumpulan data seperti berikut:

7.1 Kaedah atas talian melalui portal e-BE

Kaedah ini menasaskan responden yang telah menggunakan kaedah ini bagi survei rutin terdahulu.

7.2 Kaedah kutipan data melalui e-mel, pos, faks dan telefon

Kaedah ini menasaskan responden yang pernah terlibat dengan survei rutin terdahulu. Responden diberi tempoh satu bulan untuk melengkapkan dan mengembalikan borang soal selidik tersebut kepada DOSM.

7.3 Kaedah kutipan data secara bersemuka

Kerja luar operasi di lapangan dijalankan untuk mendapatkan maklum balas daripada pertubuhan yang belum memberi jawapan dari kedua-dua kaedah di atas dan kaedah ini menasaskan pertubuhan yang tidak pernah terlibat dengan survei rutin DOSM.

8. UNIT PELAPOR

Unit pelapor bagi Banci Ekonomi 2023 adalah pertubuhan termasuk perniagaan inap desa yang tidak berdaftar bagi Perkhidmatan penginapan. Sesebuah pertubuhan secara ideal ditakrifkan sebagai “satu unit ekonomi yang bergiat di bawah satu hak milik atau penguasaan tunggal, iaitu di bawah satu entiti yang sah. Ia menjalankan satu jenis subsektor ekonomi utama di satu tempat/ lokasi fizikal”. Setiap pertubuhan diberikan klasifikasi industri berdasarkan aktiviti utamanya dan bukannya mengikut aktiviti syarikat induk.

Setiap cawangan daripada organisasi yang mempunyai beberapa cawangan di lokasi yang berbeza dari segi konsep dianggap sebagai pertubuhan yang berlainan. Pertubuhan berkenaan diminta memberikan penyata yang berasingan bagi setiap kegiatannya dari segi nilai. Walau bagaimanapun, dari segi praktis akaun biasanya disediakan secara berpusat kerana kesukaran untuk memperoleh data yang berasingan bagi setiap unit atau cawangan, entiti atau “enterprise” ini akan dianggap sebagai satu unit pelapor dan dibenarkan mengemukakan soal selidik yang menggabungkan semua unit atau cawangannya.

9. TARAF SAH

Taraf sah sesebuah pertubuhan telah ditakrifkan seperti berikut:

9.1 Hak milik perseorangan

Merujuk kepada perniagaan yang dimiliki dan dijalankan oleh orang perseorangan semata-mata untuk mendapatkan keuntungan sendiri. Pemilik mempunyai hak mutlak atas segala urusan pertubuhannya.

9.2 Perkongsian

Merujuk kepada sekumpulan individu yang telah bersetuju mengikat kontrak dan menjalankan perniagaan dengan matlamat untuk memperoleh keuntungan. Perniagaan tersebut diuruskan oleh kesemua mereka atau salah seorang daripada mereka yang bertindak mewakili semua pihak. Perkongsian perniagaan ini hendaklah mengandungi sekurang-kurangnya dua orang ahli dan tidak melebihi had maksimum dua puluh orang.

9.3 Perkongsian liabiliti terhad

Merujuk kepada perniagaan entiti yang dikawal selia di bawah Akta Perkongsian Liabiliti Terhad 2012. Ia memberi perlindungan liabiliti terhad kepada rakan-rakan kongsinya sama seperti liabiliti terhad yang dinikmati oleh pemegang saham sesebuah syarikat. Ia juga memberi fleksibiliti peraturan perniagaan dalaman melalui pengaturan perkongsian yang serupa dengan sesebuah perkongsian konvensional.

9.4 Syarikat sendirian berhad

Merupakan syarikat persendirian yang ditubuhkan bagi tujuan menjalankan perniagaan dengan matlamat untuk mencari keuntungan. Saham dipegang secara tertutup oleh pemegang-pemegang saham yang mempunyai kawalan terhadap operasi syarikat;

Ciri-ciri:

- i. Dikawal di bawah Akta Syarikat 1965 dan merupakan entiti yang sah terpisah daripada pemilik;
- ii. Dimiliki oleh 2 - 50 orang pemegang saham;
- iii. Pemilik syarikat mempunyai liabiliti terhad;
- iv. Pemegang saham yang memiliki 51 peratus atau lebih daripada jumlah saham syarikat berhak untuk mengawal syarikat tersebut. Saham syarikat boleh dijual beli tetapi tidak dilakukan di pasaran terbuka;
- v. Penjualan saham mesti dengan persetujuan pemegang saham yang lain;
- vi. Tidak disenaraikan di Bursa; dan
- vii. Jangka hayat perniagaan adalah panjang dan boleh dikenali perkataan Sendirian Berhad (Sdn. Bhd.) pada akhir nama syarikat.

9.5 Syarikat awam berhad

Syarikat awam berhad merupakan perniagaan yang ditubuhkan dengan tanggungan berhad, oleh sekurang kurangnya dua orang untuk menjalankan perniagaan dengan tujuan untuk mencari keuntungan. Saham syarikat awam berhad ini dipegang secara terbuka dan bagi sesebuah syarikat yang disenaraikan di Bursa Malaysia, sahamnya boleh bertukar milik secara bebas;

Ciri-ciri:

- i. Dikawal di bawah Akta Syarikat 1965 dan merupakan entiti yang sah terpisah daripada pemilik;
- ii. Dimiliki oleh pemegang pemegang saham dan tiada had bagi pemilik saham berkenaan;
- iii. Pengurusan dan kawalan syarikat adalah di bawah tanggungjawab Lembaga Pengarah yang dilantik oleh pemegang saham; dan
- iv. Disenaraikan di Bursa Malaysia.

9.6 Syarikat koperasi

Koperasi adalah organisasi yang ditubuhkan untuk faedah bersama ahli dan didaftarkan di bawah Akta Koperasi 1993. Kumpulan wang yang ada adalah milik bersama untuk memenuhi keperluan ahli-ahlinya.

