



ICT access, usage in 2025 remains high, says DOSM

PUTRAJAYA: The level of access and usage of information and communication technology (ICT) among households and individuals in Malaysia remained high in 2025, reflecting the country's continued progress in digital development.

The ICT Usage and Access by Individuals and Households Survey 2025 report, published by the Department of Statistics Malaysia (DOSM) yesterday, showed that 99.5% of households have access to mobile phones, radio and television.

Chief Statistician Datuk Seri Dr Mohd Uzir Mahidin said access to the internet and computers also increased to 97.1% and 92.6% respectively.

"ICT access and usage remain high, reflecting Malaysia's ongoing efforts in enhancing digital inclusion across all levels of society," he said in a statement.

Mohd Uzir said that while access to paid television broadcasts dropped to 62% compared to 67.1% in 2024, access to fixed-line telephones also declined to 27.6% from 27.9% the previous year.

In terms of individual usage, mobile phone usage rose to 99.6%, while computer usage also increased to 81.5%, boosted by growth in both urban (87%) and rural (65.5%) areas.

"Internet usage among individuals, meanwhile, increased to 98.3% compared to 98% in the previous year, with urban areas recording 99.2% and rural areas 95.7%. Internet usage remains high across all age groups, including those aged 60 and above, which recorded an increase to 92.3%," he said.

In addition, Mohd Uzir said the level of ICT skills among individuals remained high, with more than 90% showing proficiency in basic tasks such as copying or moving files or folders, while skills among youth aged 15 to 24 remained at a high level, with almost all indicators exceeding 80%.

Social networking activities remained dominant, with 99.7% of users engaging on platforms such as Facebook, Instagram and TikTok, followed by the use of digital media, such as downloading music, videos and games, at 94.8%.

A total of 94.6% of users also used the internet to search for information on goods and services

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