

MAIN FINDINGS

MALAYSIA DIGITAL ECONOMY 2023

PERFORMANCE OF DIGITAL ECONOMY

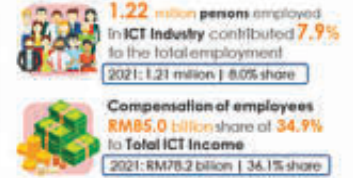
1. Contribution of ICT to GDP in 2022



2. Imports & Exports, 2022



3. Employment & Compensation, 2022



PERFORMANCE OF E-COMMERCE

4. Contribution of E-Commerce to GDP, 2022



5. Quarterly of E-Commerce Income by Establishments

	2022				2023			2021
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	
RM billion	264.3	273.8	274.6	287.1	291.7	280.5	289.5	RM1,037.2 billion 15.7%
QoQ (%)	-4.2	3.6	0.3	4.5	1.6	-3.8	3.2	2022 RM1,099.7 billion 6.0%
YoY (%)	9.2	7.7	3.6	4.1	10.4	2.5	5.4	

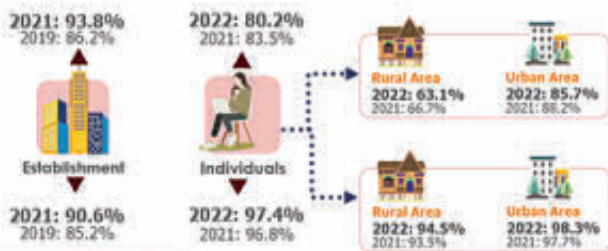
PERFORMANCE OF ICT SERVICES SECTOR

6. Principal Statistics of ICT Services

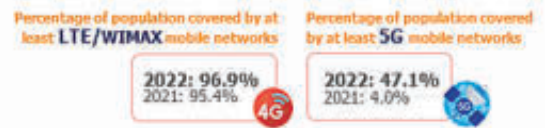


ICT USAGE BY ESTABLISHMENTS & INDIVIDUALS

7. Usage of Computer



9. 4G and 5G Coverage



8. Usage of Internet

Note:
Q : Quarter
b : billion
GDP : Gross Domestic Product
QoQ : Percentage change quarter-on-quarter
YoY : Percentage change year-on-year

Local e-commerce income grows to RM289.5b in Q3

➤ On quarterly basis, amount shows positive trend with increase of 3.2%

PUTRAJAYA: Malaysia's e-commerce income recorded RM289.5 billion, grew 5.4% year-on-year in the third quarter of 2023, said Chief Statistician Malaysia Datuk Sri Dr Mohd Uzir Mahidin yesterday upon releasing the Malaysia Digital Economy 2023.

The report presents statistics on e-commerce, Information and Communication Technology's (ICT) contribution to the economy, access and usage of ICT, and the performance of the ICT services sector.

For a quarter-on-quarter comparison, he added e-commerce income maintained a positive trend with a 3.2% increase.

On Oct 13, 2023 Department of Statistics Malaysia (DoSM) released the Information and Communication Technology Satellite Account (ICTSA) 2022. ICT and e-

commerce generated value added of RM412.3 billion in 2022 (2021: RM359.3 billion) with a growth of 14.8% (2021: 12.2%).

The contribution of ICT and e-commerce to the national economy reached 23% as compared to 23.2% in 2021.

The performance was contributed by Gross Value Added of the ICT industry (GVAICT) 13.6%, while e-commerce of other industries 9.4%.

In the breakdown of e-commerce income by market segment for the year 2021, revenue generated from the domestic market significantly surpassed the international market at RM932.7 billion and constituting 89.9% share.

In contrast, contributions to the international market amounted to RM104.5 billion, accounting for 10.1% share.

Meanwhile, e-commerce income by customer type via Business to Business (B2B) registered the highest income of RM713.1 billion with a 68.8% contribution followed by Business to Consumer (B2C) with RM308.9 billion (29.8%) and Business to Government (B2G) RM15.2 billion (1.5%).

Mohd Uzir added, "ICT services, comprising activities of publishing; motion picture, video and television programme production, sound recording and music publishing; programming and broadcasting; telecommunications services; computer programming, consultancy & related activities and information services recorded a gross output of RM182.2 billion in 2021, registered a growth of 5.4% as compared to 2020.

In line with the increase in gross output, the value of intermediate input rose RM4.6 billion to record RM87.4 billion. This subsequently contributed to a value added of RM94.8 billion for year 2021."

Furthermore, 93.8% of establishments used computers, while 90.6% accessed internet in 2021. Putrajaya maintained the highest rates of computer and internet usage in establishments, both consistently at 100%.

Moving to 2022, the percentage of individuals using computers was 80.2%, and the internet access was recorded at 97.4%. Putrajaya displayed the highest individual computer usage and internet access, both registering at 97% and 99.9%.