9.7 Perbadanan awam

Ia merupakan sebuah perbadanan yang ditubuhkan di bawah Akta Khas Parlimen atau Dewan Perundangan Negeri.

9.8 Pertubuhan persendirian tidak mencari keuntungan

Ia merujuk kepada syarikat tanpa saham yang ditubuhkan dengan tanggungan berhad. Kebanyakan syarikat ini terdiri daripada pertubuhan kebajikan, keagamaan, pendidikan, kesihatan, kebudayaan, rekreasi dan pertubuhan yang memberikan perkhidmatan sosial dan kemasyarakatan kepada isi rumah. Perkhidmatan diberikan secara percuma atau pada harga yang tidak melebihi kos perkhidmatan (subsidi). Sebarang keuntungan yang diperoleh dilabur semula ke dalam pertubuhan berkenaan.

10. STRUKTUR HAK MILIK

Hak milik sesebuah pertubuhan dikelaskan mengikut taraf residen pemilik/pemilik-pemilik modal berbayar yang terbesar (melebihi 50%) dan bukannya mengikut taraf kewarganegaraan mereka. Dalam kes di mana setiap pihak (Residen Malaysia dan Bukan Residen Malaysia) memegang bilangan saham yang sama banyak dalam perniagaan berkenaan, maka pertubuhan tersebut telah dikelaskan di bawah "Hak Milik Bersama".

Residen Malaysia ialah individu, syarikat atau organisasi lain yang lazimnya terletak di Malaysia untuk jangka masa sekurang kurangnya satu tahun. Cawangan dan anak syarikat asing yang didaftarkan/ diperbadankan di Malaysia adalah dianggap sebagai Residen Malaysia.

Bukan Residen Malaysia ialah individu, syarikat atau organisasi lain yang lazimnya terletak di negara selain Malaysia. Cawangan dan anak syarikat milik Residen Malaysia di luar negara juga dianggap sebagai Bukan Residen Malaysia.

11. NILAI OUTPUT KASAR

11.1 Nilai output kasar **Perkhidmatan Penginapan** ditakrifkan dengan memasukkan perkara berikut:

Pendapatan daripada perkhidmatan yang disediakan

- + Pendapatan daripada penginapan
- + Pendapatan daripada jualan makanan dan minuman (termasuk katering)
- + Penyewaan peralatan audio visual dan khidmat telekomunikasi
- + Pendapatan daripada pendobian dan pencucian
- + Pendapatan daripada pusat kesihatan/spa
- + Pendapatan daripada perkhidmatan padang golf
- + Pendapatan daripada perkhidmatan limosin
- + Pendapatan daripada aktiviti rekreasi
- + Pendapatan daripada pelancongan berpandu
- + Pendapatan daripada tempat persidangan (pameran, mesyuarat, konferens dan konvensyen)
- + Nilai jualan (daripada barangan/bahan yang dibeli untuk dijual semula tanpa melalui proses selanjutnya)
- Kos barangan yang dijual (barang/bahan yang dibeli untuk dijual semula tanpa melalui proses selanjutnya)
- + Pendapatan daripada kerja membaiki dan menyelenggarakan jentera dan kelengkapan pertubuhan lain
- + Komisen dan brokeraj yang diterima
- + Pendapatan daripada perkhidmatan pengurusan
- + Lain-lain pendapatan daripada sewa (cth. lot kedai, ruang dsb.)
- + Royalti, hakcipta, pelesenan dan yuran francais
- + Pendapatan daripada sewa bangunan tempat kediaman
- + Pendapatan daripada sewa bangunan bukan tempat kediaman
- + Pendapatan daripada sewa alat pengangkutan
- + Pendapatan daripada sewa jentera dan kelengkapan
- + Pendapatan daripada sewa perabot dan pemasangan
- + Pendapatan perkhidmatan yang diterima
- + Lain-lain pendapatan operasi
- + Perbelanjaan penyelidikan dan pembangunan dalaman
- + Jumlah perbelanjaan modal dalam tahun 2022 bagi harta yang dibuat/dibina sendiri

12. NILAI INPUT PERANTARAAN

12.1 Nilai input perantaraan **Perkhidmatan Penginapan** ditakrifkan dengan memasukkan unsur berikut:

- + Nilai bekalan-bekalan lain yang digunakan (bahan untuk pembaikan dan penyelenggaraan)
- + Nilai bekalan-bekalan lain yang digunakan (alat tulis dan bekalan pejabat)
- + Nilai bekalan-bekalan lain yang digunakan (lain-lain)
- + Kos percetakan
- + Air yang dibeli
- + Tenaga elektrik yang dibeli
- + Bahan pembakar, pelincir dan gas
- + Bayaran pembaikan dan penyelenggaraan semasa yang dibuat oleh pihak lain bagi harta tetap pertubuhan ini
- + Kos bahan-bahan yang dibeli untuk penyediaan makanan dan minuman
- + Bayaran pemprosesan data dan lain-lain perkhidmatan yang berkaitan dengan teknologi maklumat
- + Bayaran telekomunikasi (cth. telefon, internet dsb.)
- + Pengiklanan dan promosi
- + Bayaran bagi perkhidmatan keselamatan
- + Bayaran perkhidmatan dobi
- + Perkhidmatan pencucian
- + Penyewaan filem
- + Bayaran sewa (sewaan operasi bangunan)
- + Bayaran sewa (sewaan operasi jentera dan kelengkapan)
- + Bayaran sewa (sewaan operasi kenderaan bermotor dan jenis pengangkutan lain)
- + Bayaran sewa (lain-lain sewaan operasi)
- + Bayaran royalti kepada organisasi bukan kerajaan/tajaan korporat
- + Bayaran kepada pengarah tidak bekerja kerana kehadiran mereka dalam mesyuarat Lembaga Pengarah
- + Nilai pakaian percuma yang disediakan
- + Kos latihan kepada pekerja
- + Bayaran kepada pertubuhan lain yang membekalkan pekerja
- + Pembelian perkhidmatan pengangkutan
- + Perubahan stok bahan-bahan, bekalan dan alat ganti (Stok akhir - Stok awal)
- + Perubahan stok bahan pembakar dan pelincir (Stok akhir - Stok awal)
- + Lain-lain perbelanjaan operasi

13. NILAI DITAMBAH

Nilai ditambah adalah perbezaan di antara output kasar dan input perantaraan. Ini hampir menyamai dengan keuntungan perniagaan, gaji dan upah, susut nilai dan cukai tidak langsung; campur faedah yang dibayar dan tolak faedah yang diterima.

14. BILANGAN PEKERJA

Statistik tenaga buruh menggunakan pelbagai istilah untuk menerangkan pasaran buruh, bergantung kepada definisi, skop dan liputan statistik yang diterbitkan.

Istilah bilangan **penduduk bekerja** di dalam statistik yang diterbitkan oleh DOSM melalui Survei Tenaga Buruh (STB) merujuk kepada bilangan penduduk yang berumur antara 15 hingga 64 tahun yang bekerja sekurang-kurangnya sejam semasa minggu rujukan untuk mendapatkan upah, keuntungan atau keuntungan keluarga (sebagai majikan, pekerja, bekerja sendiri atau pekerja keluarga tanpa gaji).

Manakala statistik bilangan **Jawatan Diisi** di dalam Statistik Guna Tenaga pula merujuk kepada bilangan pekerja yang bekerja pada akhir setiap bulan, termasuk pekerja sepenuh masa dan pekerja separuh masa; pekerja tetap, sementara atau bermusim; pekerja bergaji bulanan dan pekerja yang dibayar gaji berdasarkan jam bekerja; pekerja yang sedang bercuti jangka pendek seperti cuti sakit atau cuti rehat; dan pekerja yang baru diambil bagi mengisi kekosongan pada suku tahun berkenaan. Statistik ini tidak meliputi pemilik perseorangan dan rakan niaga; pekerja keluarga tanpa gaji; pekerja yang terlibat dalam mogok sepanjang bulan berkenaan; pekerja yang bercuti tanpa gaji sepanjang bulan berkenaan; dan pekerja yang dibekalkan oleh agensi lain seperti subkontraktor dan perunding.

Sementara itu, bilangan **pekerja formal** di dalam Statistik Upah Pekerja Suku Tahunan pula merujuk kepada bilangan individu yang bekerja di bawah kontrak perkhidmatan atau latihan perintisan bermajikan dan menerima ganjaran untuk kerja yang diselesaikan. Walau bagaimanapun, pekerja formal tidak merangkumi individu di bawah pekerjaan bukan standard, termasuk individu bekerja sendiri, pekerja gig, pekerja akaun sendiri, pekerja keluarga tanpa gaji, dan sebagainya.

Bagi penerbitan Banci Ekonomi 2023, bilangan pekerja merujuk kepada bilangan orang yang bekerja untuk pertubuhan yang dibanci pada bulan Disember atau pada tempoh pembayaran gaji terakhir tahun rujukan. Bilangan orang yang bekerja dikategorikan seperti berikut:

14.1 Pemilik yang bekerja dan pekerja keluarga tidak bergaji

i. Pemilik yang bekerja dan rakan niaga yang aktif

Kategori ini merujuk kepada semua pemilik perseorangan dan rakan niaga, sambilan atau sepenuh masa, yang bekerja dengan aktif dalam sesebuah pertubuhan itu. Justeru, ia tidak termasuk rakan niaga yang tidak aktif.

ii. Pekerja keluarga tidak bergaji

Kategori ini meliputi semua ahli isi rumah kepada pemilik pertubuhan yang melaksanakan kerja tertentu (sepenuh masa atau sambilan) dan bekerja sekurang-kurangnya satu pertiga daripada waktu bekerja biasa yang diamalkan oleh pertubuhan berkenaan tanpa mendapat bayaran secara tetap, sama ada dalam bentuk wang tunai atau harta benda bagi kerja yang dilakukan. Biasanya pekerja berkenaan mendapat makanan, tempat tinggal dan bantuan lain sebagai sebahagian daripada ahli isi rumah pemilik tersebut dan terus mendapatnya sama ada ia bekerja atau tidak dalam pertubuhan itu.

14.2 Pekerja bergaji (sepenuh masa)

Merujuk kepada semua pekerja bergaji (sepenuh masa) yang bekerja sekurang-kurangnya enam jam sehari dan/atau 20 hari sebulan. Pekerja bergaji (sepenuh masa) telah dikategorikan berdasarkan Piawaian Pengkelasan Pekerjaan Malaysia (MASCO) 2020 seperti berikut:

i. Pengurus, profesional dan penyelidik meliputi:

a. Pengurus

Merujuk kepada mereka yang menggubal, menganalisa, merumus, mengarah dan memberi nasihat tentang dasar kerajaan, dan membuat, memansuhkan undang-undang, kaedah dan peraturan awam, dan mewakili serta bertindak bagi pihak kerajaan, dan memantau pentafsiran dan pelaksanaan dasar dan undang-undang kerajaan, atau menjalankan tugas yang seumpamanya bagi pihak pertubuhan berkepentingan khas, atau mengatur, memimpin, mengawal dan menyelaras dasar dan aktiviti perusahaan, organisasi, jabatan atau seksyen dalamannya; dan

b. Profesional

Merujuk kepada mereka yang bertanggung jawab untuk meningkatkan ilmu pengetahuan sedia ada, mengaplikasikan konsep dan teori saintifik atau artistik, mengajar tentang perkara tersebut dengan cara bersistematik, atau terlibat dalam apa-apa gabungan tiga aktiviti di atas.

ii. Juruteknik dan profesional bersekutu

Merujuk kepada mereka yang melakukan tugas teknikal dan tugas yang berkaitan dengan penyelidikan dan pengaplikasian konsep sains atau seni dan kaedah operasi, dan peraturan kerajaan atau perniagaan.

iii. Perkeranian, pekerja perkhidmatan & jualan, kemahiran khas, operator mesin & loji dan pekerjaan yang berkaitan:

a. Pekerja sokongan perkeranian

Merujuk kepada mereka yang merekod, mengurus, menyimpan dan mendapatkan maklumat yang berkaitan, dan menjalankan tugas-tugas perkeranian berhubung dengan operasi pentadbiran, pengendalian wang, urusan perjalanan, permintaan maklumat dan janji temu;

b. Pekerja perkhidmatan dan jualan

Merujuk kepada mereka yang menyediakan perkhidmatan peribadi berkaitan dengan perjalanan, pengemasan, katering, penjagaan diri, atau perlindungan dari kebakaran dan undang-undang yang berkaitan, atau menunjuk cara dan menjual barangan di kedai borong atau runcit dan pertubuhan seumpamanya termasuk di gerai dan pasar;

c. Pekerja kemahiran dan pekerja pertukangan yang berkaitan

Merujuk kepada mereka yang mengaplikasikan pengetahuan dan kemahiran khusus dalam bidang perlombongan dan pembinaan, penempatan logam, dan mendirikan stuktur logam; membuat, melaraskan, menyelenggara dan membaik pulih jentera, kelengkapan atau peralatan; menjalankan kerja pencetakan; dan mengeluarkan atau memproses barang makanan, tekstil atau kayu, logam dan barangan lain termasuk barang kraftangan; dan

d. Operator mesin & loji, dan pemasang

Merujuk kepada mereka yang mengendalikan dan mengawasi jentera dan kelengkapan perindustrian dan pertanian; memandu dan mengendalikan kereta api, kenderaan bermotor, jentera dan kelengkapan bergerak; atau memasang bahagian komponen produk mengikut spesifikasi dan prosedur yang ketat.

iv. Pekerja asas

Merujuk kepada mereka yang menjalankan tugas yang mudah, rutin dan tidak sistematik yang biasanya memerlukan penggunaan perkakas tangan atau dengan sokongan mesin yang mudah, dan memerlukan tenaga fizikal yang banyak.

14.3 Pekerja bergaji (sambilan)

la merujuk kepada semua pekerja bergaji yang bekerja kurang daripada enam jam sehari dan/ atau kurang daripada 20 hari sebulan.

15. KATEGORI KEMAHIRAN

Kategori kemahiran telah dikelaskan berdasarkan MASCO 2020 adalah seperti berikut:

i. Pekerja mahir

Pengurus; Professional; Juruteknik & profesional bersekutu;

ii. Pekerja separuh mahir

Pekerja sokongan perkeranian; Pekerja perkhidmatan & jualan; Pekerja kemahiran & pekerja pertukangan yang berkaitan; Operator mesin & loji dan pemasang; dan

iii. Pekerja berkemahiran rendah

Pekerja asas.

16. GAJI & UPAH

Semua pembayaran (gaji, upah, bonus, komisyen, bayaran lebih masa dan elaun tunai termasuk belanja sara hidup, perumahan, kereta, makanan dan sebagainya) yang dibuat sepanjang tahun rujukan meliputi semua pekerja bergaji dalam setiap kategori pekerja yang diambil secara langsung termasuk jumlah bayaran yang dibuat adalah sebelum ditolak cukai pendapatan dan caruman pekerja kepada KWSP/ PERKESO/ Kumpulan wang simpanan lain/ Kumpulan Wang Persaraan (KWP). Caruman majikan kepada kumpulan wang yang di atas hendaklah dikecualikan.

17. NILAI HARTA TETAP

Harta tetap meliputi semua barangan, baru atau terpakai, aset ketara atau aset tidak ketara yang digunakan secara berulang atau berterusan yang mempunyai hayat produktif lebih daripada setahun. Ini termasuk tanah, bangunan & struktur, alat pengangkutan, komputer, jentera & kelengkapan, perabot & pemasangan dan harta lain. Harta lain meliputi aset biologi iaitu pokok/ tanaman (kecuali pokok balak yang bertujuan untuk pembalakan), ternakan dan perikanan akuakultur yang mengeluarkan hasil berulang kali dan mempunyai jangka hayat lebih daripada satu tahun.

Nilai harta tetap awal dan akhir bagi tahun rujukan 2022 adalah berasaskan nilai buku bersih. Pembelian, pindaan dan pembaikan besar atau perbelanjaan modal pada tahun berkenaan dikira pada nilai kos sebenar yang dibayar. Nilai harta tetap yang dijual dalam tahun semasa juga dikira pada nilai sebenar.

18. PERTUBUHAN MILIKAN WANITA

Pertubuhan milikan wanita merujuk kepada pertubuhan sekurang-kurangnya 51 peratus pemilikan ekuiti dipegang oleh wanita ATAU pemegang saham terbesar adalah wanita dan pertubuhan diuruskan oleh wanita ATAU Ketua Pegawai Eksekutif atau Pengarah Urusan adalah wanita yang memiliki sekurang-kurangnya 10 peratus ekuiti.

19. PEMBUNDARAN

Jumlah bagi angka komponen mungkin berbeza dengan jumlah besar disebabkan oleh pembundaran angka.

20. KADAR PERTUMBUHAN TAHUNAN DIKOMPAUN (CAGR)

Kadar pertumbuhan tahunan yang digunakan adalah merujuk kepada perbezaan bagi dua tempoh rujukan dan boleh juga dikira berdasarkan formula berikut:

$$y_t = y_0 (1+r)^t$$

di mana,

$$r = \left[e^{\frac{1}{t} \ln\left(\frac{y_t}{y_0}\right)} - 1 \right] \times 100$$

di mana

y_t = Nilai pada tahun semasa

y_0 = Nilai pada tahun sebelum

t = Bilangan tahun, $y_t - y_0$

r = Kadar pertumbuhan tahunan

21. SIMBOL DAN SINGKATAN

0 : nilai kurang daripada 500

& : dan

% : peratus

< : kurang daripada

} : digabungkan

b : bilion

dll. : dan lain-lain

CAGR : kadar pertumbuhan tahunan dikompaun

RM : Ringgit Malaysia

t.t.t.l. : tidak terkelas di tempat lain

W.P. : Wilayah Persekutuan

1. SCOPE AND COVERAGE

This publication used data from Economic Census 2023 (reference year 2022). This census collected an information from registered establishments in Accommodation Services. The classifications for industries were referring to Malaysia Standard Industrial Classification (MSIC) 2008 Version 1.0, in accordance with the International Standard Industrial Classification of All Economic Activities (ISIC), Revision. 4 United Nations.

Accommodation Services which included main activities as follows:

- i. Hotels (including resort hotels) & apartment hotels;*
- ii. Budget hotels/motels;*
- iii. Chalet;*
- iv. Rest houses/ guest houses, bed and breakfast units, hostels, homestay, other short term accommodation activities n.e.c; and camping grounds, sites and recreational vehicle parks and other accommodation.*

*Overall, coverage of the census for Accommodation Services was 11 industries at 5-digit level which are shown in **Appendix**.*

2. SOURCE OF FRAME

The main source of the establishment statistics frame is from the Malaysia Statistical Business Register (MSBR) while for the Accommodation sub-sector, includes unregistered homestay. MSBR is a list of organisations/ enterprises operating in Malaysia that includes the Register of Companies (ROC), Register of Business (ROB) and Limited Liability Partnership (LLP) registered with the Companies Commission of Malaysia (CCM) as well as organisations registered with local authorities and professional bodies. The list in MSBR is updated regularly based on surveys and censuses conducted by the Department of Statistics Malaysia (DOSM) and administrative data sources from various agencies. The main source of administrative data is from the Companies Commission of Malaysia (CCM).

In addition, DOSM also works together to obtain the latest information from other agencies such as the Employees' Provident Fund (EPF), the Royal Malaysian Customs Department, the Inland Revenue Board (IRB), Social Security Organisation (SOCSSO), LA and professional bodies. The frame is updated by taking into account new establishments and any changes in the status of the establishments such as closed down, not in operation, change in activity and location/correspondence address so as to ensure that the frame is at the most current status.

3. TYPE OF BUSINESS ACTIVITY

Type of business activity refers to both principal and secondary activities. The principal activity refers to the activity to which the establishment devoted most of its resources or activity which derived most of its income. Secondary activities are defined as those incidental or ancillary to the principal activity. The classification of the industry of the establishment is based on the principal activity and is in accordance to the Malaysia Standard Industrial Classification (MSIC) 2008 Ver.1.0. The MSIC 2008 Ver.1.0 conforms to the International Standard Industrial Classification of All Economic Activities.

4. CONCEPTS AND DEFINITIONS

Concepts and definitions used are based on the recommendations of the International Recommendations for Industrial Statistics, United Nations Statistical Division. The definition of Accommodation services adopted in this census accordance with the MSIC 2008 Version 1.0:

Accommodation services includes short-term accommodation activities that excludes provision of homes and furnished or unfurnished flats or apartments for more permanent use, typically on a monthly or annual basis. These accommodation activities include hotels and resort hotels, budget hotels/ motels, apartment hotels, chalets, rest houses/guest houses, bed and breakfast units, hostels, home stays, and other short-term accommodation activities. Camping grounds activities, recreational vehicle parks and trailer parks as well as other accommodation activities including temporary or long-term provision of single or shared rooms or dormitory dorms for students, migrant workers (seasonal) and other individuals are also covered in accommodation services.

4.1 Hotels (including resort hotels) is an establishments that provide short term accommodation especially for tourists. Hotels also provide services such as restaurants, swimming pools and convention facilities for groups to organize conventions and meetings. The classification of a hotel (including resort) is based on 3 star and above in line with the rating systems used by Ministry of Tourism, Arts and Culture

4.2 Budget hotels/ motels refer to accommodation that provides limited facilities compared to hotels. Generally, budget hotels do not provide banquet, conference hall, swimming pool, gymnasium, sauna, games facilities (outdoor and indoor) and others. The classification of budget hotels are based on 2 star and below or Orchid rating in line with the rating systems used by MOTAC.

- 4.3 Apartment hotels** is a fully furnished and exclusive apartment or house. An apartment normally provides more space, comfortable and privacy compared to a hotel.
- 4.4 Chalets** refer to the concept of living accommodation which is constructed using wood and built separately. Normally chalets are built in tourist areas such as beaches and mountains.
- 4.5 Rest houses/guest houses** are a private home which has been converted for the exclusive use of guest accommodation.
- 4.6 Hostels** provide short term accommodation to students or travelers. Facilities provided are bed with shared common bathrooms and lounge rooms. Private rooms are often unavailable. Rental on hostels are usually less expensive than hotels.
- 4.7 Bed & breakfast units** is a lodging typically operated by a house owner (s) or members of their family who live there. Guests will be accommodated at night in private bedrooms and breakfast is served in the morning.
- 4.8 Homestay** is a form of accommodation facilities for tourists in the national tourism industry. Homestay can be categorized as registered and unregistered homestay.
- i. Registered homestay**
Homestay that operates as a guest house and there is registered with any government agency. Under this program, tourists can stay with a selected host family and then have the opportunity to experience the family's daily life as well as Malaysian culture directly. Through this way, tourists will gain experience and interact directly with the Malaysian way of life and culture.
- ii. Unregistered homestay**
Homestay that operates as a guest house where the operator provides accommodation at a cheaper price than a hotel. This homestay is not registered with any government agency (MOTAC, MOA or MRRD). This homestay is located in a residential area or house without following the concept set by the Malaysian Homestay Registration Guide.
- 4.9 Camping grounds/sites and recreational vehicle parks** is provision of accommodation in campgrounds, trailer parks, recreational camp, fishing and hunting camps for short stay visitors. Also provision of space and facilities for recreational vehicles.
- 4.10 Other accommodation** refer to the provision temporary or longer-term accommodation in single or shared rooms or dormitories for students, migrant (seasonal) workers and other individuals.

5. CENSUS YEAR

Refers to the year in which a census was conducted.

6. REFERENCE YEAR

The reference year of the census was the calendar year 2022. Establishments whose accounting year differed from calendar year were requested to report according to the accounting year or financial year covering at least six (6) months in the reference year.

7. METHOD OF COLLECTION

This census was generally conducted through three (3) methods of data collection, namely:

7.1 Online method through the e-BE portal

This method targets respondents who have used this method for previous routine surveys.

7.2 Data collection method via e-mail, post, fax and telephone

This method targets respondents who have used this method for previous routine surveys. Respondents were given a period of one month to complete and return the questionnaire to the DOSM.

7.3 Face-to-face data collection method

Field work operation is carried out to get feedback from establishments that have not yet given answers from the two methods above and this method also targets establishments that have never been involved in a routine survey the DOSM.

8. REPORTING UNIT

The reporting unit used in the Economic Census 2023 was the establishment, including unregistered homestay for the Accommodation services. The establishment is defined as “an economic unit engaged in one activity, under a single legal entity and operating in a single physical location”. Each establishment was assigned an industry classification based on its principal activity and not according to the activities of the parent company.

Thus, each branch of a multi-branch organization at a different location was conceptually treated as a different establishment. The establishment is requested to give separate returns for each activity in terms of value. However, if in practice, the accounts were centrally kept such that it was not possible to obtain separate data for each individual unit or branch. The entity or enterprise was treated as a single reporting unit and allowed to submit a consolidated questionnaire covering all the units or branches.

9. LEGAL STATUS

The legal status of an establishment has been defined as follows:

9.1 Individual proprietorship

Refer to a business, owned and operated by one person for his own profit. The owner has the exclusive right to control the operation of the establishment.

9.2 Partnership

Refer to a group of individuals who agree to contract and to carry out a business with the objective of profit making. All shareholders or anyone could manage the business for all parties. A trading partnership must comprise of at least two members and should not exceed a maximum of twenty members.

9.3 Limited liabilities partnership

Refer to business entity regulated under the Limited Liability Partnerships Act 2012. It is featured with the protection of limited liability to its partners similar to the limited liability enjoyed by shareholders of a company coupled with flexibility of internal business regulation through partnership arrangement similar to a conventional partnership.

9.4 Private limited company

A private company established to undertake a business with the objective of making a profit. The shares are closely held by the shareholders of the company who have control over its operation.

Characteristics:

- i. Regulated under the Companies Act 1965 and is a legal entity separate from the owners;*
- ii. Number of its shareholders between 2 - 50 members;*
- iii. Company owners have limited liability;*
- iv. Shareholders who own 51 per cent or more of the total shares shall be entitled to manage the company. The company's shares can be traded but not in the open market;*
- v. Trading of share must be with the consent of the other shareholders;*
- vi. Not listed on the Stock Exchange; and*
- vii. Business life expectancy is longer and can be identified by the words "Sendirian Berhad" (Sdn. Bhd.) at the end of the company name*

9.5 Public limited company

A public limited company is a company established with limited liability, by a minimum of two persons to operate the business with the objective of making a profit. The shares in a public limited company are openly held and in the case of company listed on the Bursa Malaysia, the shares are freely transferable.

Characteristic:

- i. Regulated under the Companies Act 1965 and is a legal entity separate from the owner;*
- ii. Owned by the shareholders and there is no limit to the shareholder;*
- iii. Management of the company is under the board of director responsibilities as appointed by shareholders; and*
- iv. Listed on Bursa Malaysia.*

9.6 Co-operative

Refer to a voluntary association with unrestricted number of members and registered under the Co-operatives Act 1993. Funds are collectively owned to meet the needs of members.

9.7 Public corporation

Refer to an undertaking set up under a Special Act Parliament or by the State Legislature.

9.8 Private non-profit making organization

Refer to non-stock company set up with limited liability. It comprises mainly welfare, religious, educational, health, cultural, recreational and other organisations providing social and community services to households. These services are provided free of charge or at prices, which do not necessarily or fully cover the cost of providing such services (subsidy). Any profit made is reinvested in the organisation.

10. OWNERSHIP

The ownership of an establishment is classified by the residential status of the owner (s) of the majority (more than 50%) of the paid-up capital and not by their citizenship status. In instances where each party (Malaysian Resident and Non-Malaysian Resident) held equal shares in the business, the establishments were classified as "Joint Ownership".

A Malaysian Resident is any individual, company or other organization ordinarily domiciled in Malaysia for a period of at least one year. Malaysian registered branches and incorporated subsidiaries of foreign based/origins are also regarded as Residents.

A Non-Malaysian Resident is any individual, company or other organization ordinarily domiciled in a country other than Malaysia. Foreign branches and/or subsidiaries abroad owned by Malaysian Residents are also regarded as Non-Residents.

11. VALUE OF GROSS OUTPUT

11.1 The value of gross output of **Accommodation services** is defined to include the following items:

Income from services provided:

- + Receipts from accommodation
- + Income from sales of food and beverages (include catering)
- + Rental of audio-visual equipment and telecommunication
- + Income from laundry and cleaning services
- + Income from health centre/spa
- + Income from golf course services
- + Income from limousine services
- + Income from recreation activities
- + Income from conducted tours
- + Income from event venue (exhibition, meetings, conference and conventions)
- + Value of sales (from goods/material purchases for resale without further processing)
- Cost of good sold (good / materials purchased for resale without undergoing further processing)
- + income received for repairs and maintenance carried out on other establishments machinery and equipment
- + Commission and brokerage received
- + Income from management services
- + Other rental income received (e.g. shop lot, space etc.)
- + Royalties, copyrights, licensing and franchise fees
- + Rental income received from residential building
- + Rental income received from non-residential building

Continuation of gross output's formula:

- + Rental income received from transport equipment
- + Rental income received from machinery and equipment
- + Rental income received from furniture and fittings
- + Service income received
- + Others operating income
- + In-house research and development expenditure
- + Total of capital expenditure during 2022 for built/self-produced

12. VALUE OF INTERMEDIATE INPUT

12.1 The value of intermediate input of **Accommodation services** is defined to include the following items:

- + Value of other supplies consumed (materials for repairs and maintenance)
- + Value of other supplies consumed (stationery and office supplies)
- + Value of other supplies consumed (others)
- + Cost of printing
- + Water purchased
- + Electricity purchased
- + Fuels, lubricants and gas
- + Payments for current repairs and maintenance work done by others on this establishment's fixed assets
- + Cost of goods purchased for use in preparing food and beverages
- + Payment for data processing and other services related to information technology
- + Telecommunication fees (e.g. telephone, internet etc.)
- + Advertising and promotion
- + Payment for security services
- + Laundry services charges
- + Cleaning services
- + Rental of films
- + Rental payments (operational lease of building)
- + Rental payments (operational lease of machinery and equipment)
- + Rental payments (operational lease of vehicles and other transport equipment)
- + Rental payments (others operational lease)
- + Royalties paid to non-government organisations/corporate sponsorship
- + Fees paid to non-working directors for their attendance at Board of Directors' meetings
- + Value of free wearing apparel provided
- + Staff training cost

Continuation of intermediate input's formula:

- + *Payment to other establishment for providing workers*
- + *Purchase of transport services*
- + *Changes in stock of materials, supplies and spare parts (Closing stocks– opening stocks)*
- + *Changes in stock of fuels and lubricants (Closing stocks– opening stocks)*
- + *Other operating expenditure*

13. VALUE ADDED

Value added is the difference between the value of gross output and intermediate input. It is approximately equivalent to commercial profit, salaries and wages, depreciation and indirect taxes; plus, interest paid less interest received.

14. NUMBER OF PERSONS ENGAGED

Labour force statistics employ various terminologies to explain the labour market, depending on the definition, scope, and coverage of the published statistics.

*The term number of **employed persons** in the statistics published by DOSM through the Labour Force Survey (LFS) refers to all persons aged 15 to 64 years who, at any time during the reference week, worked at least one hour for pay, profit, or family gain (as an employer, employee, own-account worker, or unpaid family worker).*

*On the other hand, the number of **filled jobs** in the Employment Statistics refers to the persons employed at the end of each reference quarter, including full-time and part-time employees, permanent, short-term or seasonal employees, employees paid with monthly salaries or based on hours worked, employees on short vacation such as sick leave or annual leave, and newly hired employees to fill the vacancy in the current quarter. These statistics exclude proprietors and partners of unincorporated businesses, unpaid family workers, employees on strike during the quarter, employees on unpaid leave during the entire quarter, and employees provided by other agencies such as subcontractors and consultants.*

*Meanwhile, the number of **formal employees** in Employee Wages Statistics is refer to the person who works under a contract of service or apprenticeship with the employer and receives remuneration for the work completed. Formal employees do not include those who fall under non-standard employment, including self-employed, gig-workers, own-account workers, unpaid family workers, etc.*

In the Economic Census 2023 publication, the number of persons engaged refers to all working persons who worked for the establishments which has been censused; in December or the last pay period of the reference year. The number of persons engaged was classified under the following categories:

14.1 Working proprietors and unpaid family workers

i. Working proprietors and active business partners

This category refers to all individual proprietors and partners (full-time or part-time) who are actively engaged in the work of the establishment. It therefore, excludes silent and inactive partners.

ii. Unpaid family workers

Include all household members (full-time or part-time) to the owners of the establishment who perform a specified job and work for a minimum of one third of the normal working time for the establishment, but do not receive regular payment either in cash or in kind for the work done. Such workers generally receive food, shelter and other support as part of the household of an owner but this would continue whether they worked in the establishment or not.

14.2 Paid full-time employees

Refer to all paid workers (full-time) who work for at least six hours a day and/or 20 days a month. All such employees are to be categorised according to Malaysia Standard Classification of Occupations 2020 (MASCO) as follows:

i. Manager, professional and researcher included:

a. Manager

Refer to those who devise, analyse, formulate, direct and advise on government policy, and make, amend and repeal laws, public rules and regulations, and represent and act on behalf of the government, and oversee the interpretation and implementation of policies and government legislation, or carry out similar tasks on behalf of special interest organisations, or plan, organise, lead, control and coordinate the policies and activities of enterprises, organisations, departments or the internal section; and

b. Professional

Refer to those responsible for increase the existing stock of knowledge, apply scientific or artistic concepts and theories, teach about the foregoing in a systematic manner, or engage in any combination of these three activities.

ii. Technicians and associate professionals

Refer to those who perform technical and related tasks connected with research and the application of scientific or artistic concepts and operational methods, and government or business regulations.

iii. Clerical, services & sales workers, craft workers, plant & machine operators and related occupations includes:

a. Clerical support workers

Refer to those who record, organise, store and retrieve related information and perform clerical duties especially in connection with administrative operations, handling of money, travel arrangements and requests for information and appointments;

b. Service and sales workers

Refer to those who provide personal services related to travel, housekeeping, catering, personal care, or protection against fire and unlawful acts, or demonstrate and sell goods in wholesale or retail shops and similar establishments as well as at stalls and markets;

c. Craft and related trades workers

Refer to those who apply their specific knowledge and skills in the fields of mining and construction, metal forming, and erect metal structures, make, fit, maintain and repair machinery, equipment or tools, carry out printing work as well as produce or process foodstuffs, textiles, or wooden, metal and other articles including handicraft goods; and

d. Plant & machine operators, and assemblers

Refer to those who operate and monitor industrial and agricultural machinery and equipment, drive and operate trains, motor vehicles and mobile machinery and equipment, or assemble product component parts according to strict specifications and procedures.

iv. Elementary occupations

Refer to those who perform simple, routine and non-systematic tasks which mainly require the use of handheld tools or with the assistance of simple machines, and in some cases considerable physical effort.

14.3 Paid part-time employees

Refer to all paid workers (part-time) who work less than six hours a day and/ or 20 days a month.

15. CATEGORY OF SKILLS

Category of skills has been categorized according to MASCO 2020 as follow:

i. High-skilled workers

Managers; Professionals; Technician & associate professionals;

ii. Semi-skilled workers

Clerical support workers; Service & sales workers; Craft & related trades workers; Plant & machine operators and assemblers; and

iii. Low-skilled workers

Elementary occupations.

16. SALARIES & WAGES

All payments (salaries, wages, bonuses, commissions, overtime pay and cash allowances including cost of living, housing, car, food, etc.) made throughout the reference year to all paid employees in each category. For all directly employed workers, total payments made before deductions for income tax and employees' contributions to EPF/ SOCSO/ Other provident/ Retirement Funds Incorporated (KWAP). The Employer's contribution to such funds as mentioned above should be excluded.

17. VALUE OF FIXED ASSETS

Fixed assets cover all goods, new or used, tangible or intangible, which have a normal economics life span of more than one year. For instance land, building & structure, transport equipment, computer, machinery & equipment, furniture & fittings and other assets. Other assets also include biological assets namely trees/ crops (except for logging trees that intended for logging), livestock and aquaculture fisheries which can produce products repeatedly and have a life expectancy of more than one year.

Value of assets as at the beginning and end of 2022 was based on net book value. Purchases alterations and major repairs or capital expenditure during the year were valued at actual costs incurred. Value of assets sold during the year refers to the actual value.

18. WOMEN-OWNED ESTABLISHMENT

Women-owned establishment refers to a minimum of 51 per cent of the equity held by a women OR the biggest shareholders are women and the establishment is managed by a women OR the Chief Executive Officer or Managing Director is women that owns at least 10 per cent of the equity.

19. ROUNDING

The sum of the component figures may not tally with the sub-total or total figures due to rounding.

20. COMPOUND ANNUAL GROWTH RATE (CAGR)

The annual growth rate used refers to the difference between two periods and also can be calculated based on the following formula:

$$y_t = y_0 (1+r)^t$$

Where,

$$r = \left[e^{\frac{1}{t} \ln\left(\frac{y_t}{y_0}\right)} - 1 \right] \times 100$$

where,

y_t	=	Value of current year
y_0	=	Value of previous year
t	=	Number of years, $y_t - y_0$
r	=	Annual growth rate

21. SYMBOLS AND ABBREVIATIONS

0	: less than 500
&	: and
%	: per cent
<	: less than
}	: combined
b	: billion
etc.	: ec cetera
CAGR	: compound annual growth rate
RM	: Ringgit Malaysia
n.e.c	: not elsewhere classified
W.P.	: Federal Territory

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Lampiran
Appendix

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PIAWAIAAN KLASIFIKASI INDUSTRI MALAYSIA (MSIC) 2008 Ver. 1.0
MALAYSIA STANDARD INDUSTRIAL CLASSIFICATION (MSIC) 2008 Ver.1.0

PERKHIDMATAN PENGINAPAN
ACCOMMODATION SERVICES

MSIC 2008	Keterangan Description
551	
5510⁽¹⁾	Aktiviti penginapan jangka pendek <i>Short term accommodation activities</i>
55101	Hotel dan hotel resort⁽²⁾ <i>Hotels and resort hotels</i>
55102	Motel/ hotel bajet <i>Motel/ budget hotels</i>
55103	Hotel apartmen⁽³⁾ <i>Apartment hotels</i>
55104	Chalet <i>Chalets</i>
55105	Rumah rehat/ rumah tetamu <i>Rest houses/ guest houses</i>
55106	Bed and breakfast unit <i>Bed and breakfast units</i>
55107	Asrama <i>Hostels</i>
55108	Homestay <i>Homestay</i>
55109	Aktiviti penginapan jangka masa pendek yang lain t.t.t.l <i>Other short term accommodation activities n.e.c</i>
552	
55200	Tapak perkhemahan, taman kenderaan rekreasi dan taman treler <i>Camping grounds/ sites and recreational vehicle parks</i>
55900	Penginapan lain <i>Other accommodation</i>
⁽¹⁾ Tidak termasuk	Penyediaan rumah, rumah pangsa atau apartmen yang berperabot atau tidak untuk kegunaan kekal, biasanya secara bulanan dan tahunan
<i>Excludes</i>	<i>Provision of homes and furnished or unfurnished flats or apartments for more permanent use, typically on an annual basis</i>
⁽²⁾ Termasuk	Rumah penginapan (inn dan lodge)
<i>Includes</i>	<i>Inn and lodge</i>
⁽³⁾ Termasuk	Pangsapuri khidmat dan kondo
<i>Includes</i>	<i>Services apartment and condo</i>

ISBN 978-967-253-715-1



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